

Verizon Communications Inc.

**Section 272 Biennial Agreed-Upon Procedures Report
For the Period January 3, 2005 to January 2, 2007**

Volume 3

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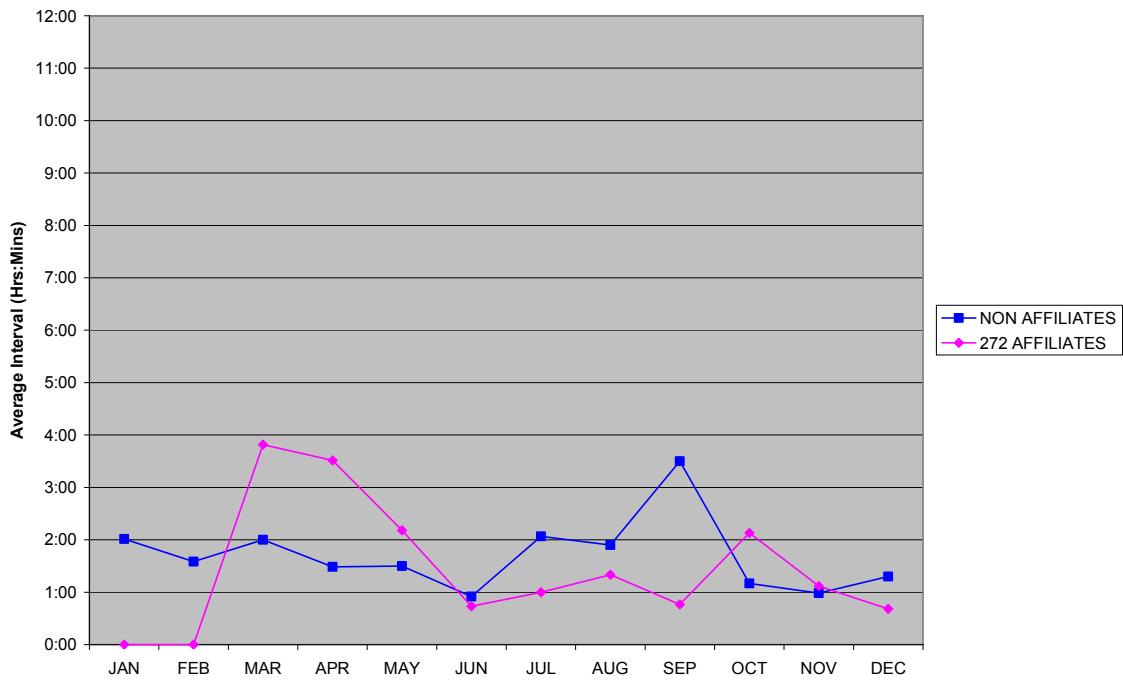
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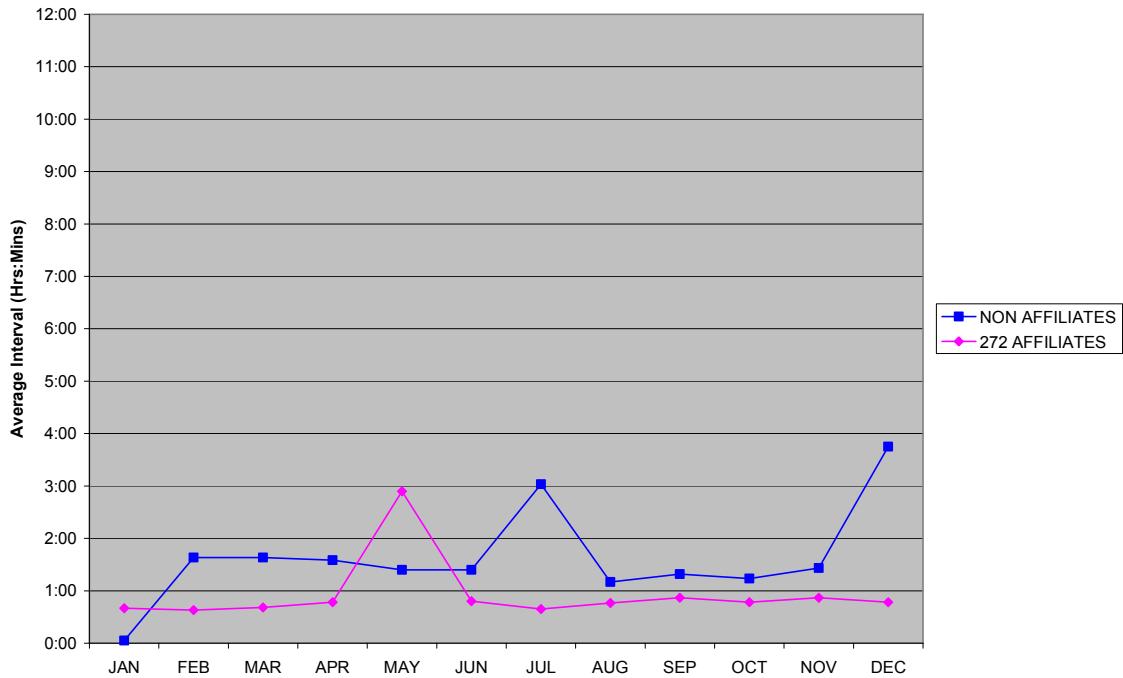
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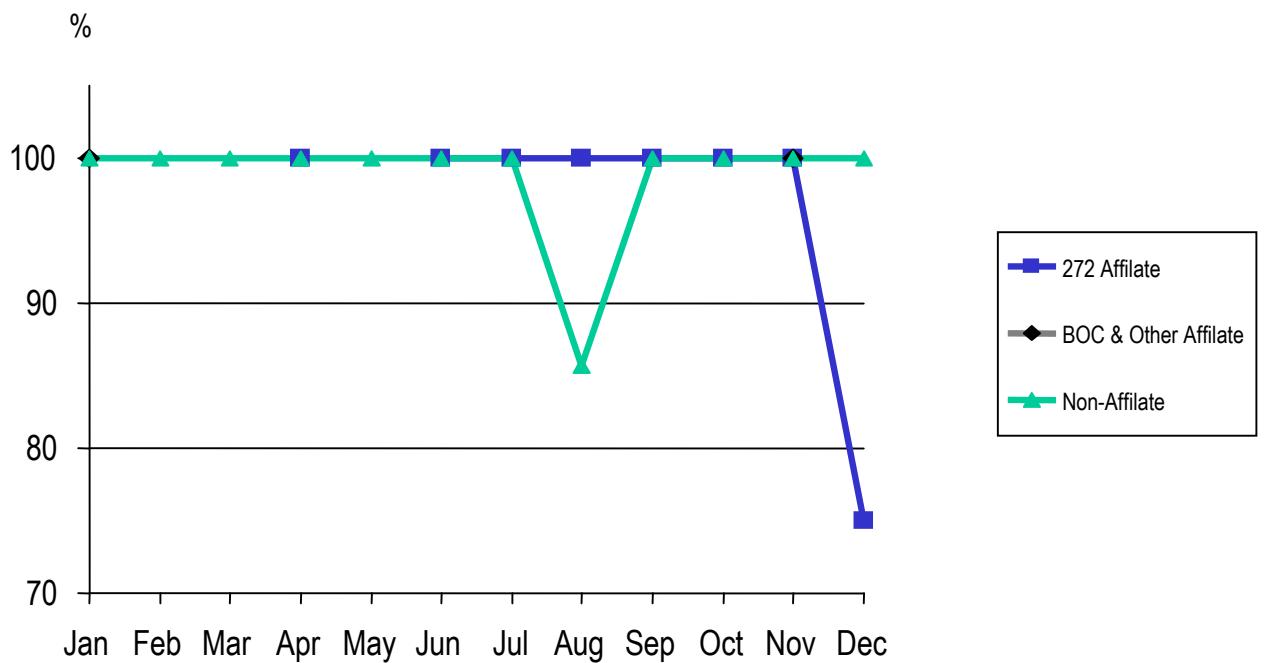
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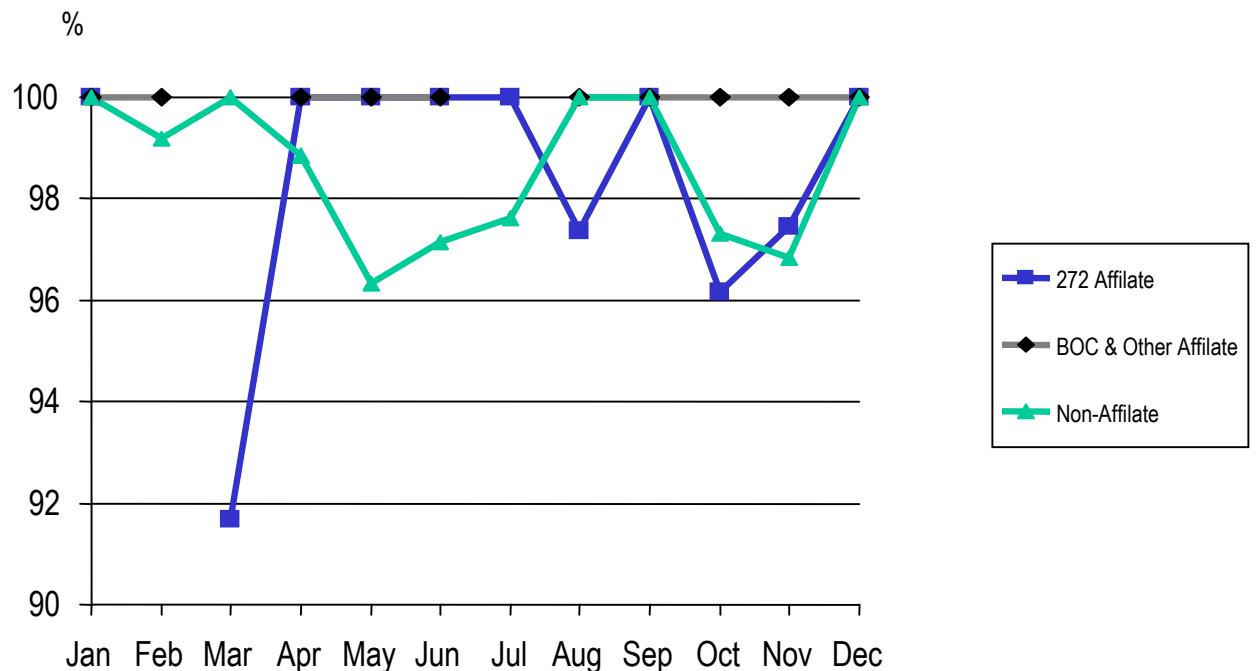
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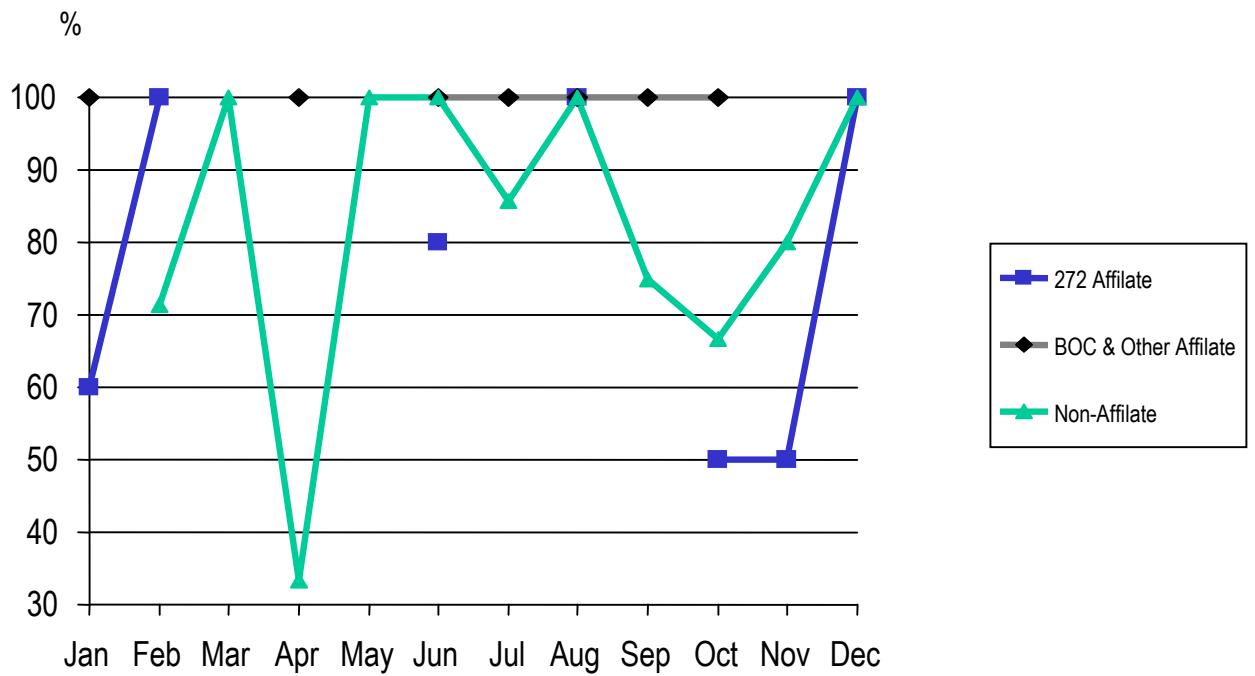
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% Confirmed on Time
DS0 - DE



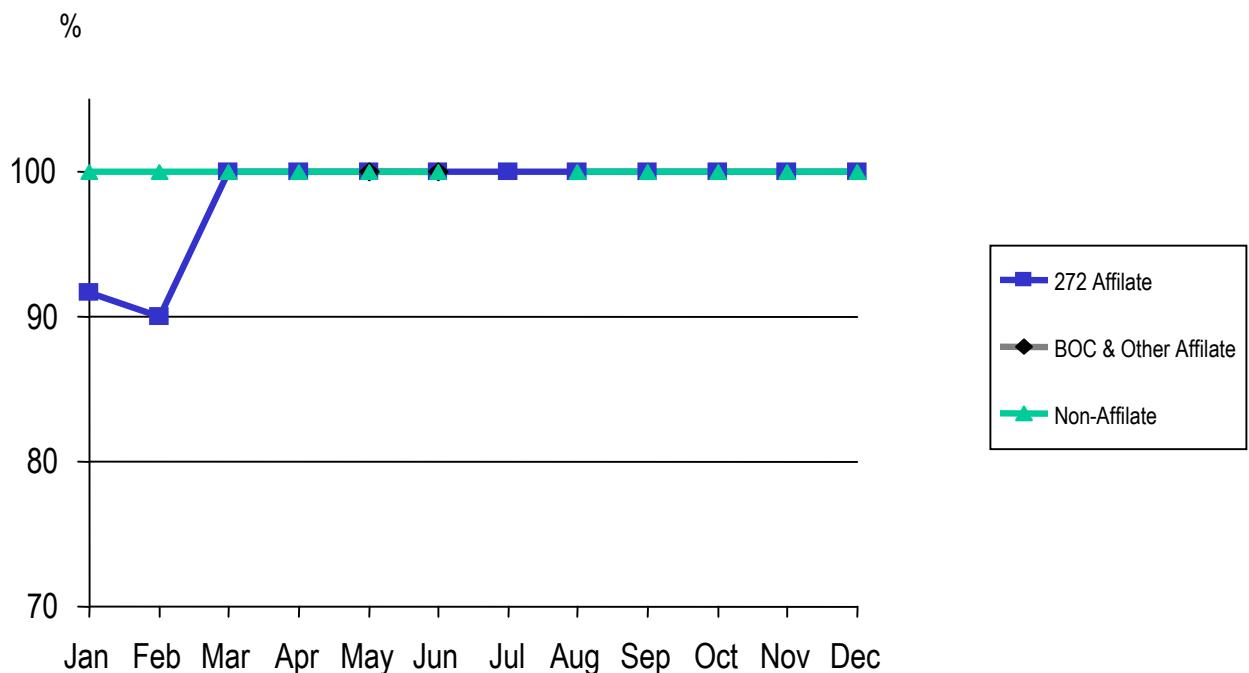
2005 Firm Order Confirmation (FOC)
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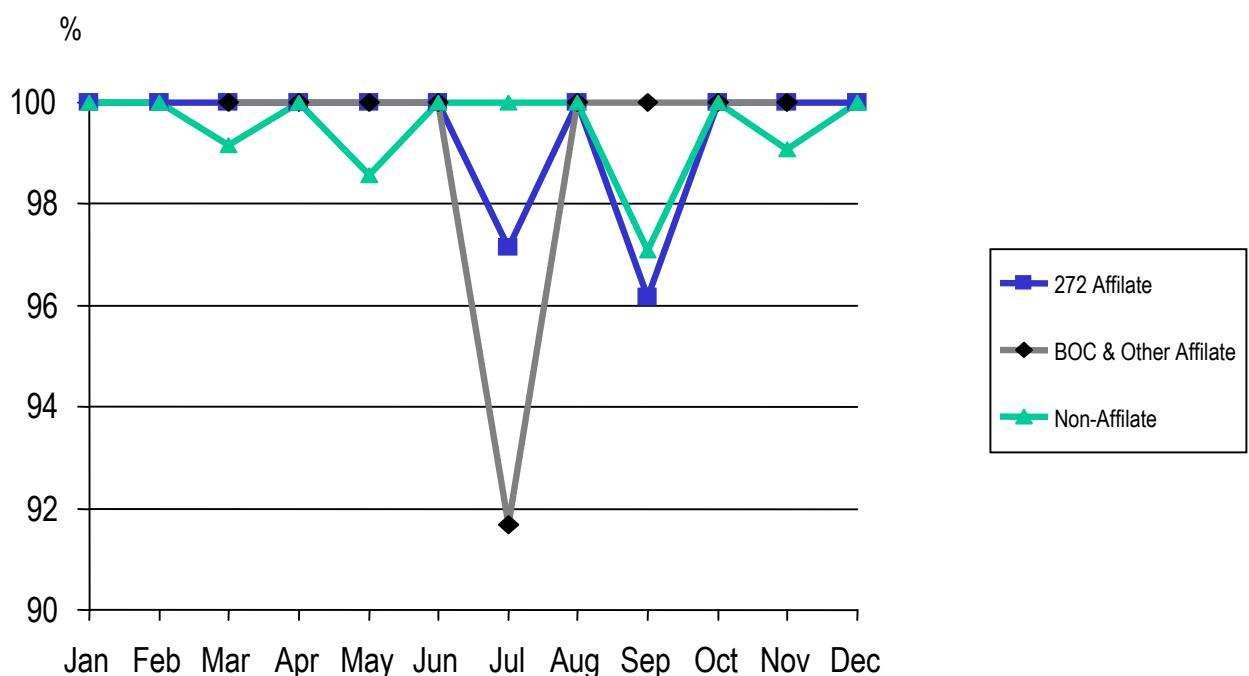
2005 Firm Order Confirmation (FOC)
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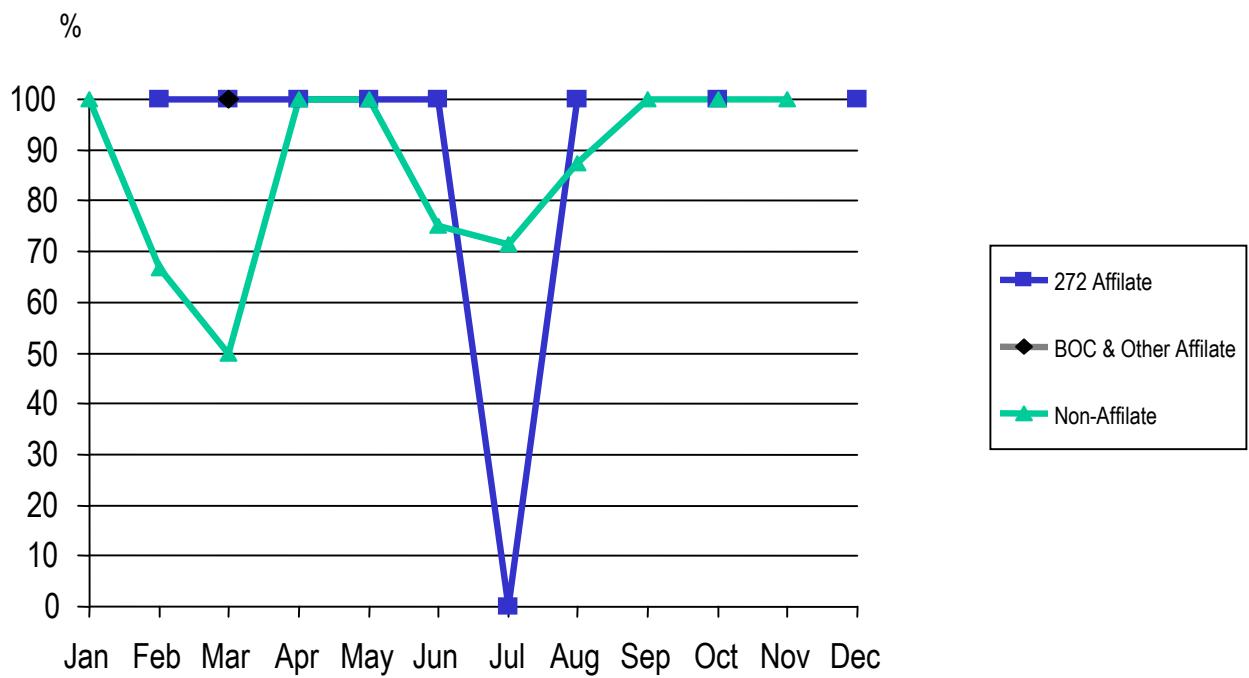
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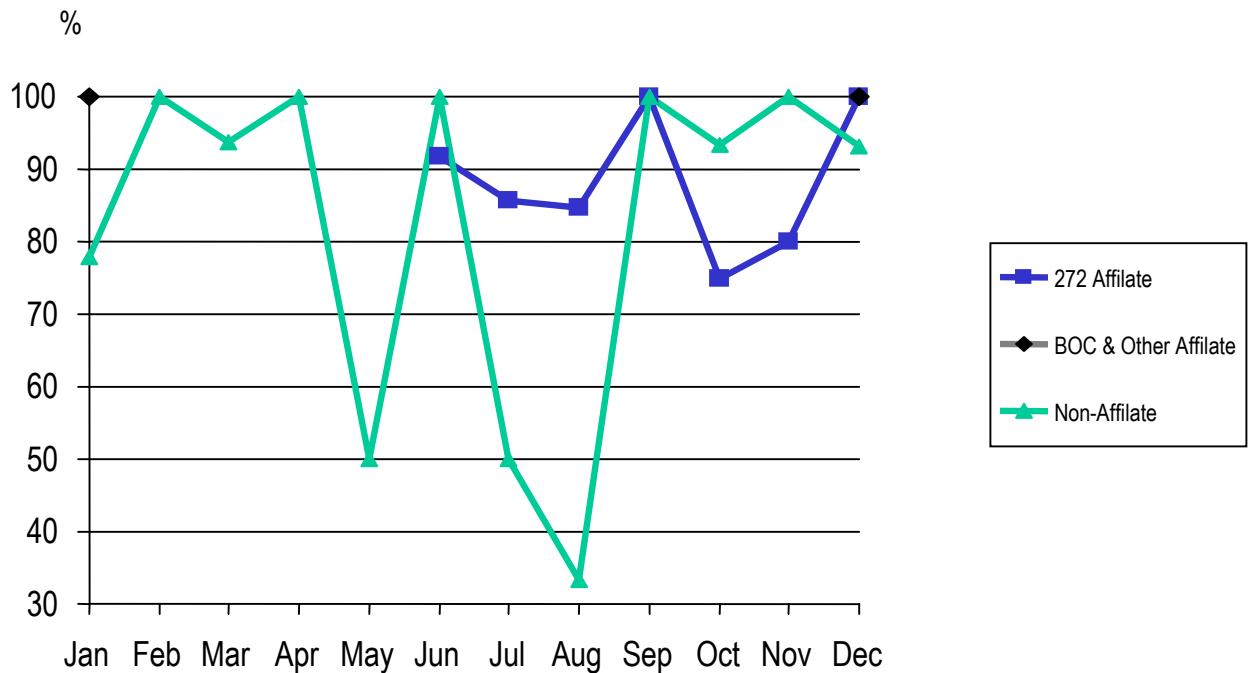
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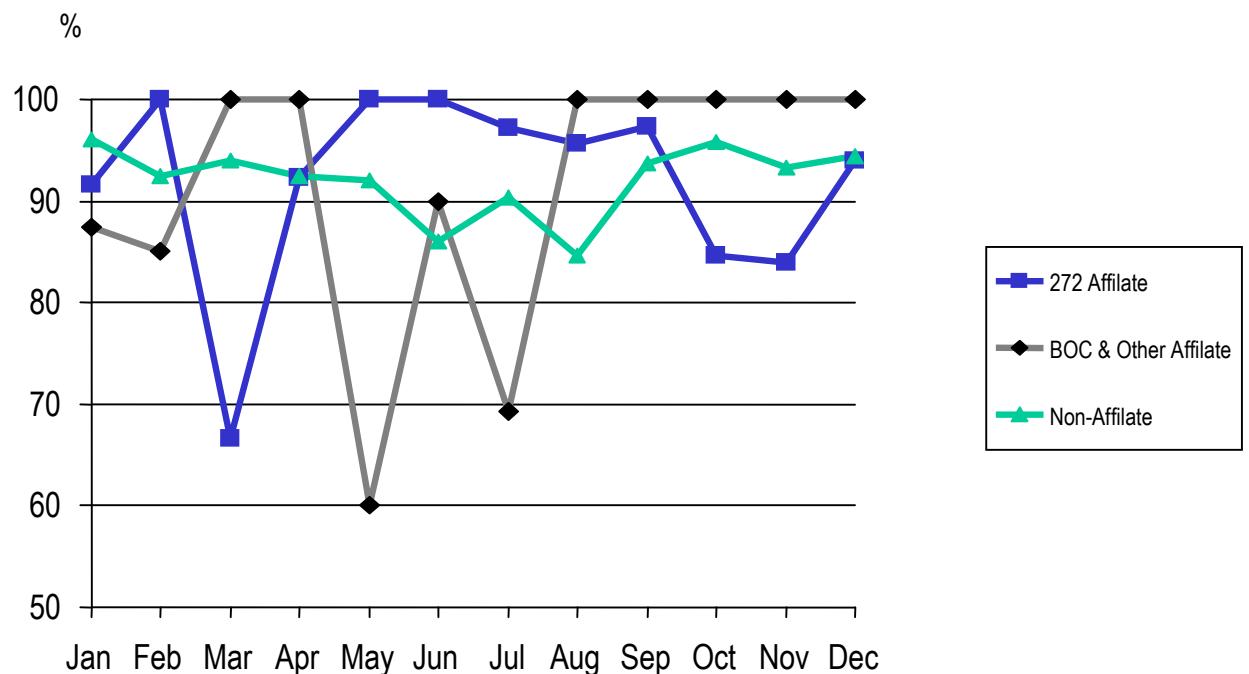
2006 Firm Order Confirmation (FOC)
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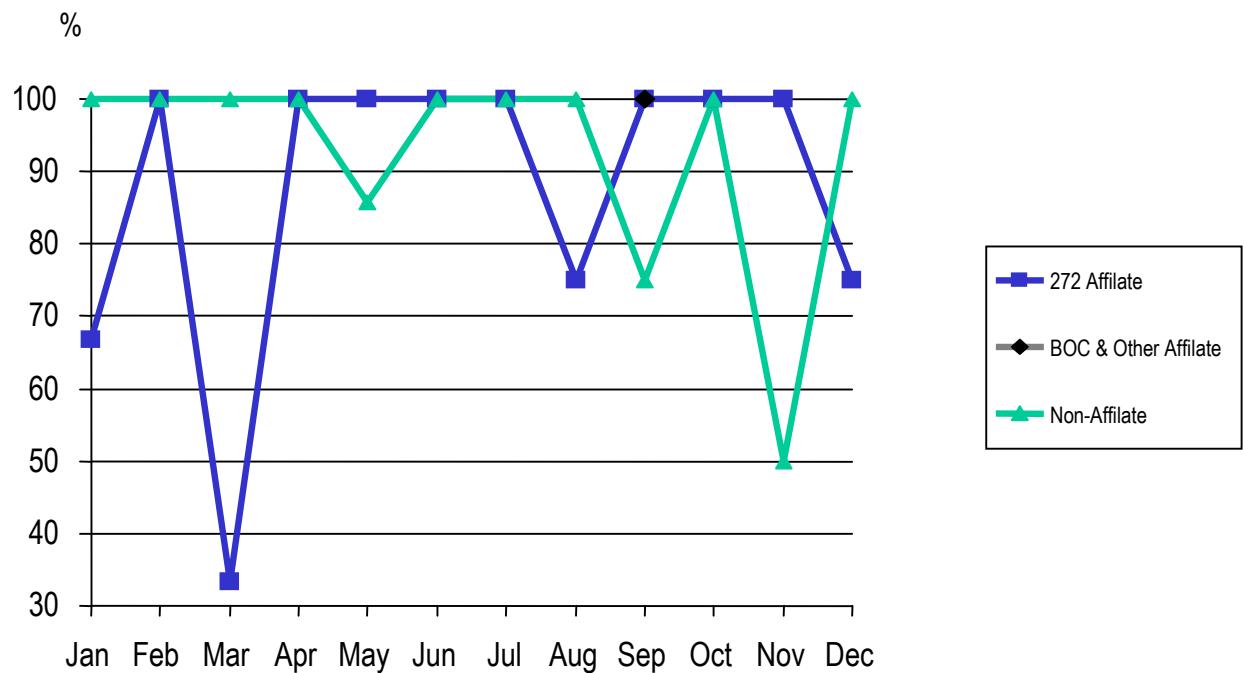
2005 Percent Installation Appointments Met
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DS0 - DE



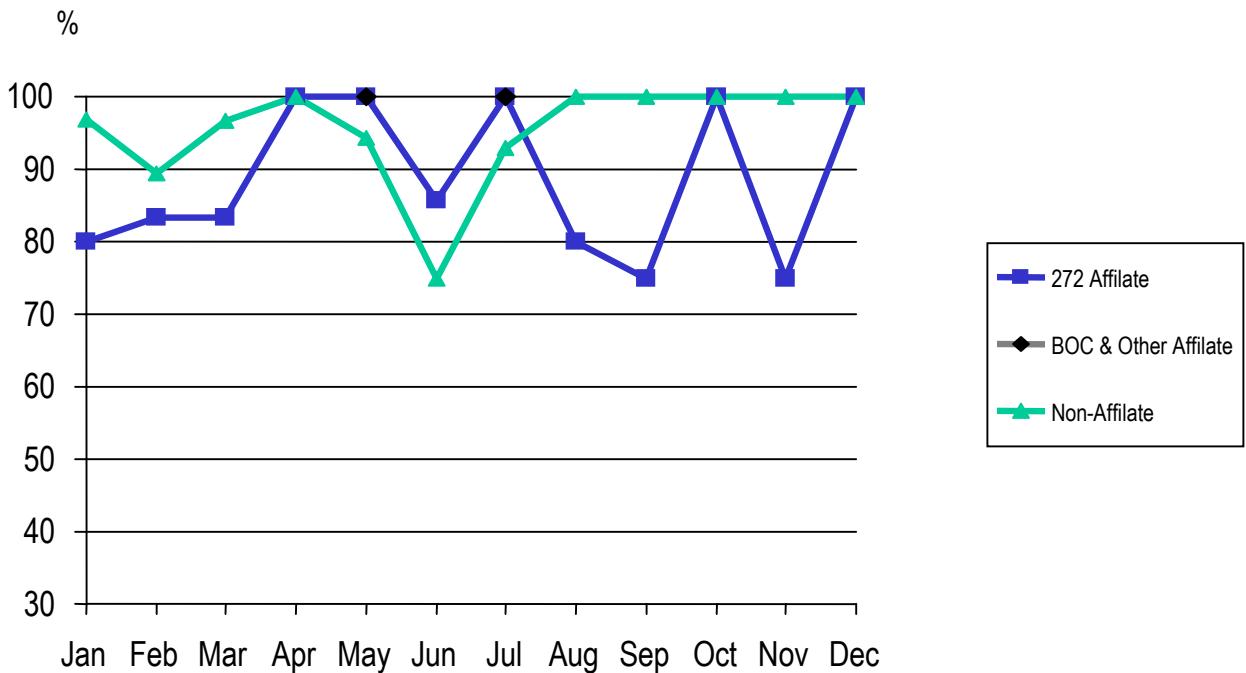
2005 Percent Installation Appointments Met
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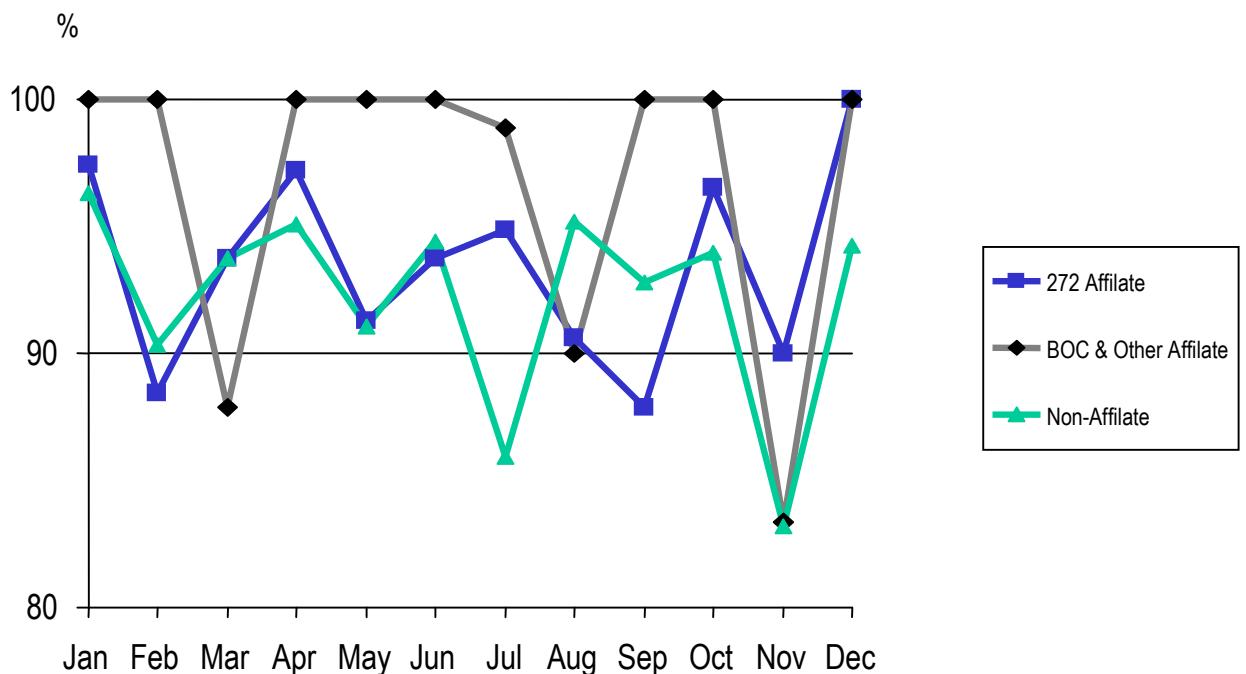
2005 Percent Installation Appointments Met
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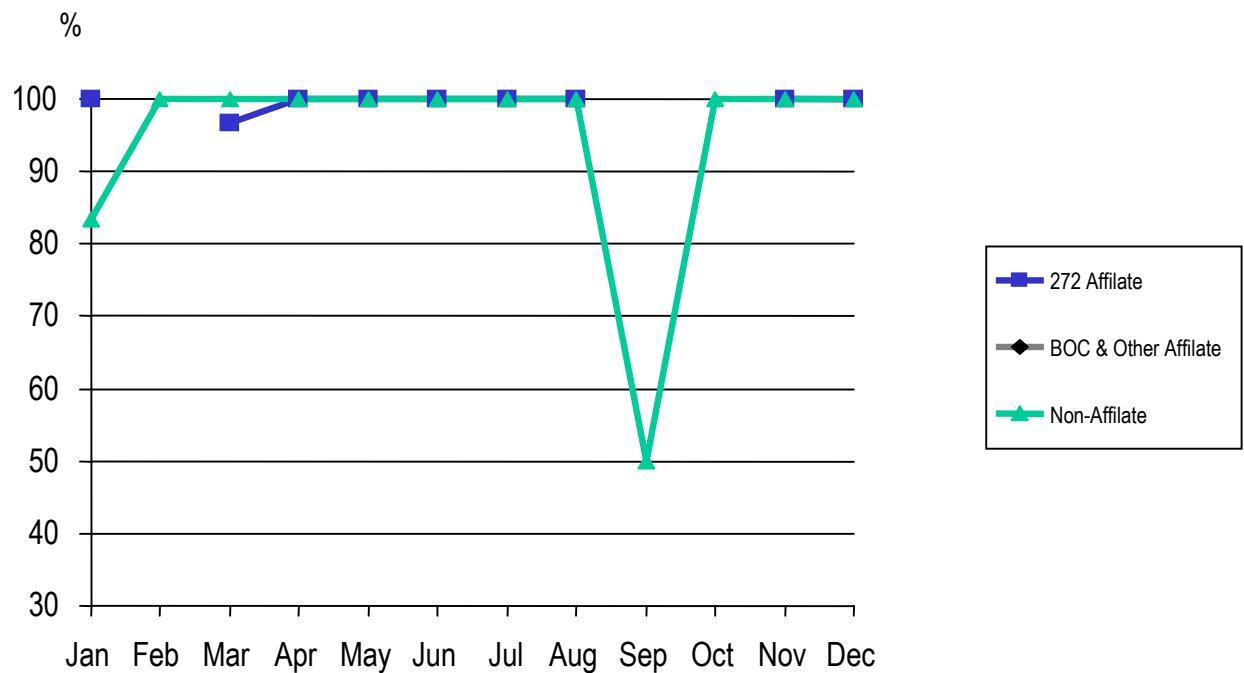
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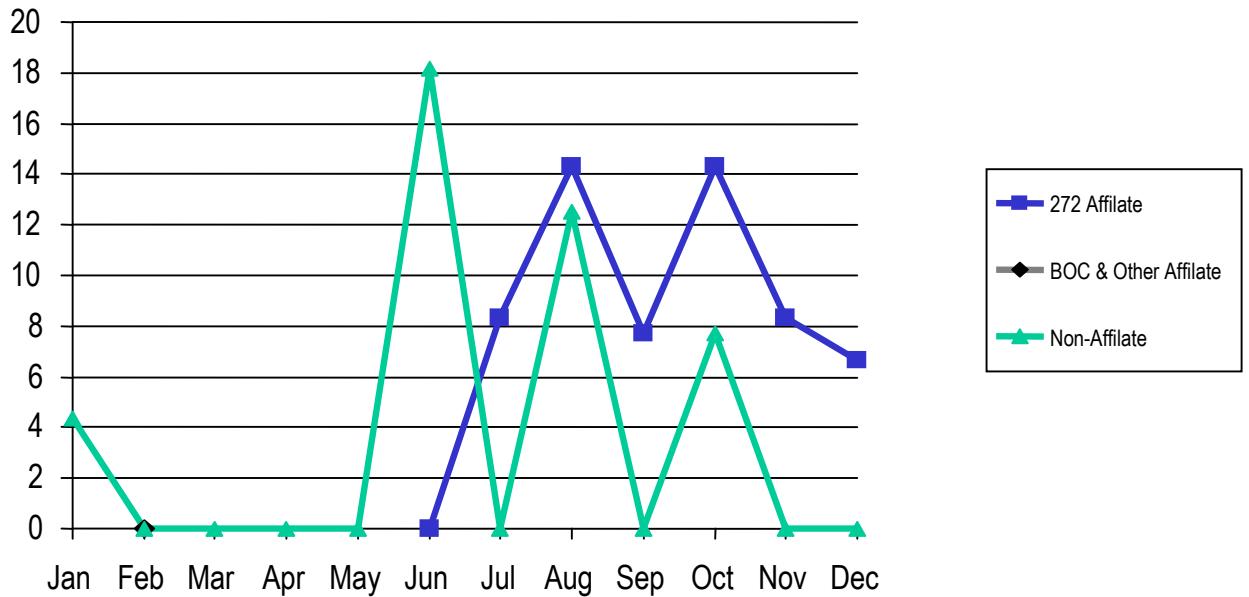
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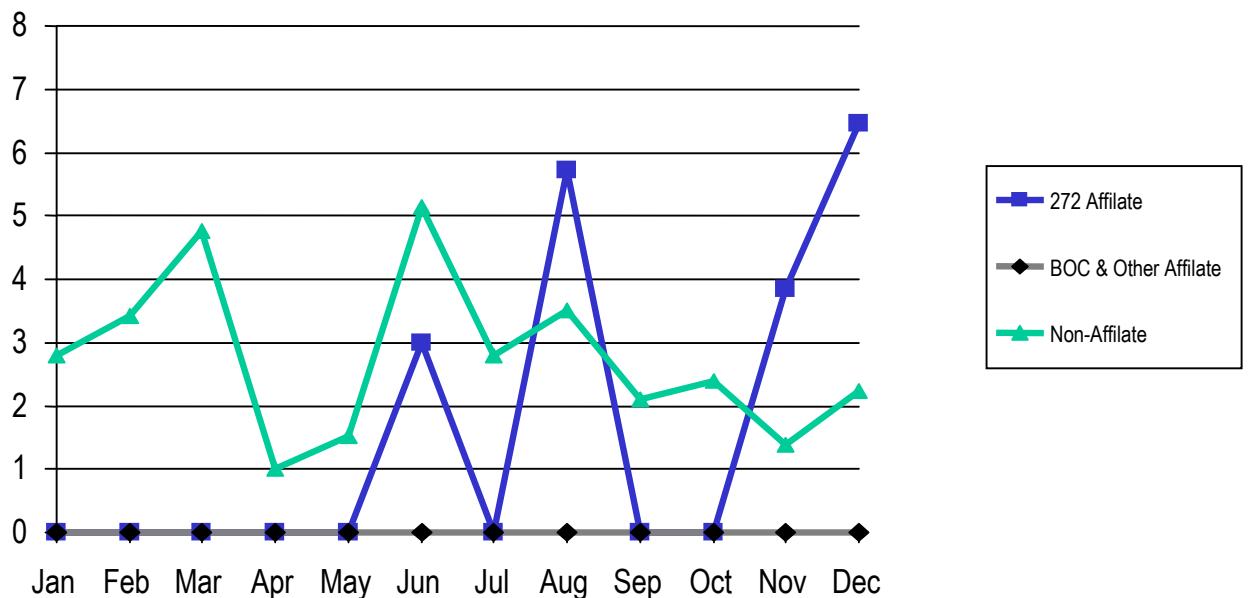
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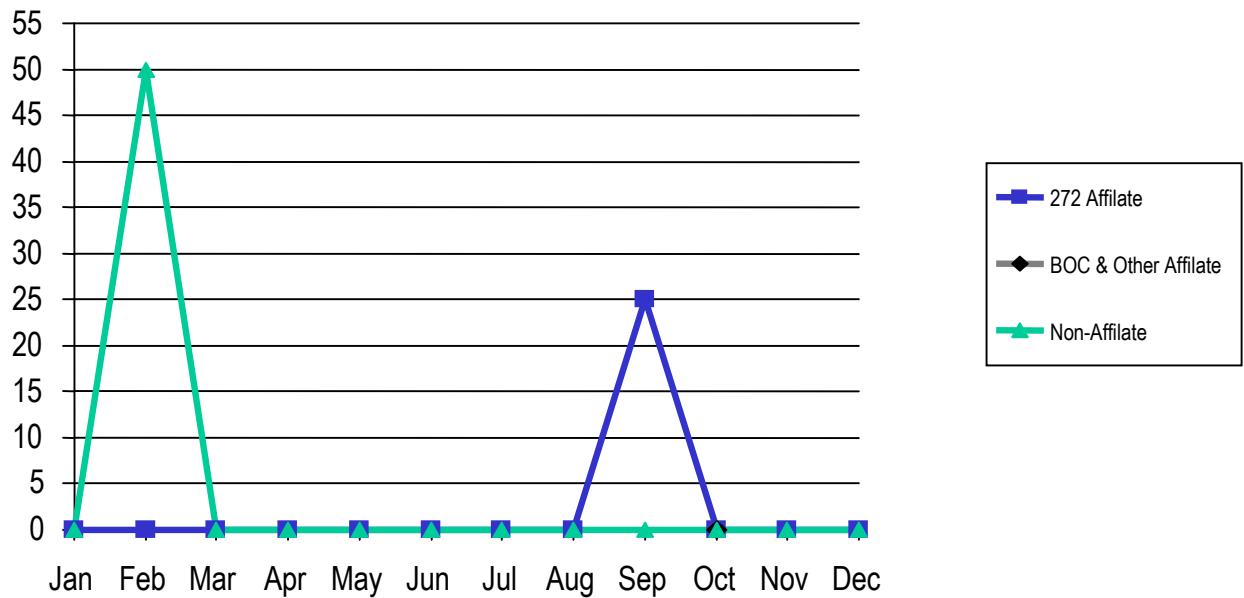
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS0 - DE



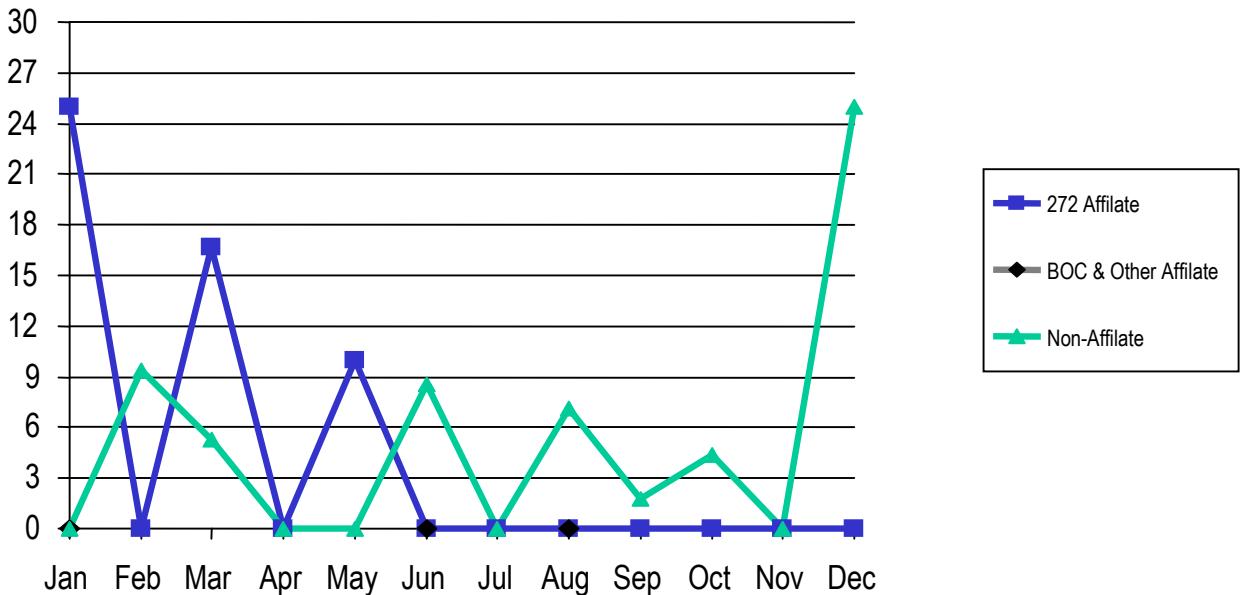
2005 New Installation Trouble Report Rate
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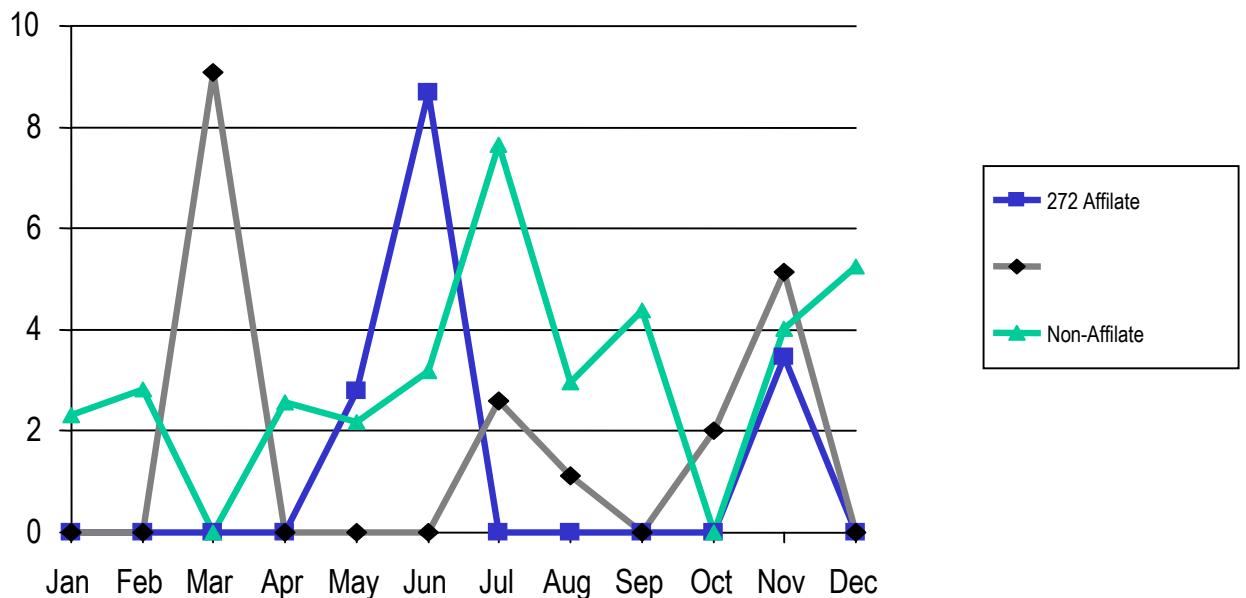
2005 New Installation Trouble Report Rate
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DS3 & Higher - DE



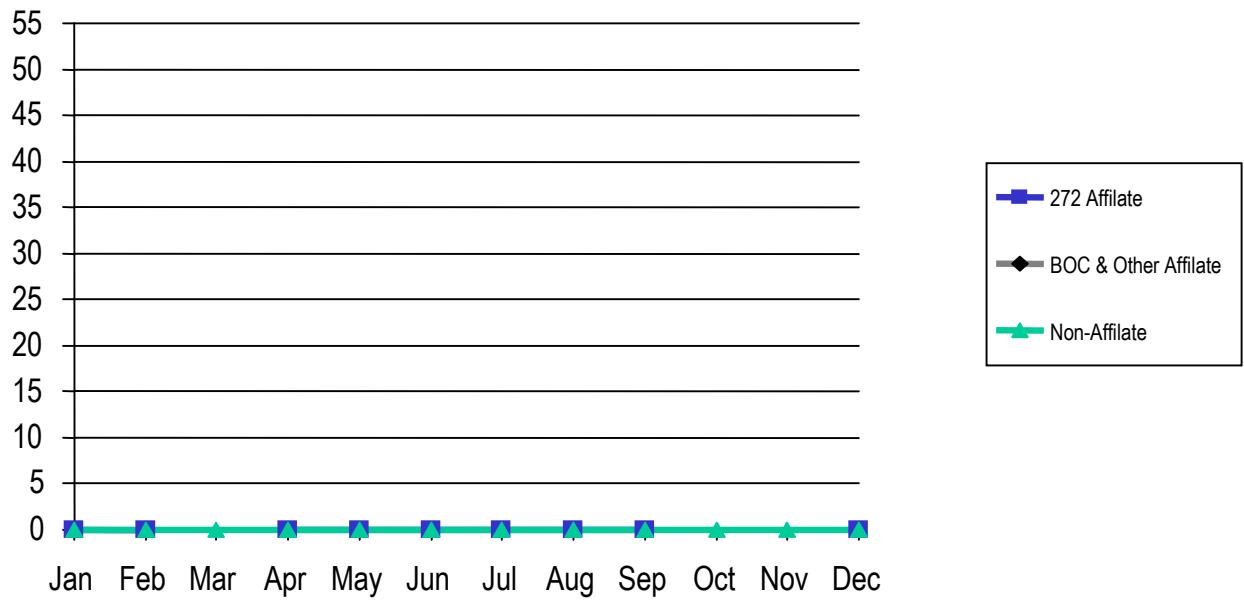
2006 New Installation Trouble Report Rate
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DS0 - DE



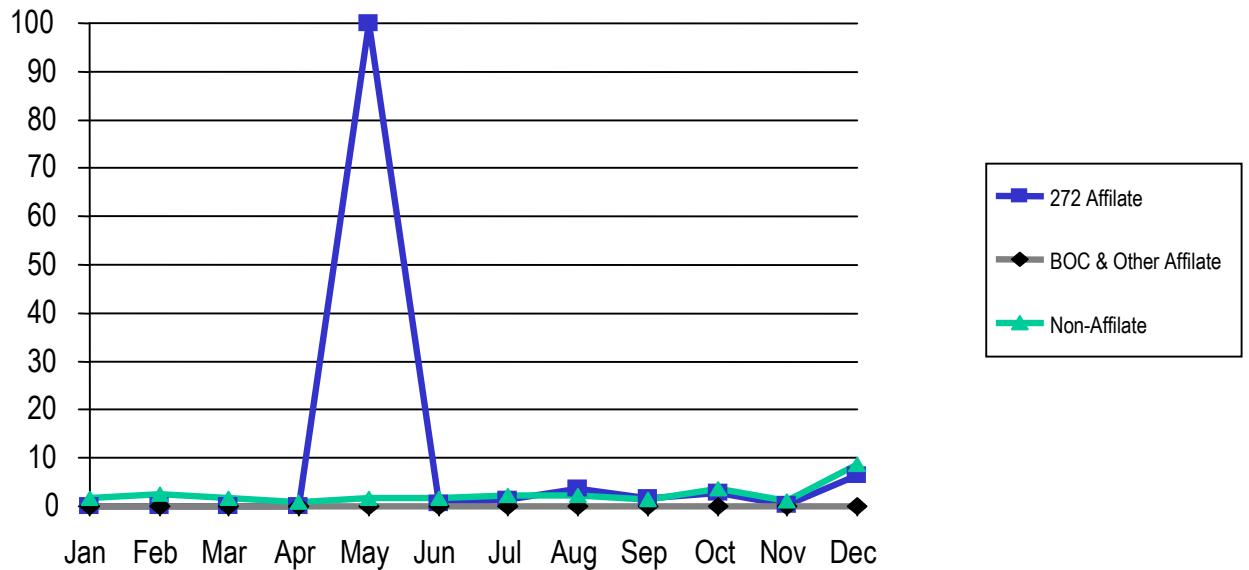
2006 New Installation Trouble Report Rate
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DS1 - DE



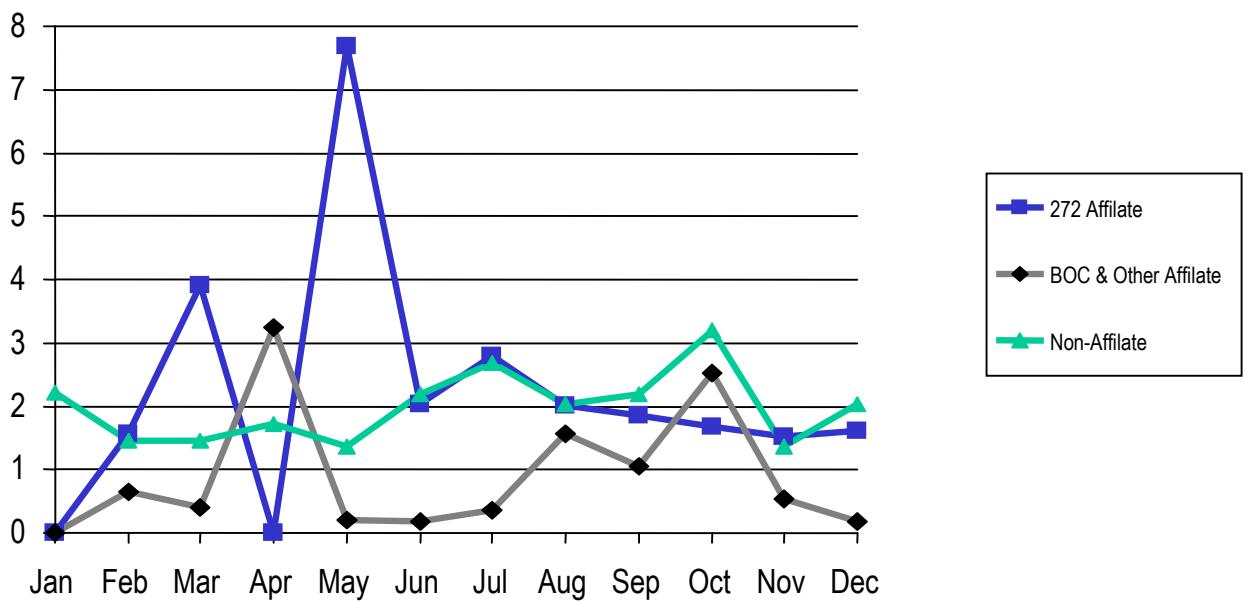
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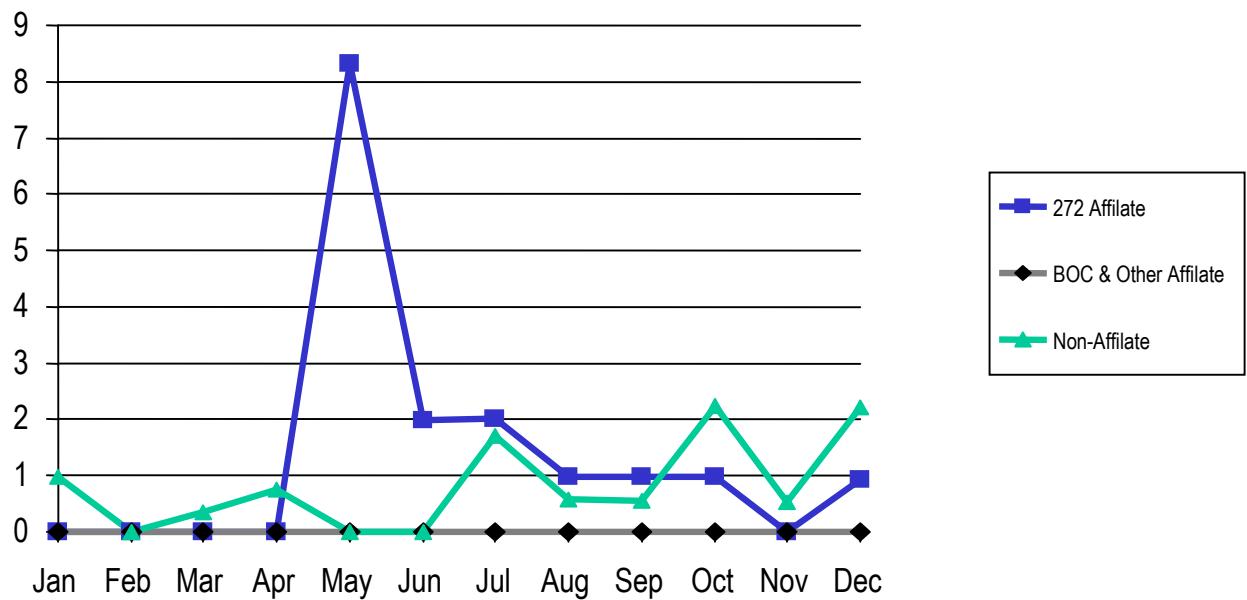
2005 Failure Rate / Trouble Report Rate (CTTR)
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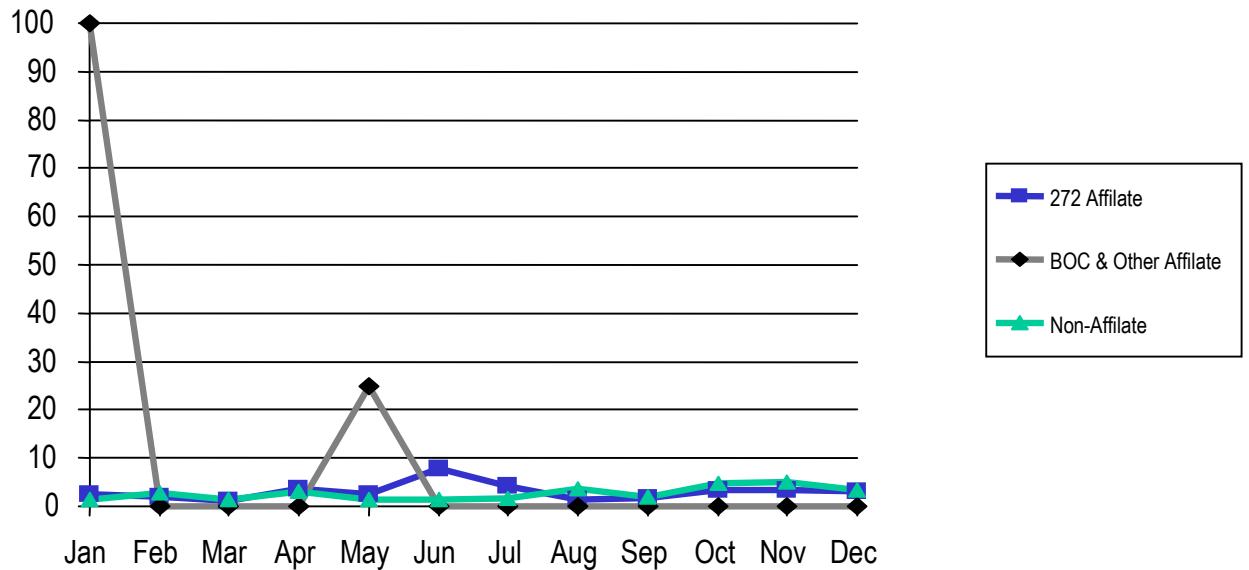
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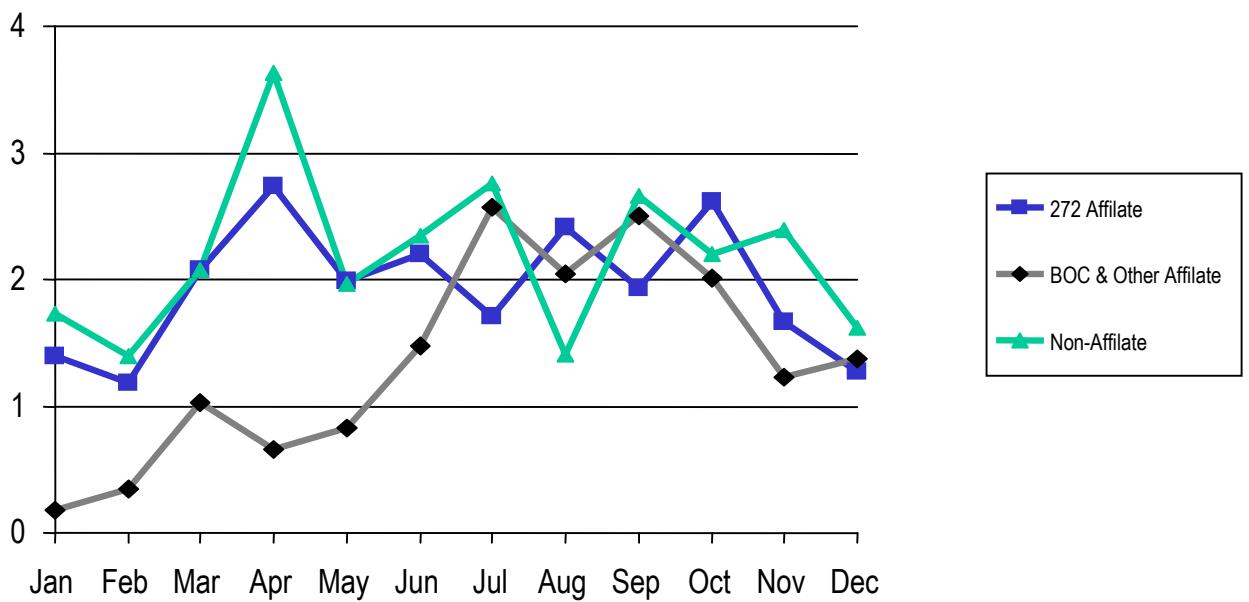
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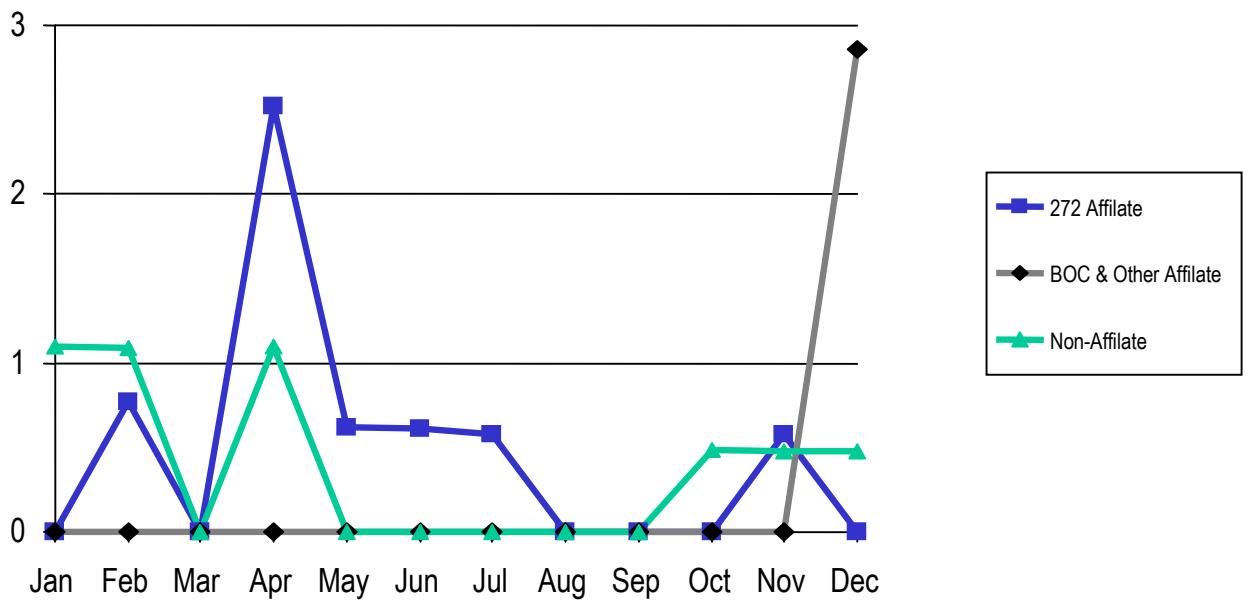
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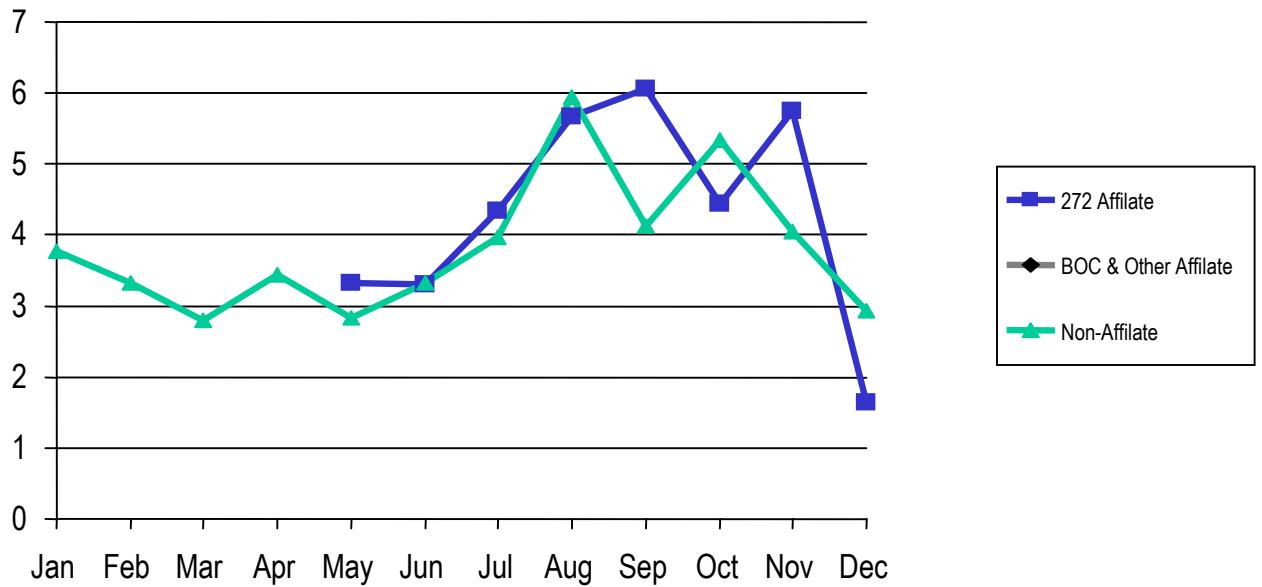
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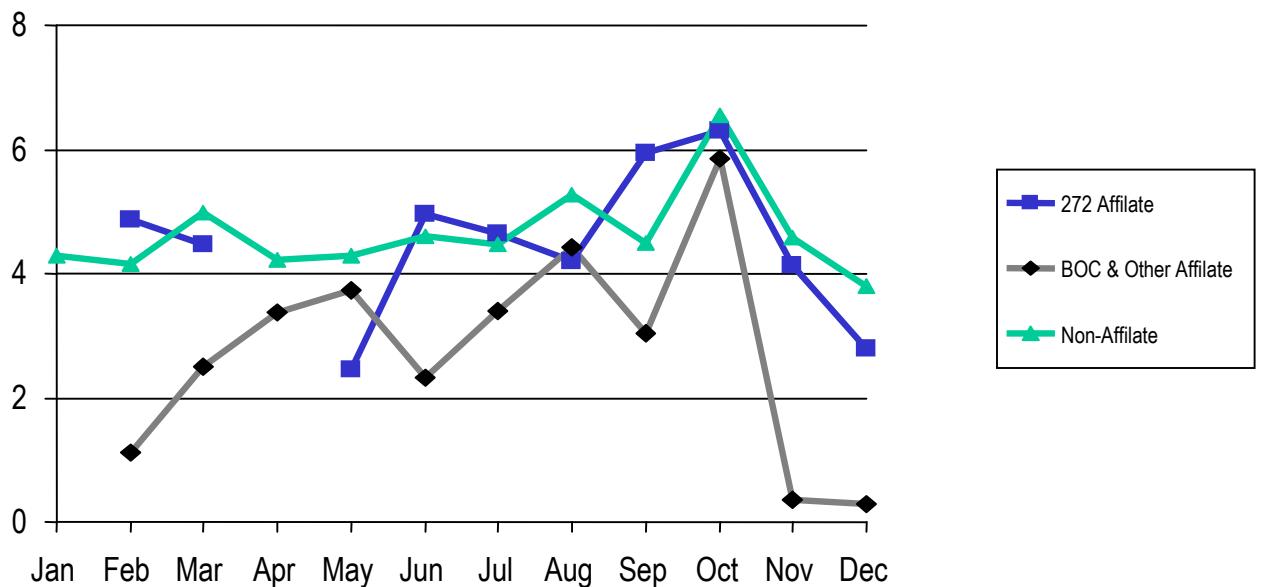
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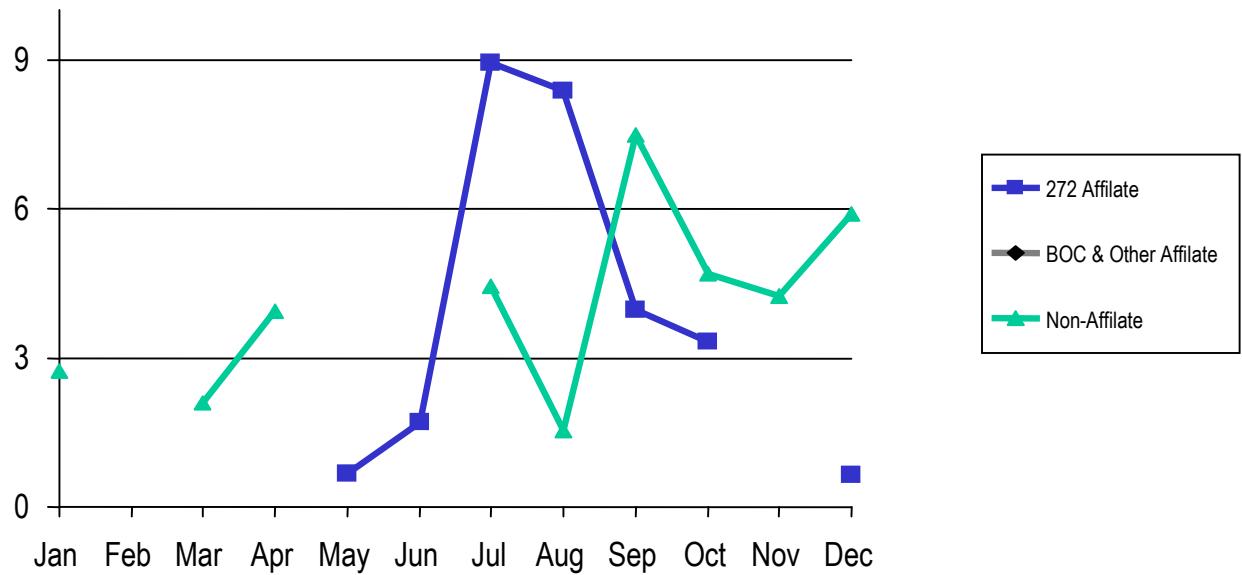
**2005 Average Repair Interval / Mean Time to Restore
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DS0 - DE**



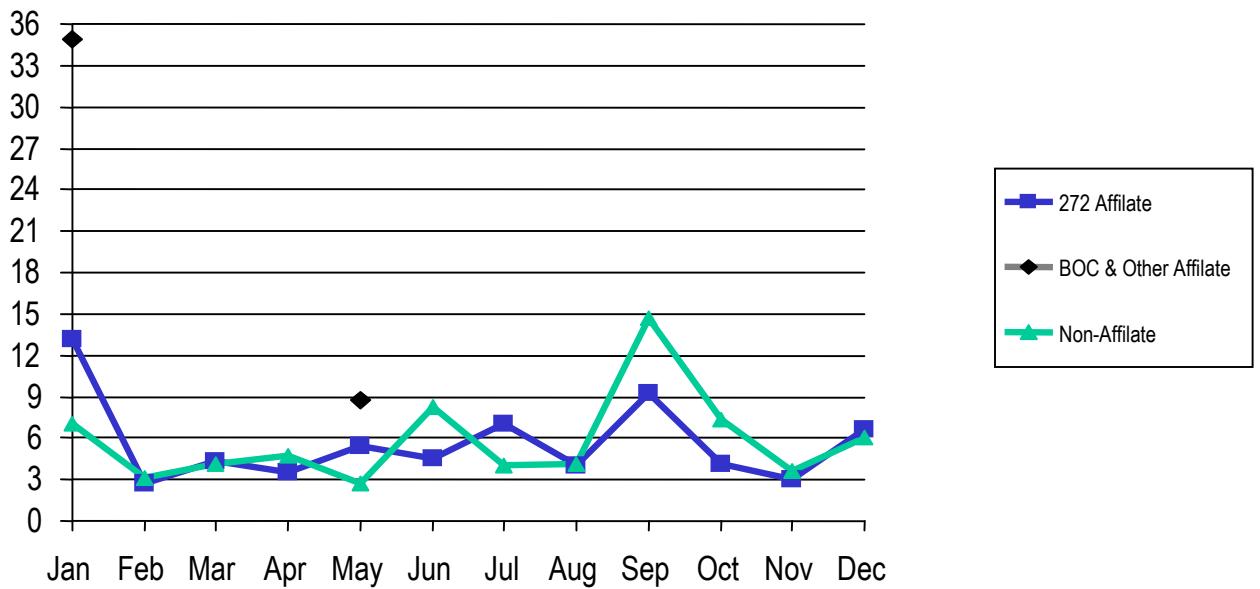
**2005 Average Repair Interval / Mean Time to Restore
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DS1 - DE**



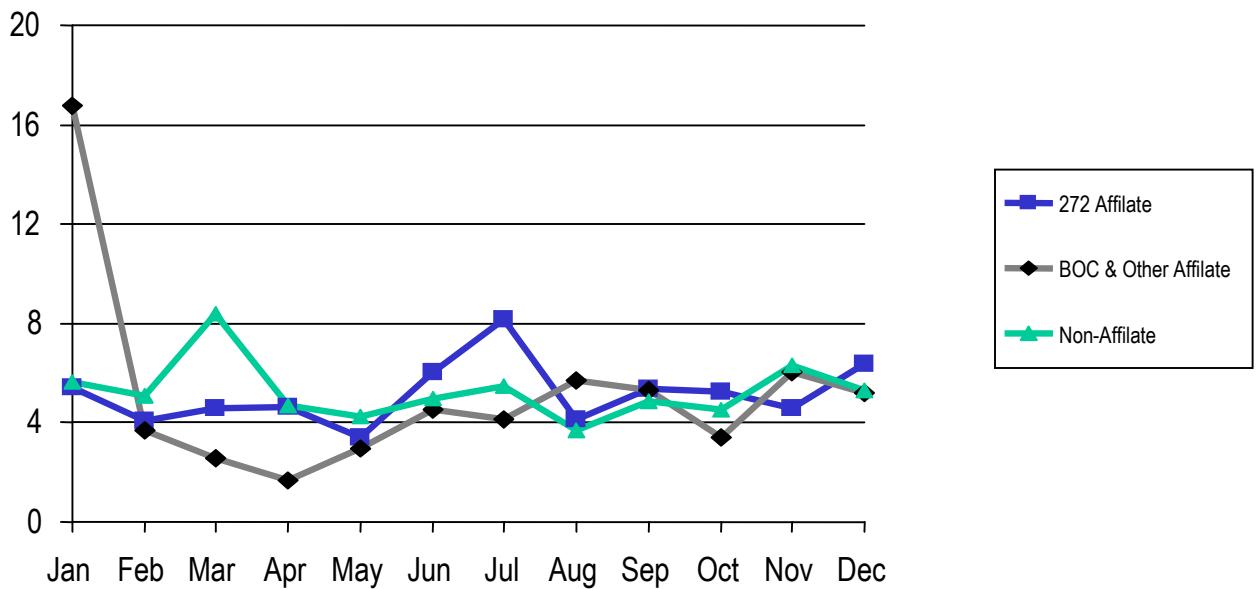
**2005 Average Repair Interval / Mean Time to Restore
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DS3 & Higher - DE**



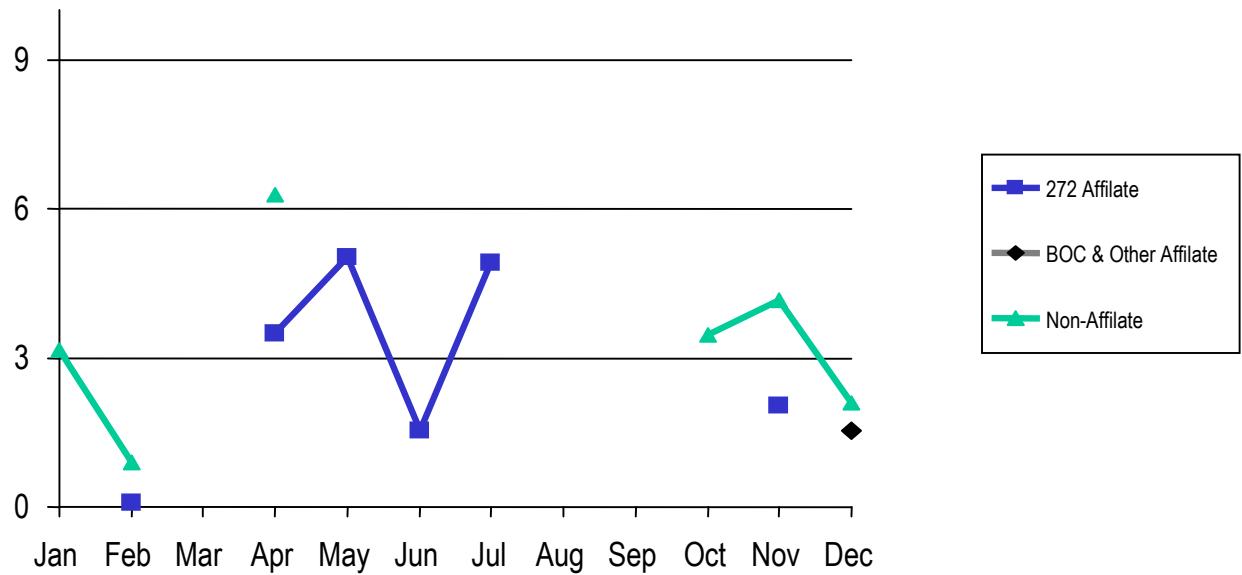
**2006 Average Repair Interval / Mean Time to Restore
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DS0 - DE**



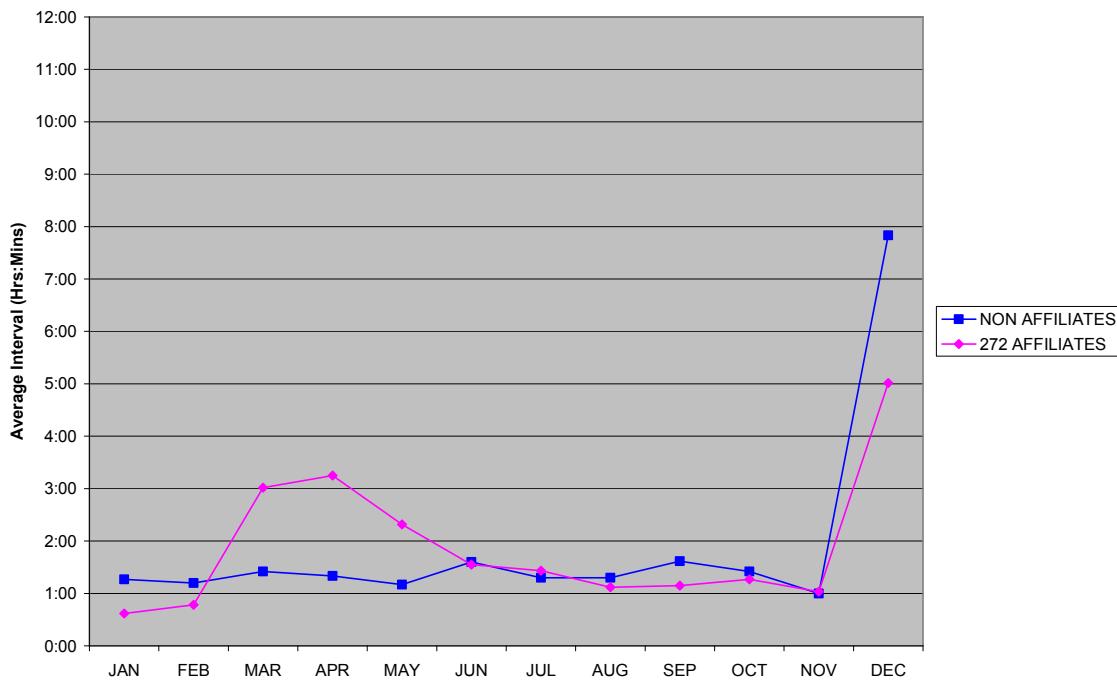
**2006 Average Repair Interval / Mean Time to Restore
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DS1 - DE**



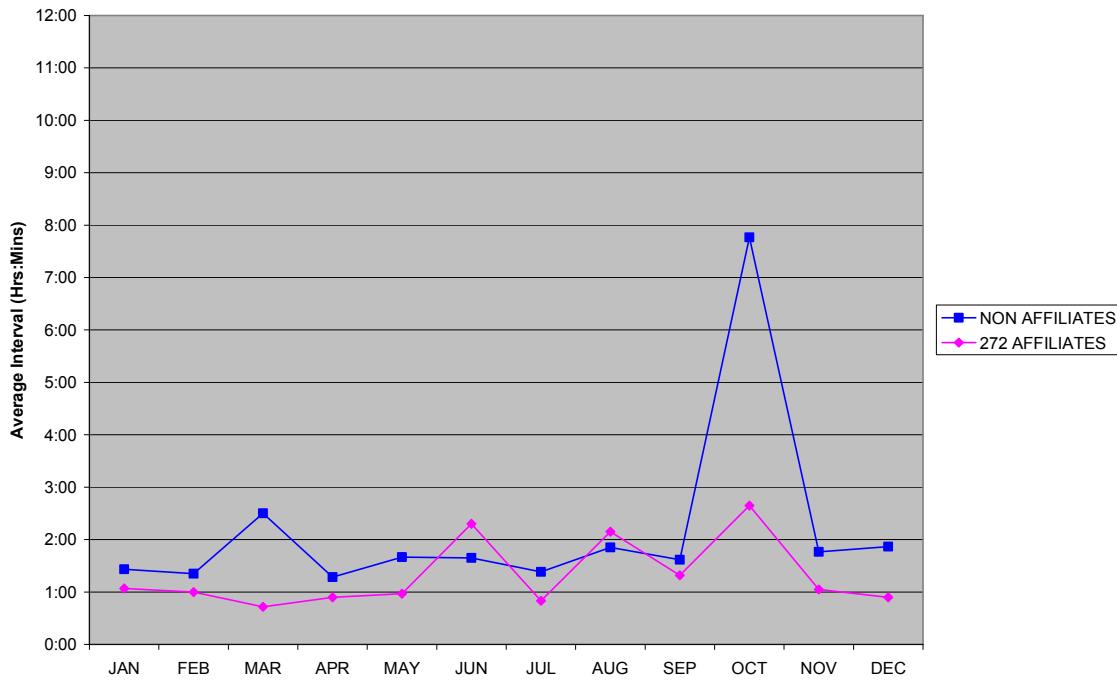
**2006 Average Repair Interval / Mean Time to Restore
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DS3 & Higher - DE**



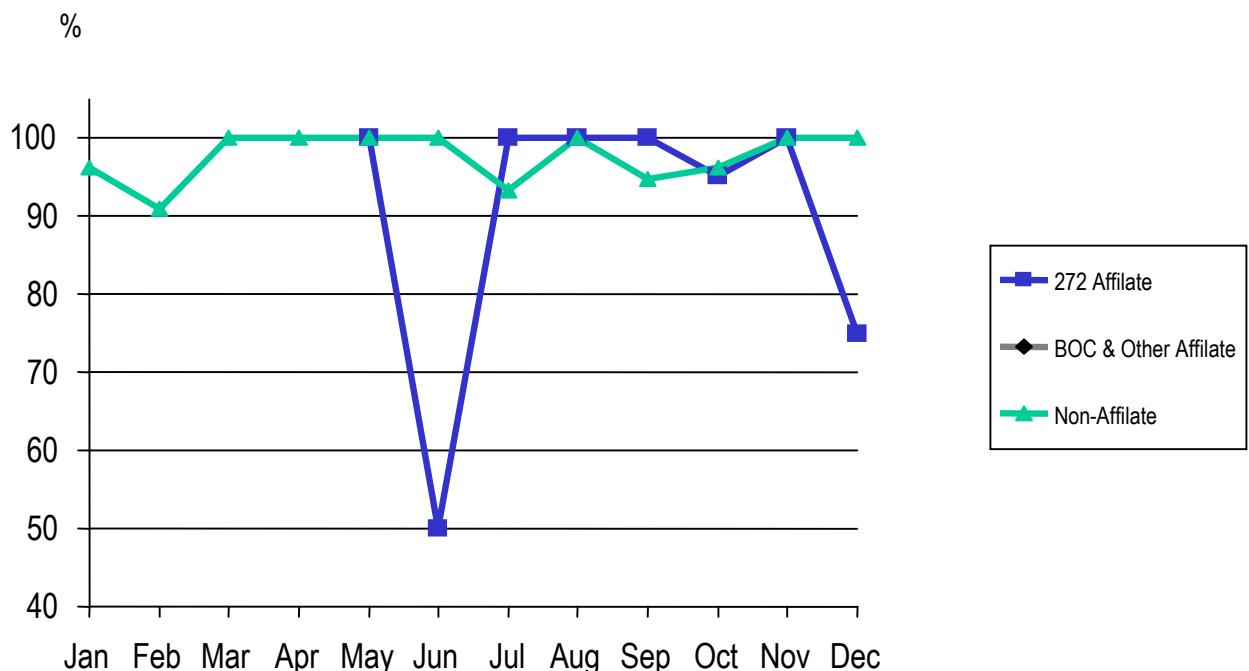
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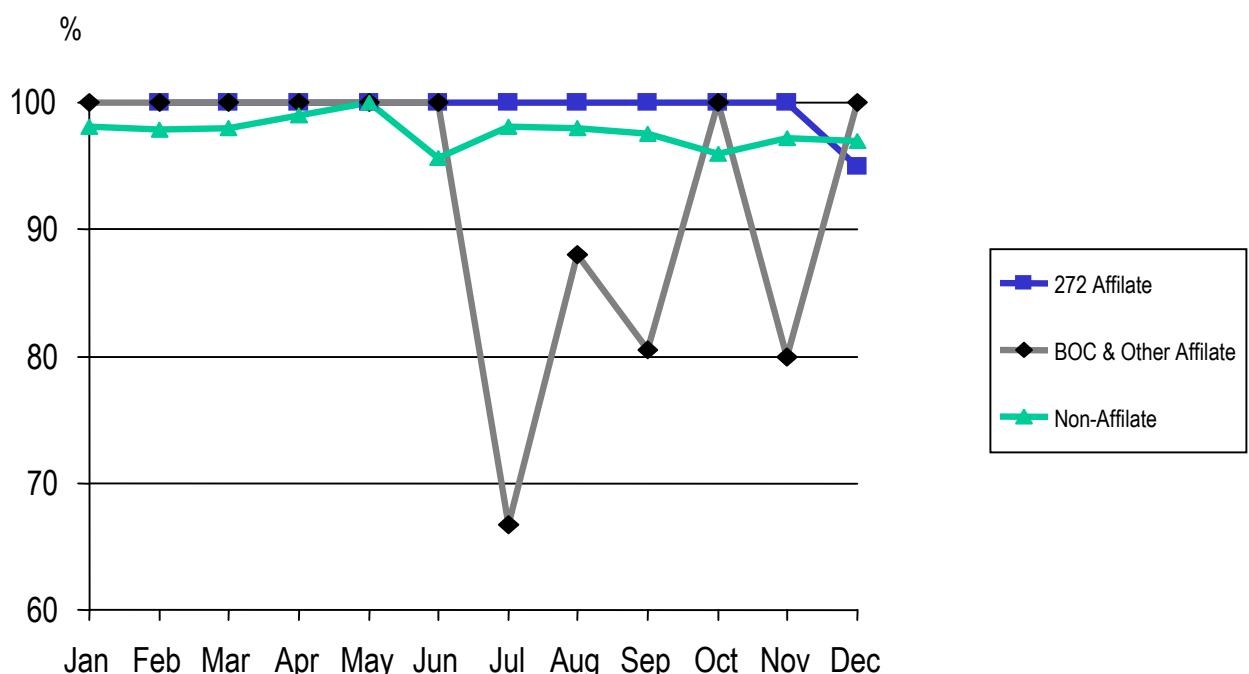
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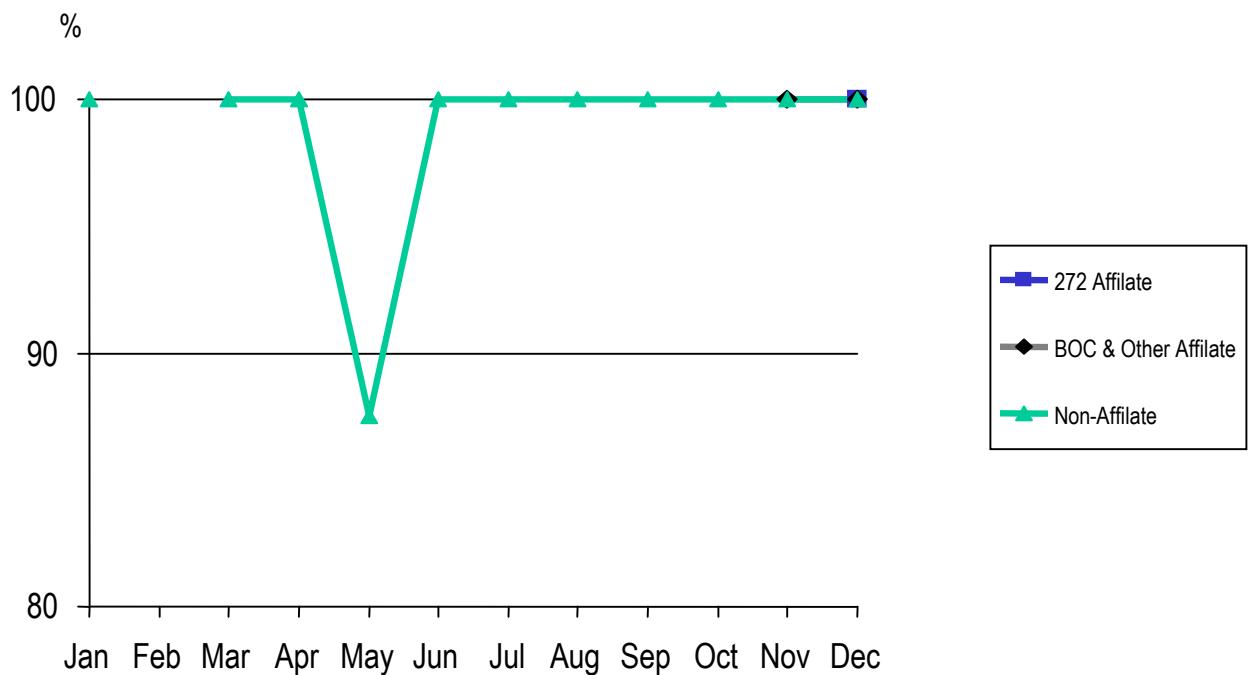
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS0 - ME



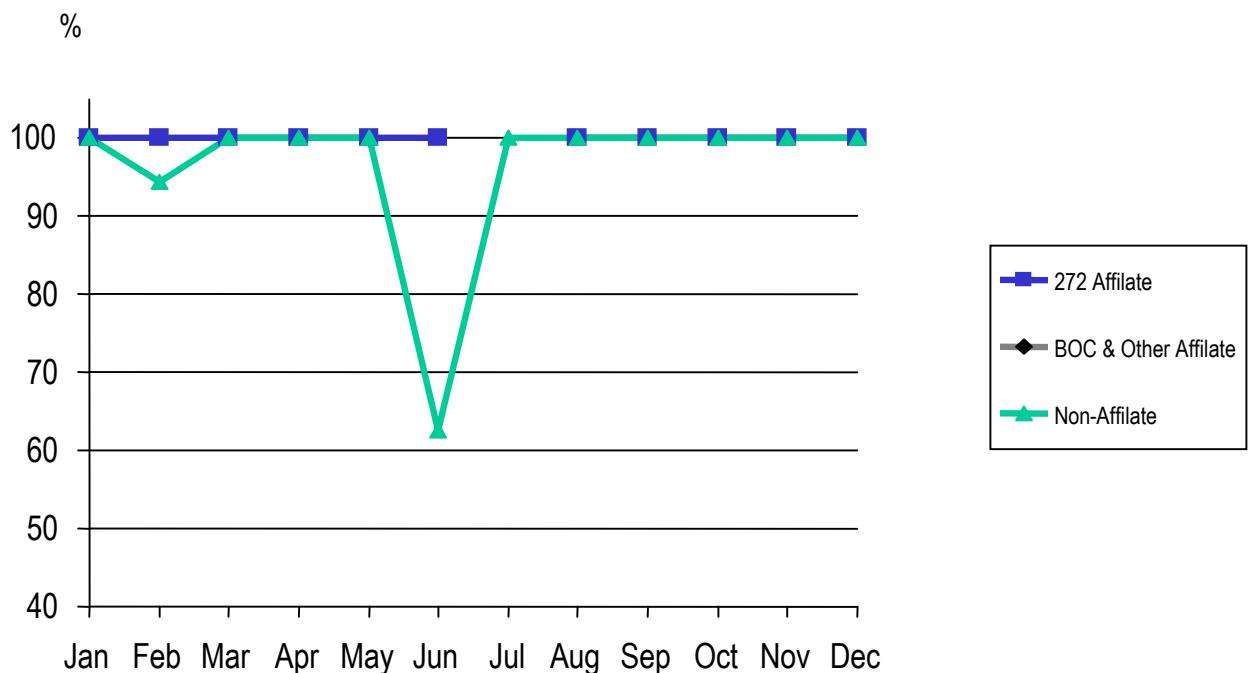
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS1 - ME



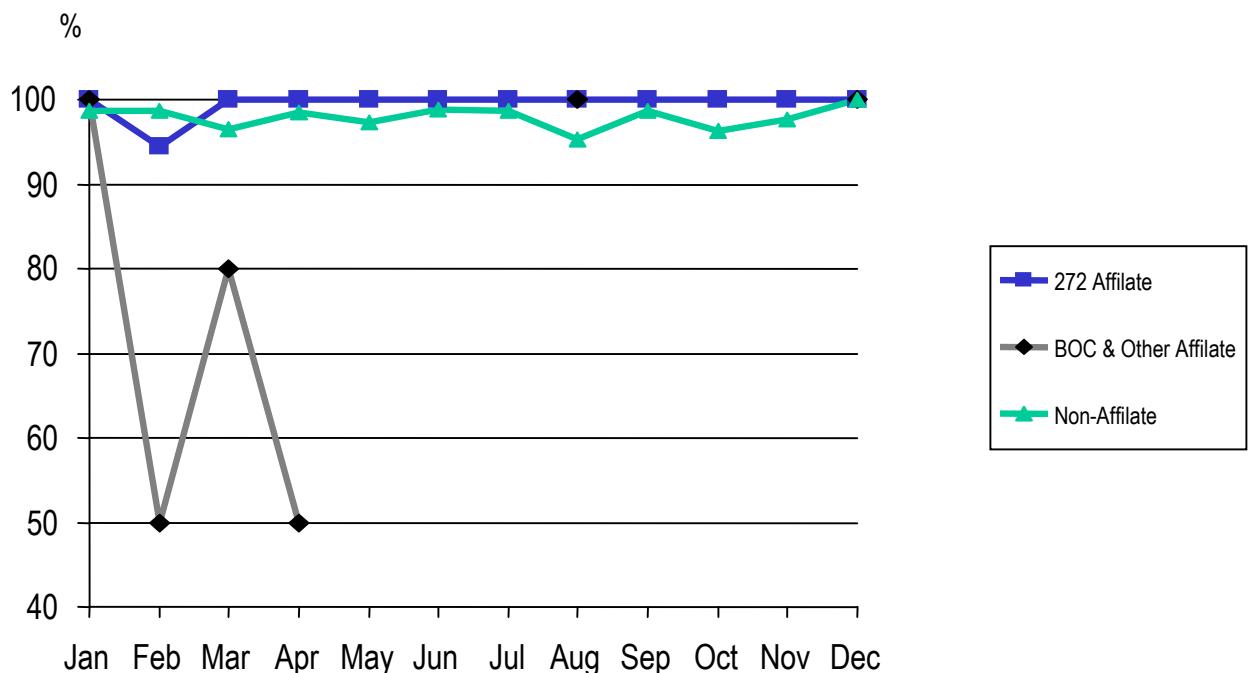
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS3 & Higher - ME



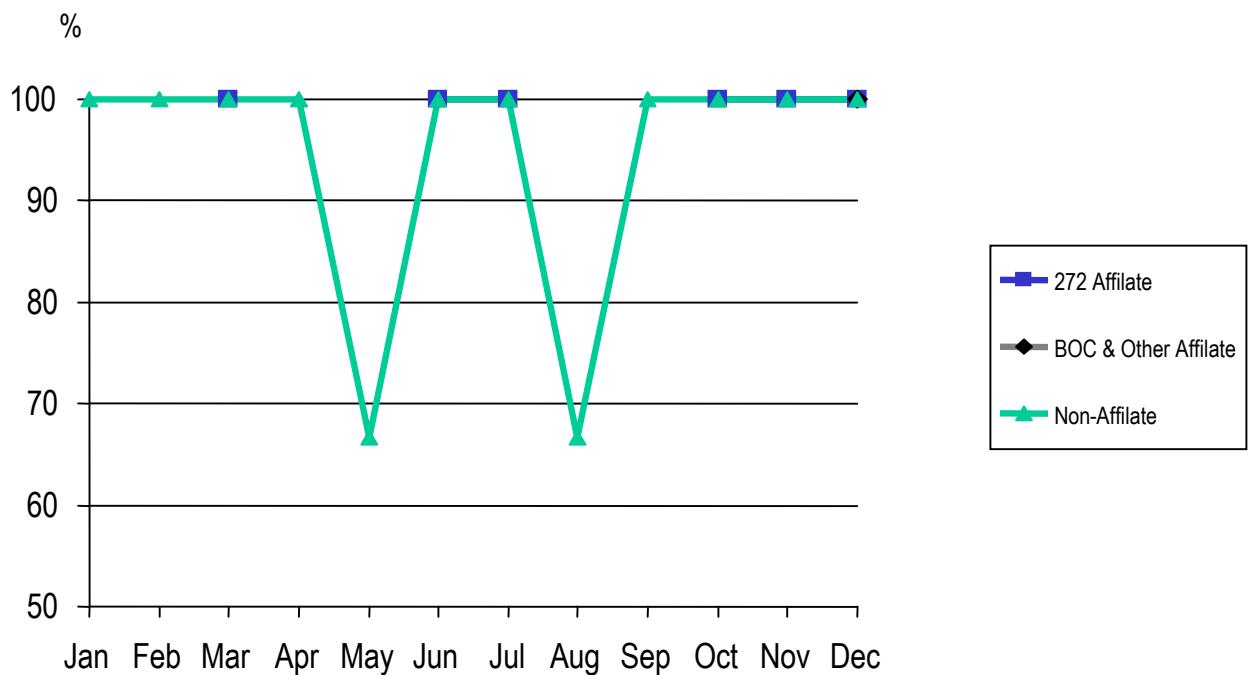
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS0 - ME



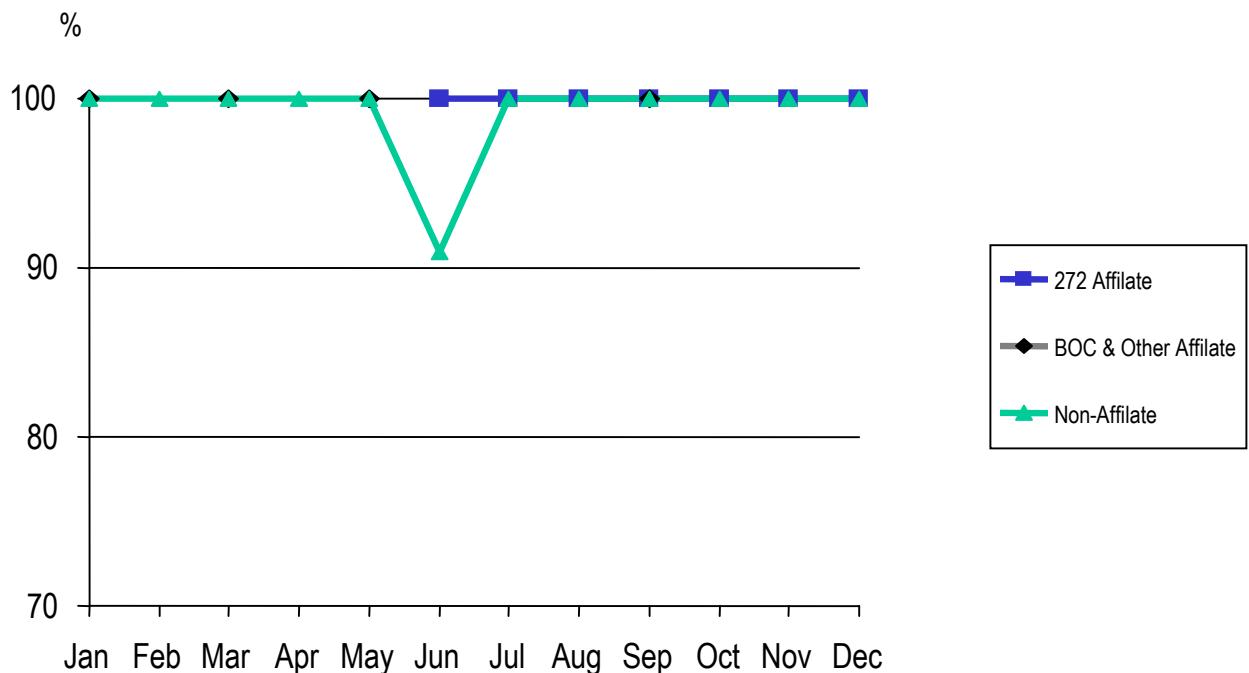
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS1 - ME



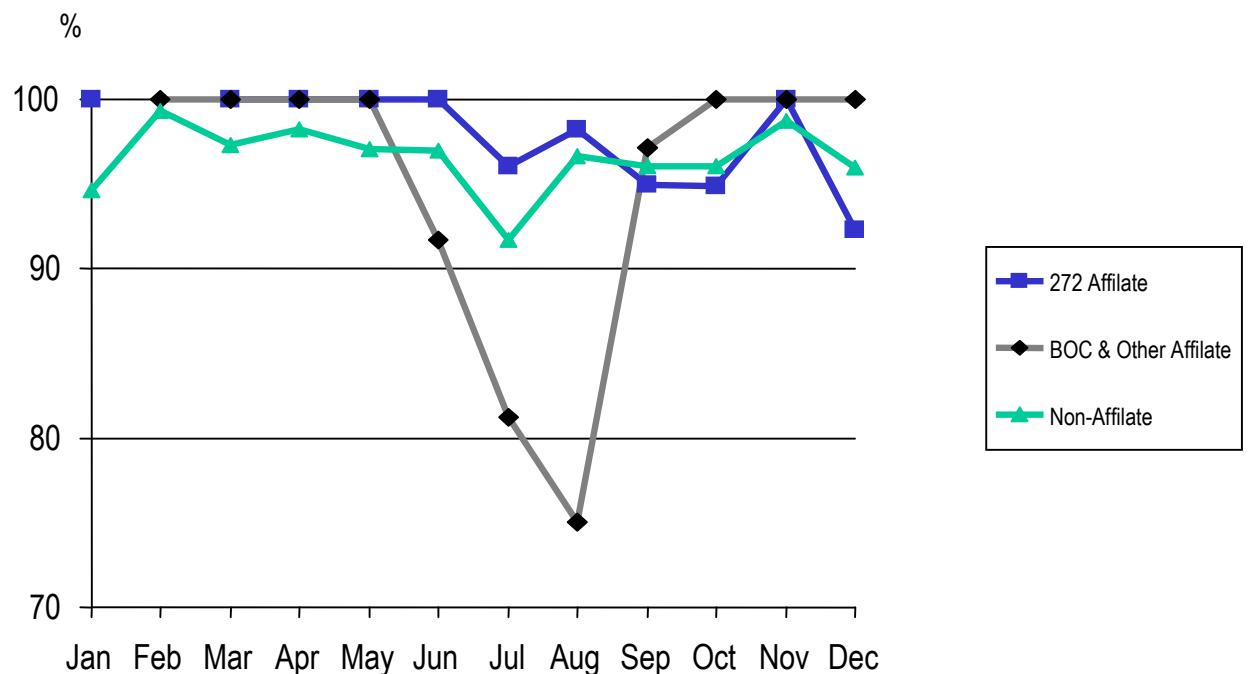
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS3 & Higher - ME



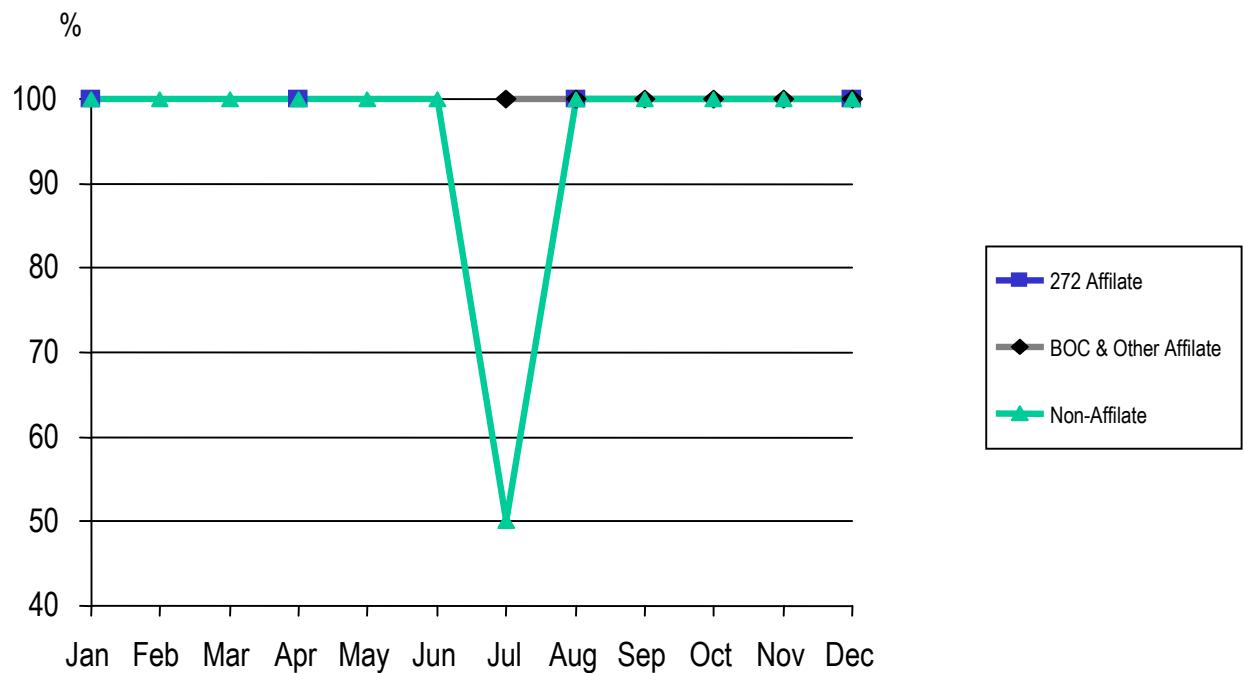
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS0 - ME



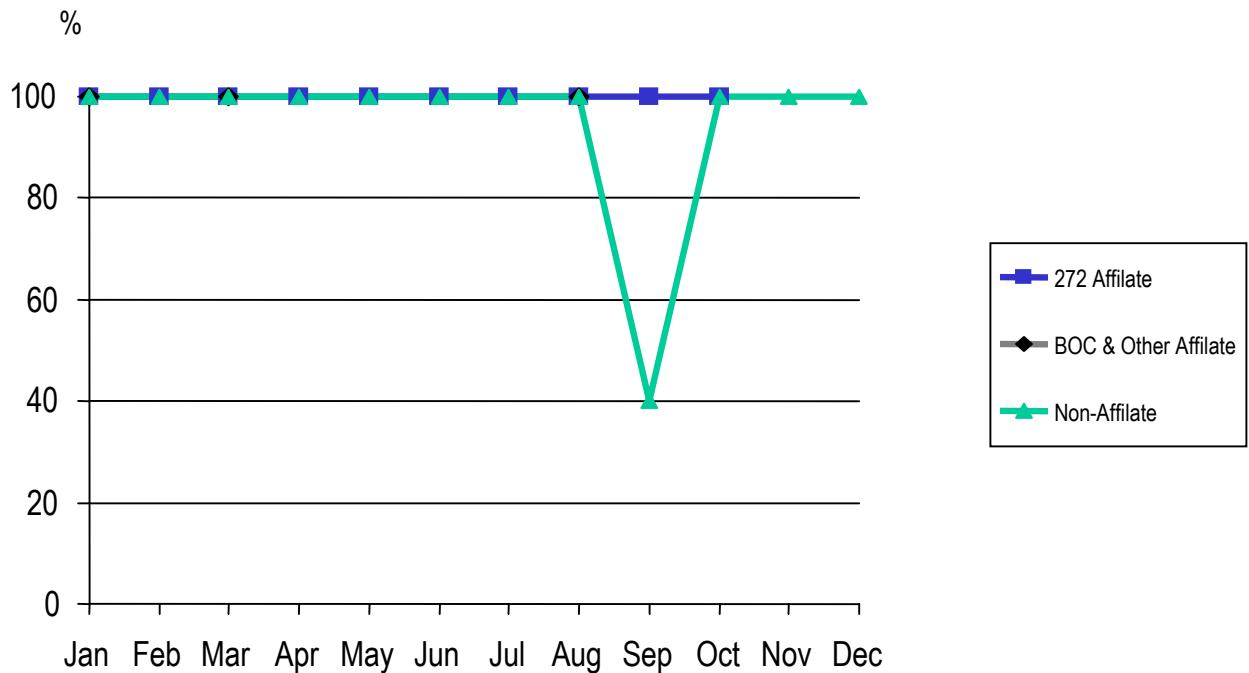
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS1 - ME



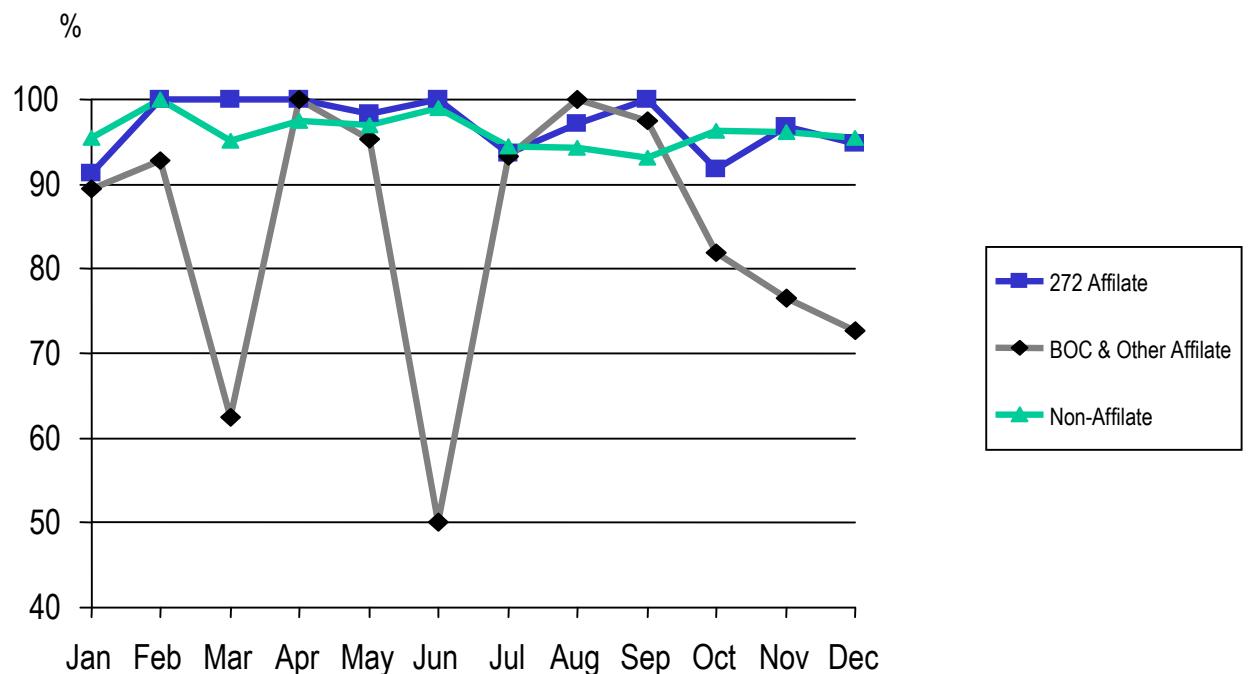
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS3 & Higher - ME



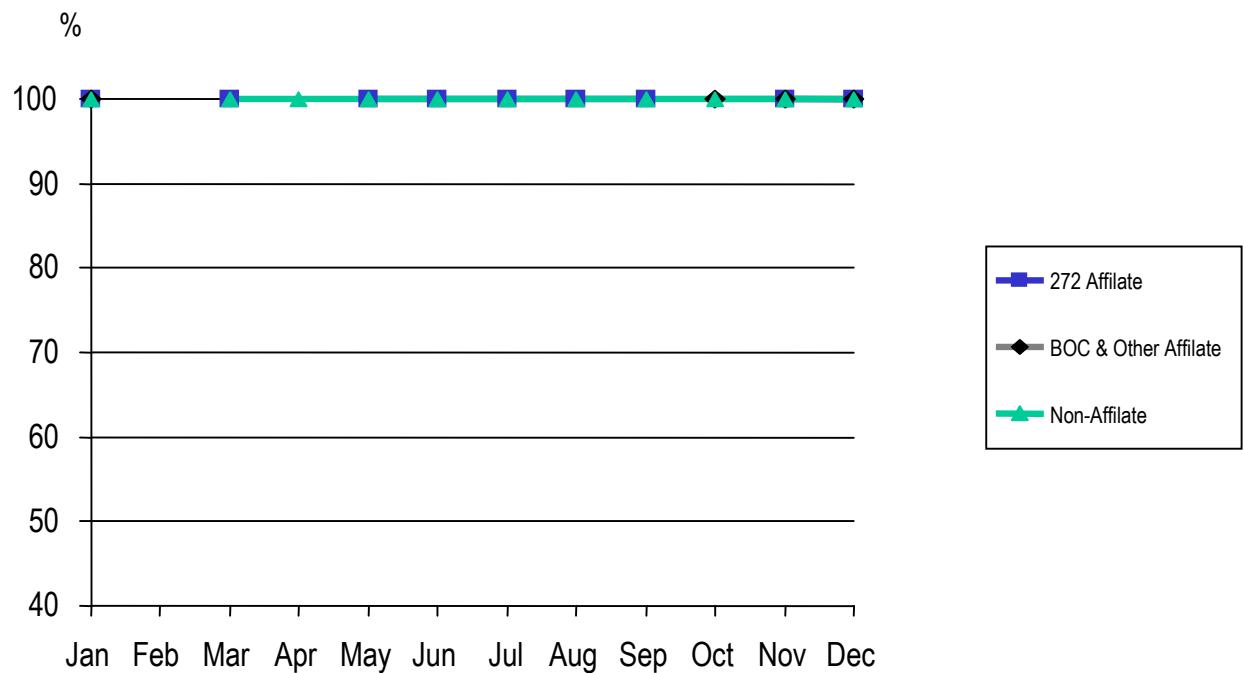
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS0 - ME



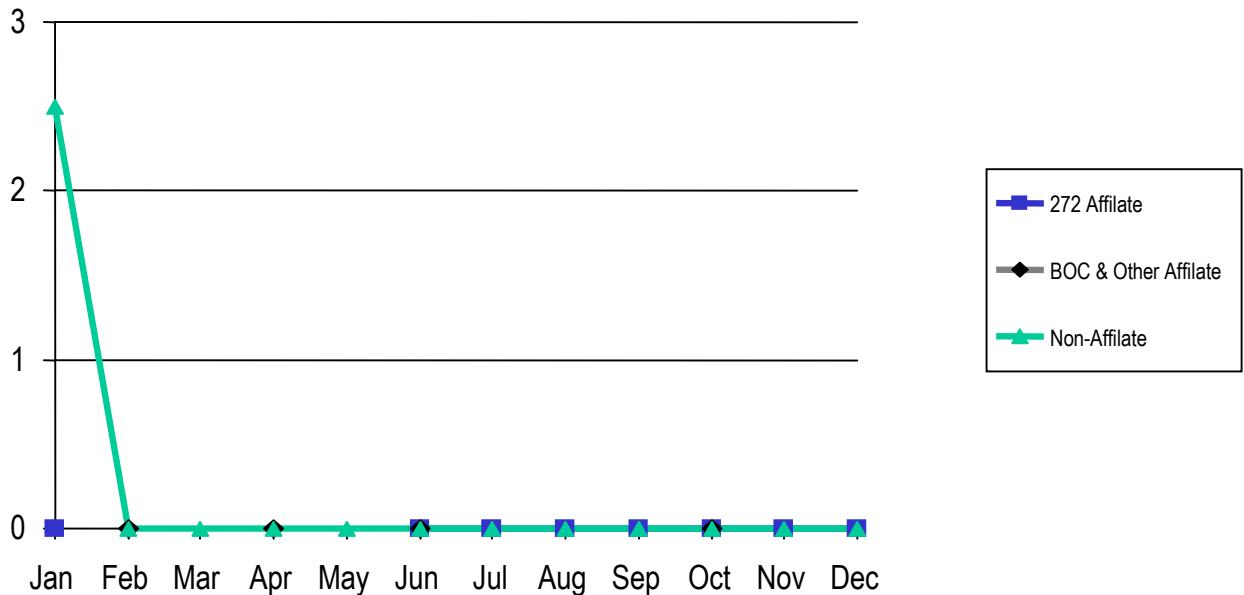
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS1 - ME



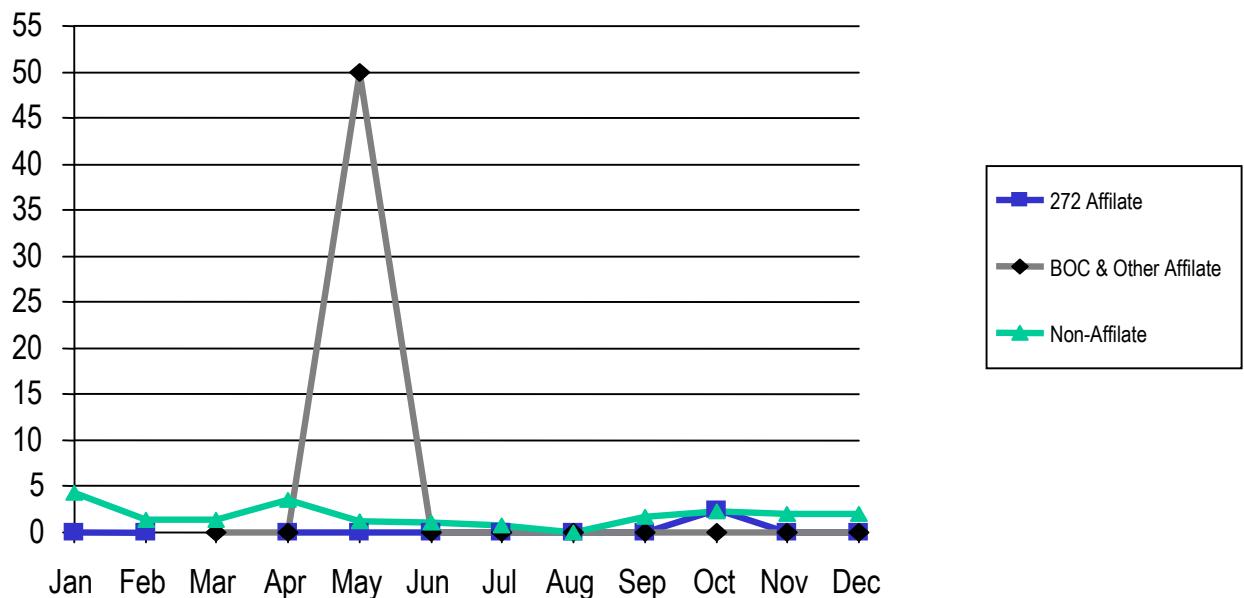
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS3 & Higher - ME



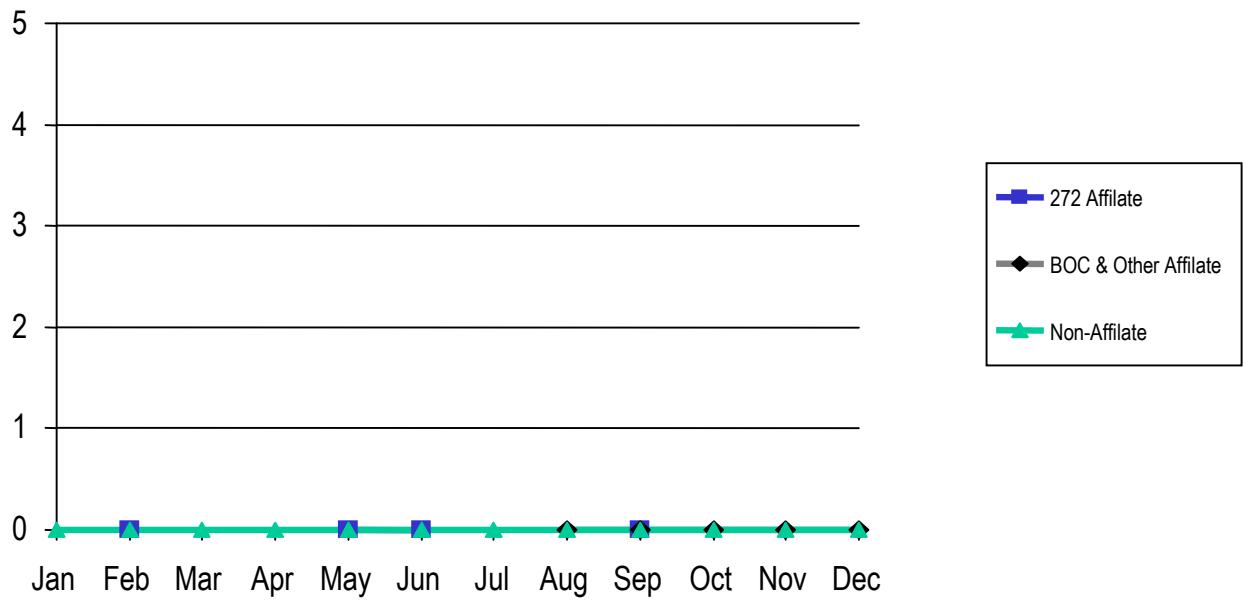
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS0 - ME



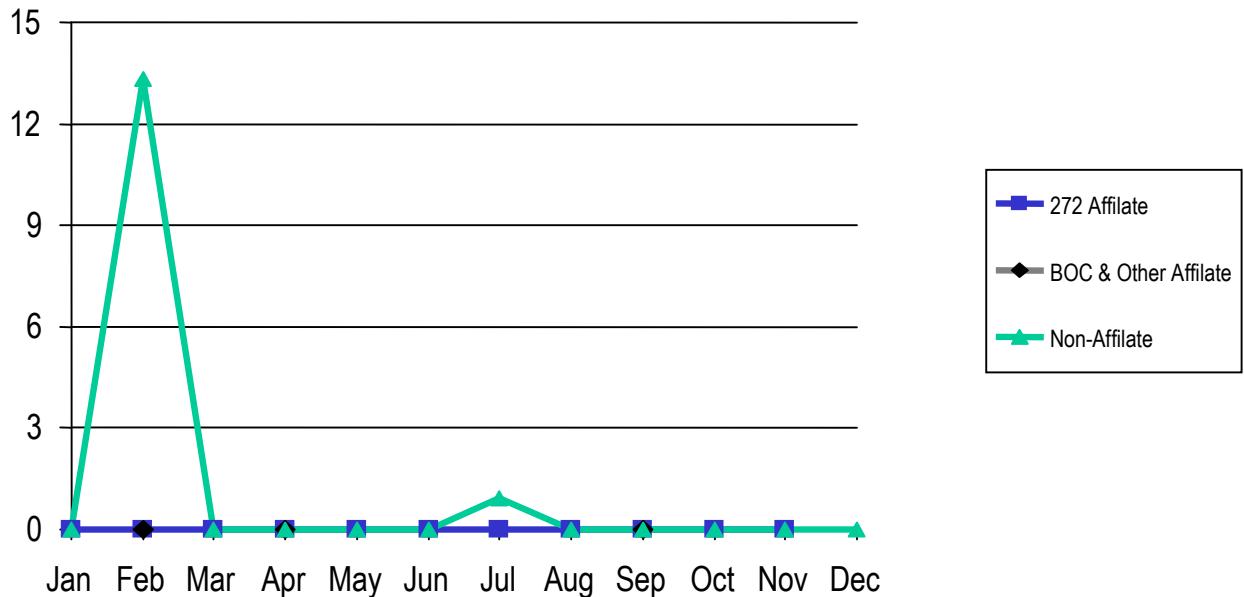
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS1 - ME



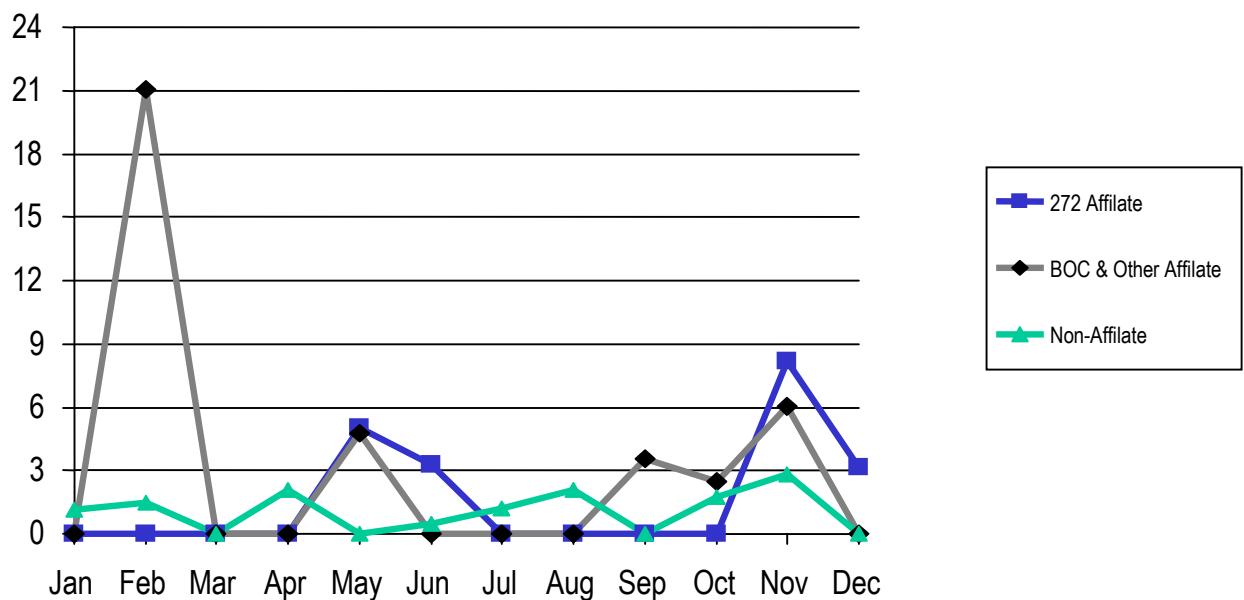
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS3 & Higher - ME



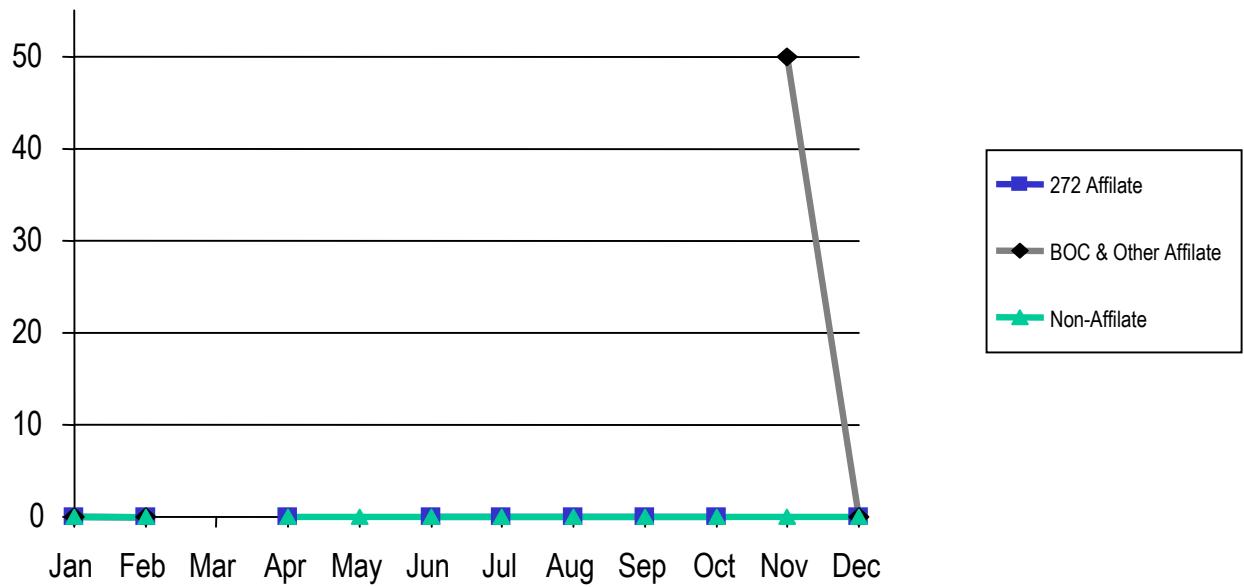
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS0 - ME



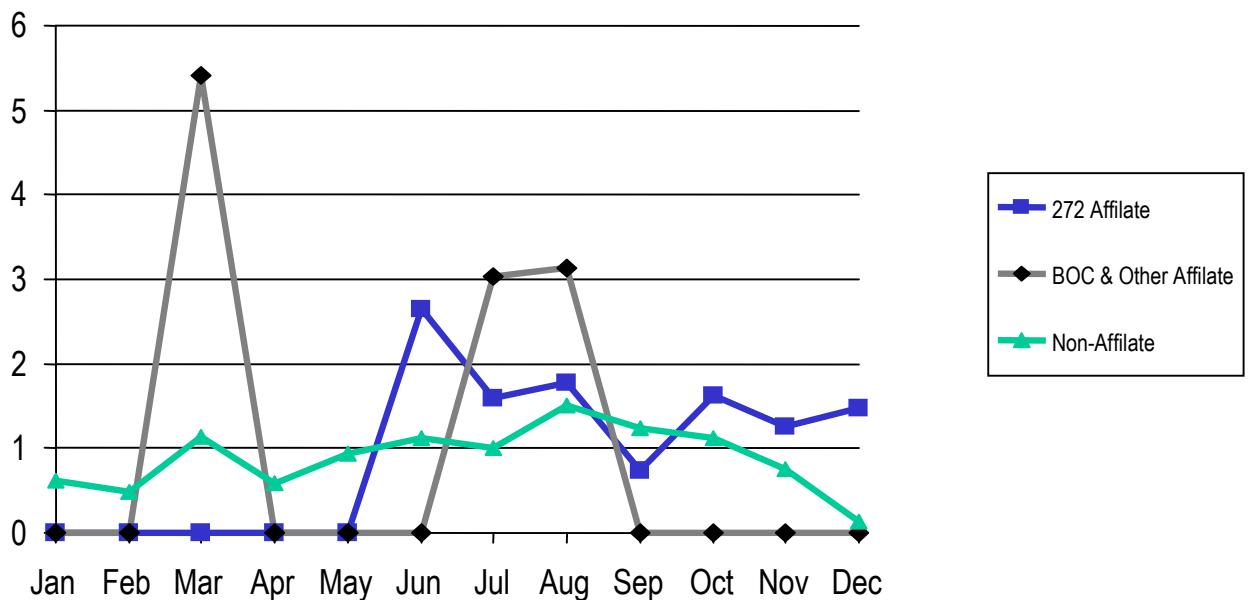
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS1 - ME



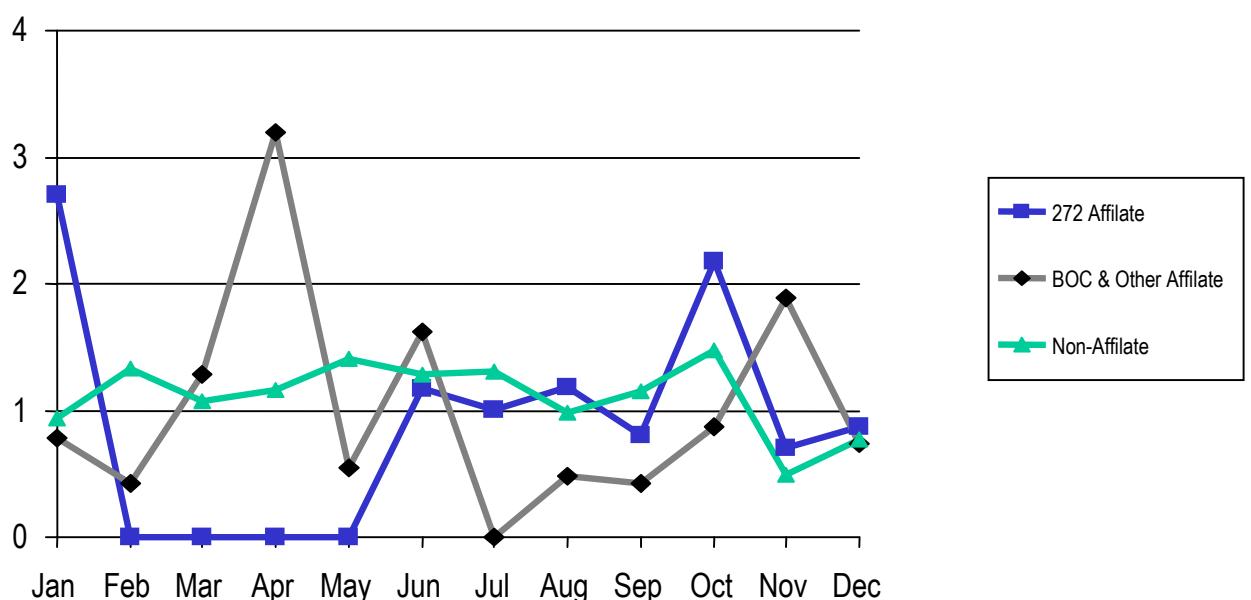
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS3 & Higher - ME



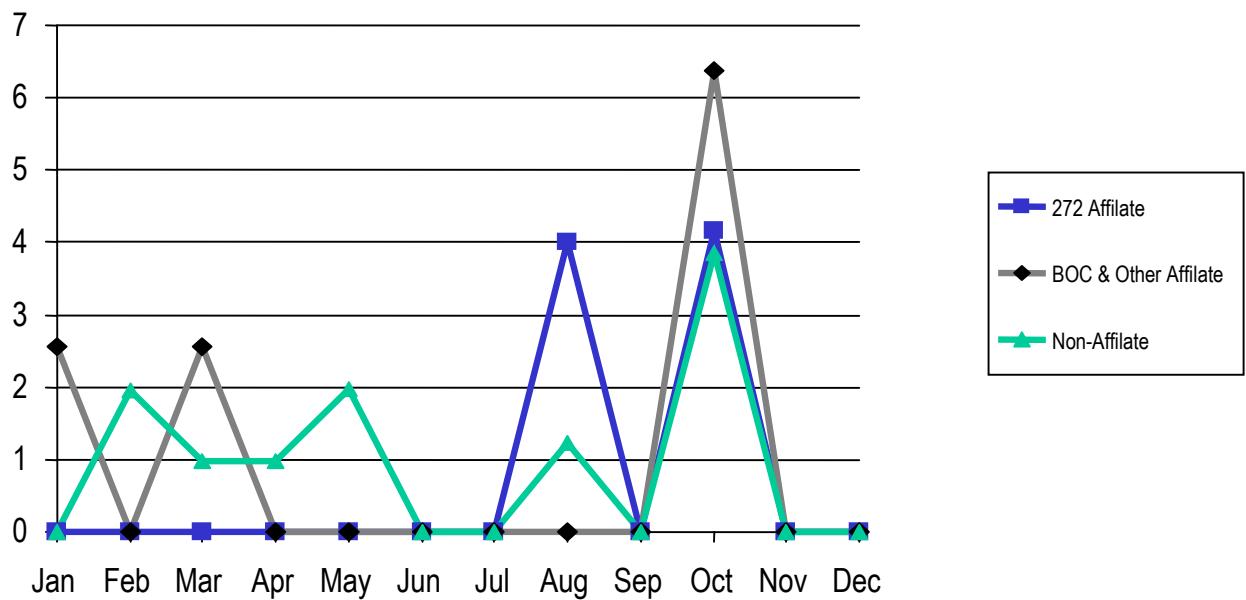
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS0 - ME



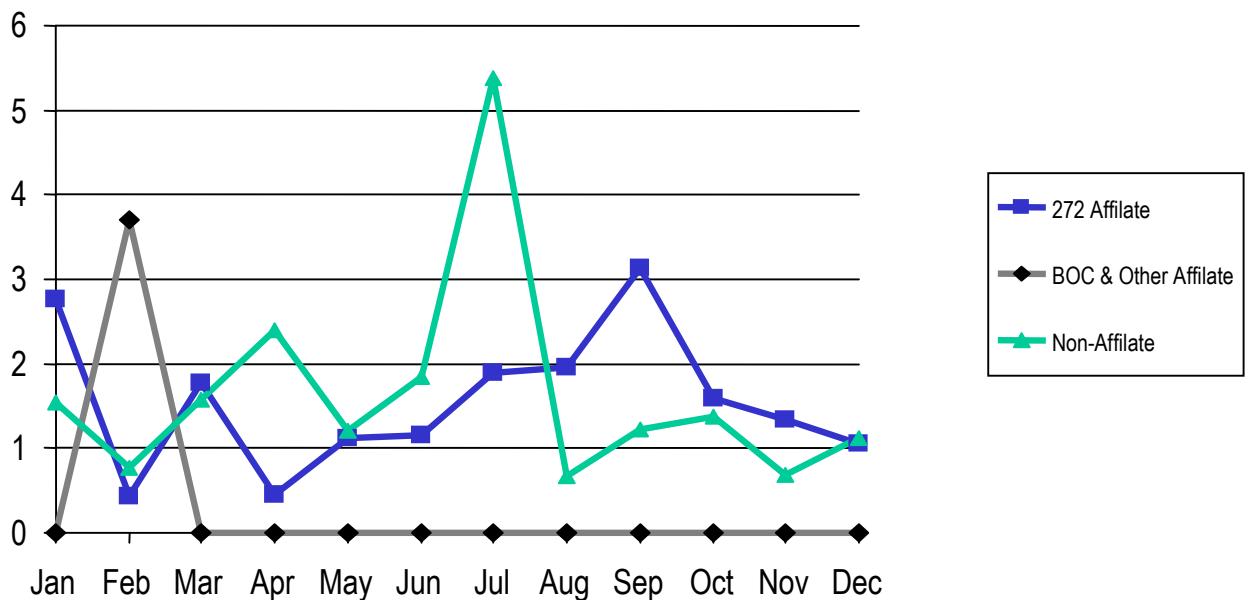
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS1 - ME



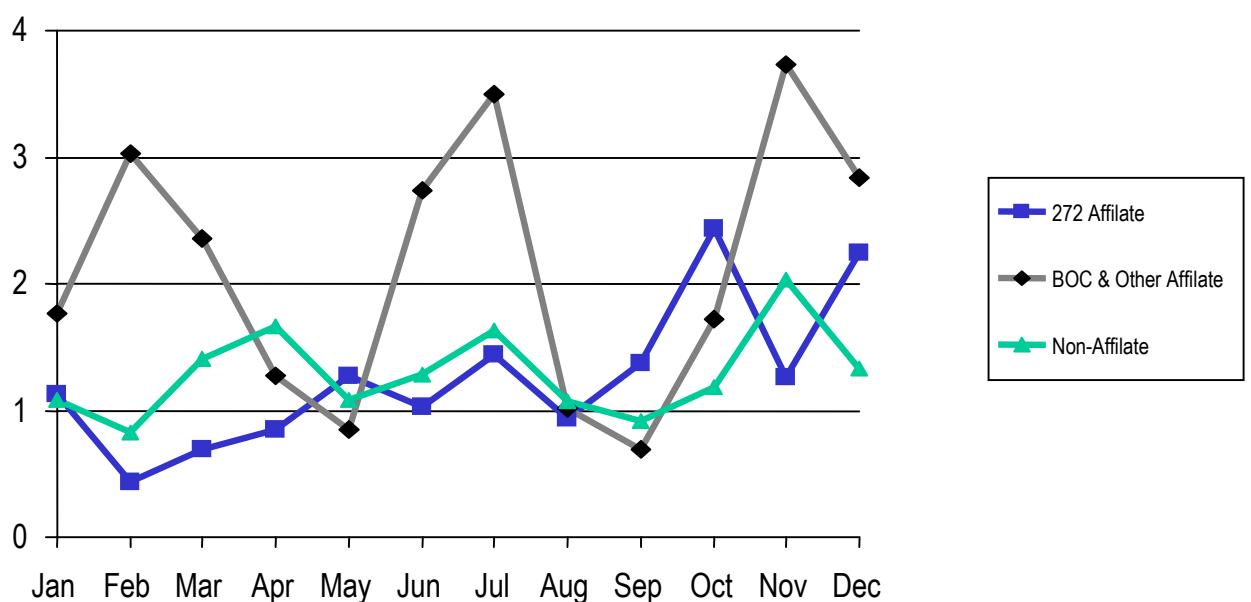
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS3 & Higher - ME



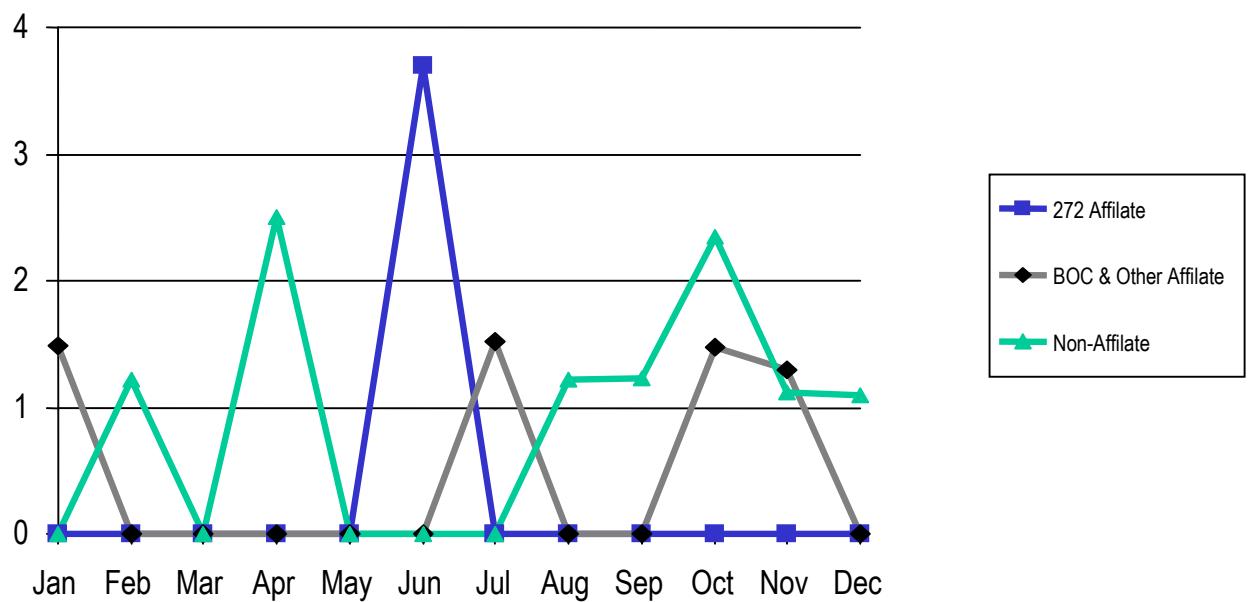
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS0 - ME



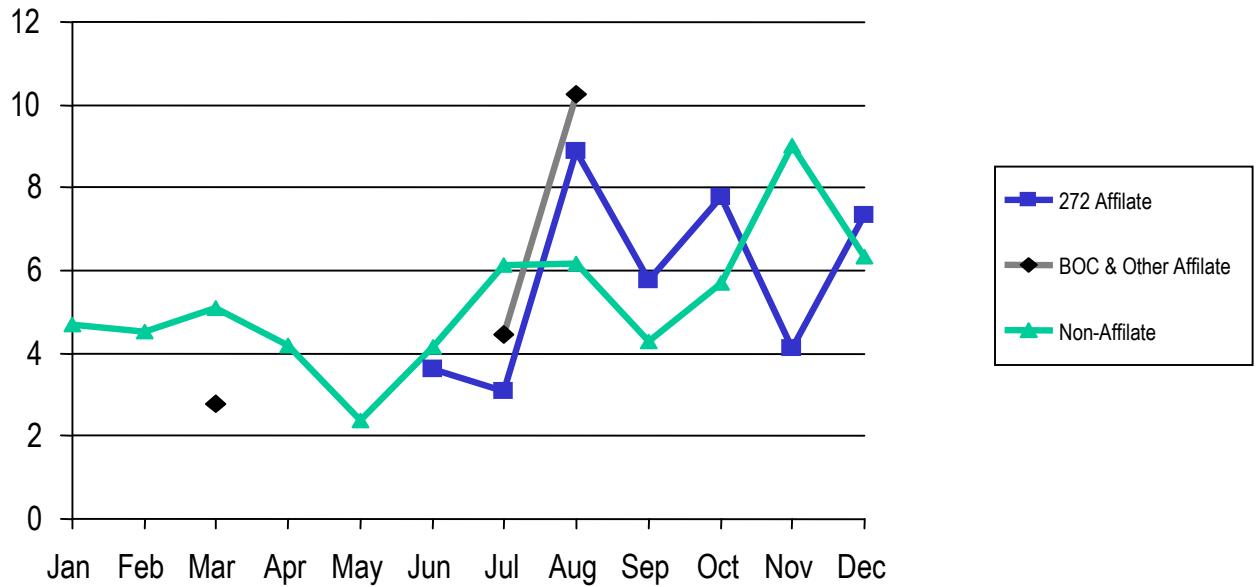
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS1 - ME



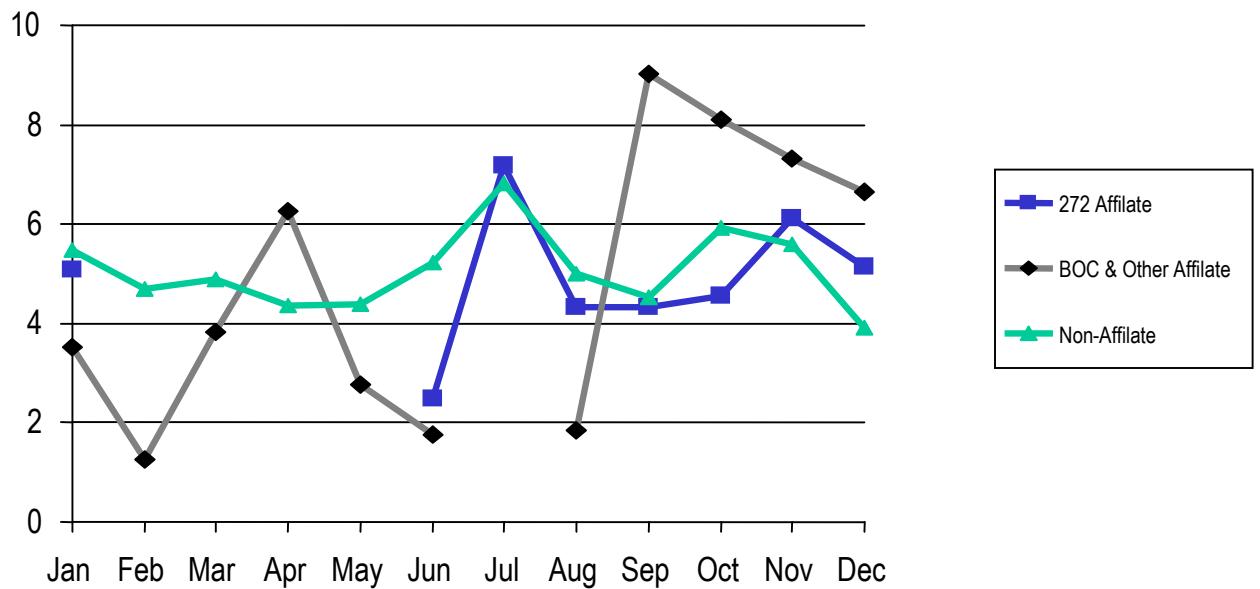
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS3 & Higher - ME



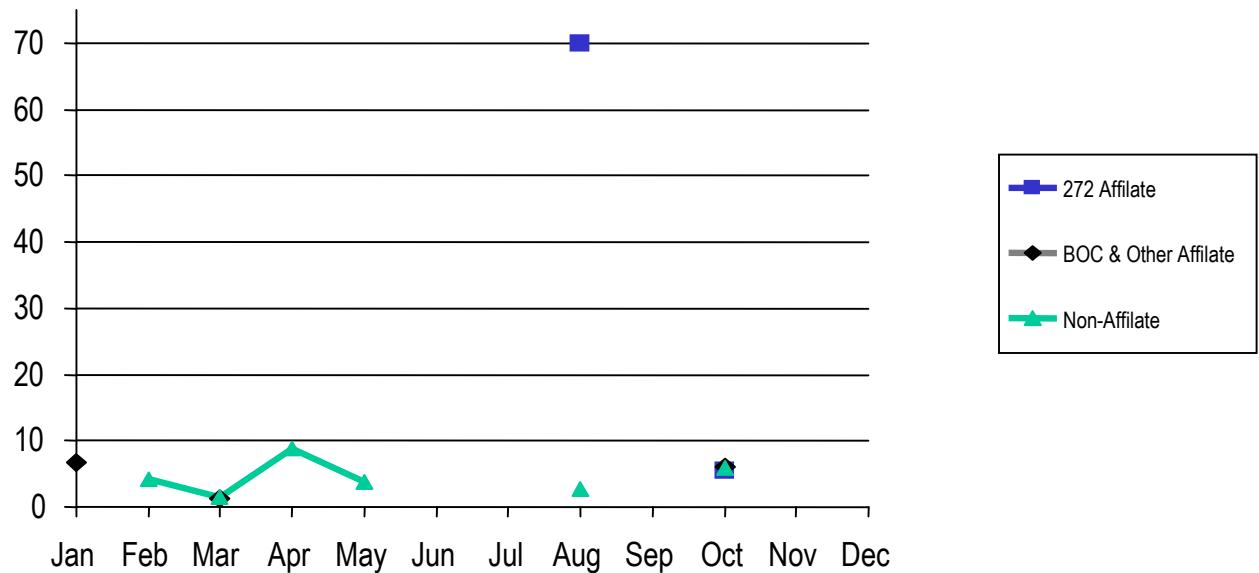
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS0 - ME**



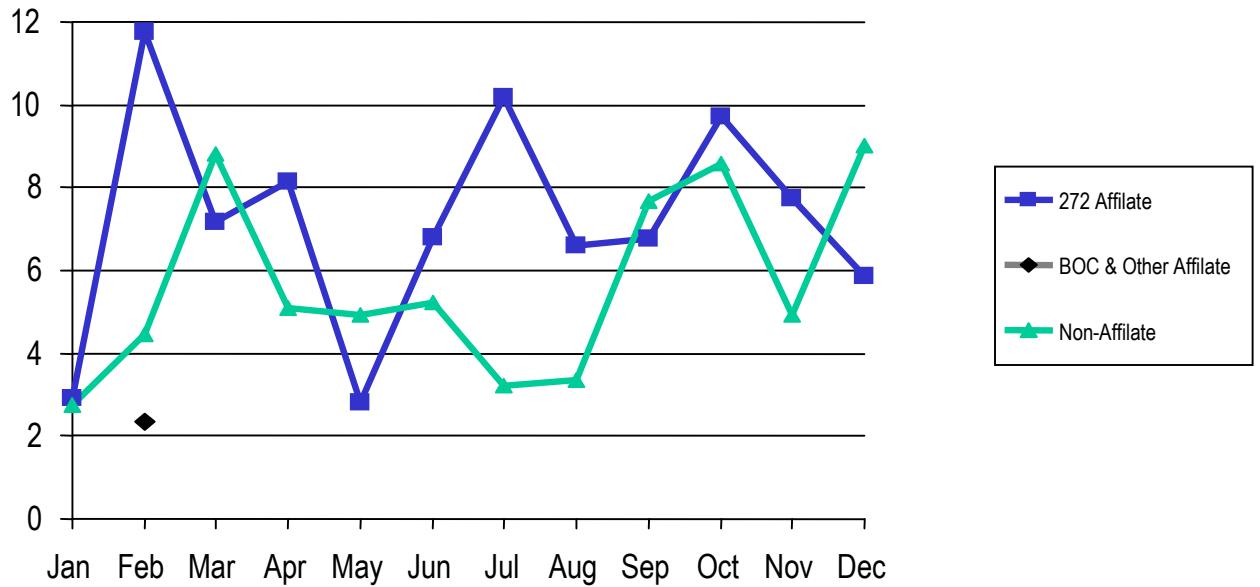
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS1 - ME**



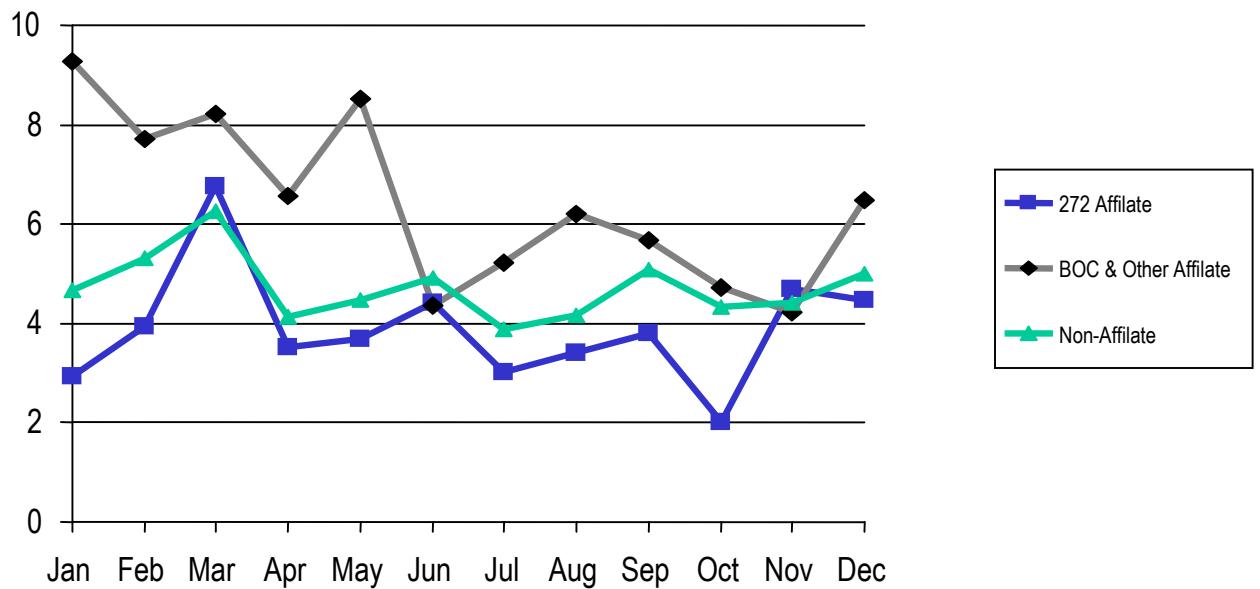
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS3 & Higher - ME**



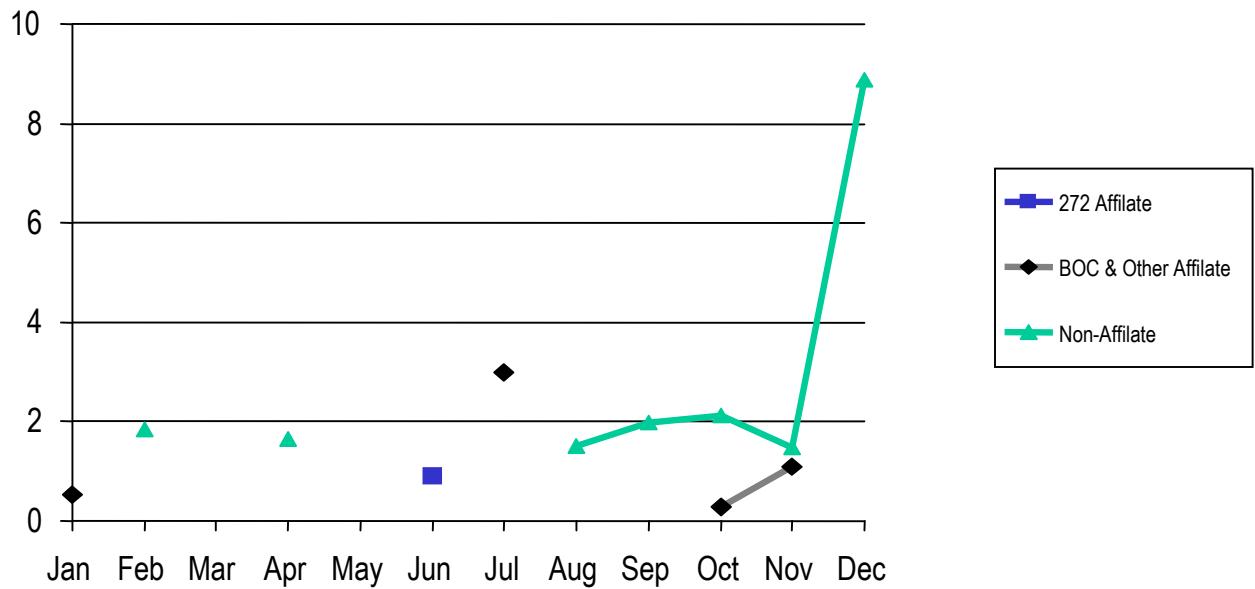
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS0 - ME**



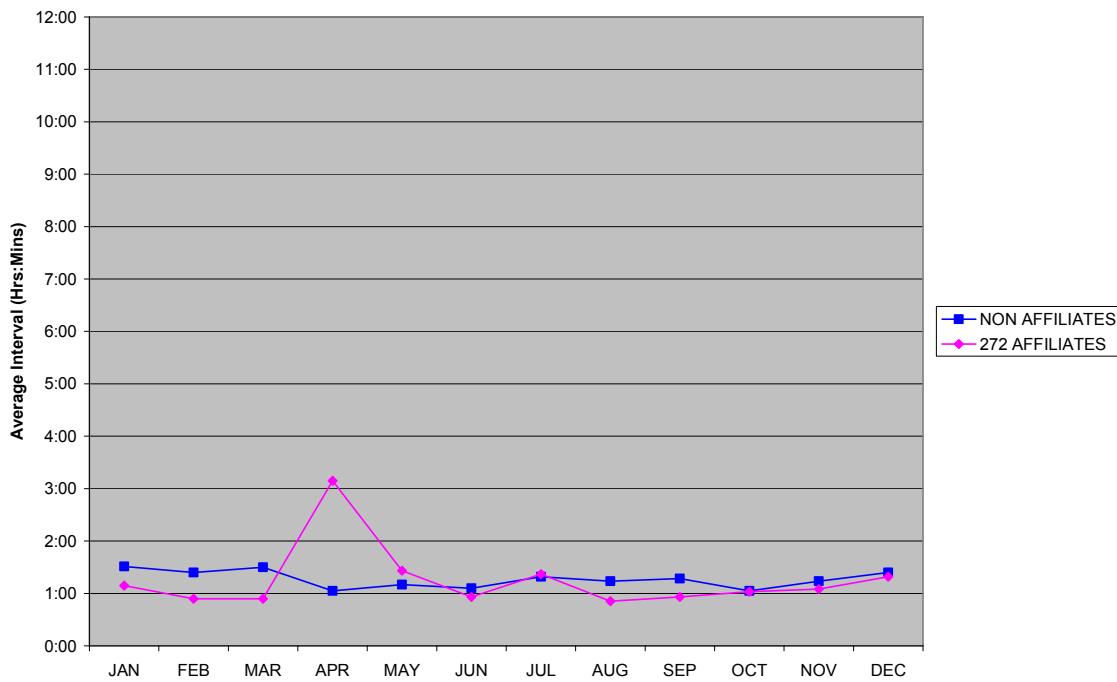
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS1 - ME**



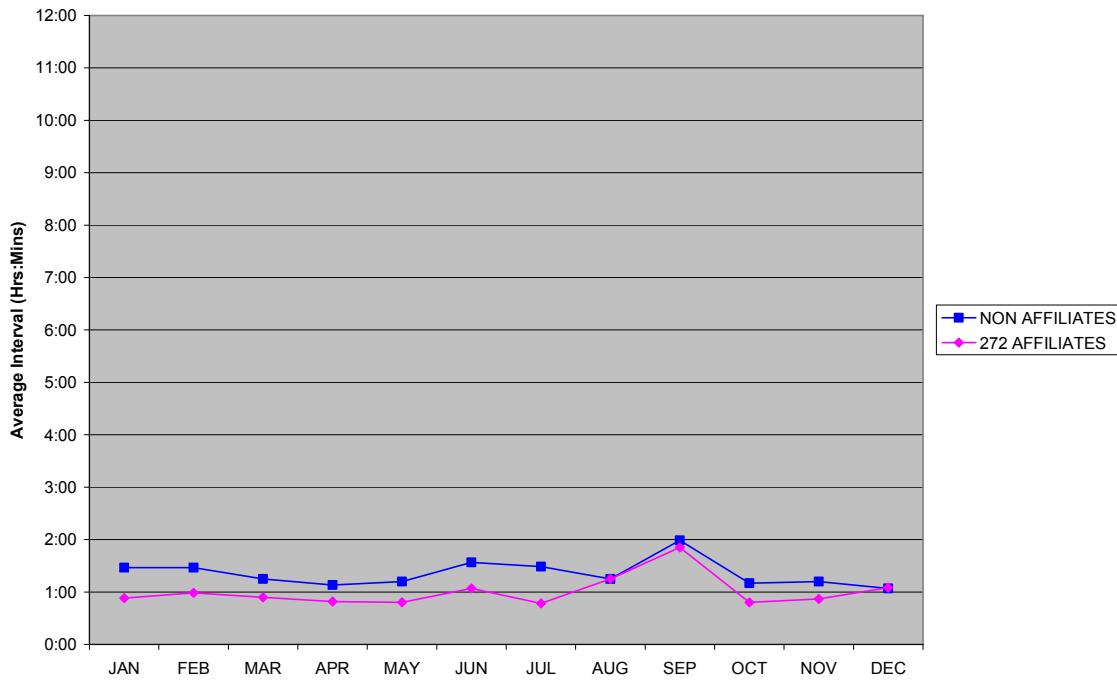
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS3 & Higher - ME**



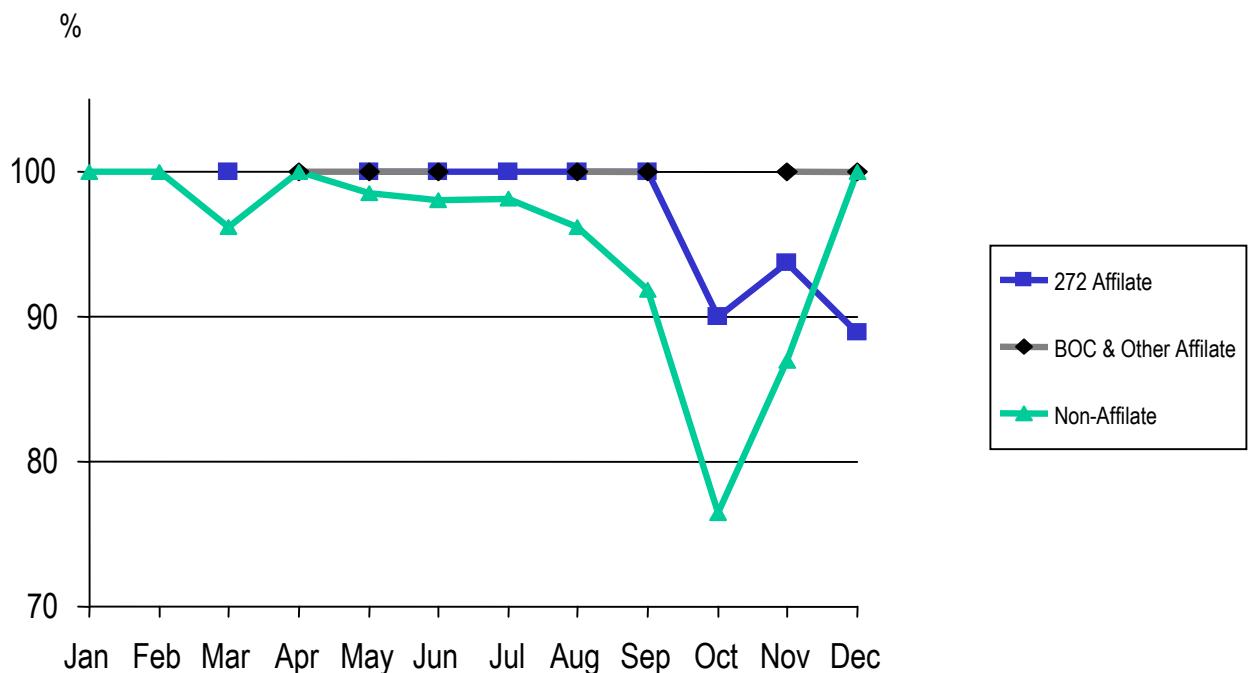
VERIZON MAINE 272 AUDIT REPORT - 2005 PIC INTERVALS



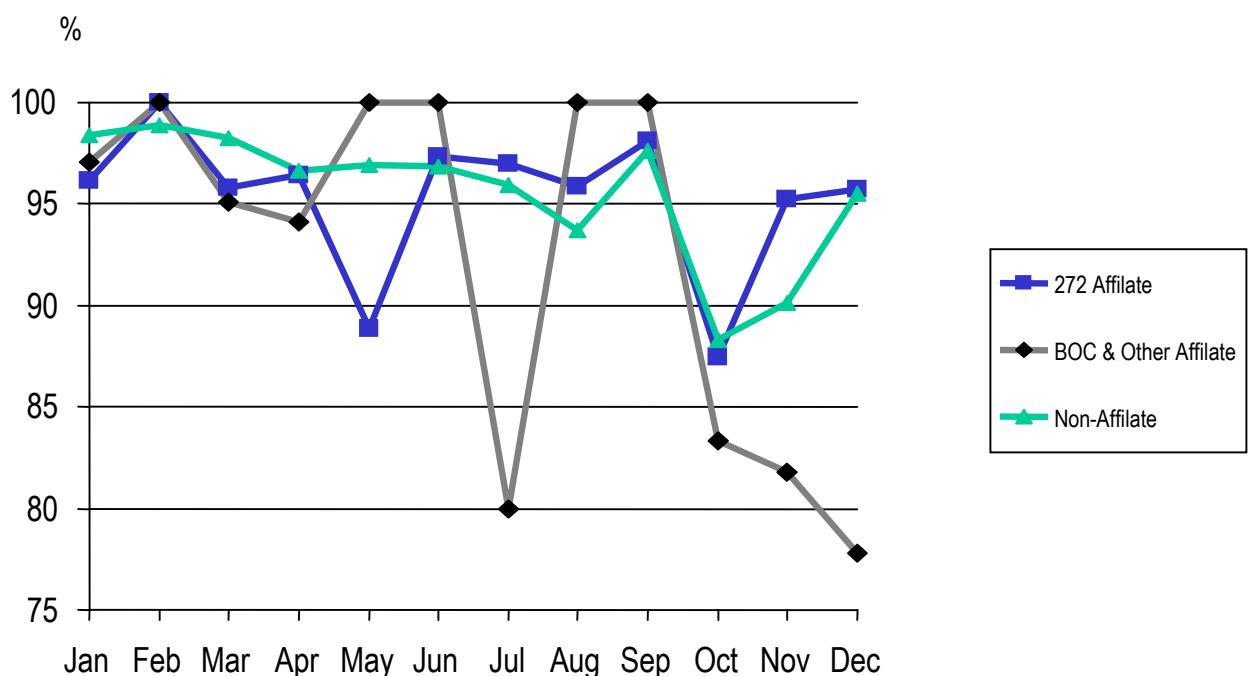
VERIZON MAINE 272 AUDIT REPORT - 2006 PIC INTERVALS



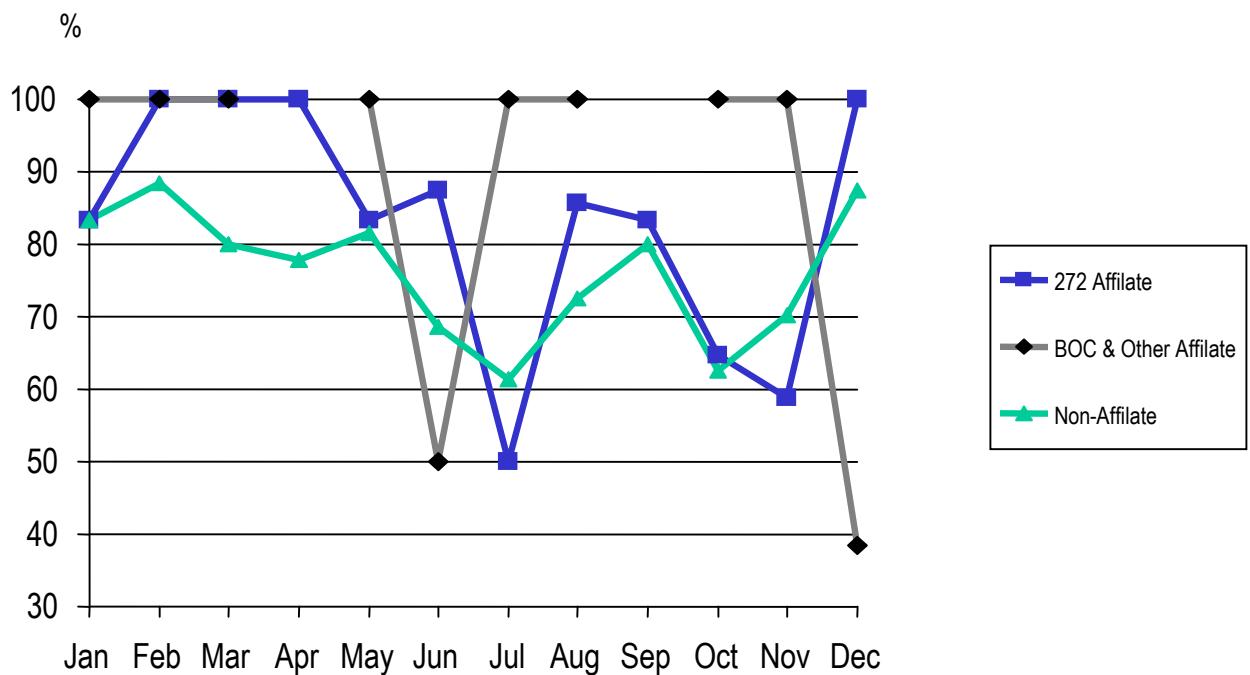
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS0 - MD



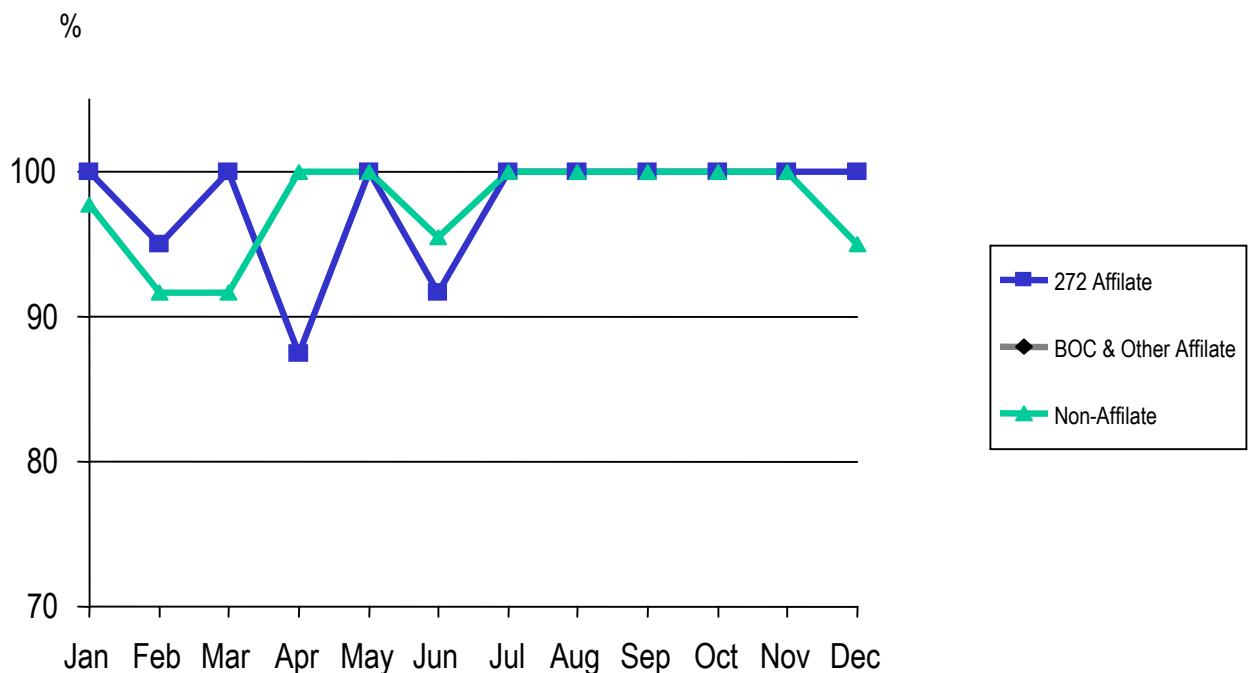
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS1 - MD



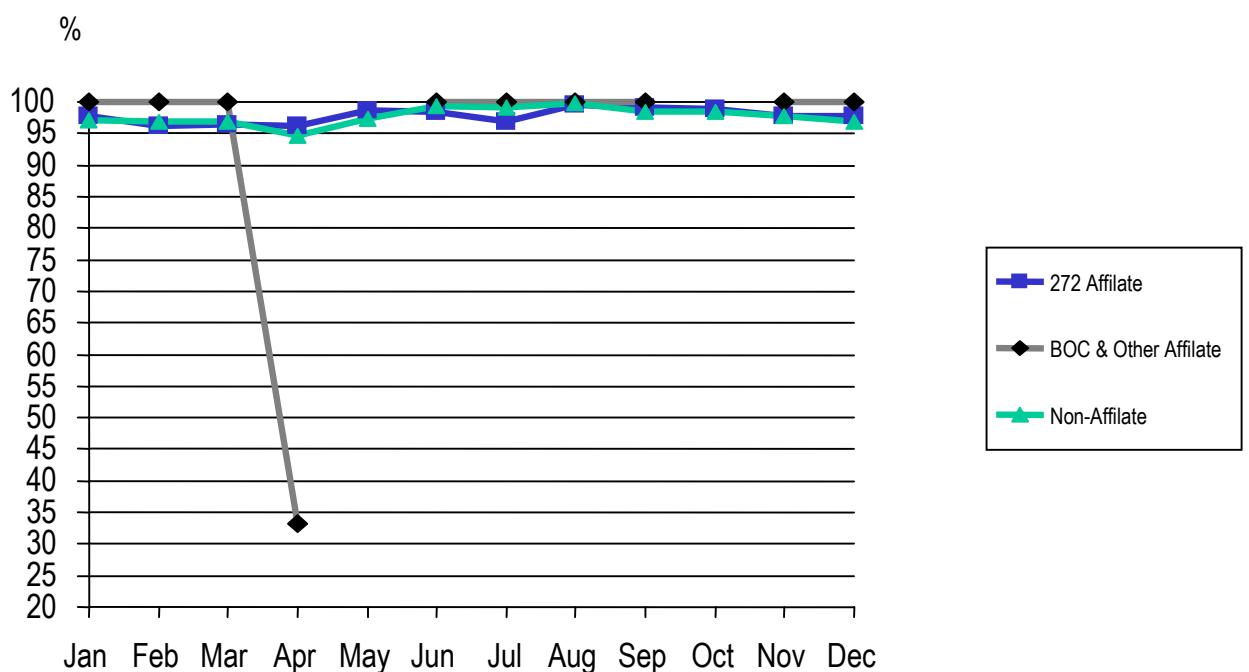
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS3 & Higher - MD



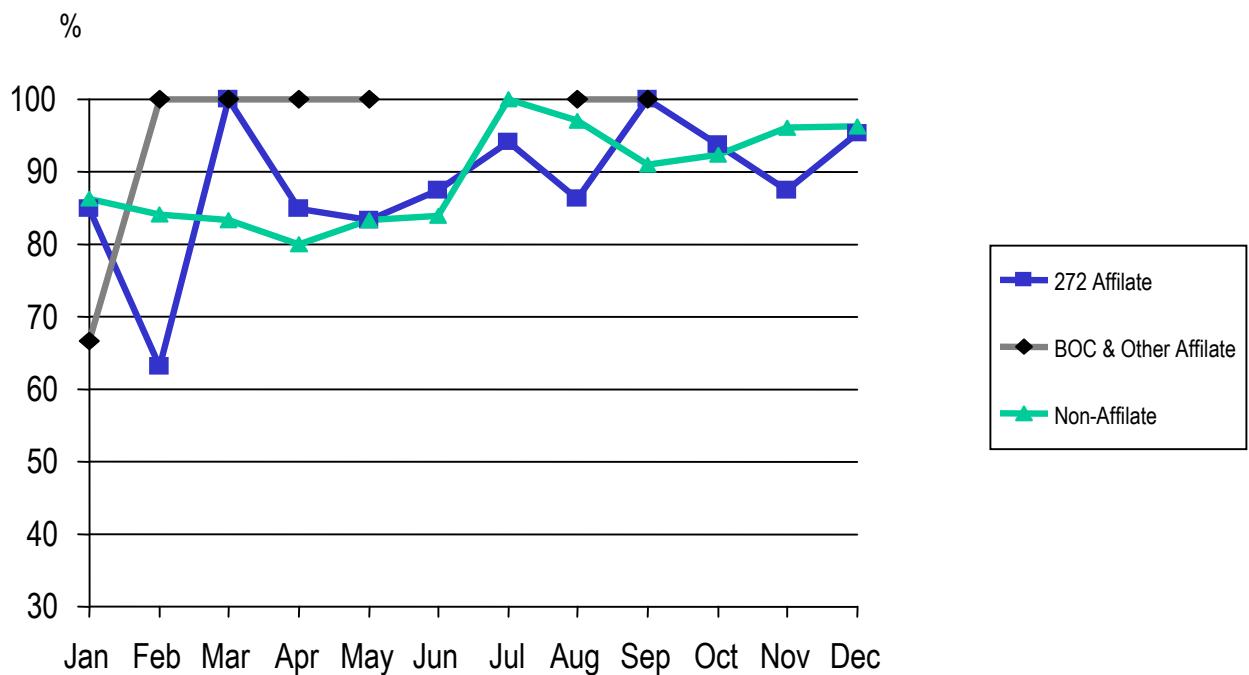
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS0 - MD



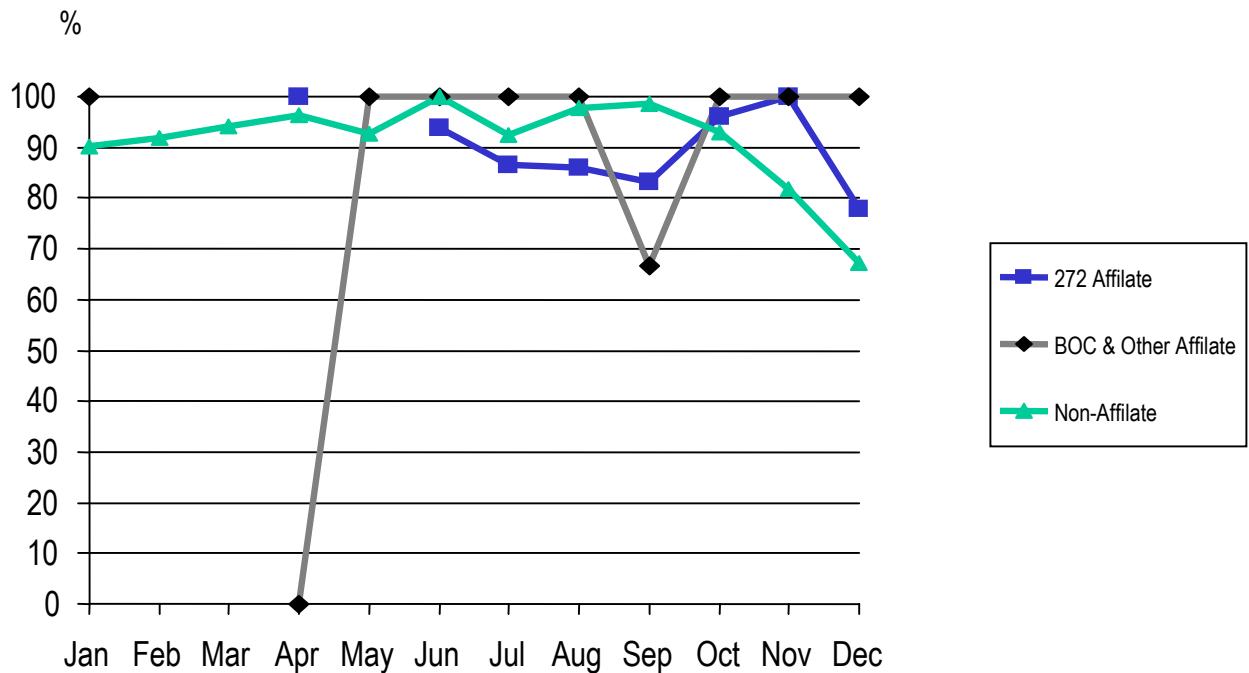
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS1 - MD



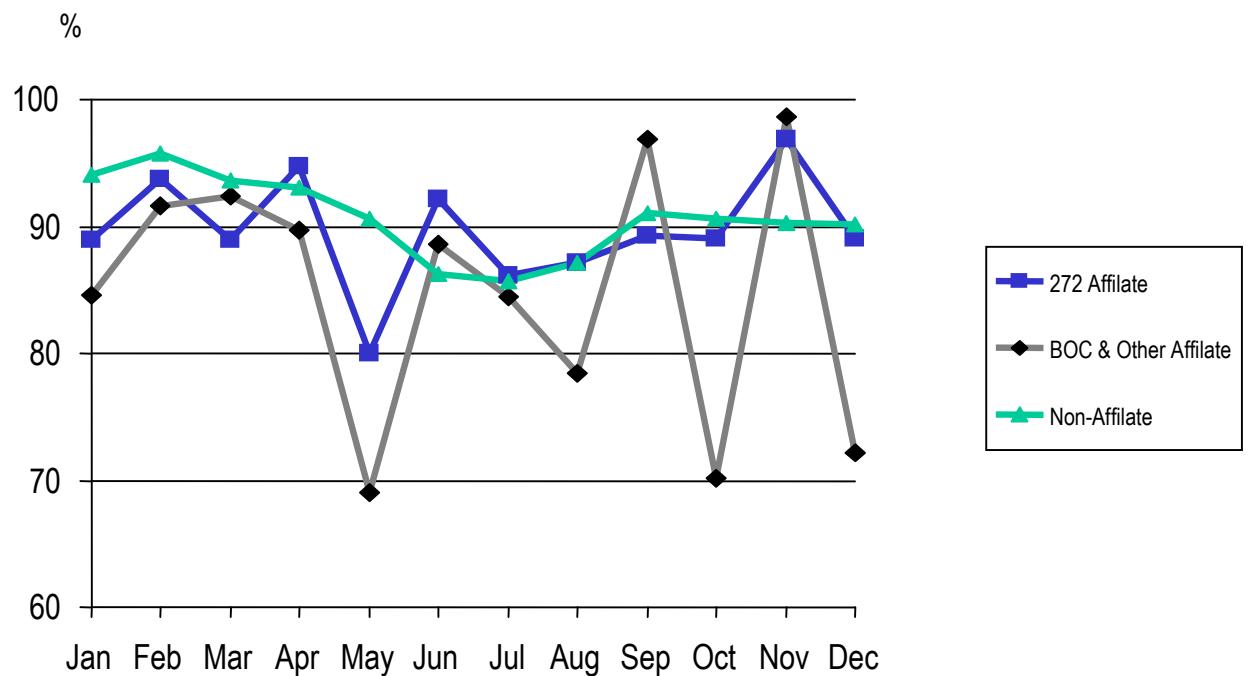
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS3 & Higher - MD



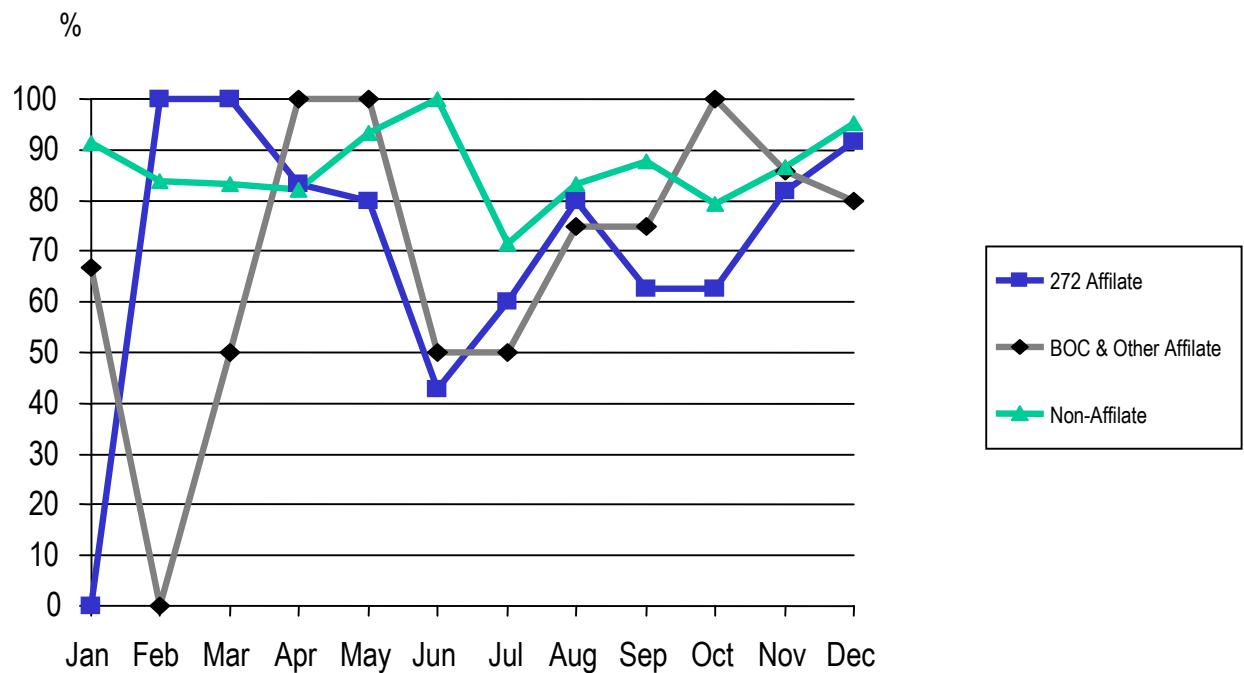
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS0 - MD



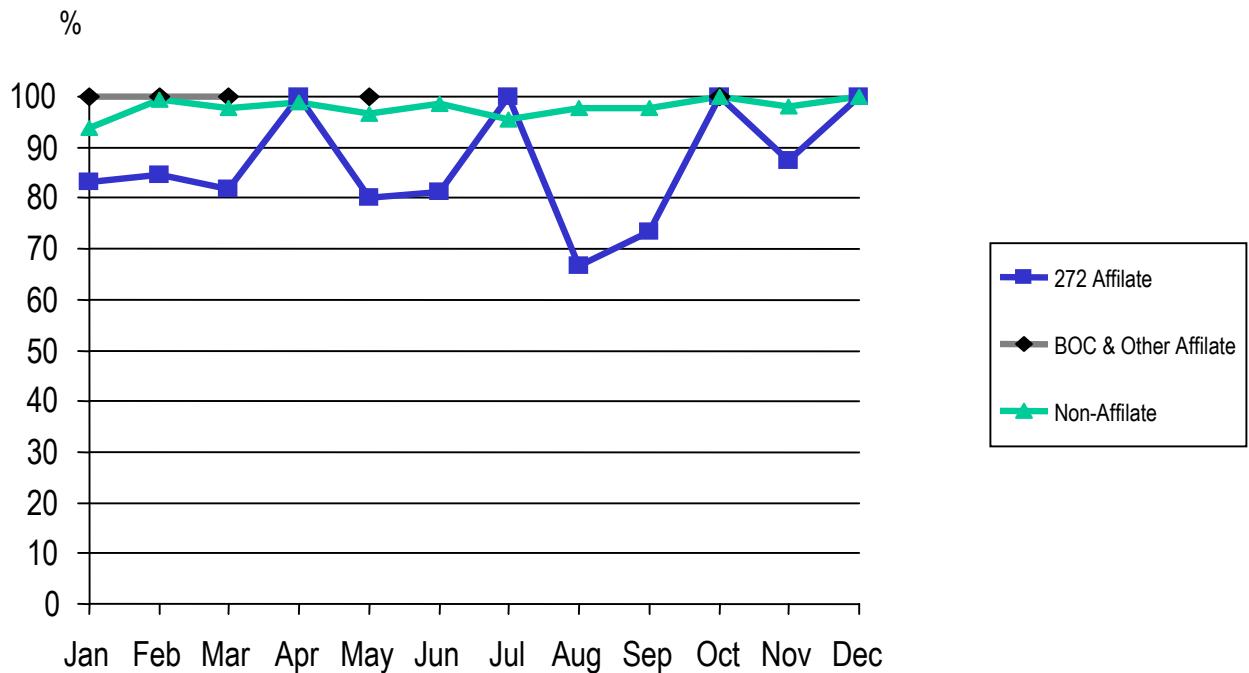
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS1 - MD



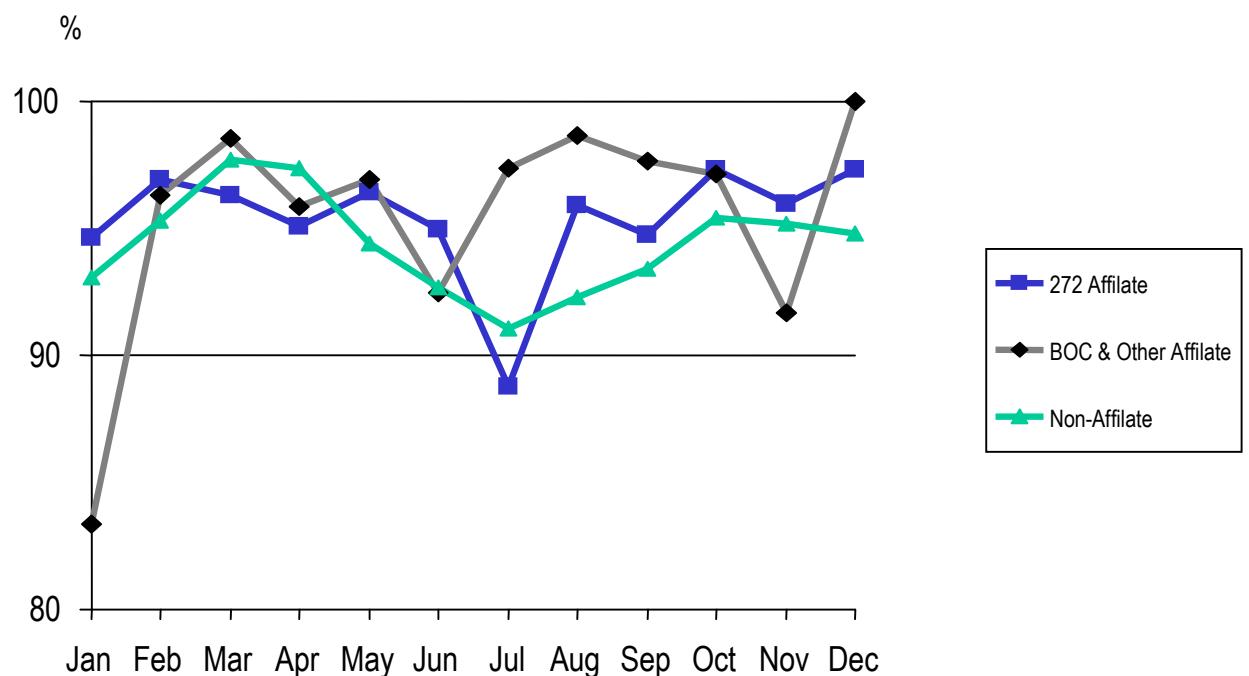
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS3 & Higher - MD



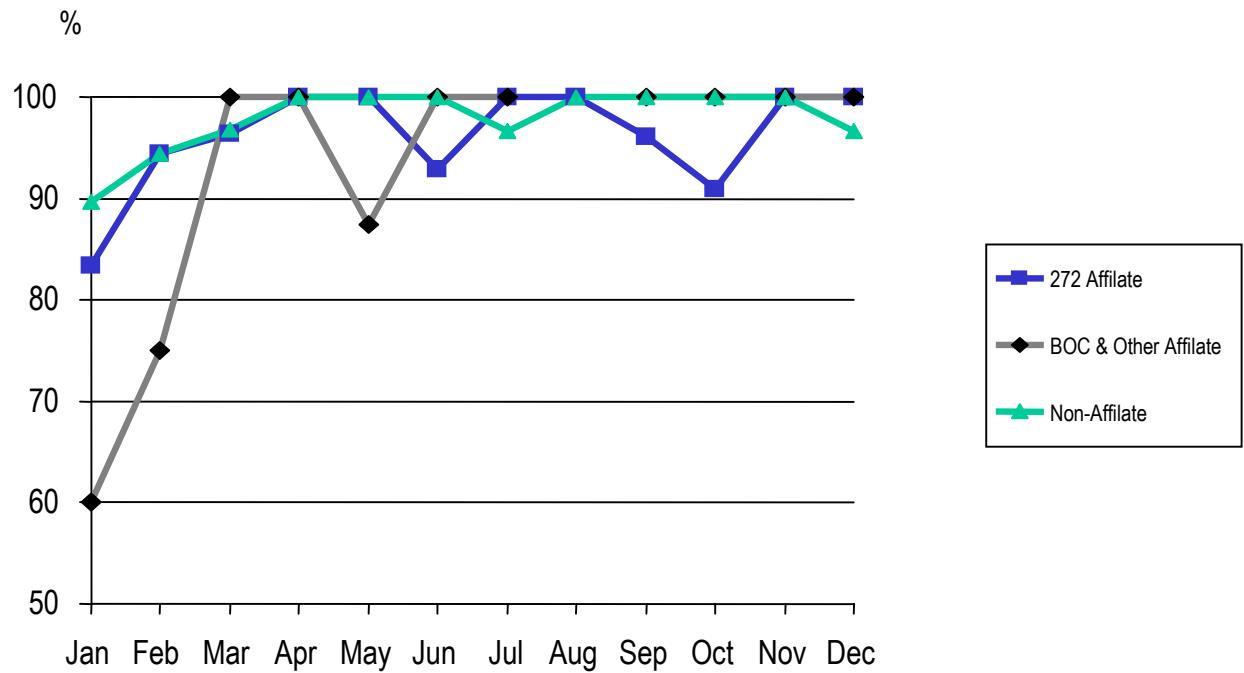
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS0 - MD



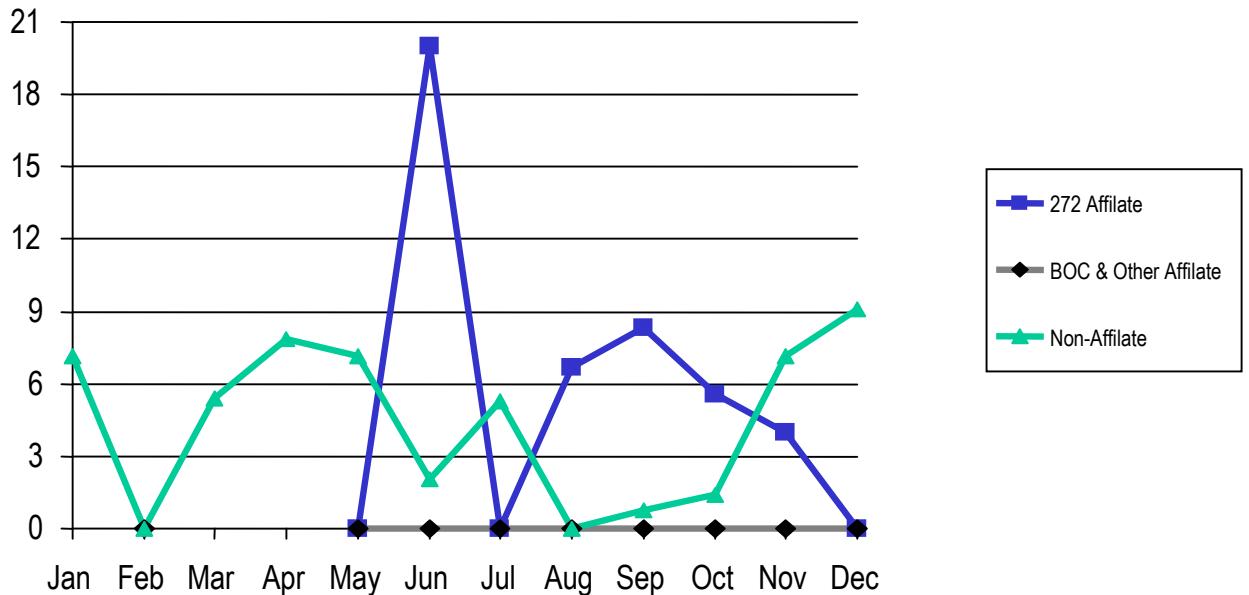
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS1 - MD



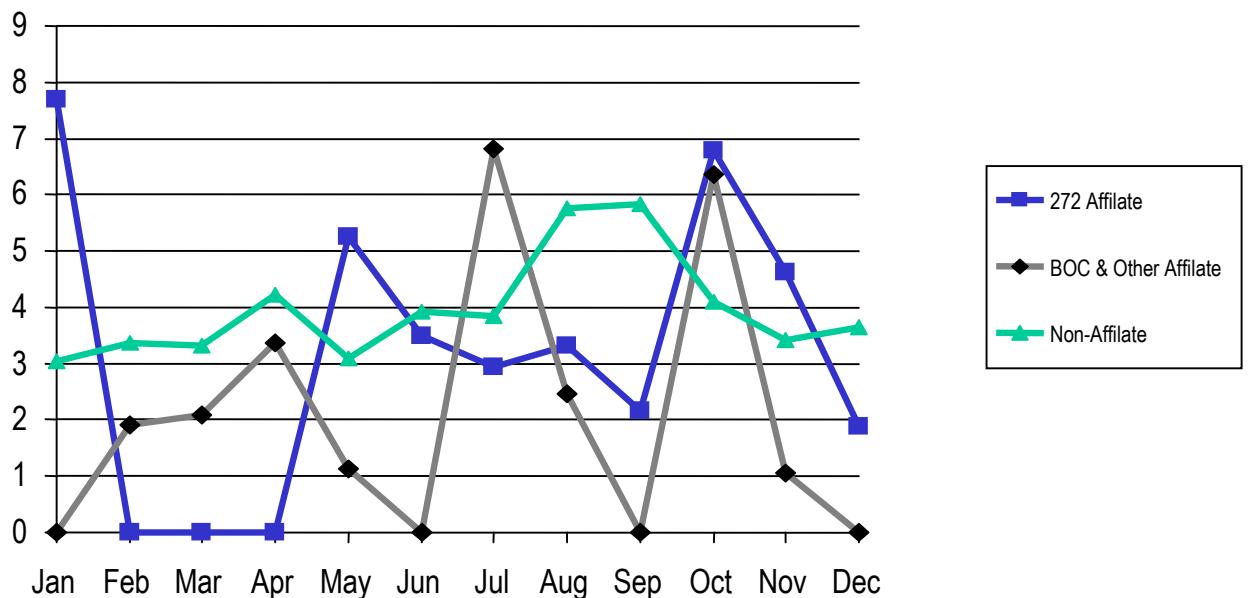
**2006 Percent Installation Appointments Met
% Installation Appointments Met
DS3 & Higher - MD**



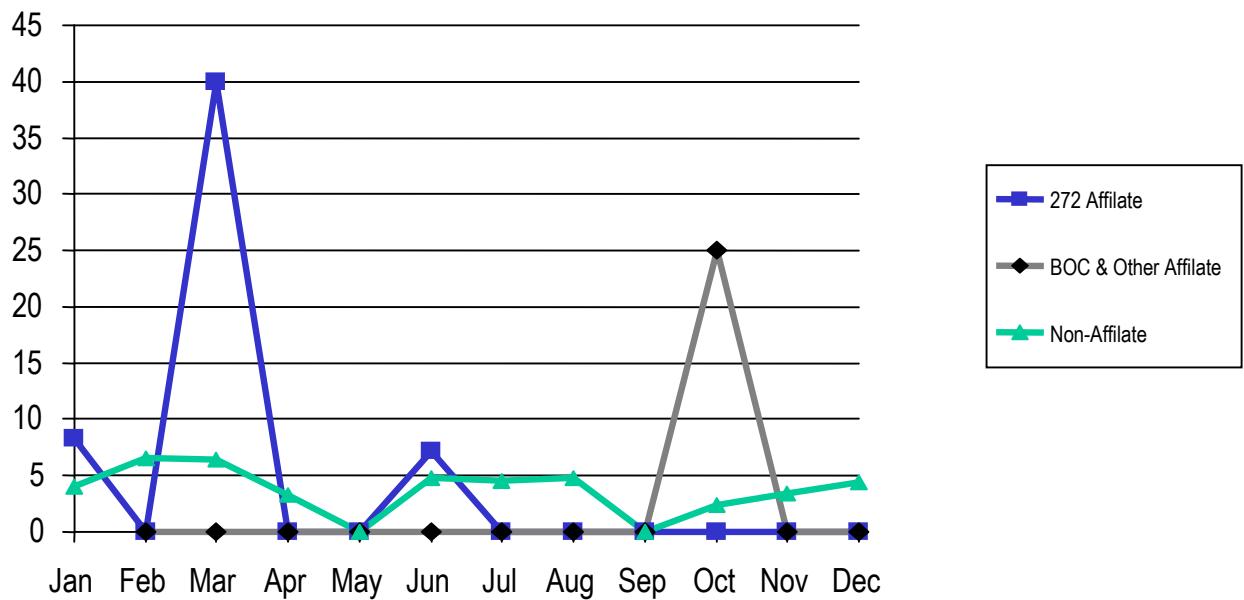
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS0 - MD



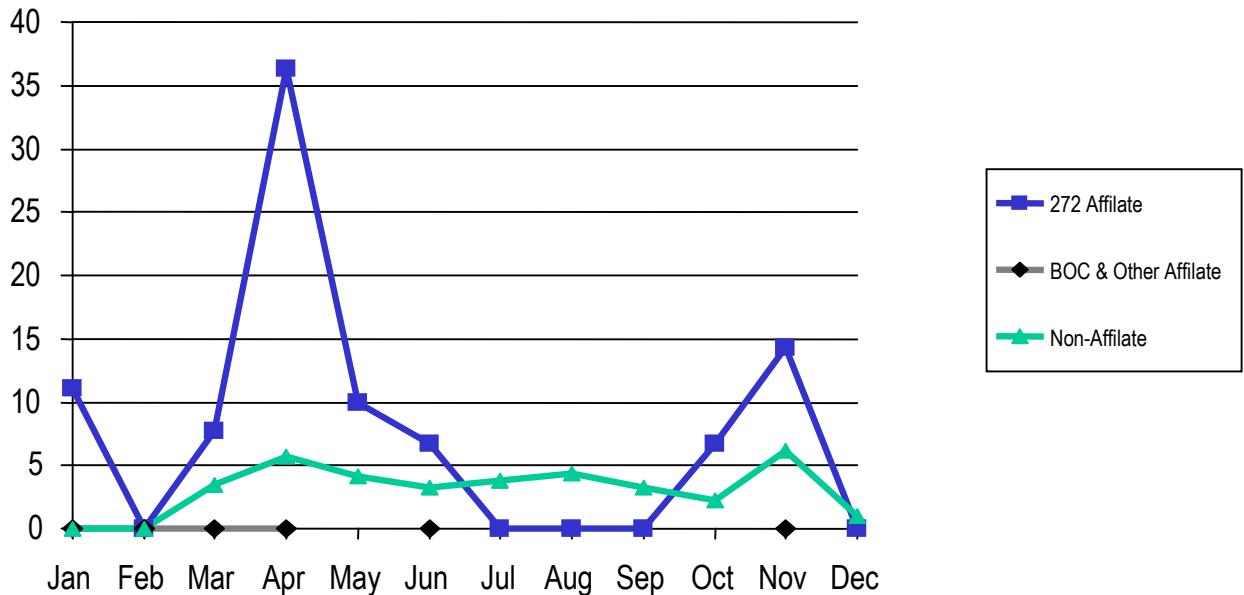
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS1 - MD



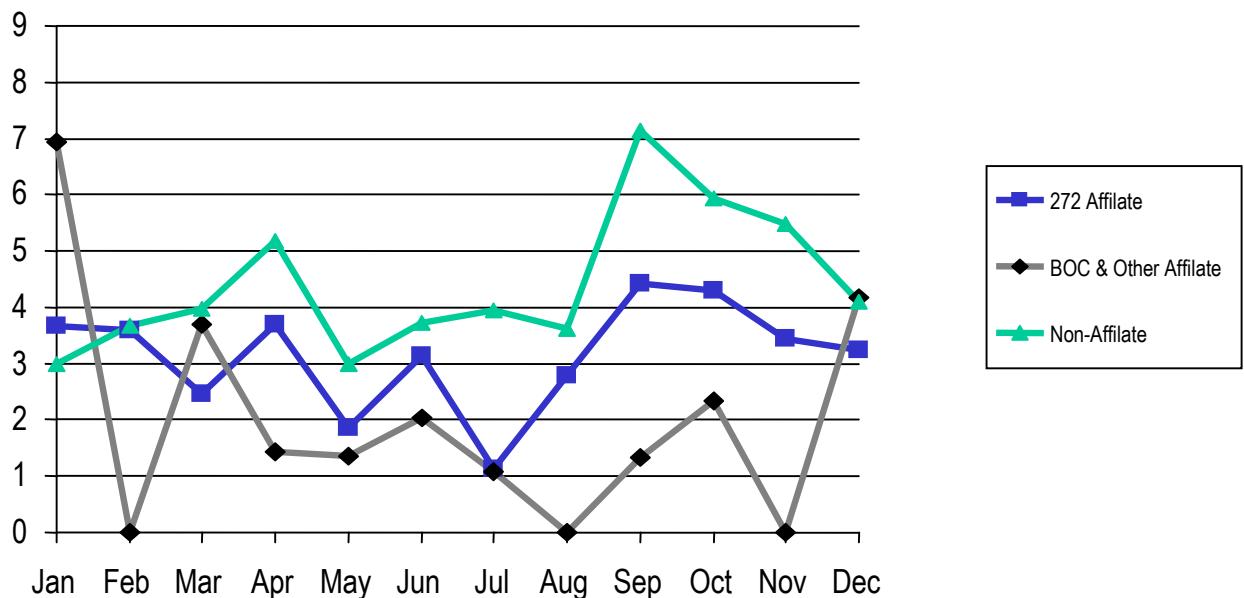
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS3 & Higher - MD



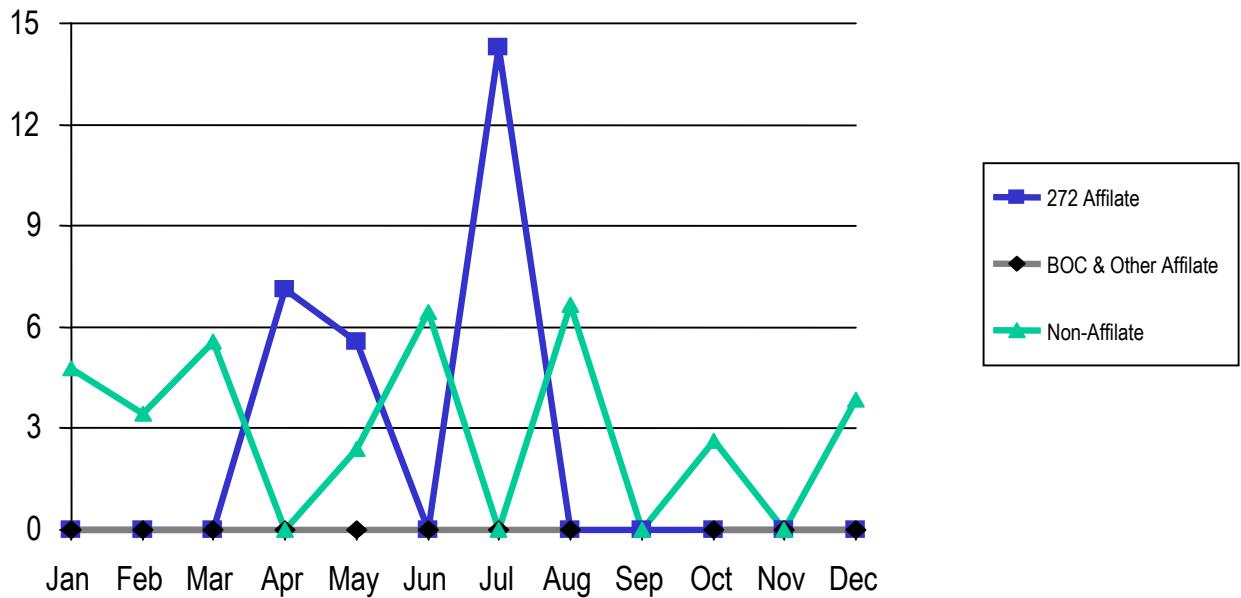
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS0 - MD



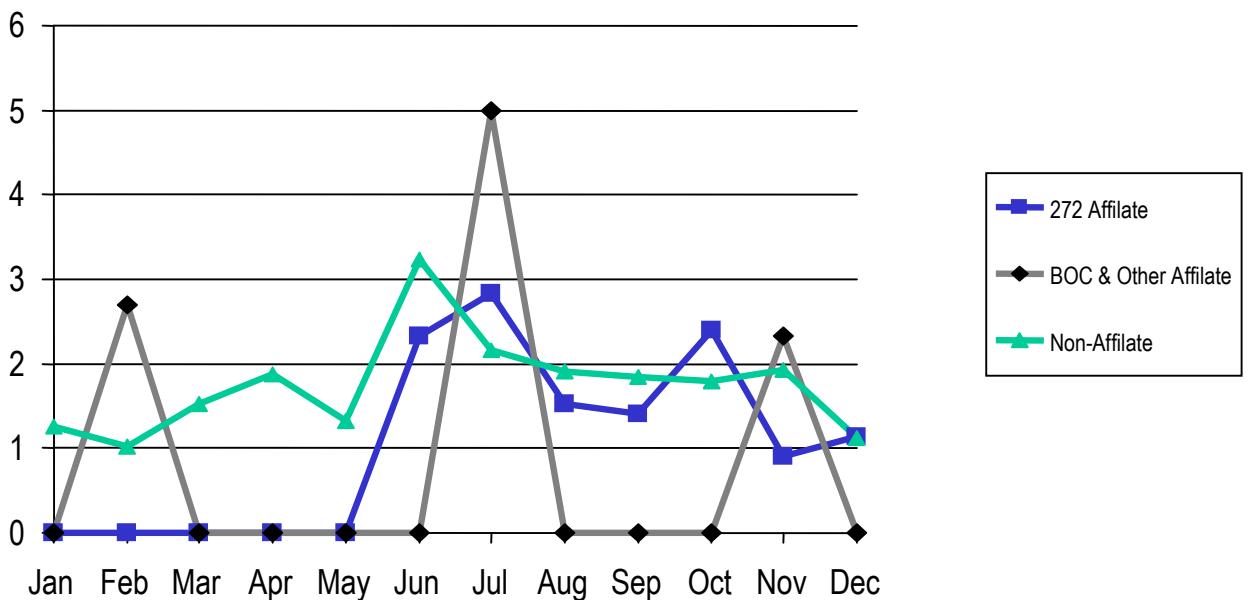
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS1 - MD



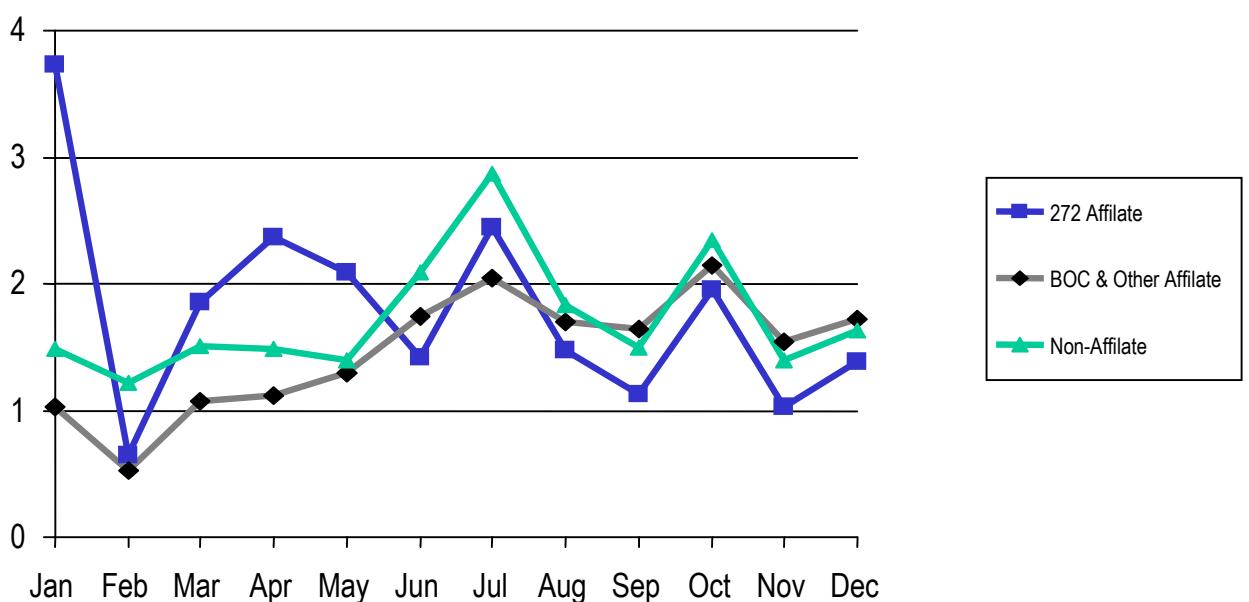
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS3 & Higher - MD



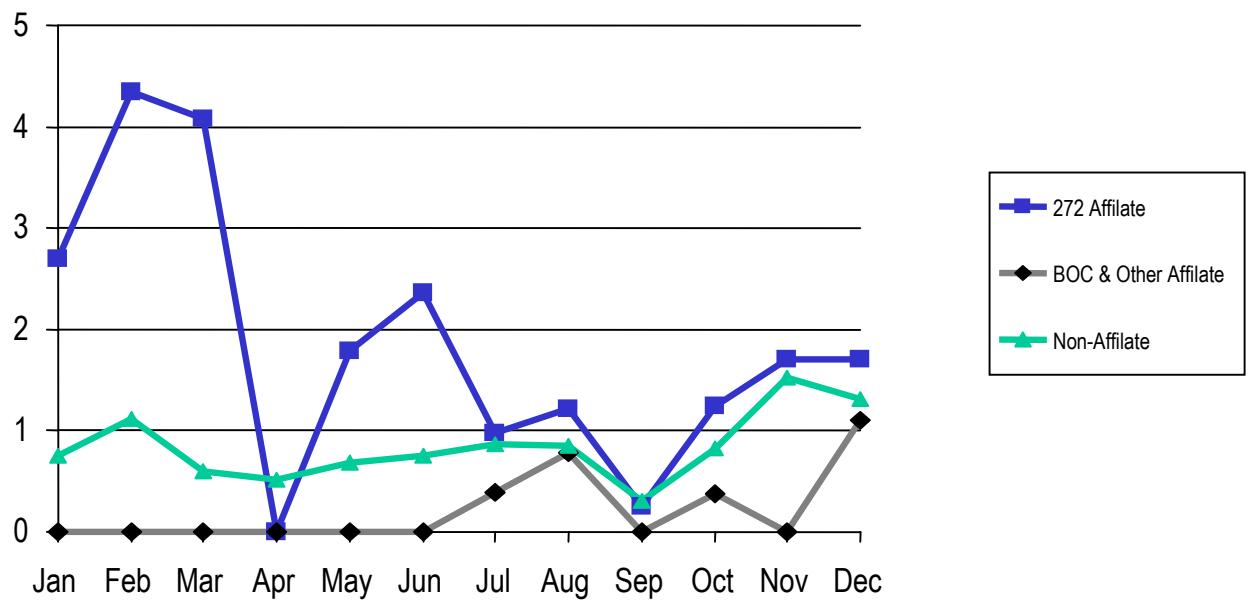
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS0 - MD



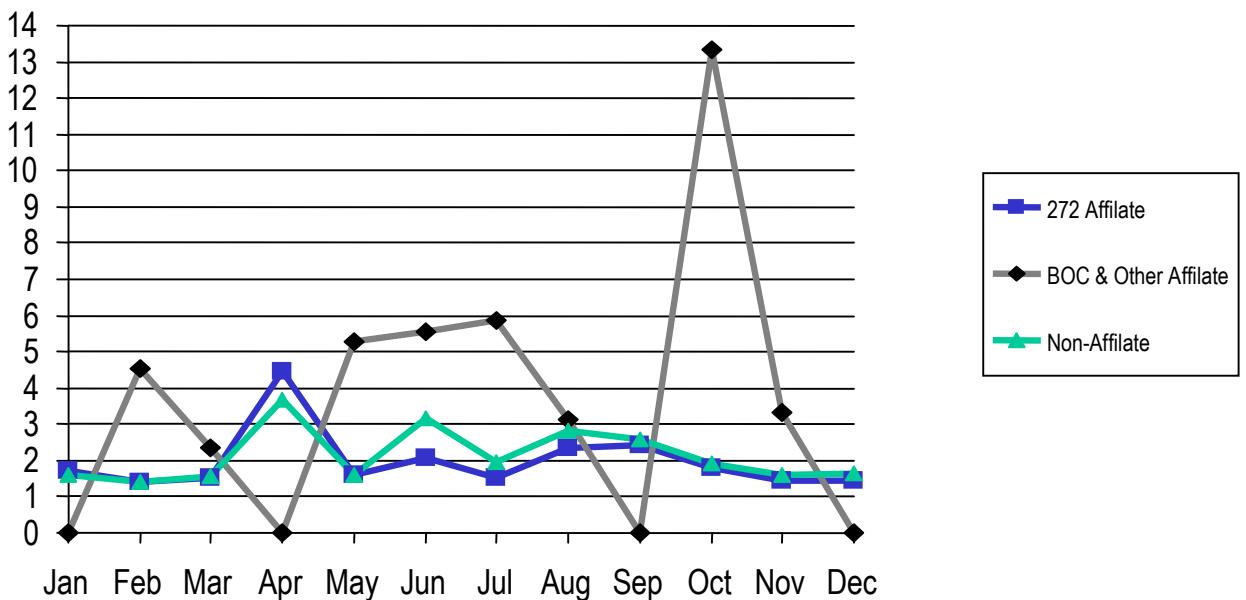
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS1 - MD



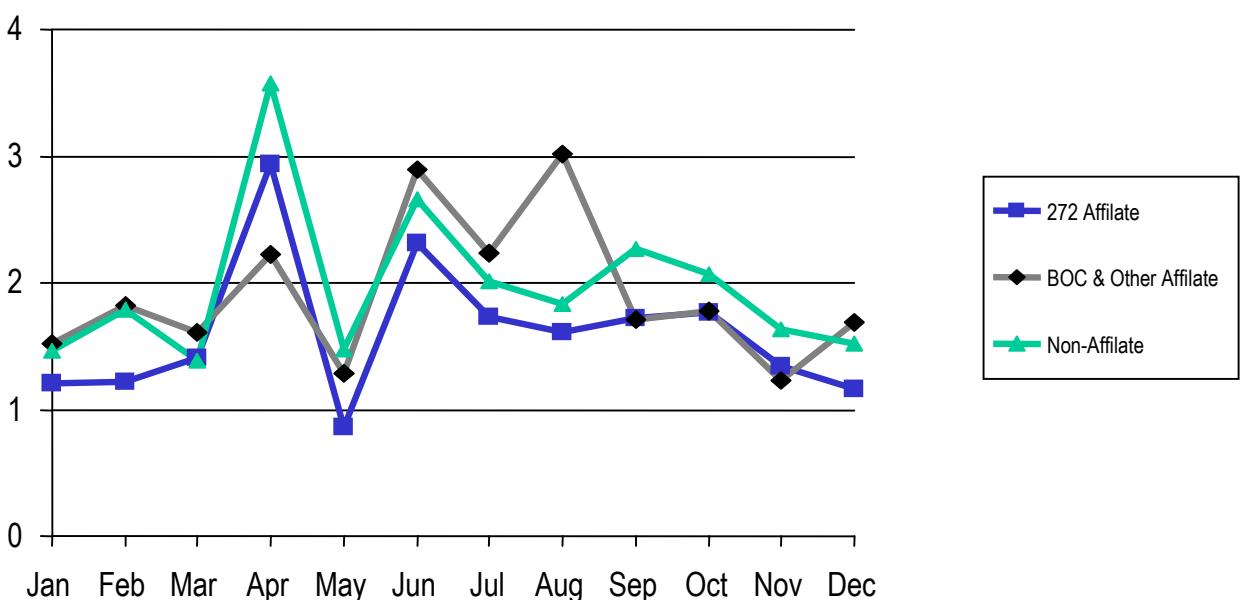
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS3 & Higher - MD



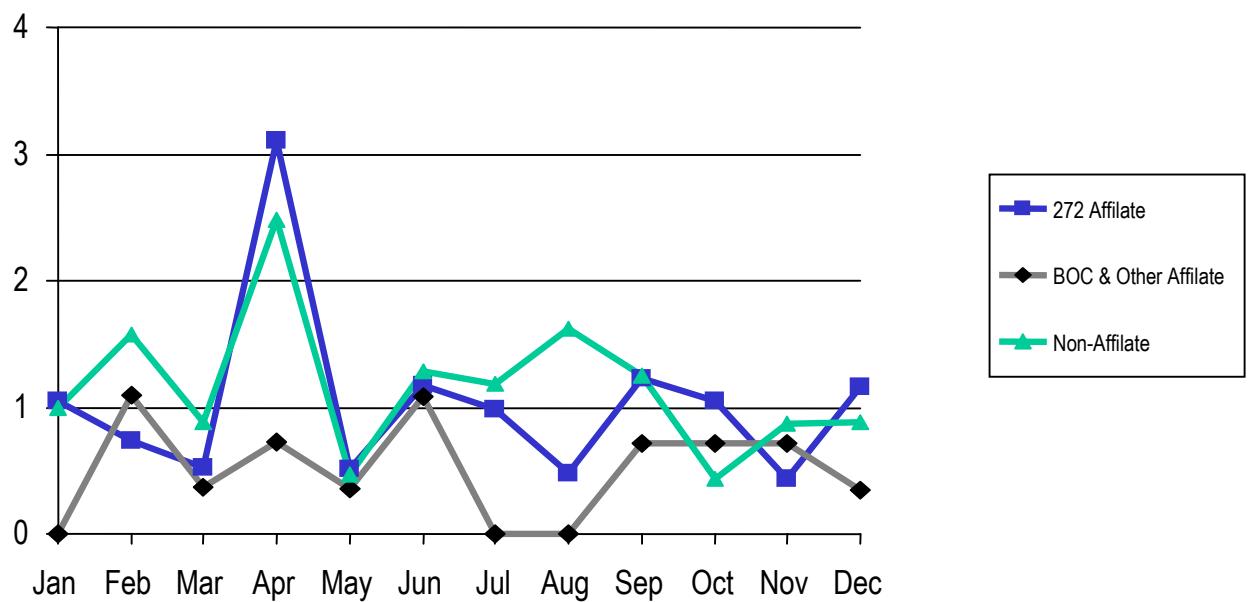
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS0 - MD



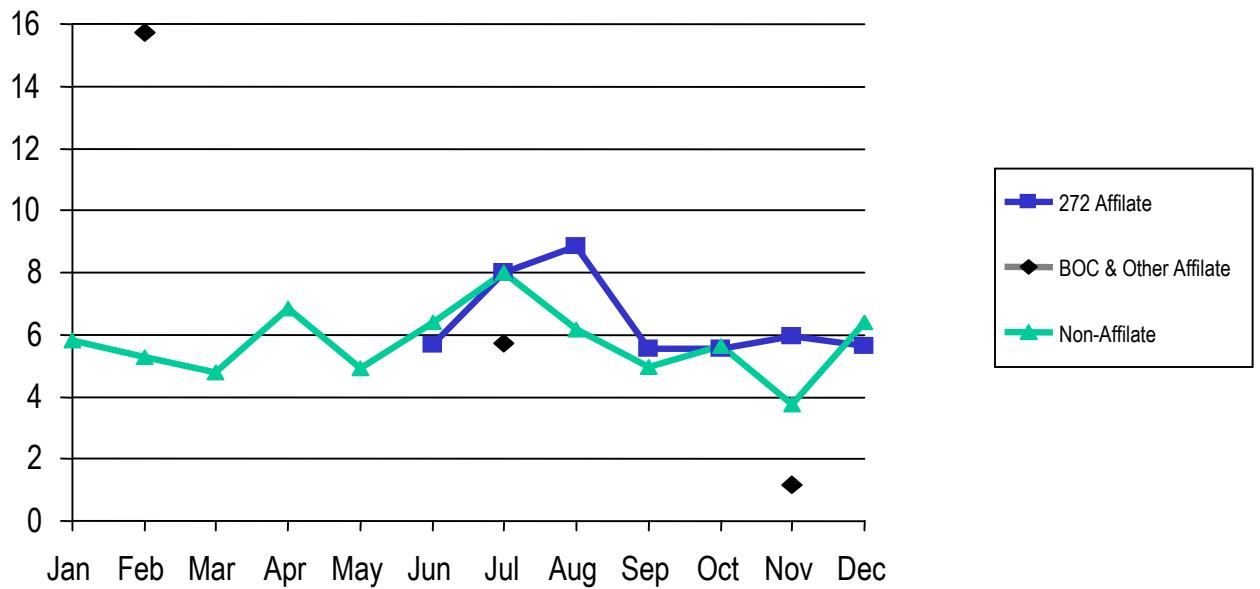
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS1 - MD



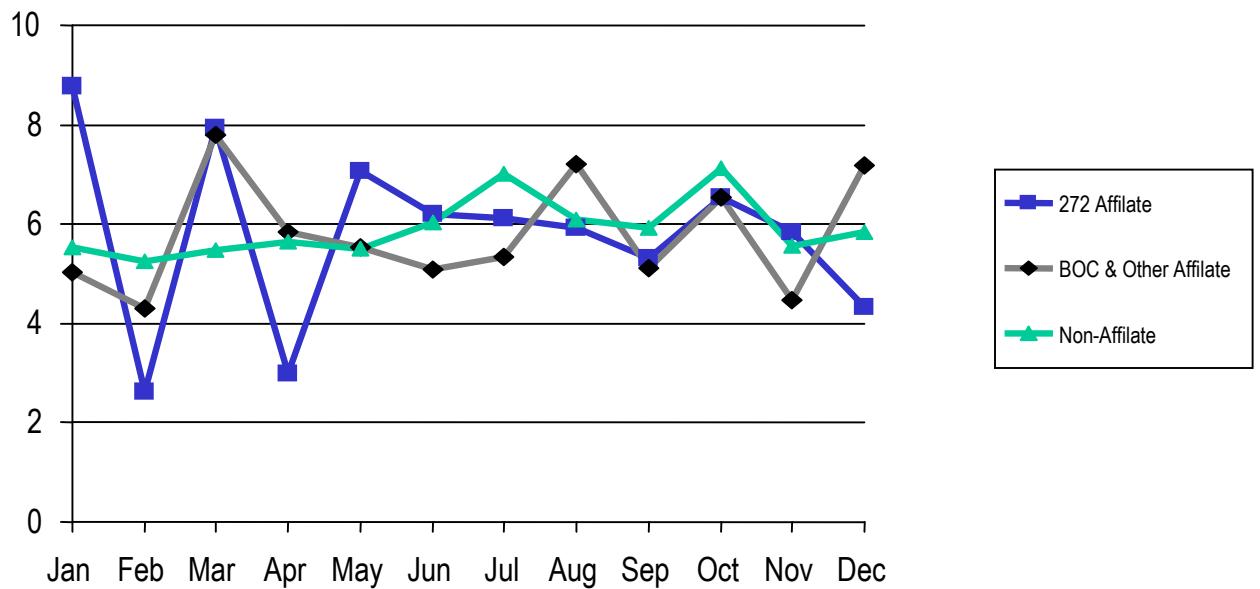
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS3 & Higher - MD



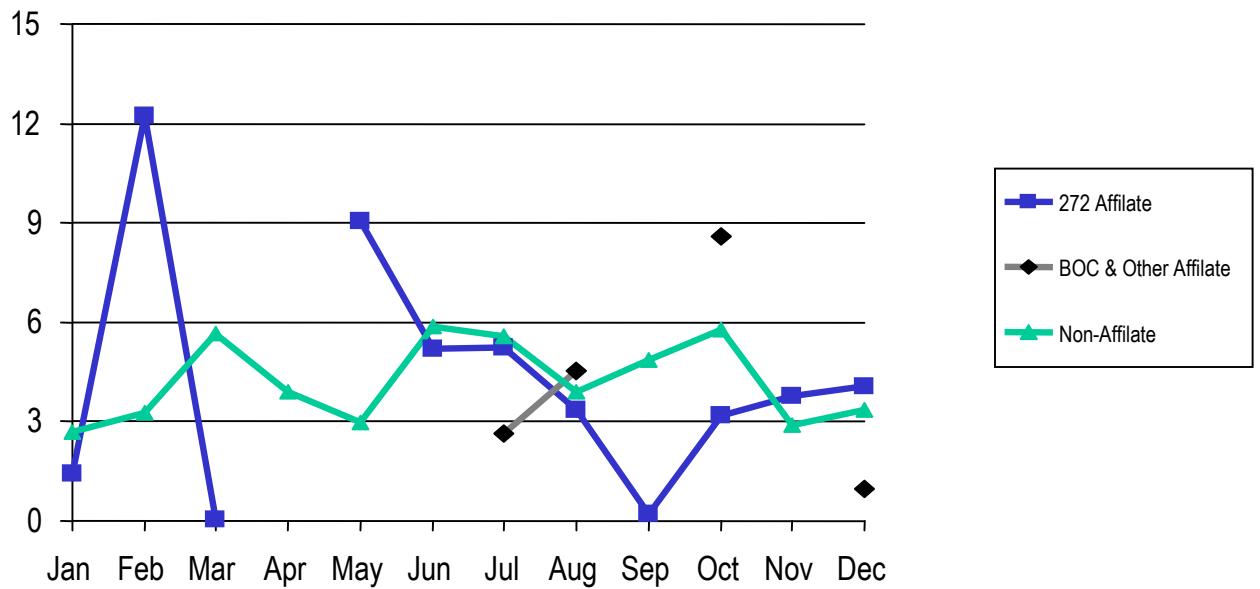
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS0 - MD**



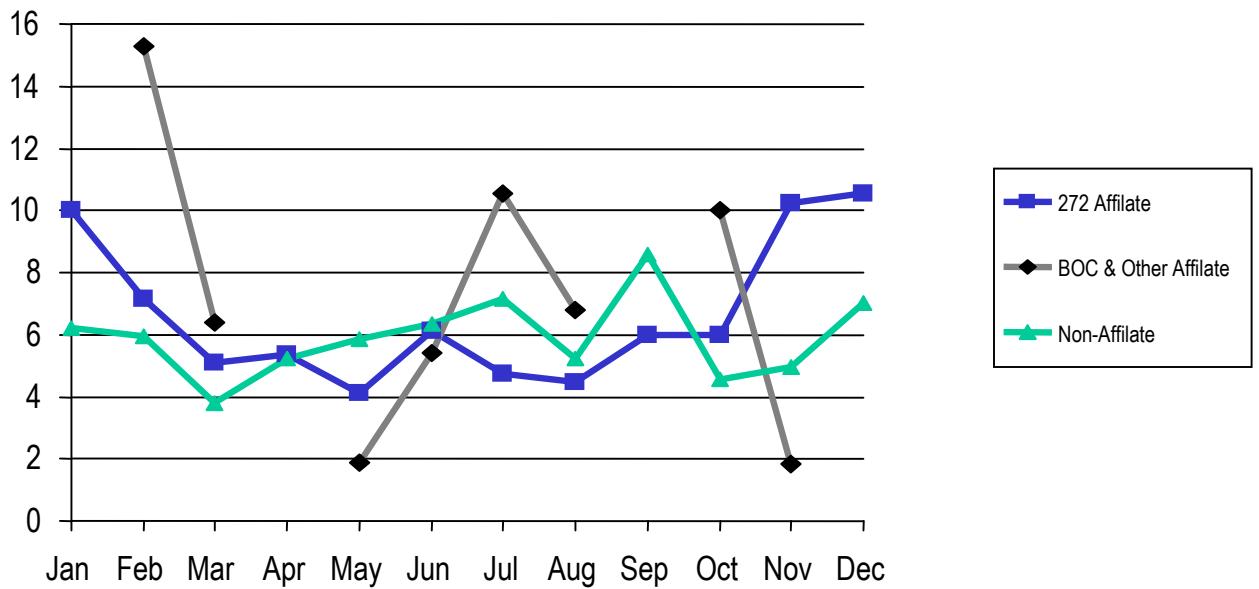
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS1 - MD**



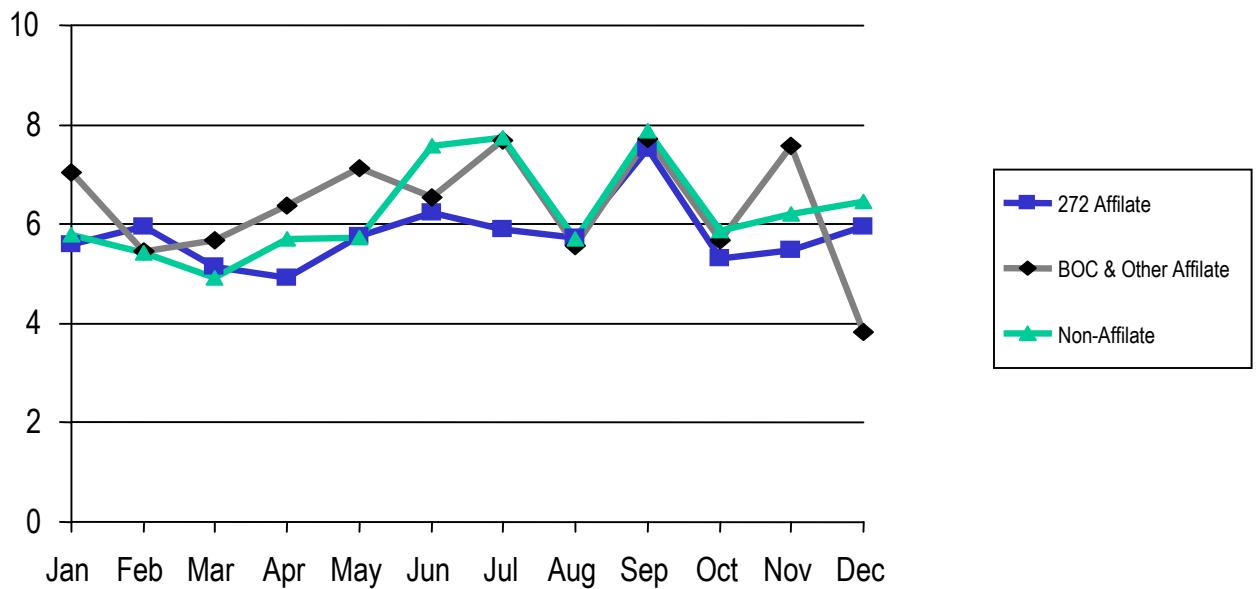
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS3 & Higher - MD**



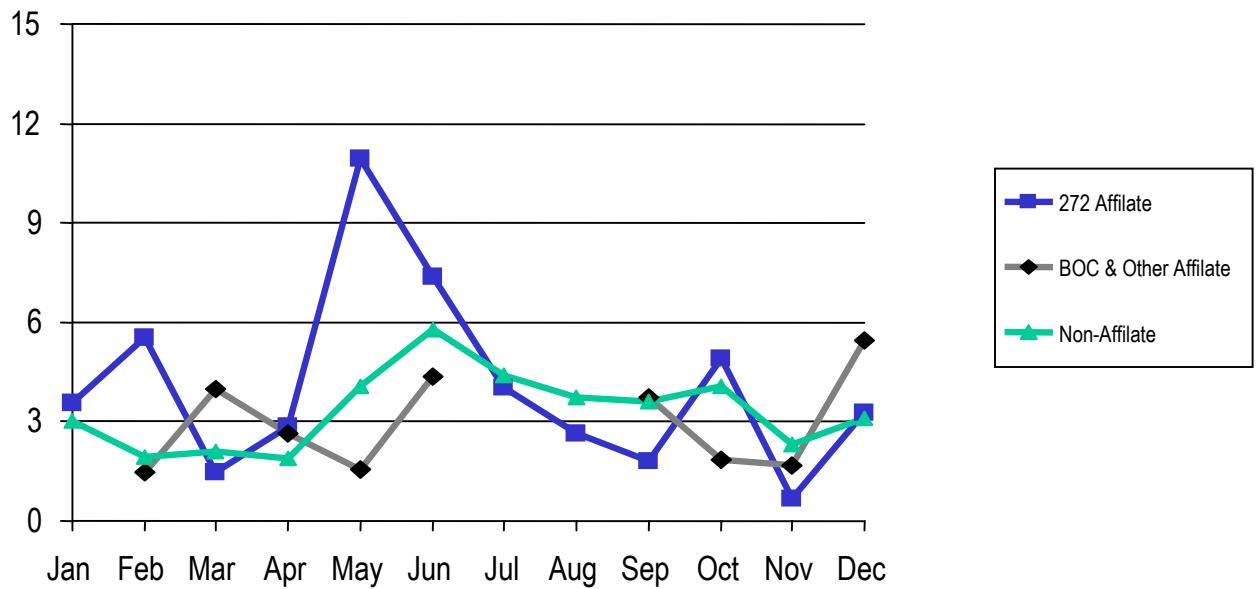
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS0 - MD**



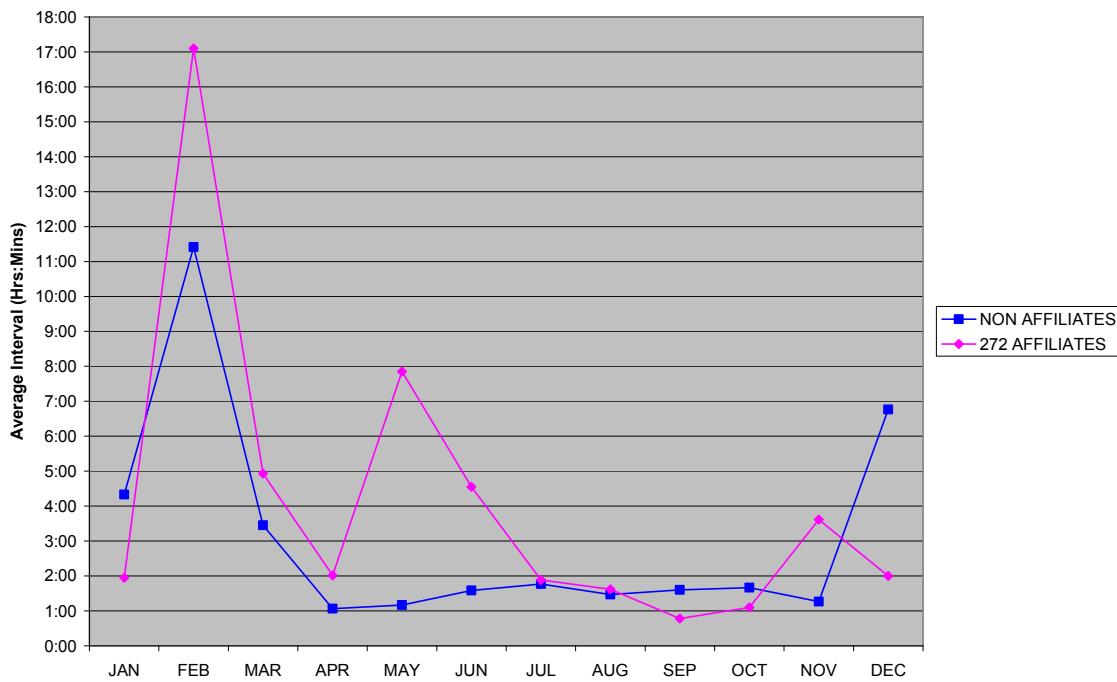
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS1 - MD**



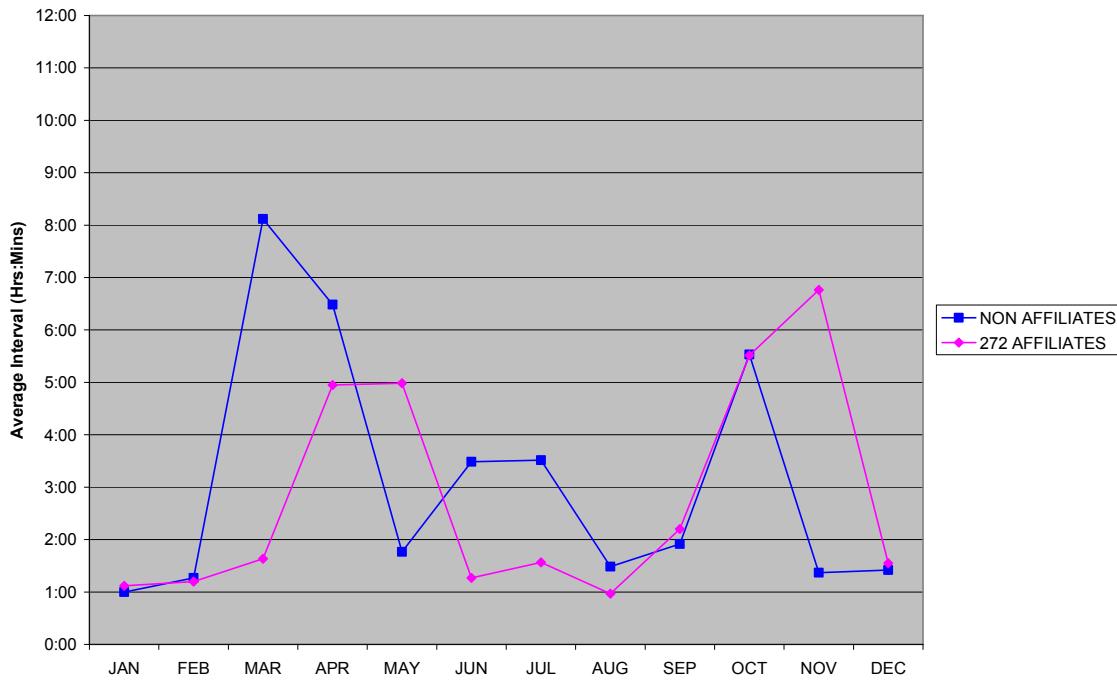
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS3 & Higher - MD**



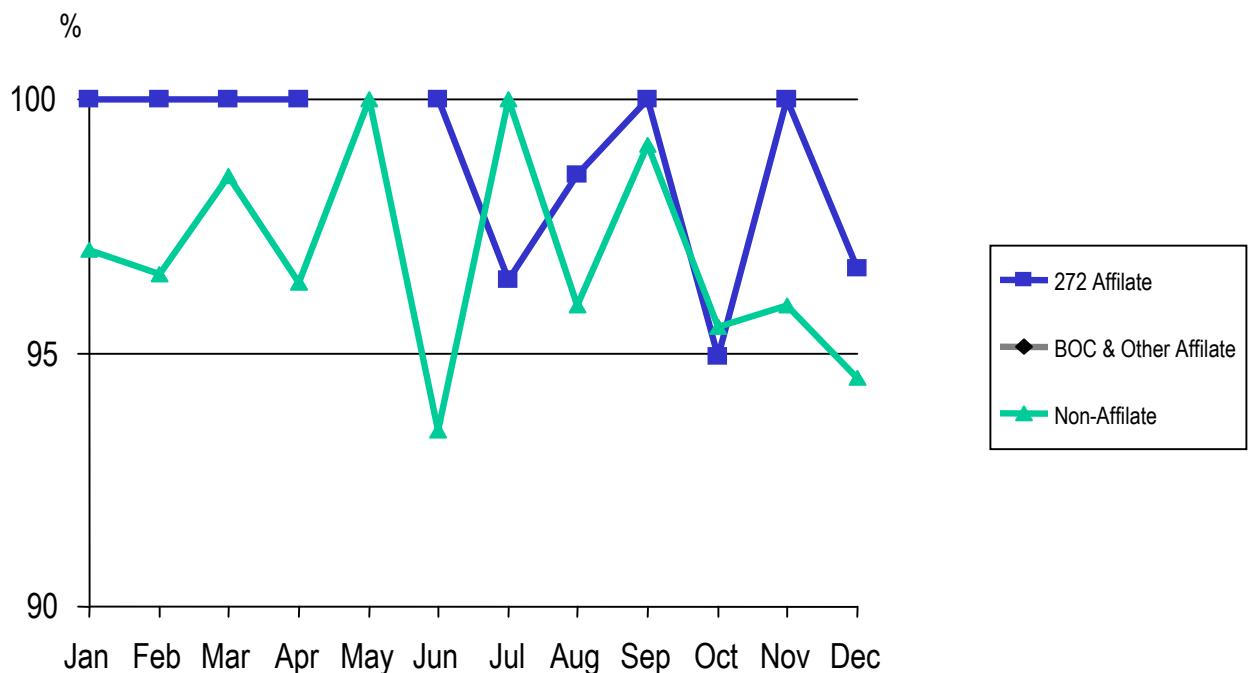
VERIZON MARYLAND 272 AUDIT REPORT - 2005 PIC INTERVALS



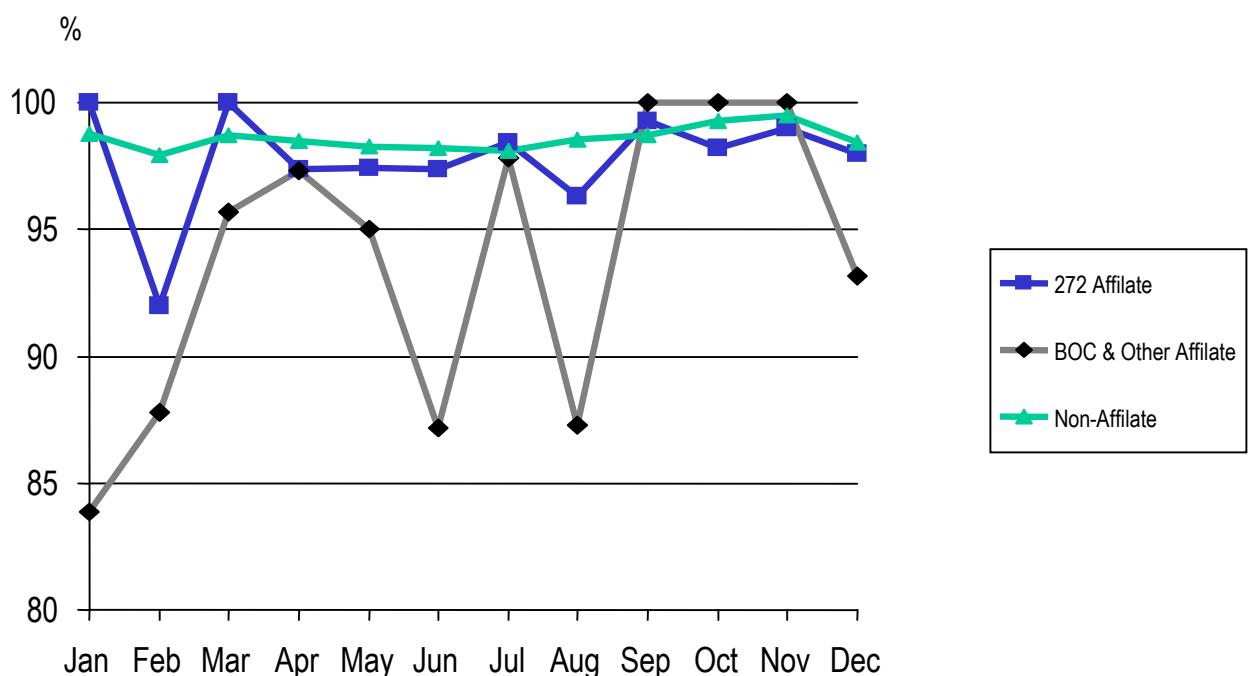
VERIZON MARYLAND 272 AUDIT REPORT - 2006 PIC INTERVALS



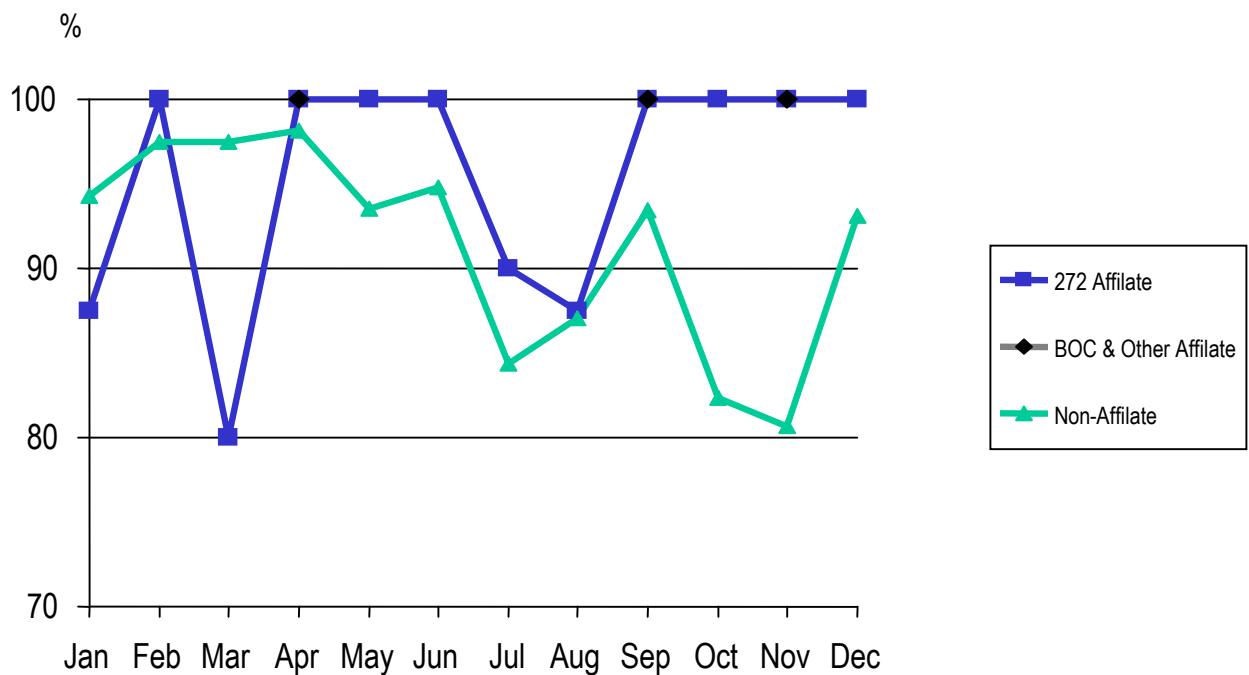
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS0 - MA



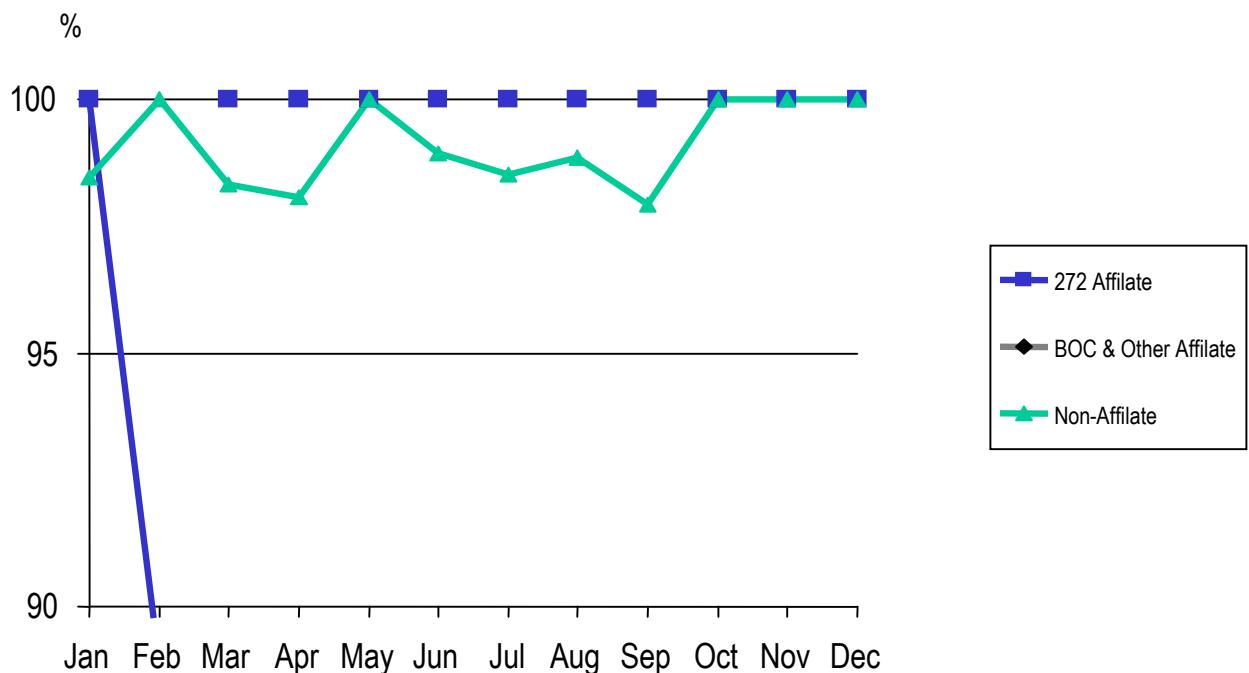
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS1 - MA



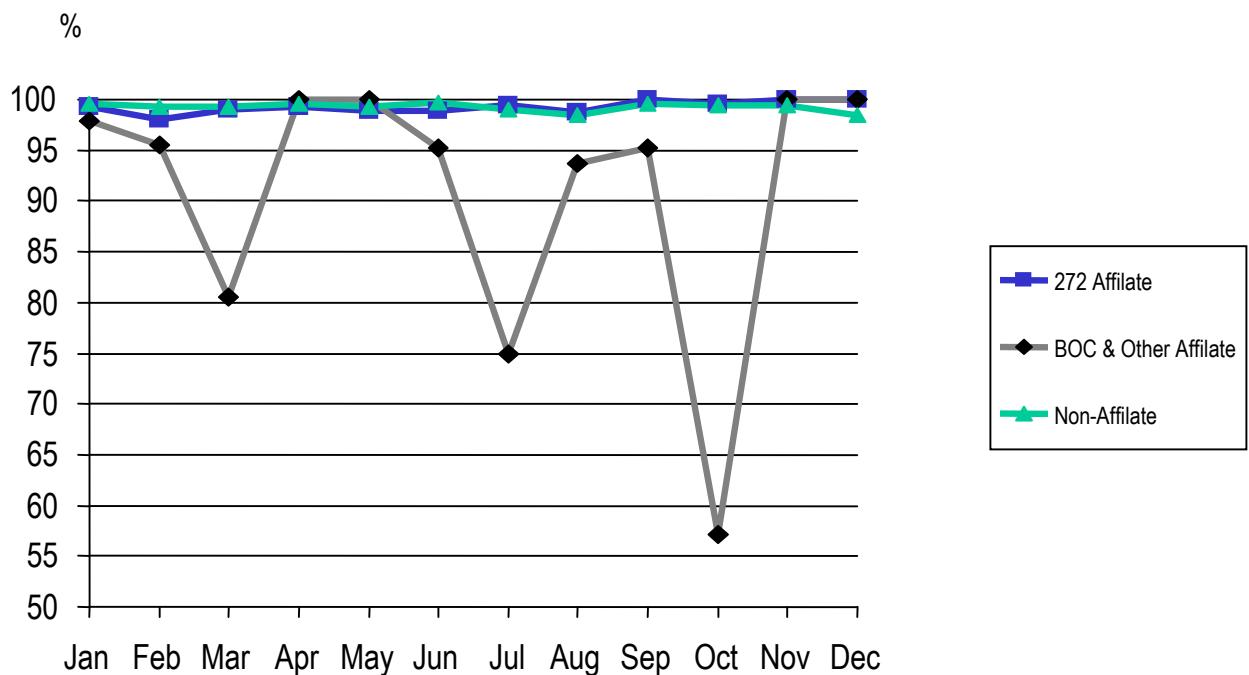
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DS3 & Higher - MA



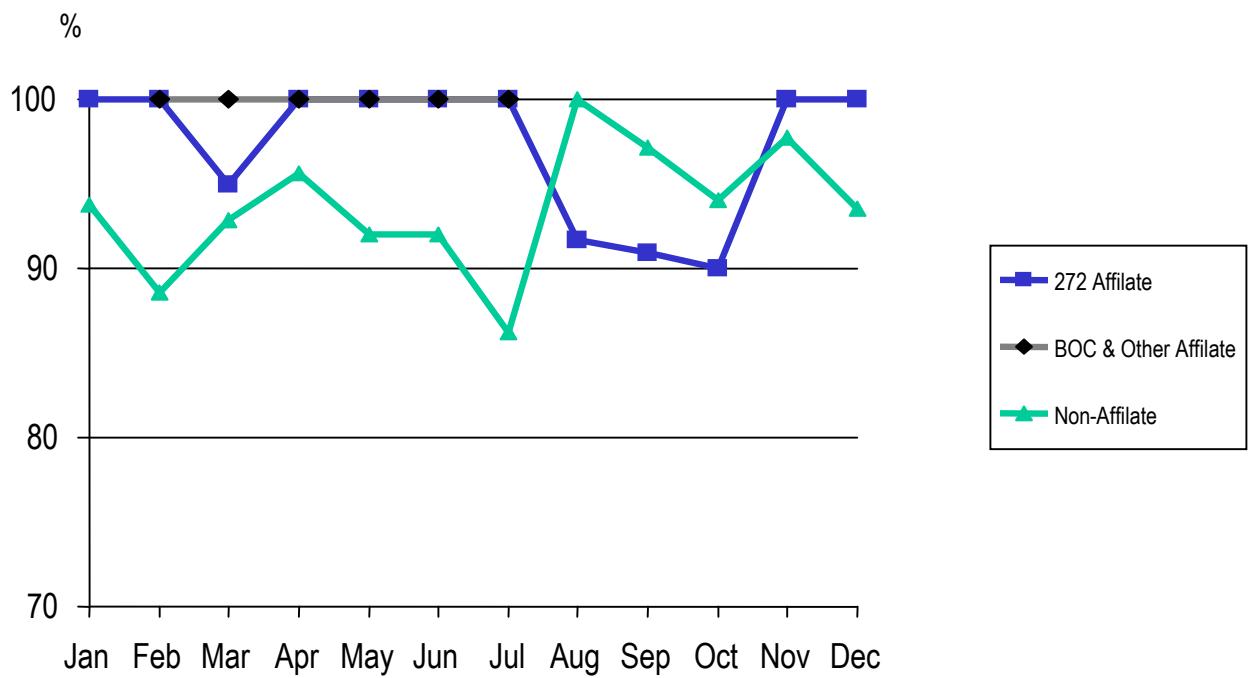
2006 Firm Order Confirmation (FOC)
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DS0 - MA



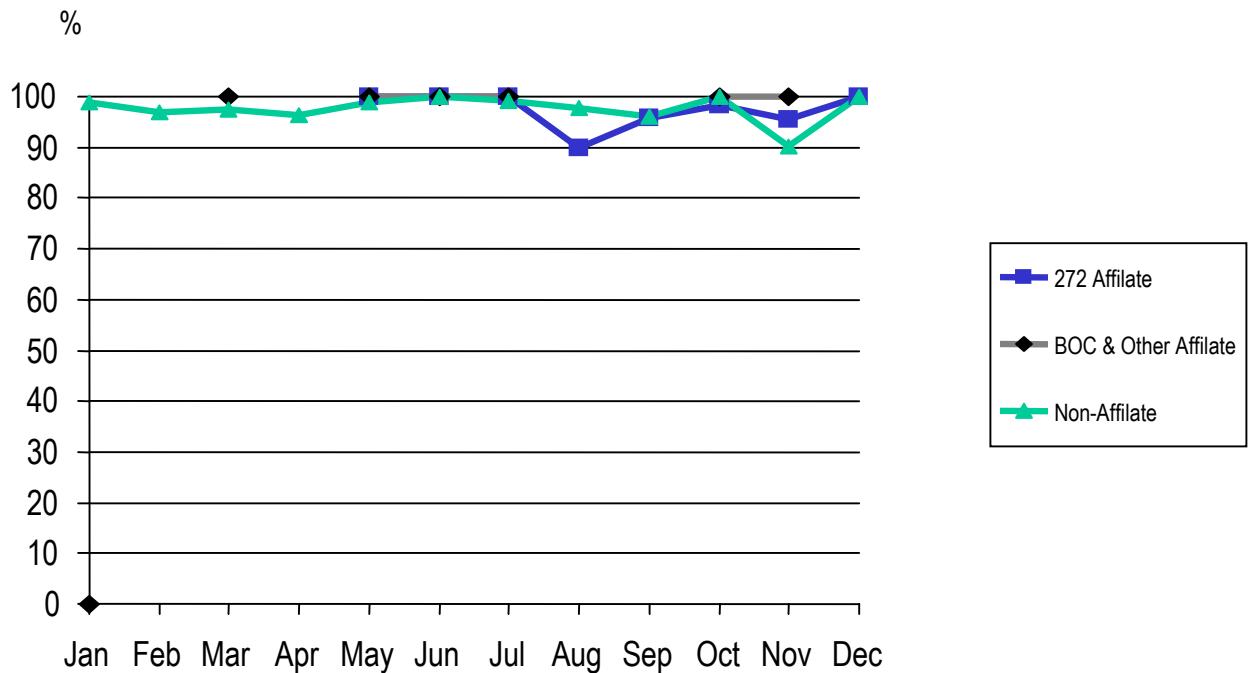
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS1 - MA



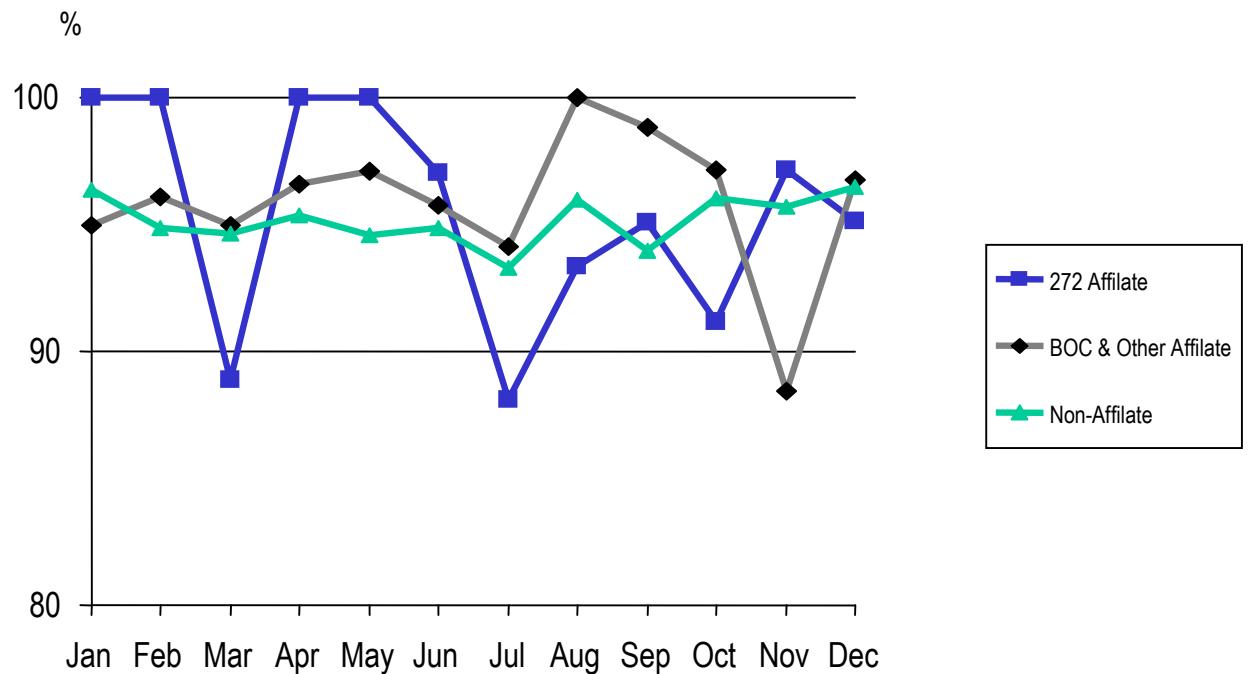
2006 Firm Order Confirmation (FOC)
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DS3 & Higher - MA



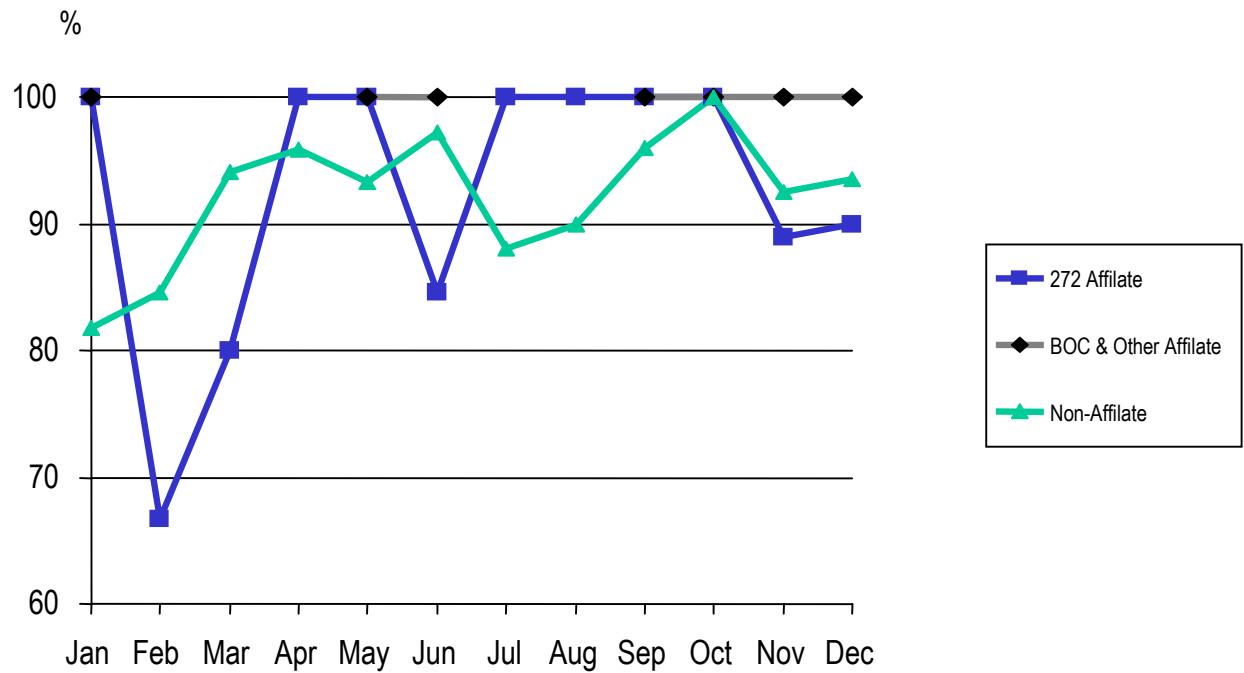
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS0 - MA



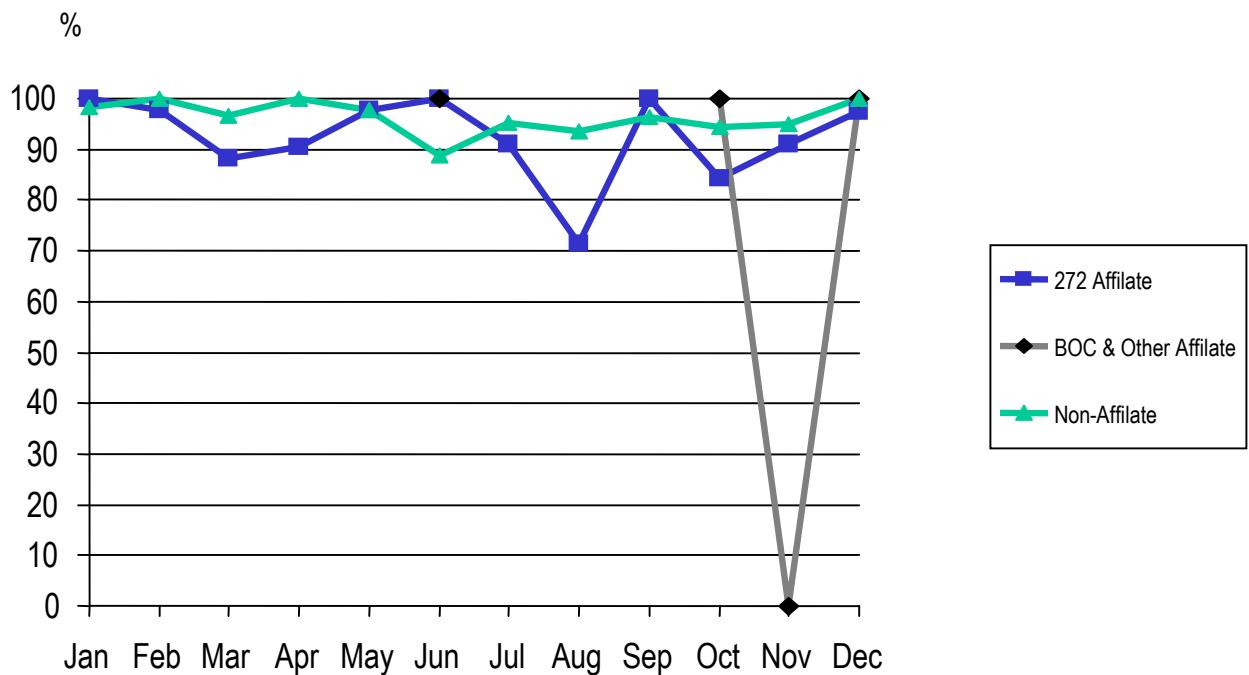
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS1 - MA



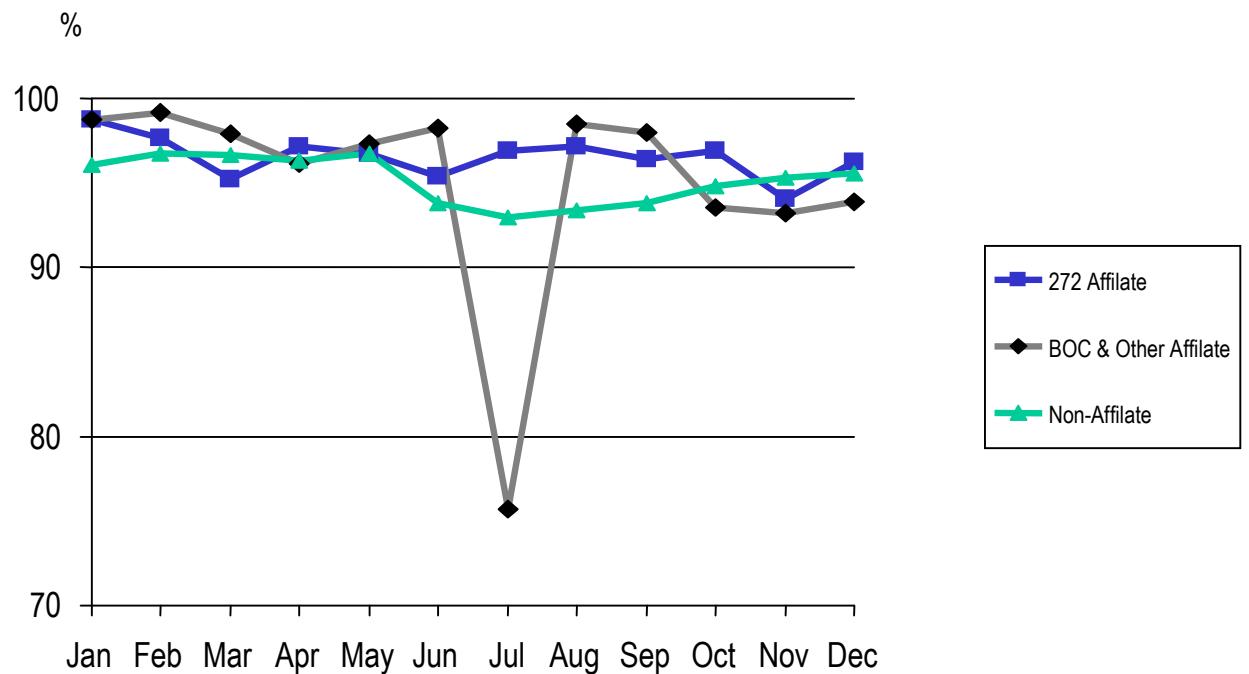
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS3 & Higher - MA



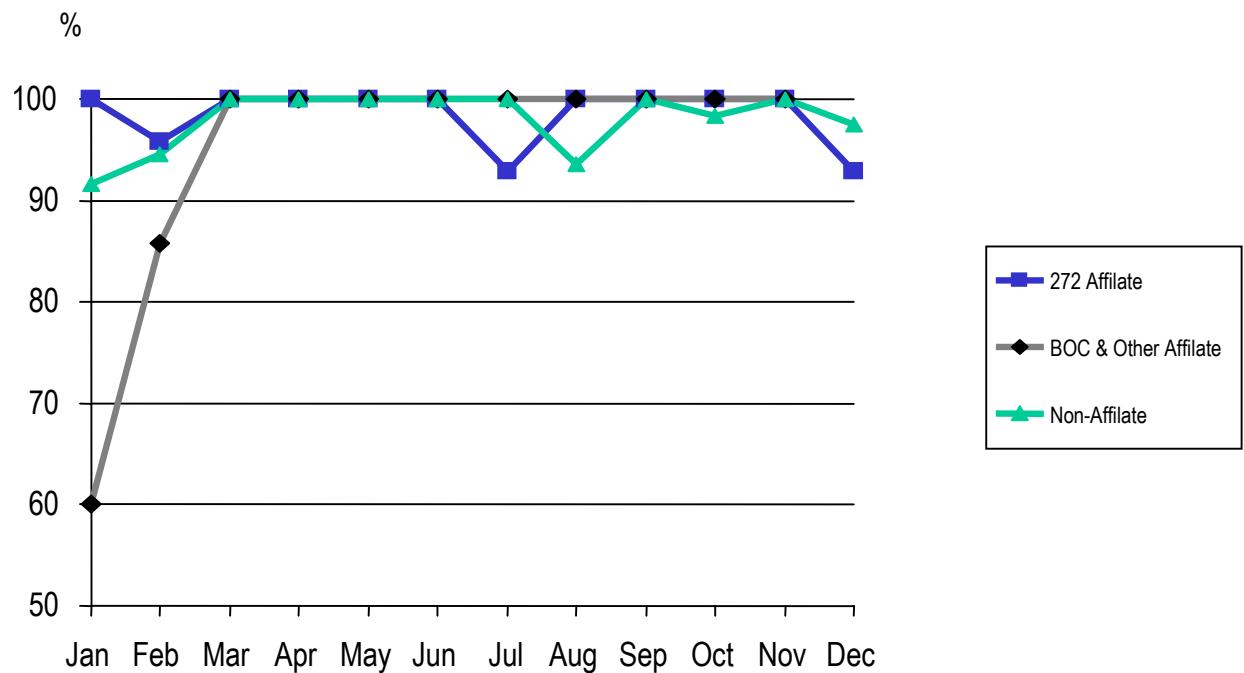
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS0 - MA



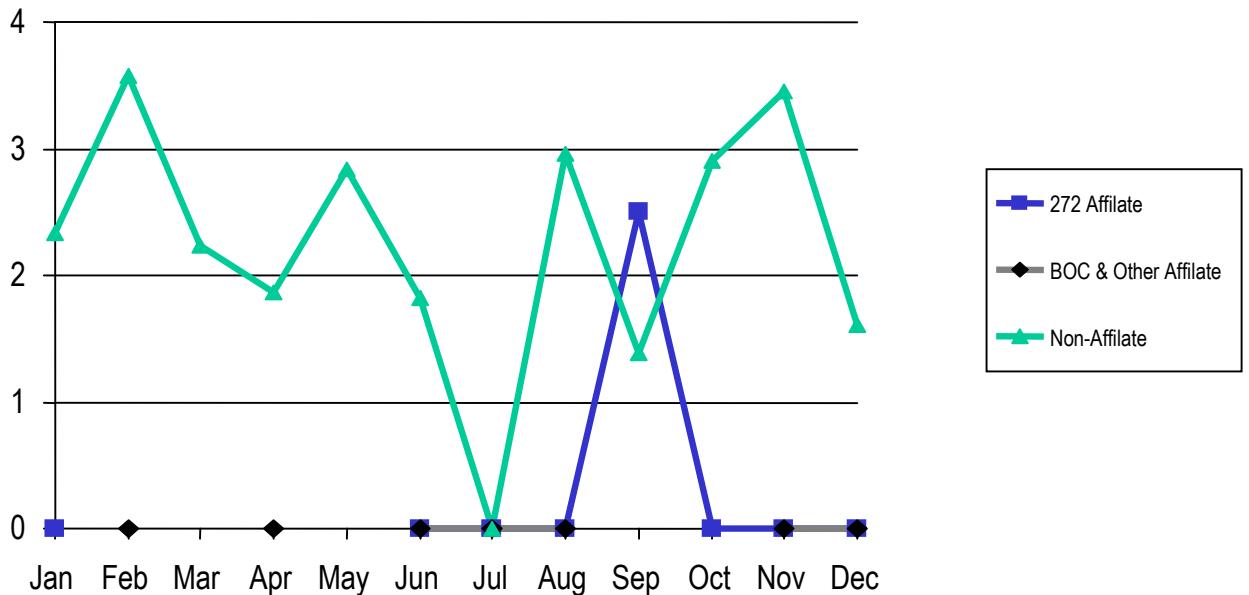
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS1 - MA



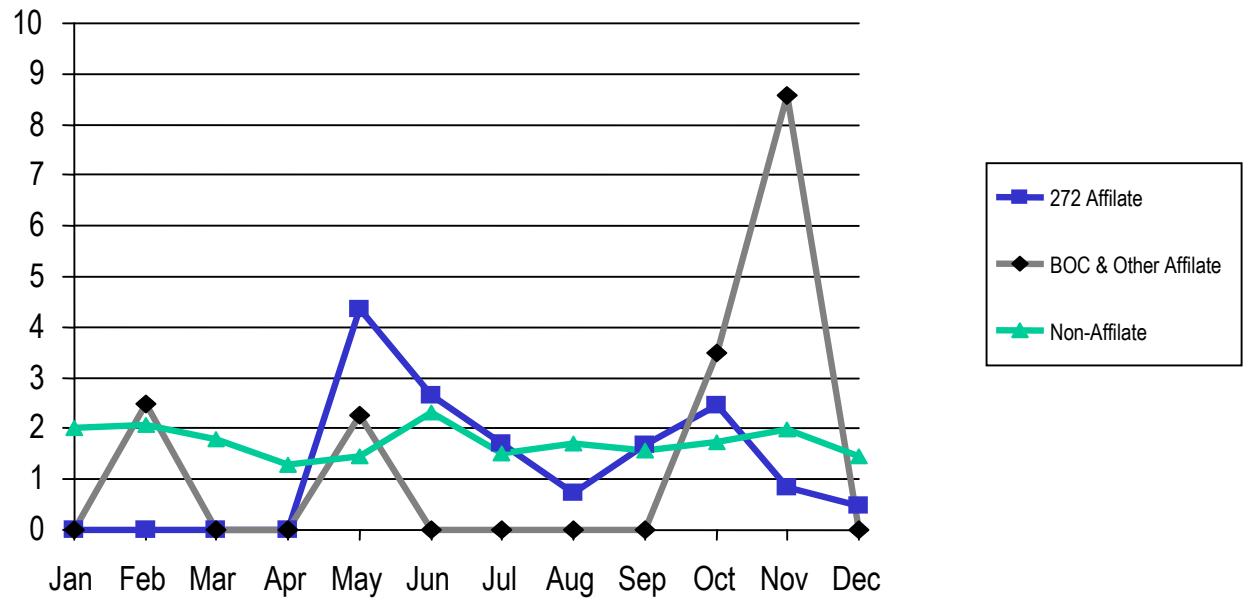
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS3 & Higher - MA



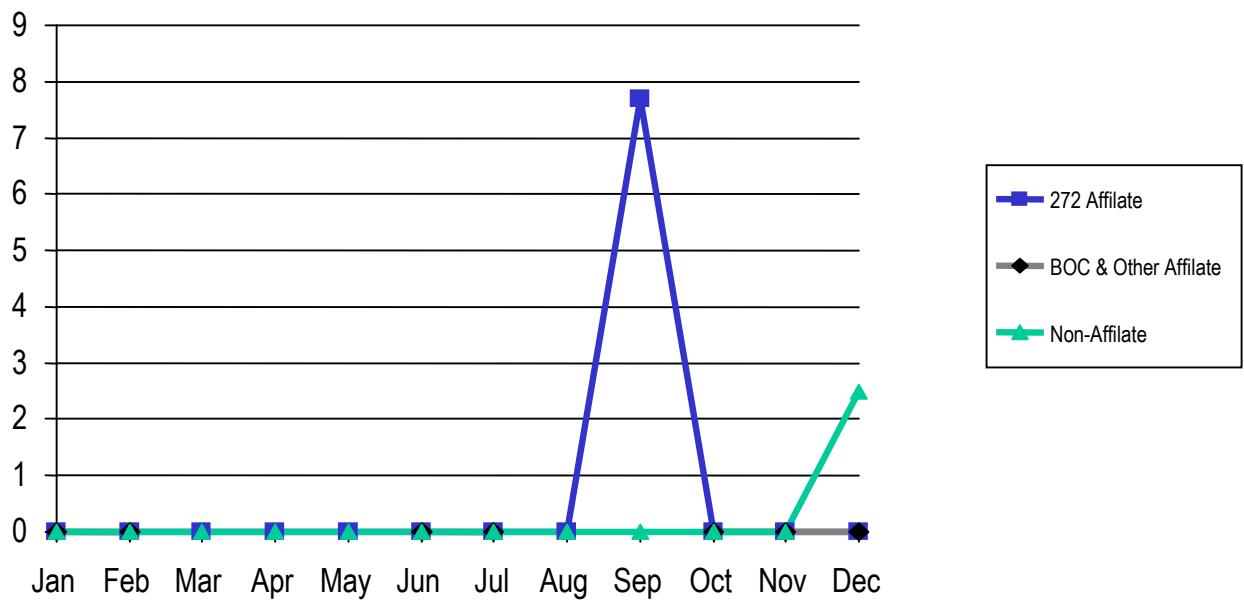
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS0 - MA



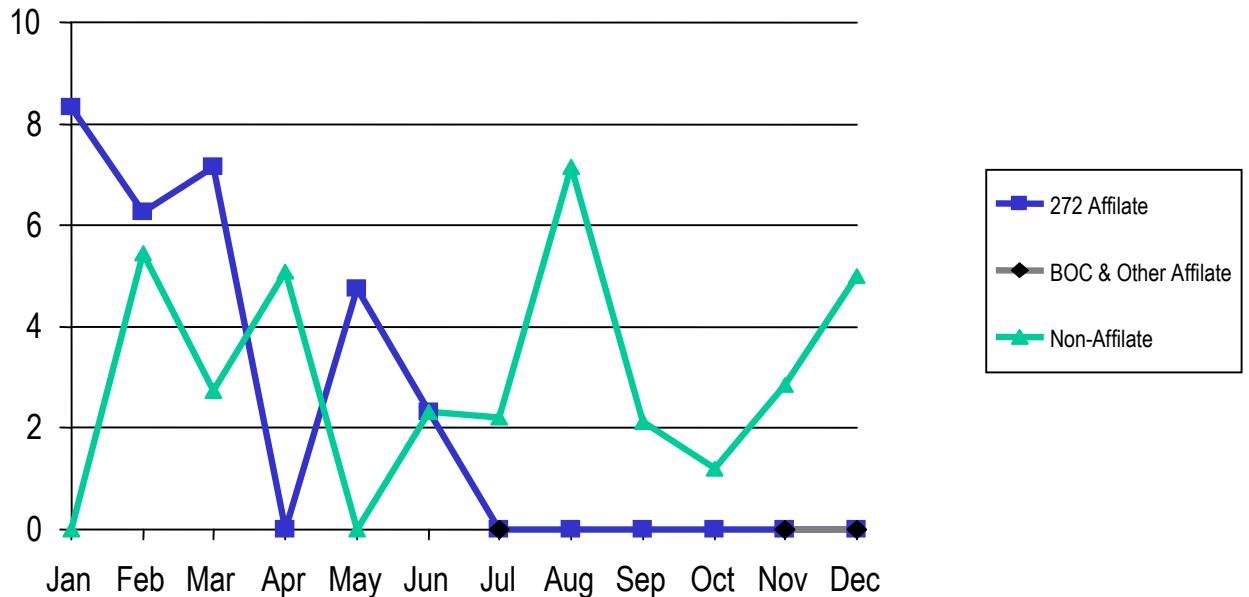
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS1 - MA



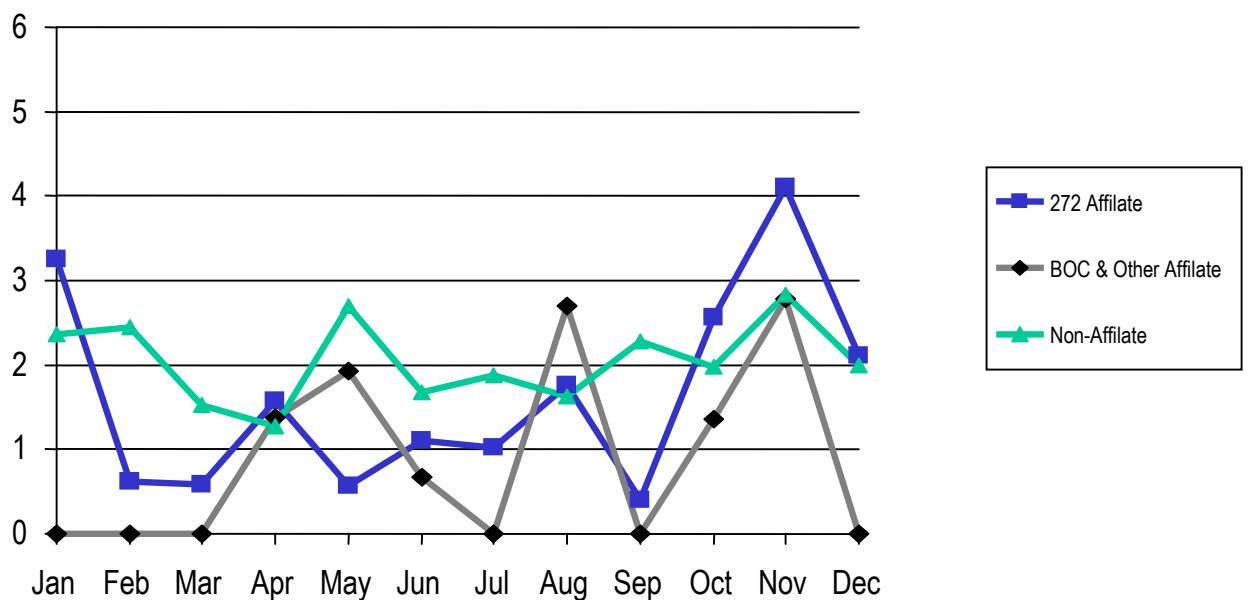
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS3 & Higher - MA



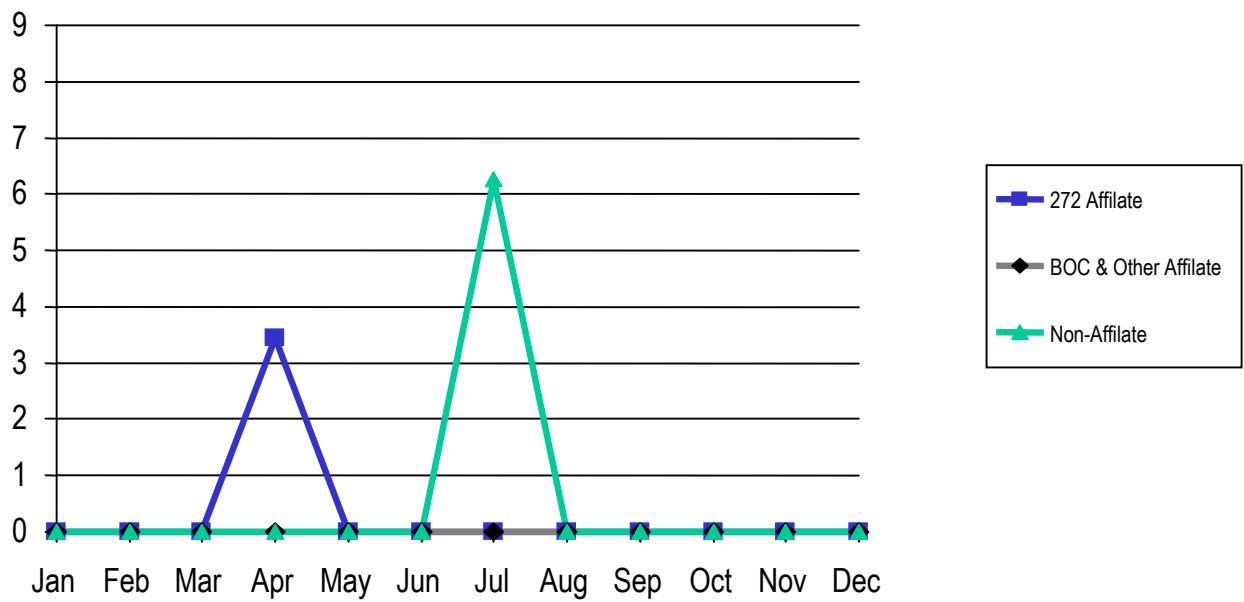
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS0 - MA



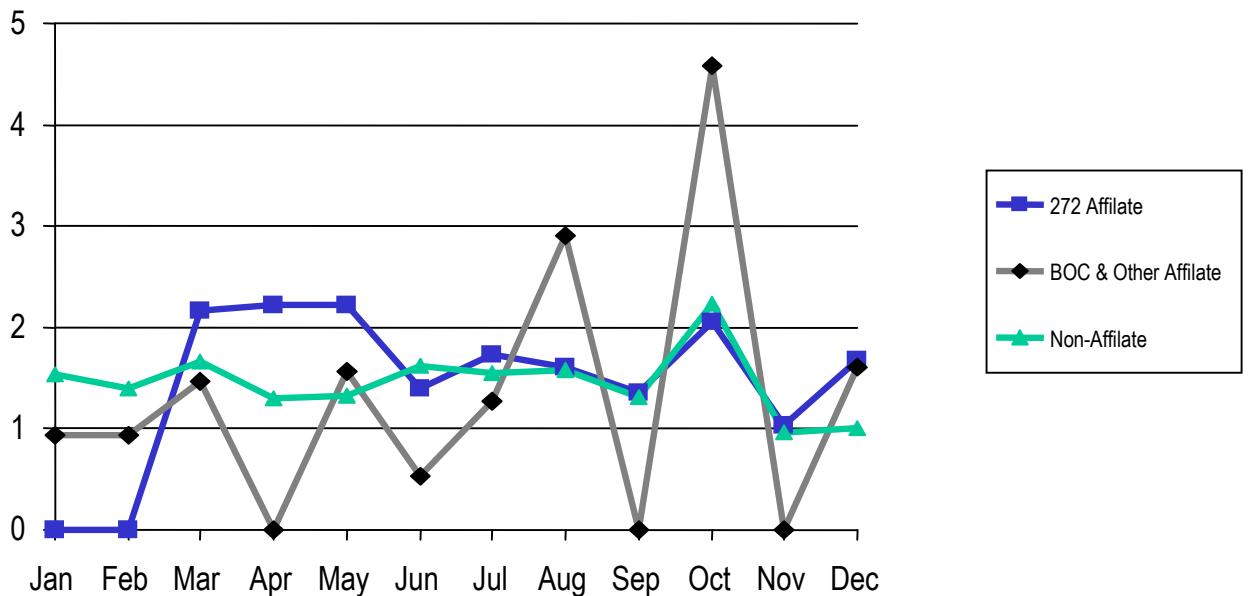
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS1 - MA



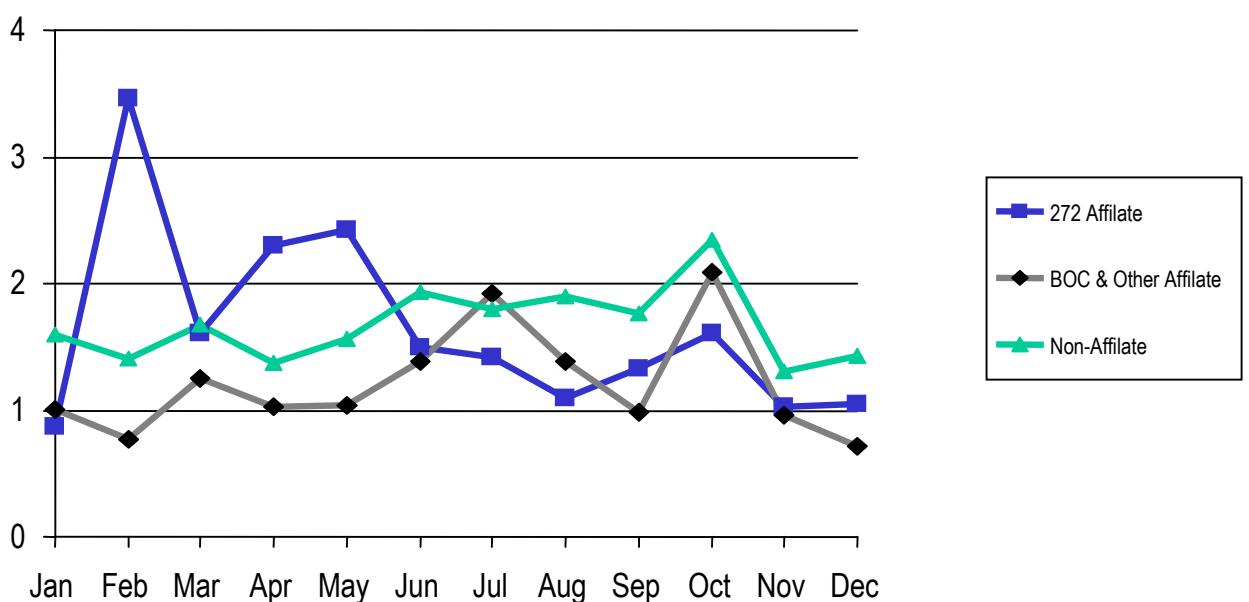
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS3 & Higher - MA



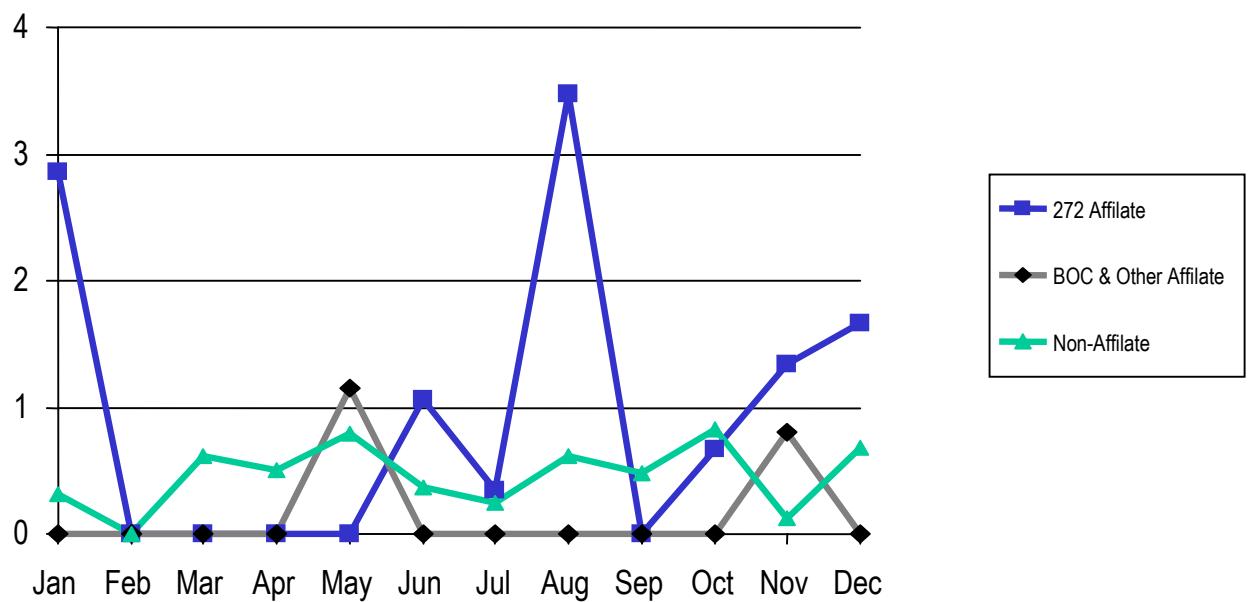
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS0 - MA



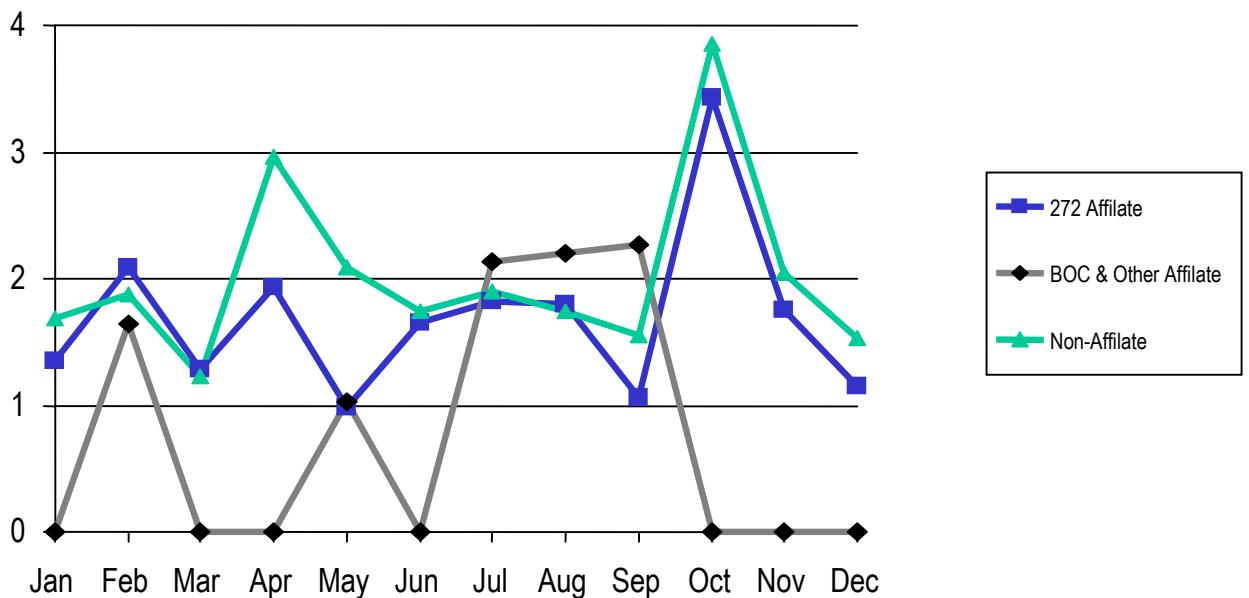
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS1 - MA



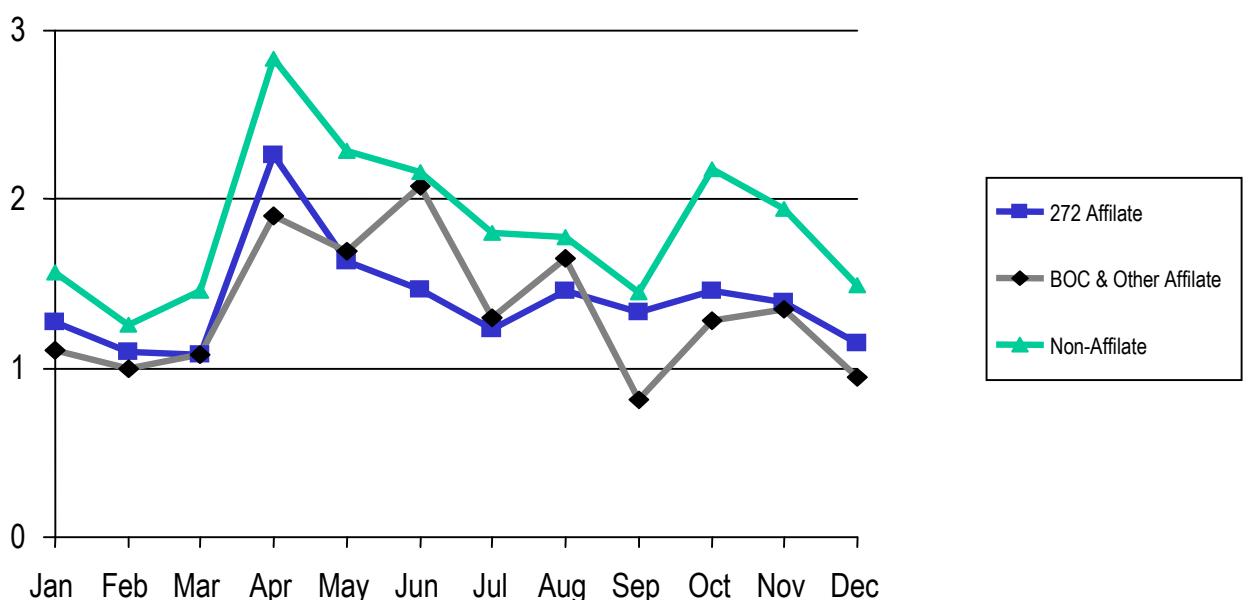
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS3 & Higher - MA



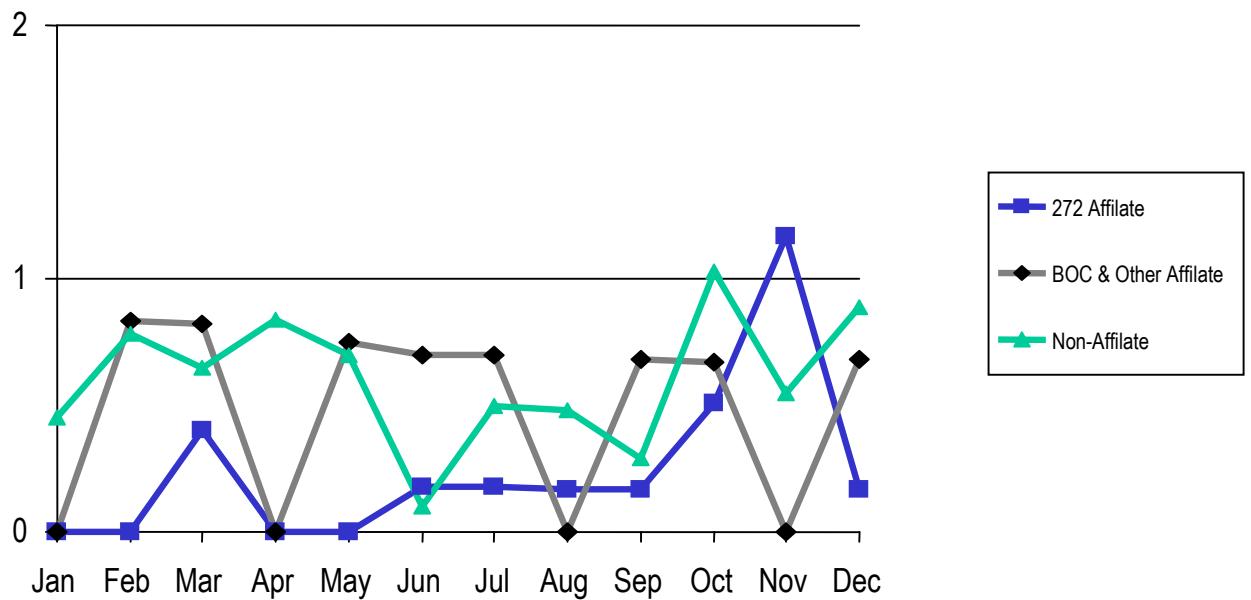
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS0 - MA



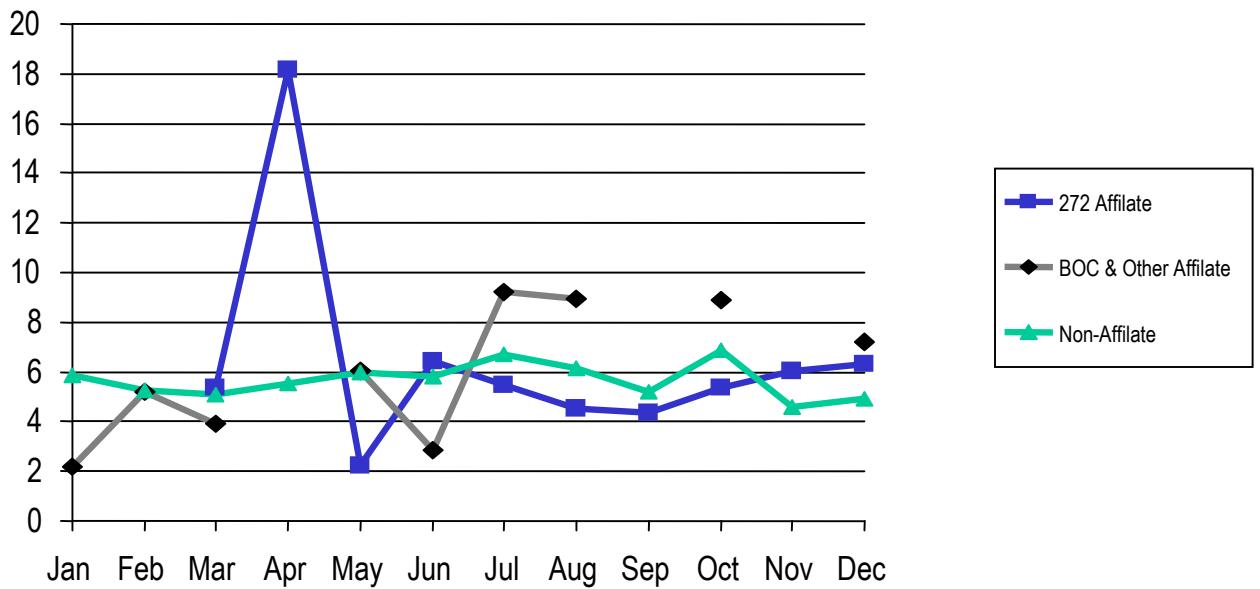
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS1 - MA



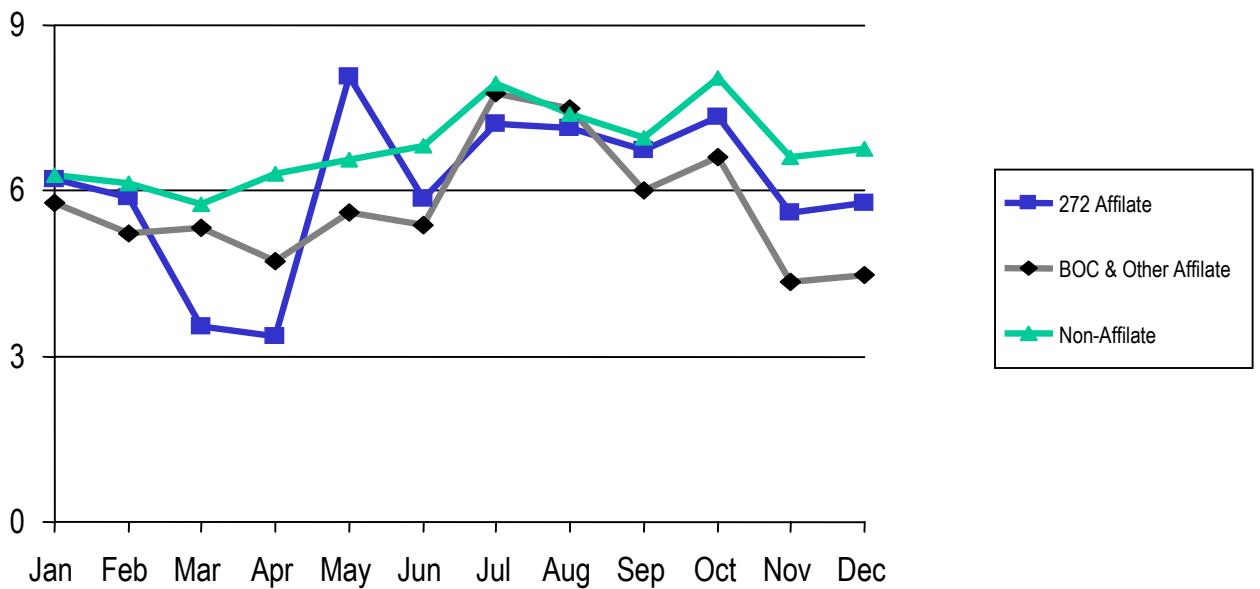
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS3 & Higher - MA



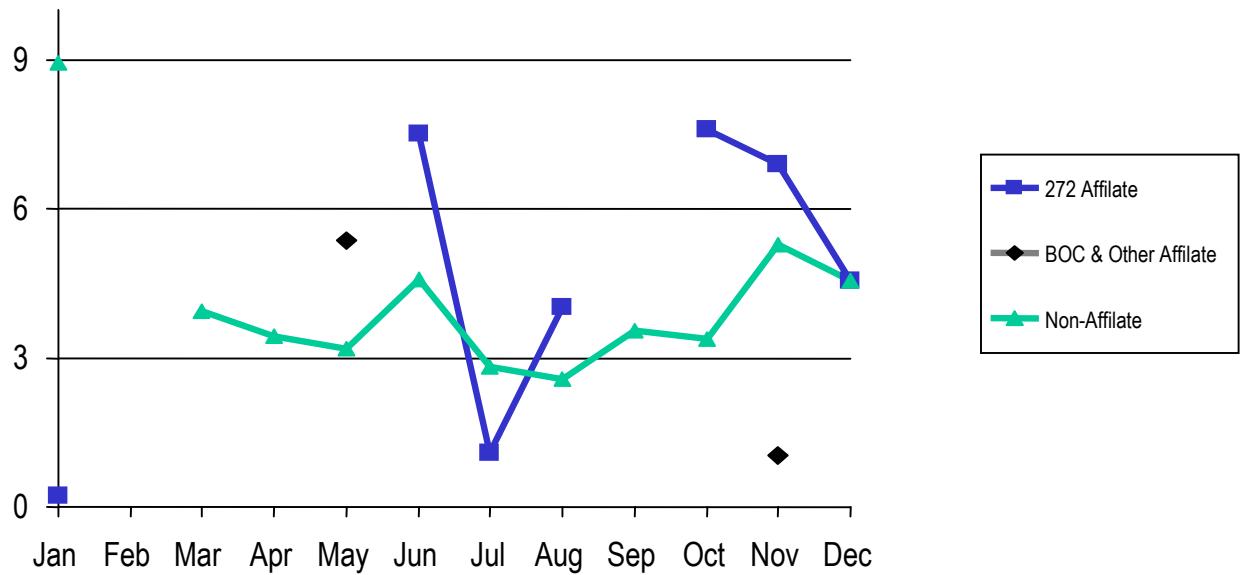
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS0 - MA**



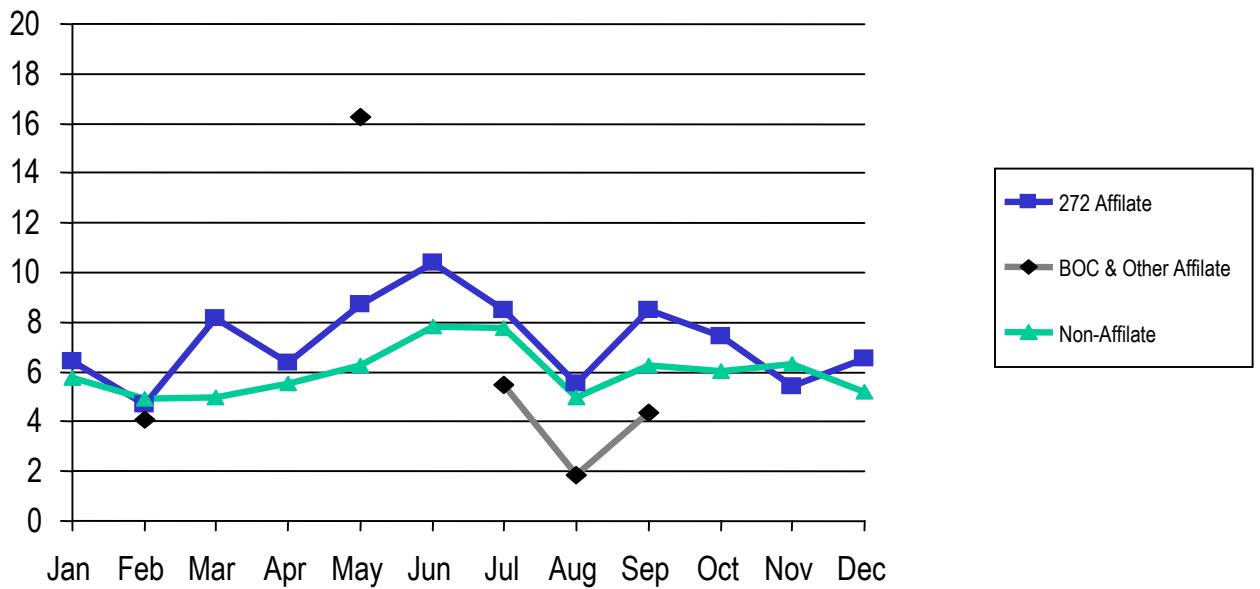
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS1 - MA**



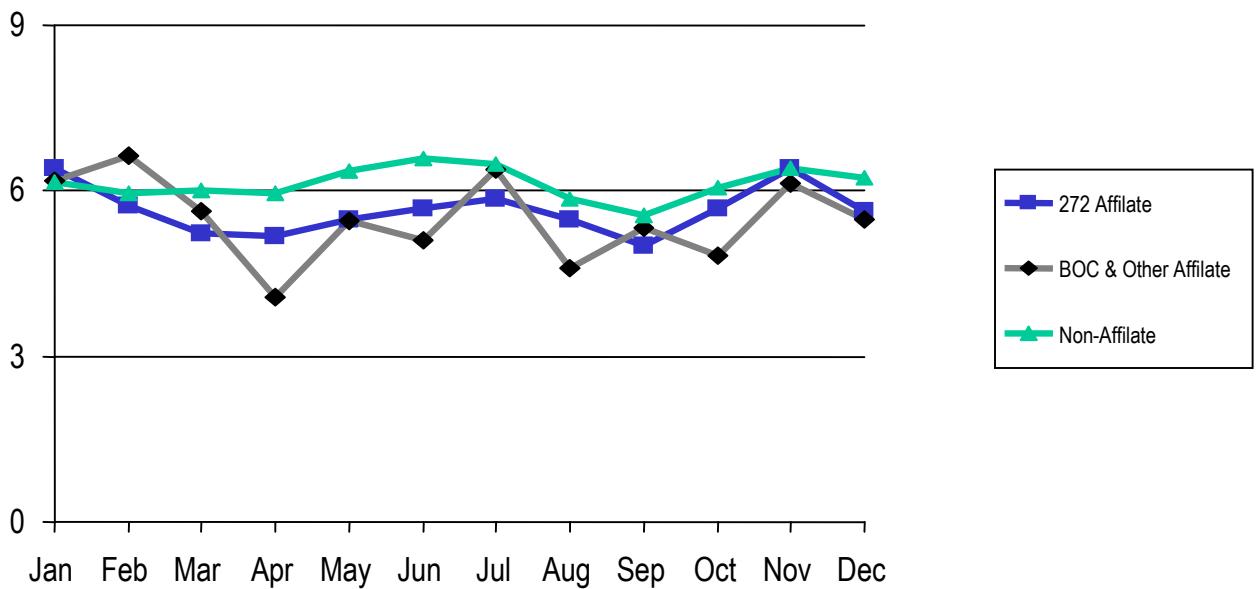
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS3 & Higher - MA**



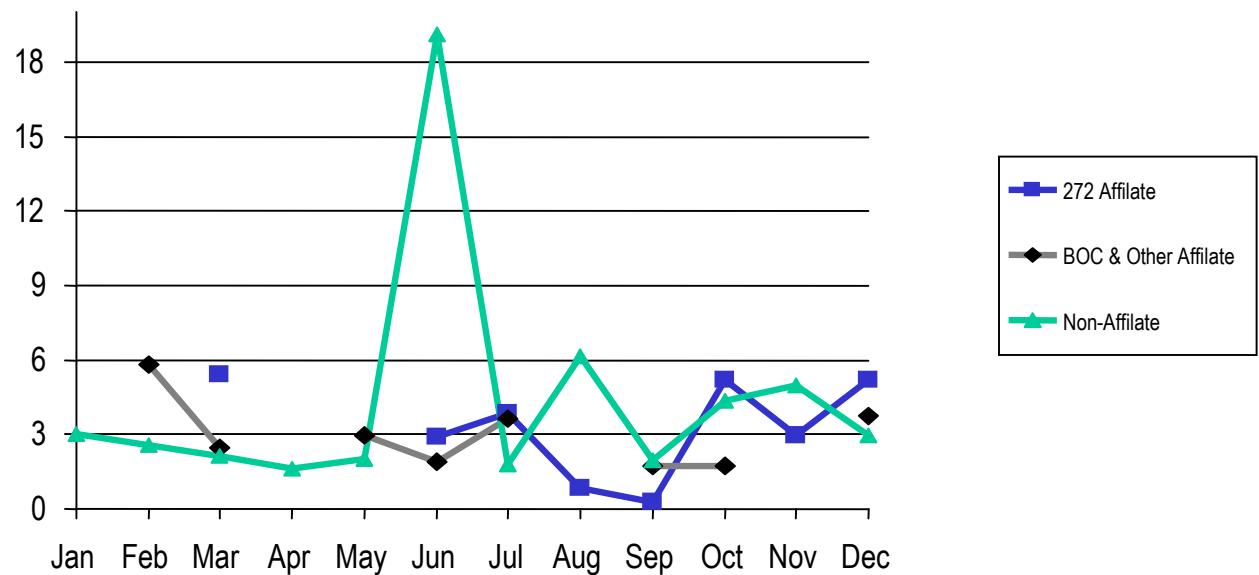
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS0 - MA**



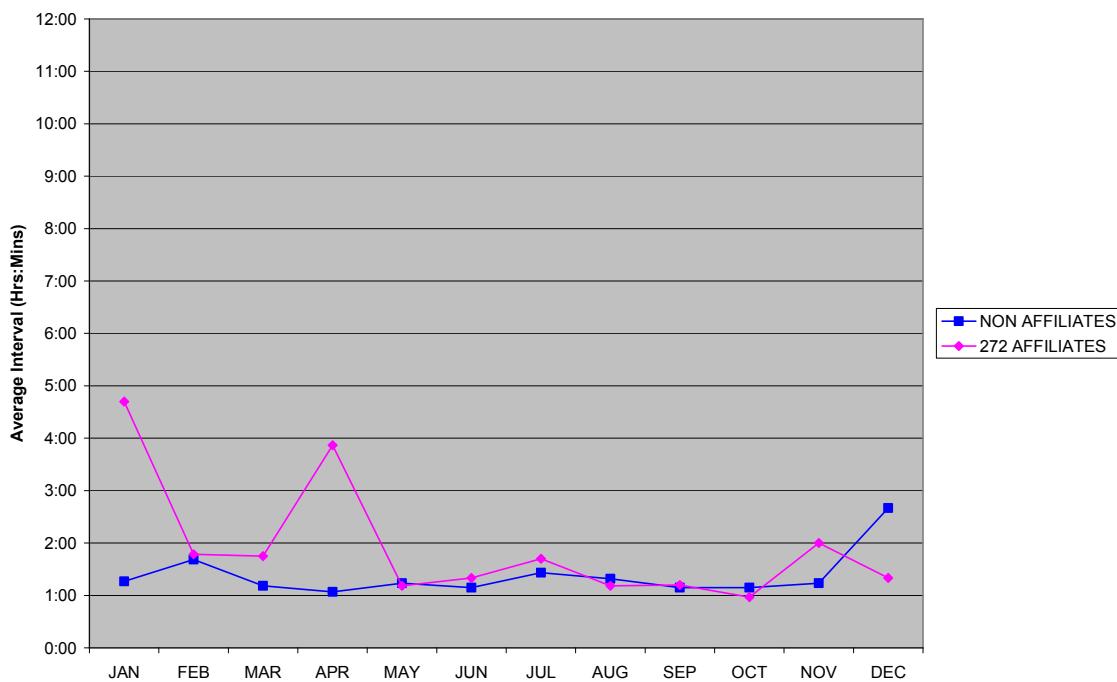
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS1 - MA**



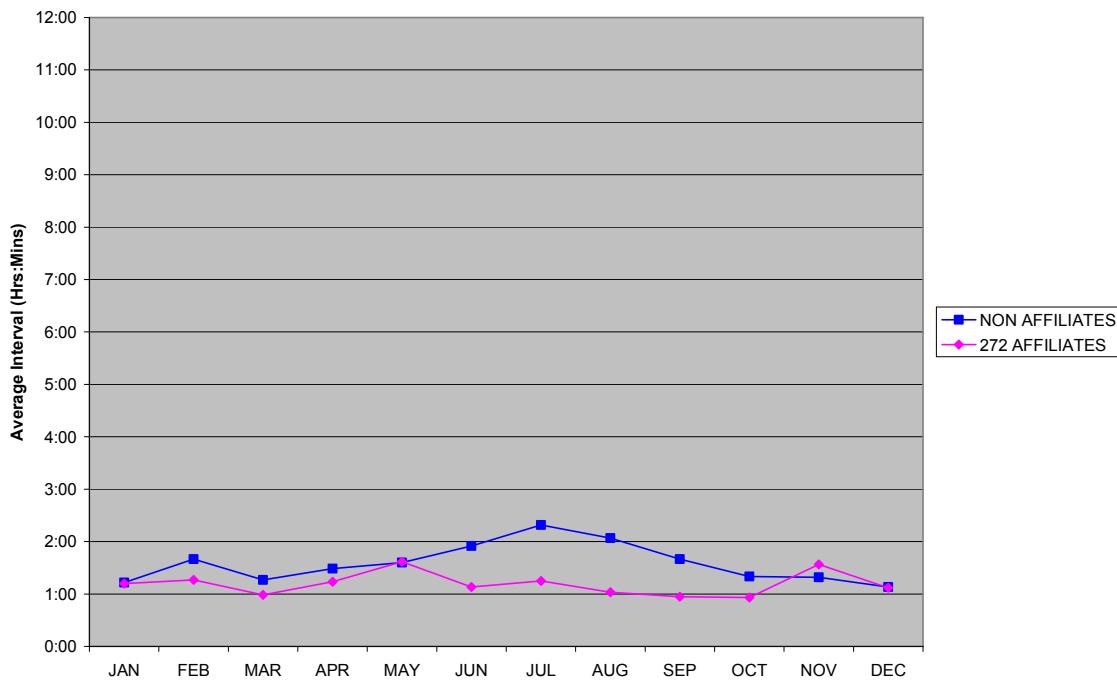
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS3 & Higher - MA**



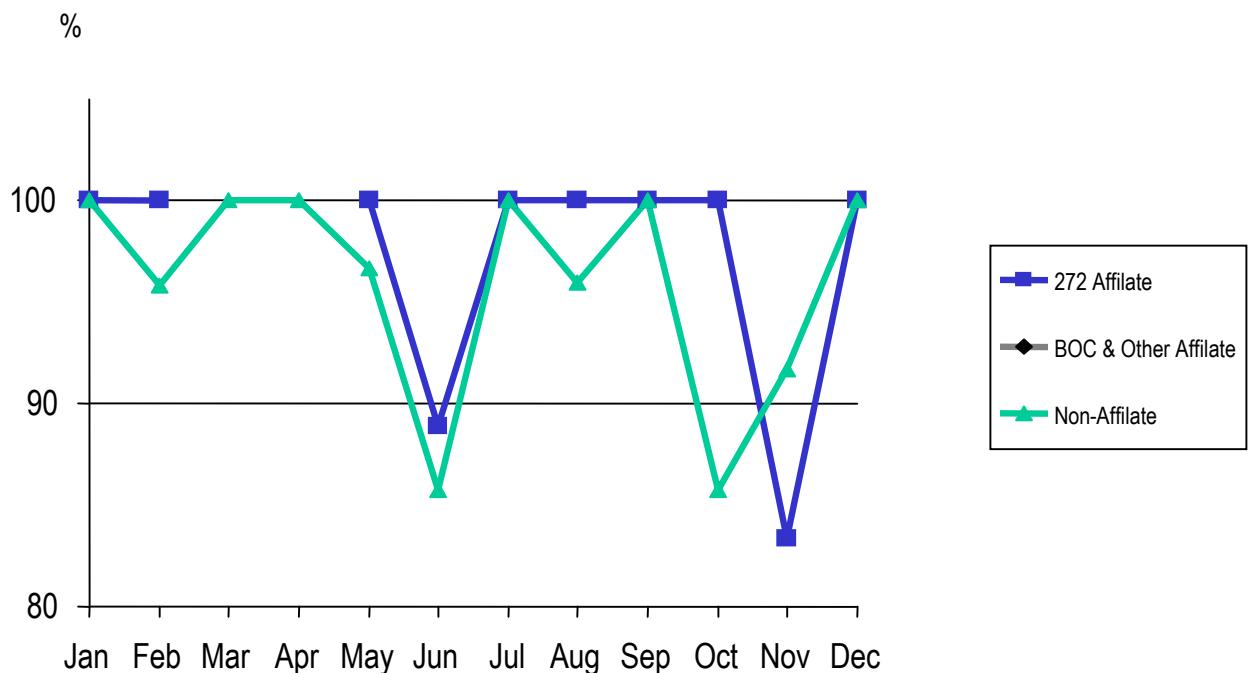
VERIZON MASSACHUSETTS 272 AUDIT REPORT - 2005 PIC INTERVALS



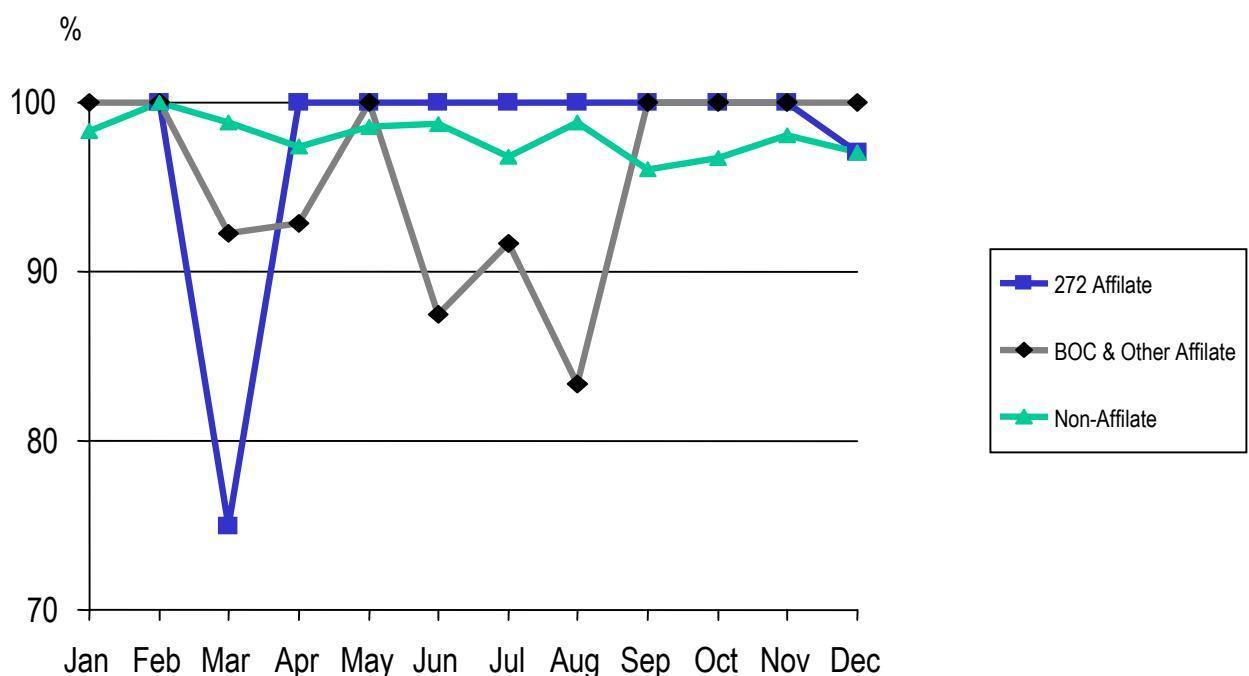
VERIZON MASSACHUSETTS 272 AUDIT REPORT - 2006 PIC INTERVALS



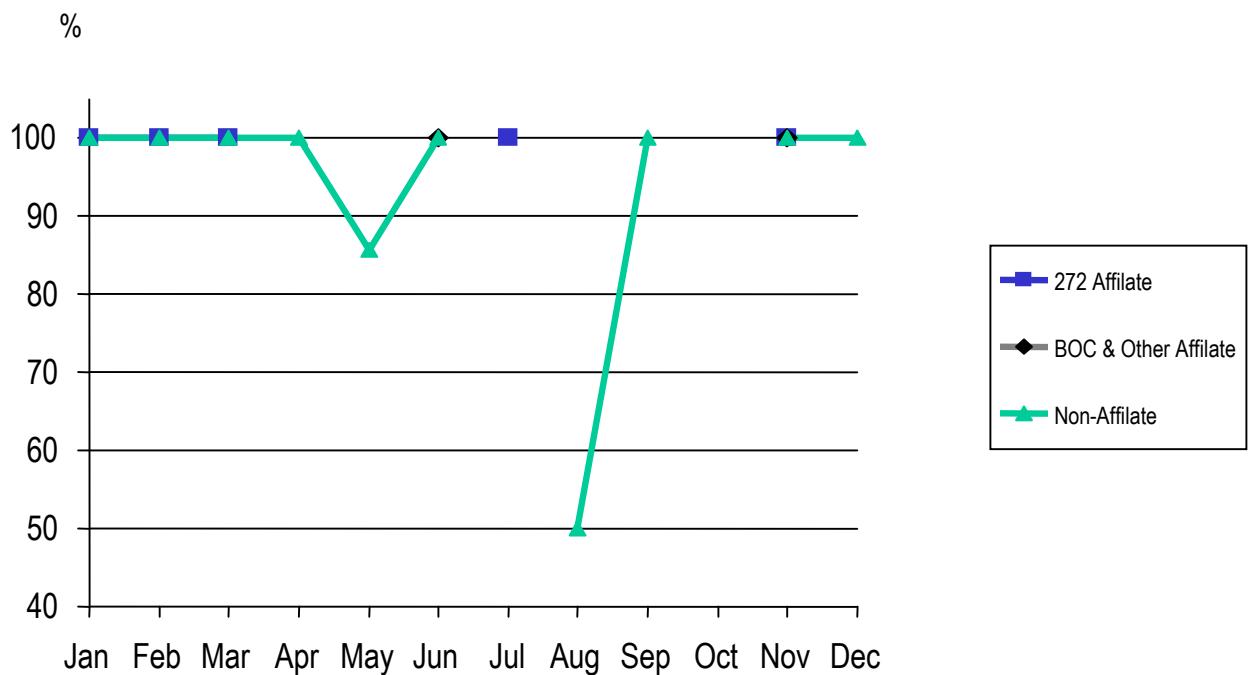
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS0 - NH



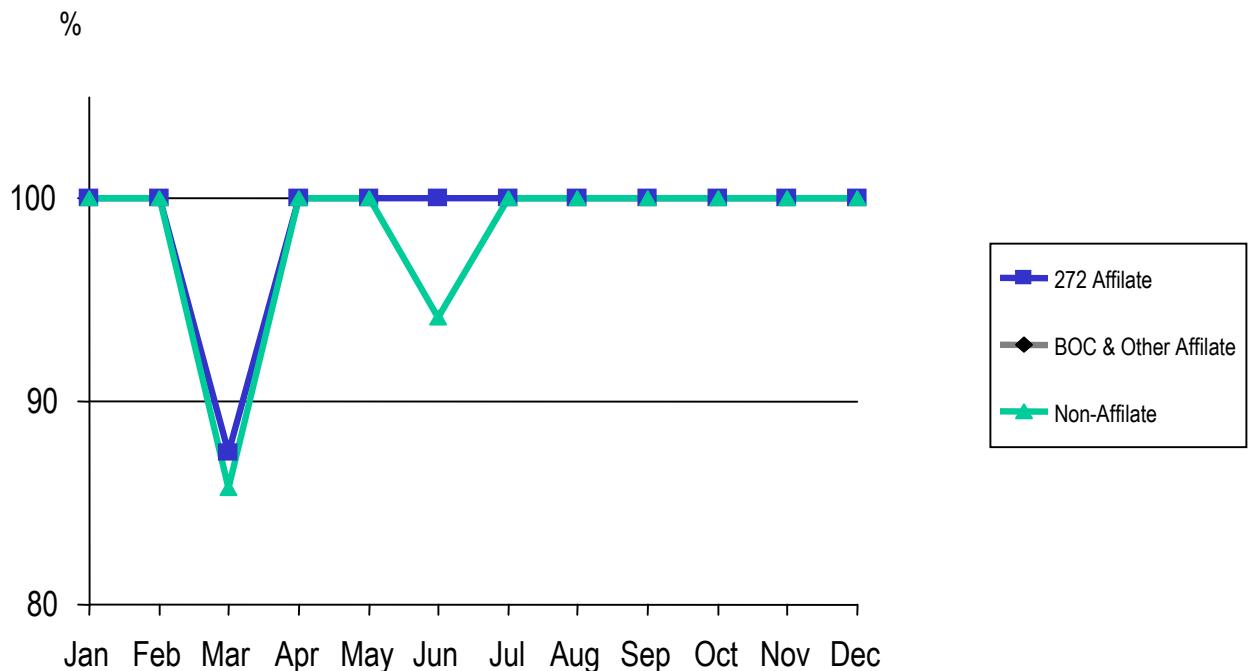
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS1 - NH



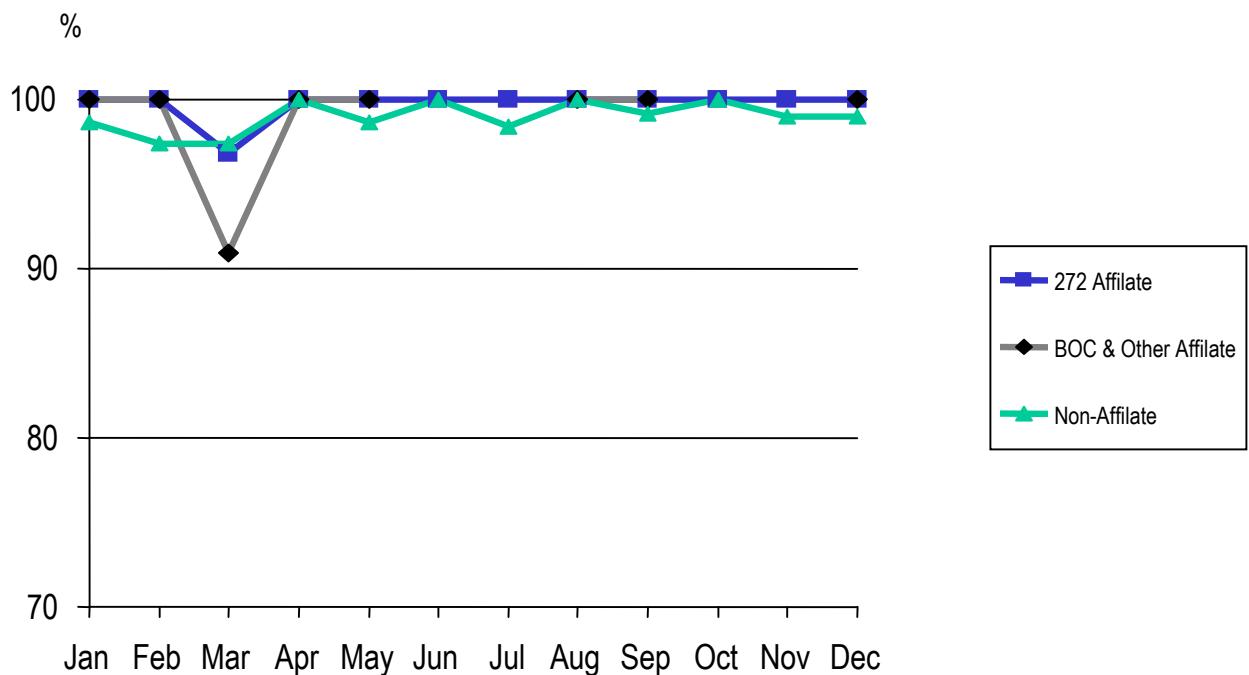
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS3 & Higher - NH



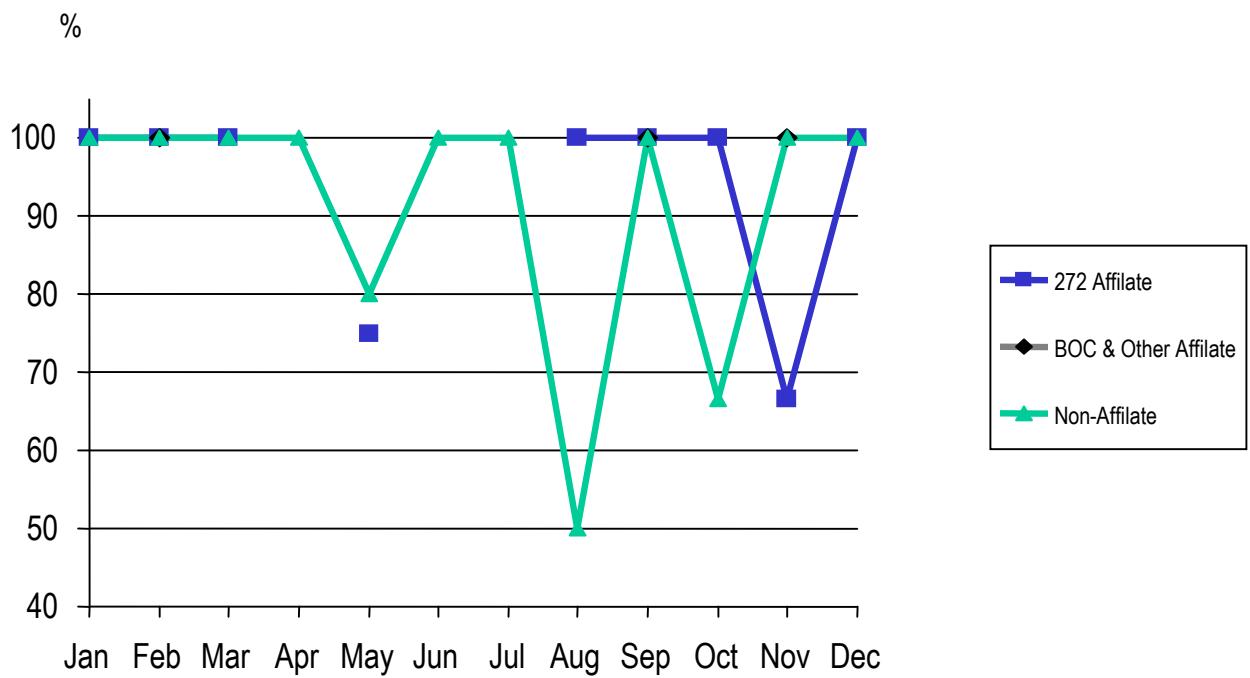
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS0 - NH



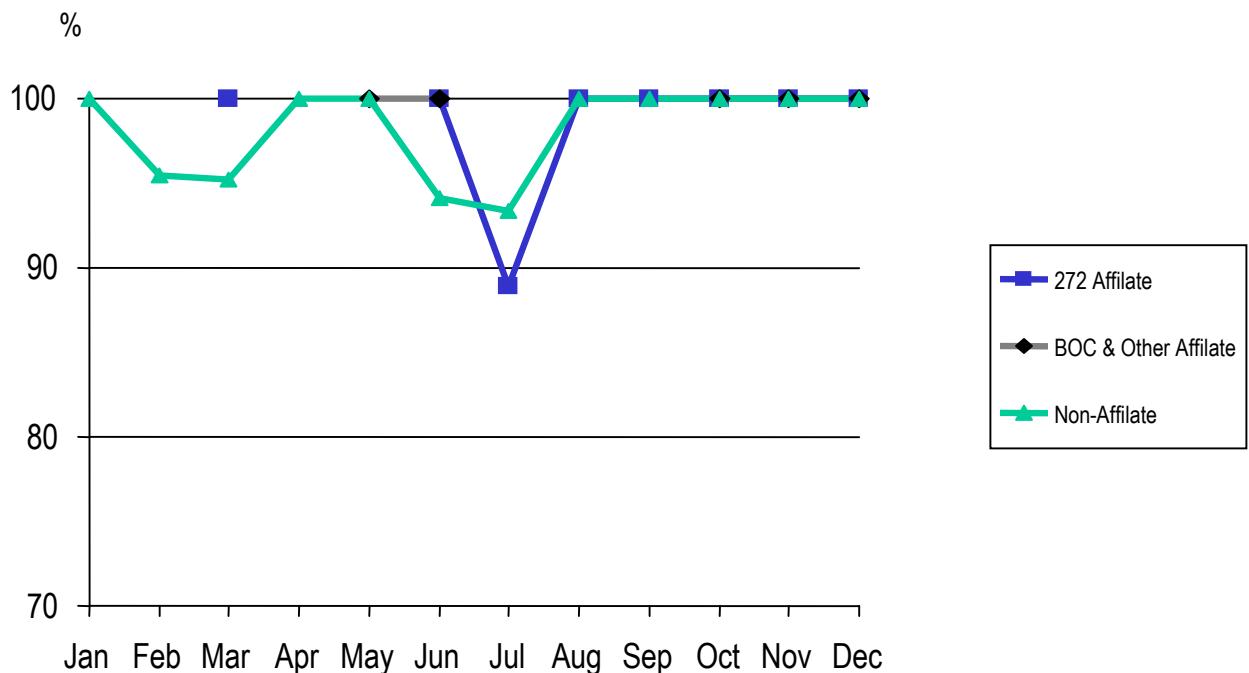
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS1 - NH



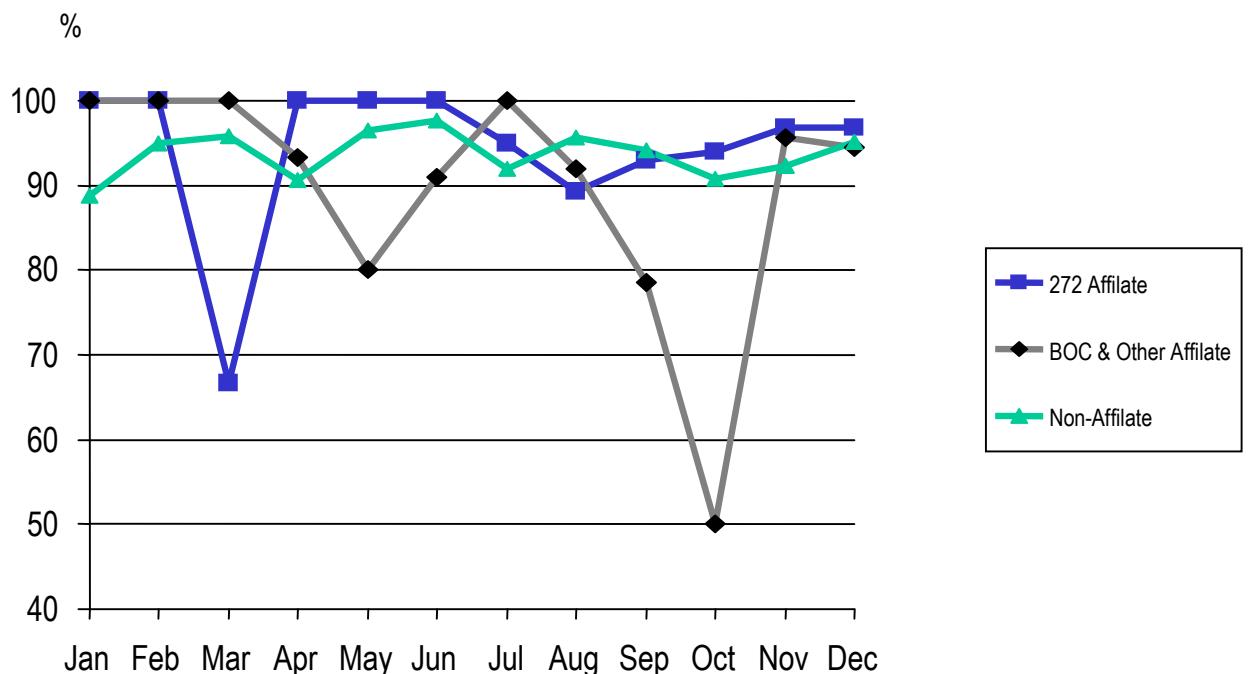
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS3 & Higher - NH



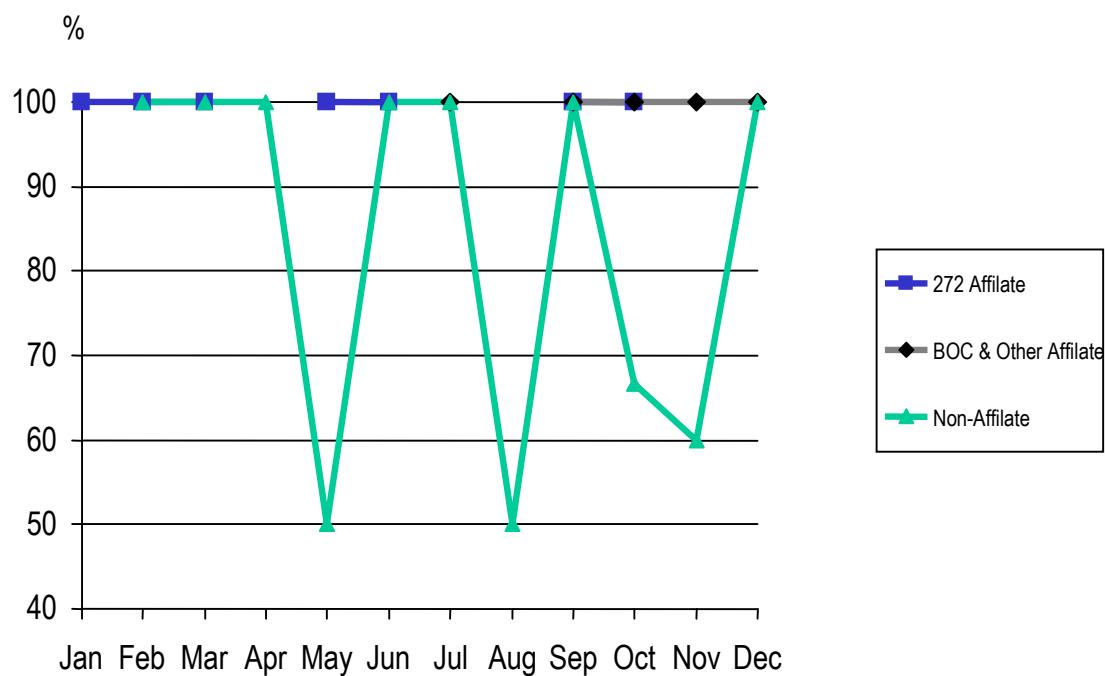
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS0 - NH



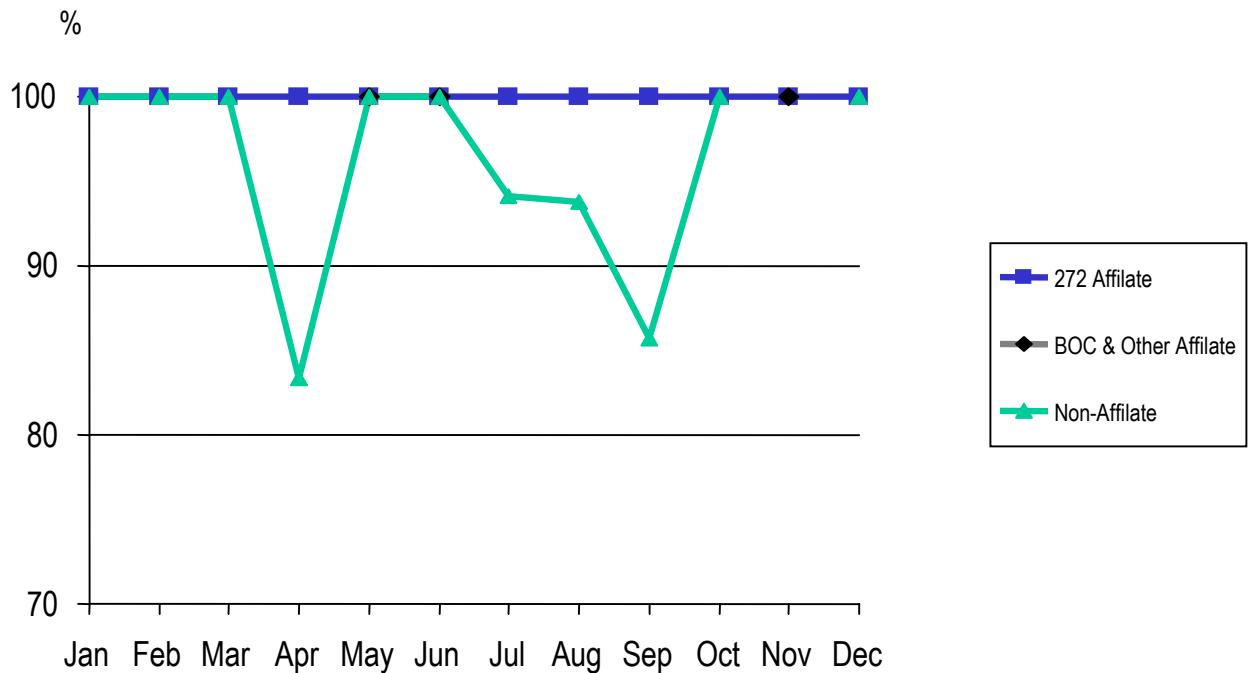
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS1 - NH



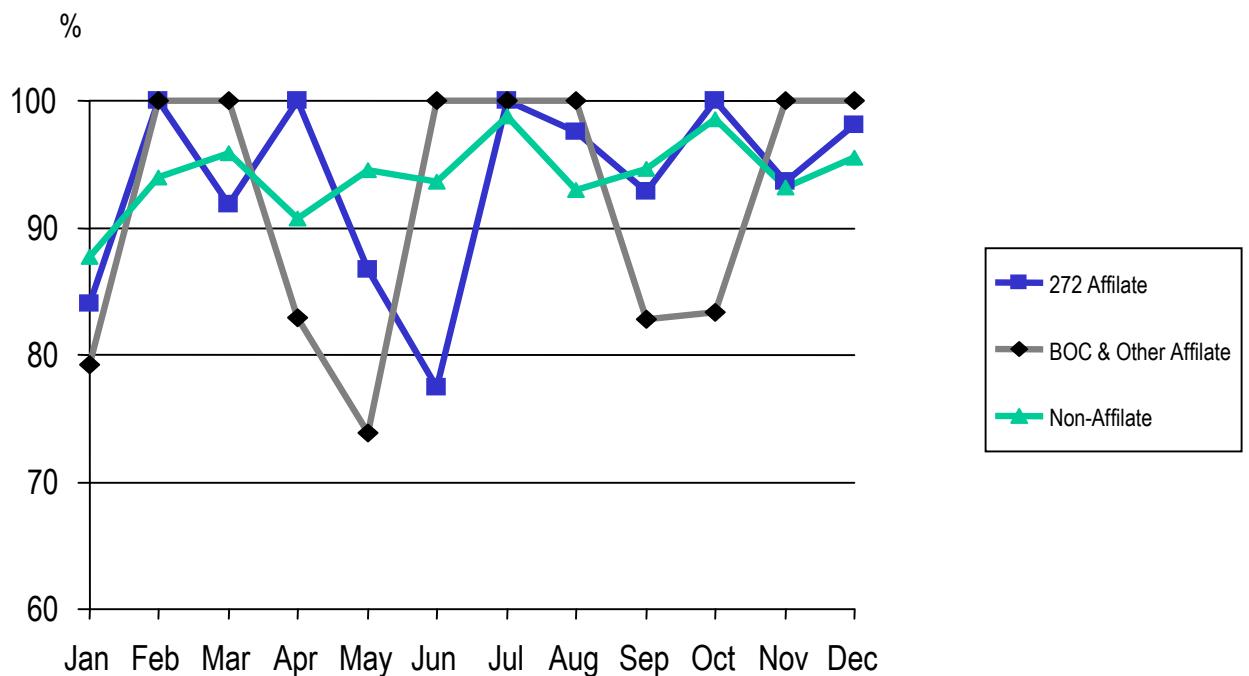
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS3 & Higher - NH



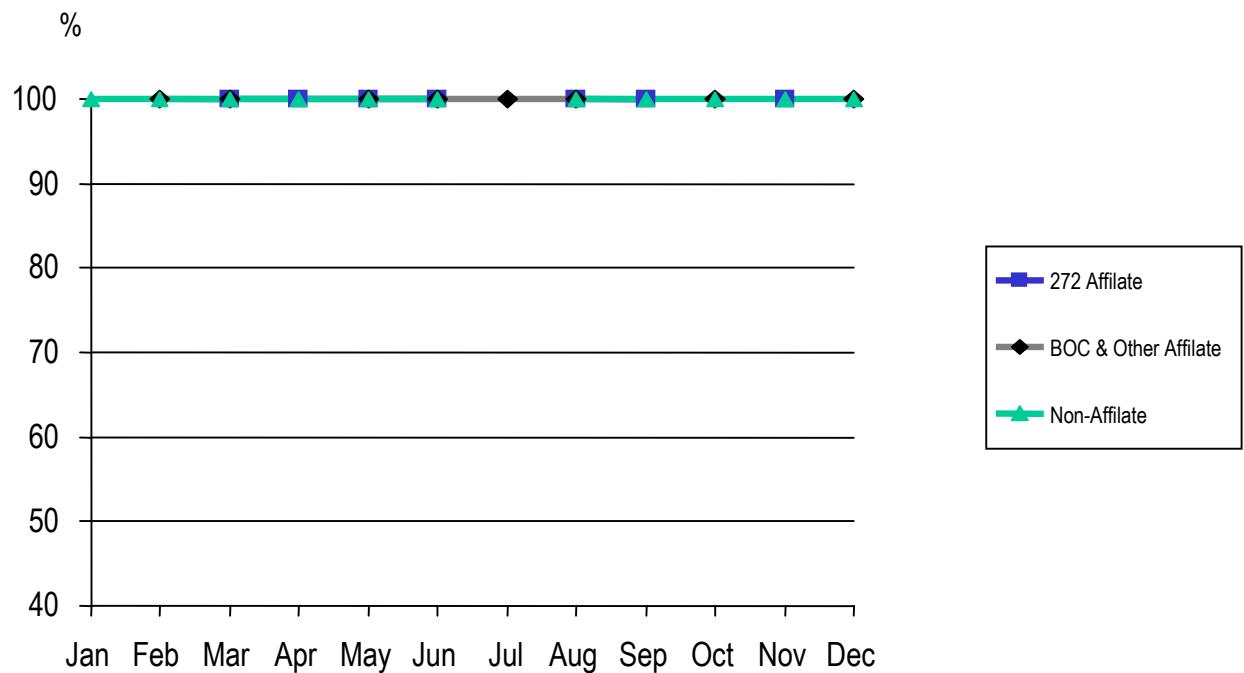
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS0 - NH



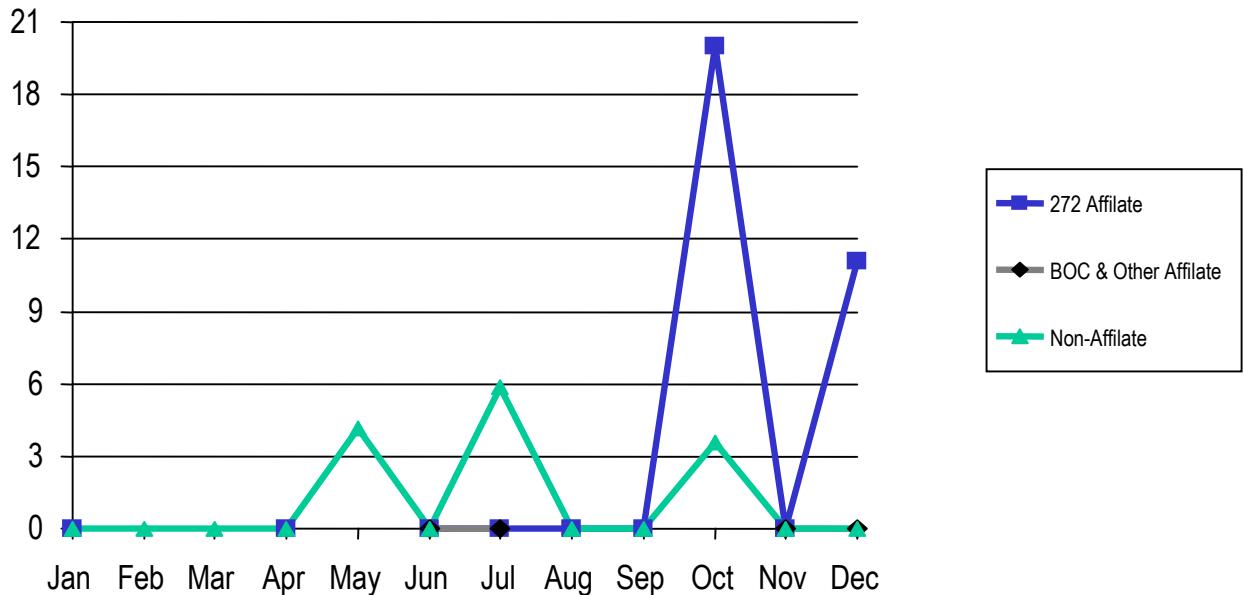
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS1 - NH



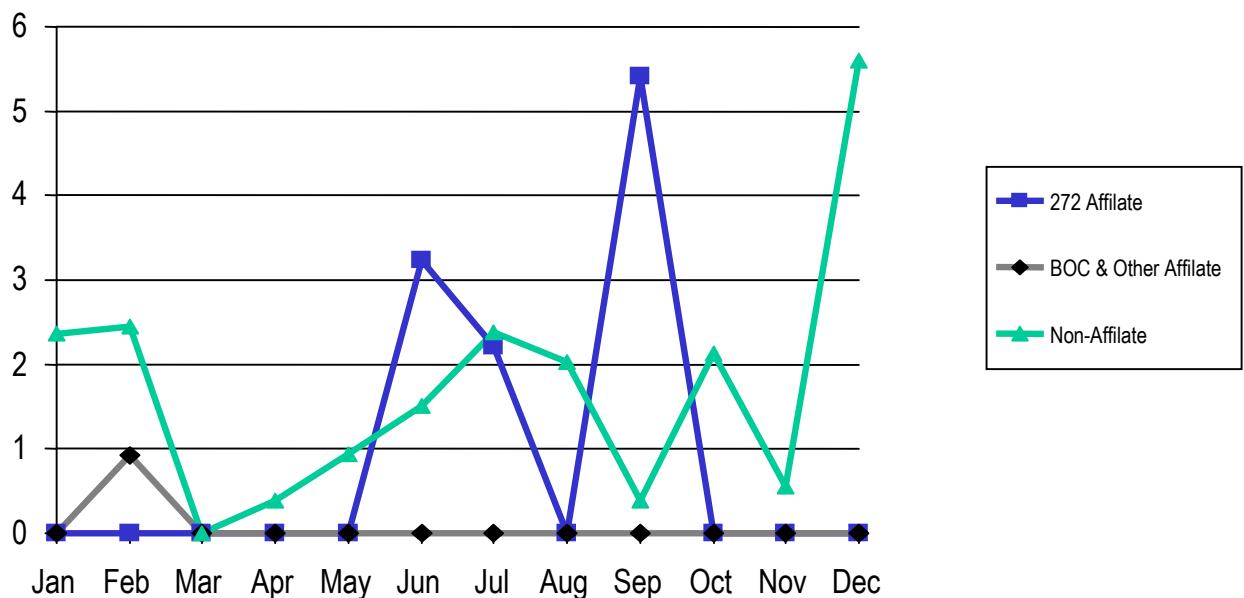
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS3 & Higher - NH



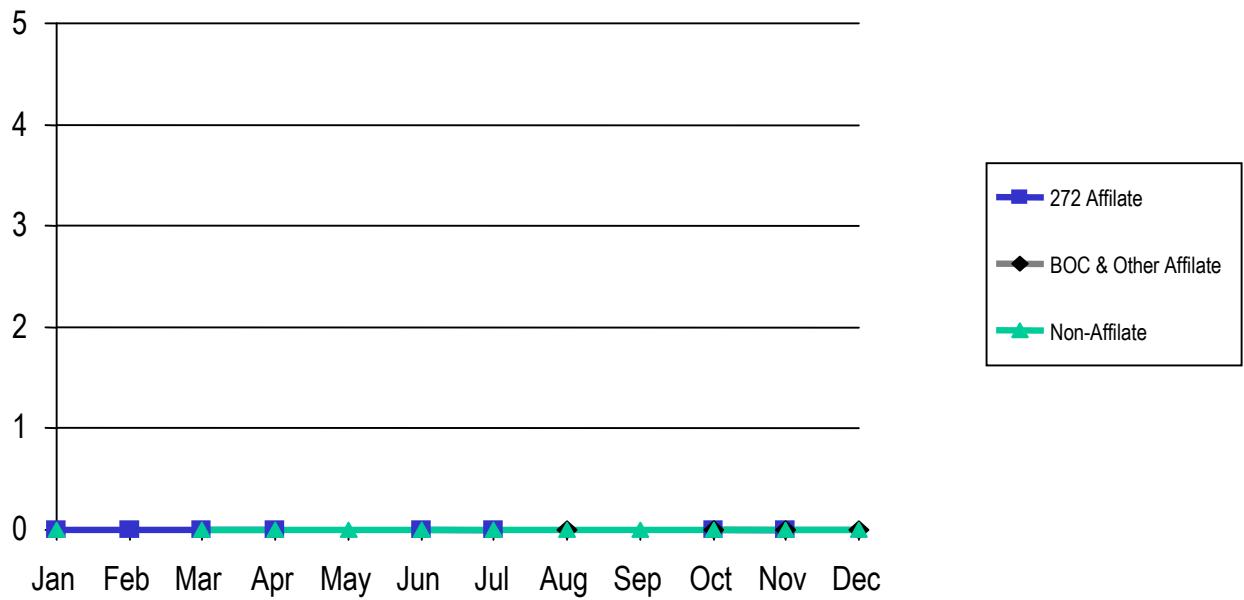
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS0 - NH



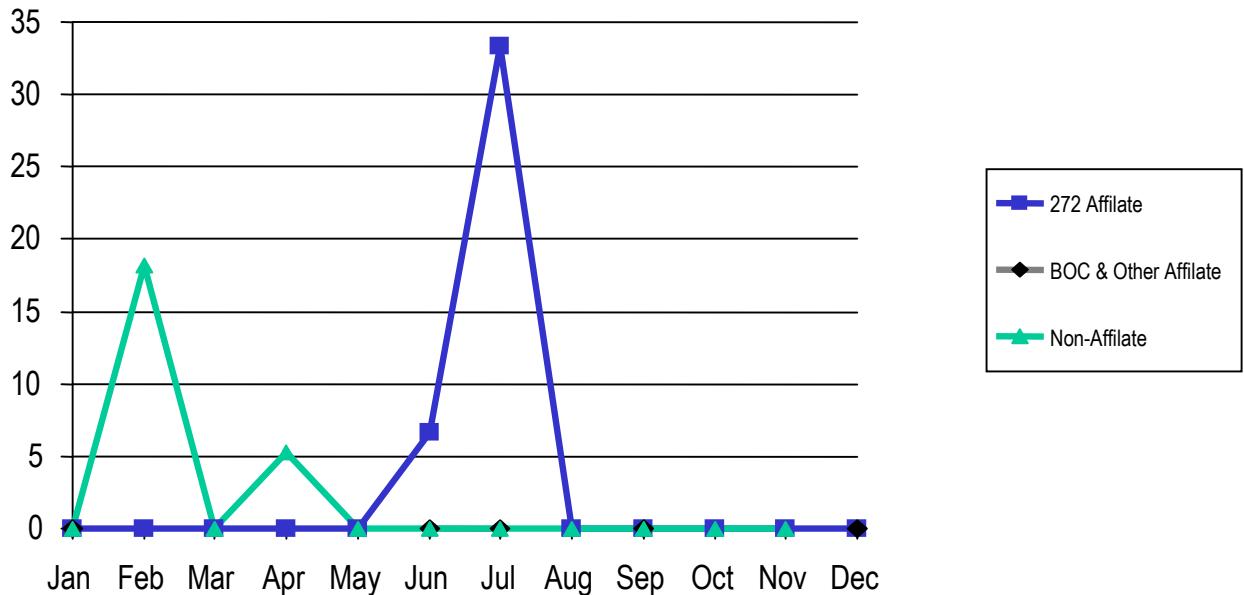
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS1 - NH



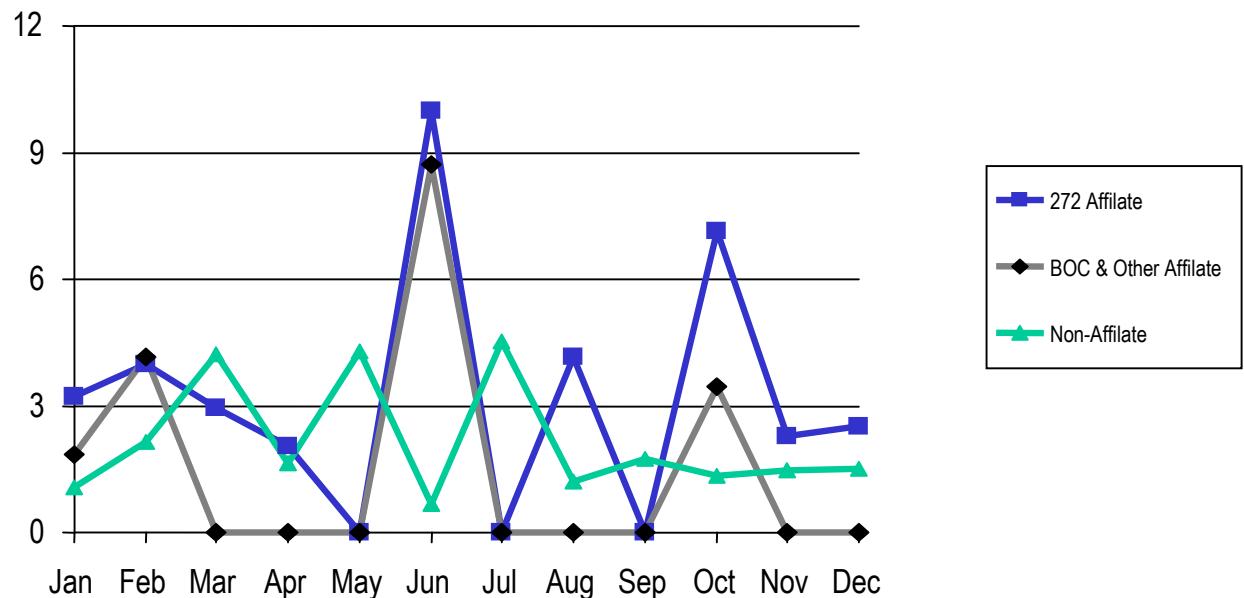
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS3 & Higher - NH



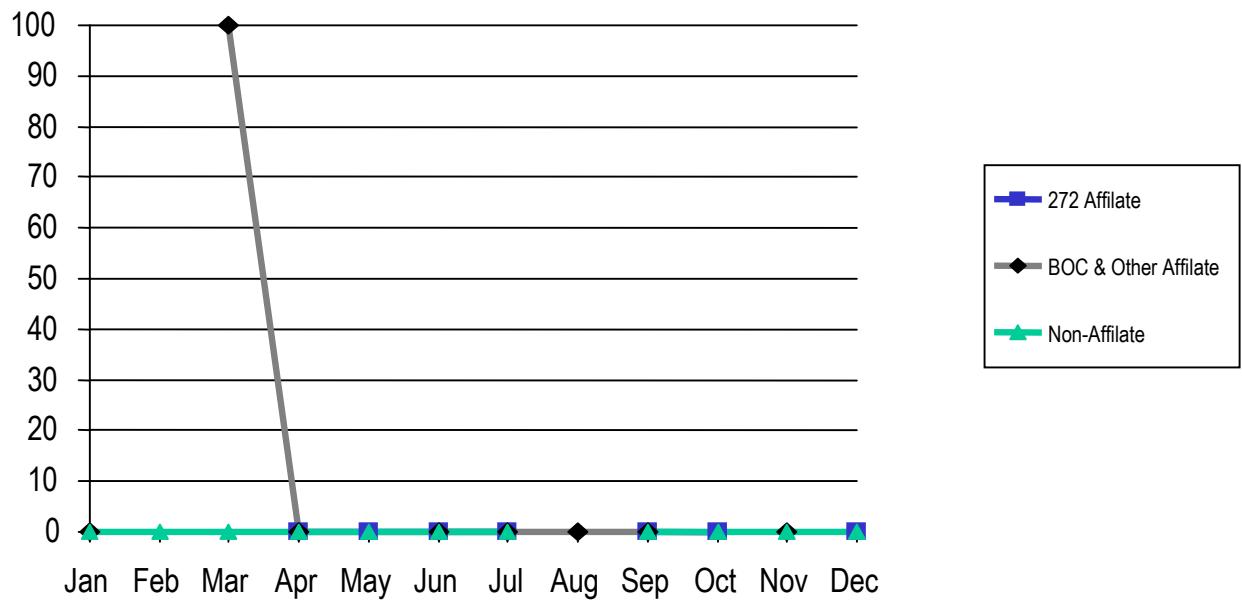
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS0 - NH



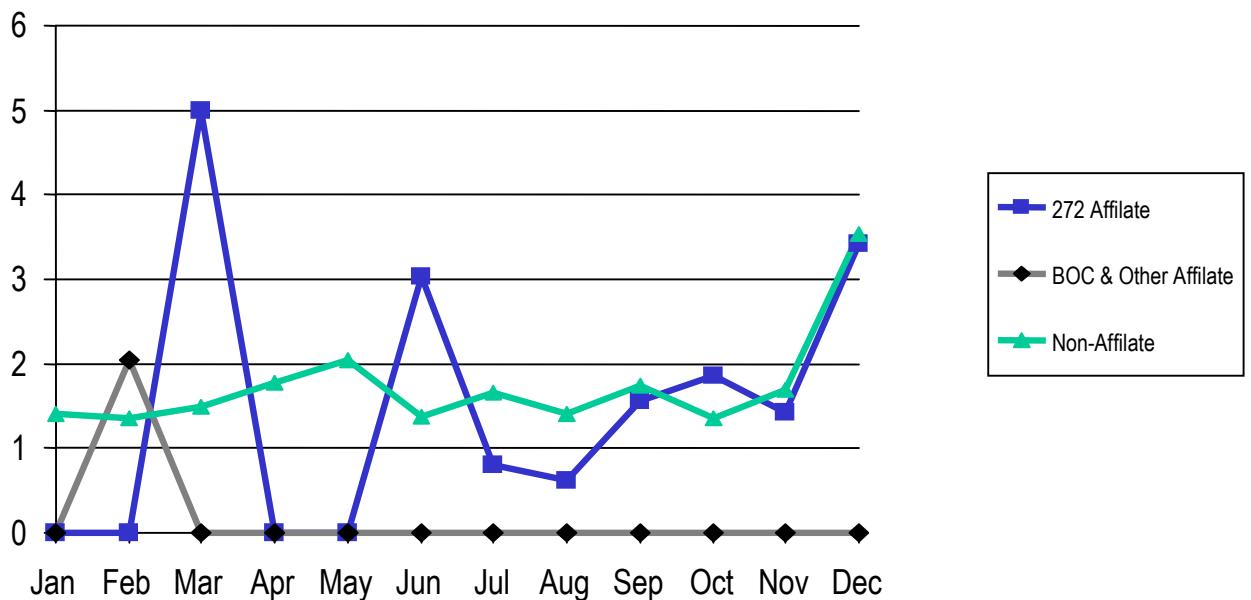
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS1 - NH



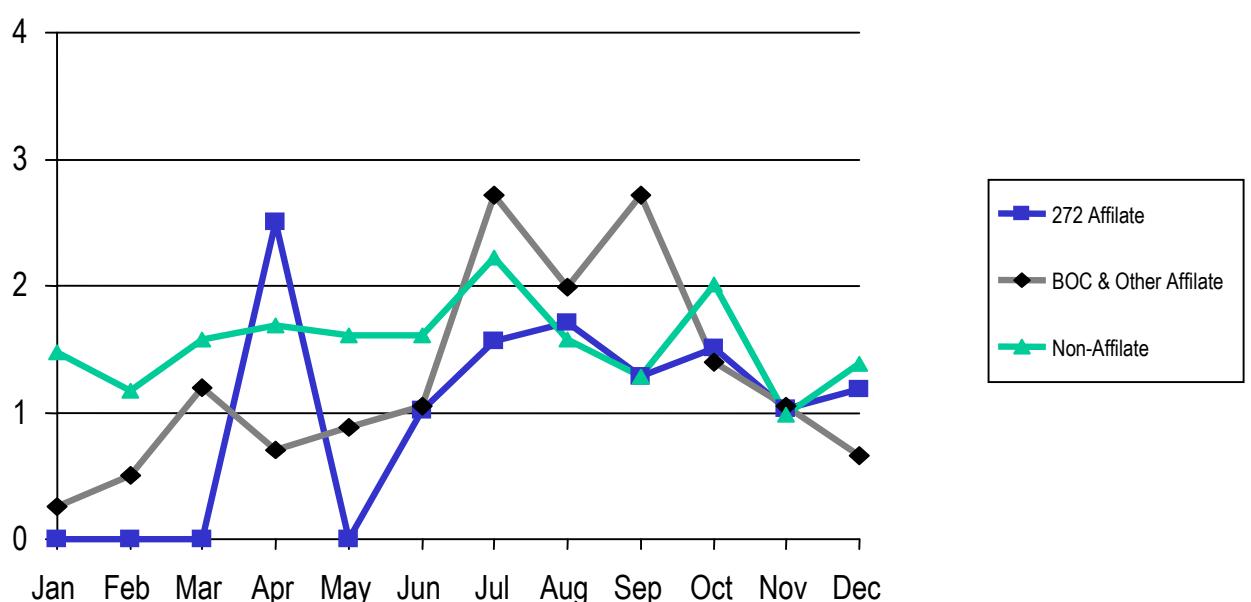
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS3 & Higher - NH



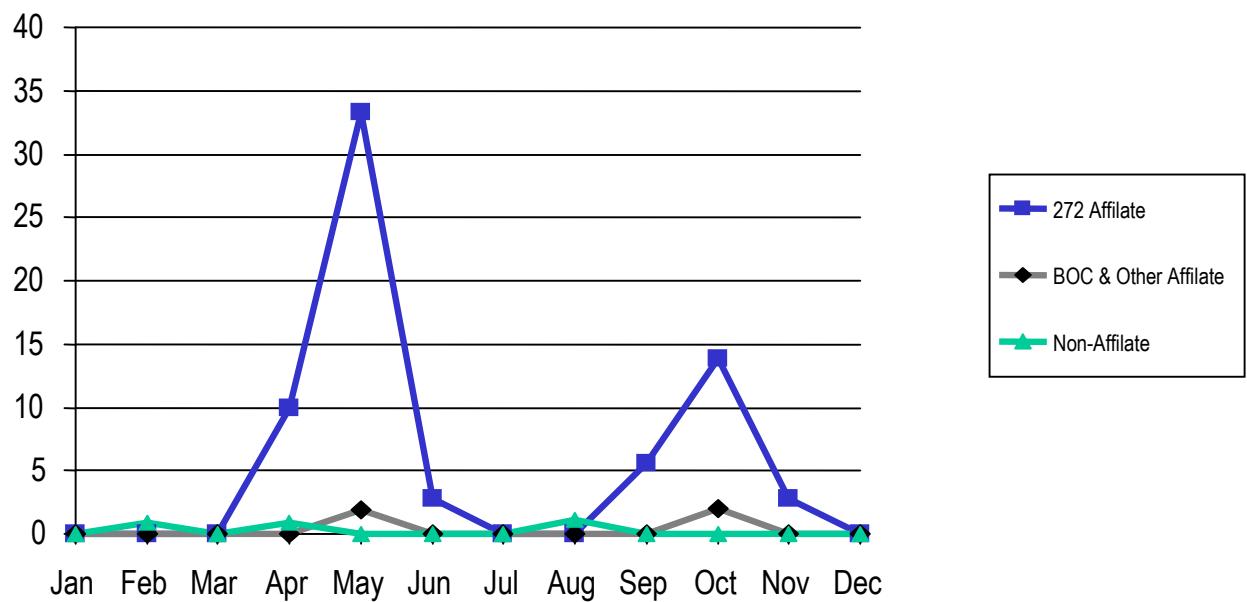
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS0 - NH



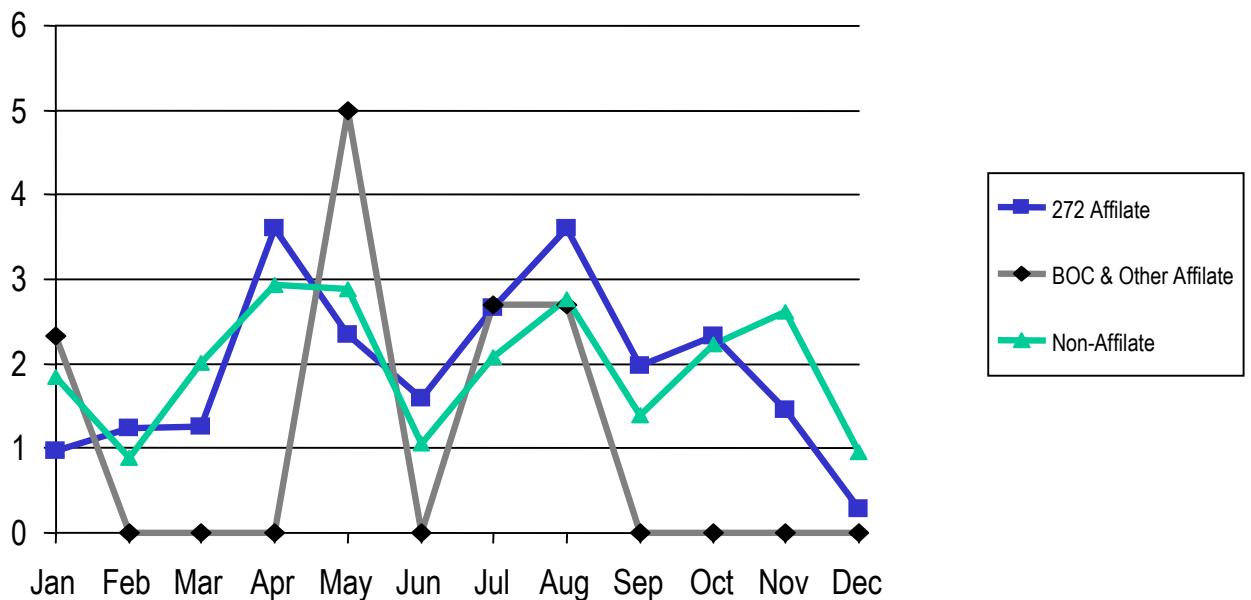
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS1 - NH



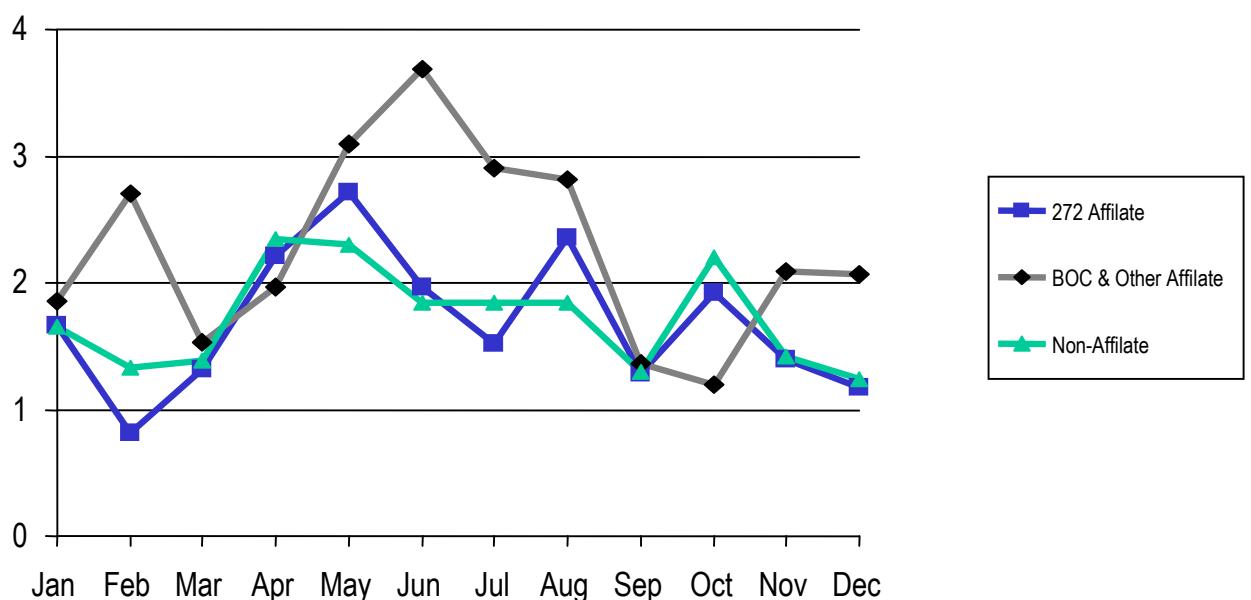
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS3 & Higher - NH



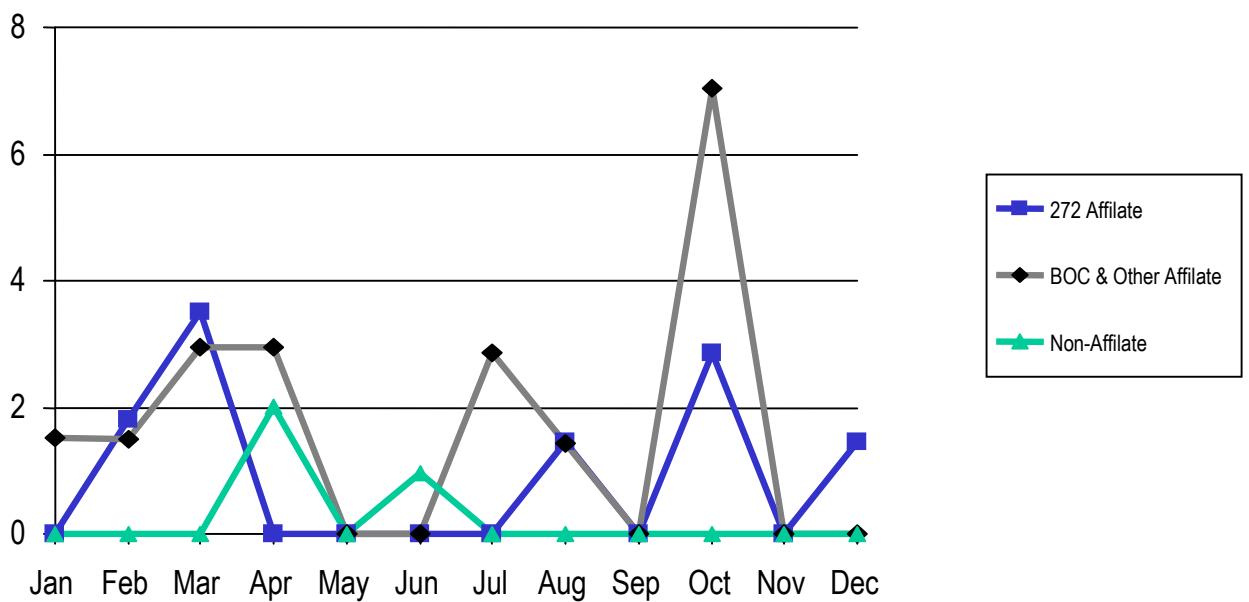
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS0 - NH



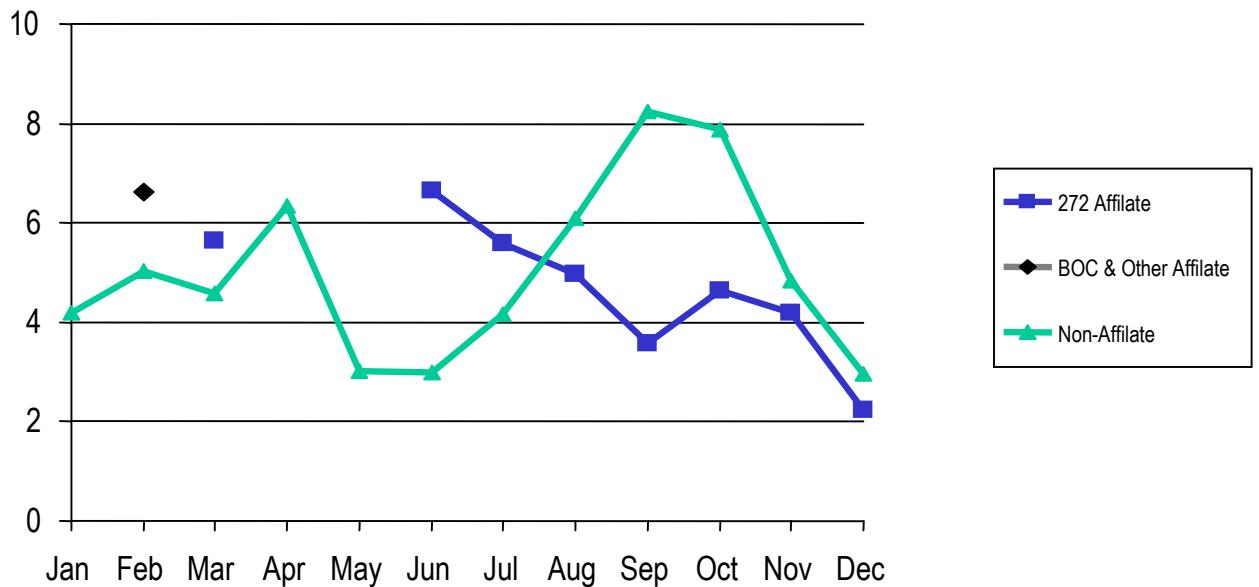
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS1 - NH



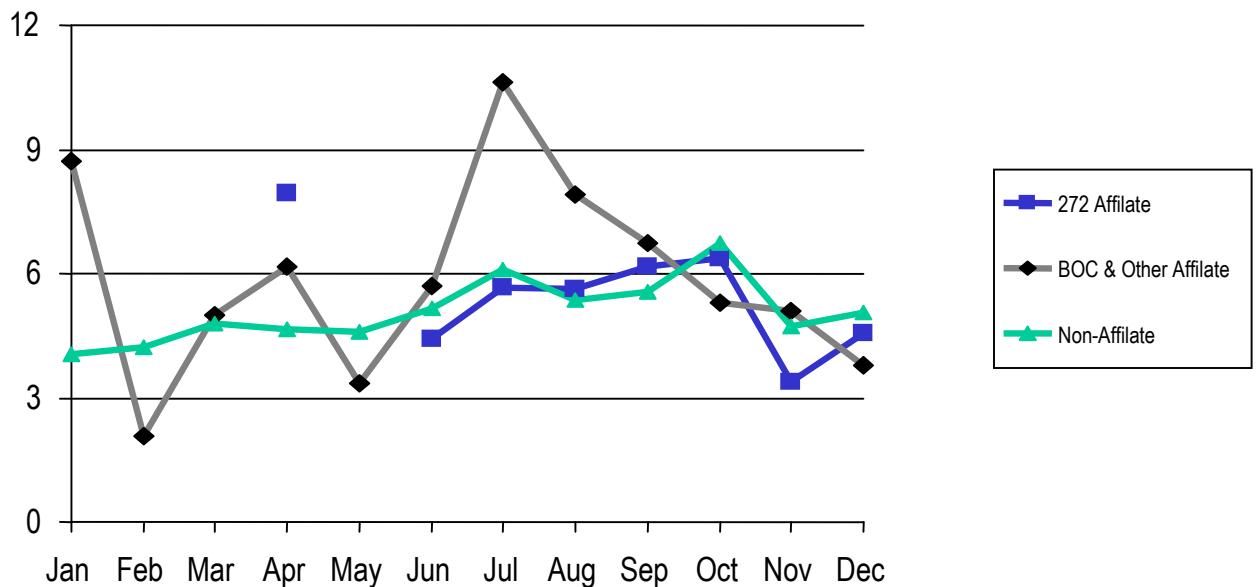
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS3 & Higher - NH



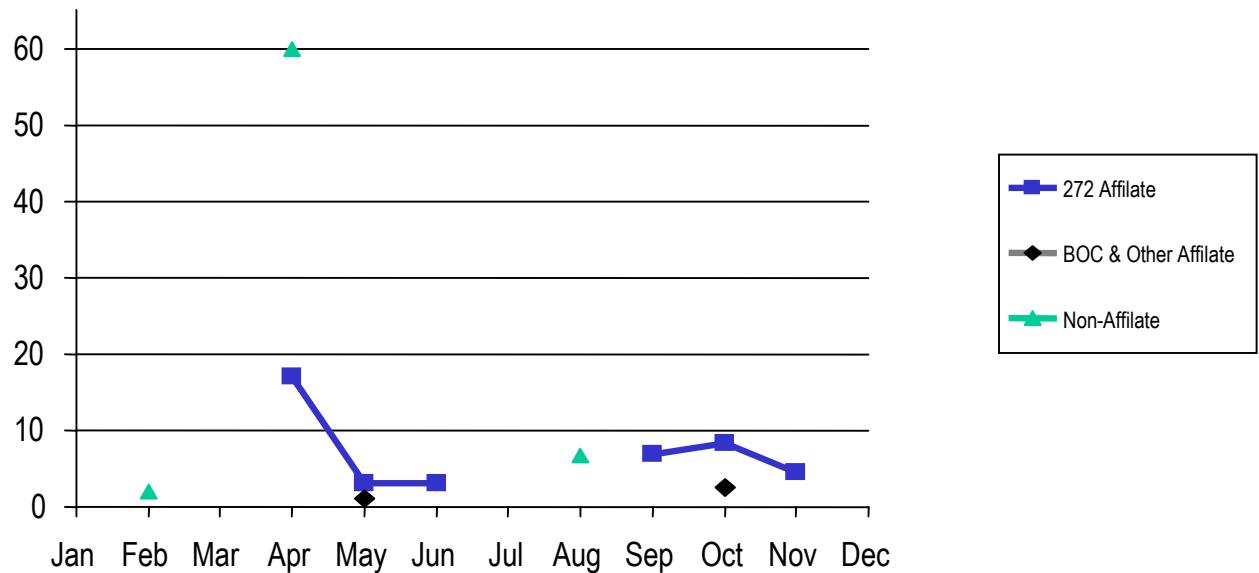
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS0 - NH**



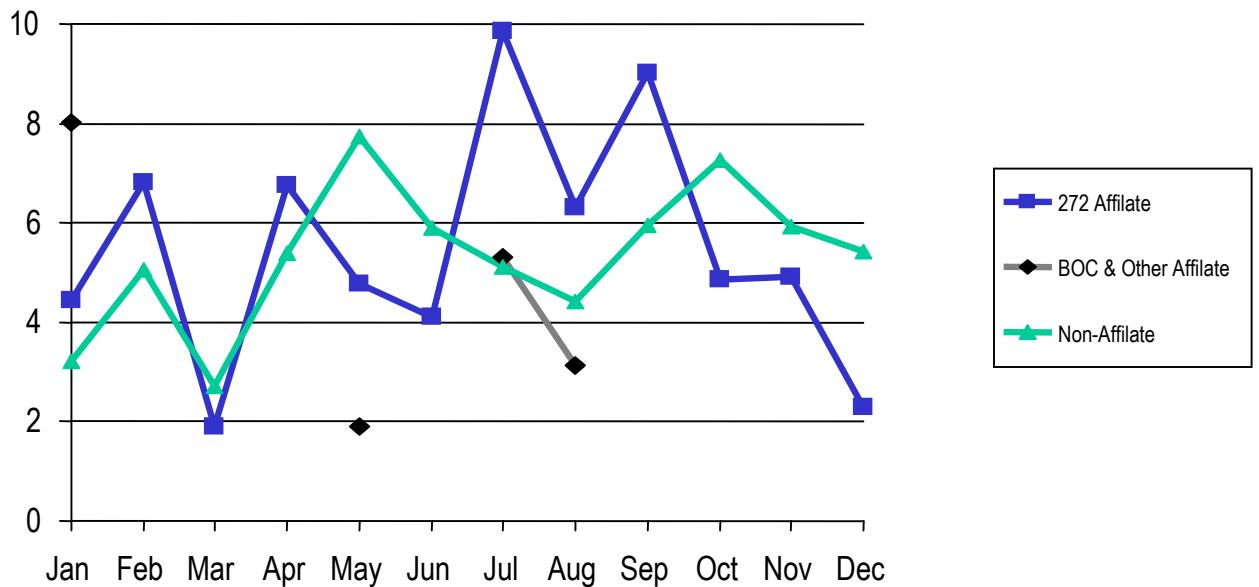
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS1 - NH**



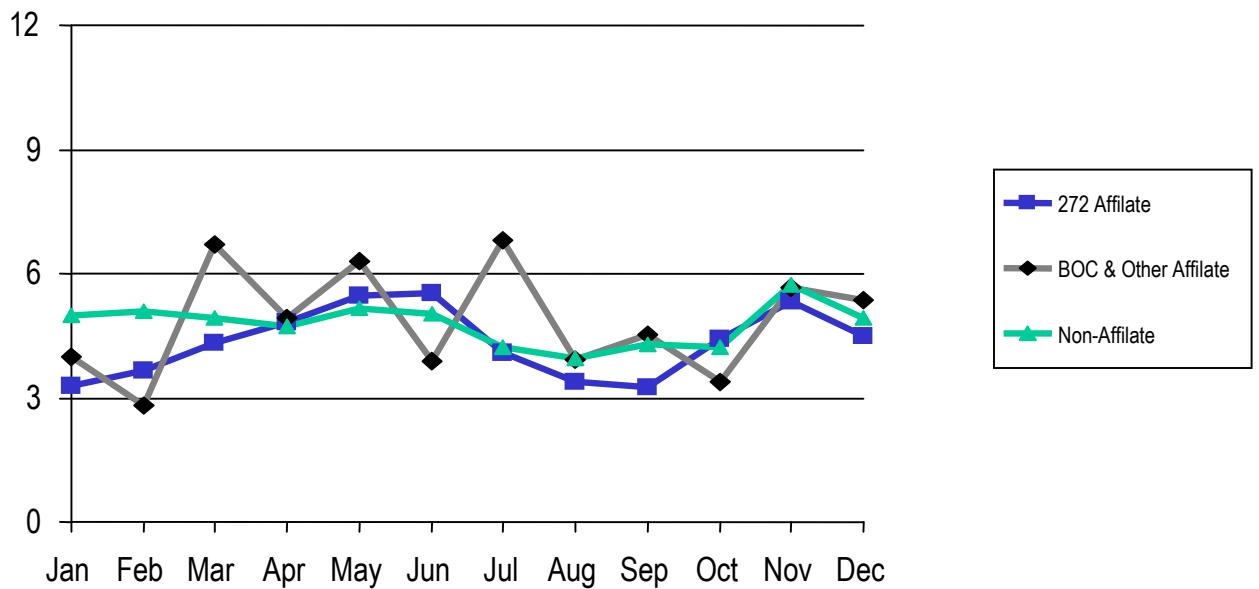
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS3 & Higher - NH**



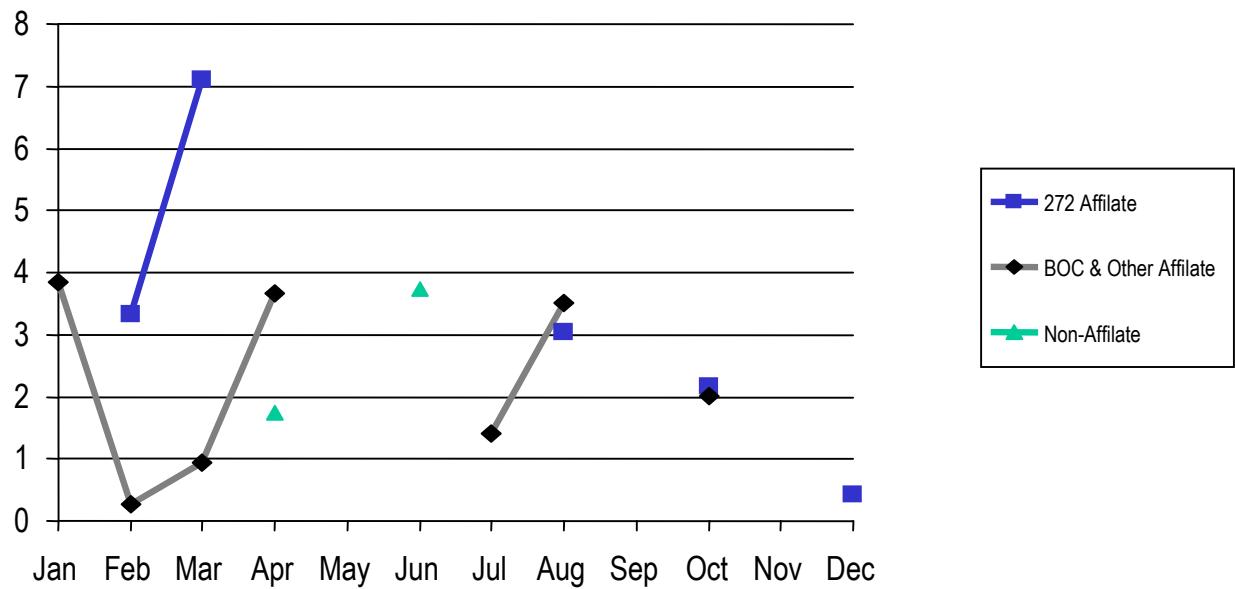
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS0 - NH**



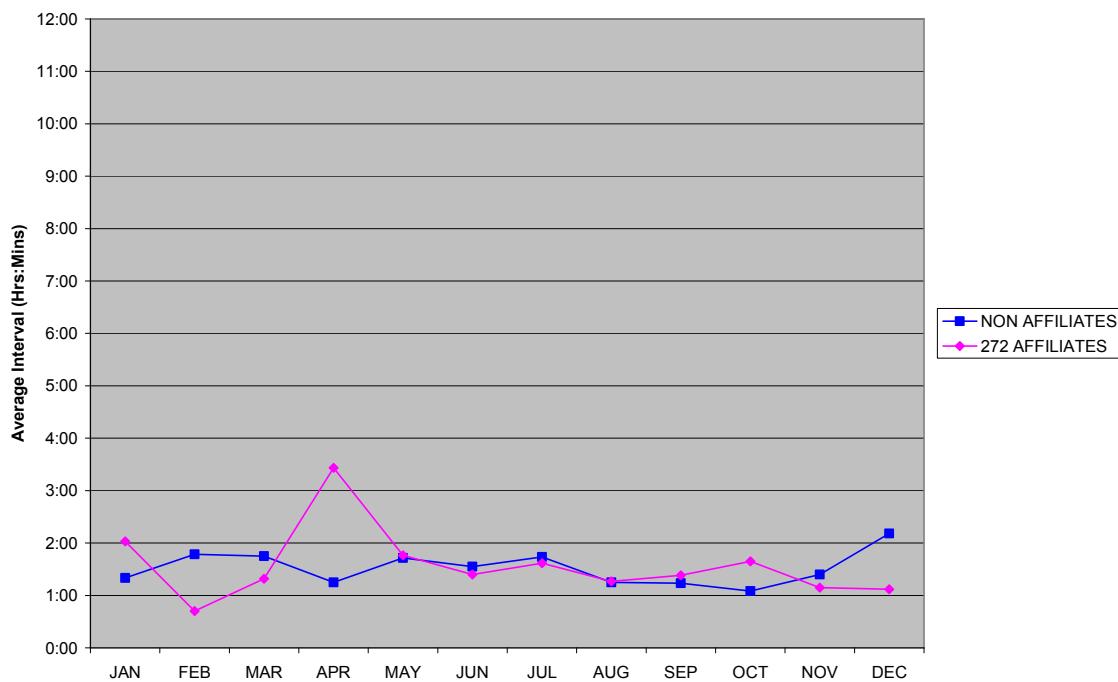
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS1 - NH**



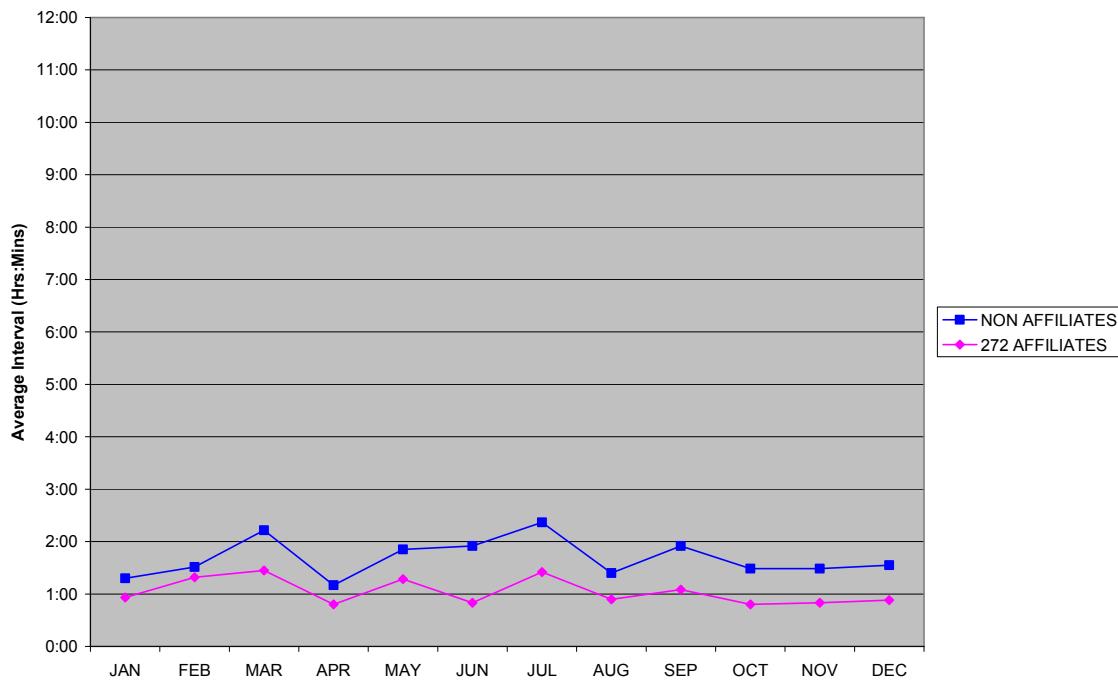
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS3 & Higher - NH**



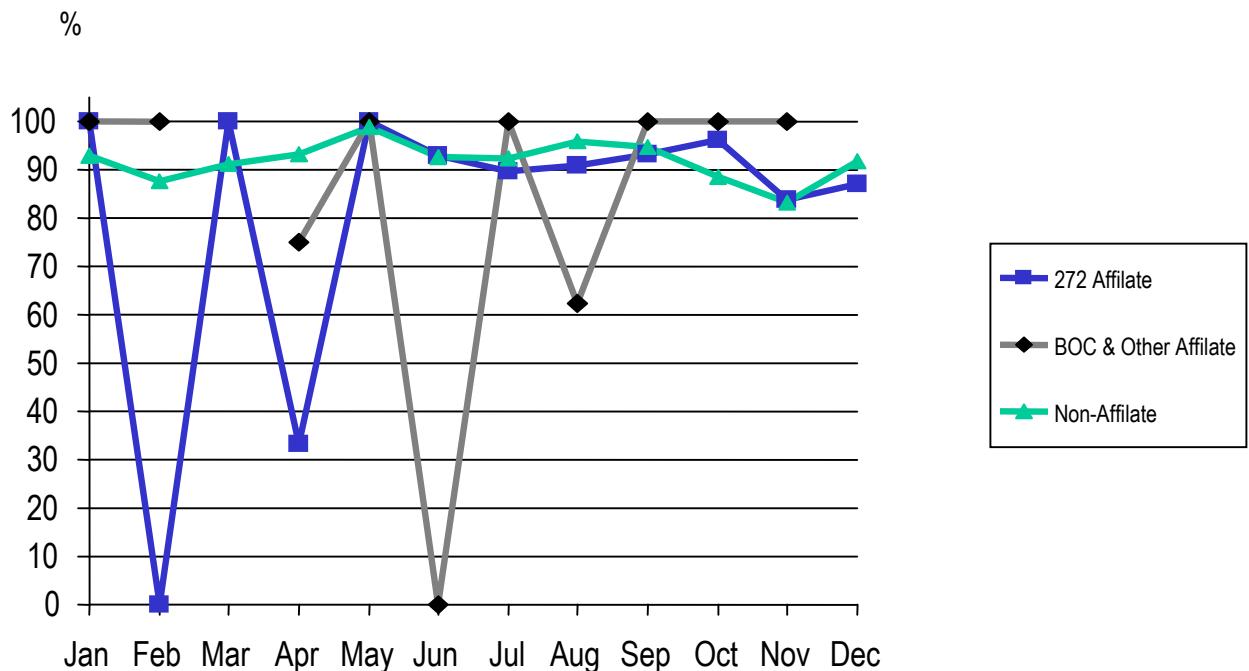
VERIZON NEW HAMPSHIRE 272 AUDIT REPORT - 2005 PIC INTERVALS



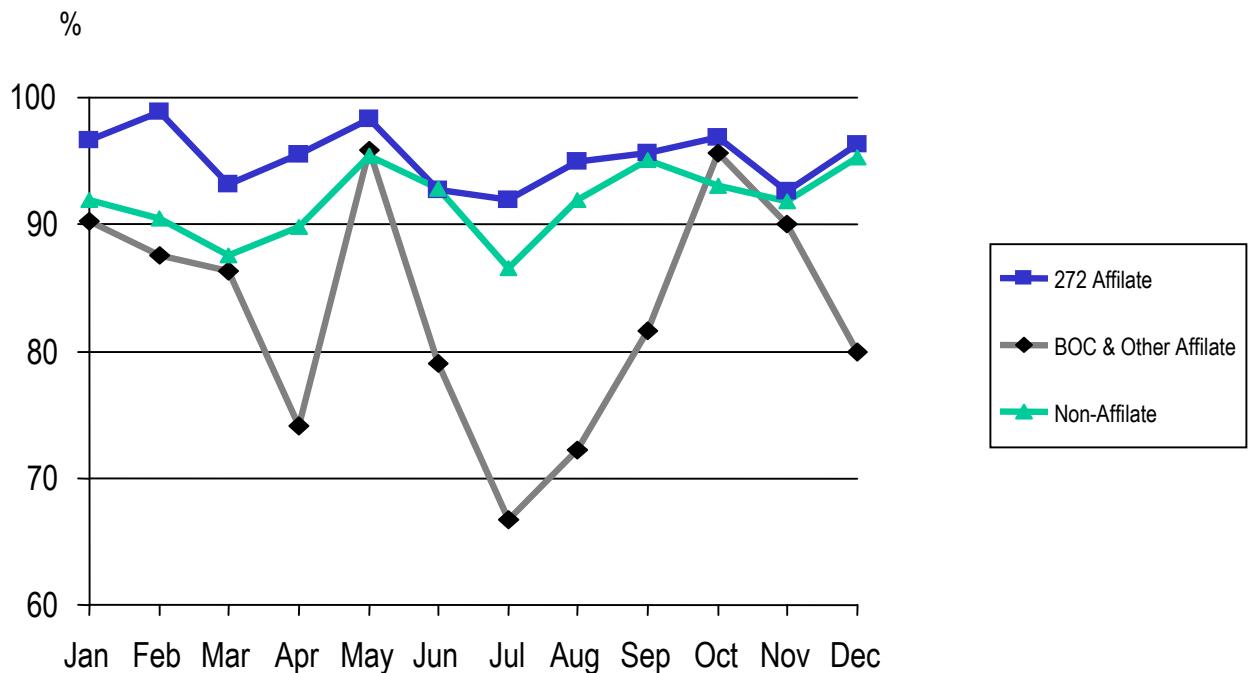
VERIZON NEW HAMPSHIRE 272 AUDIT REPORT - 2006 PIC INTERVALS



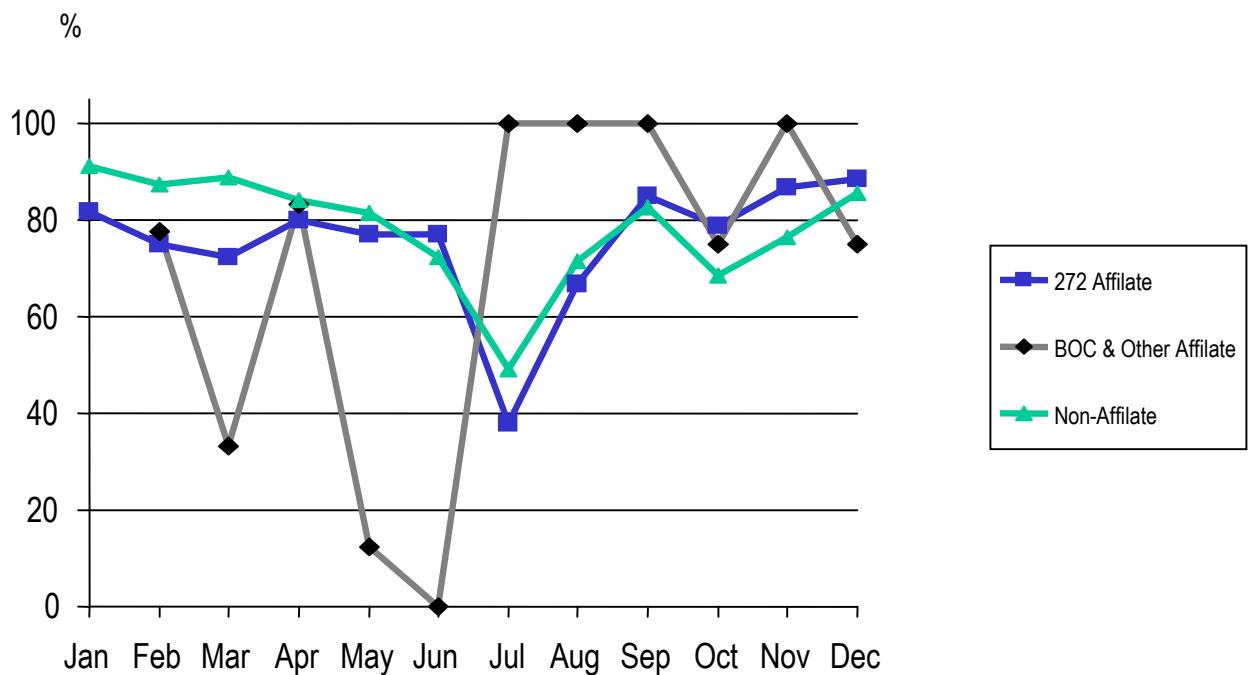
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS0 - NJ



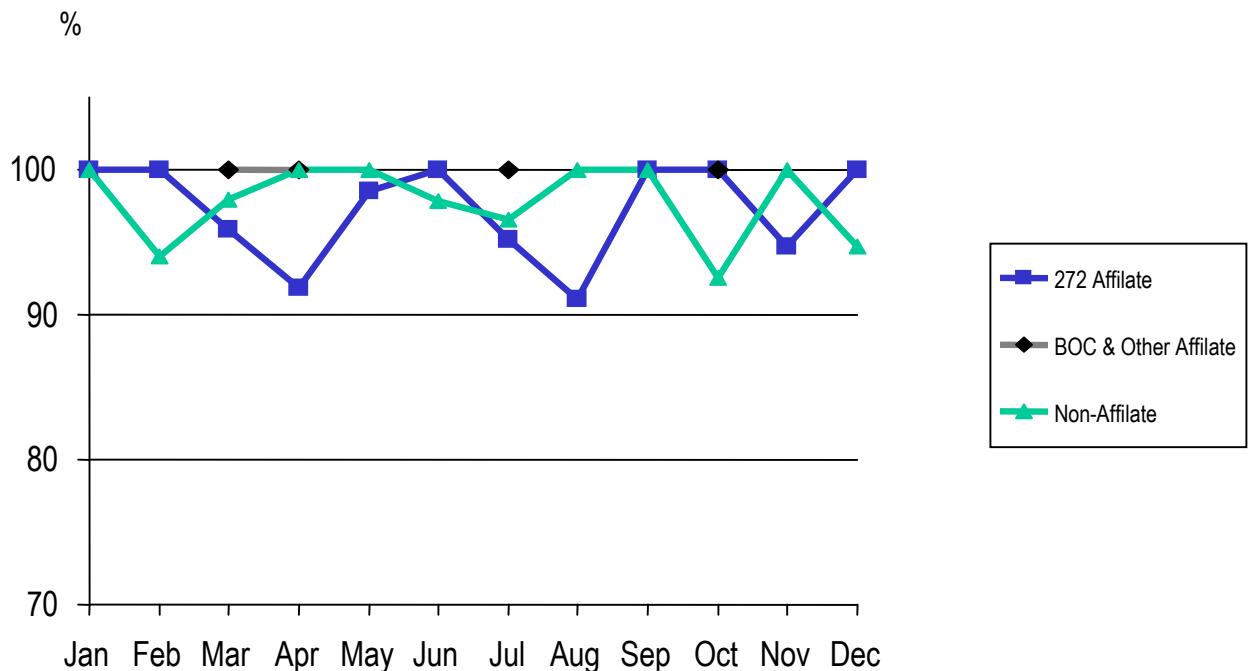
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS1 - NJ



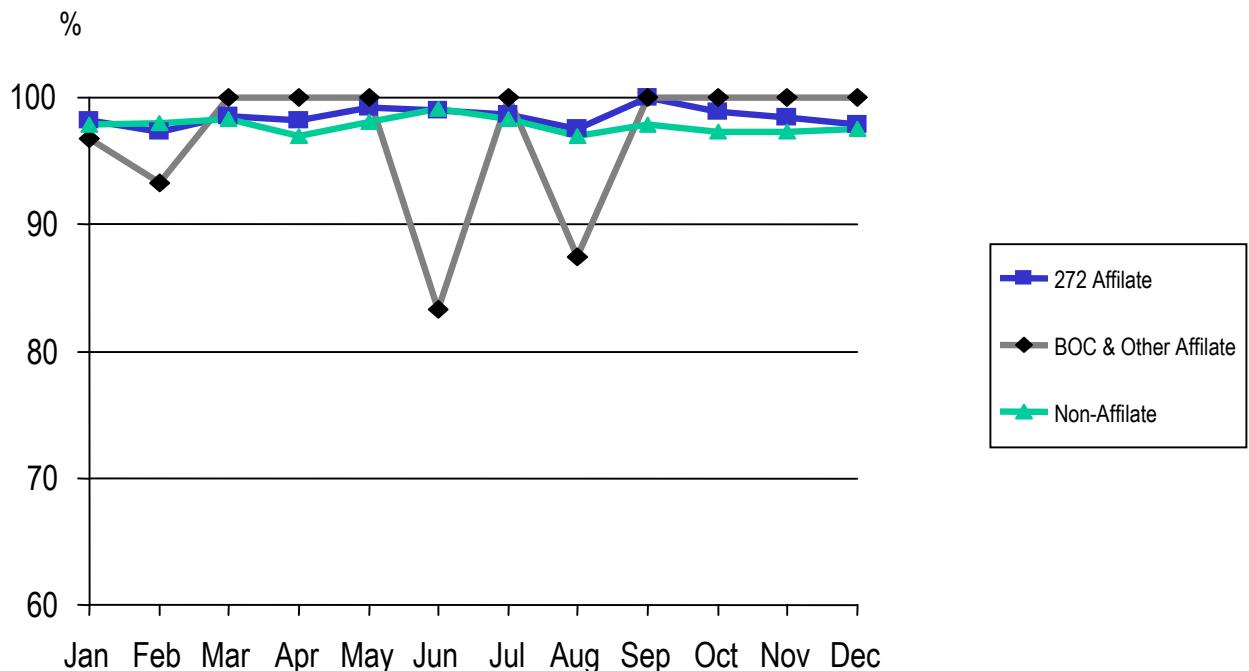
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS3 & Higher - NJ



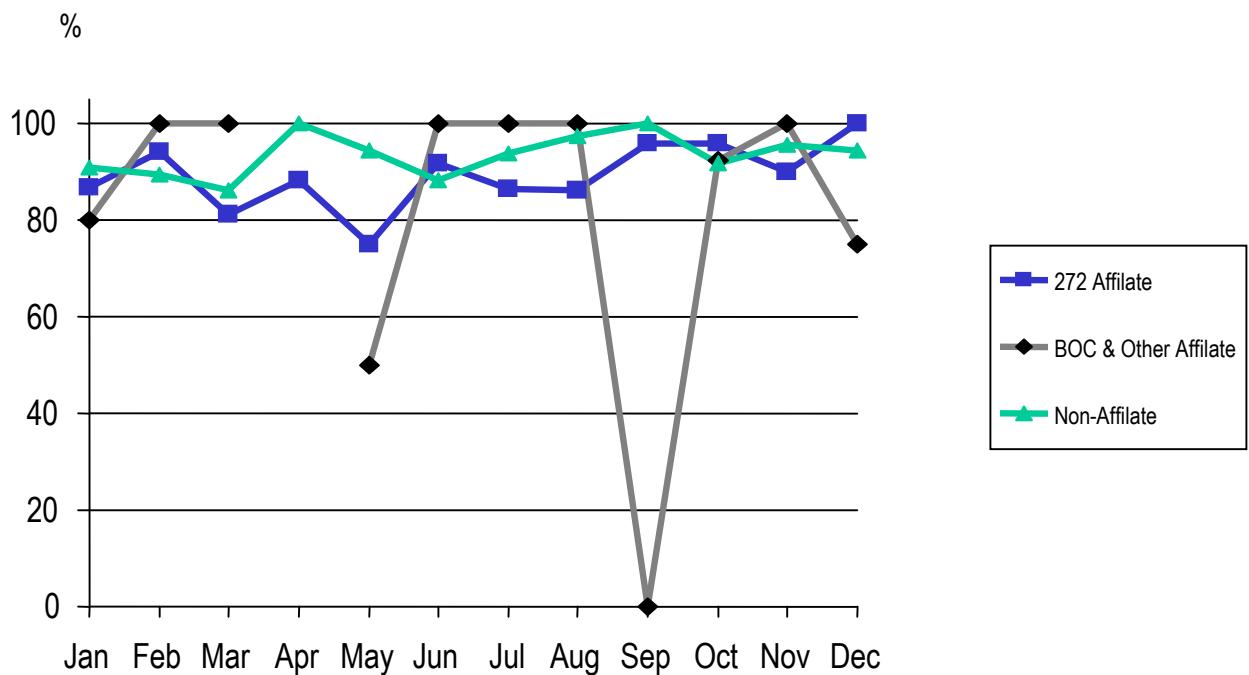
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS0 - NJ



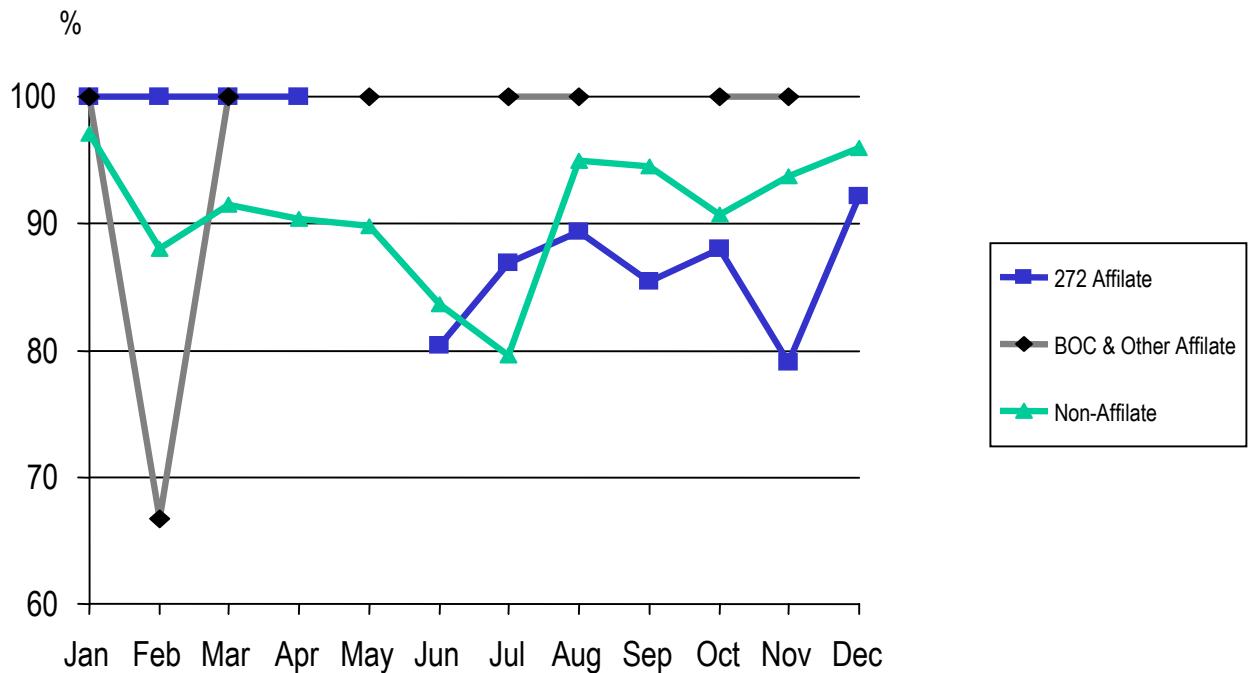
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS1 - NJ



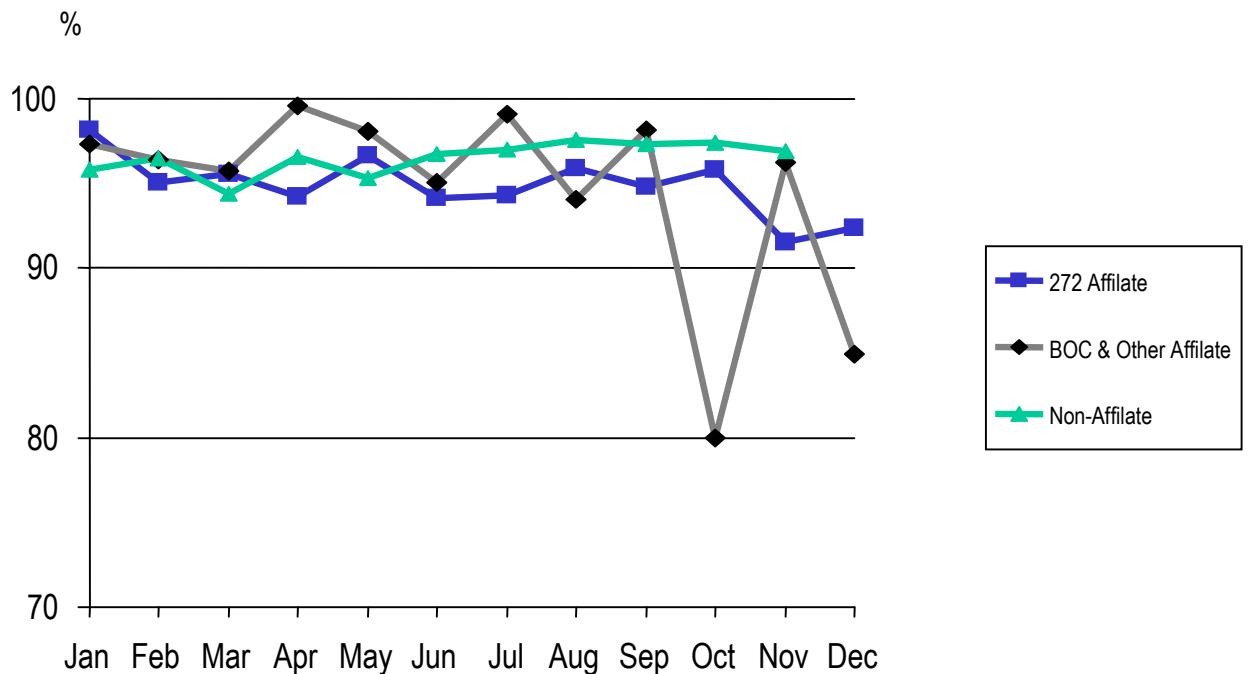
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS3 & Higher - NJ



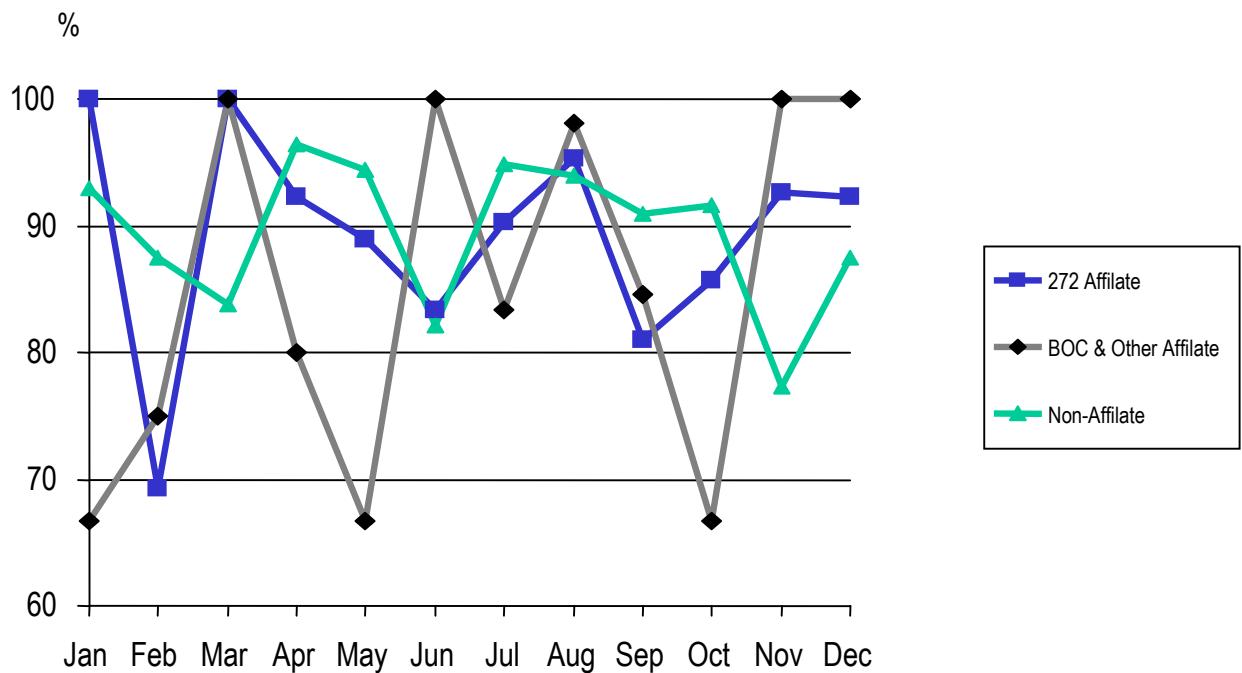
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS0 - NJ



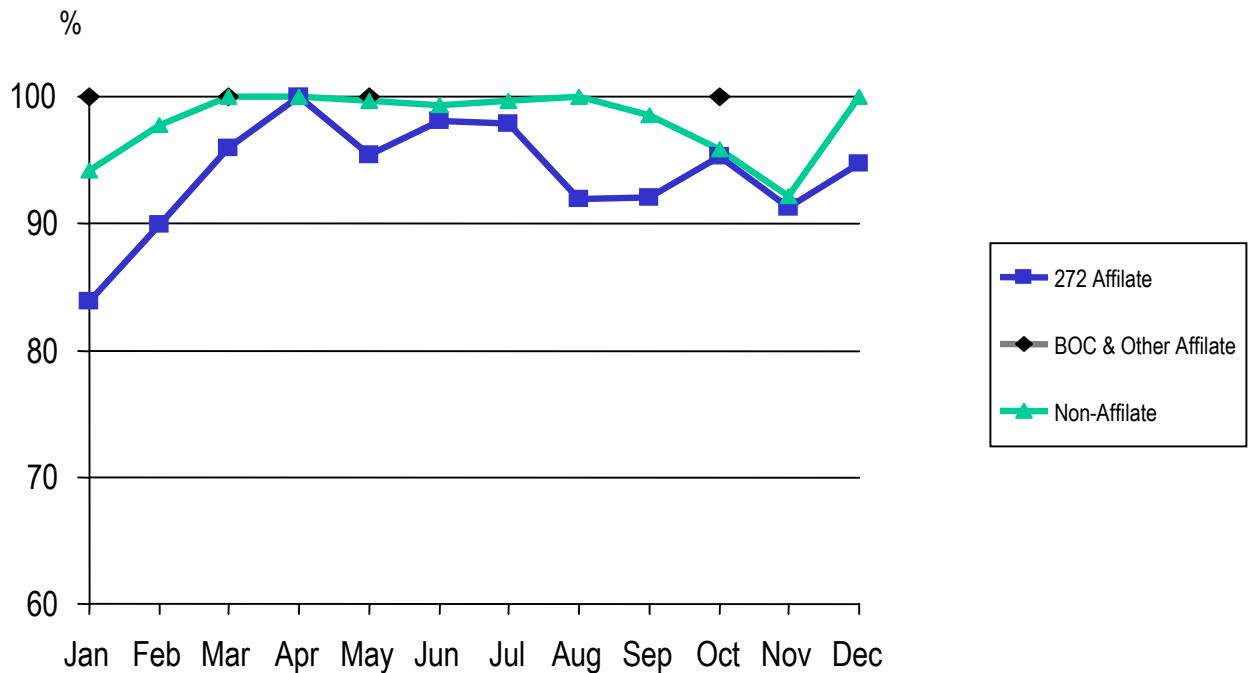
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS1 - NJ



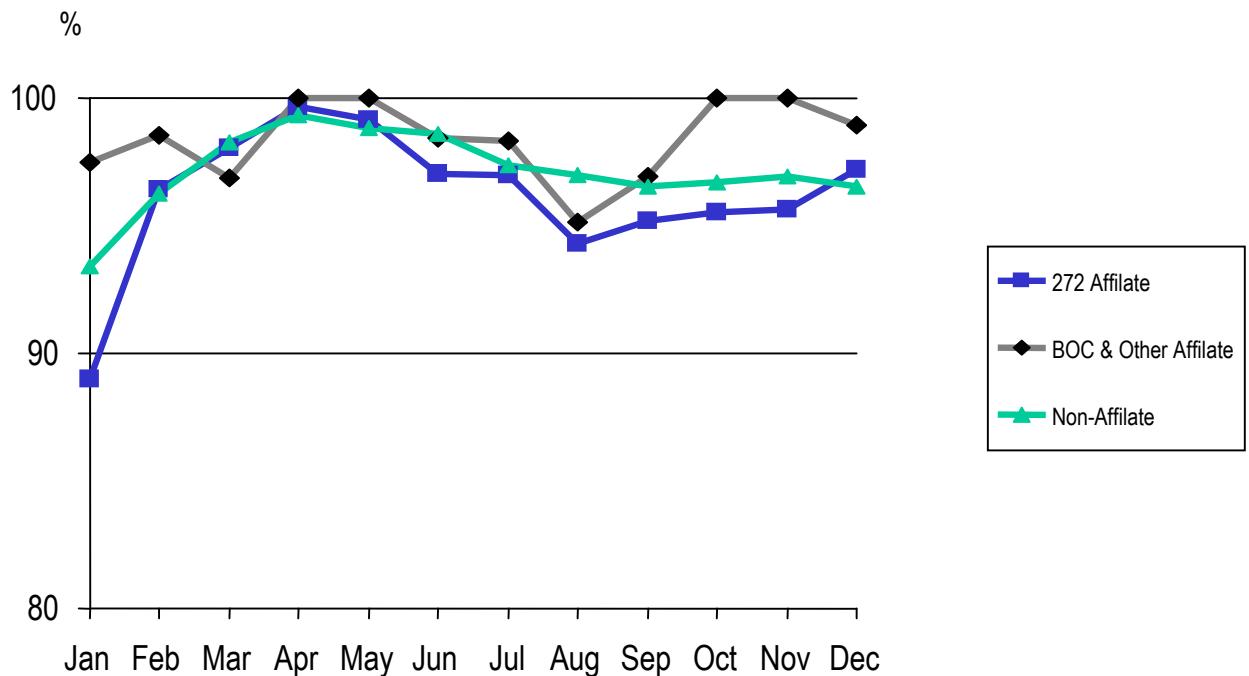
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS3 & Higher - NJ



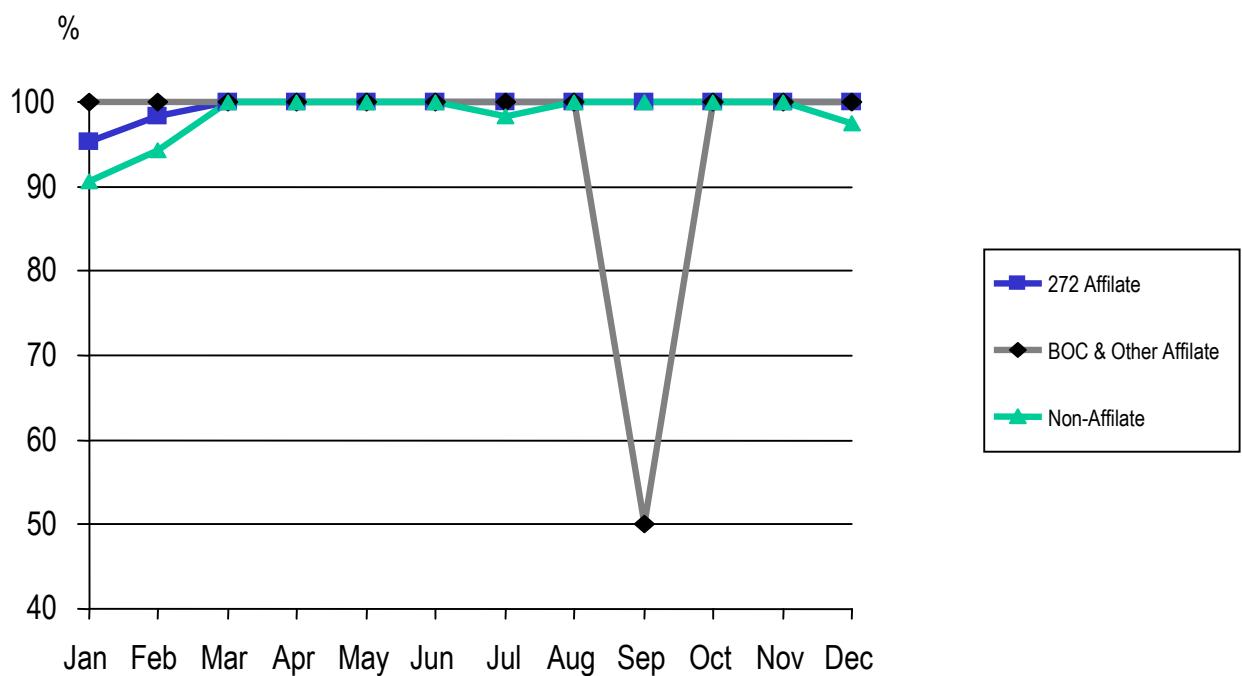
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS0 - NJ



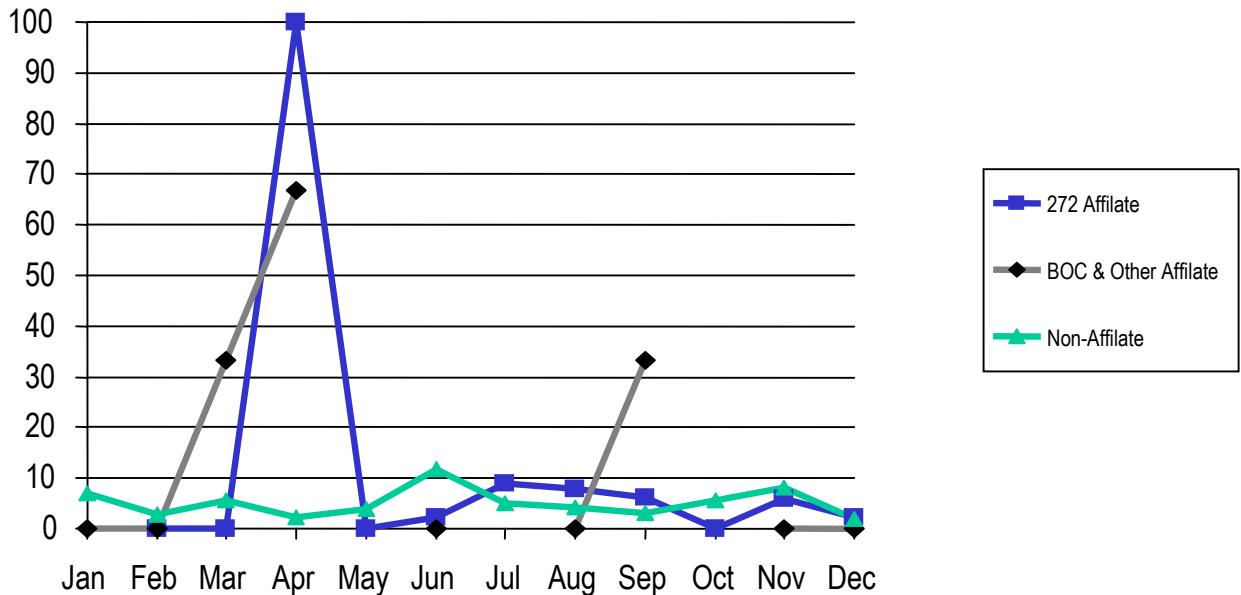
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS1 - NJ



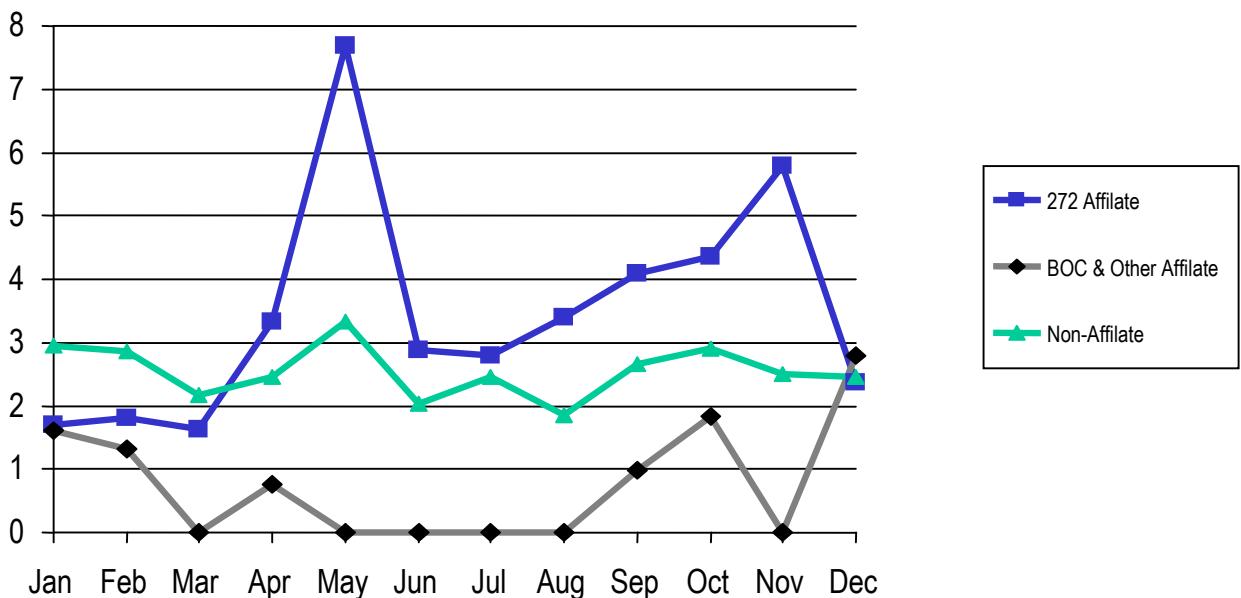
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS3 & Higher - NJ



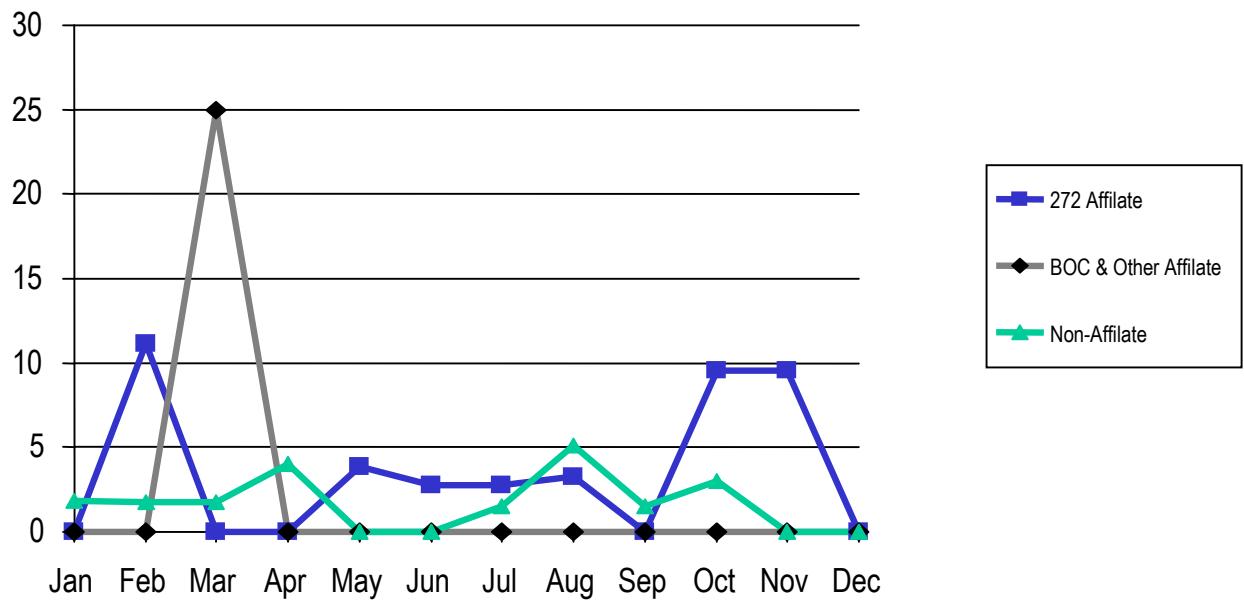
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS0 - NJ



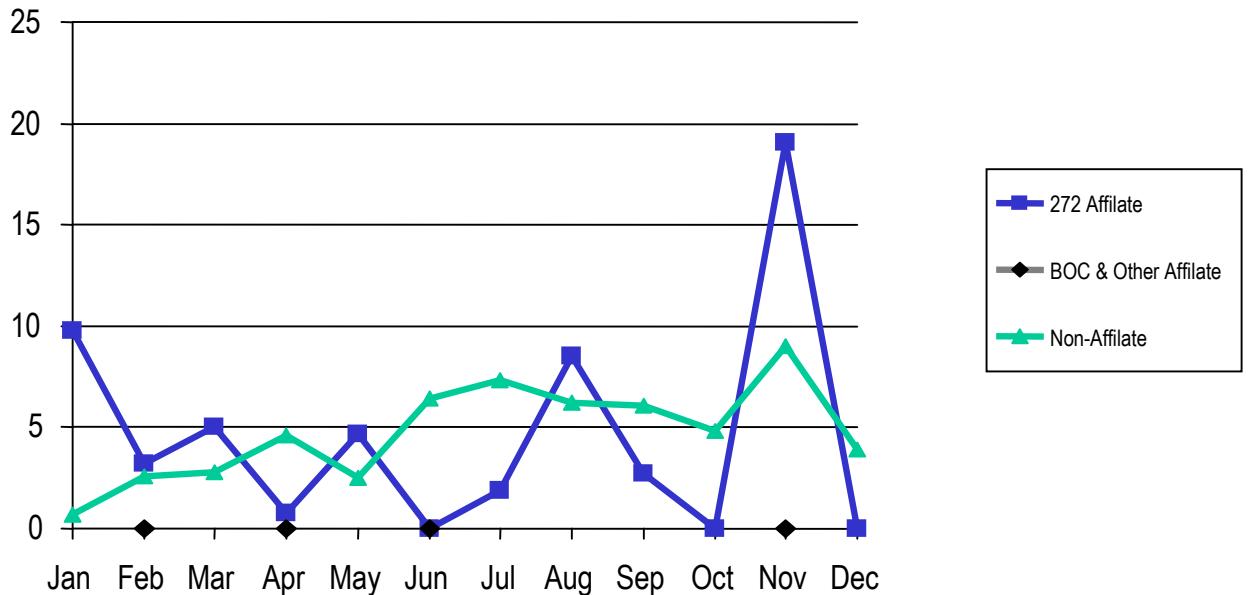
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS1 - NJ



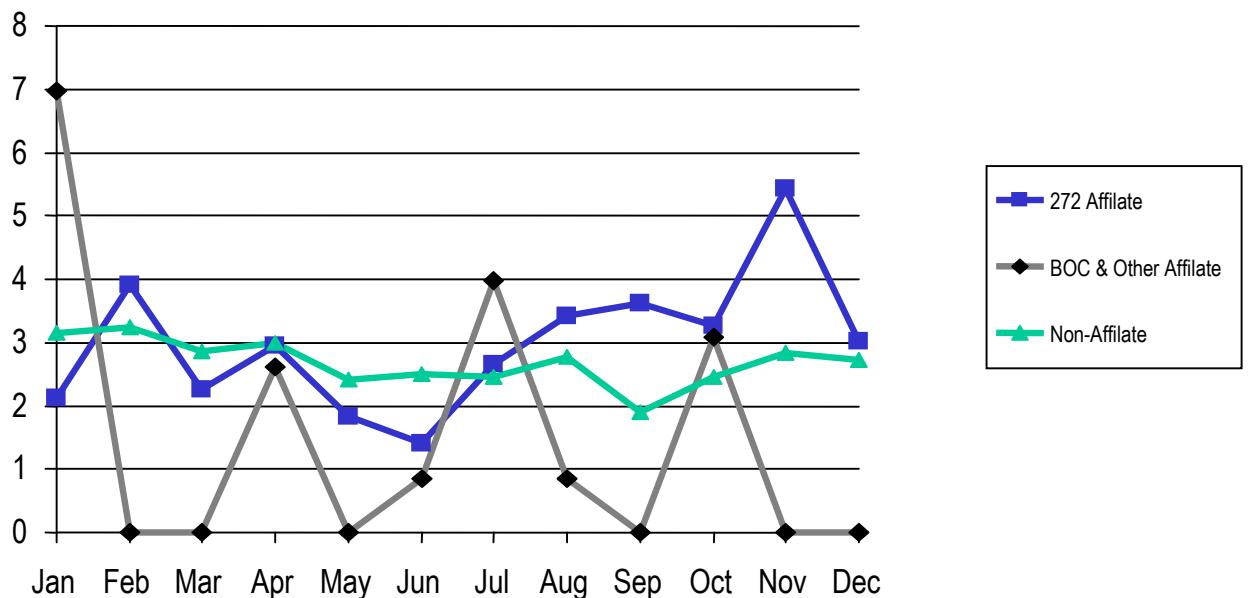
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS3 & Higher - NJ



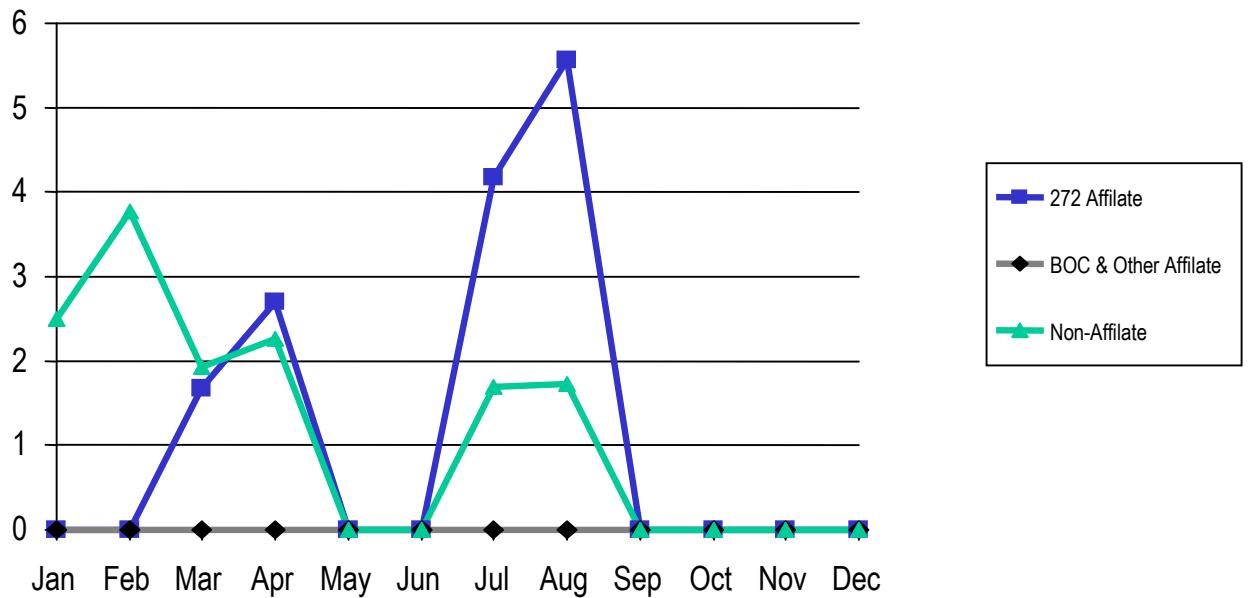
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS0 - NJ



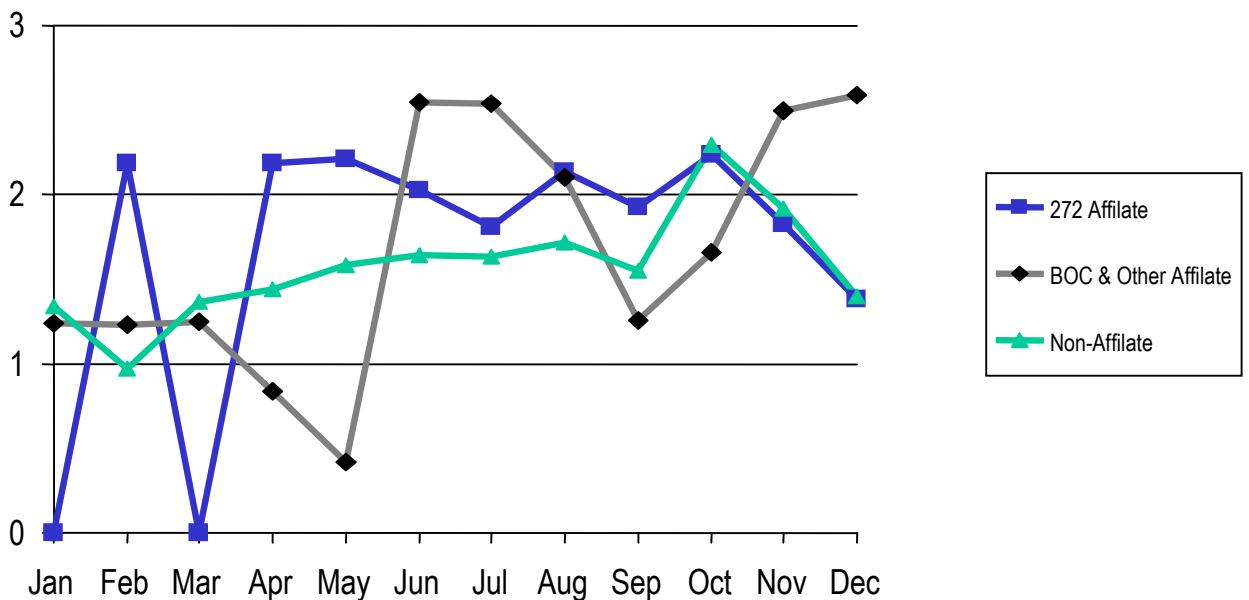
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS1 - NJ



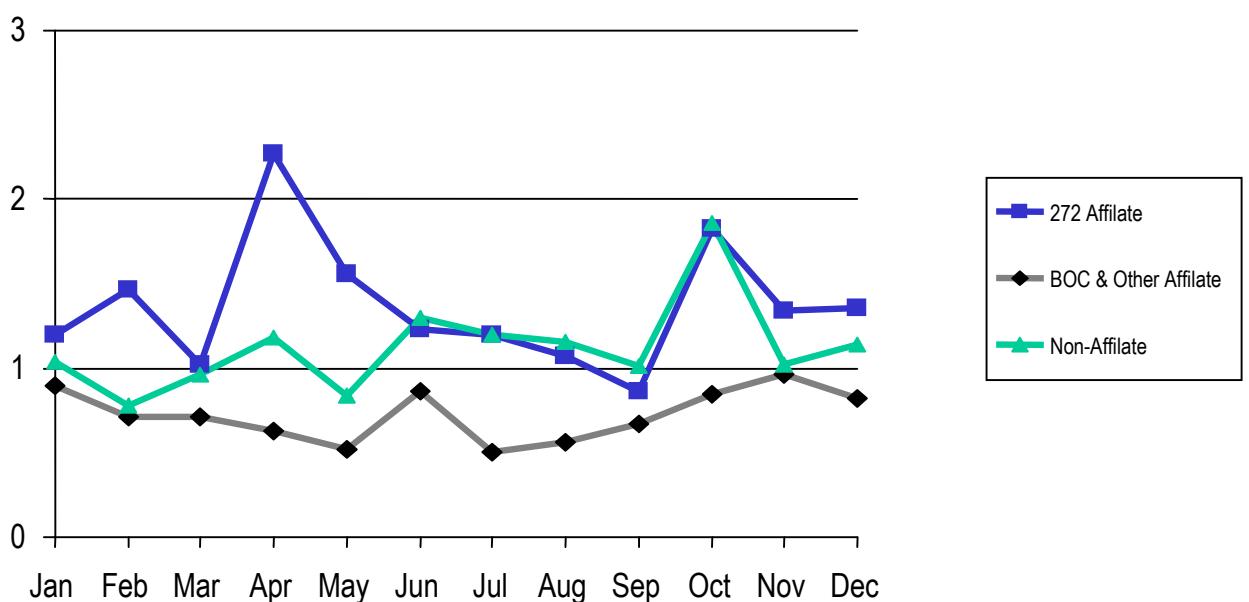
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS3 & Higher - NJ



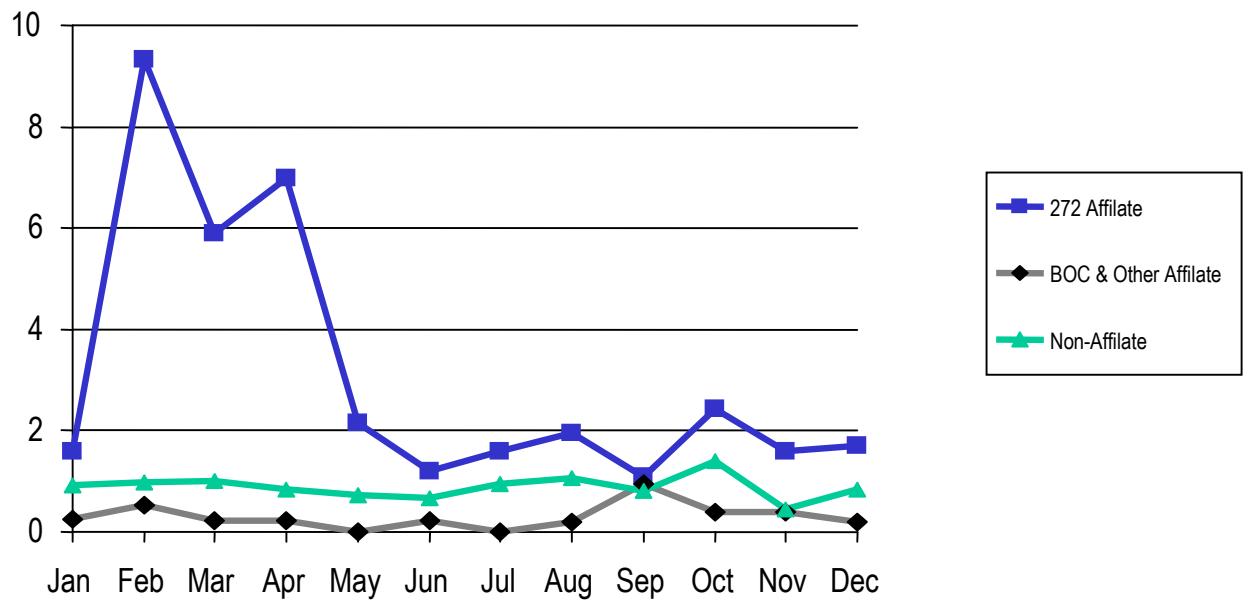
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS0 - NJ



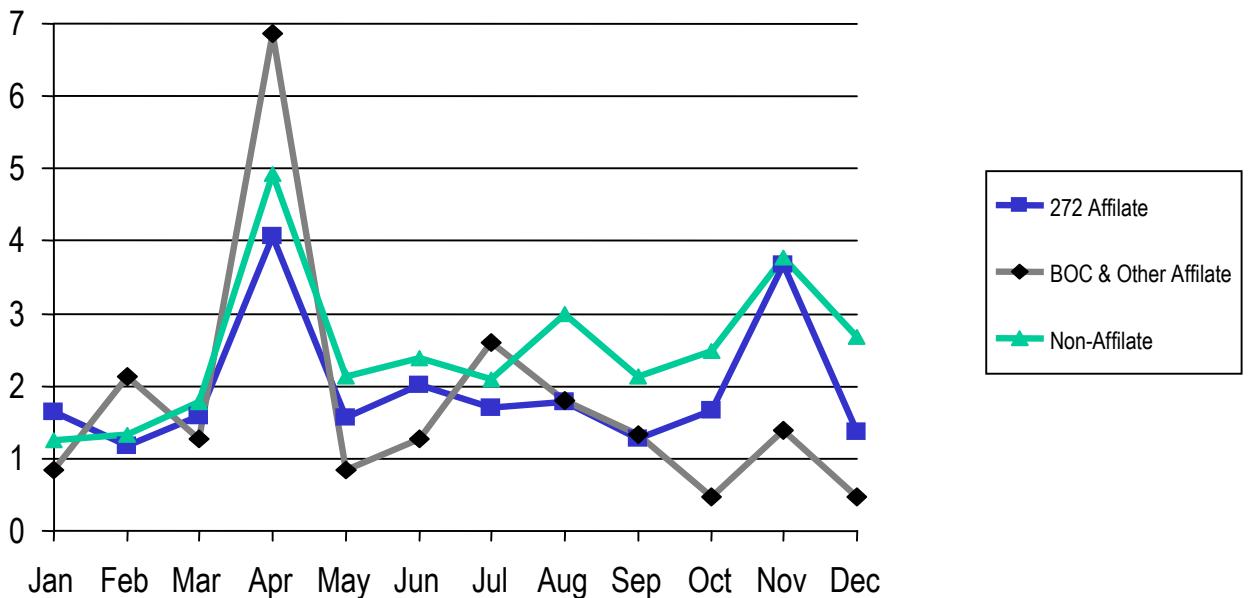
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS1 - NJ



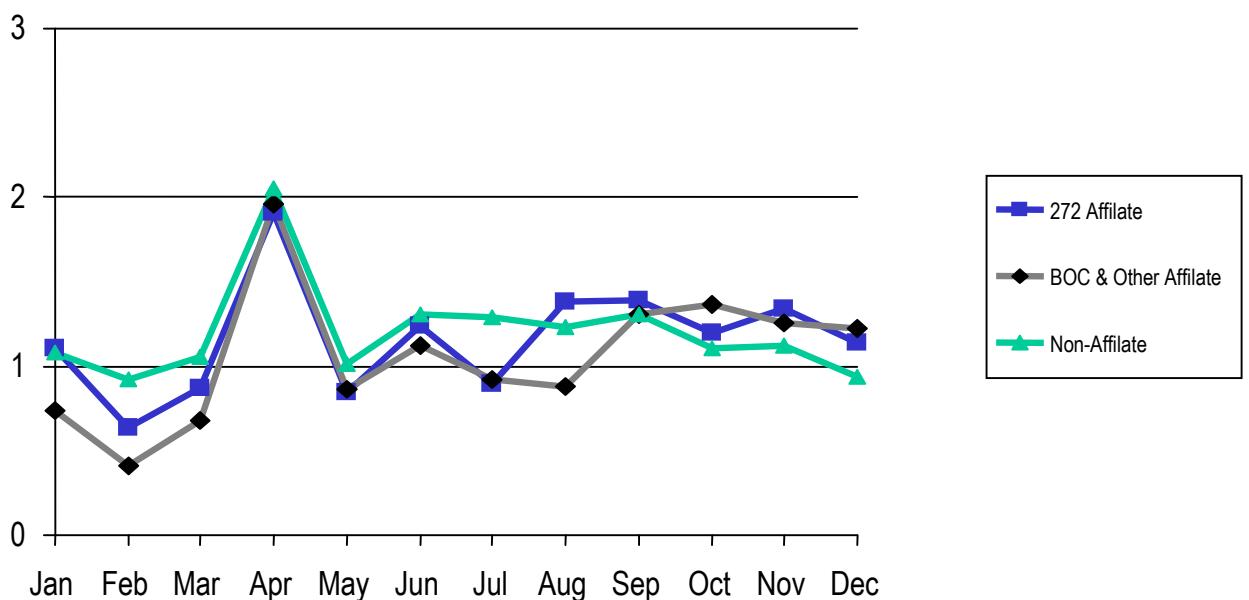
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS3 & Higher - NJ



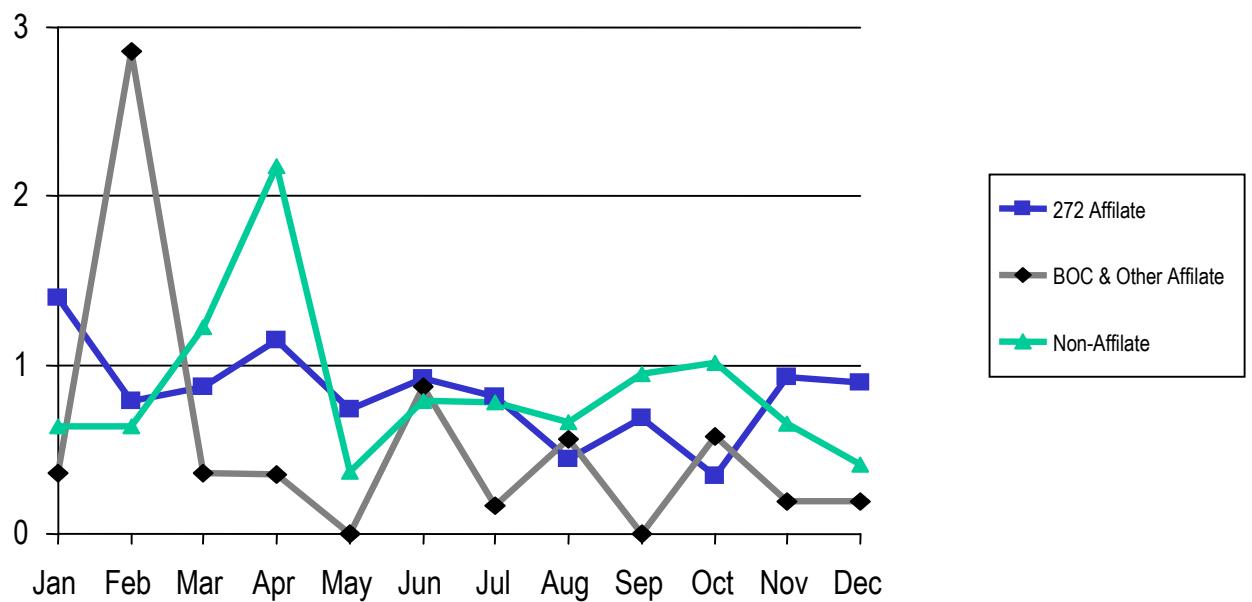
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS0 - NJ



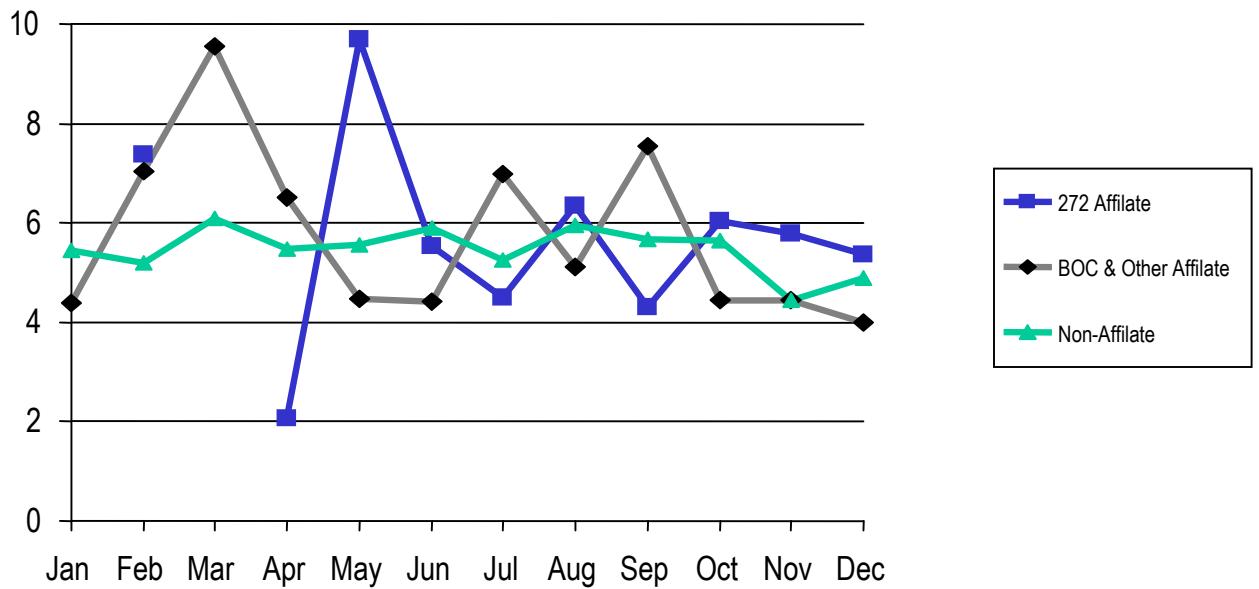
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS1 - NJ



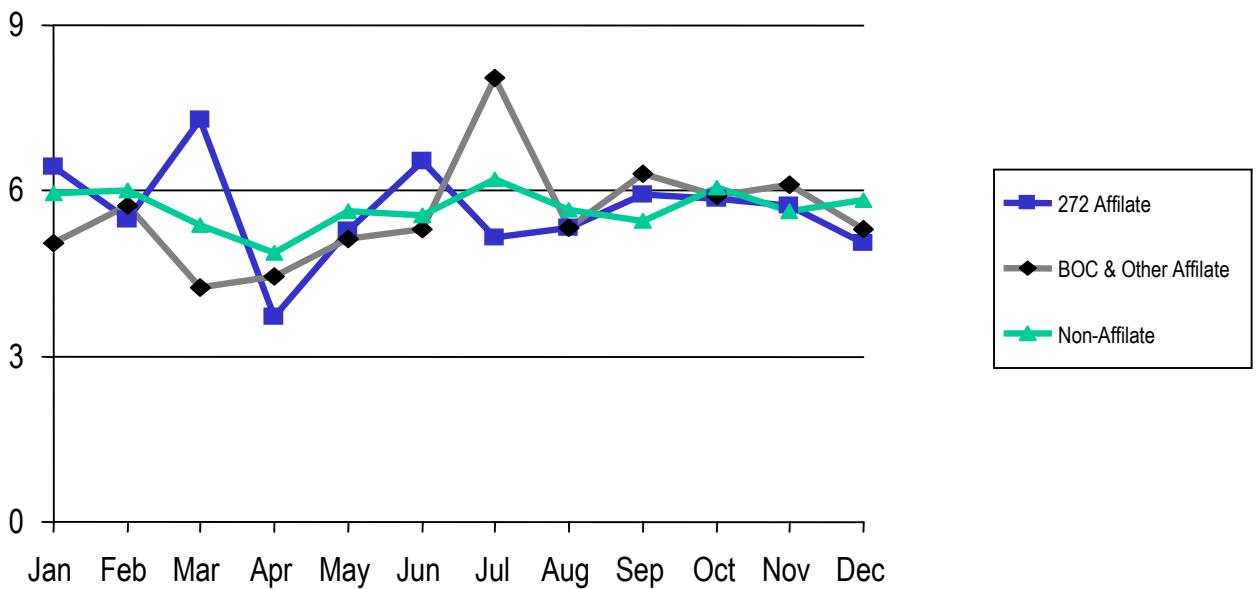
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS3 & Higher - NJ



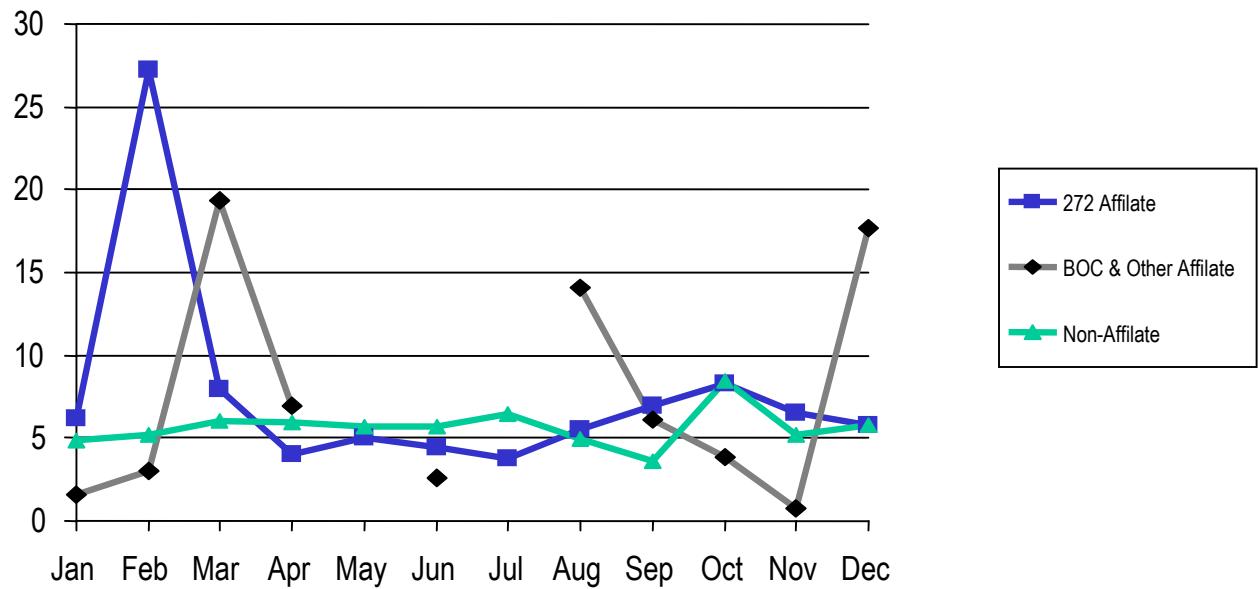
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS0 - NJ**



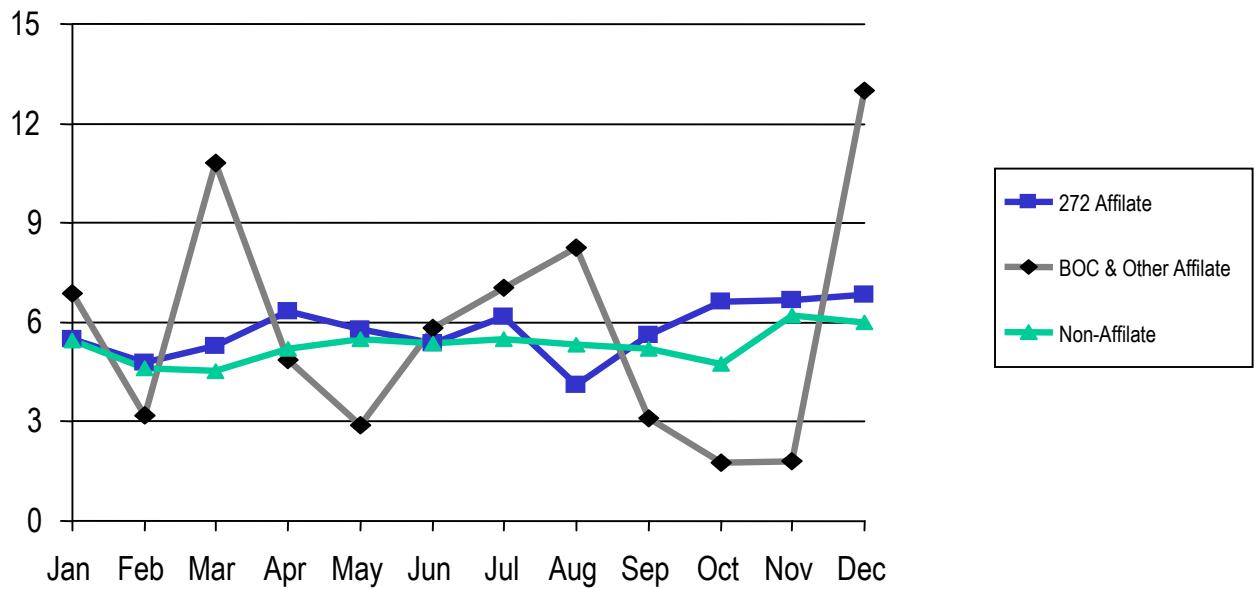
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS1 - NJ**



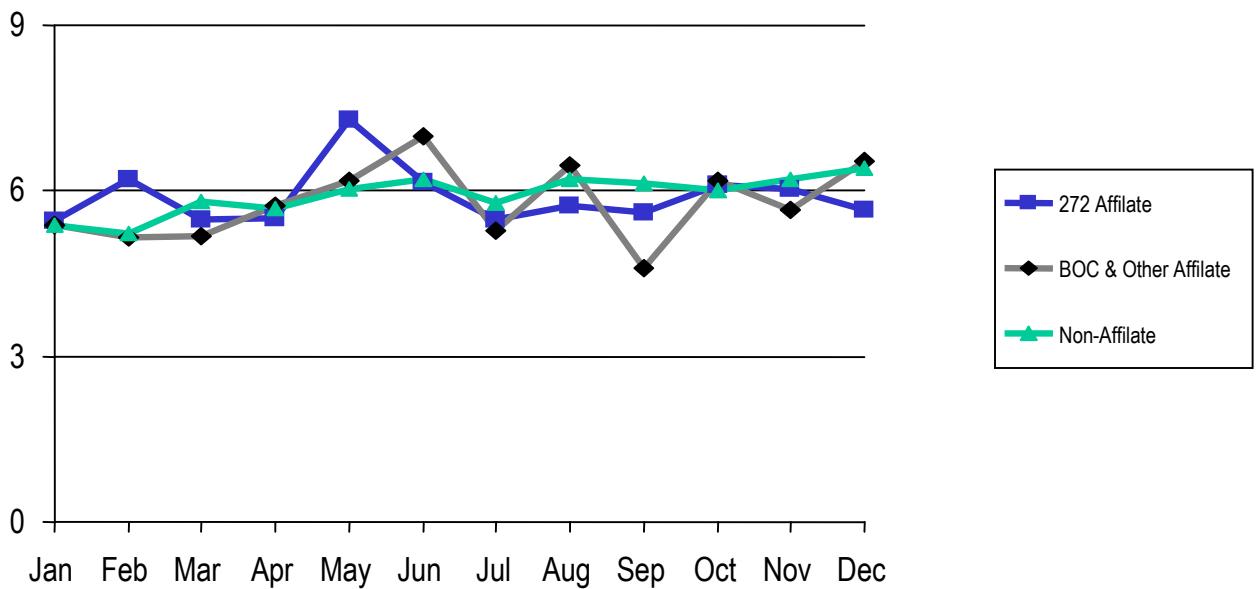
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS3 & Higher - NJ**



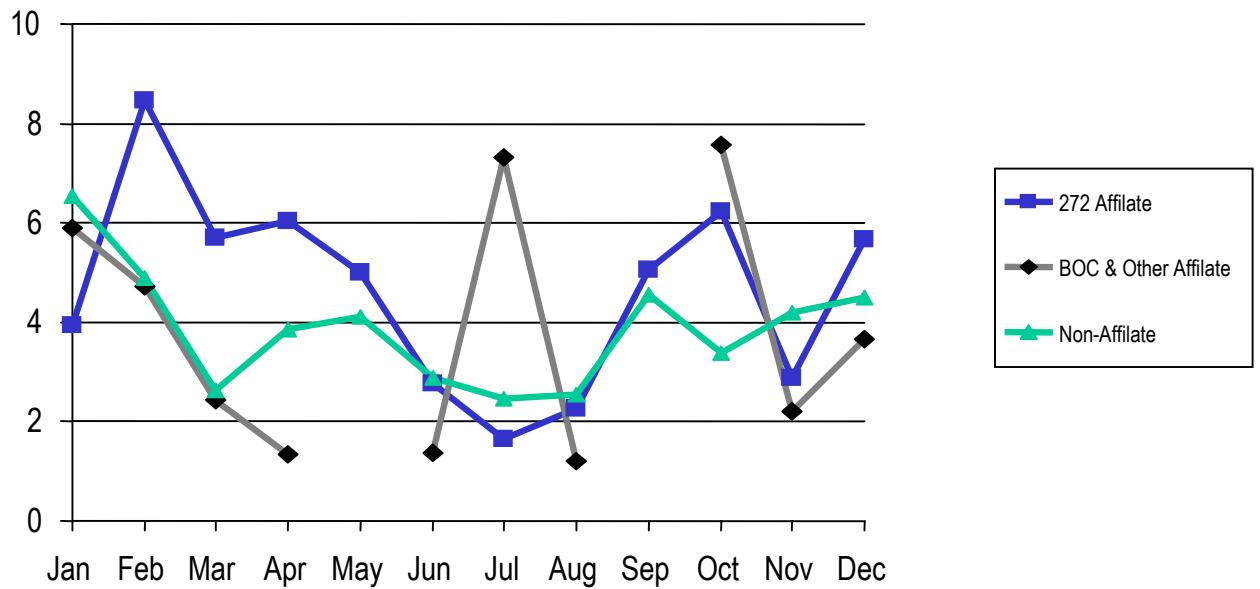
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS0 - NJ**



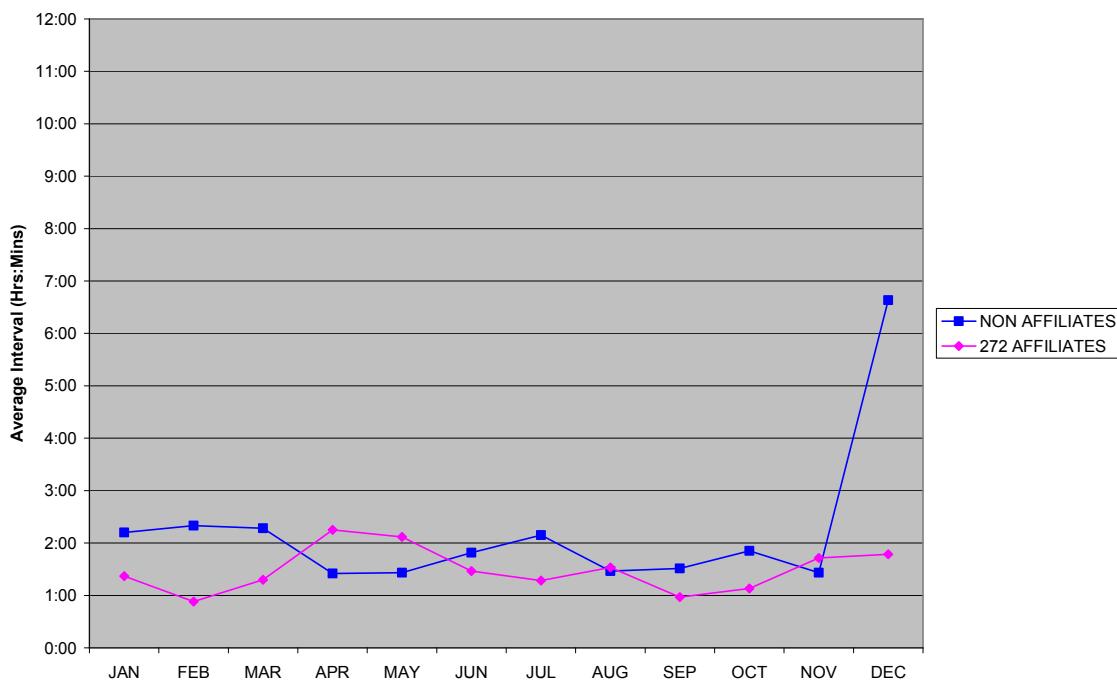
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS1 - NJ**



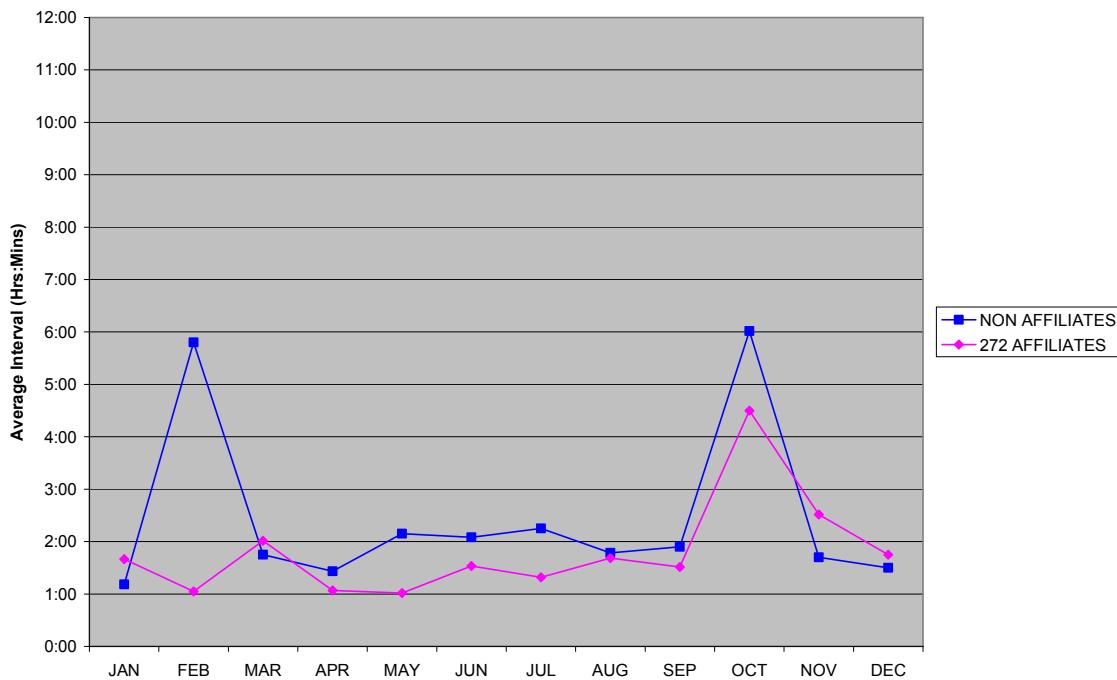
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS3 & Higher - NJ**



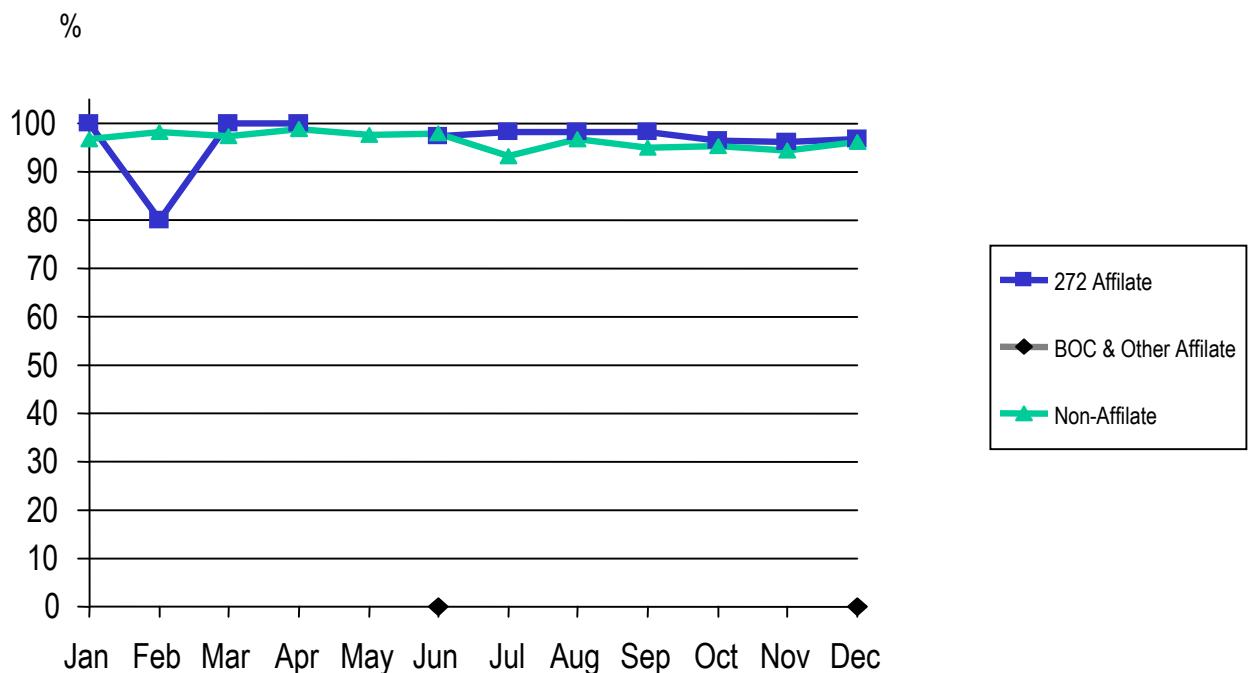
VERIZON NEW JERSEY 272 AUDIT REPORT - 2005 PIC INTERVALS



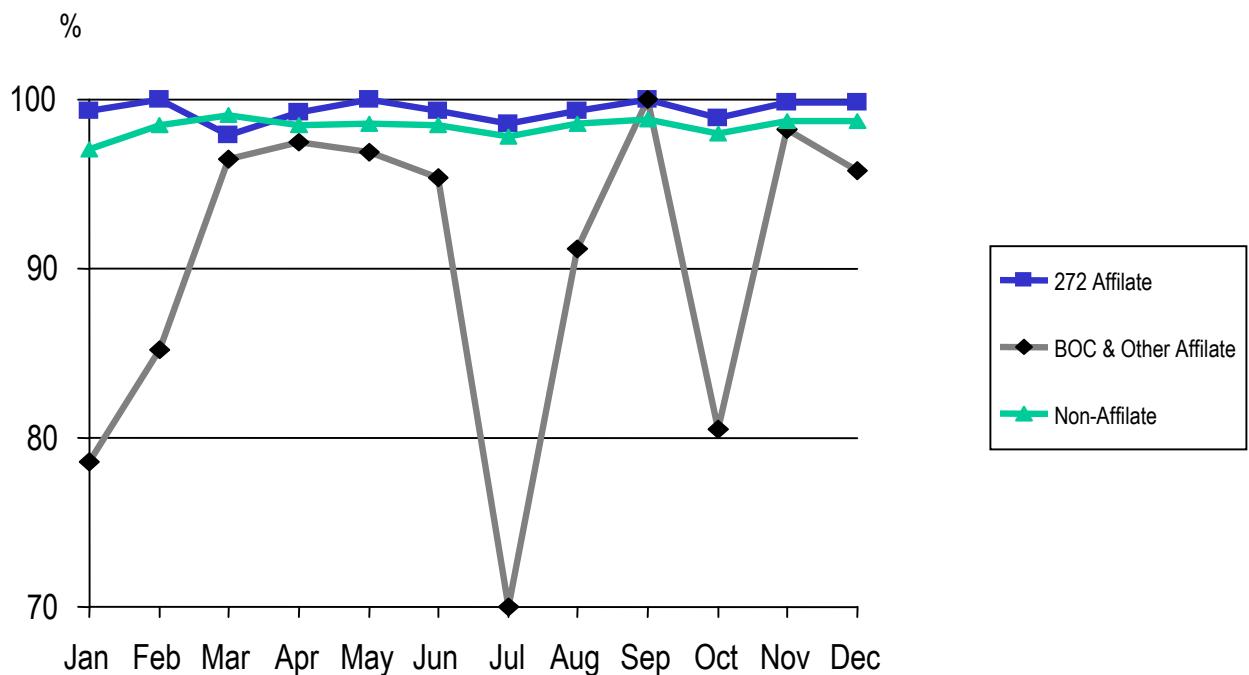
VERIZON NEW JERSEY 272 AUDIT REPORT - 2006 PIC INTERVALS



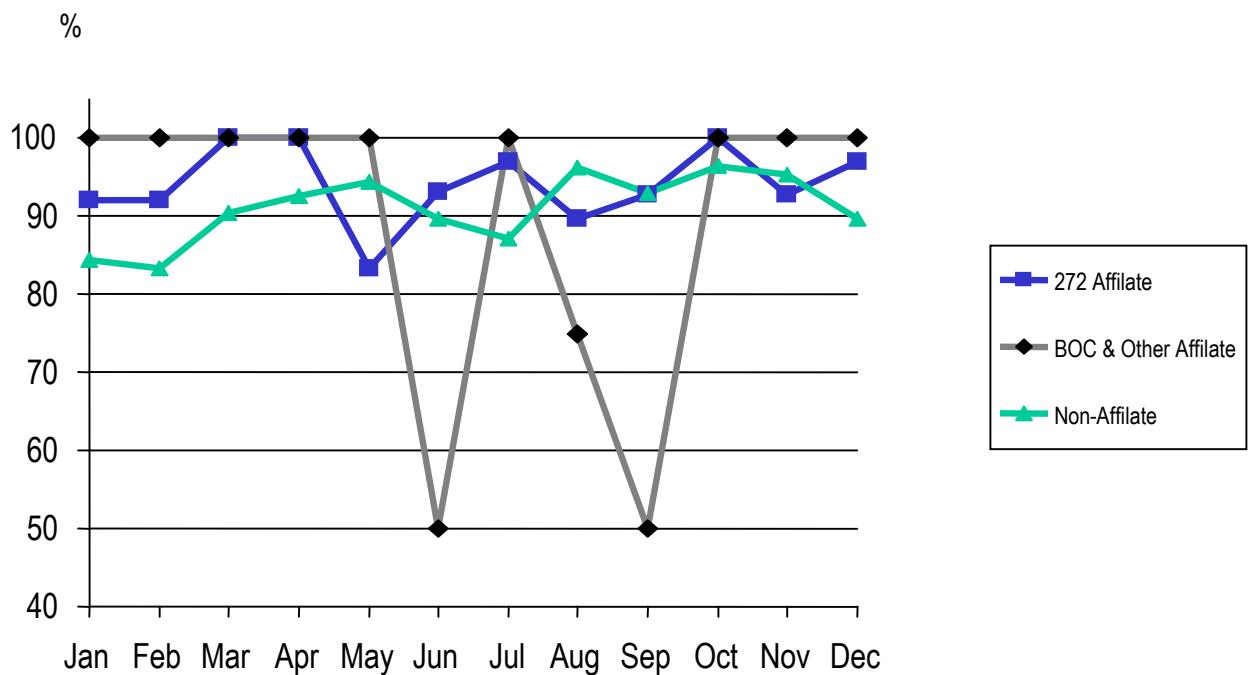
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS0 - NY



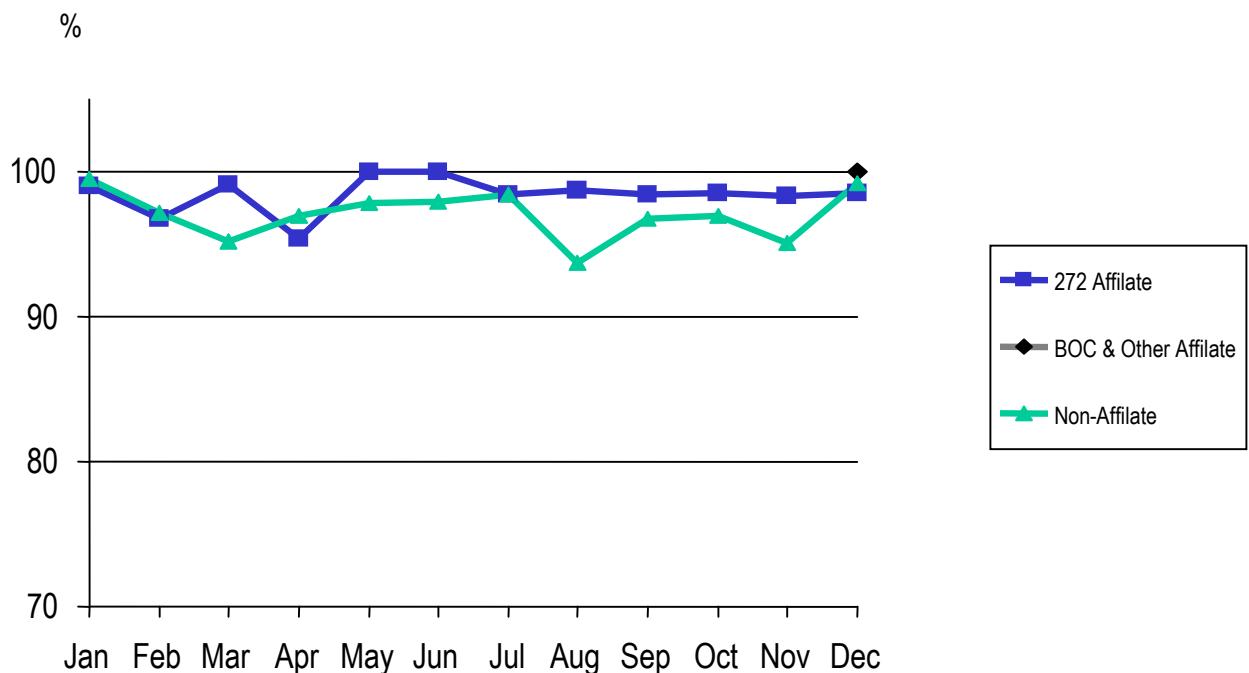
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS1 - NY



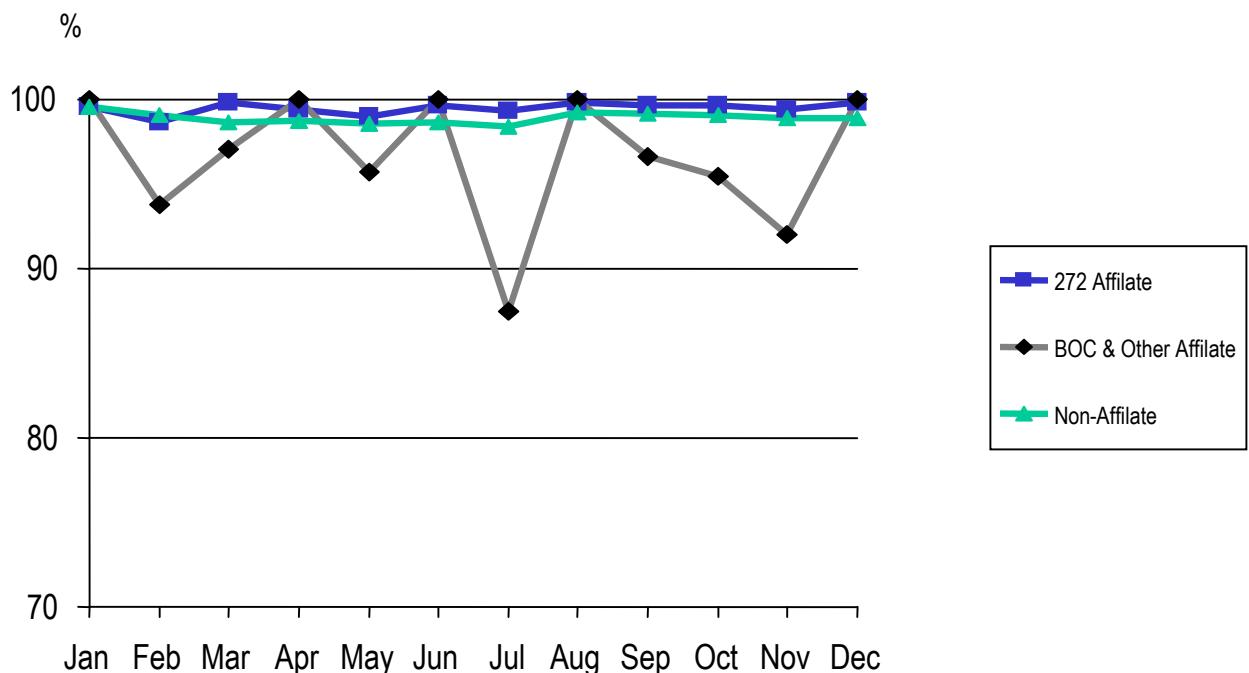
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS3 & Higher - NY



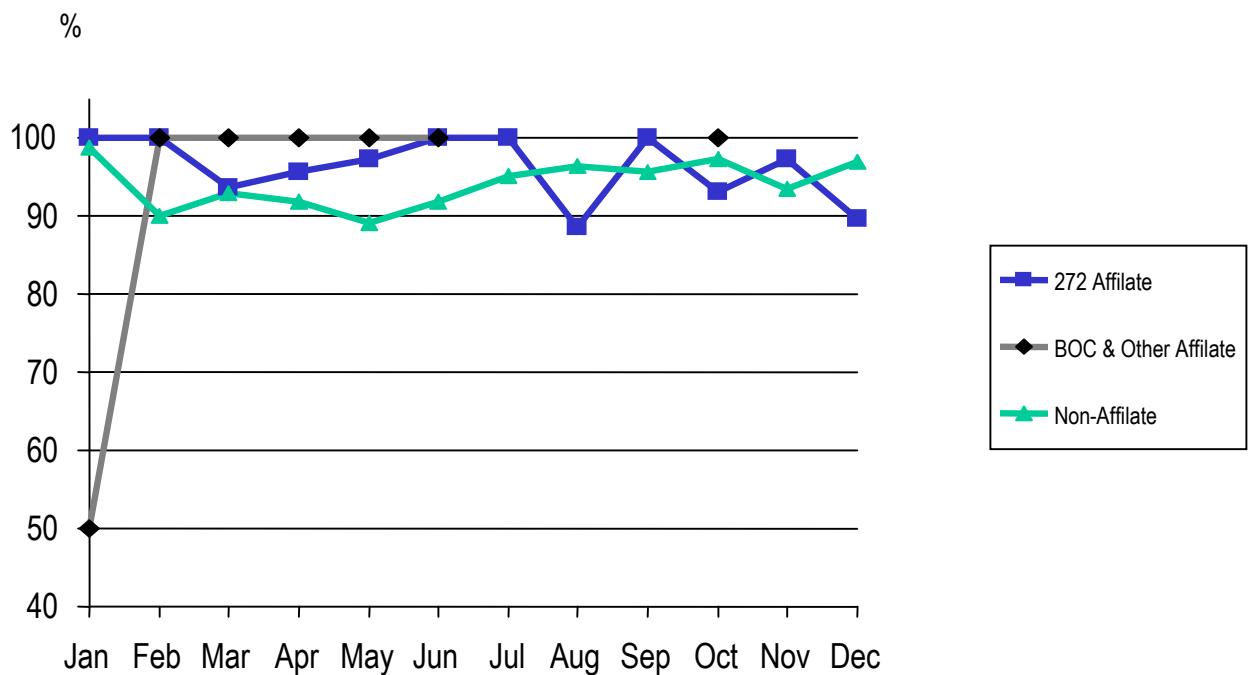
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS0 - NY



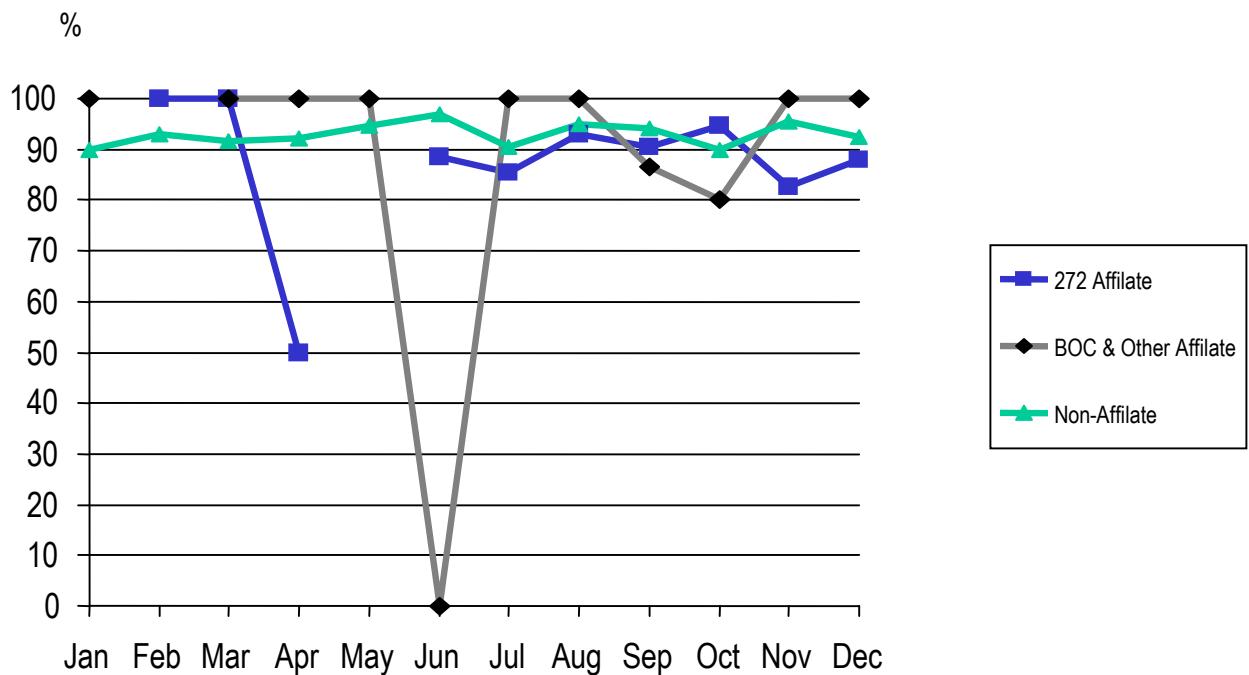
2006 Firm Order Confirmation (FOC)
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DS1 - NY



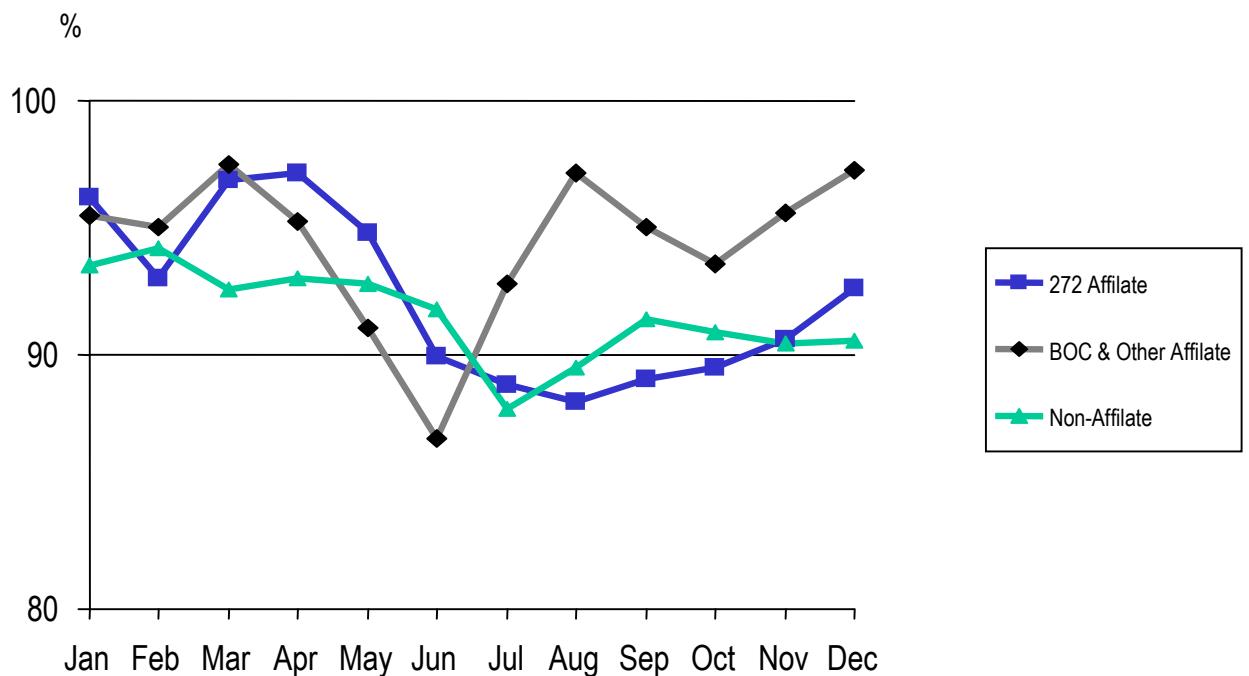
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% Confirmed on Time
DS3 & Higher - NY



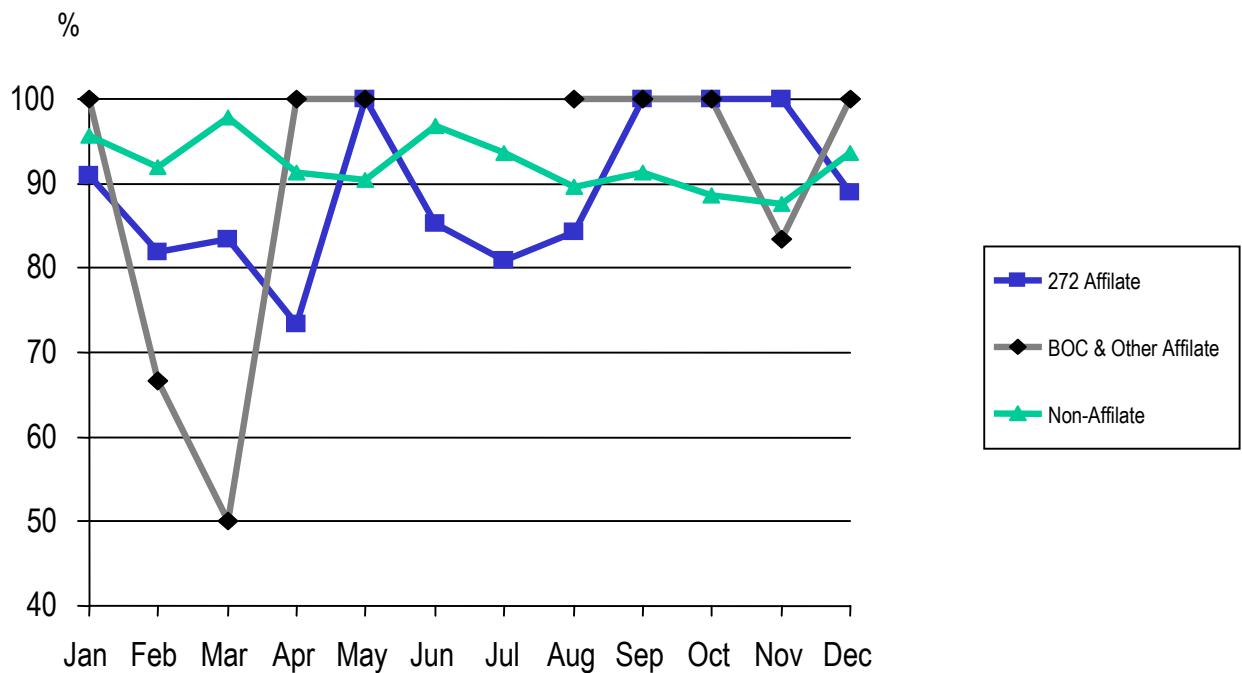
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS0 - NY



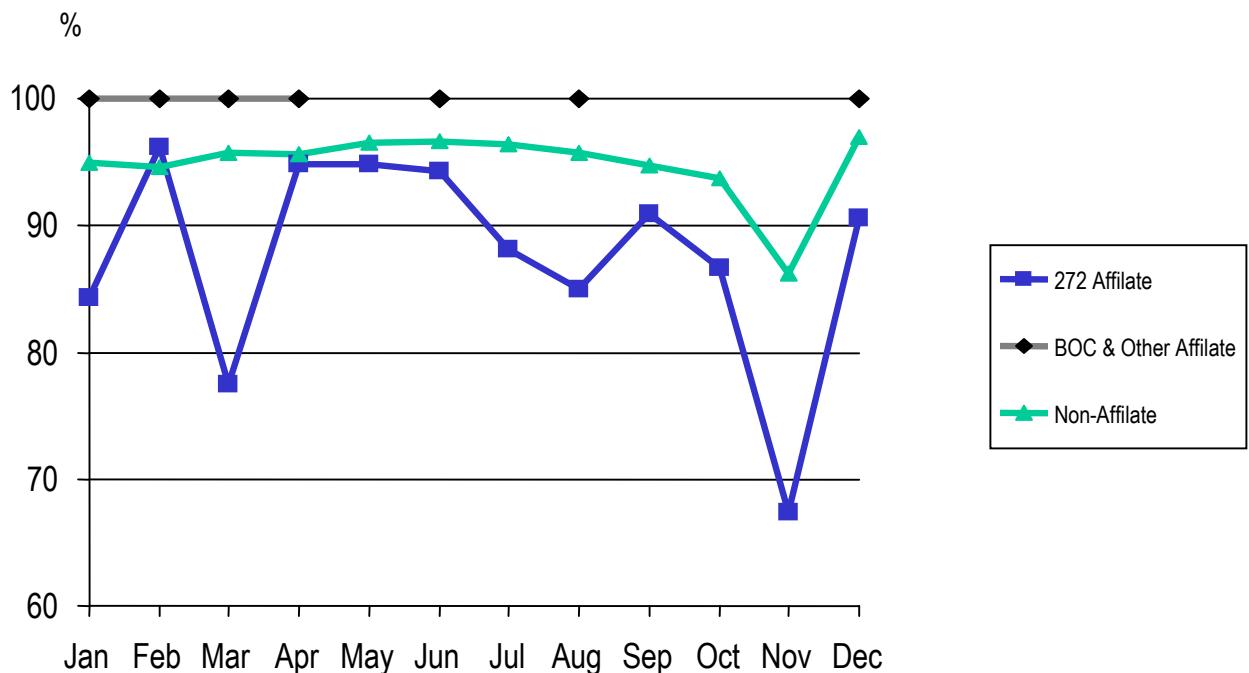
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS1 - NY



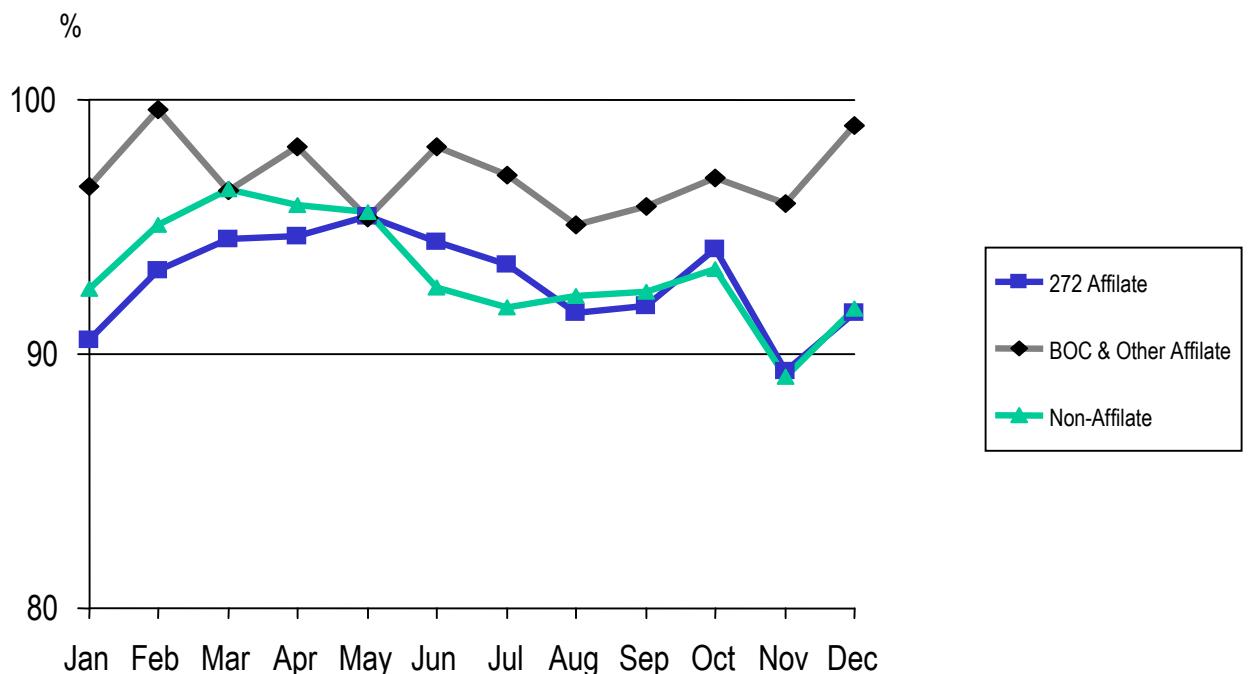
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS3 & Higher - NY



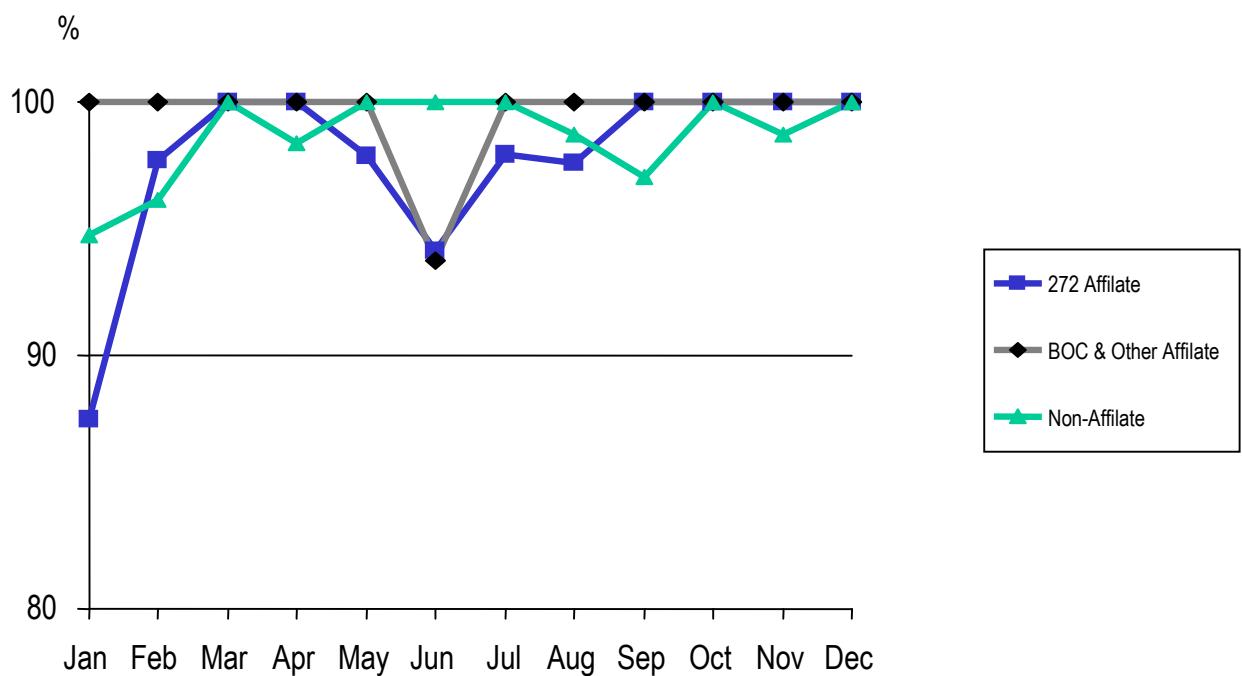
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS0 - NY



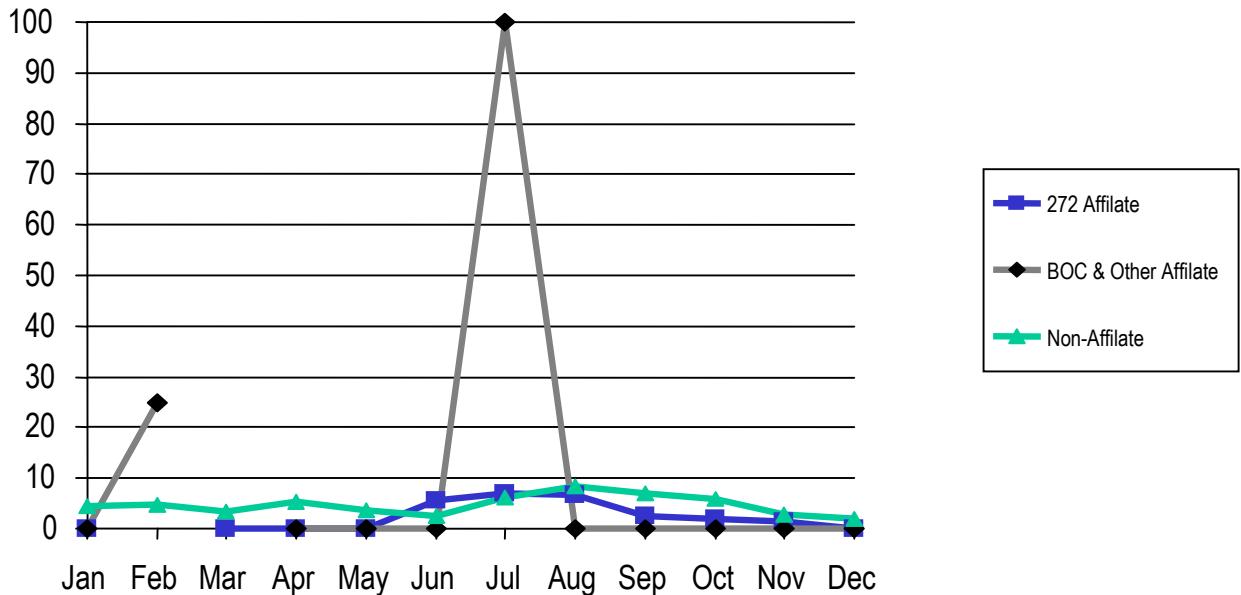
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS1 - NY



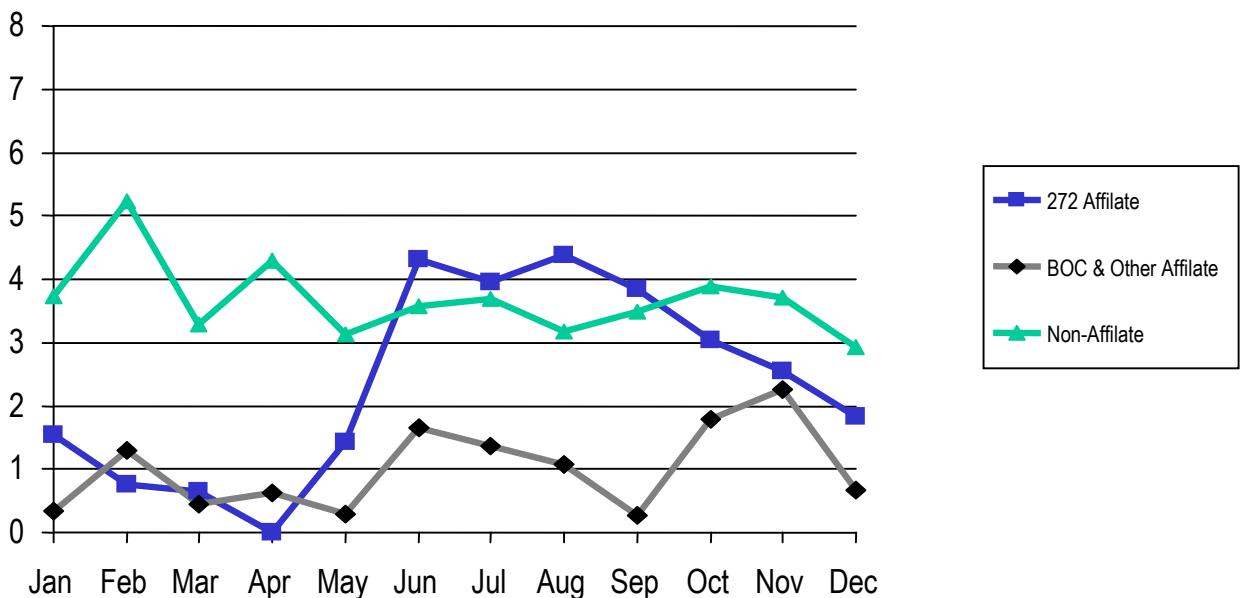
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS3 & Higher - NY



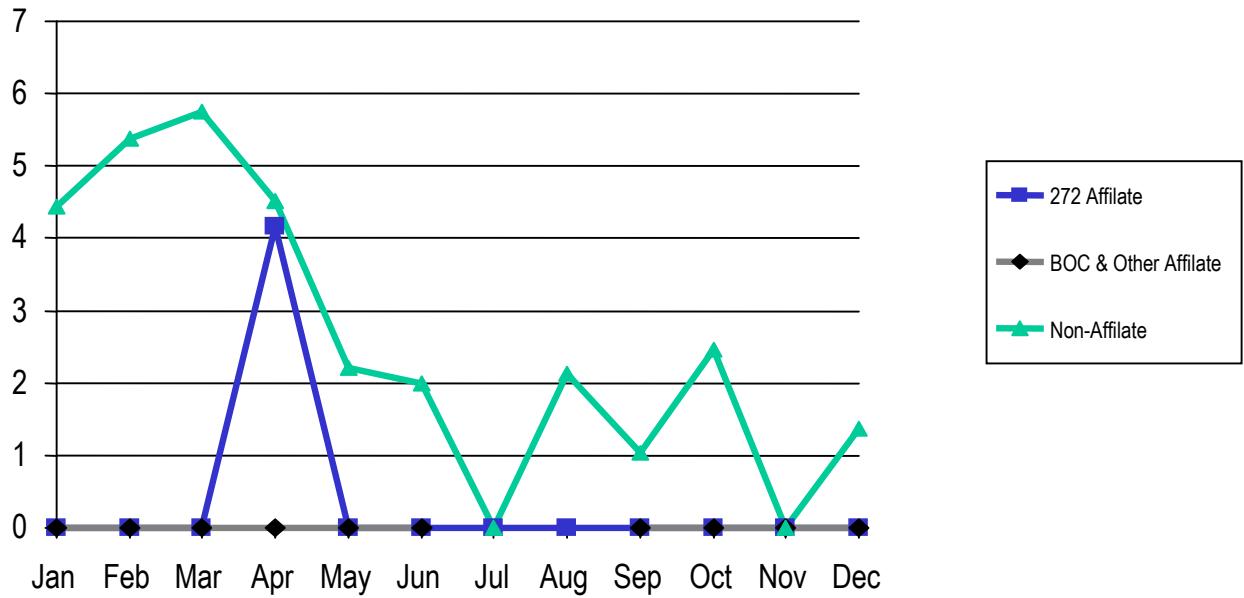
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS0 - NY



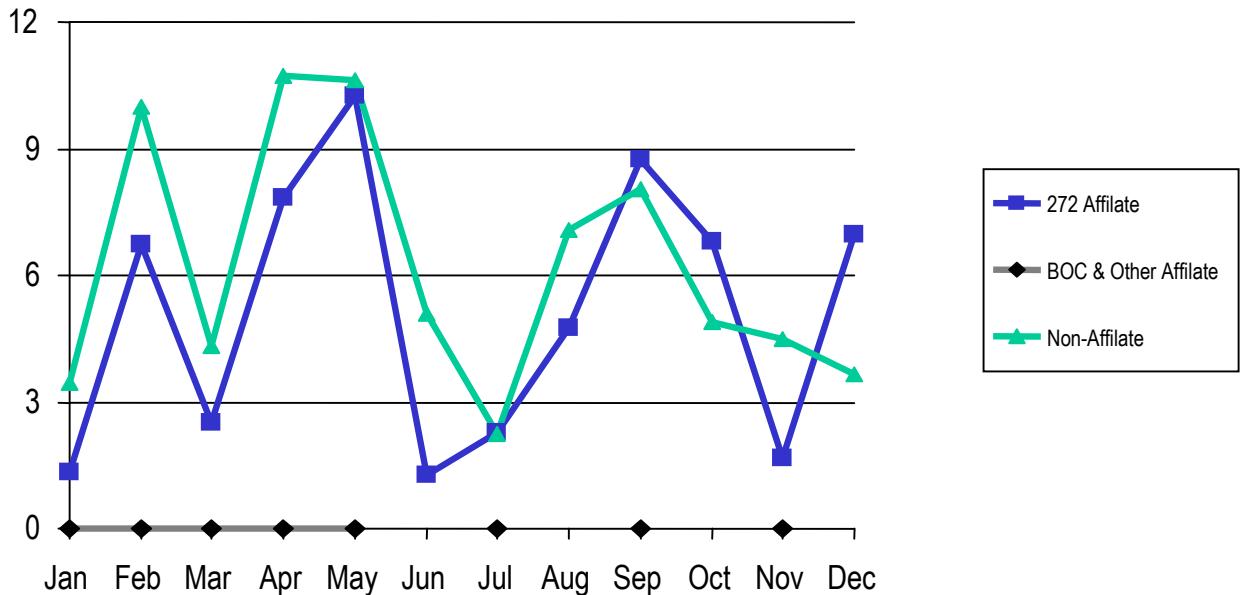
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS1 - NY



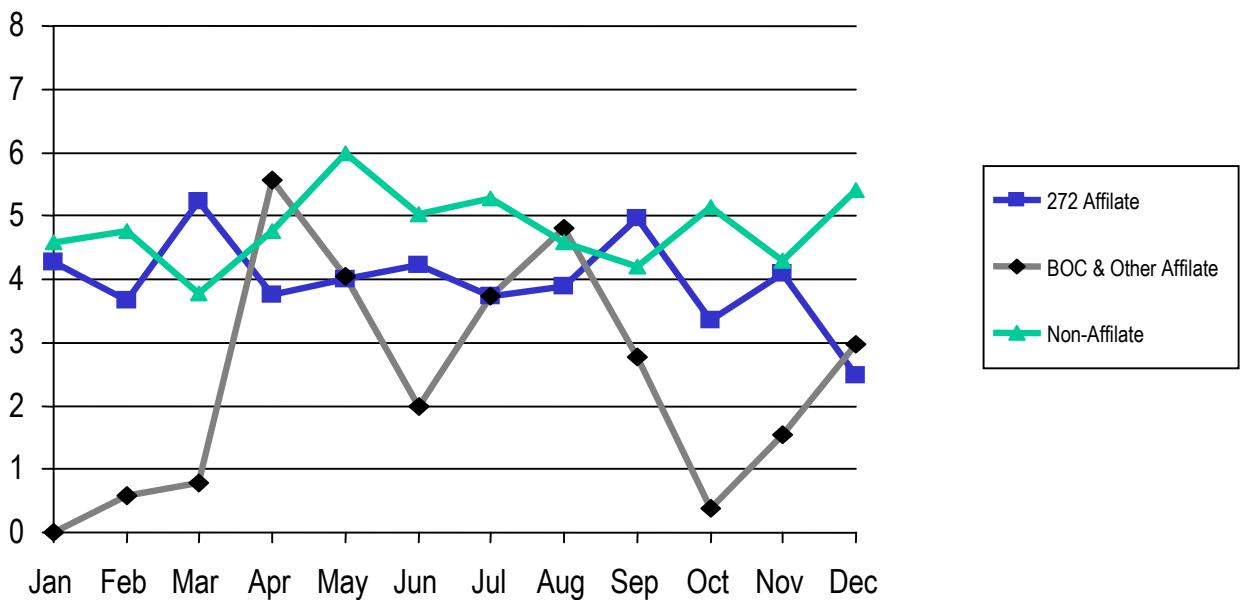
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS3 & Higher - NY



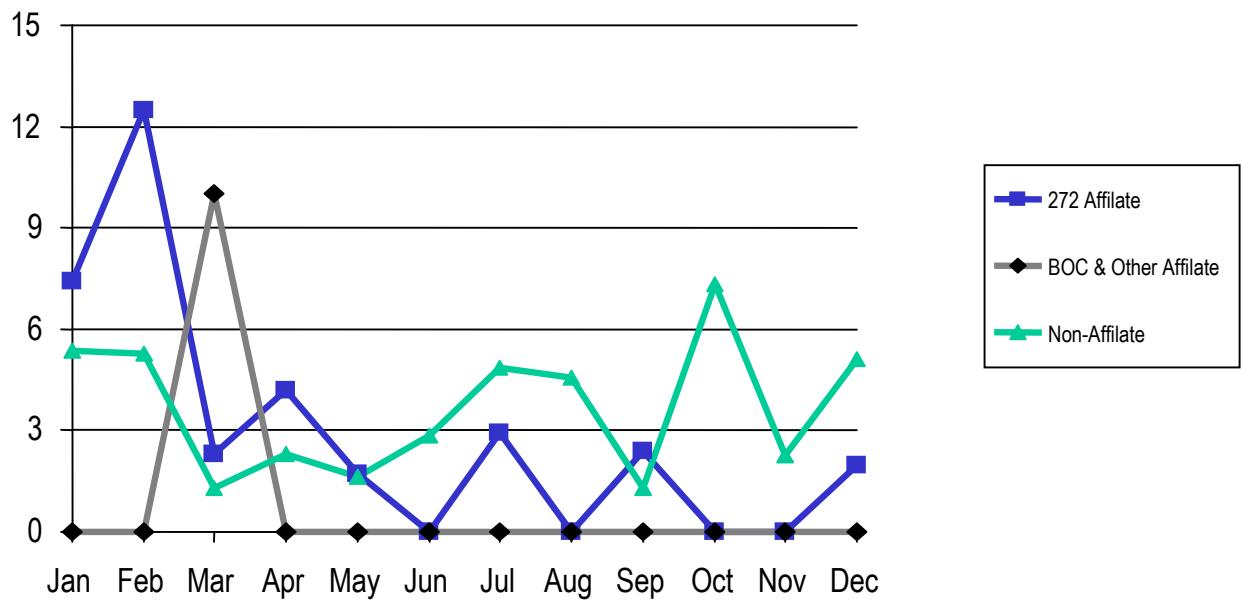
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS0 - NY



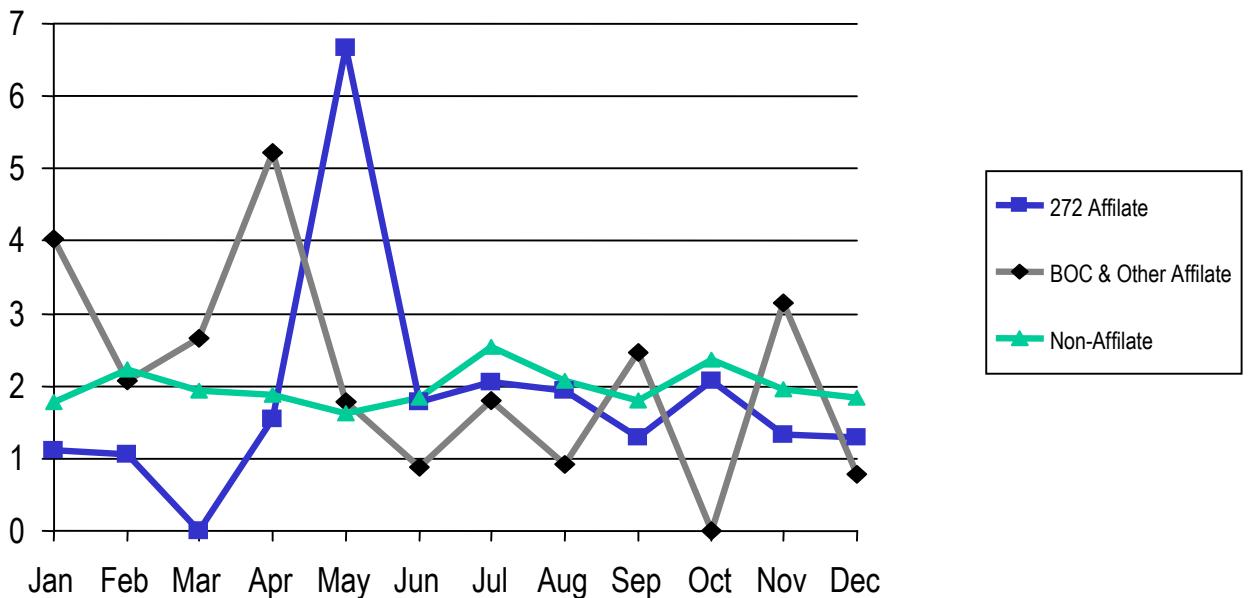
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS1 - NY



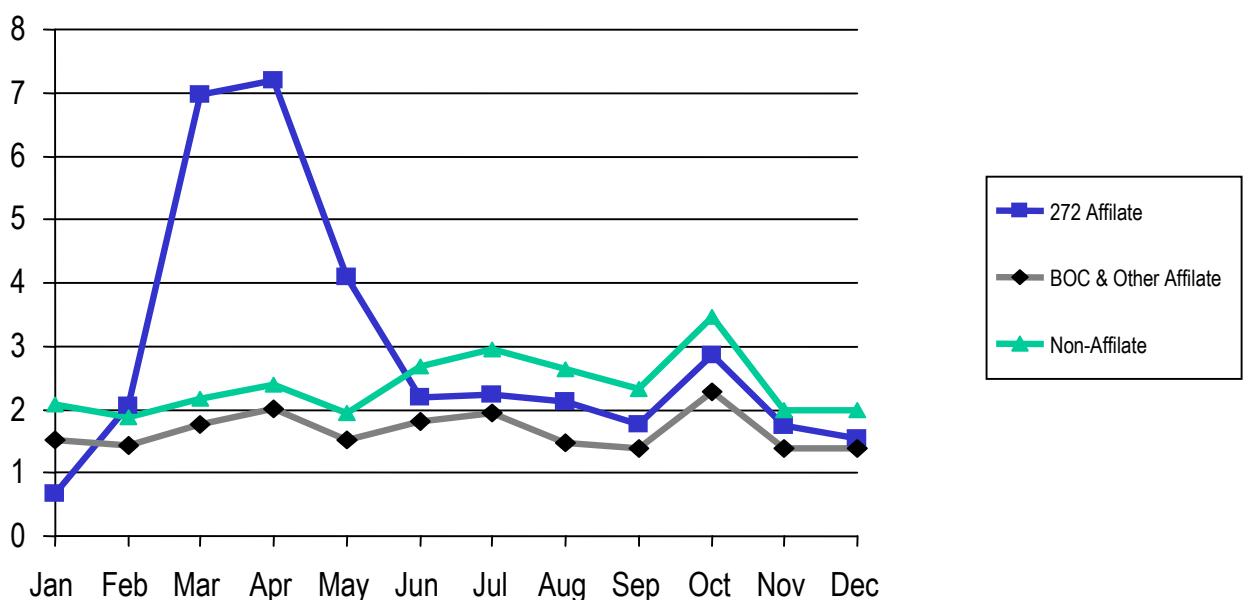
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS3 & Higher - NY



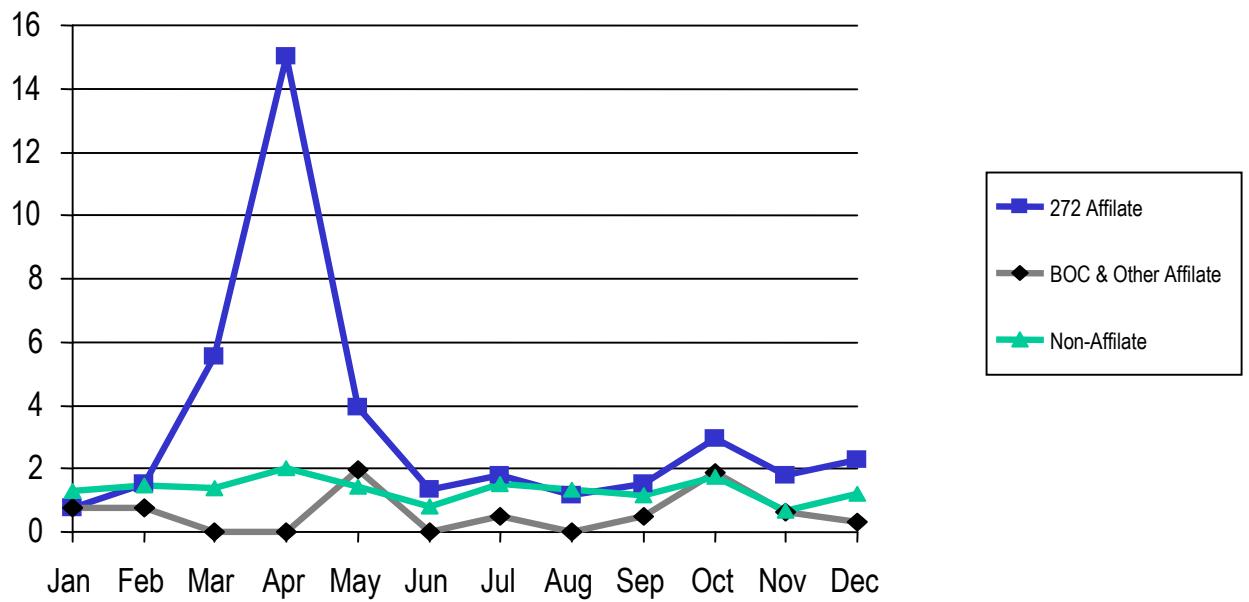
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS0 - NY



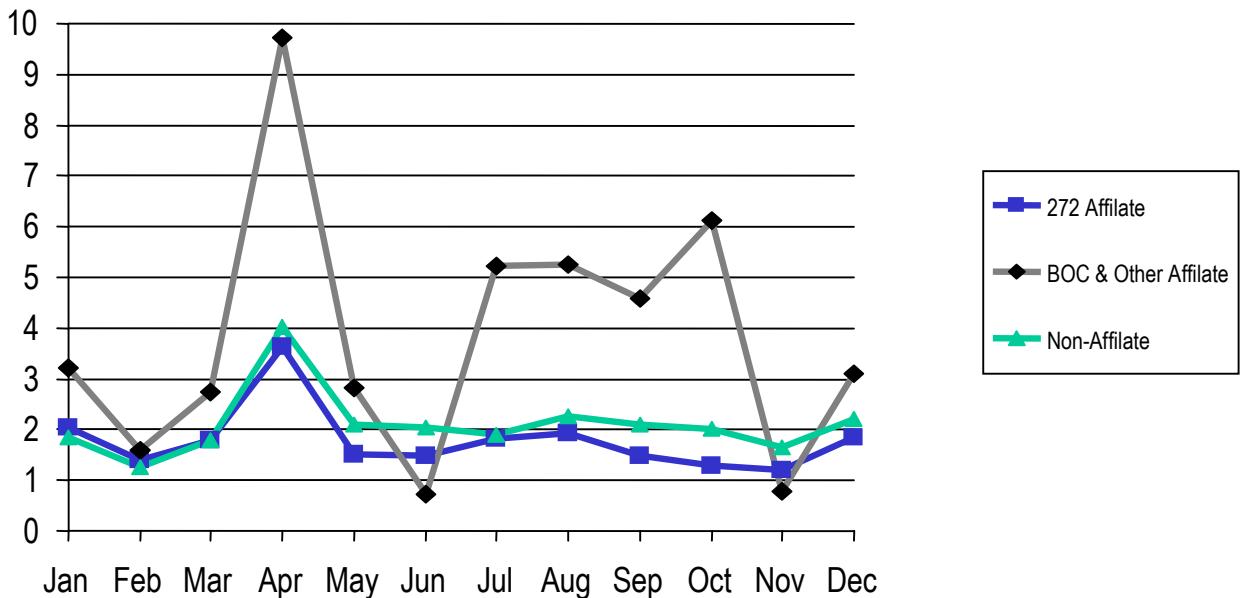
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS1 - NY



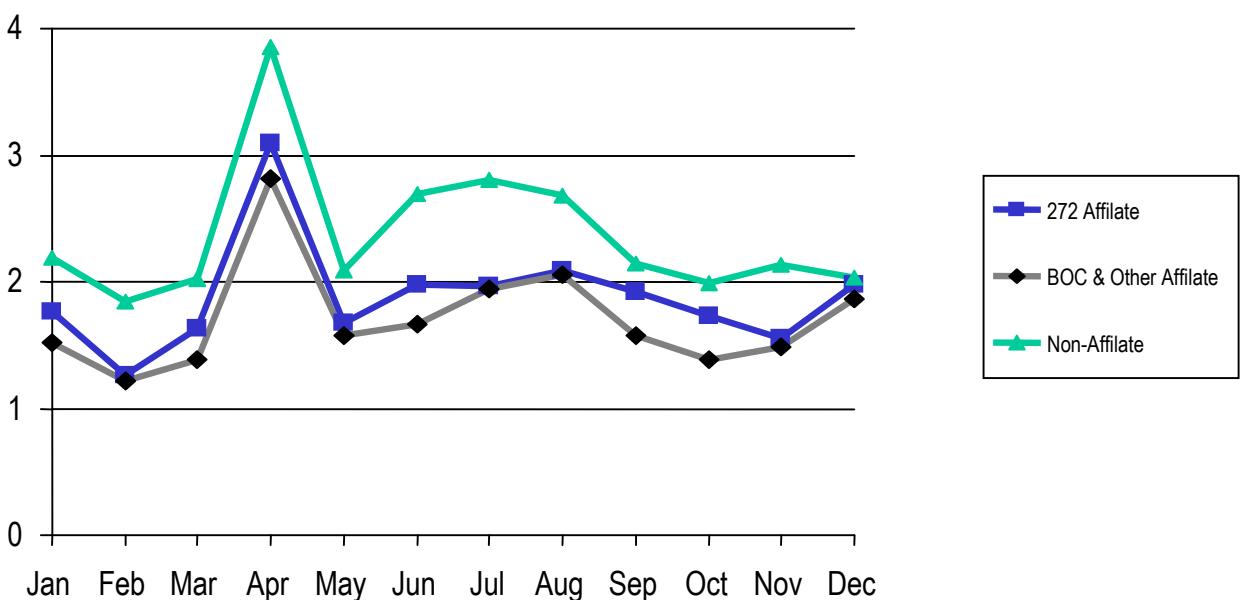
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS3 & Higher - NY



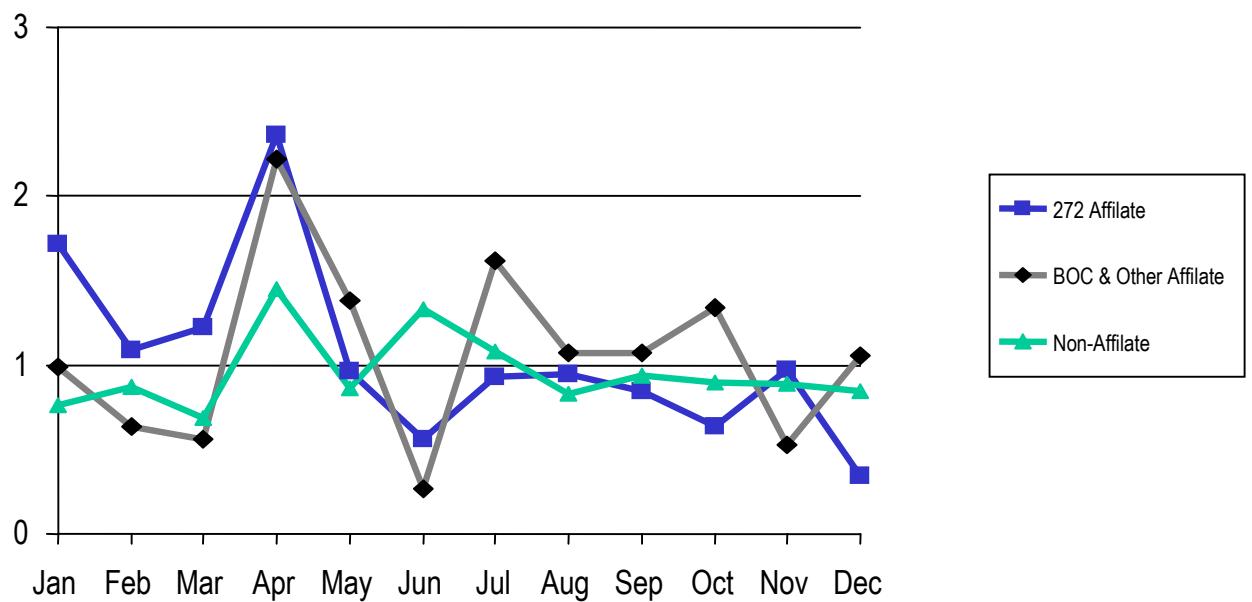
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS0 - NY



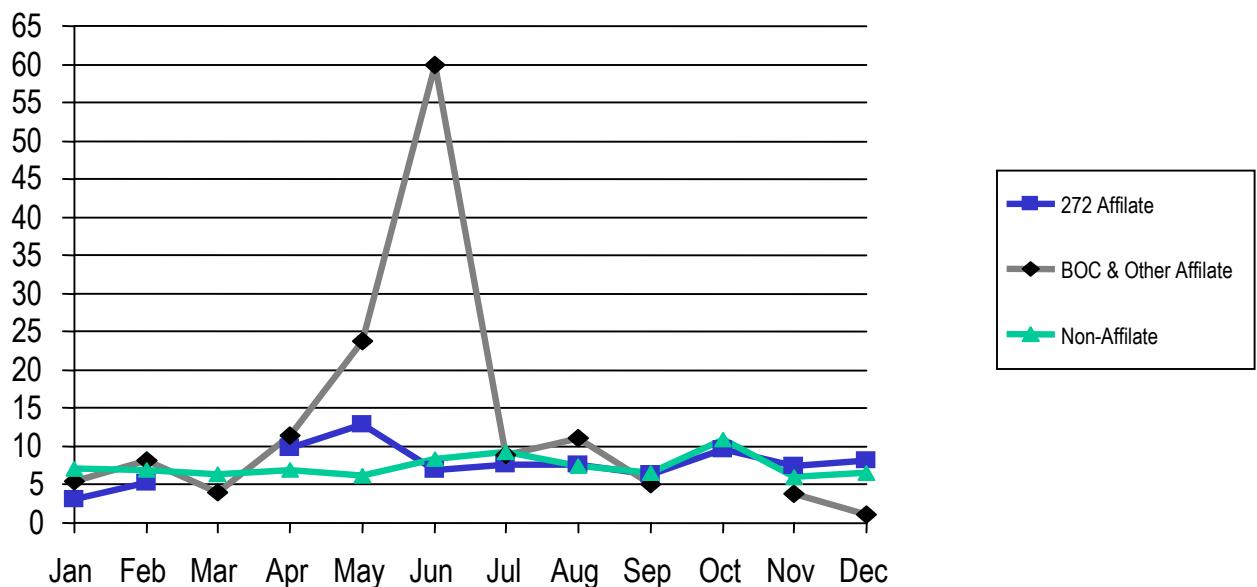
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS1 - NY



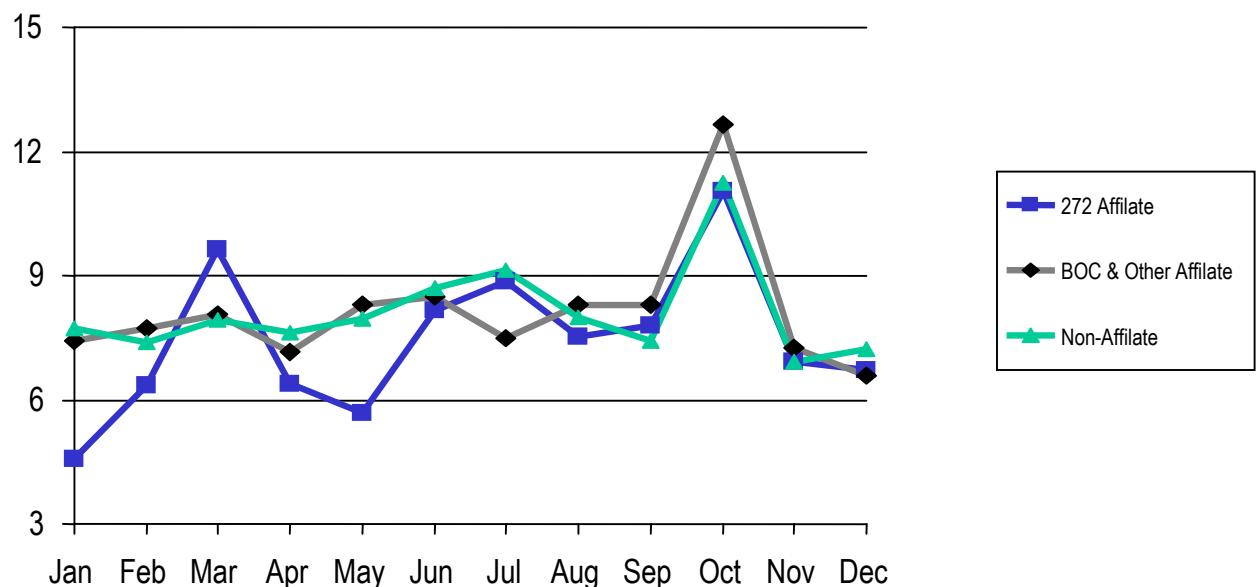
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS3 & Higher - NY



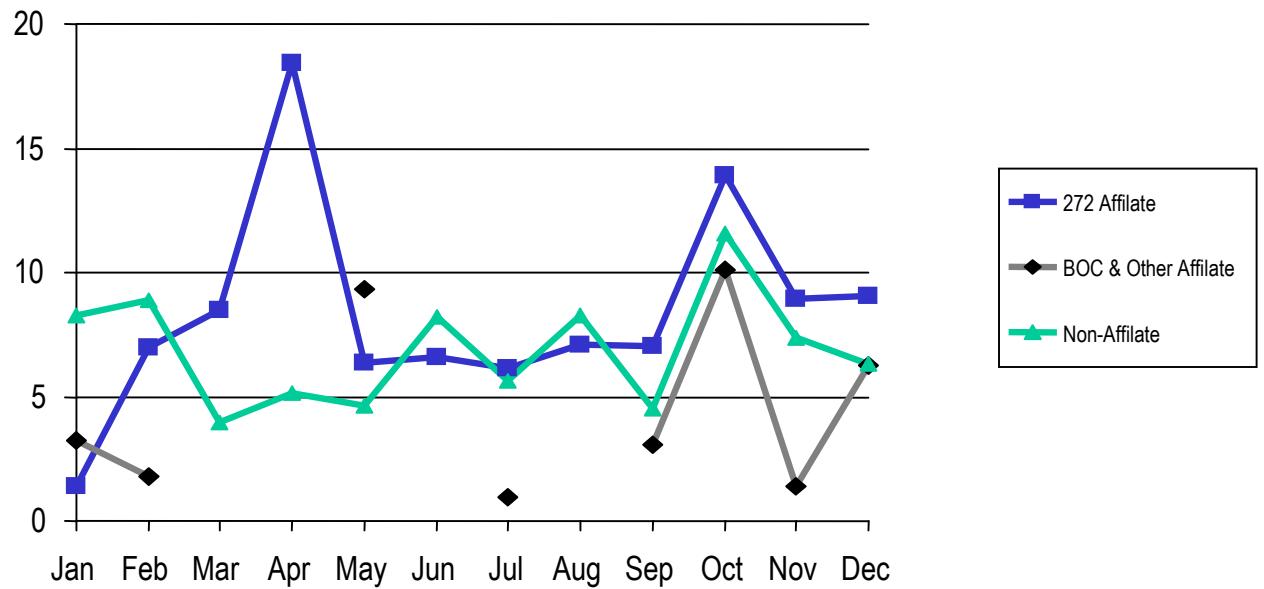
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS0 - NY**



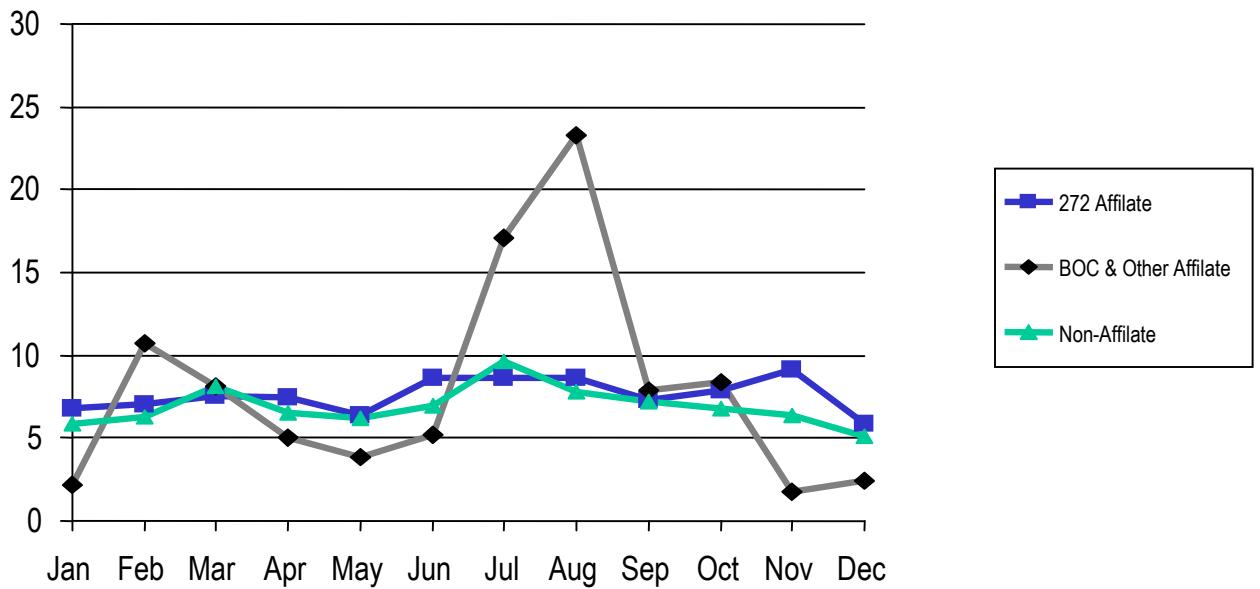
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS1 - NY**



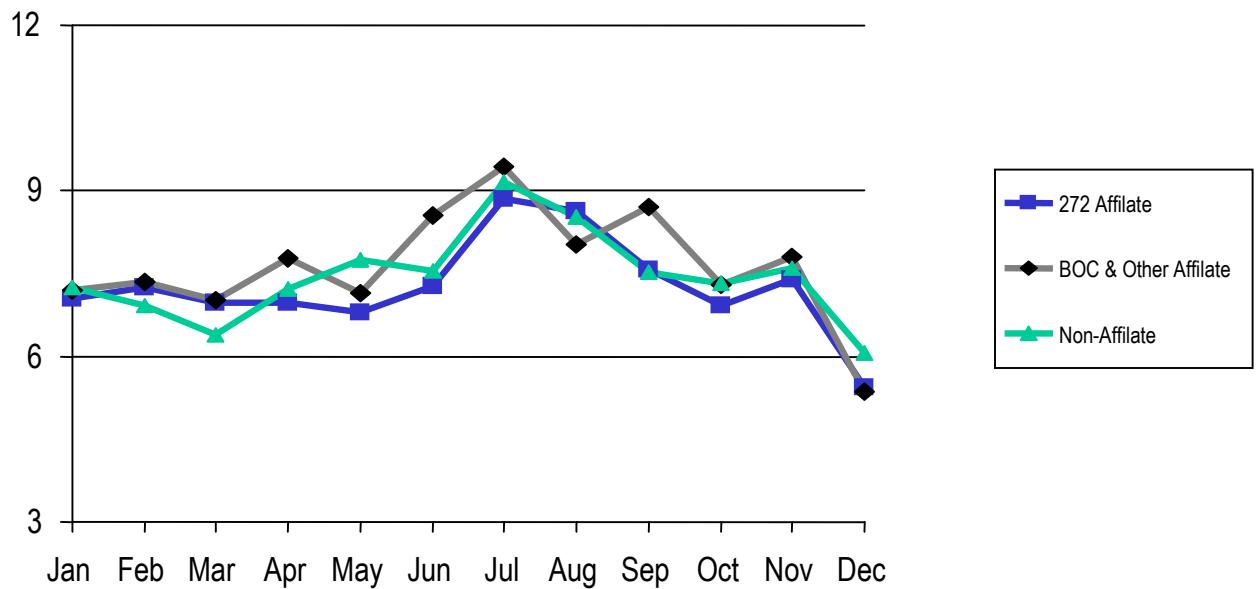
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS3 & Higher - NY**



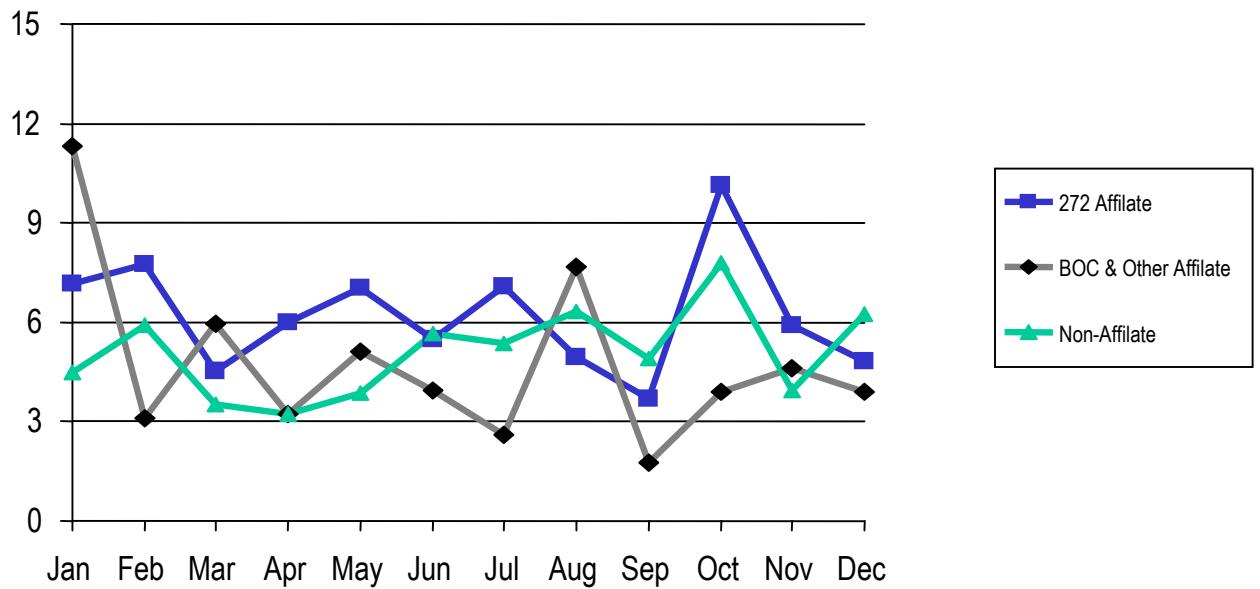
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS0 - NY**



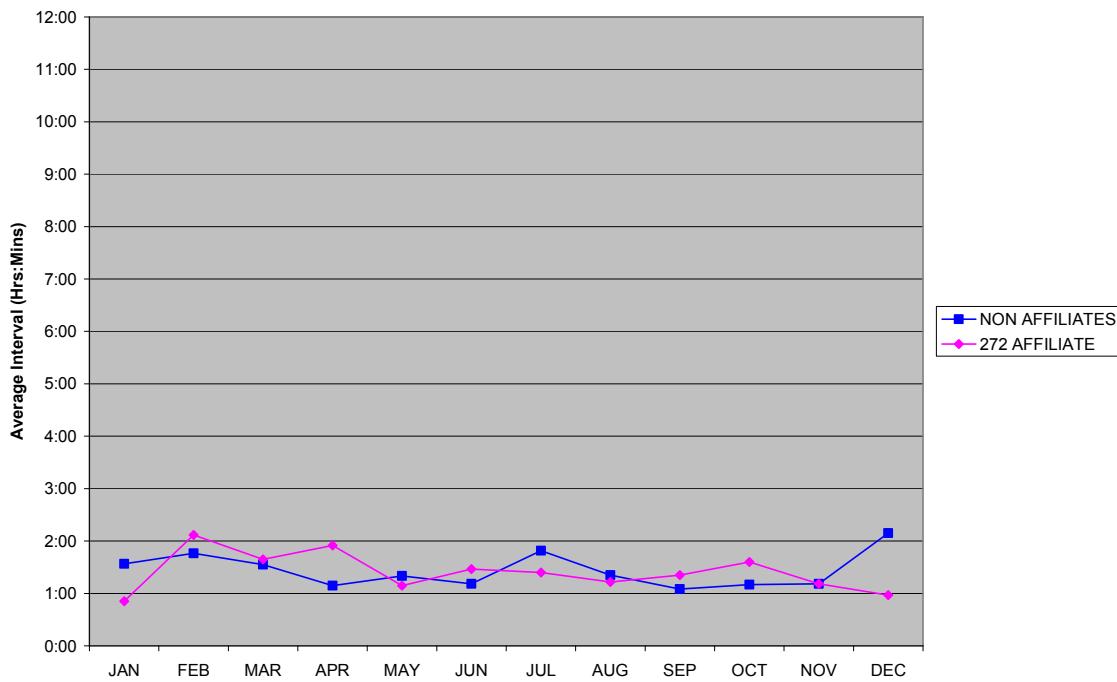
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS1 - NY**



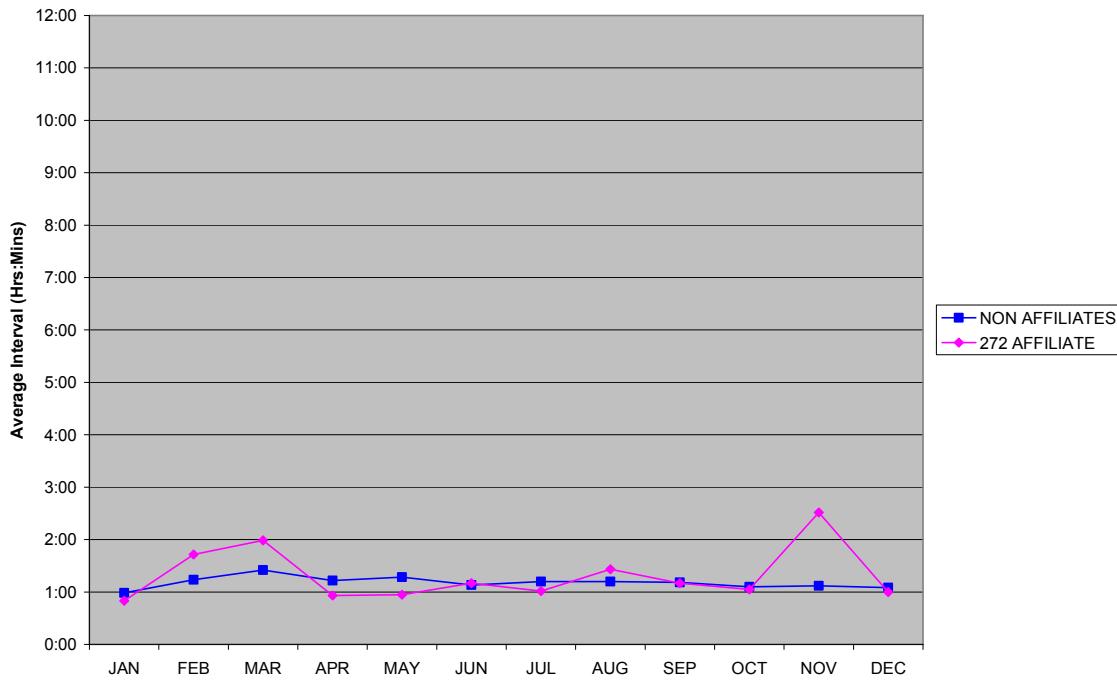
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS3 & Higher - NY**



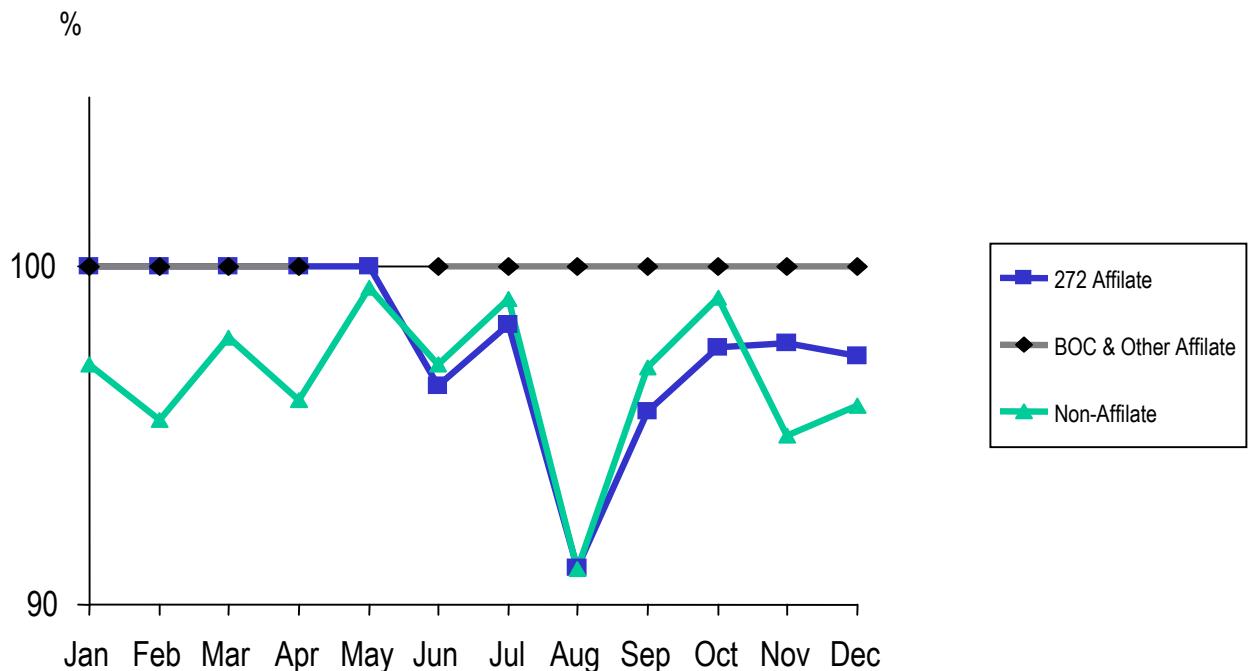
VERIZON NEW YORK 272 AUDIT REPORT - 2005 PIC INTERVALS



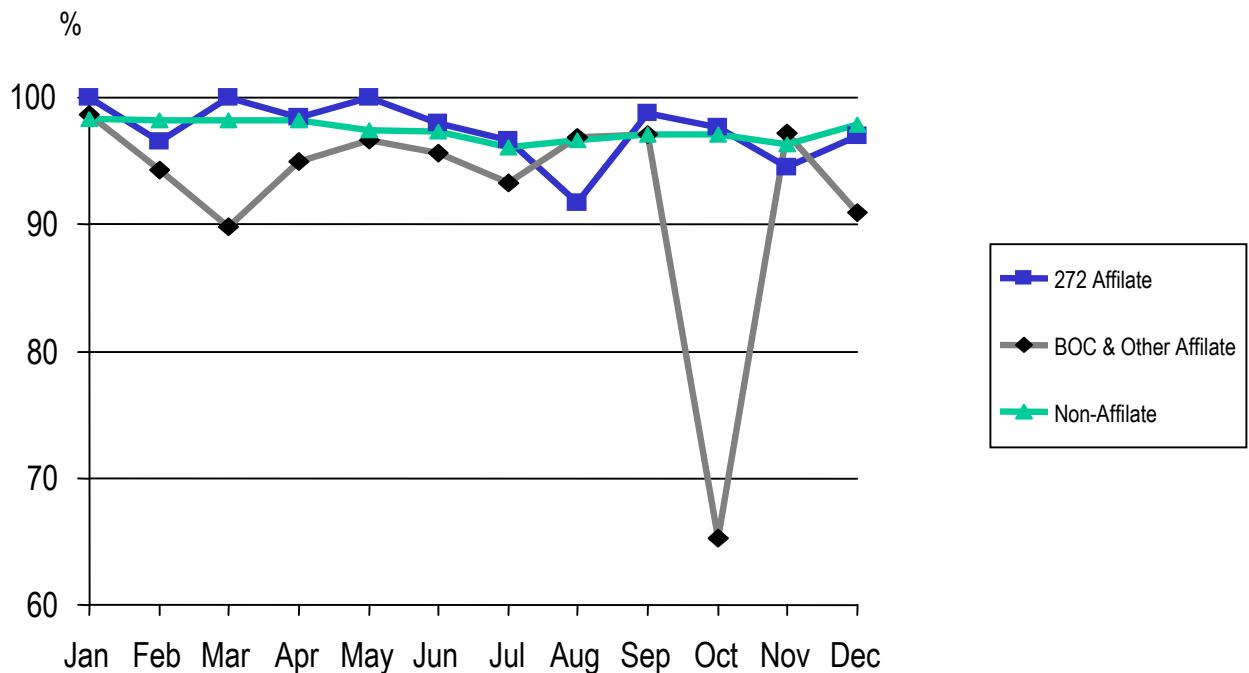
VERIZON NEW YORK 272 AUDIT REPORT - 2006 PIC INTERVALS



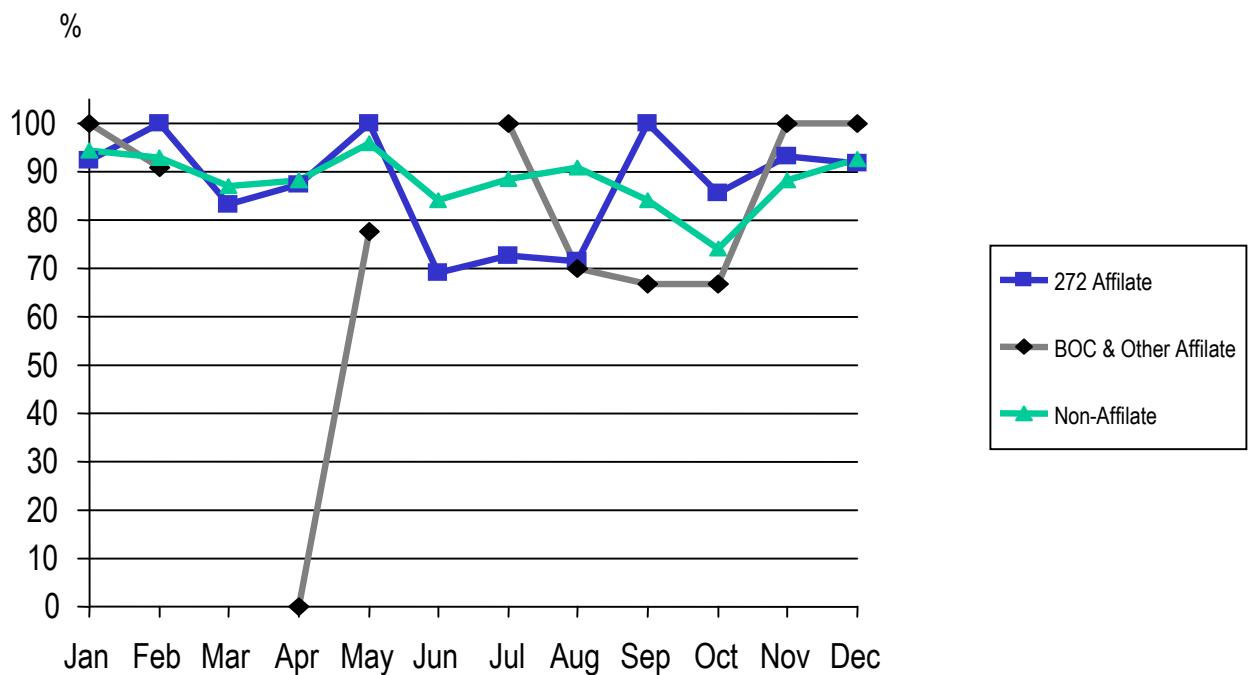
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS0 - PA



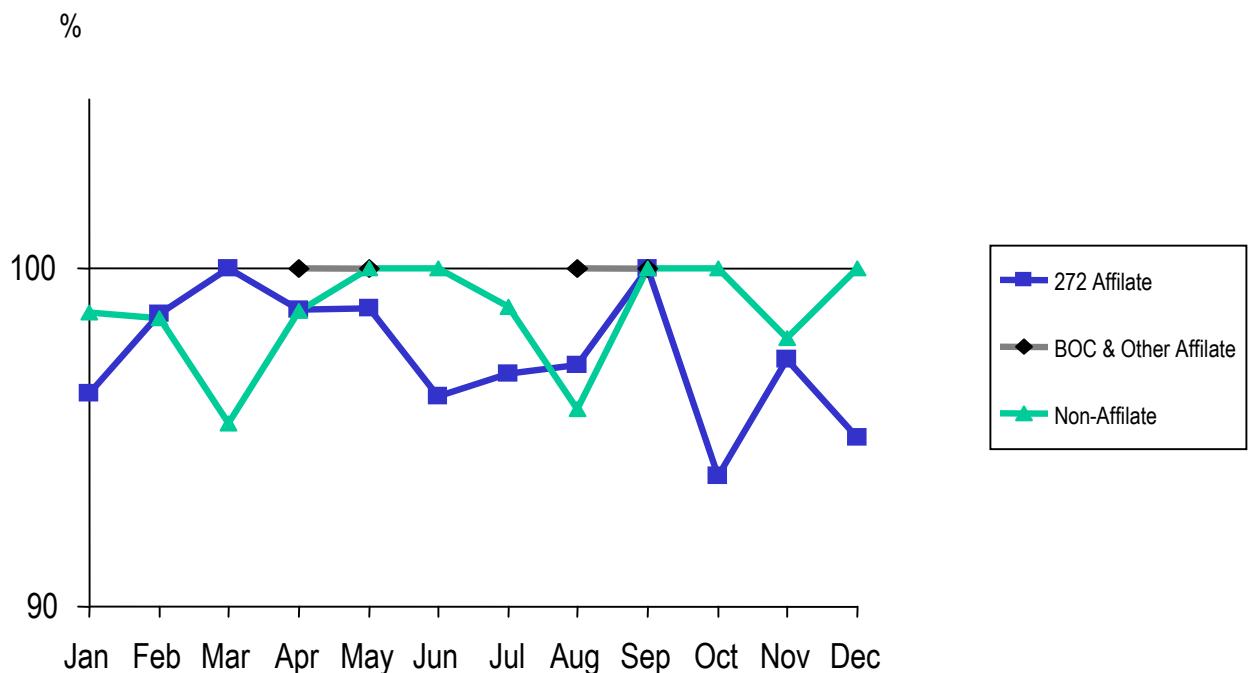
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS1 - PA



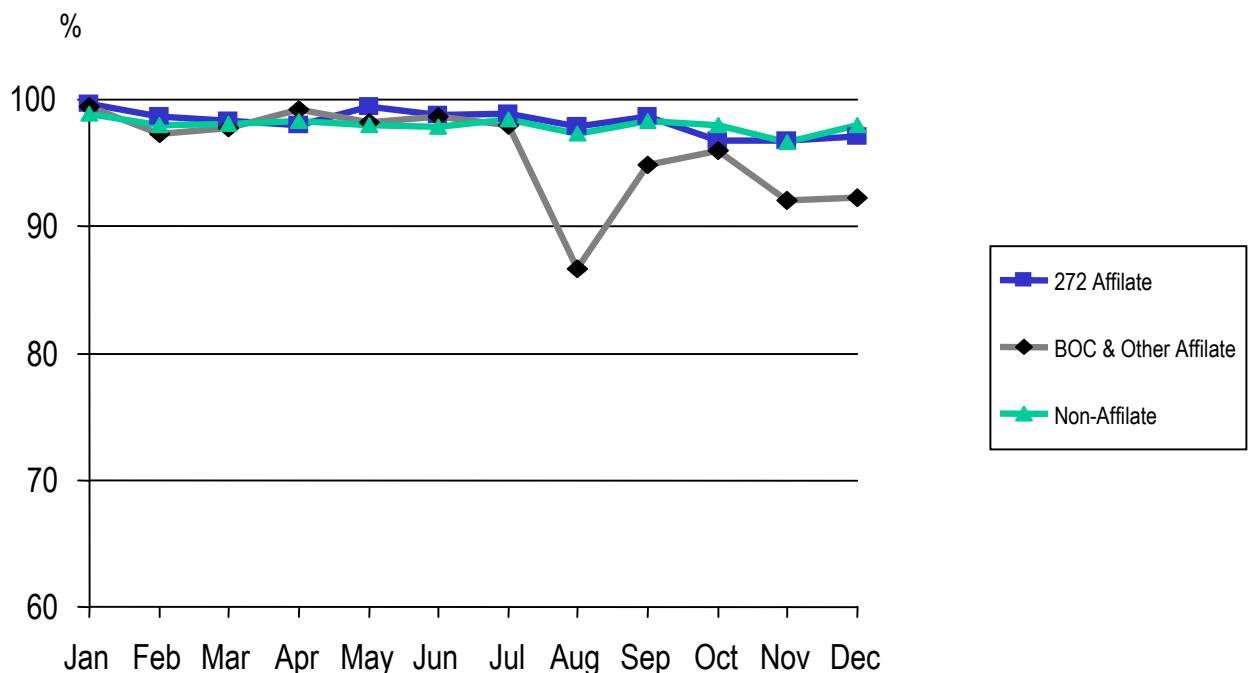
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS3 & Higher - PA



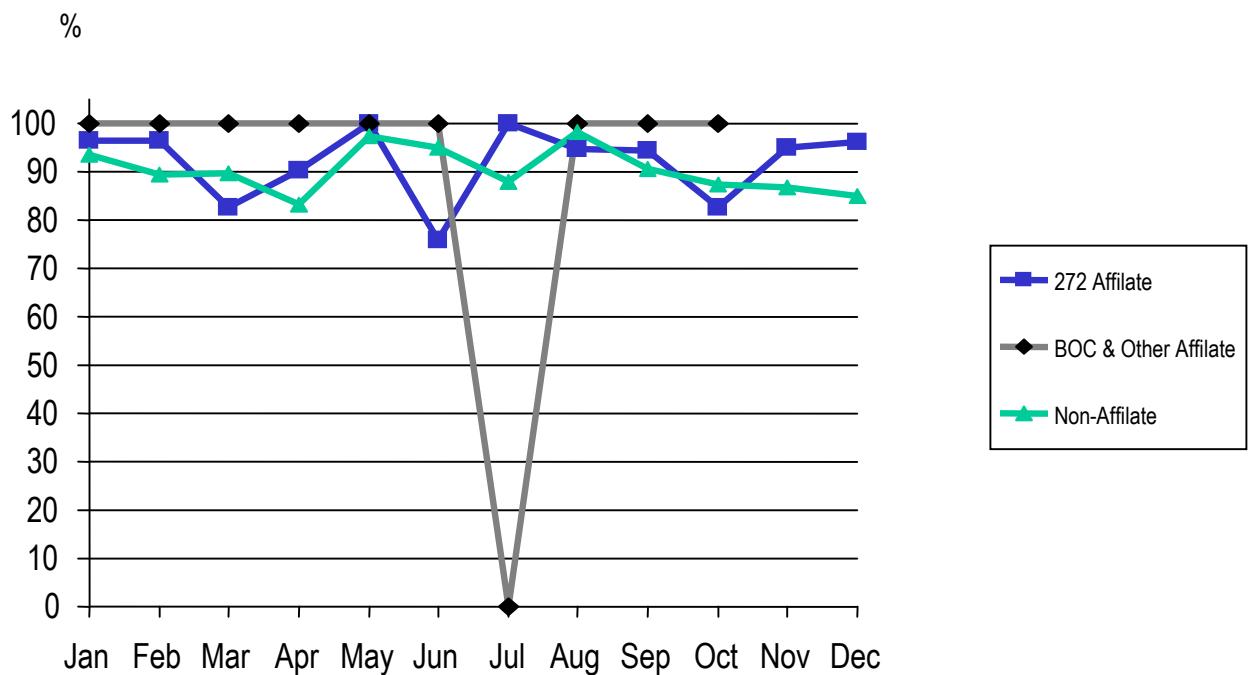
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS0 - PA



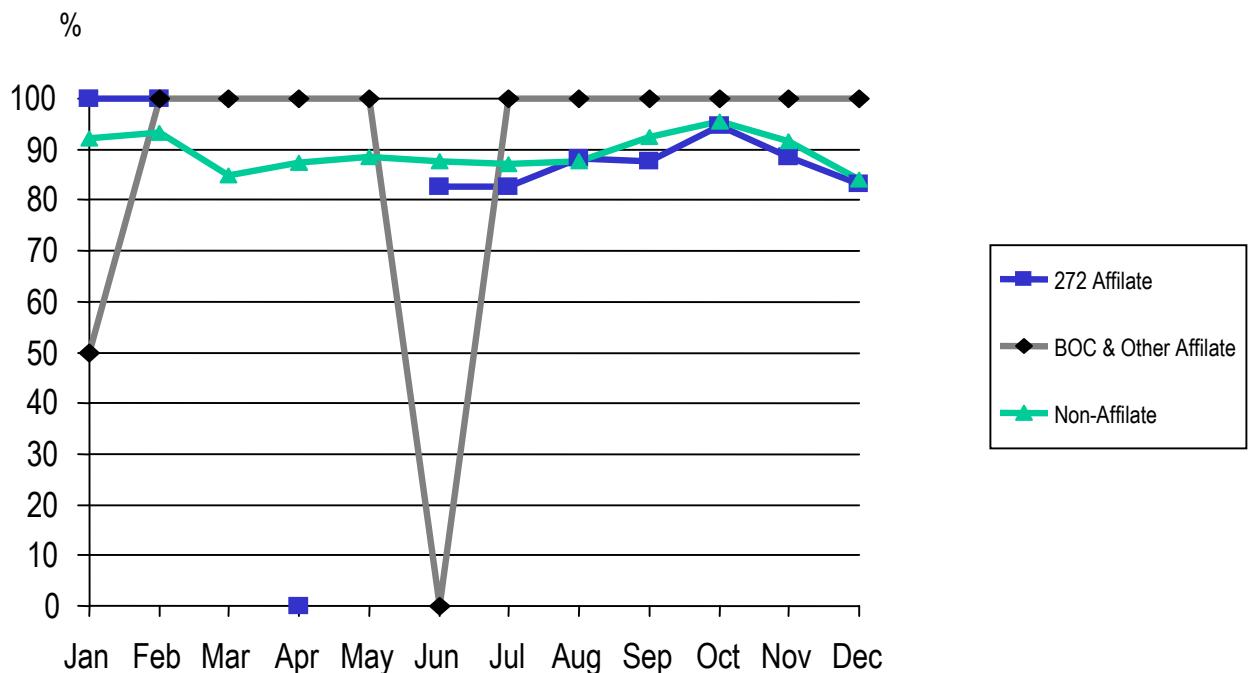
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS1 - PA



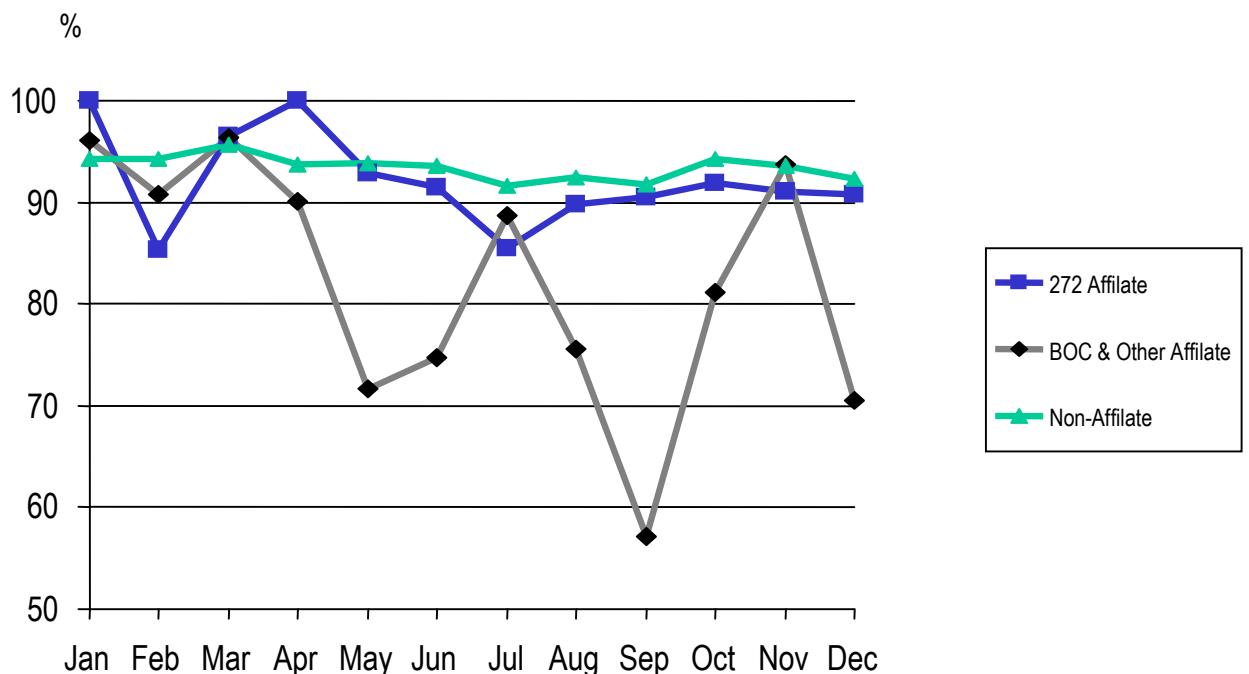
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS3 & Higher - PA



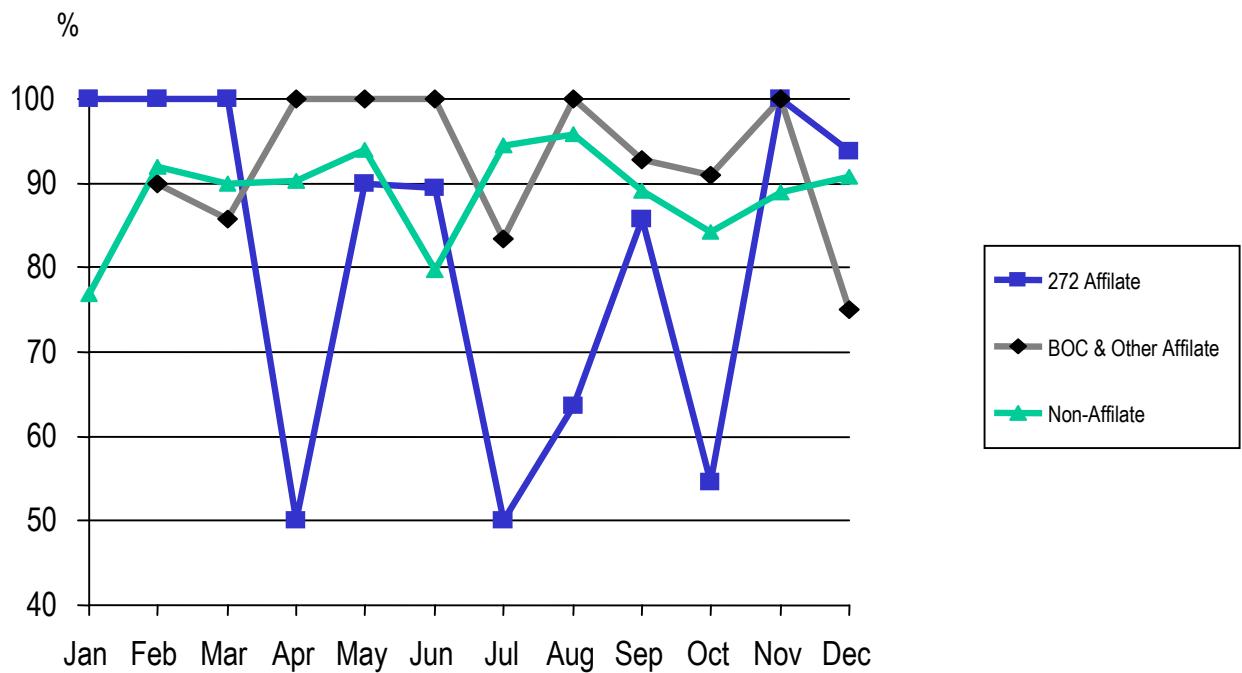
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS0 - PA



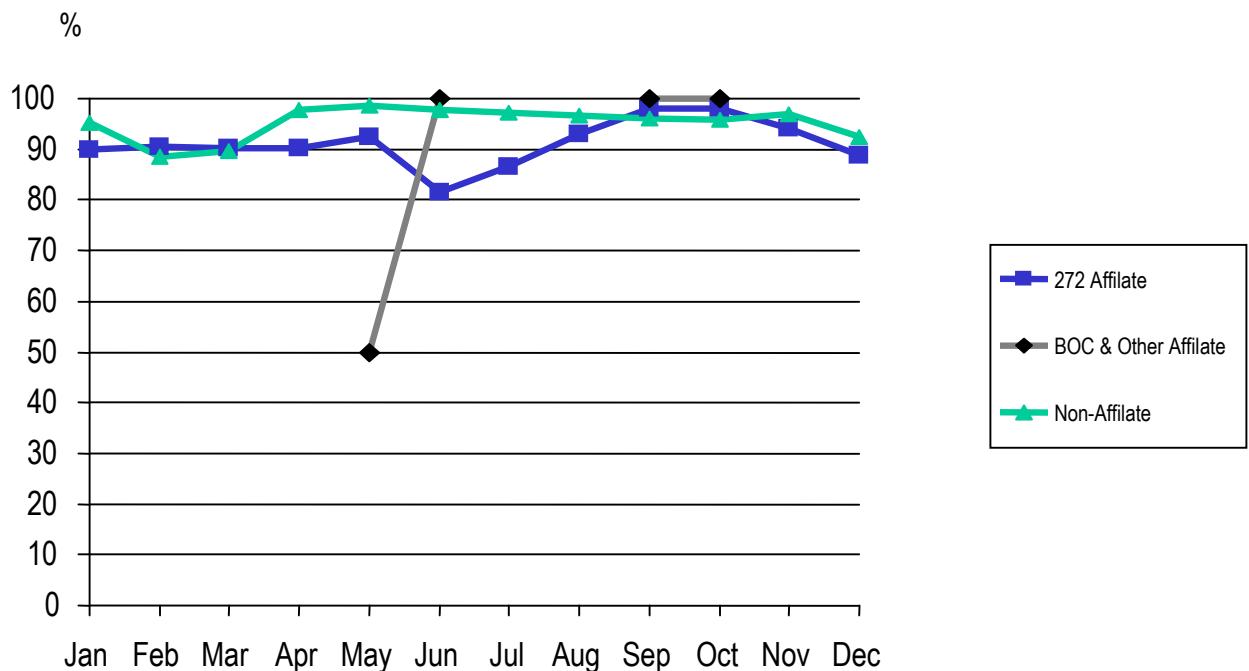
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS1 - PA



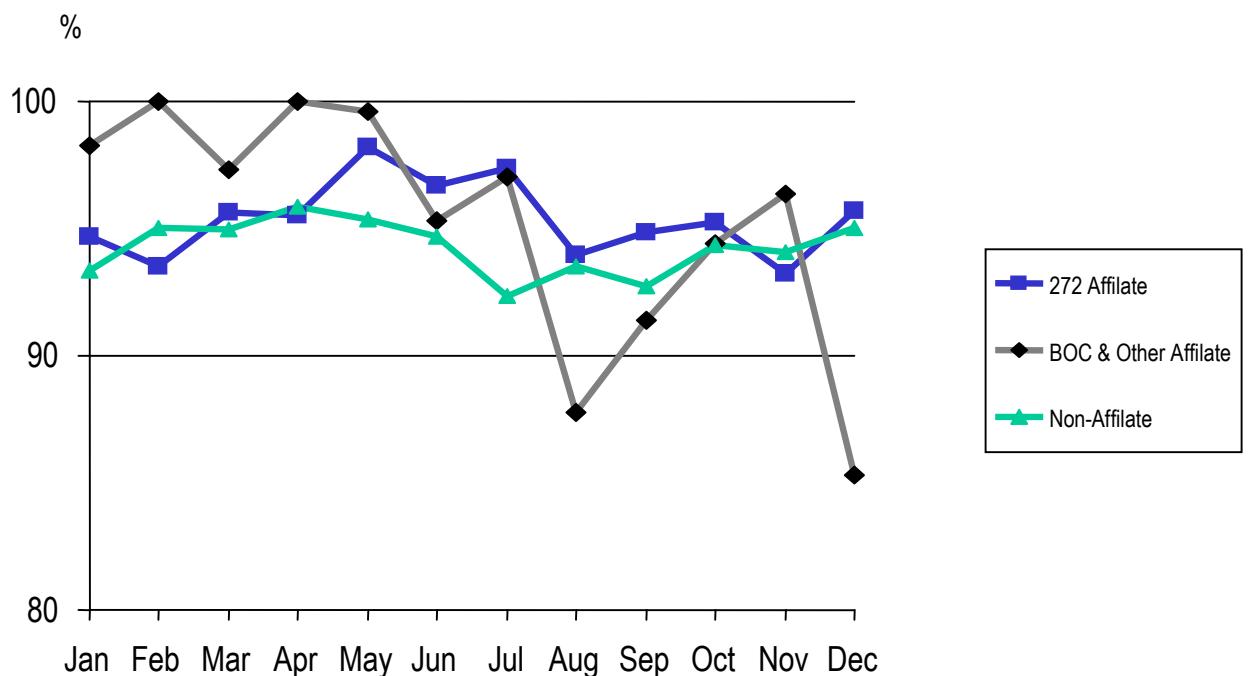
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS3 & Higher - PA



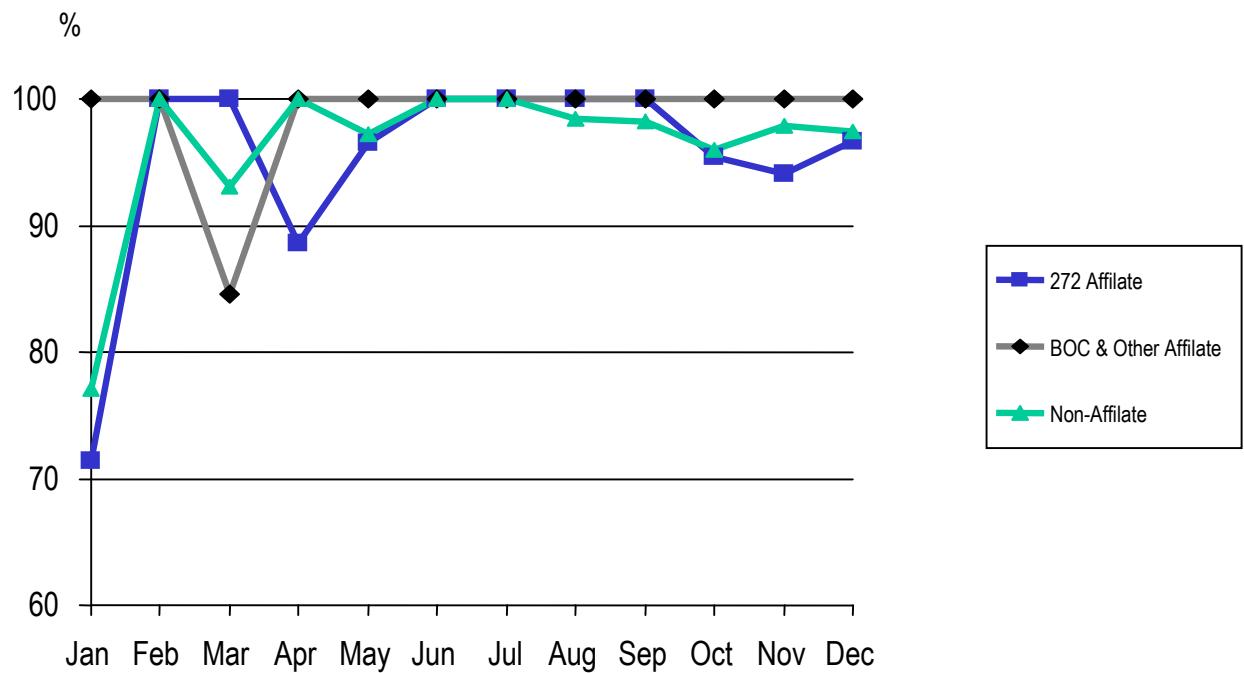
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS0 - PA



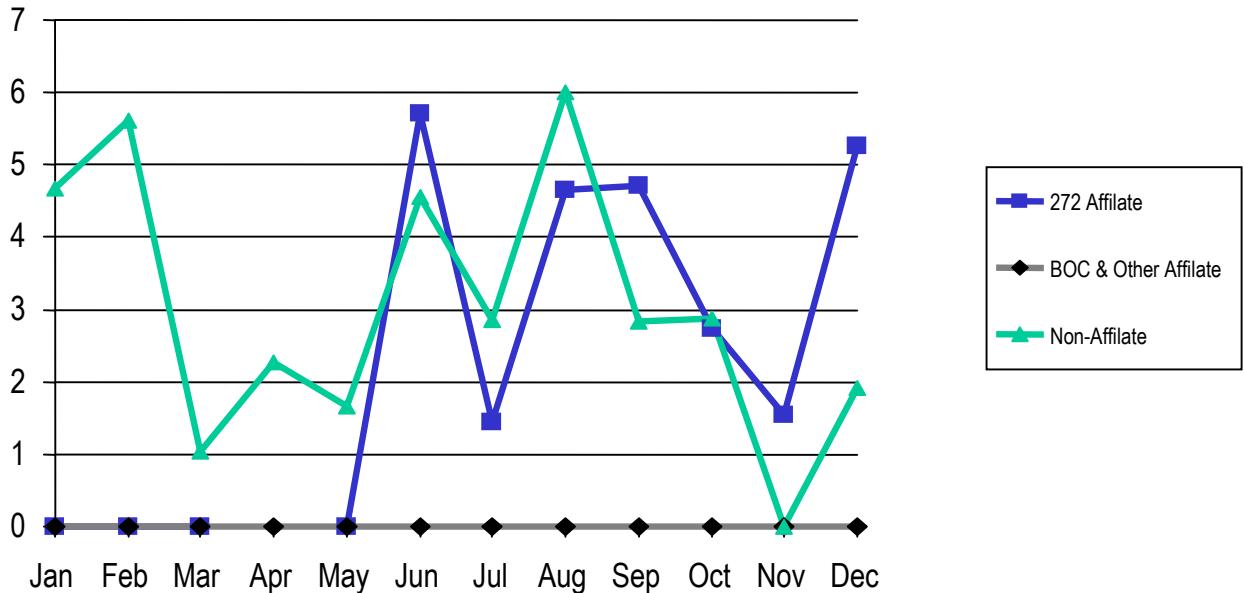
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS1 - PA



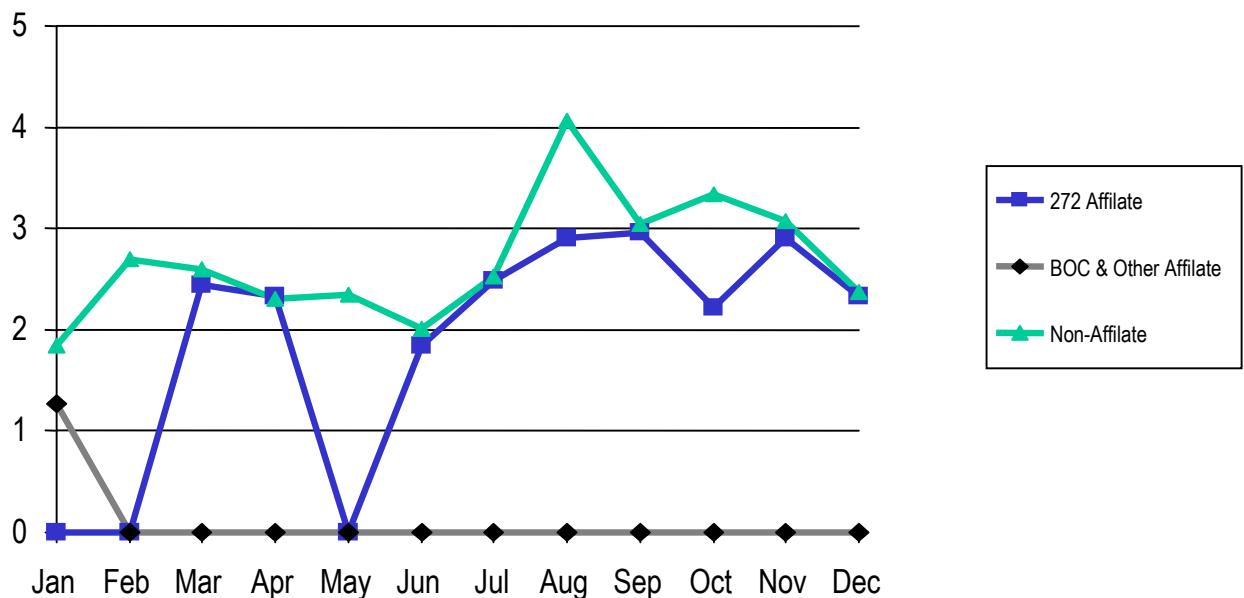
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS3 & Higher - PA



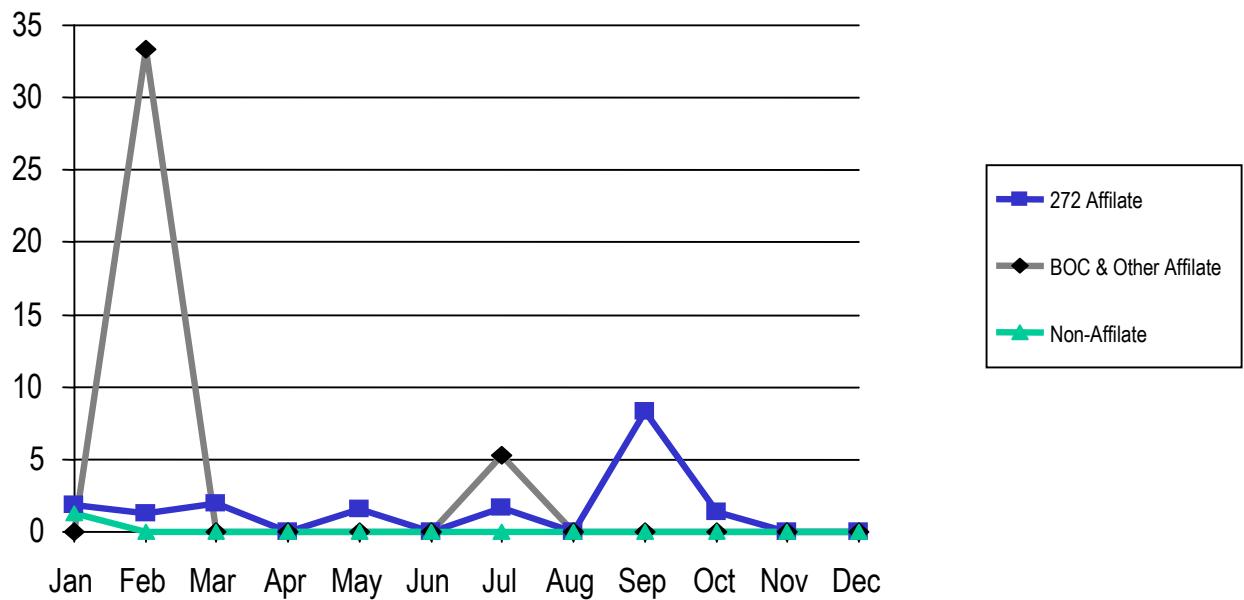
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS0 - PA



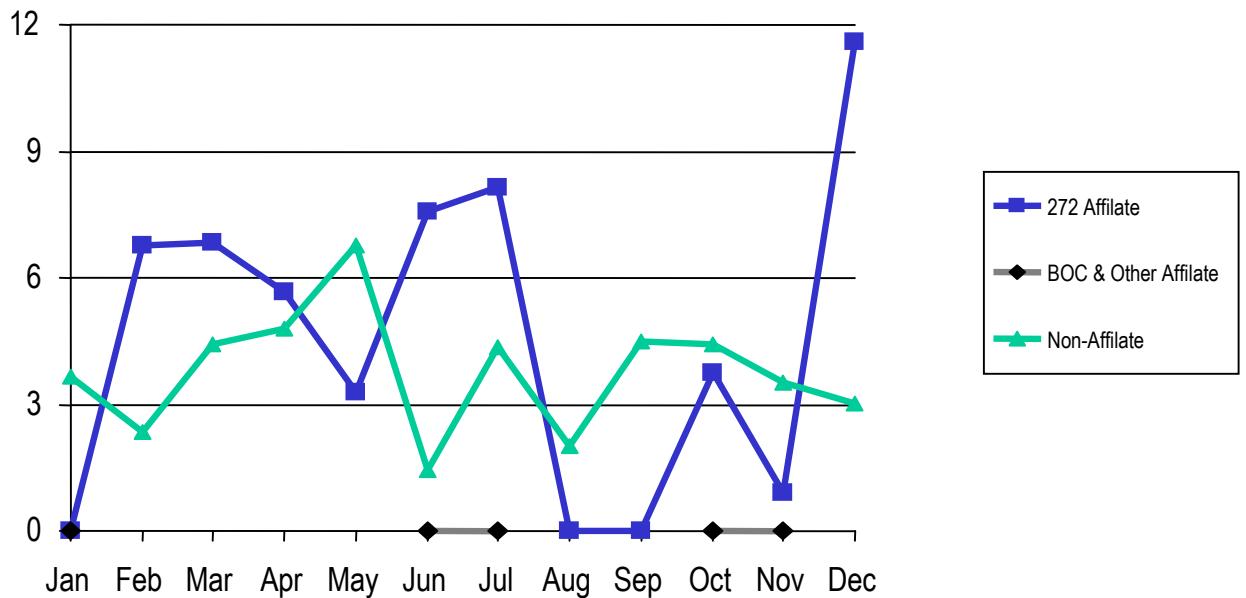
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS1 - PA



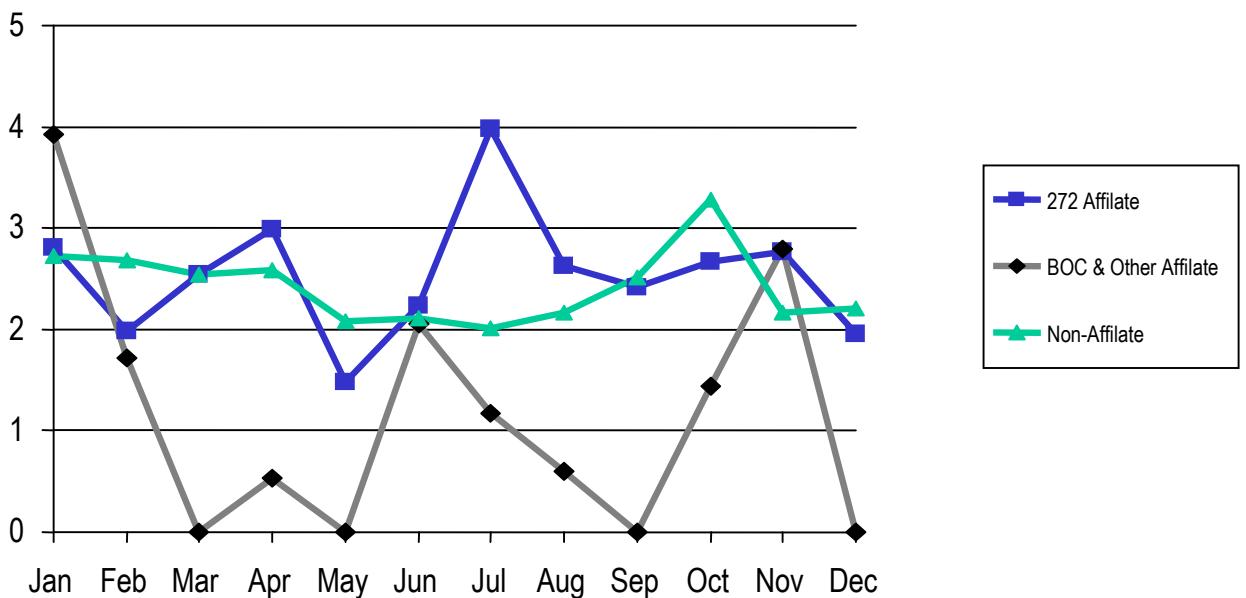
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS3 & Higher - PA



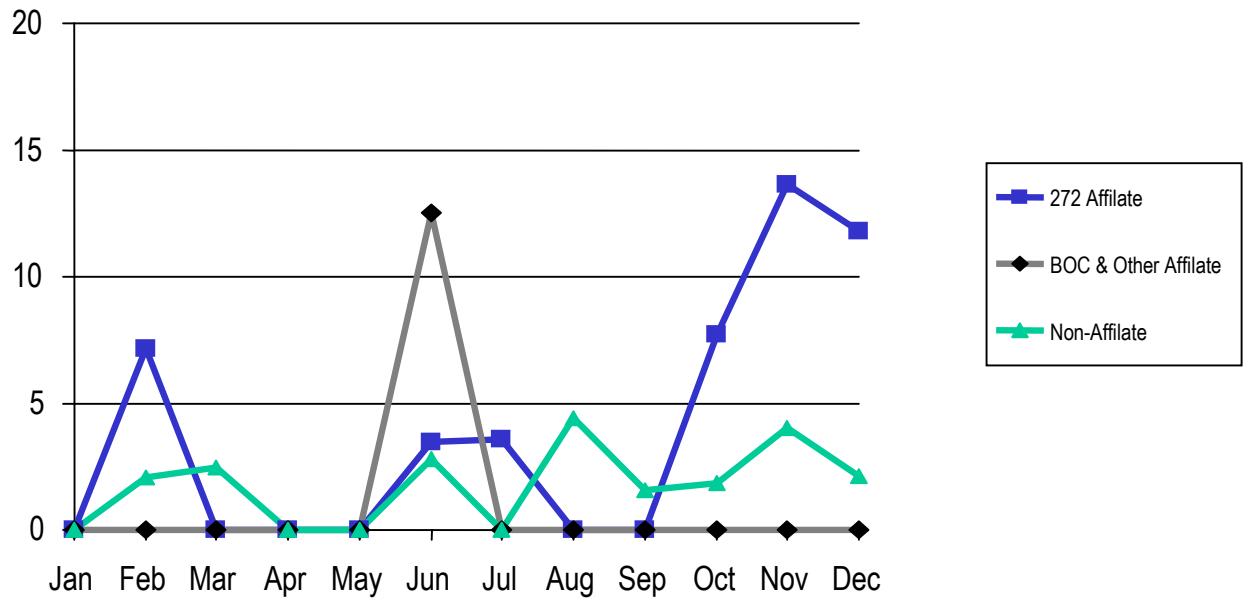
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS0 - PA



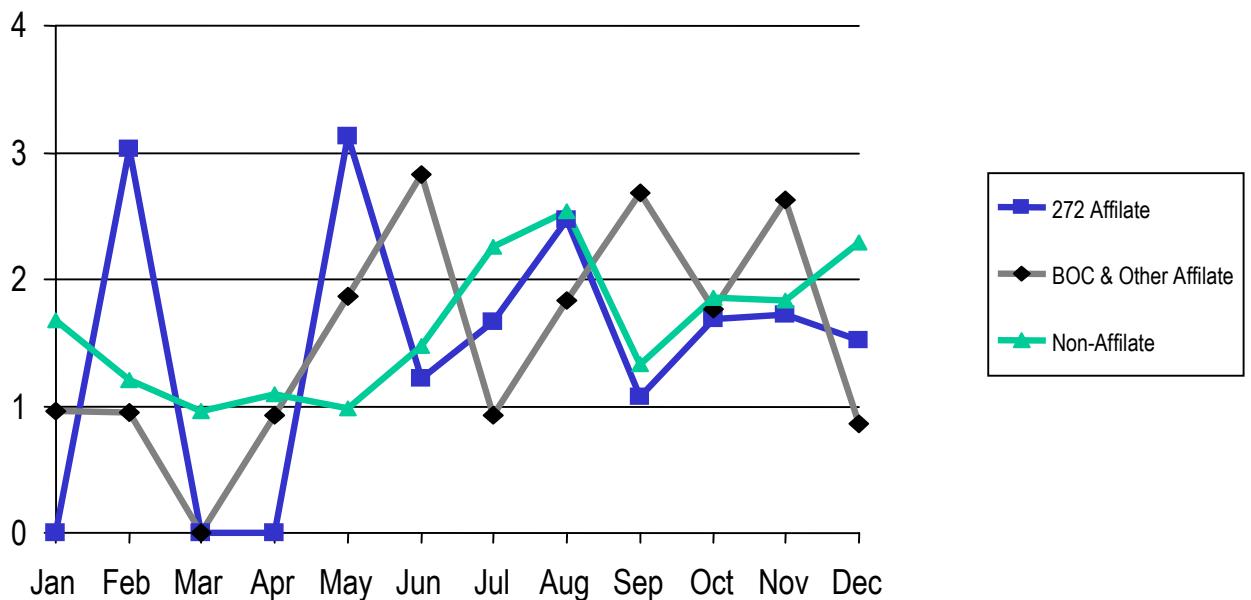
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS1 - PA



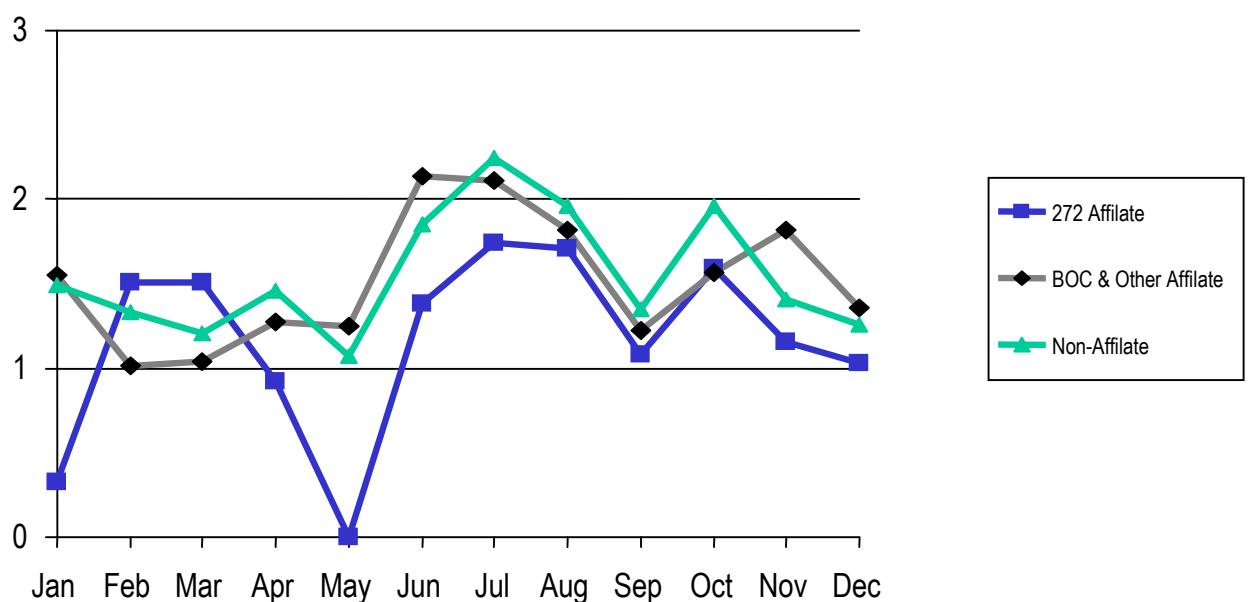
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS3 & Higher - PA



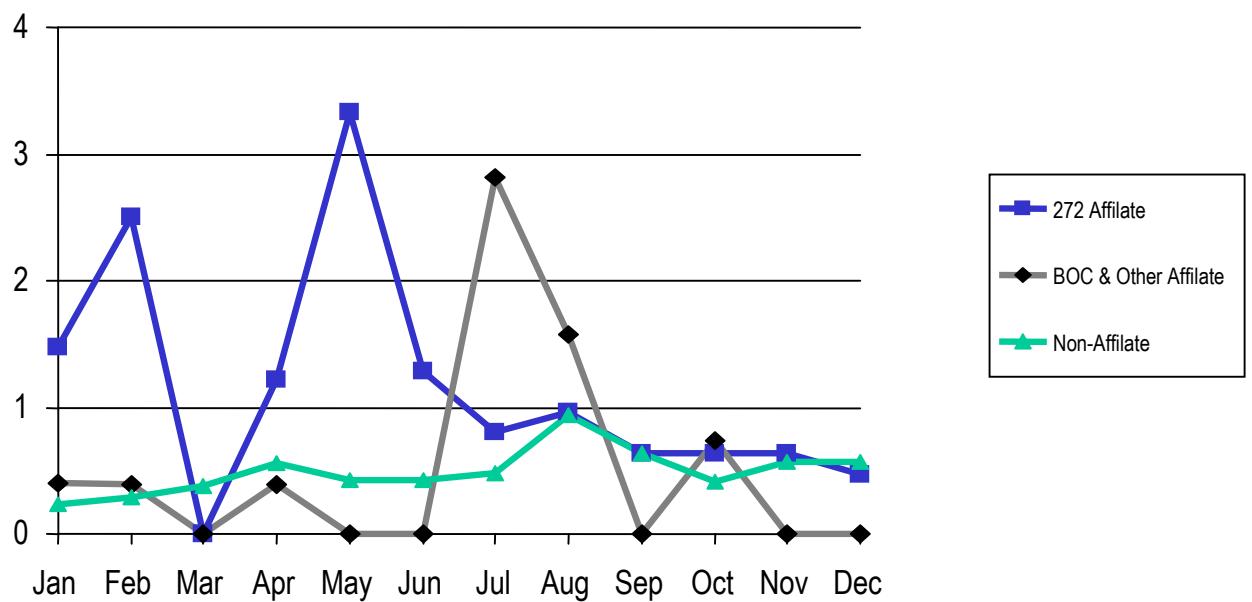
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS0 - PA



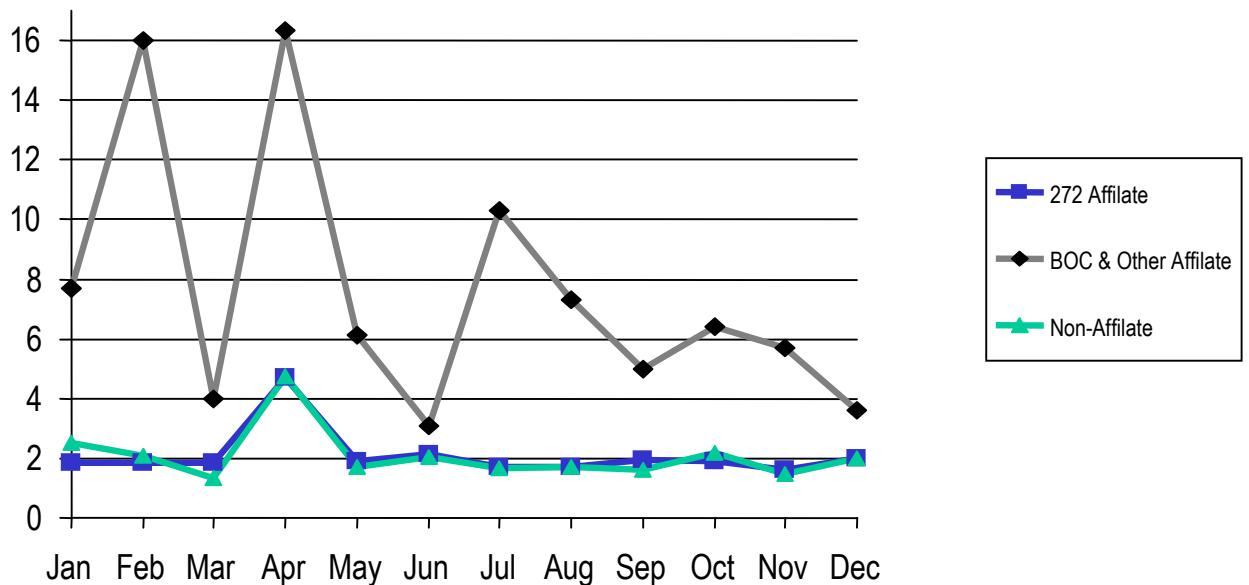
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS1 - PA



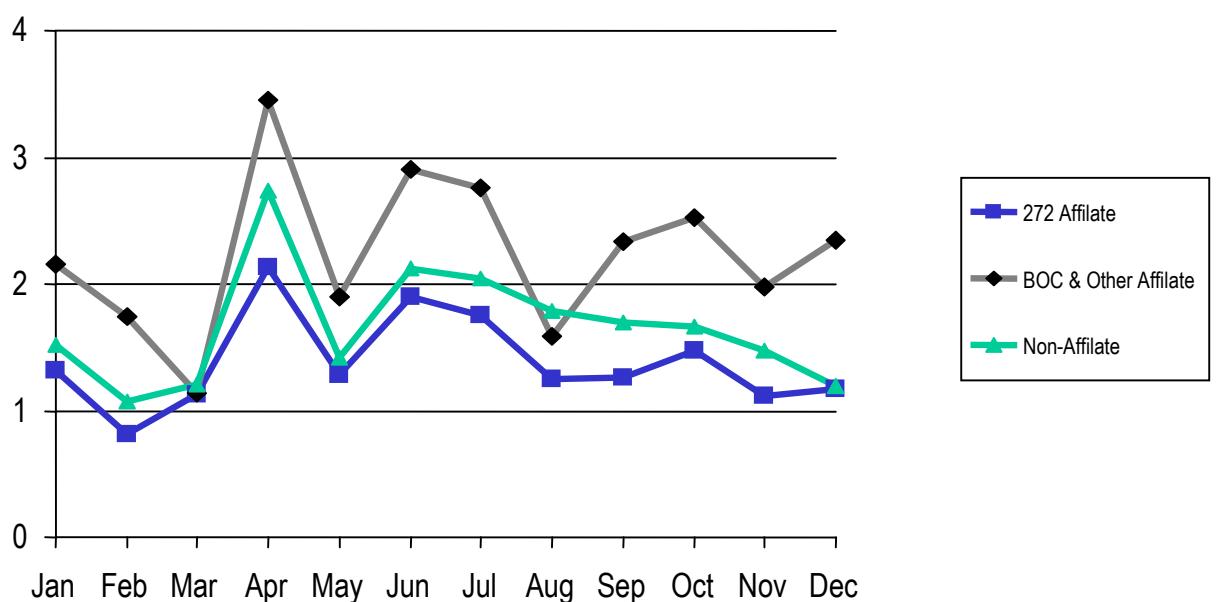
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS3 & Higher - PA



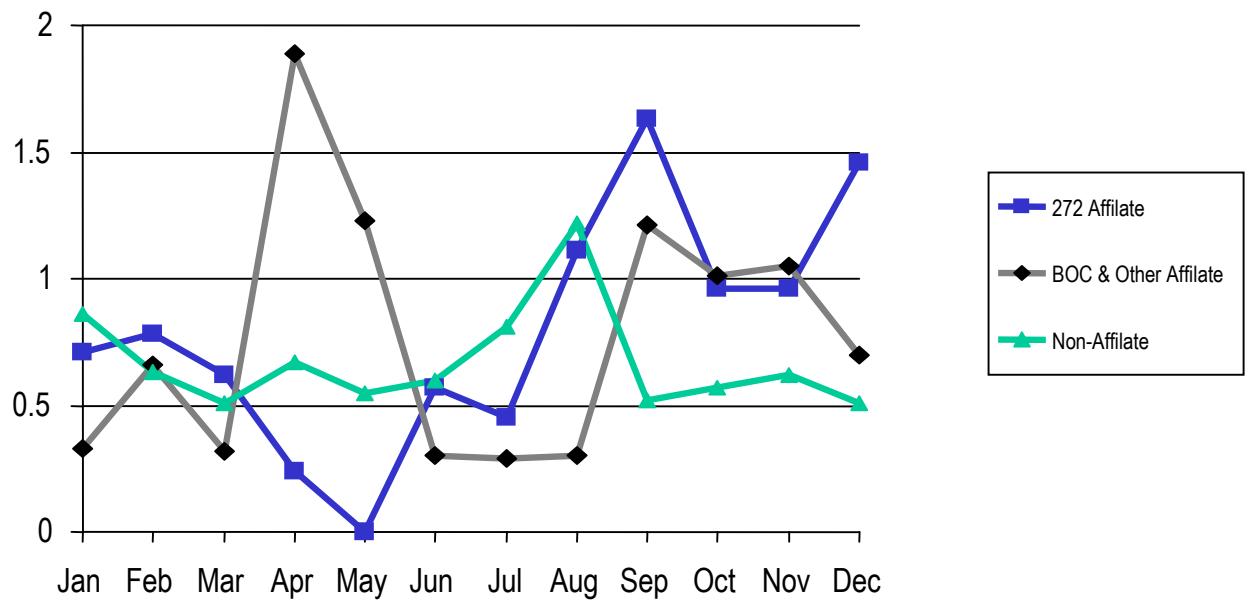
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS0 - PA



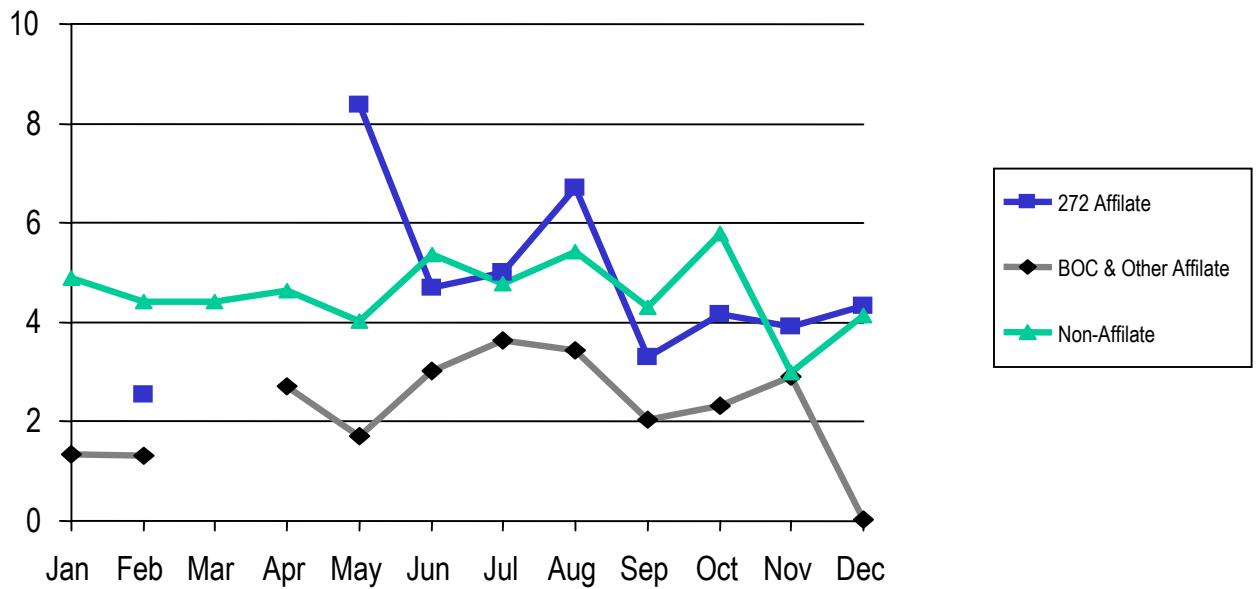
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS1 - PA



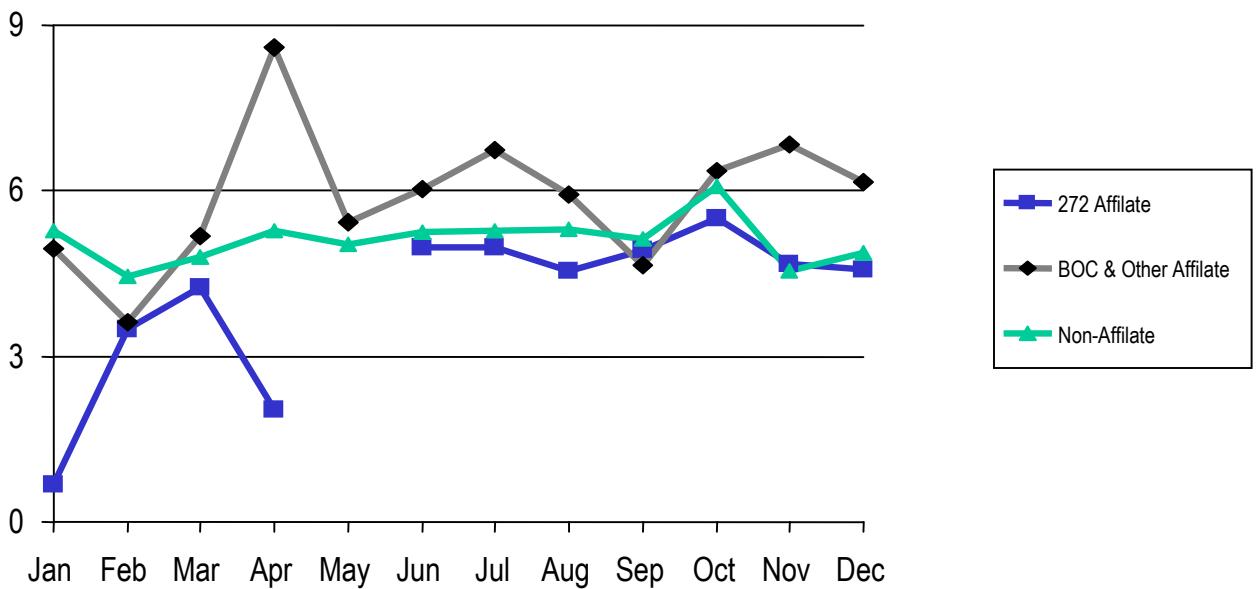
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS3 & Higher - PA



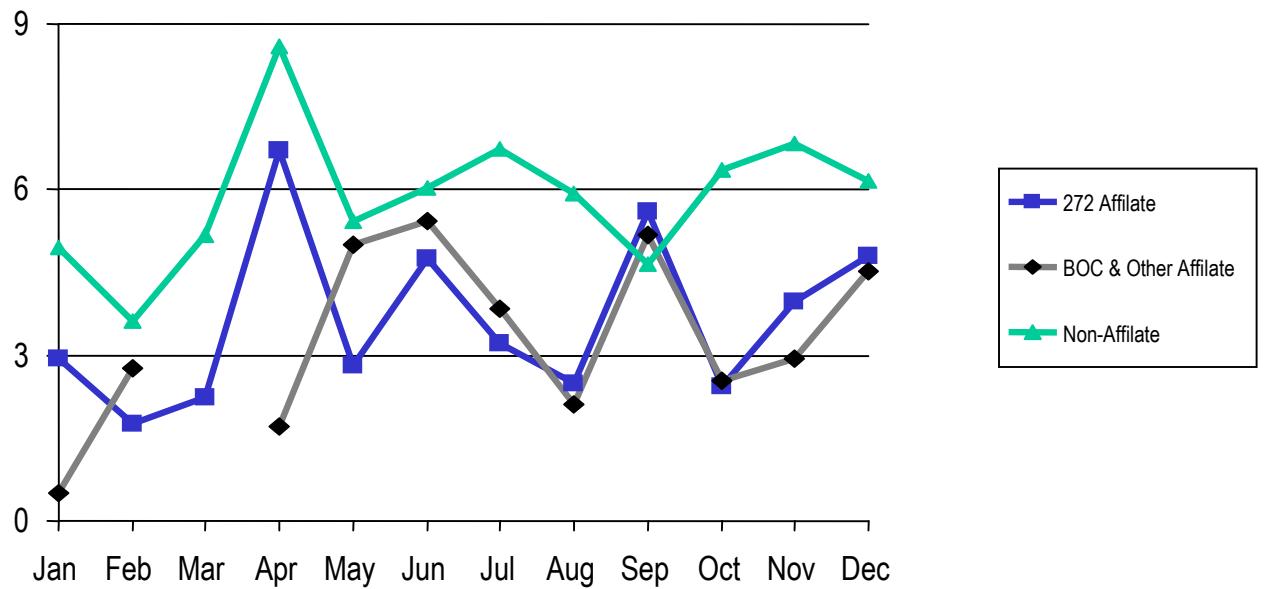
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS0 - PA**



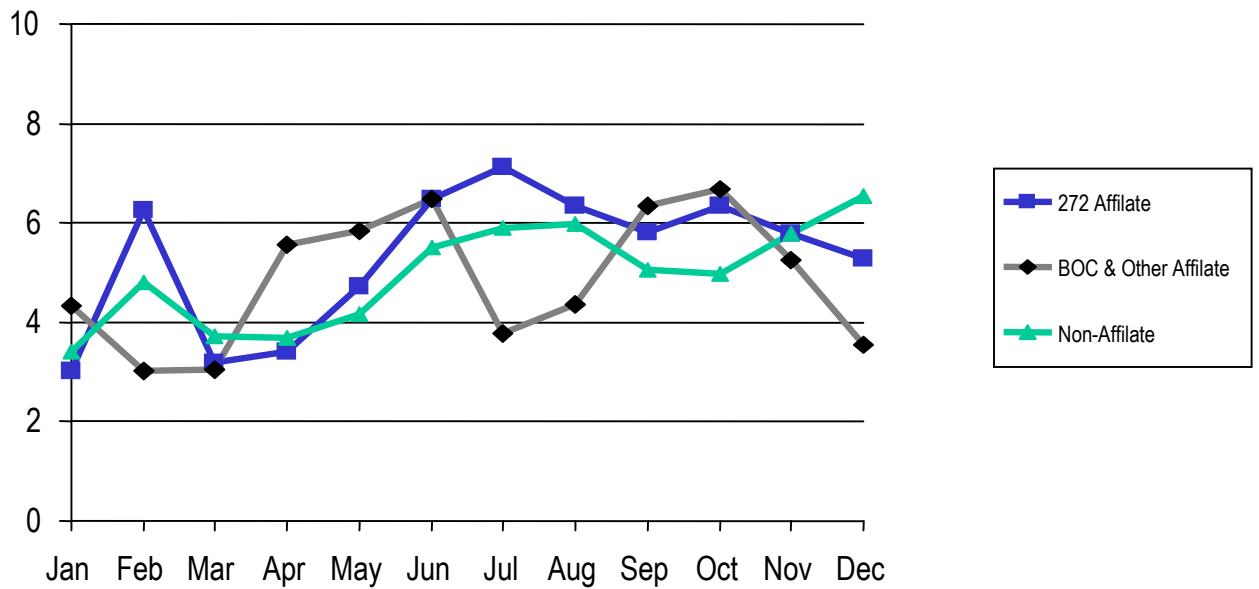
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS1 - PA**



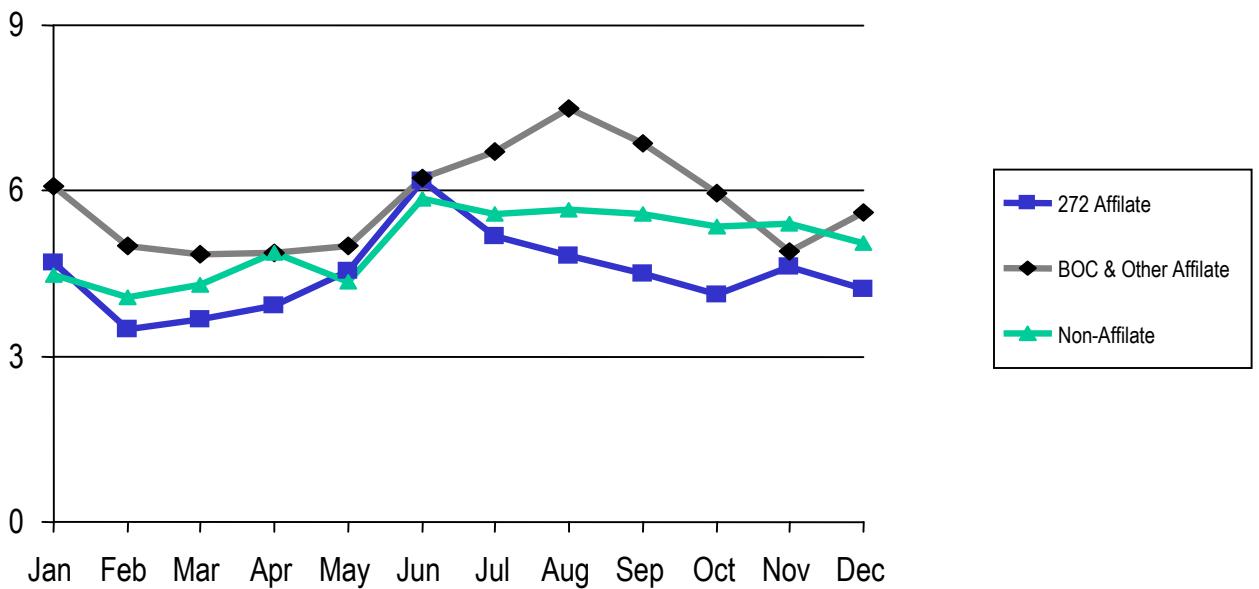
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS3 & Higher - PA**



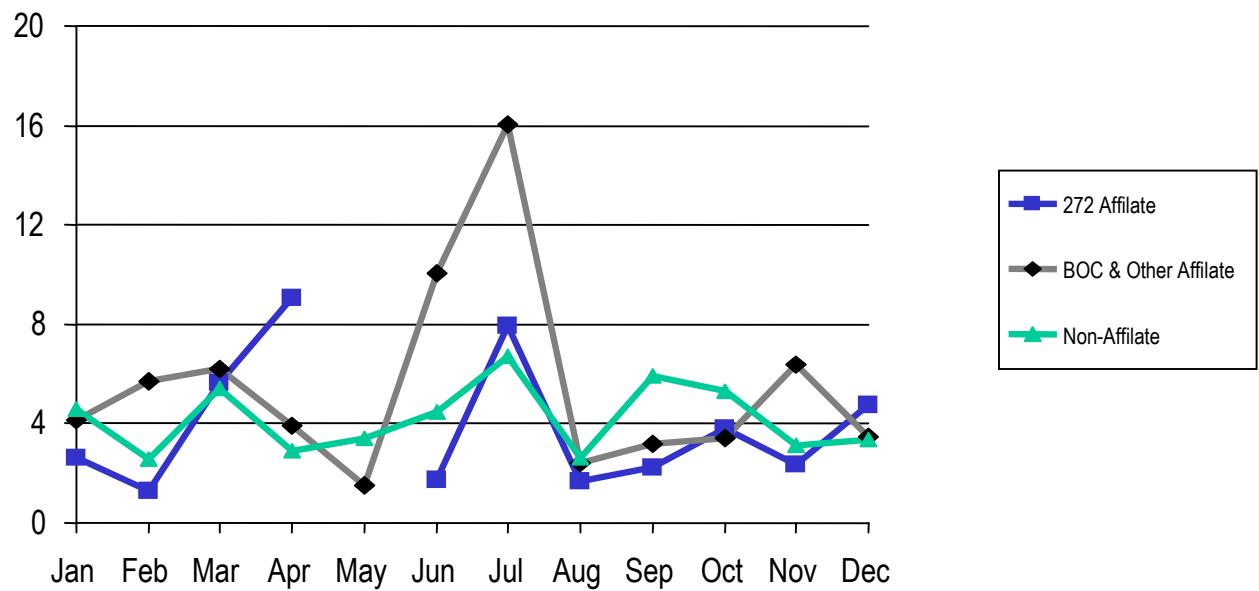
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS0 - PA**



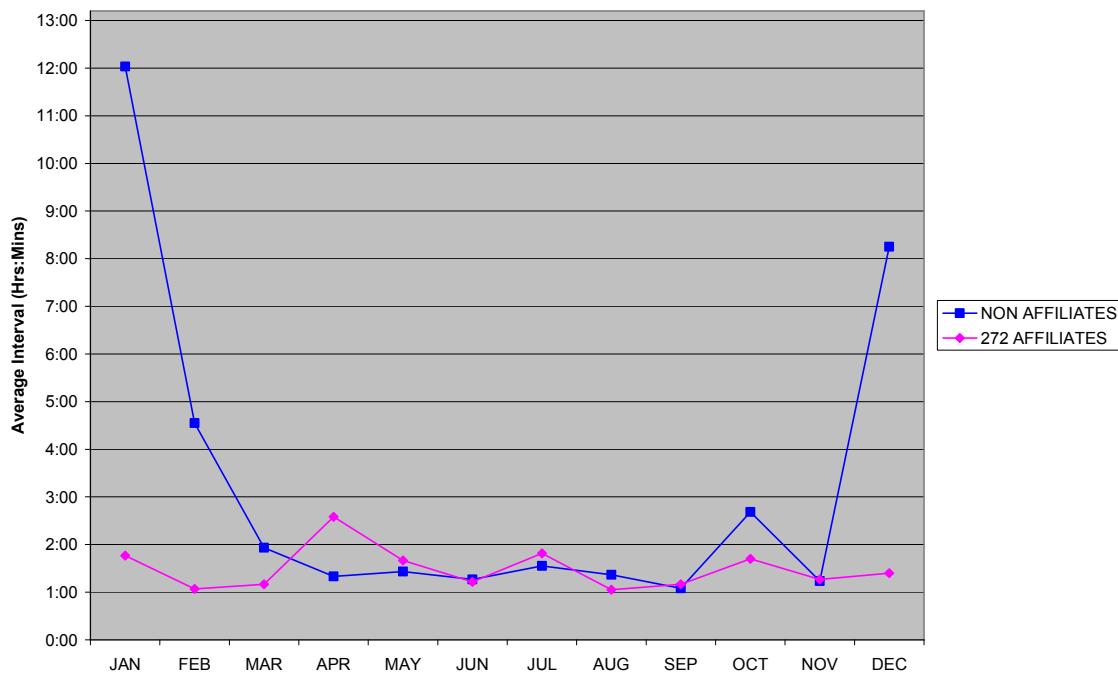
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS1 - PA**



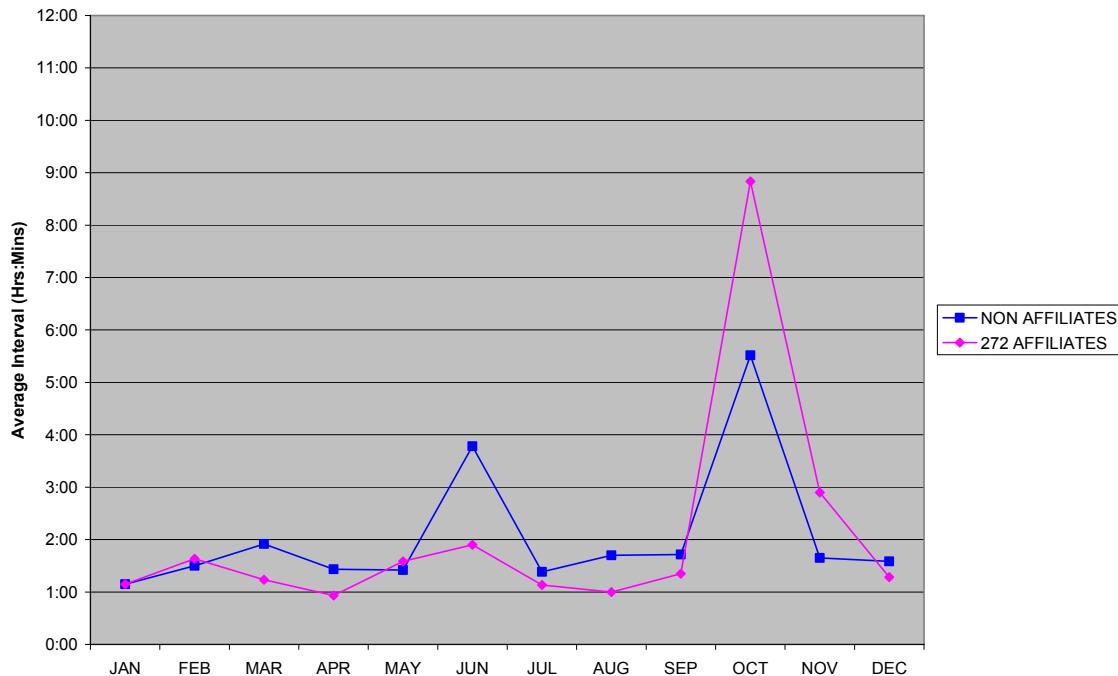
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS3 & Higher - PA**



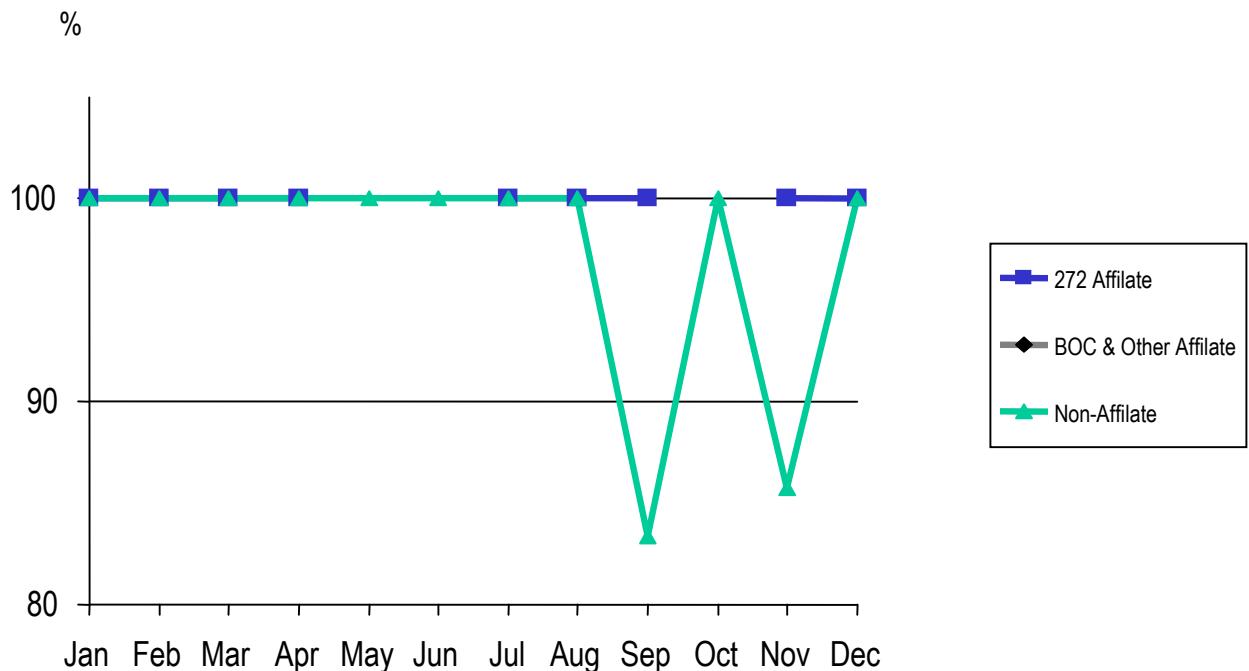
VERIZON PENNSYLVANIA 272 AUDIT REPORT - 2005 PIC INTERVALS



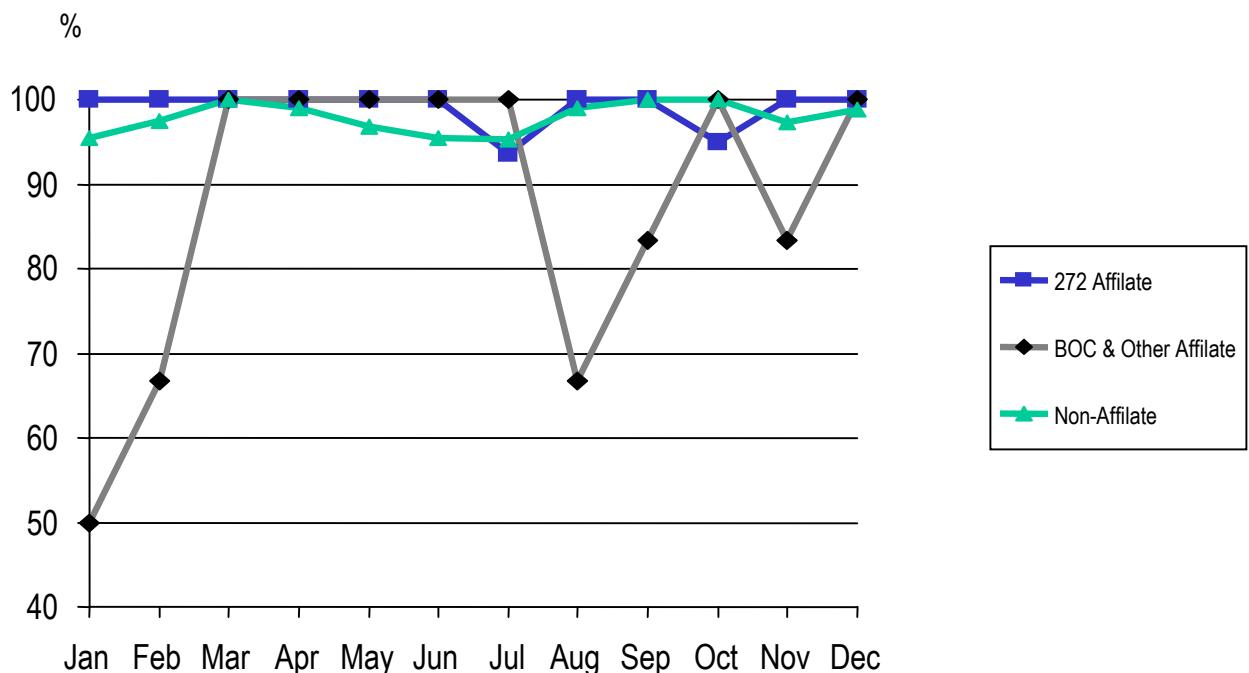
VERIZON PENNSYLVANIA 272 AUDIT REPORT - 2006 PIC INTERVALS



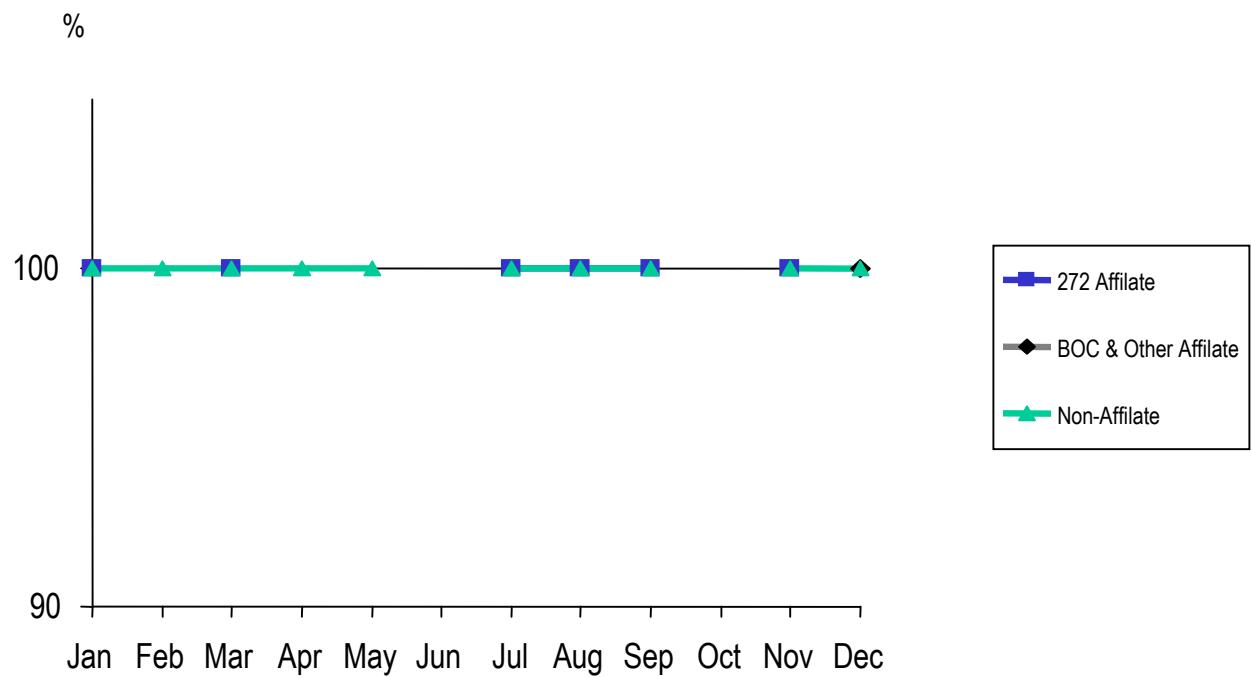
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS0 - RI



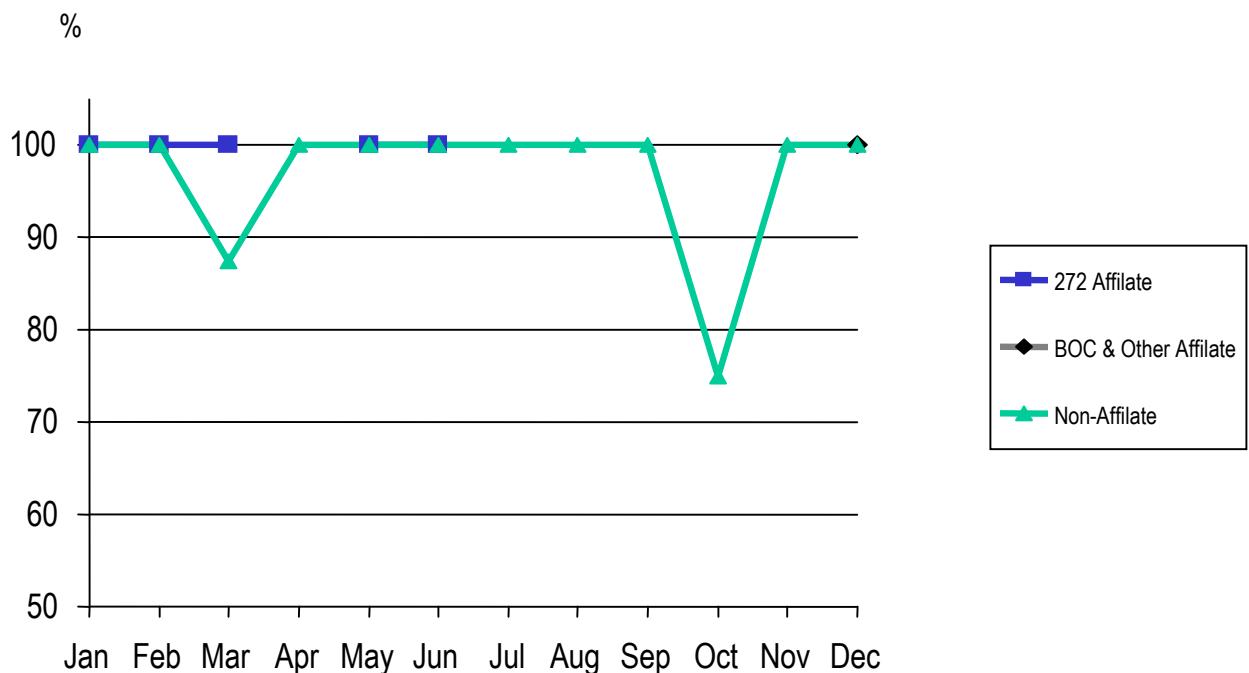
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS1 - RI



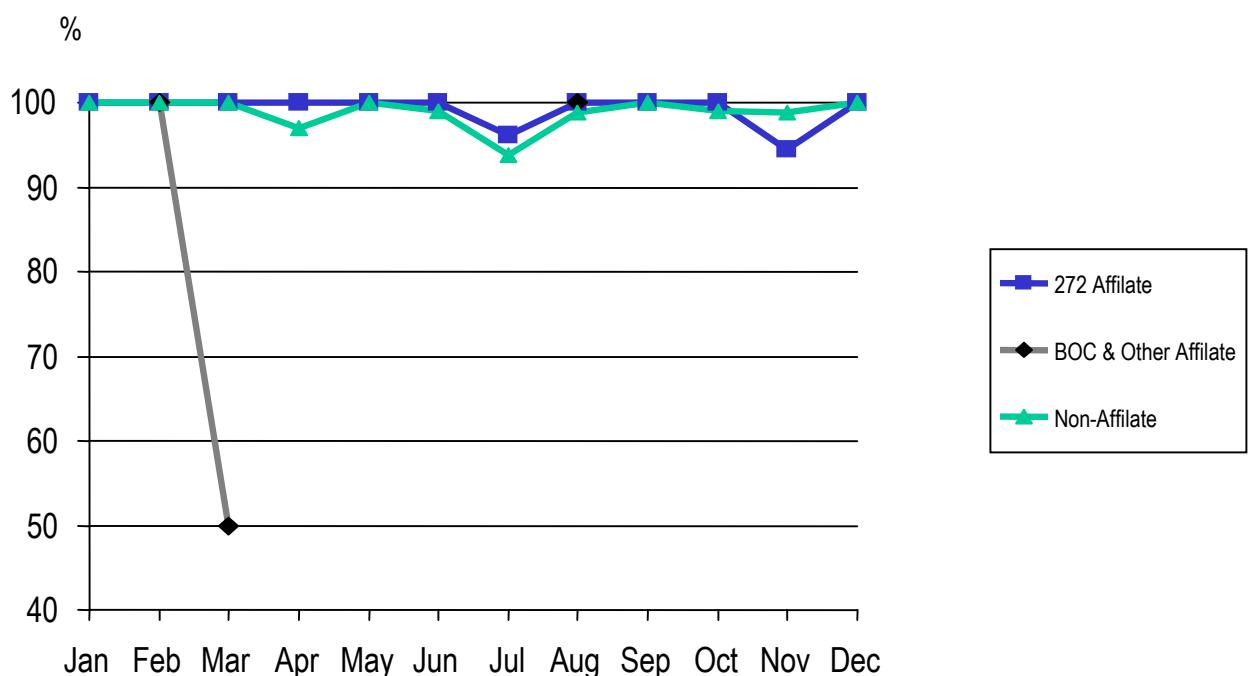
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS3 & Higher - RI



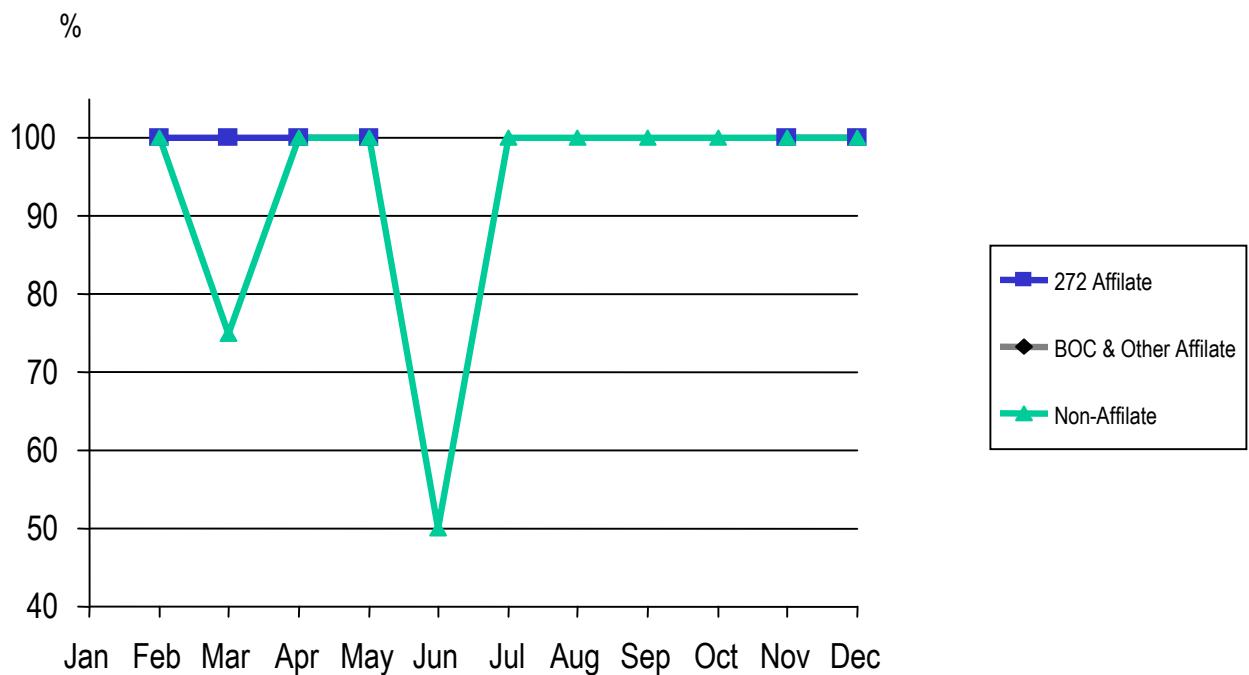
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS0 - RI



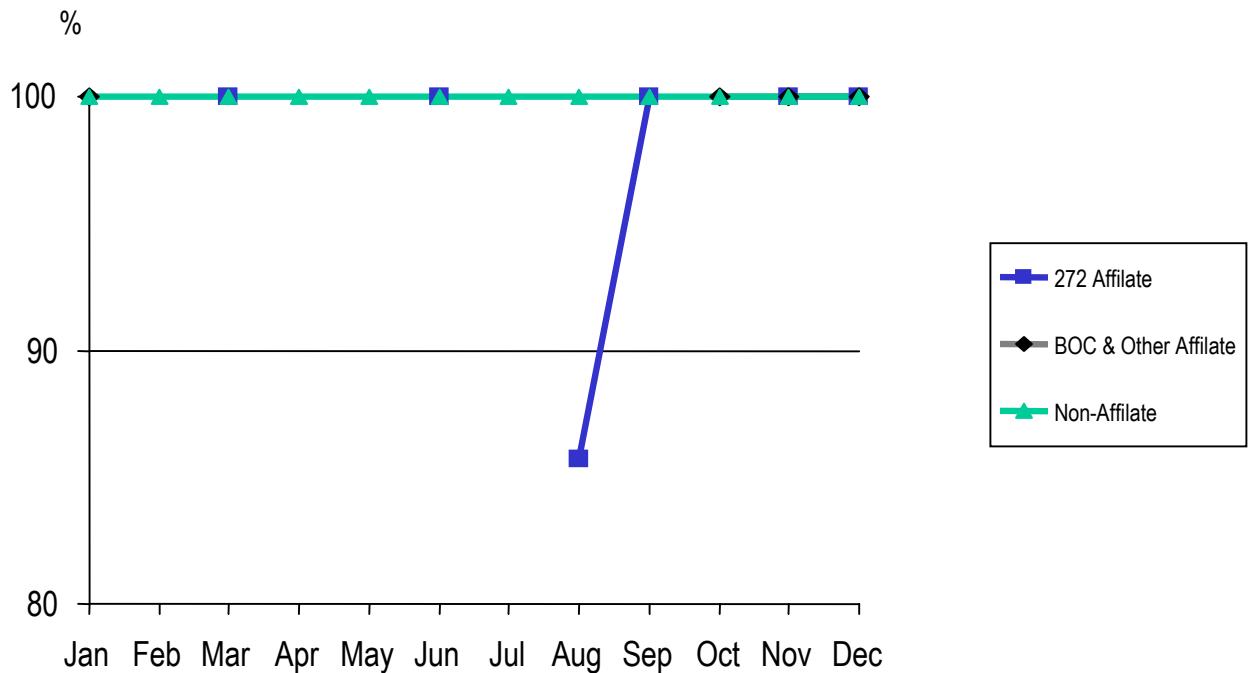
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS1 - RI



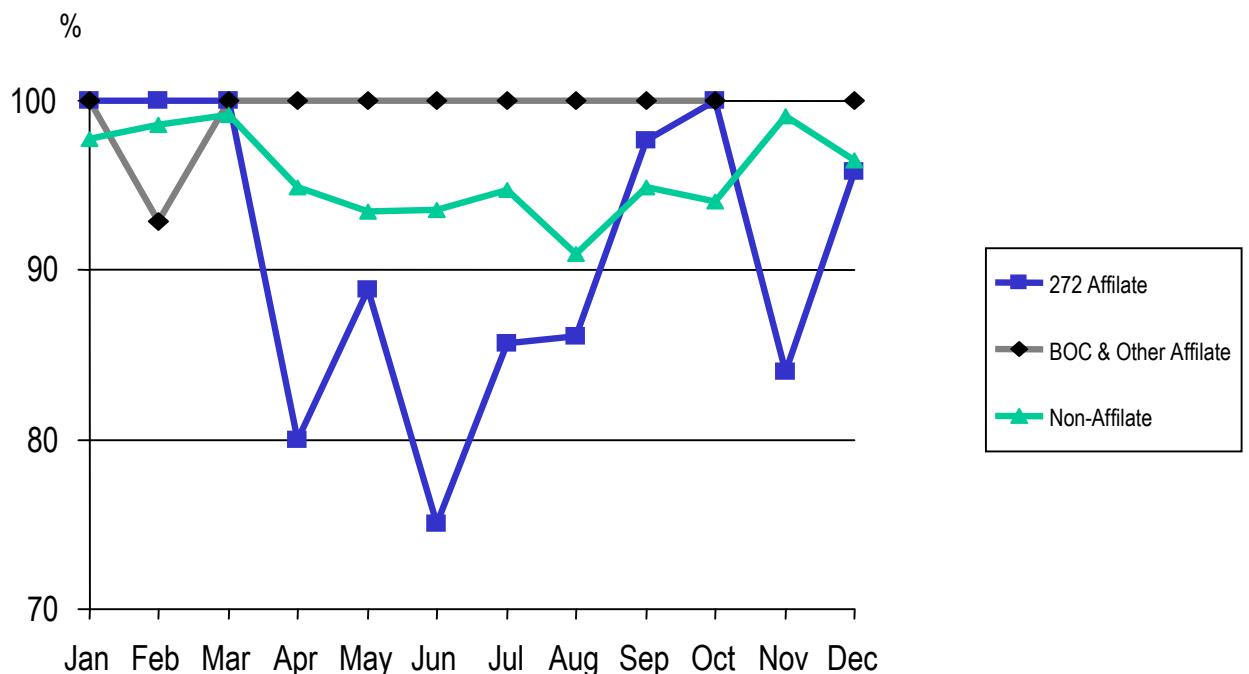
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS3 & Higher - RI



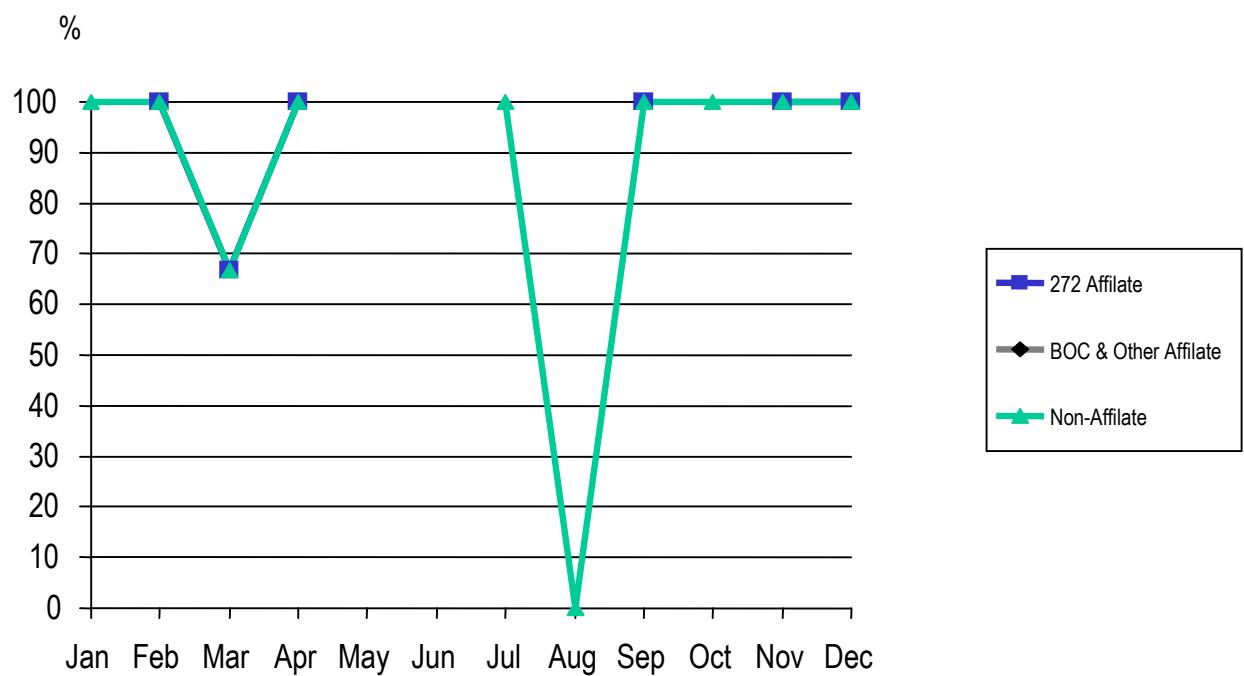
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS0 - RI



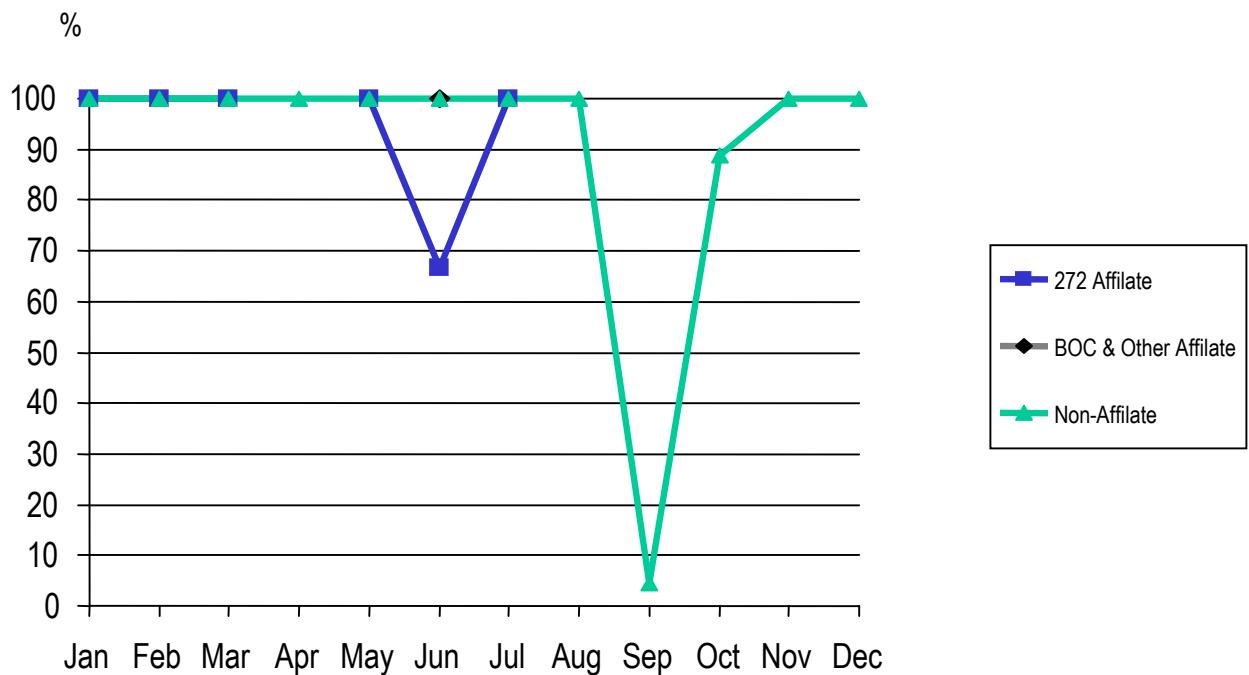
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS1 - RI



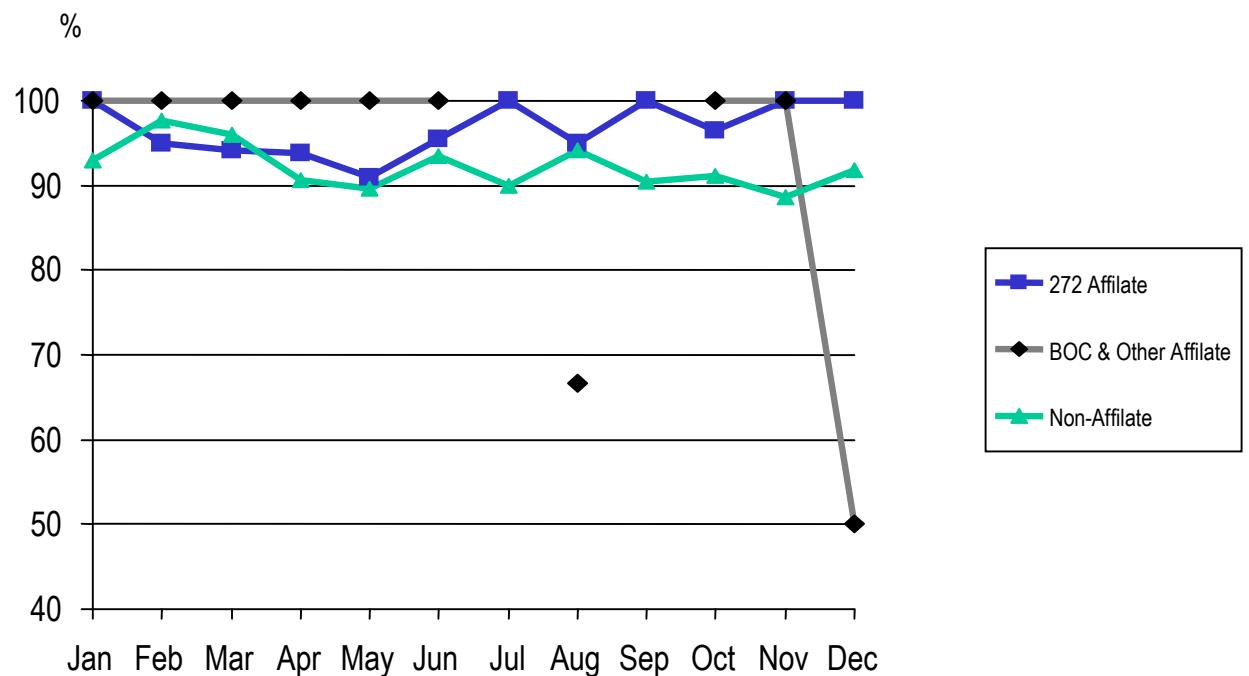
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS3 & Higher - RI



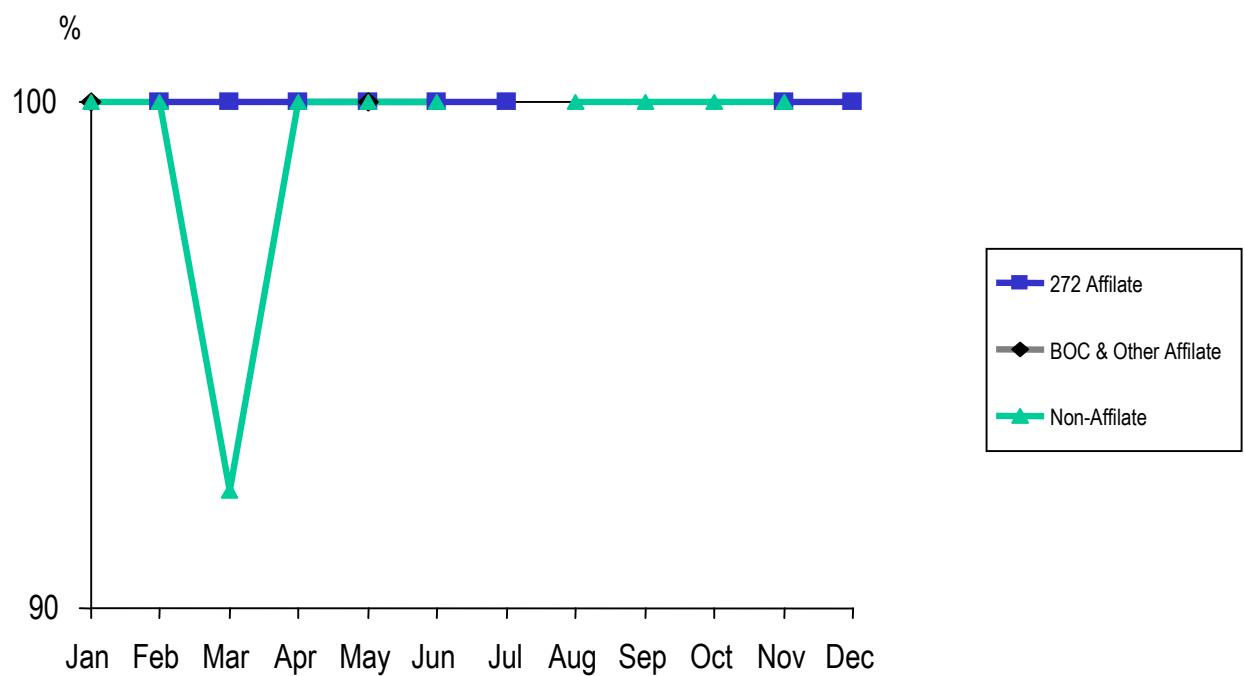
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS0 - RI



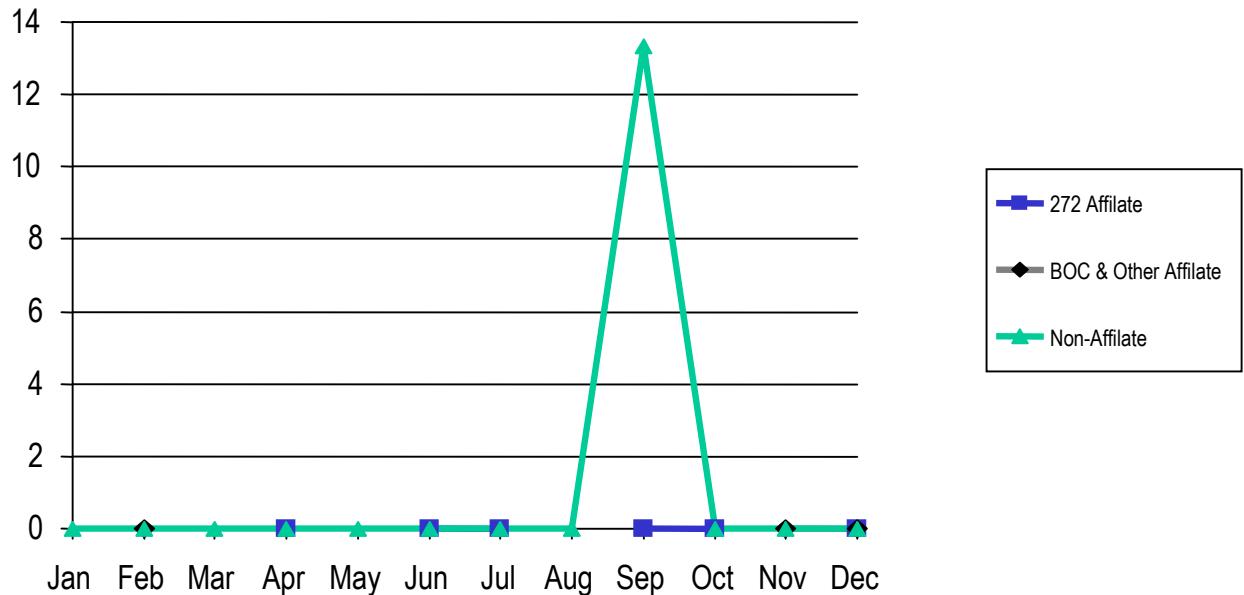
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS1 - RI



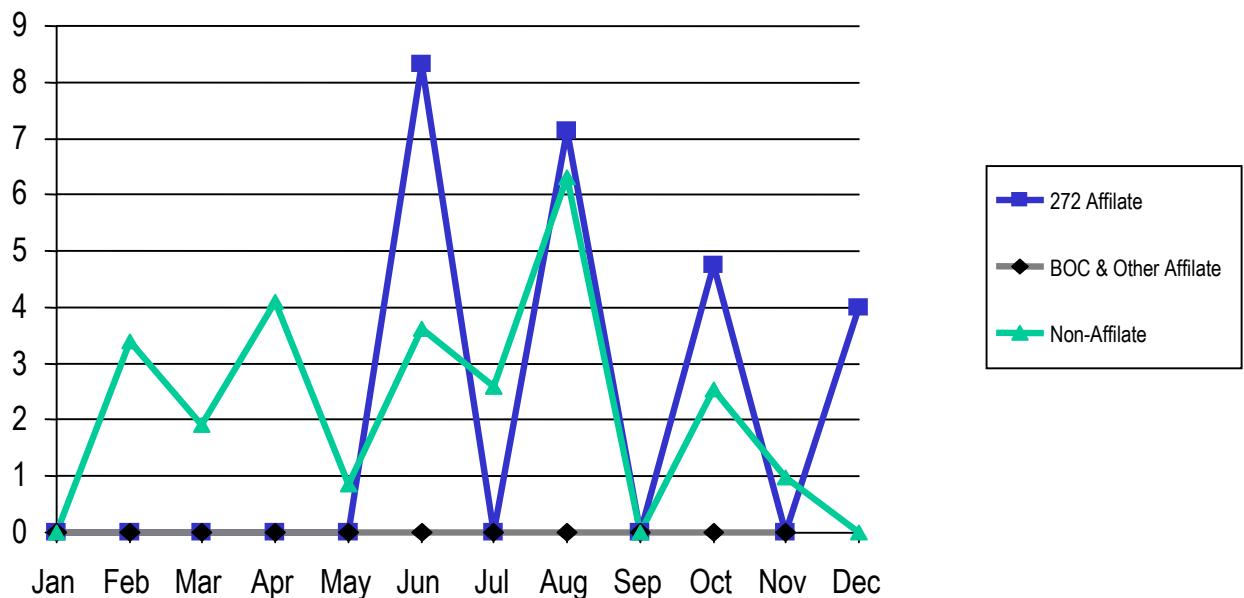
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS3 & Higher - RI



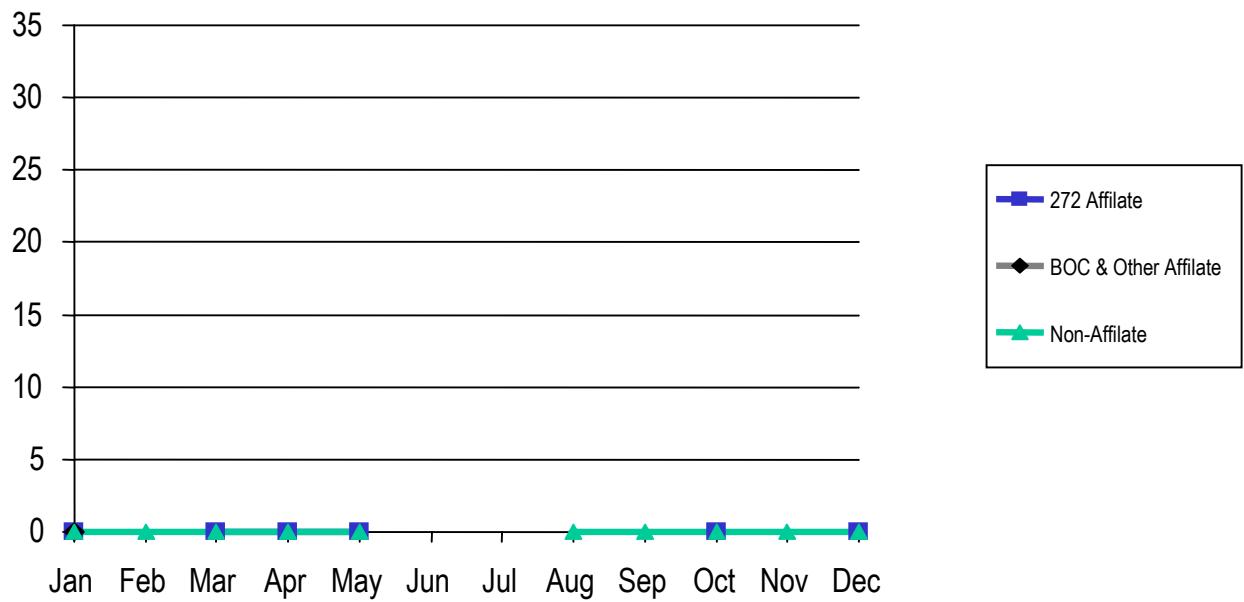
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS0 - RI



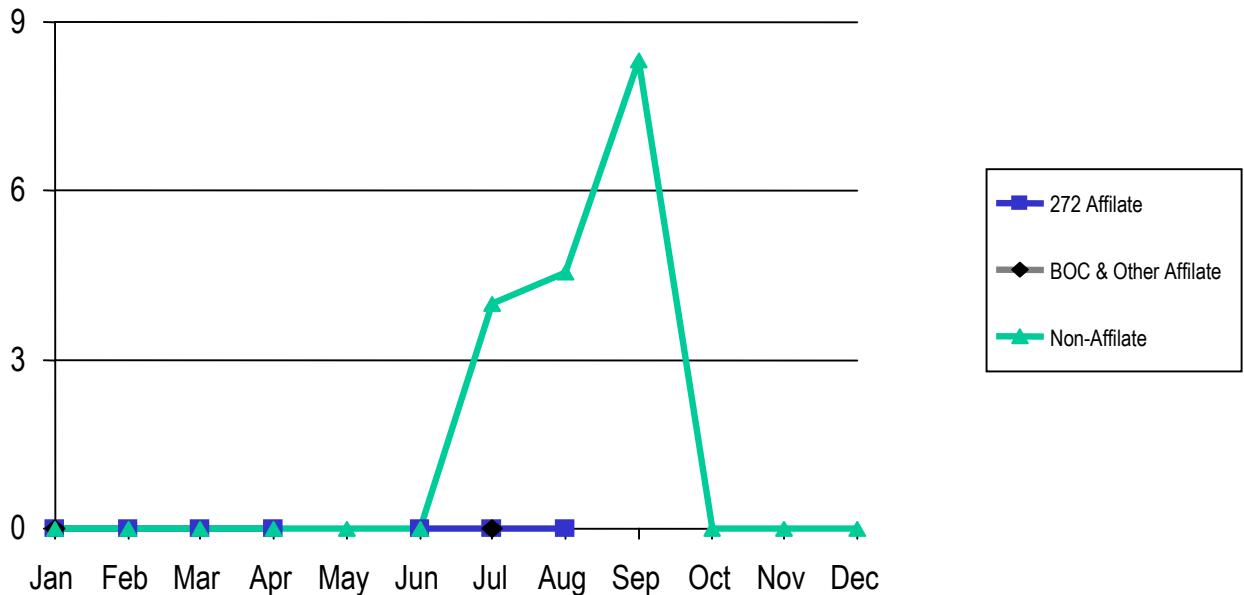
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS1 - RI



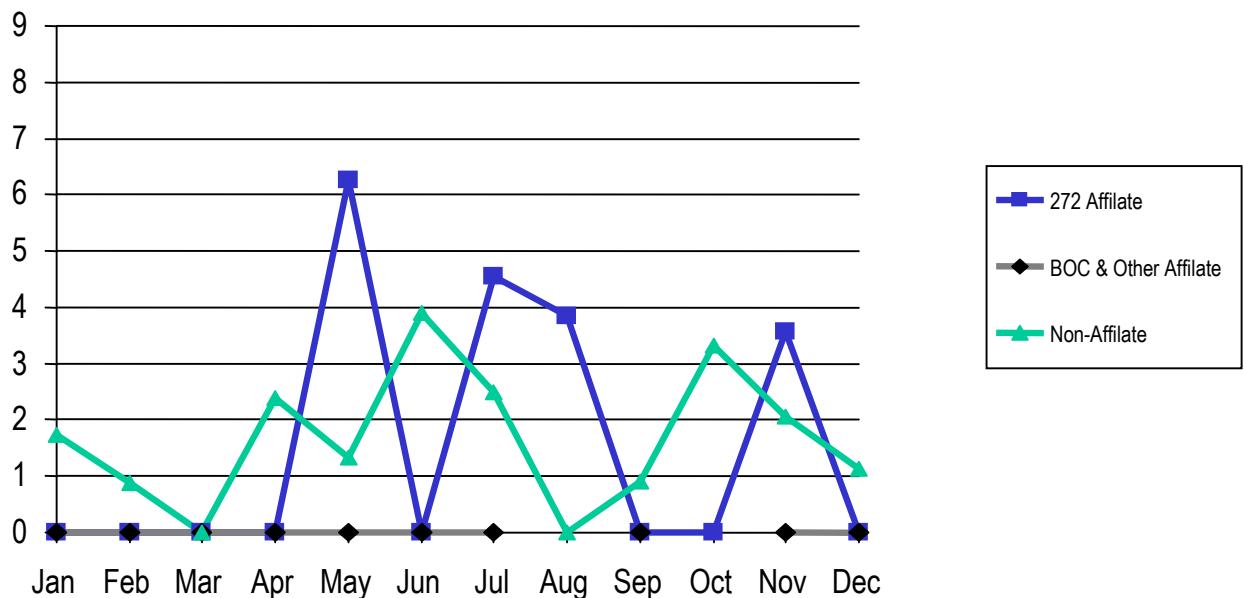
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS3 & Higher - RI



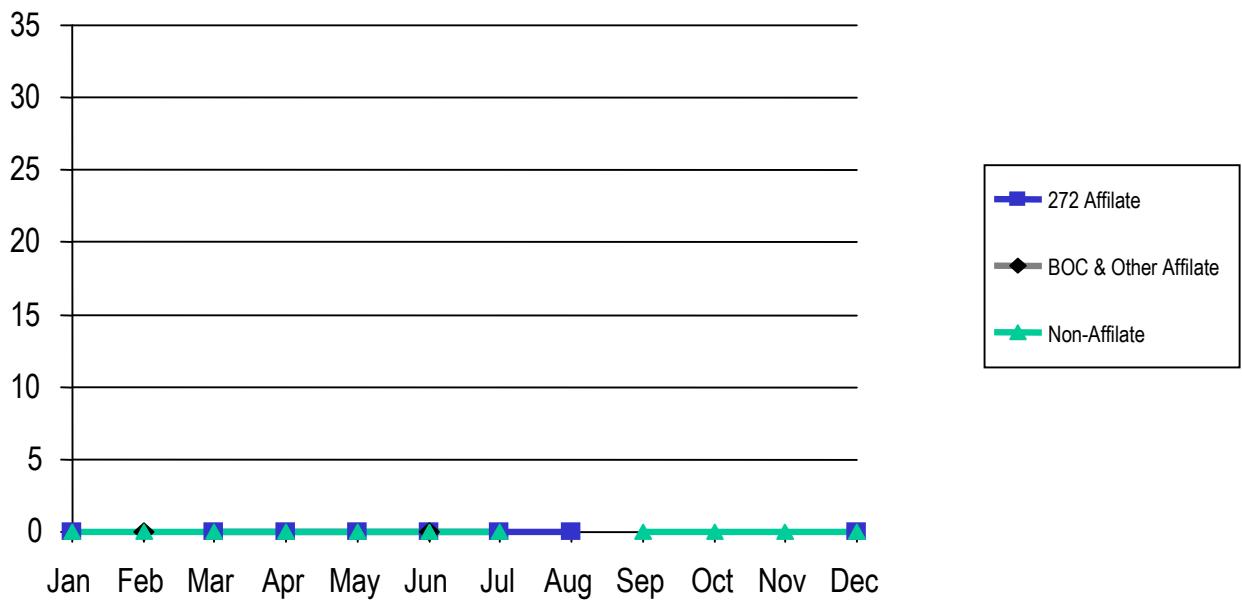
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS0 - RI



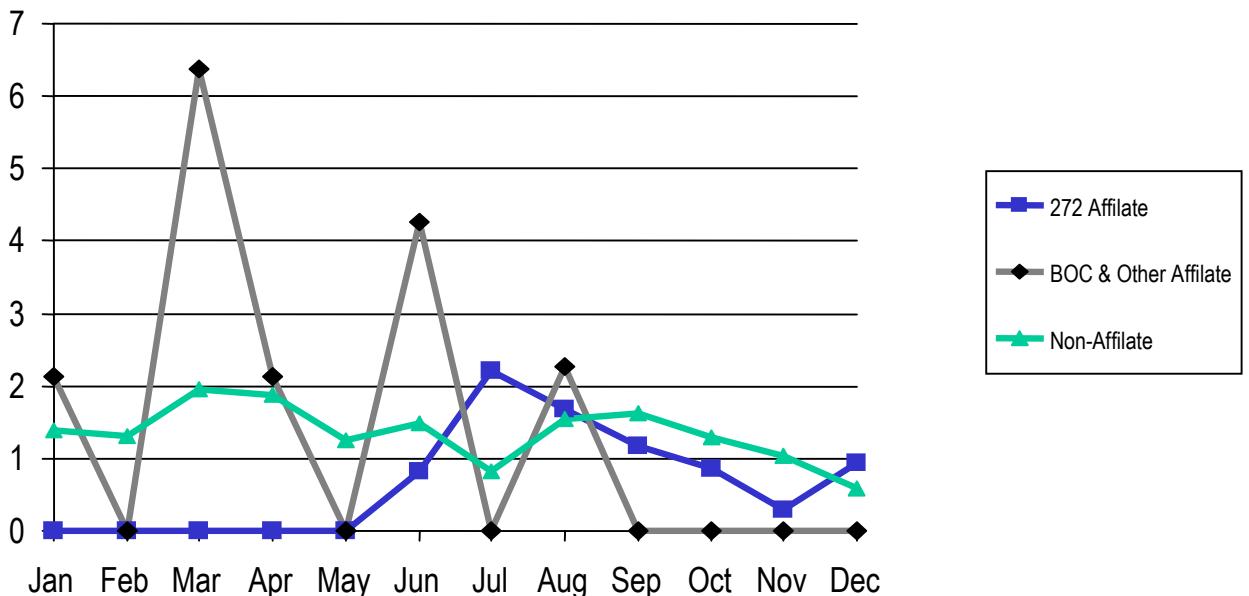
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS1 - RI



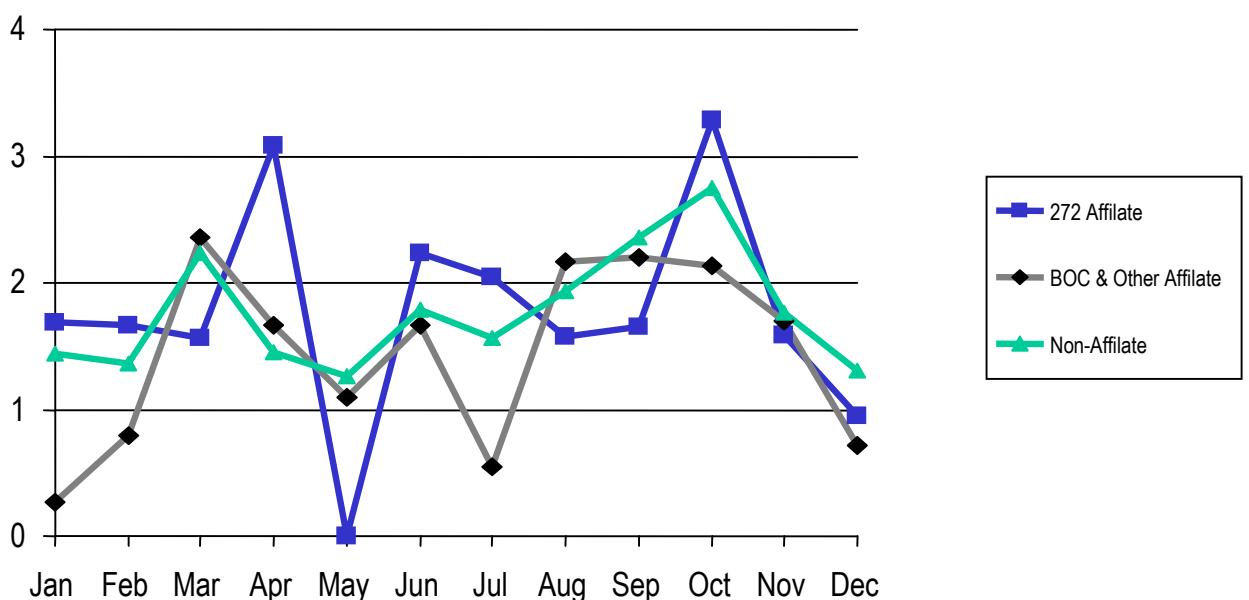
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS3 & Higher - RI



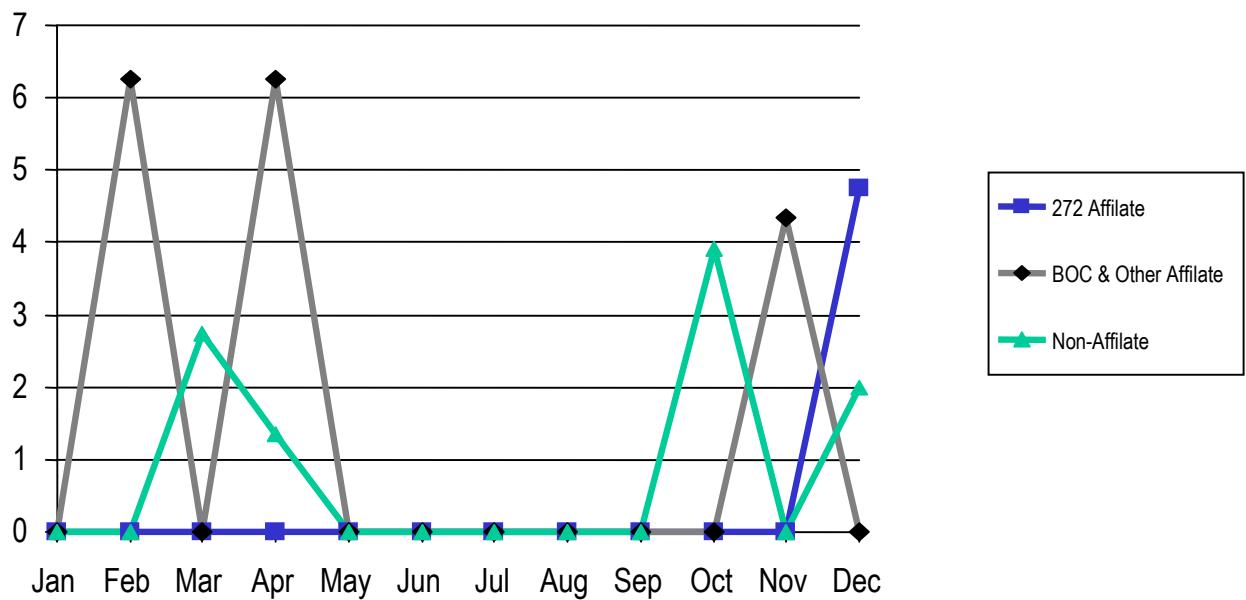
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS0 - RI



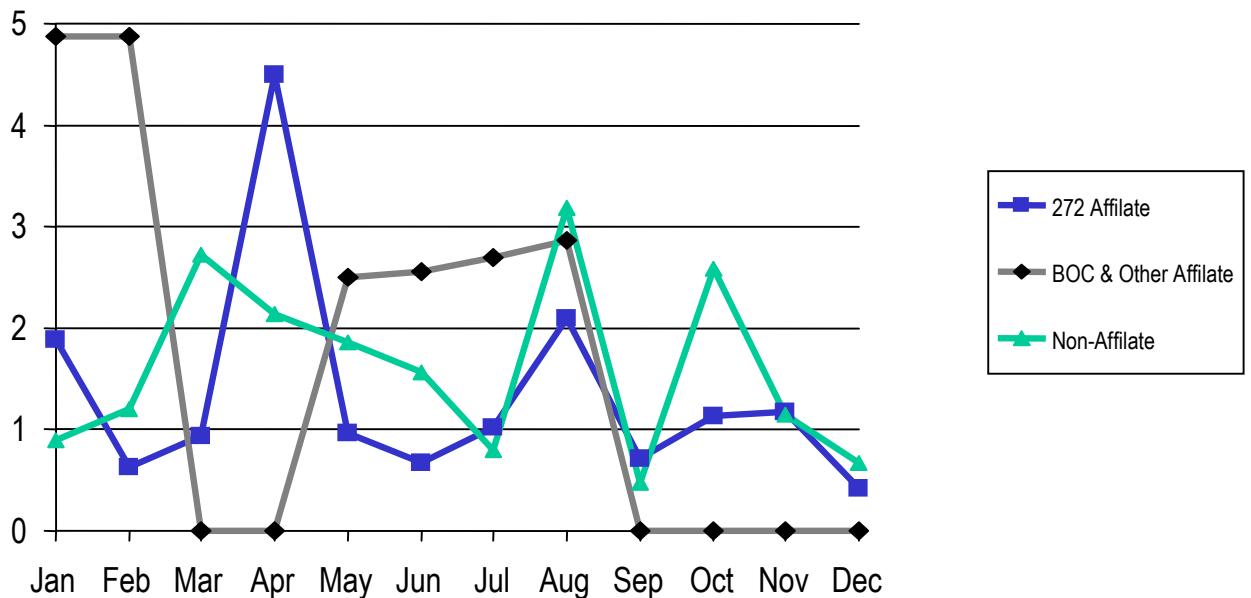
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS1 - RI



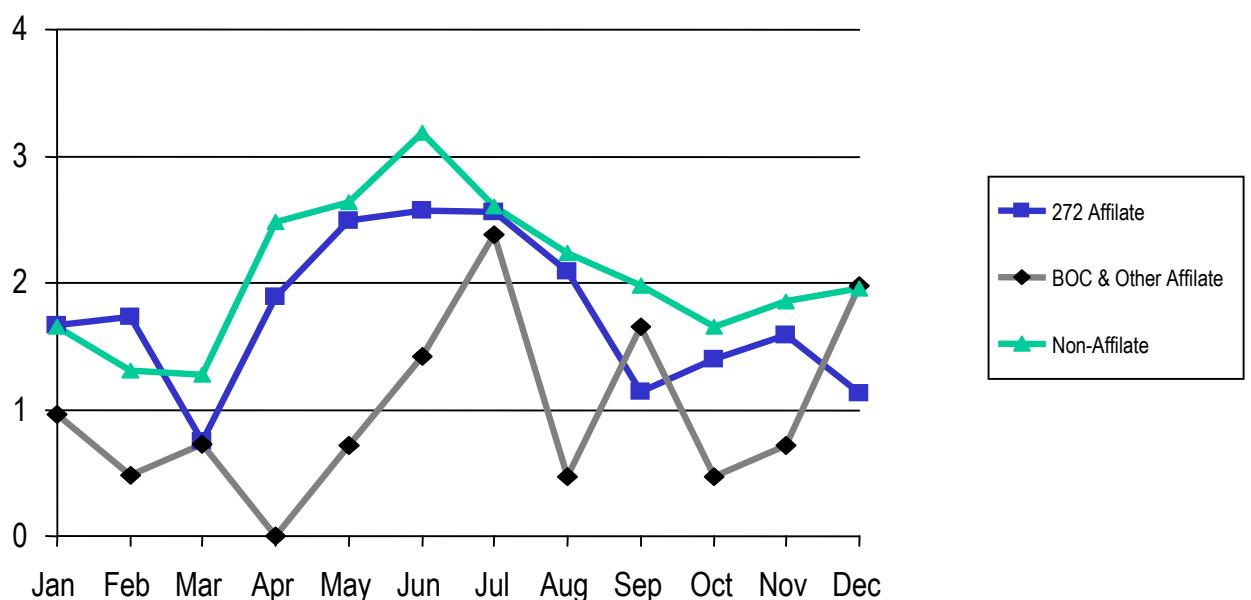
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS3 & Higher - RI



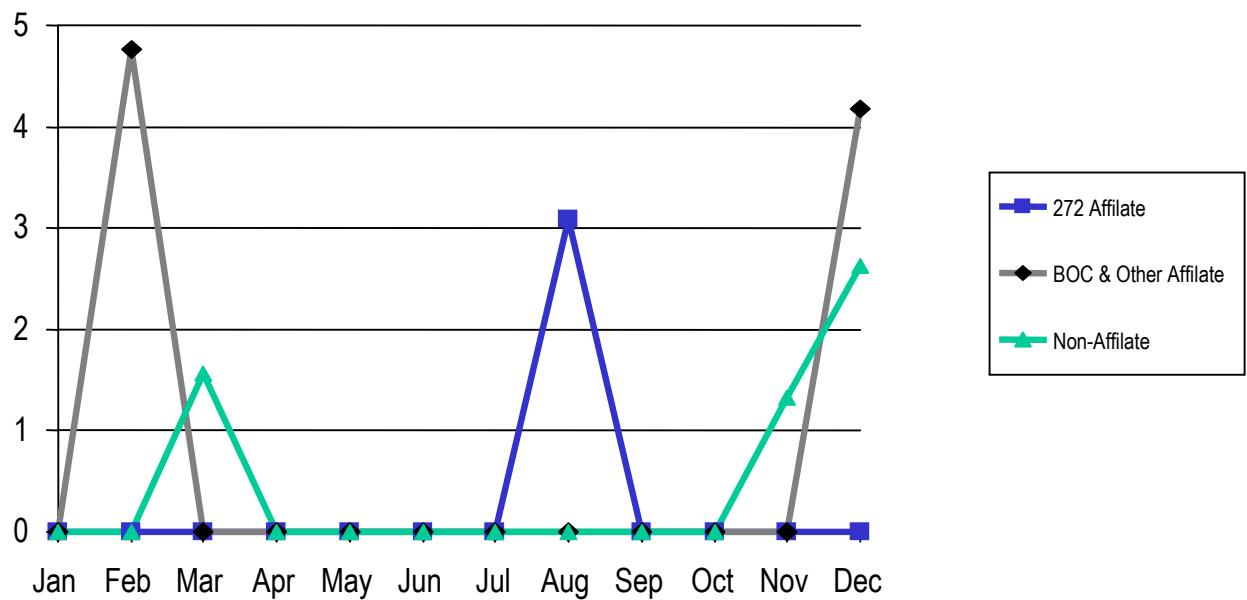
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS0 - RI



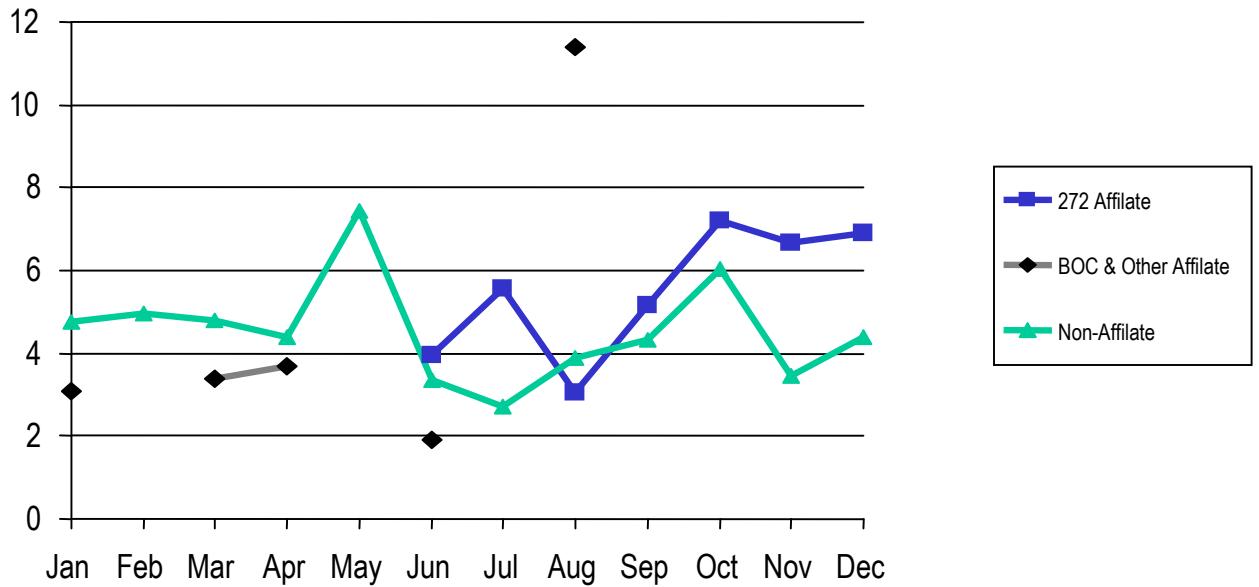
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS1 - RI



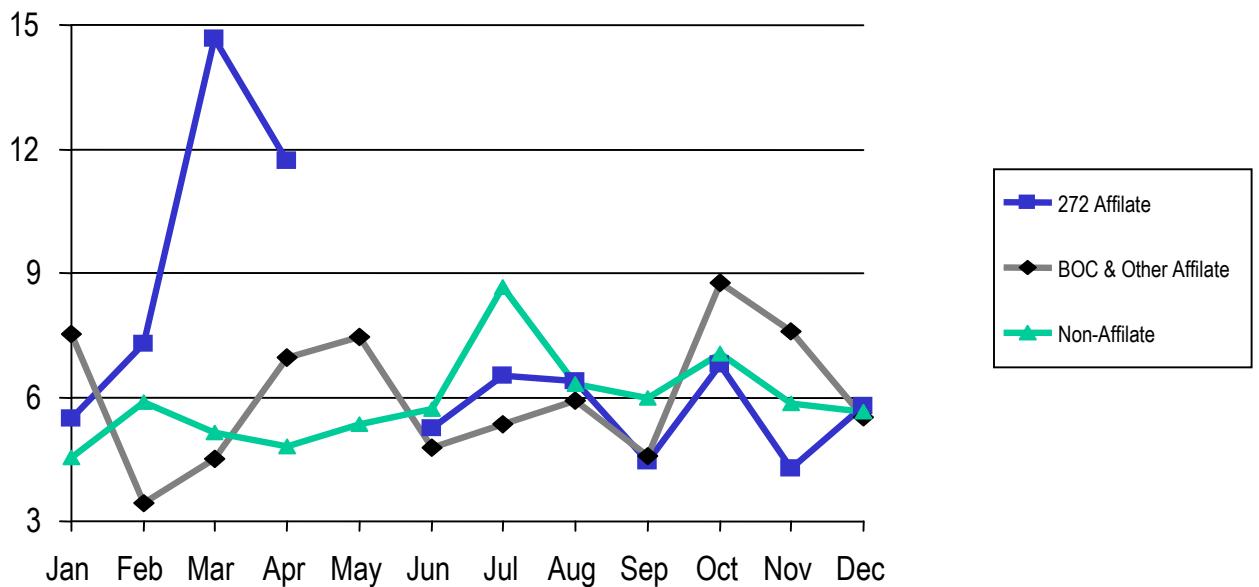
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS3 & Higher - RI



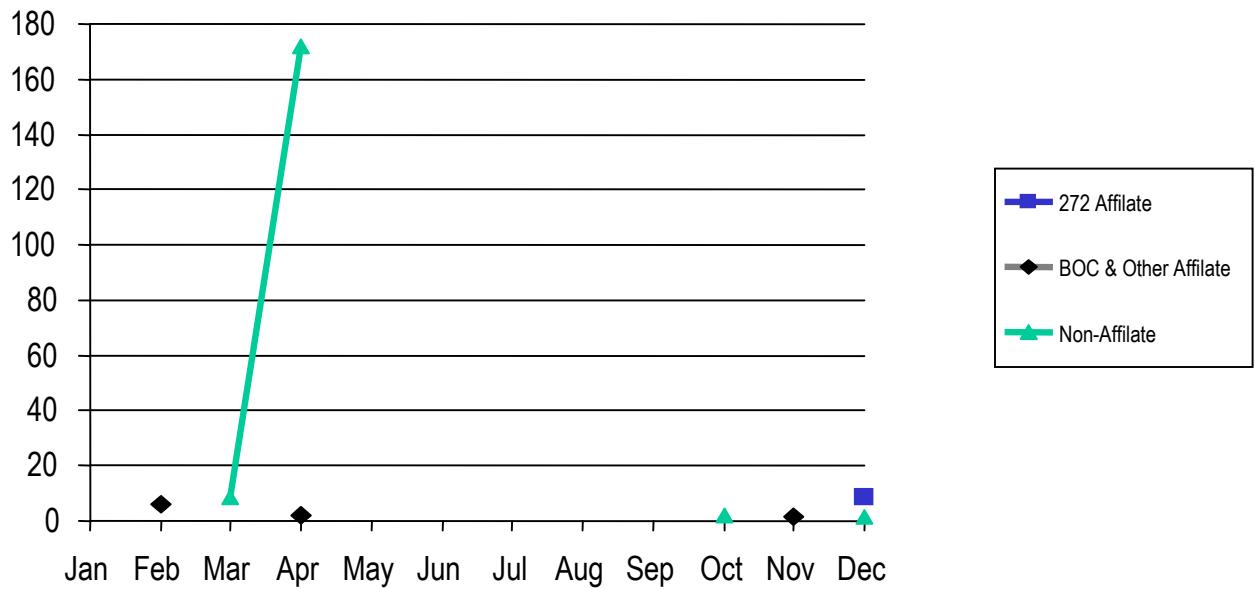
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS0 - RI**



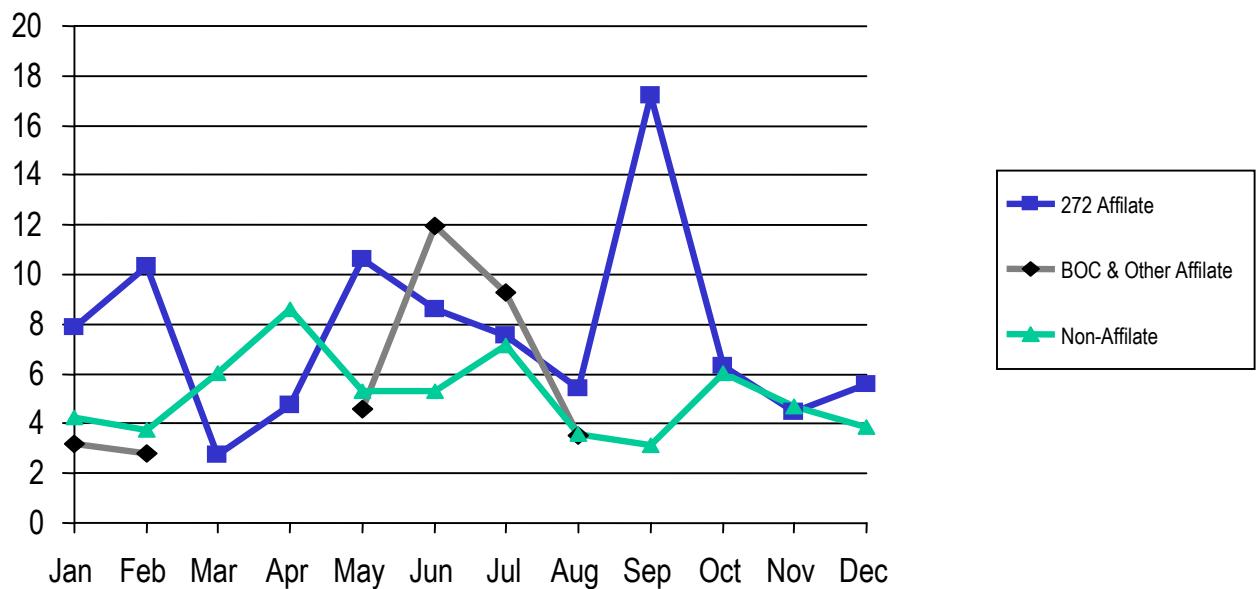
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS1 - RI**



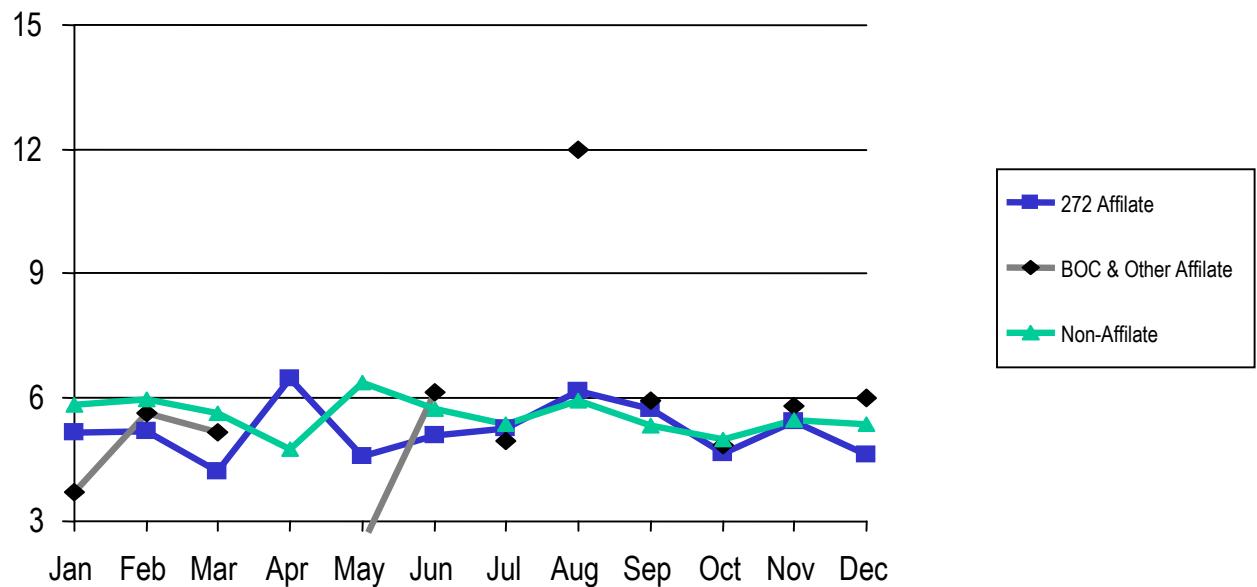
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS3 & Higher - RI**



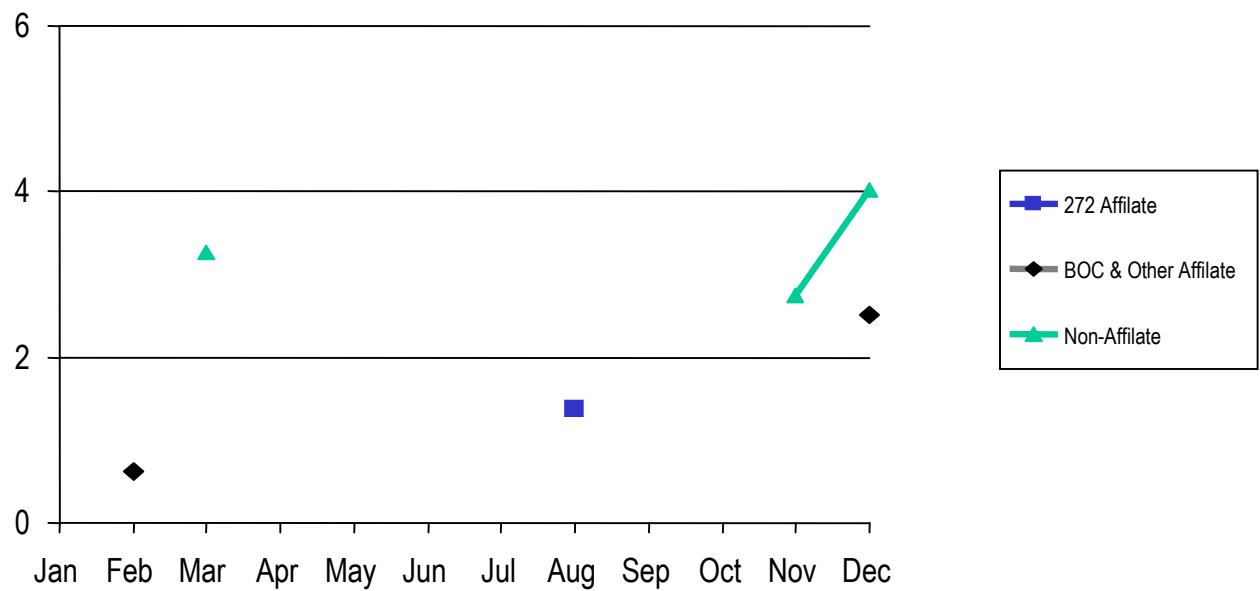
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS0 - RI**



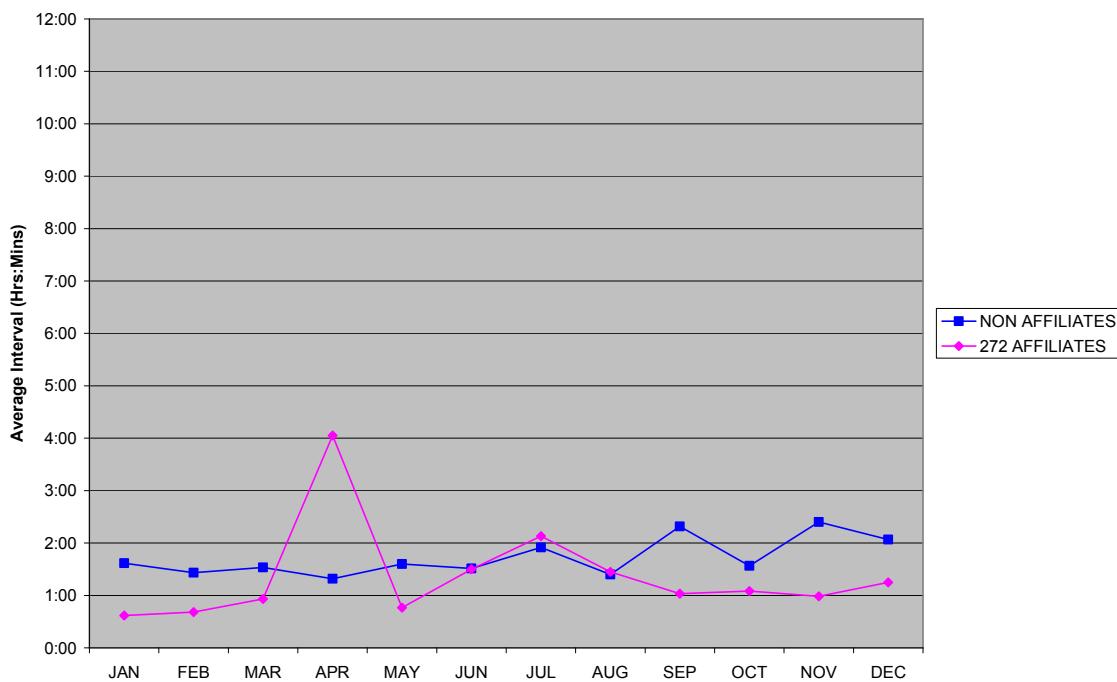
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS1 - RI**



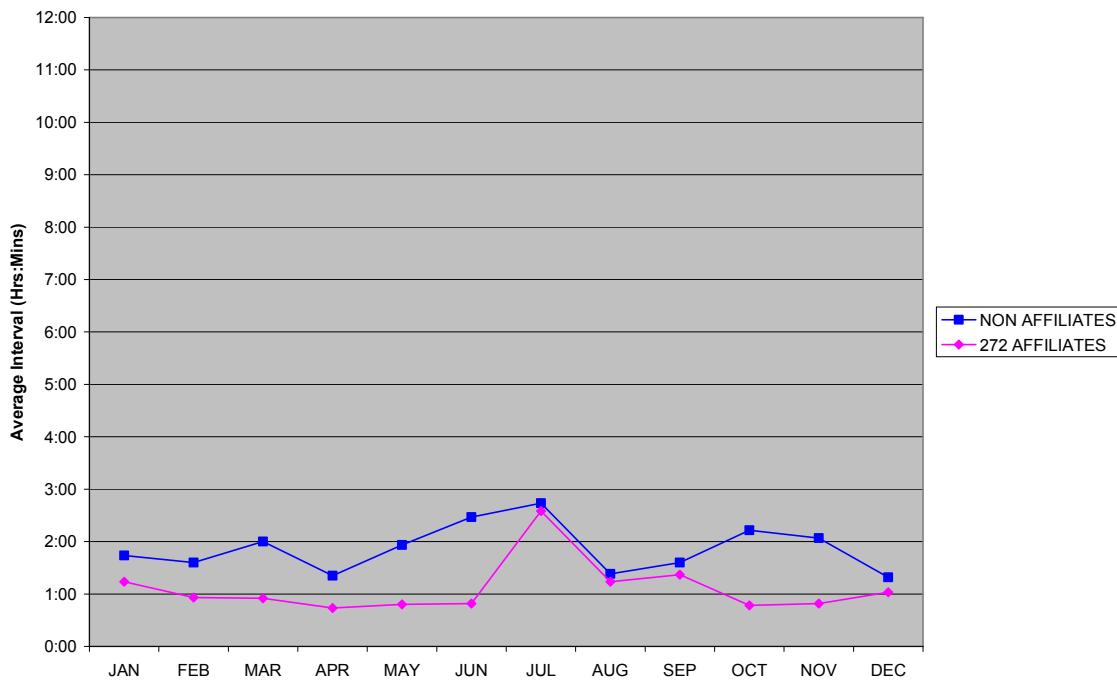
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS3 & Higher - RI**



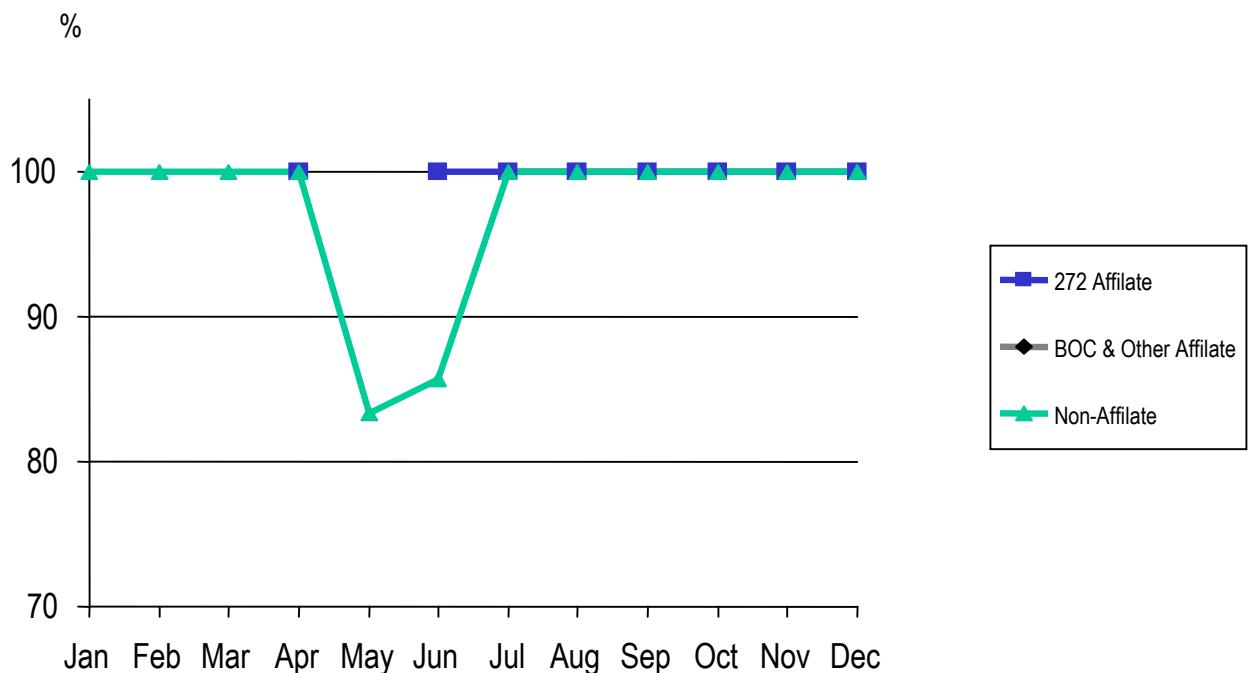
VERIZON RHODE ISLAND 272 AUDIT REPORT - 2005 PIC INTERVALS



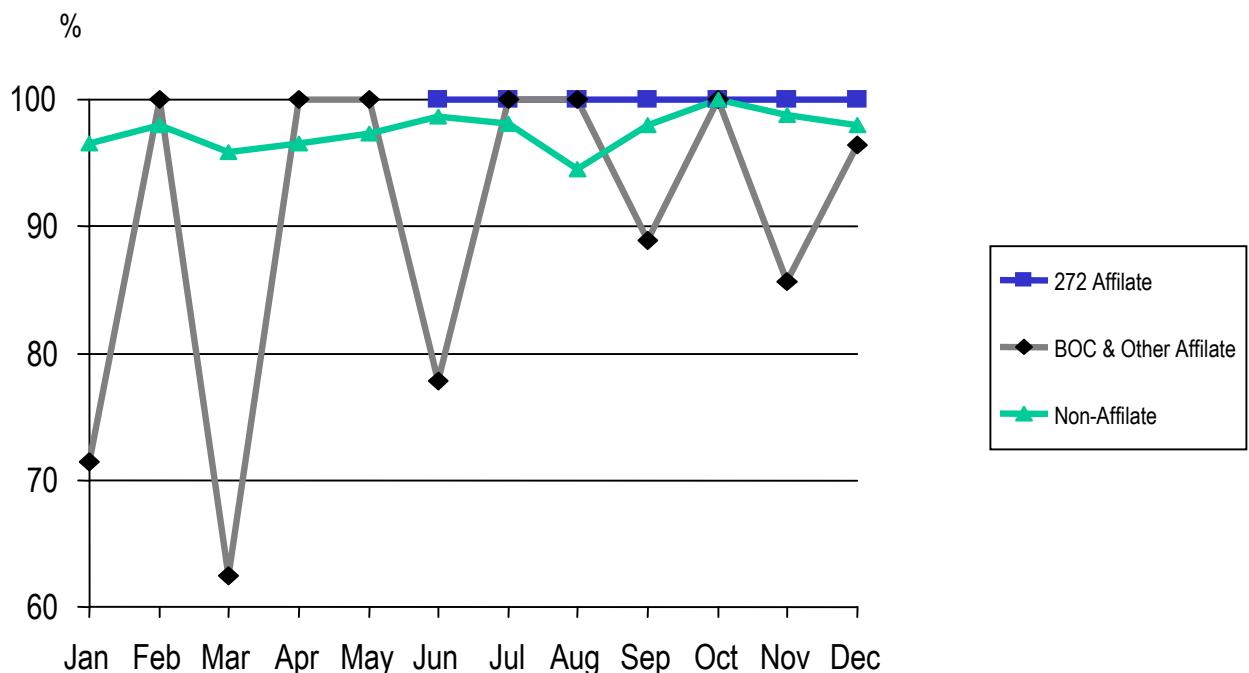
VERIZON RHODE ISLAND 272 AUDIT REPORT - 2006 PIC INTERVALS



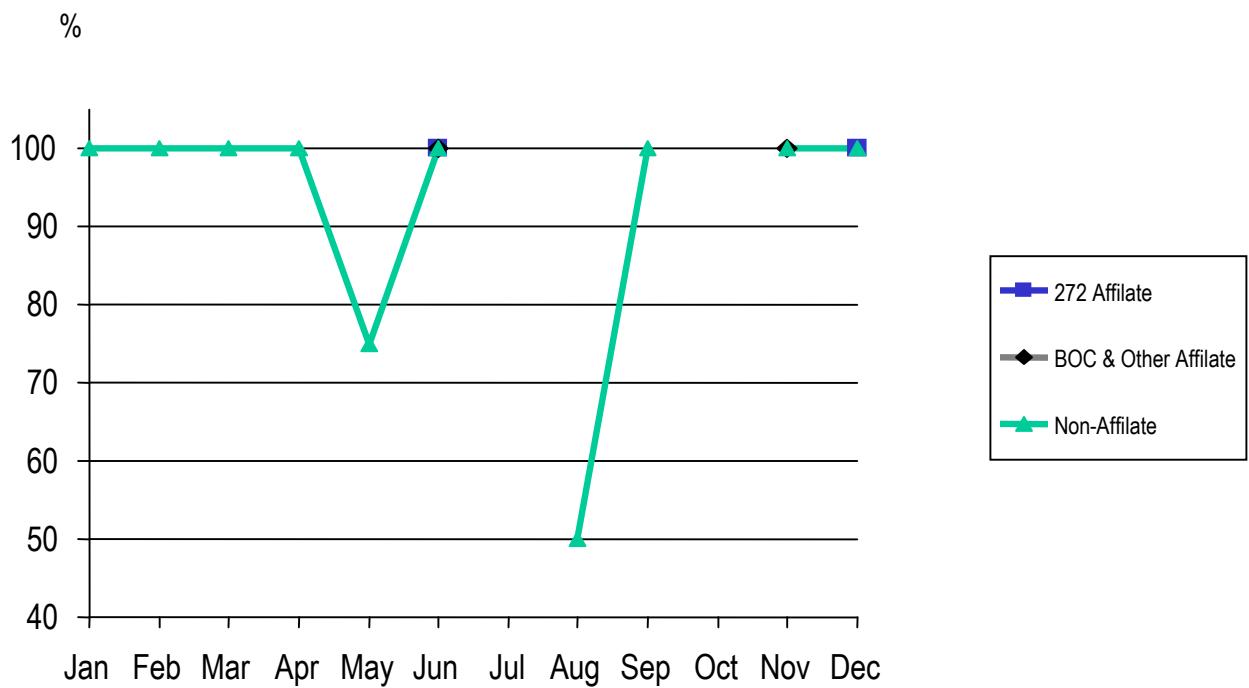
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS0 - VT



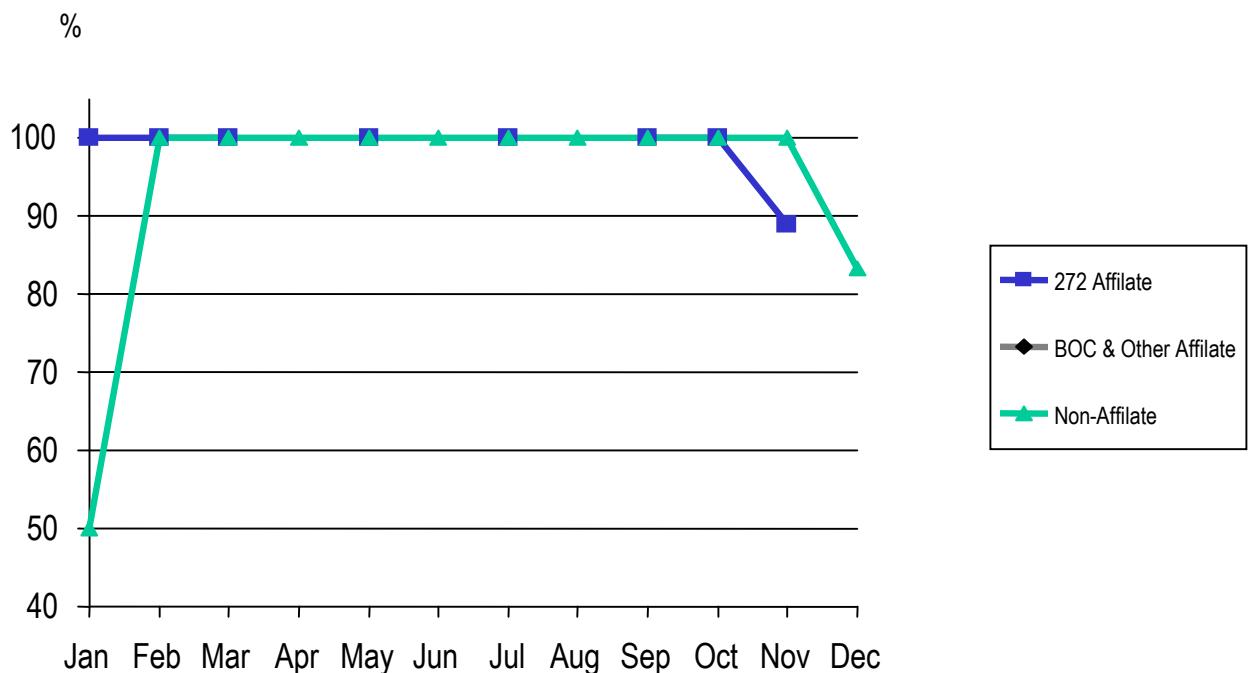
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS1 - VT



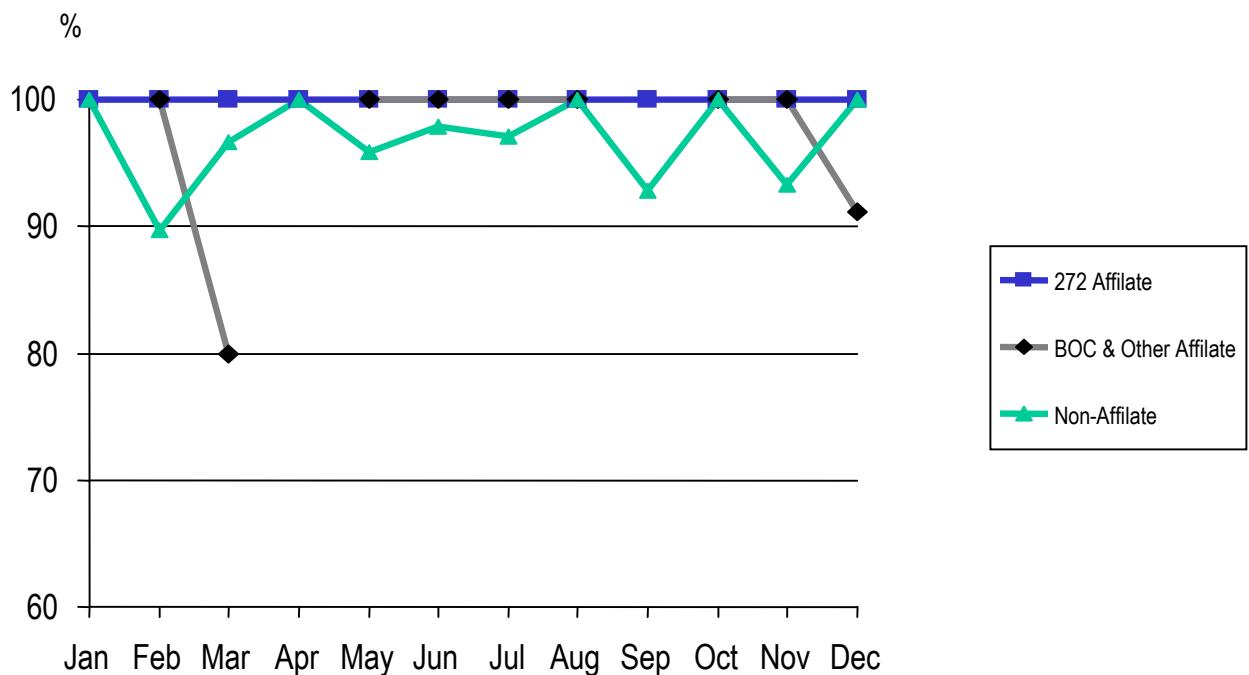
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS3 & Higher - VT



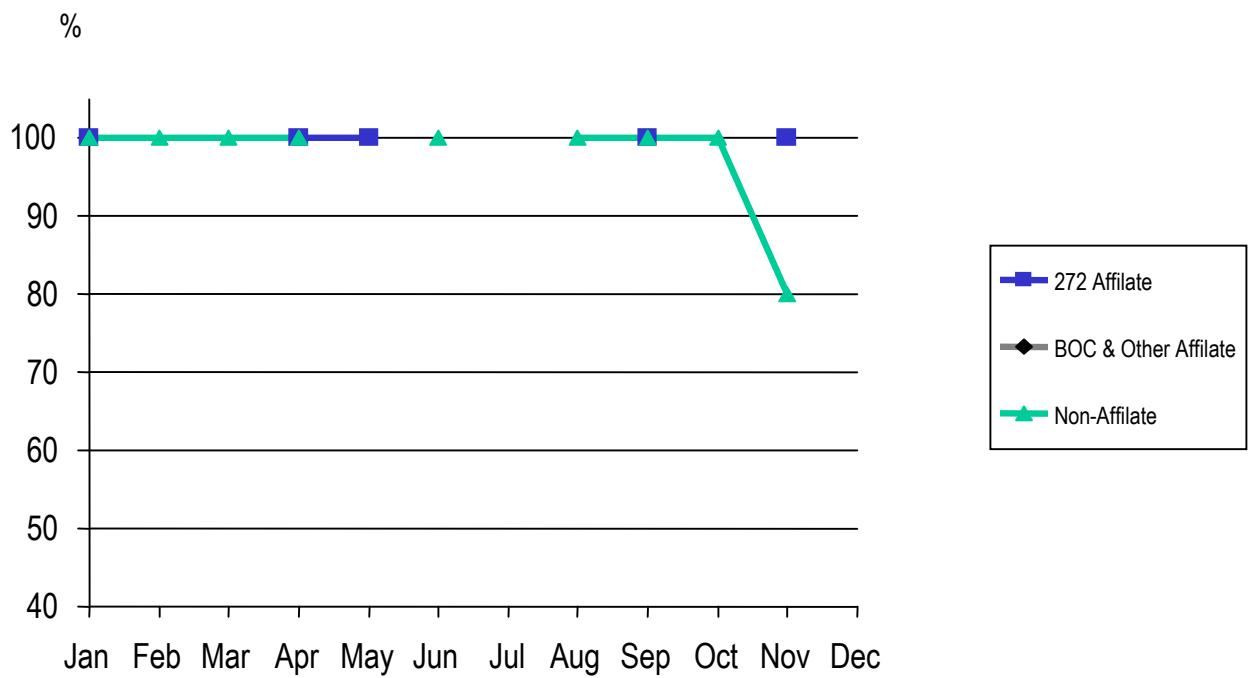
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS0 - VT



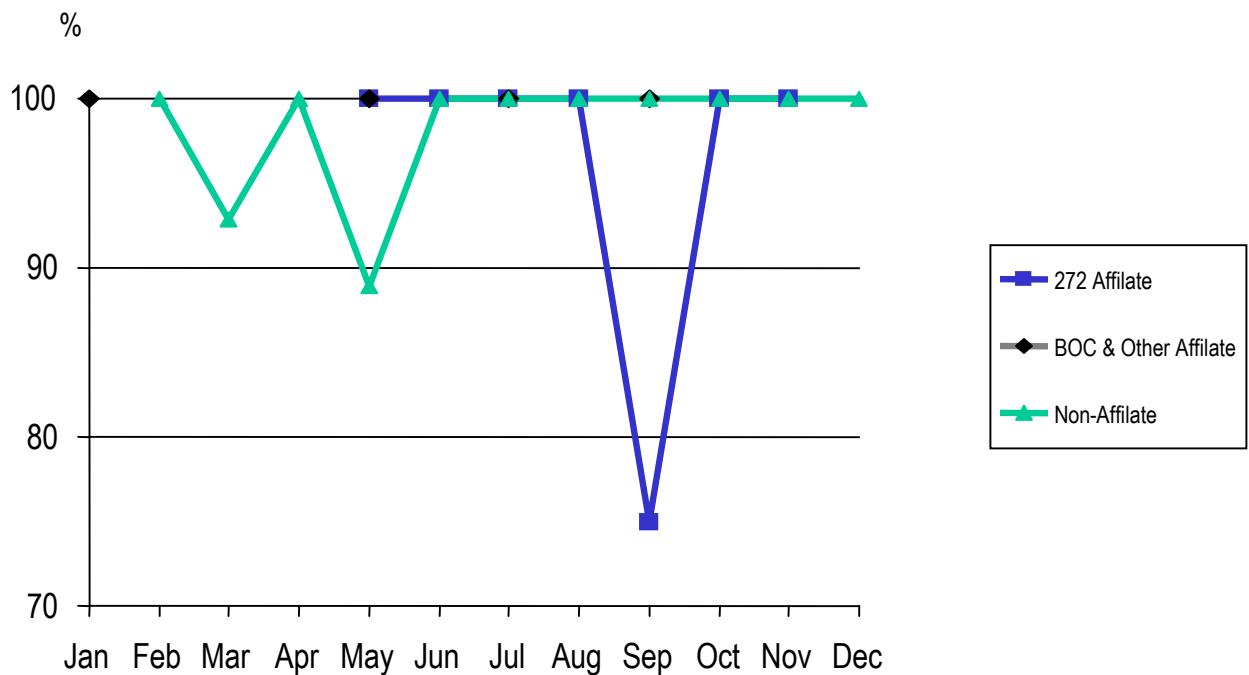
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS1 - VT



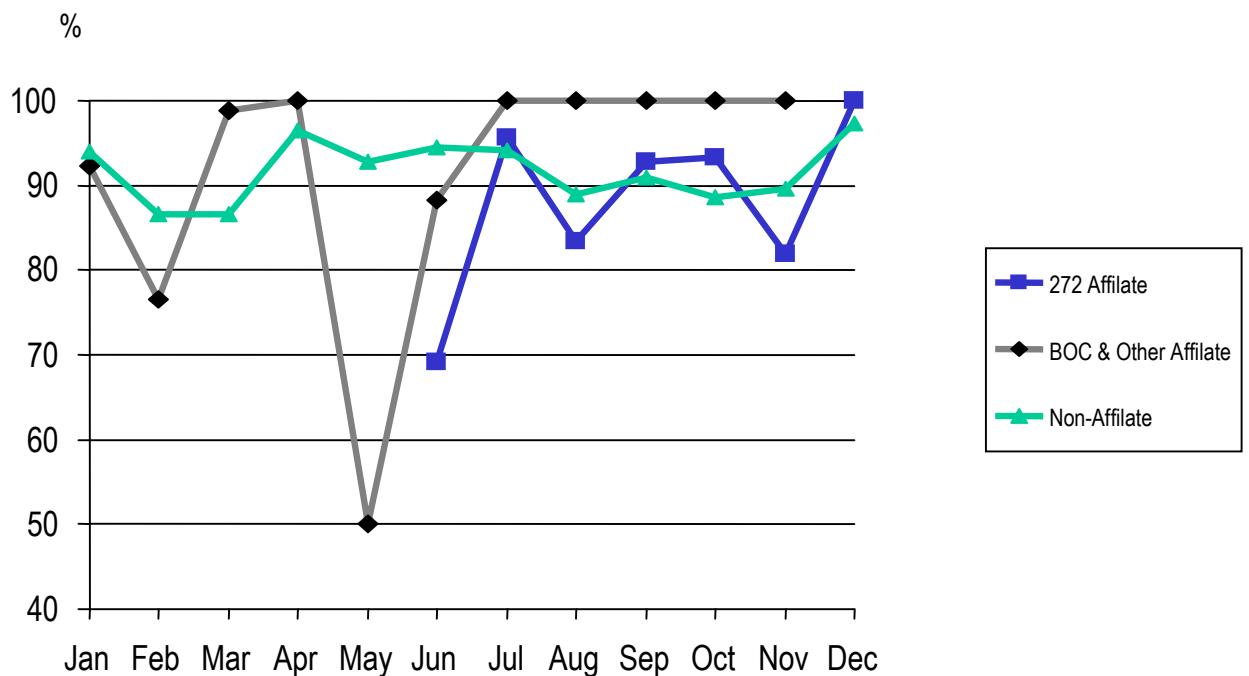
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS3 & Higher - VT



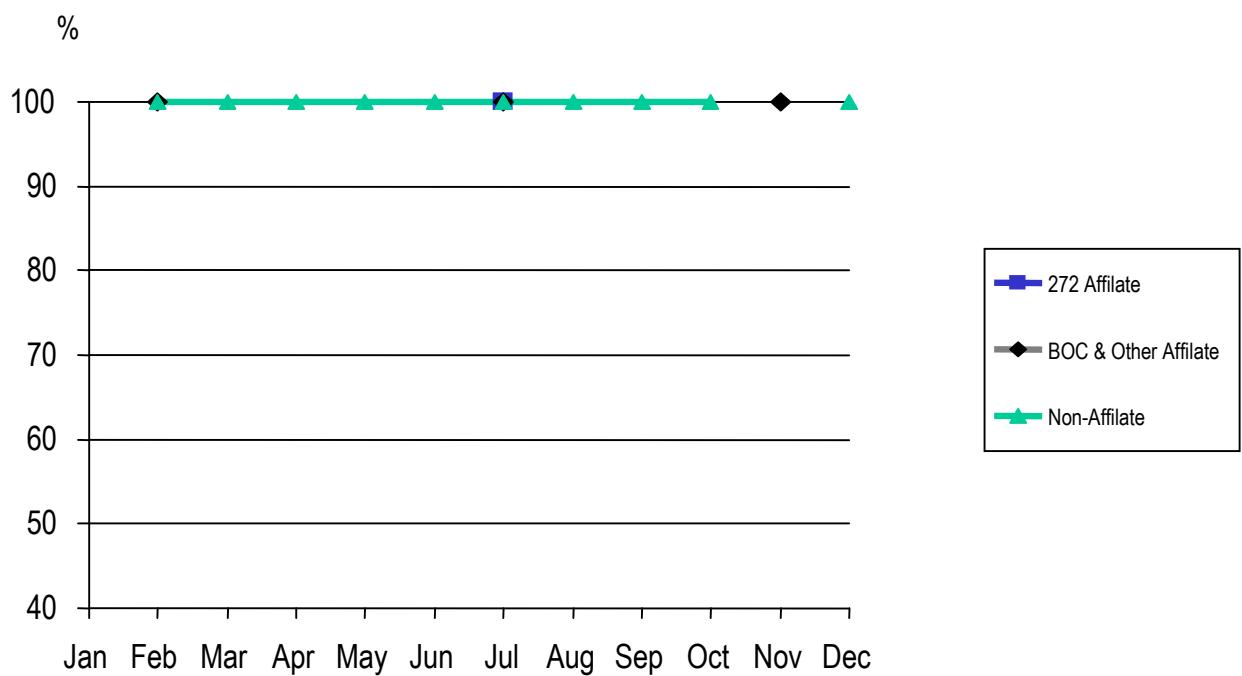
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS0 - VT



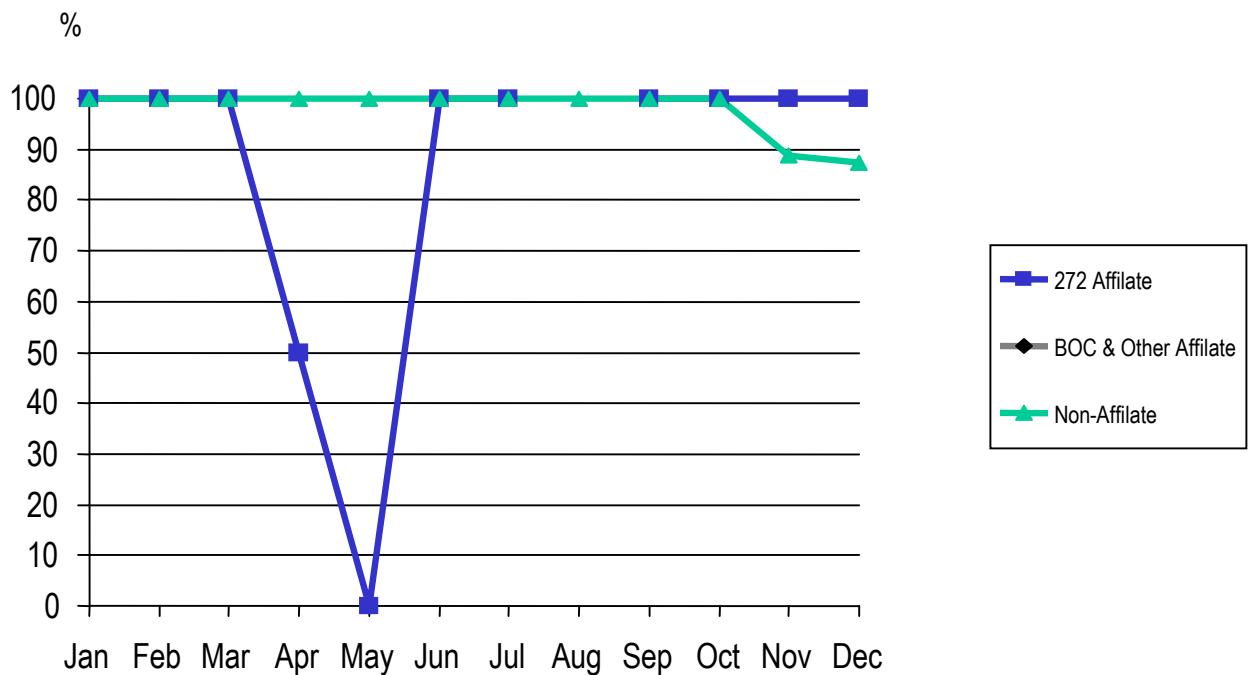
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS1 - VT



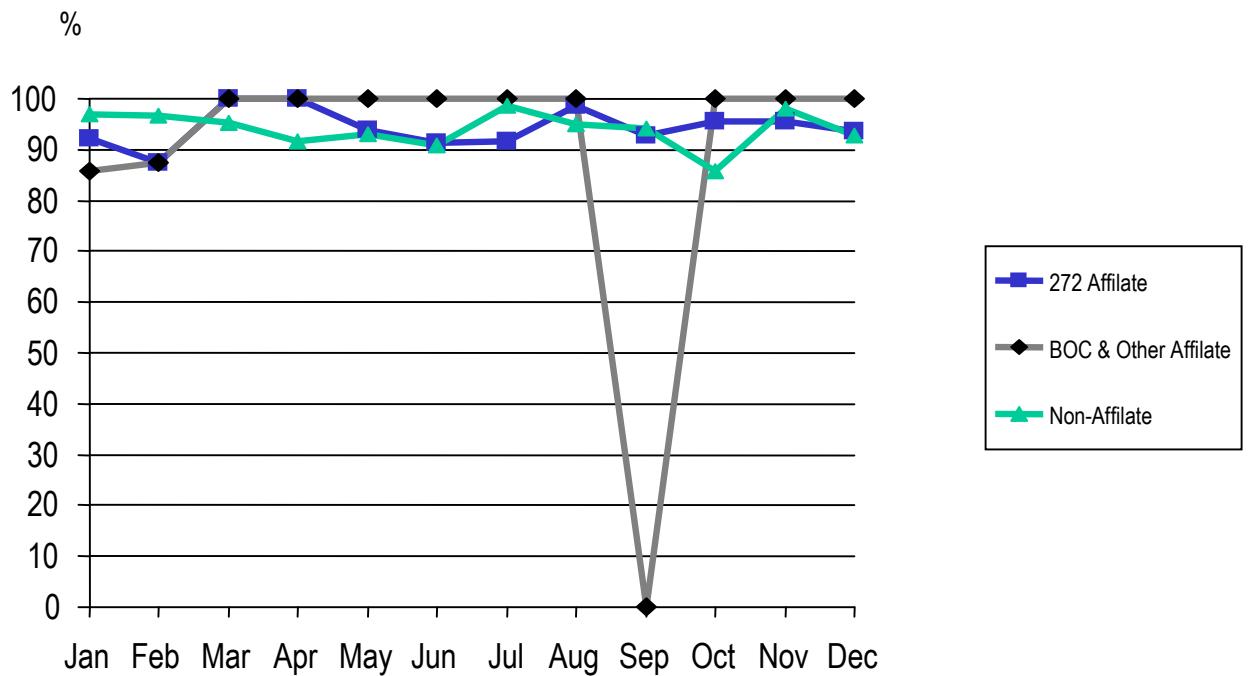
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS3 & Higher - VT



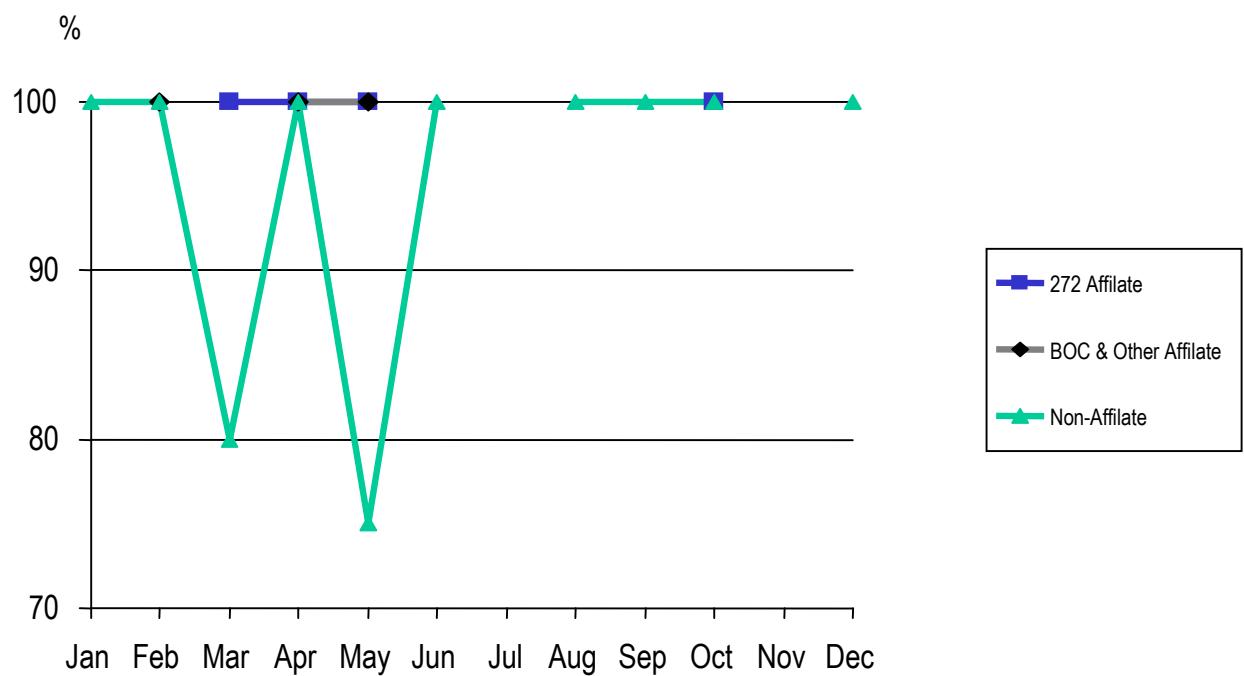
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS0 - VT



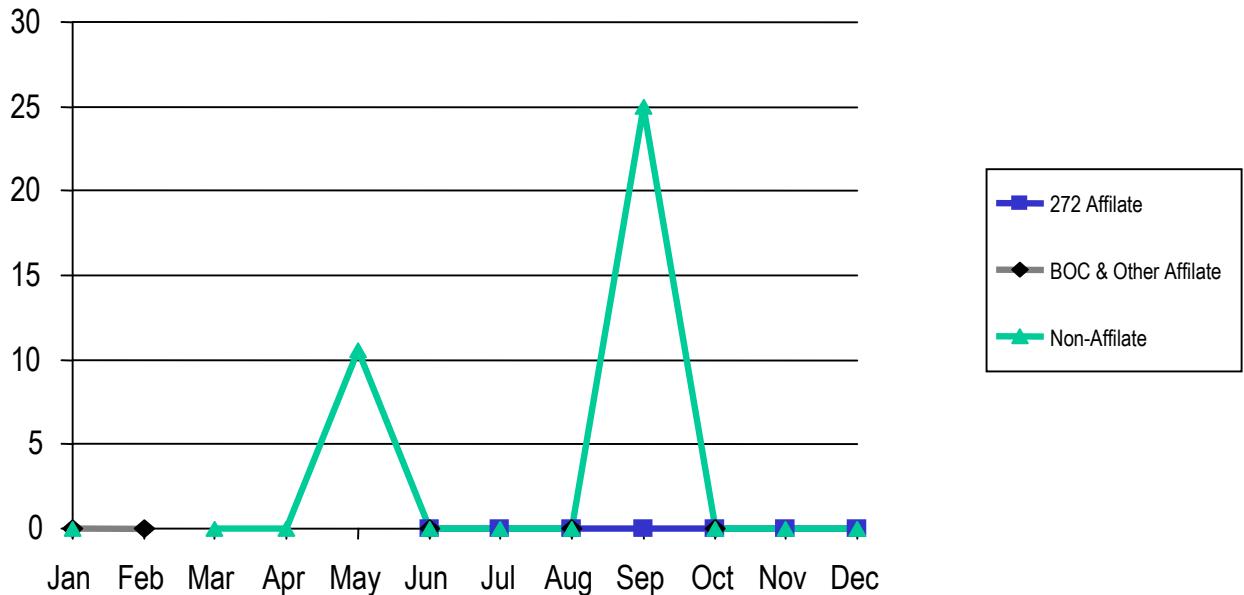
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS1 - VT



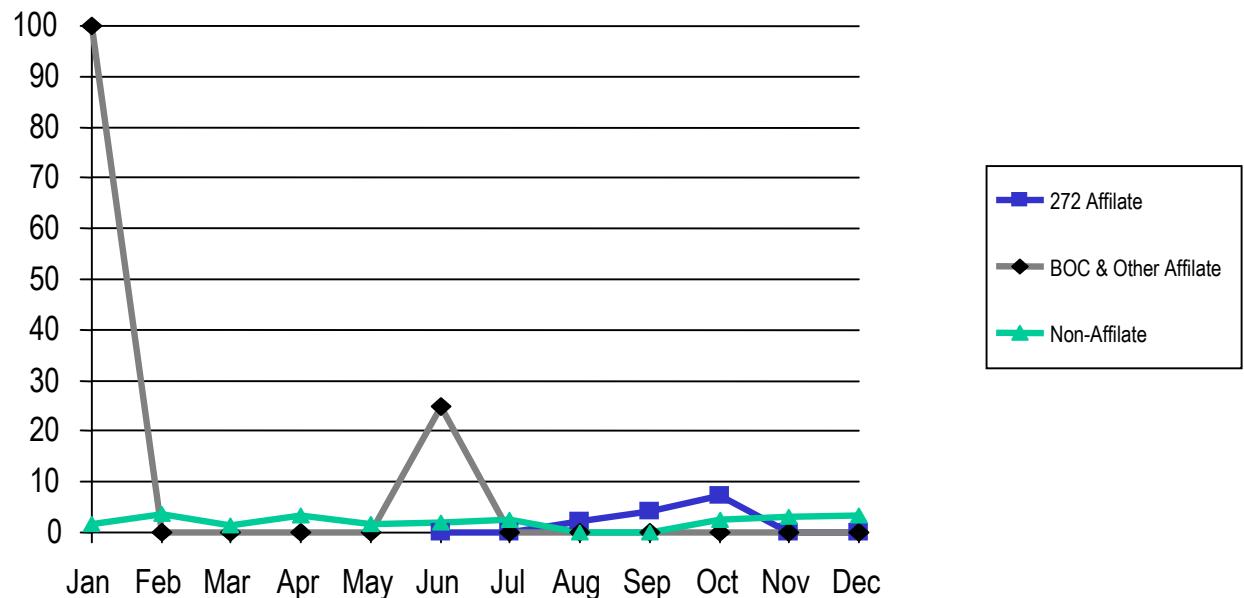
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS3 & Higher - VT



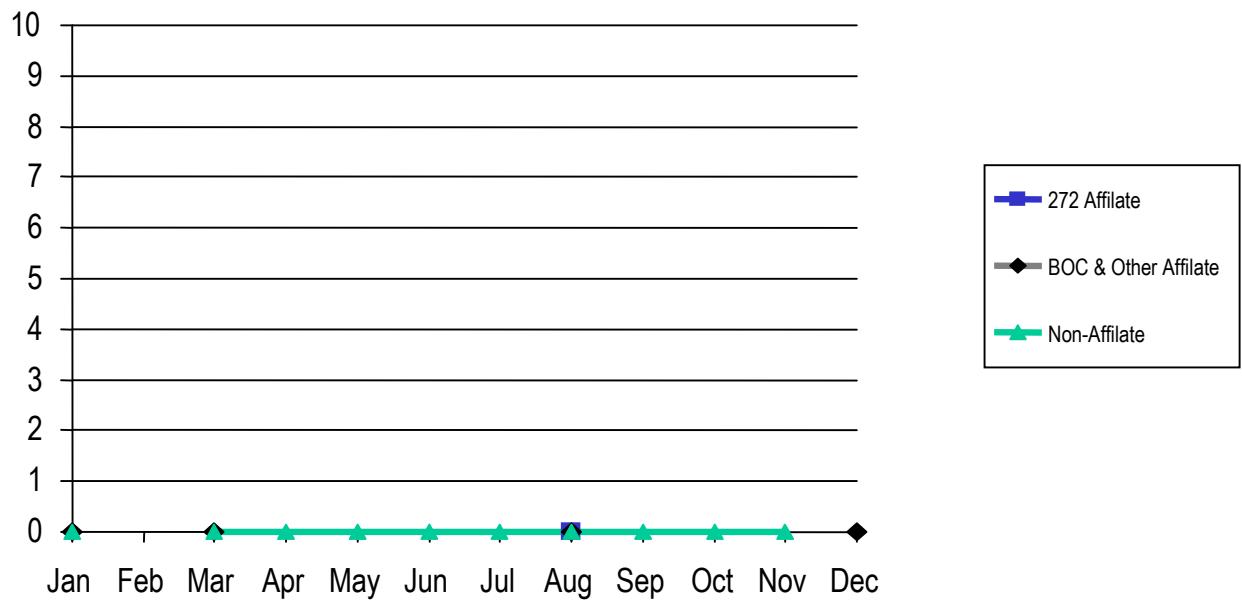
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS0 - VT



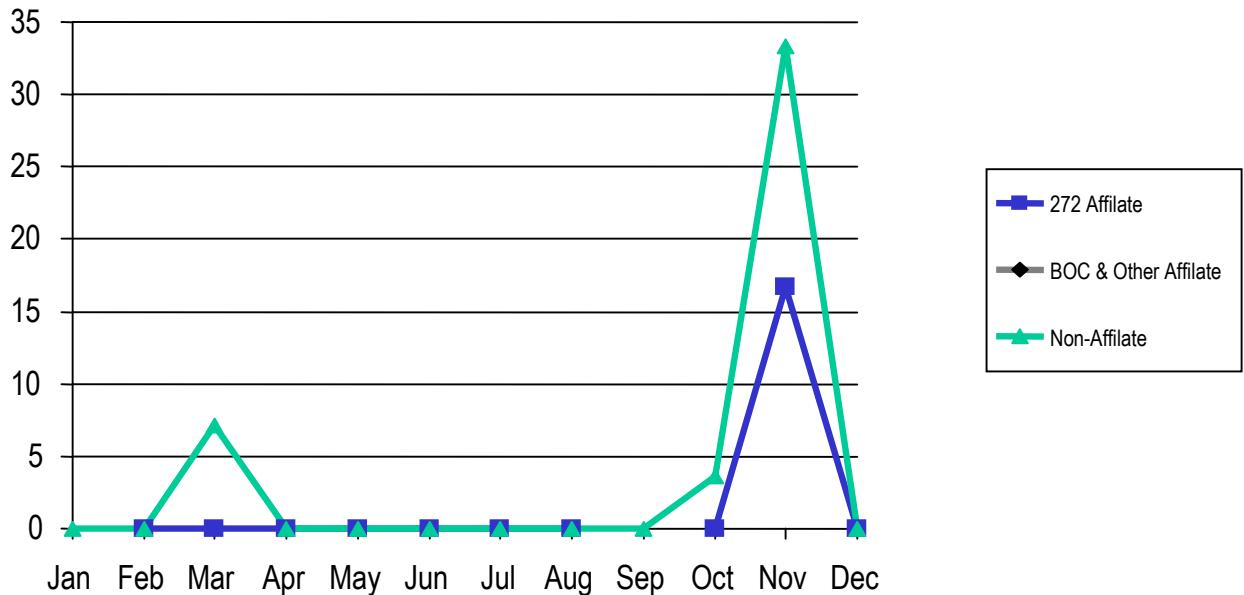
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS1 - VT



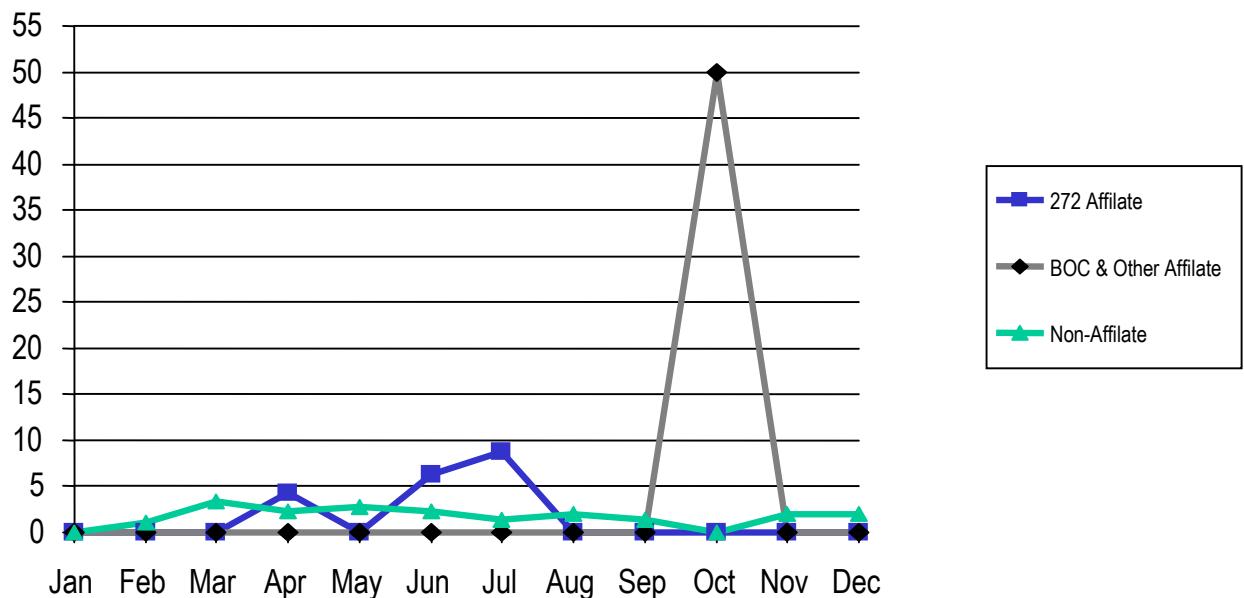
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS3 & Higher - VT



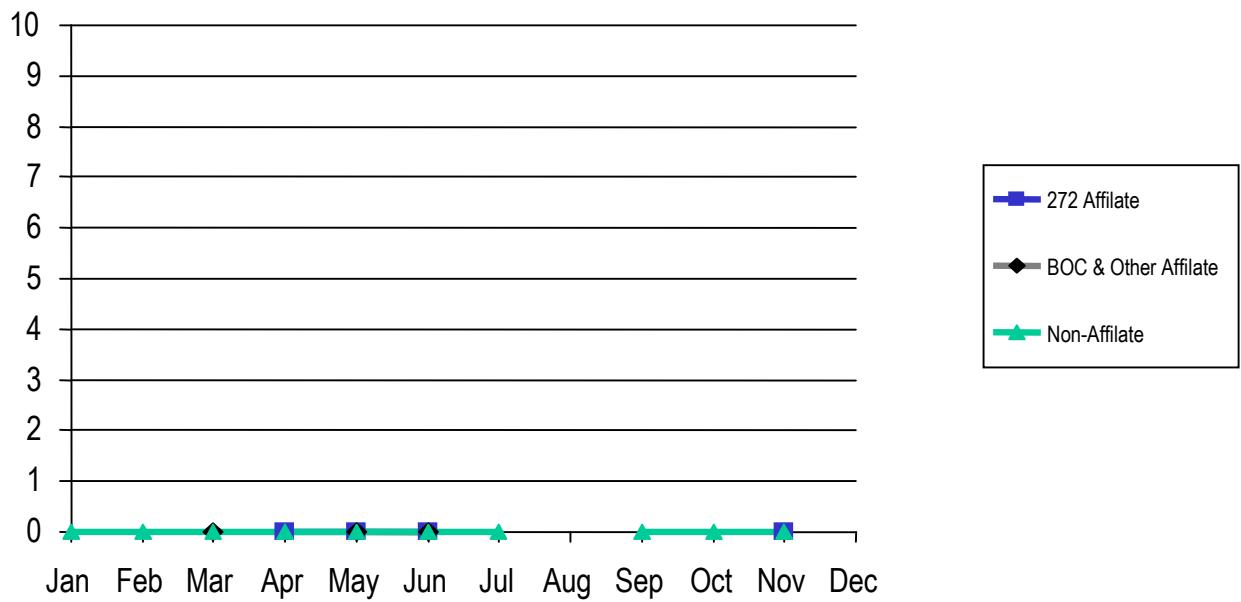
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS0 - VT



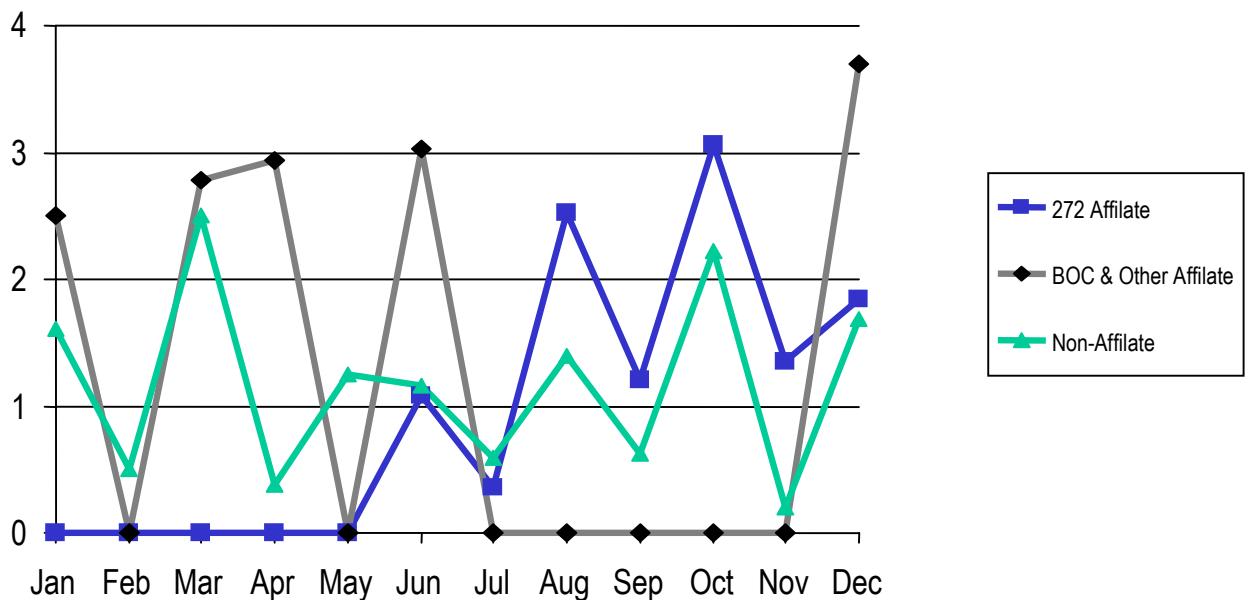
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS1 - VT



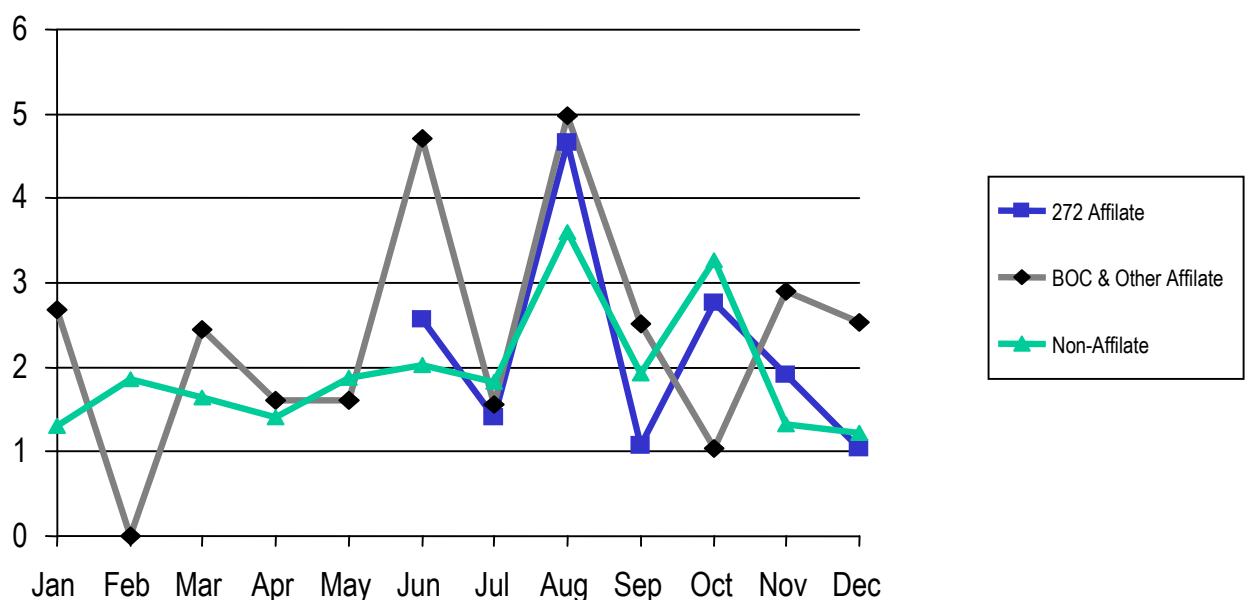
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS3 & Higher - VT



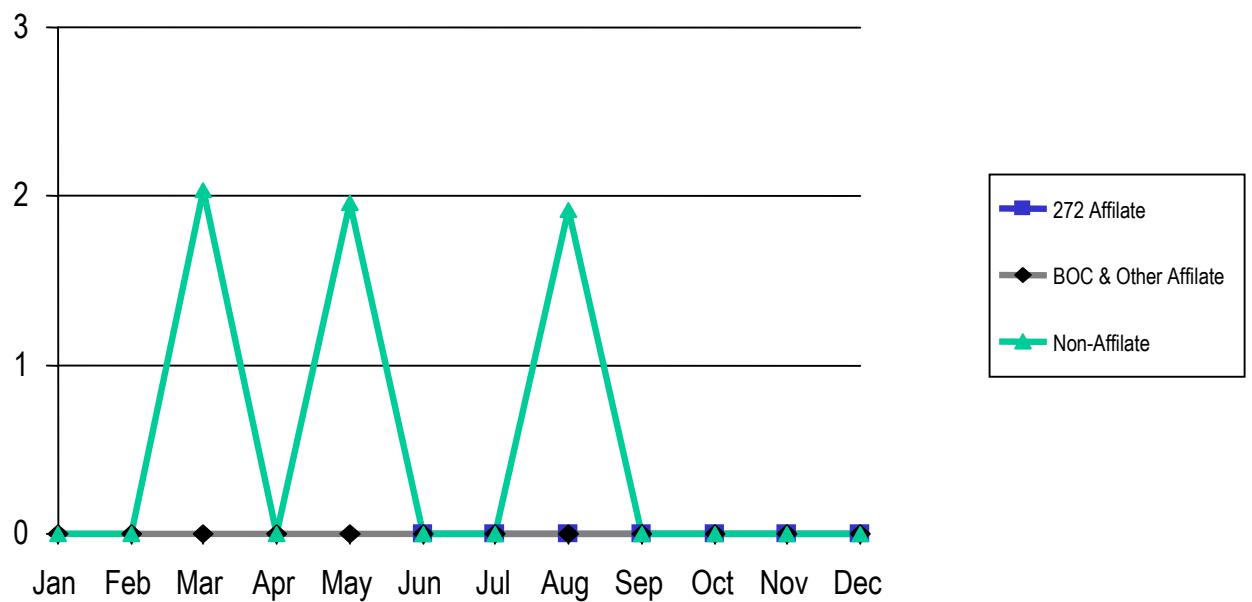
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS0 - VT



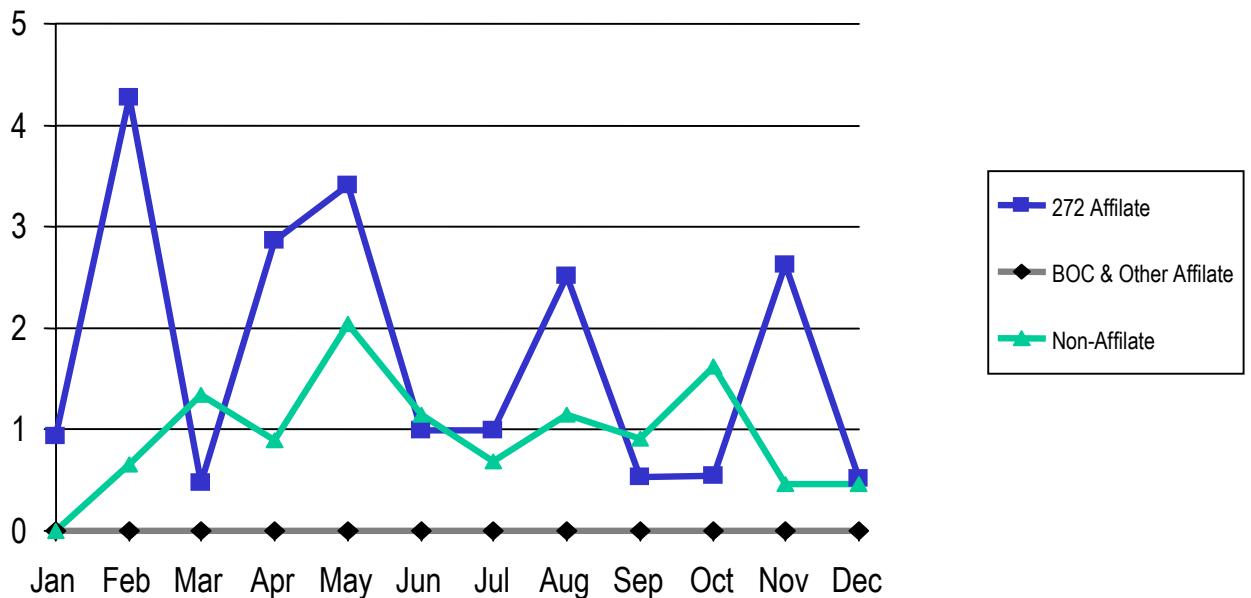
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS1 - VT



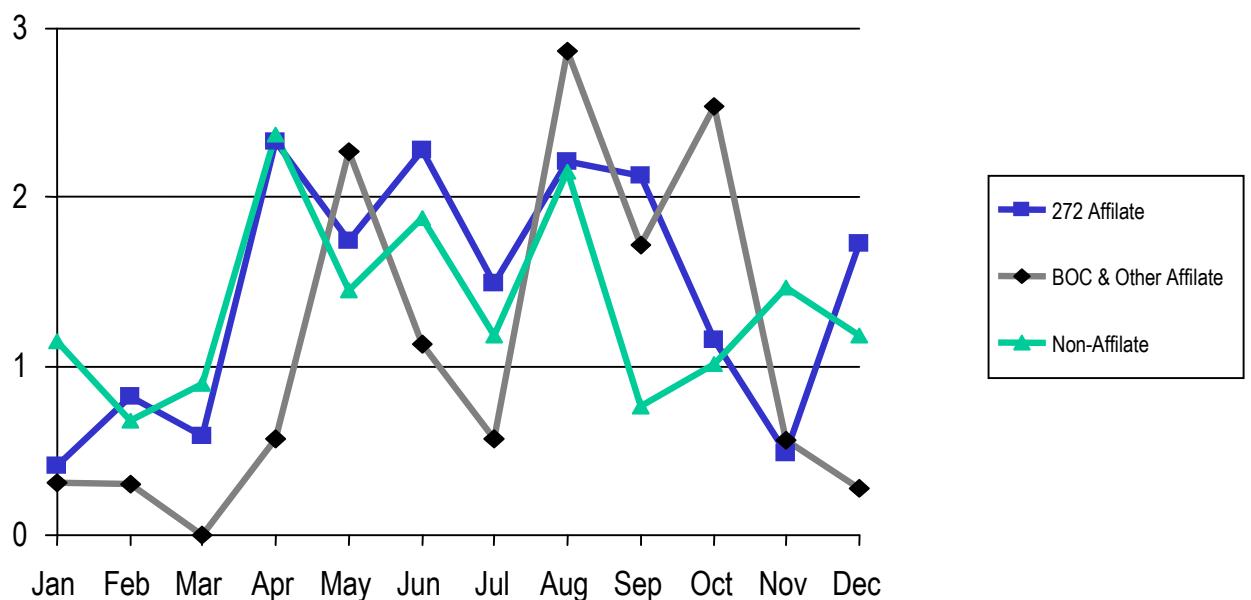
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS3 & Higher - VT



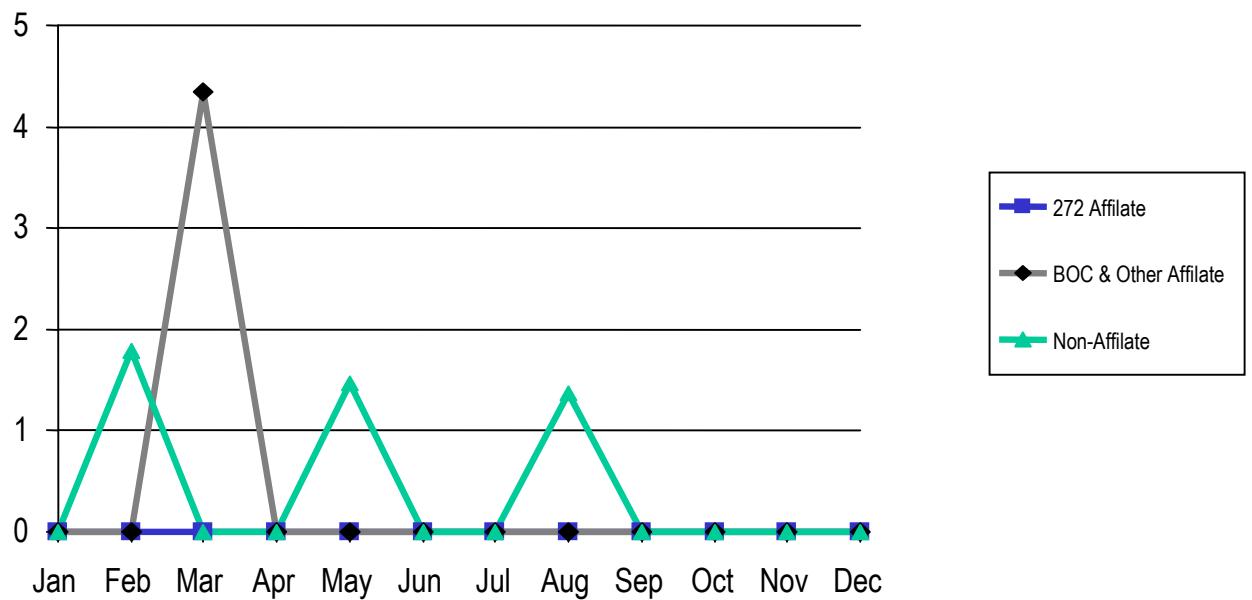
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS0 - VT



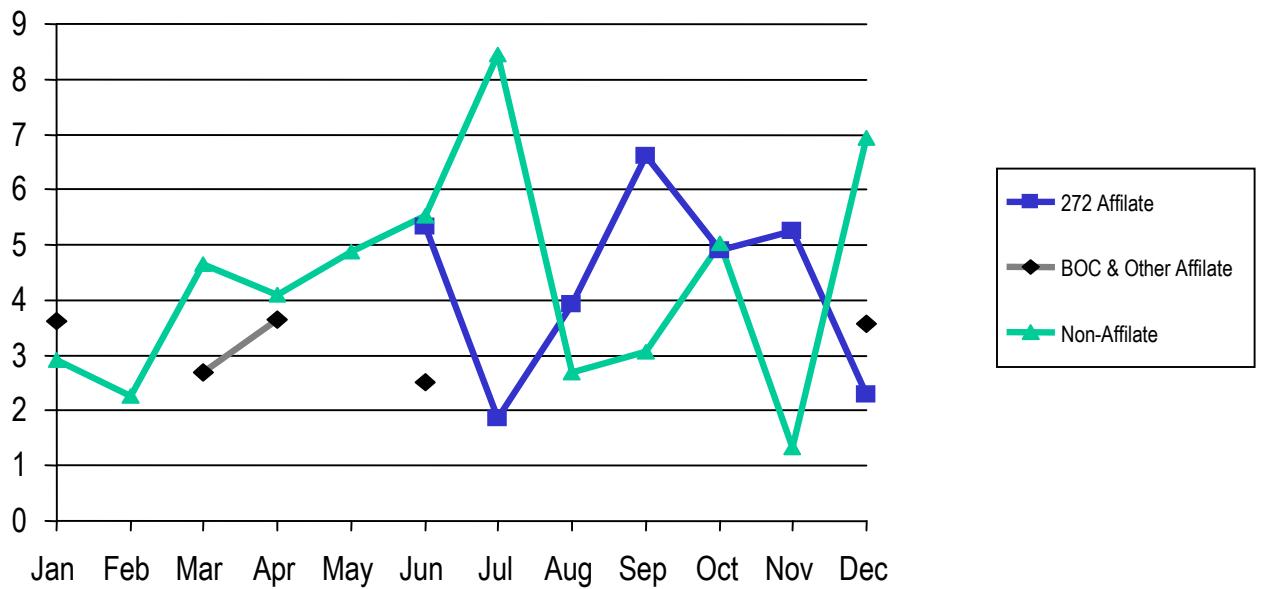
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS1 - VT



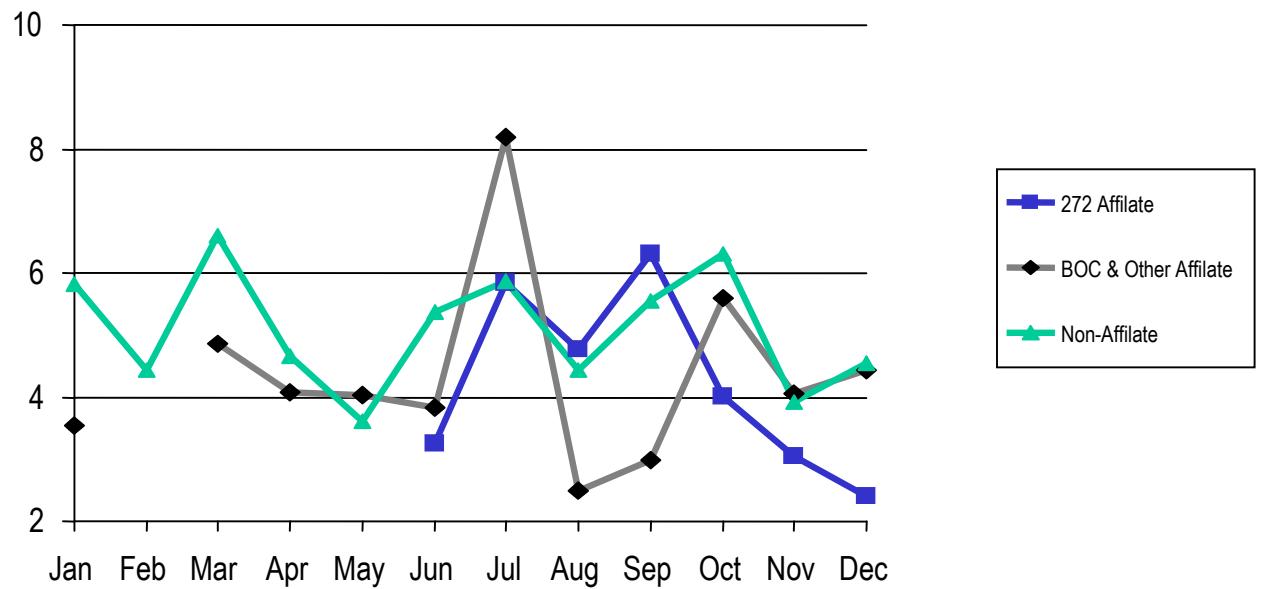
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS3 & Higher - VT



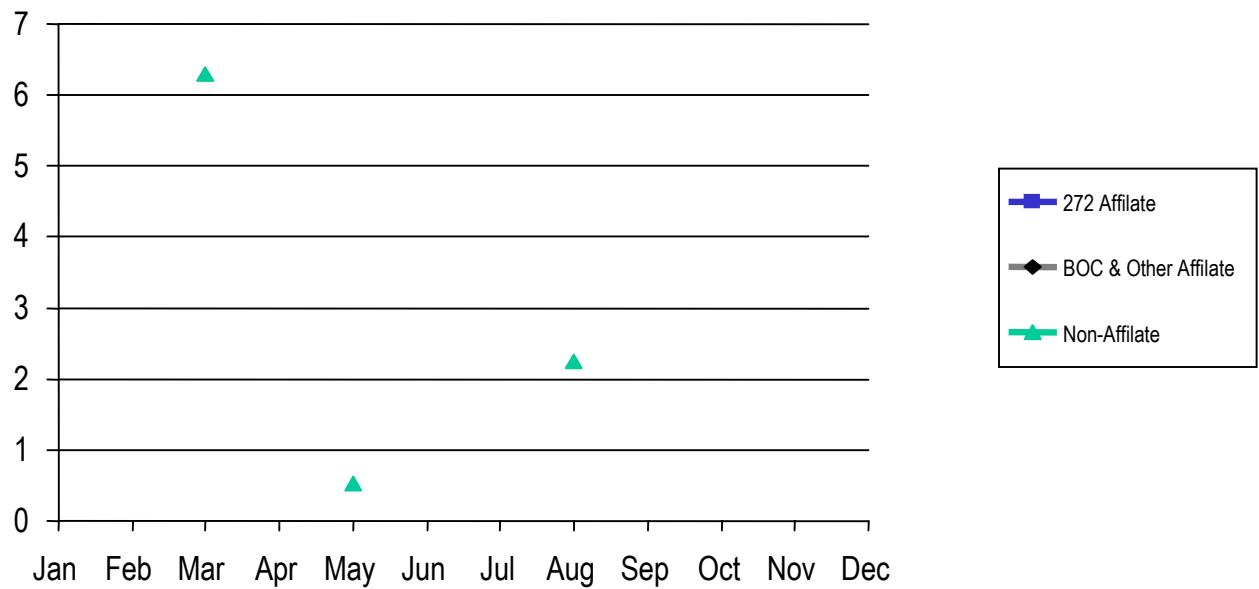
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS0 - VT**



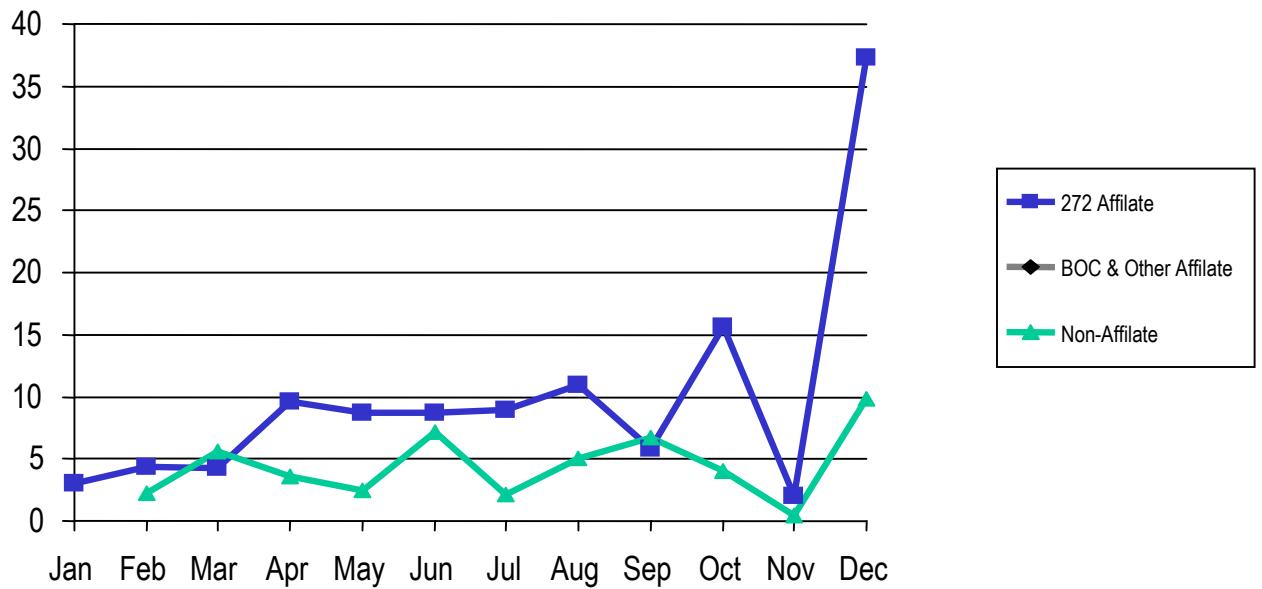
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS1 - VT**



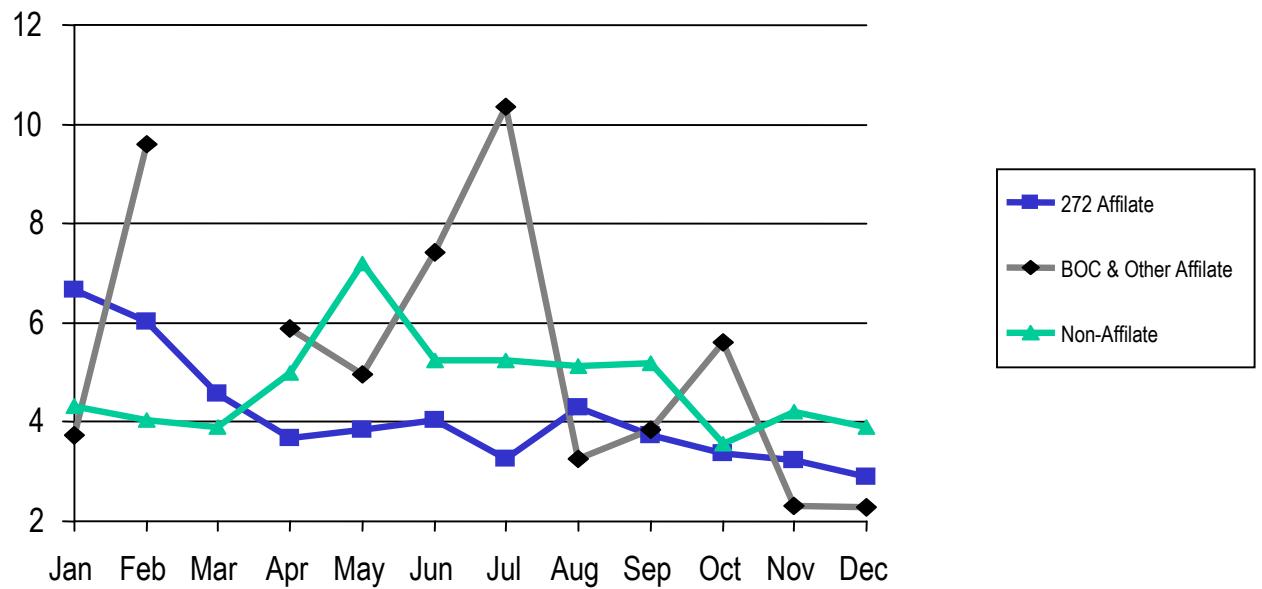
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS3 & Higher - VT**



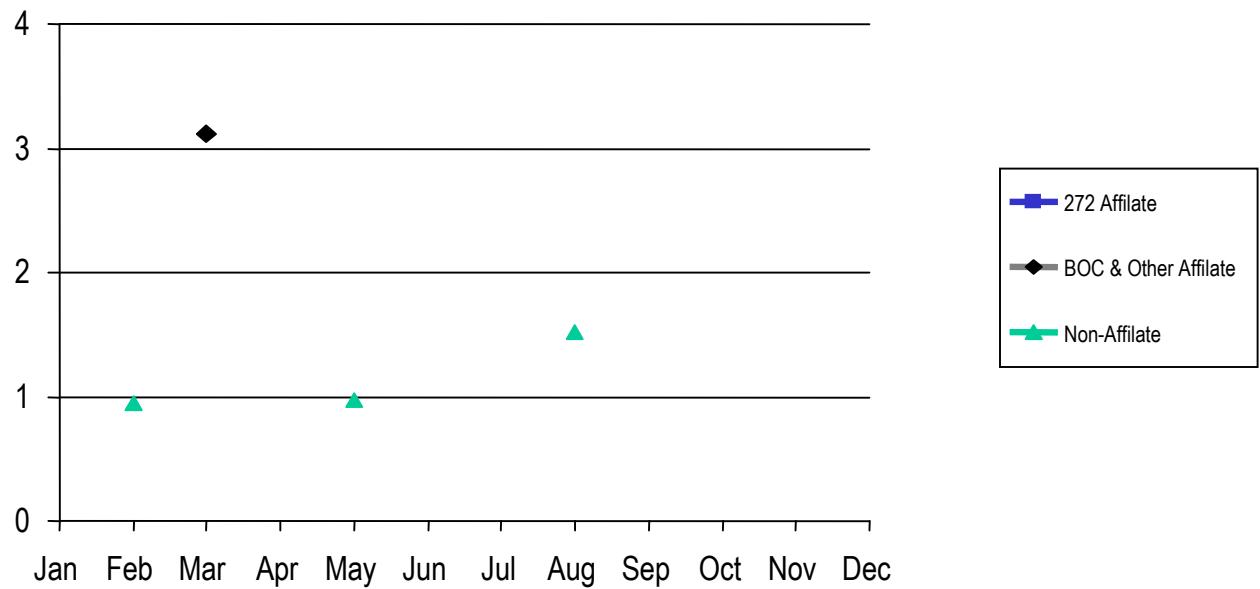
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS0 - VT**



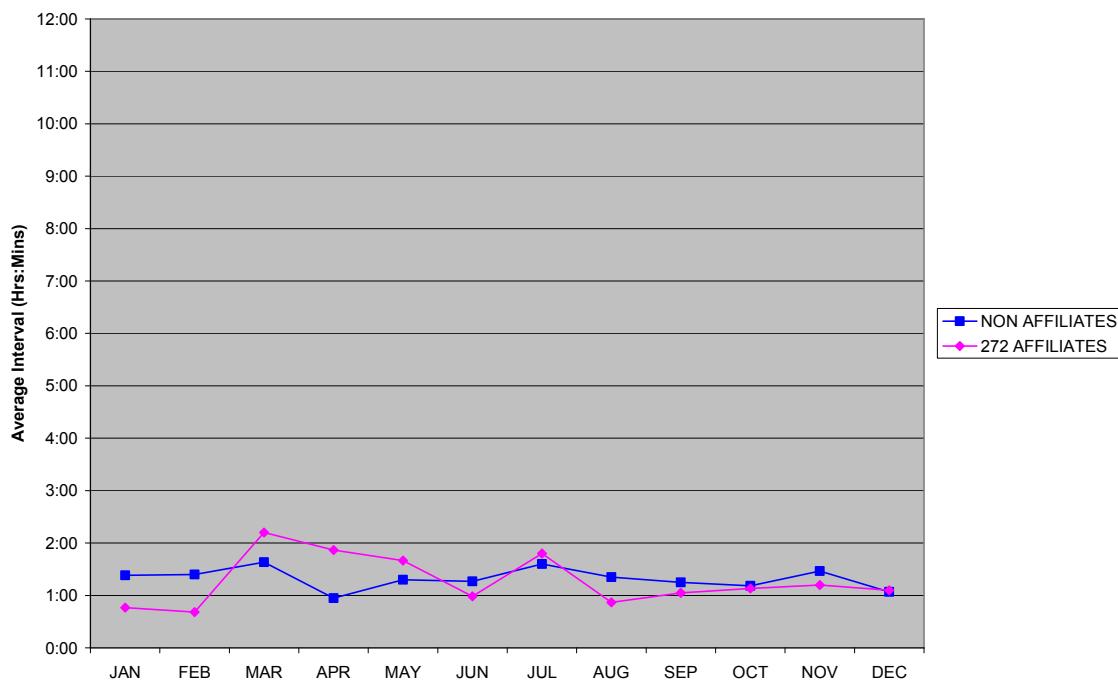
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS1 - VT**



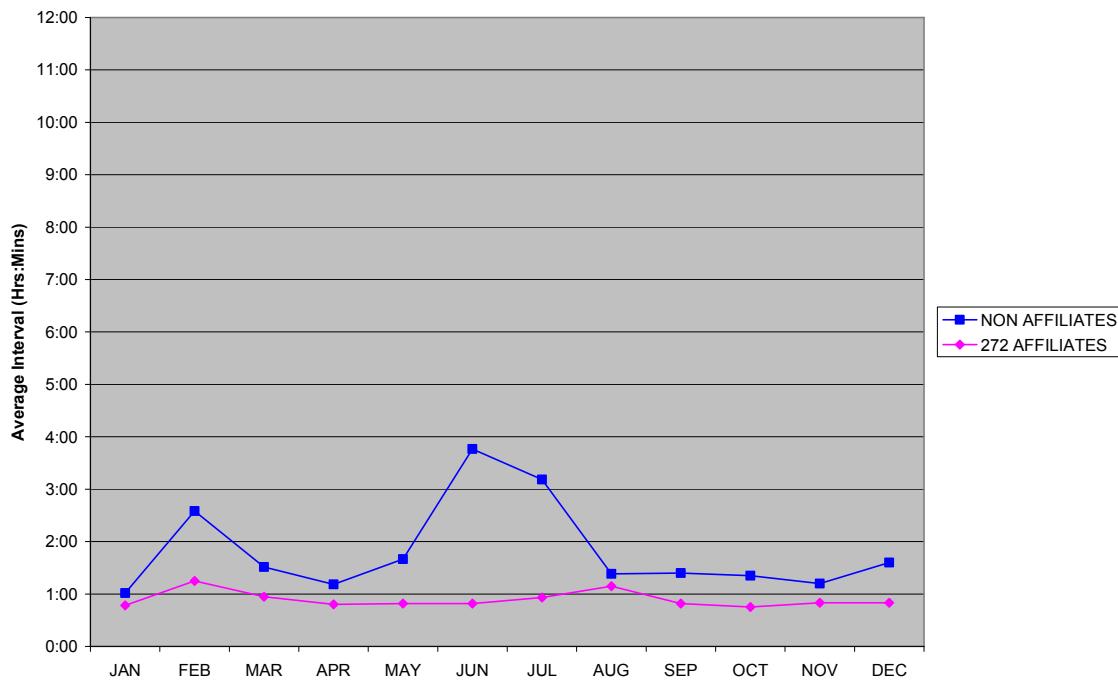
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS3 & Higher - VT**



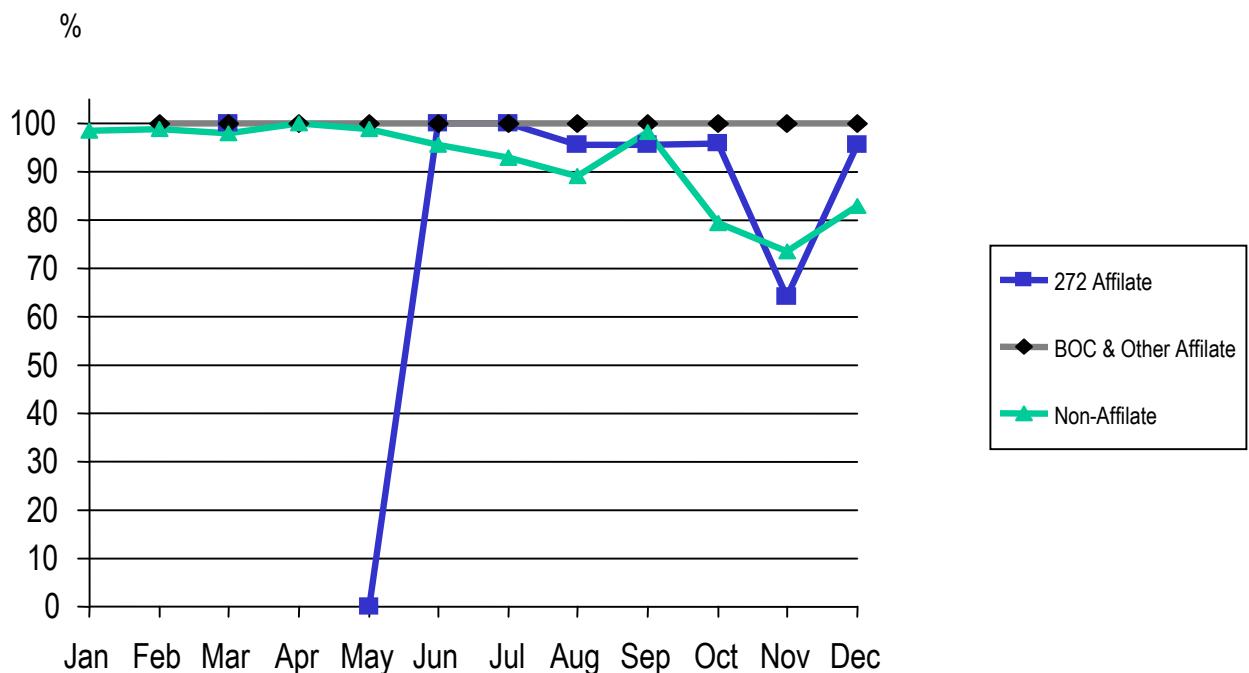
VERIZON VERMONT 272 AUDIT REPORT - 2005 PIC INTERVALS



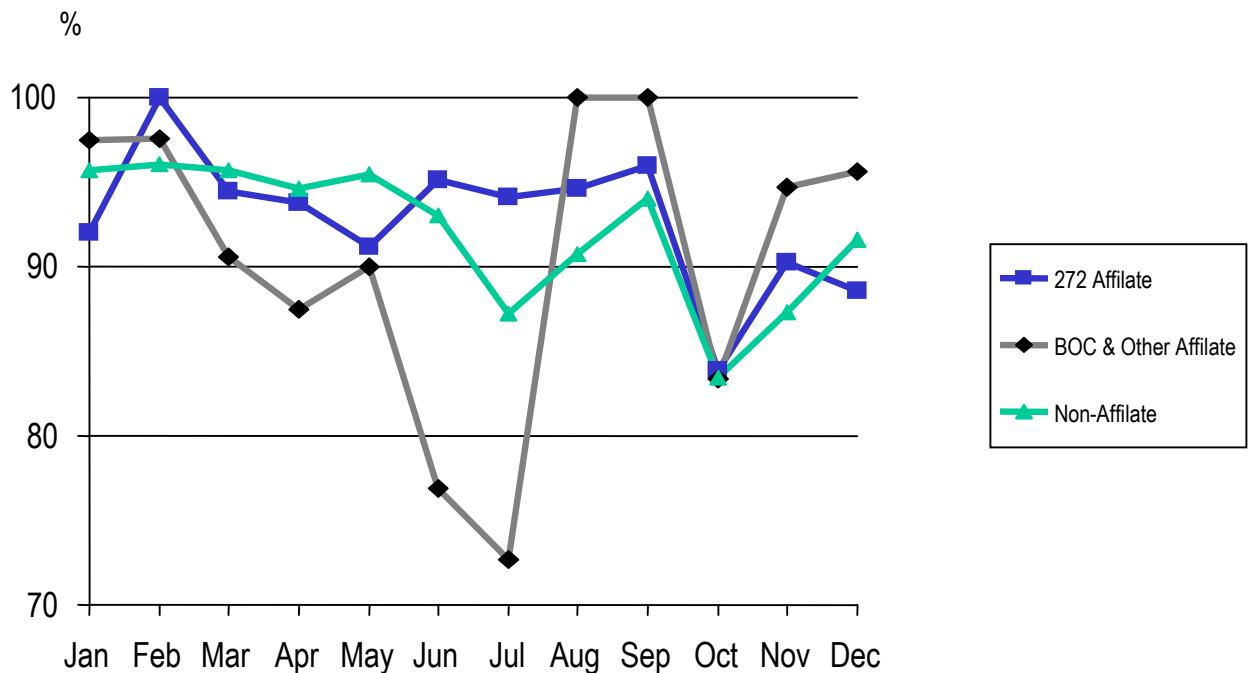
VERIZON VERMONT 272 AUDIT REPORT - 2006 PIC INTERVALS



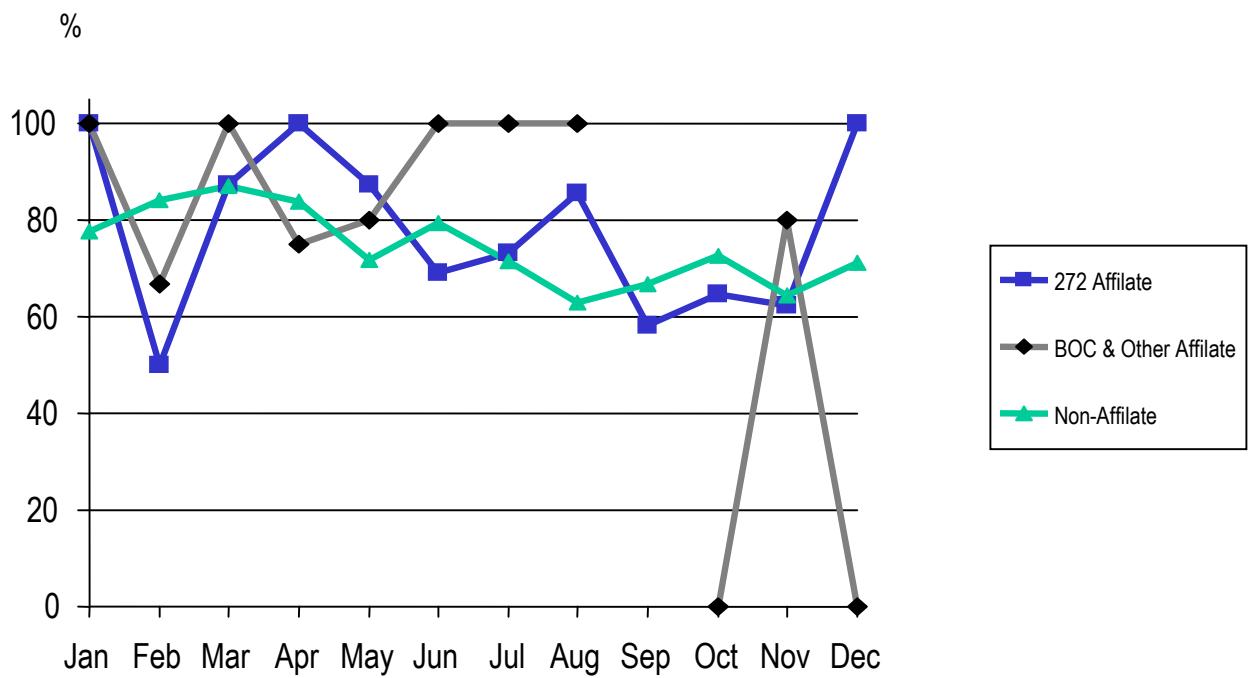
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS0 - VA



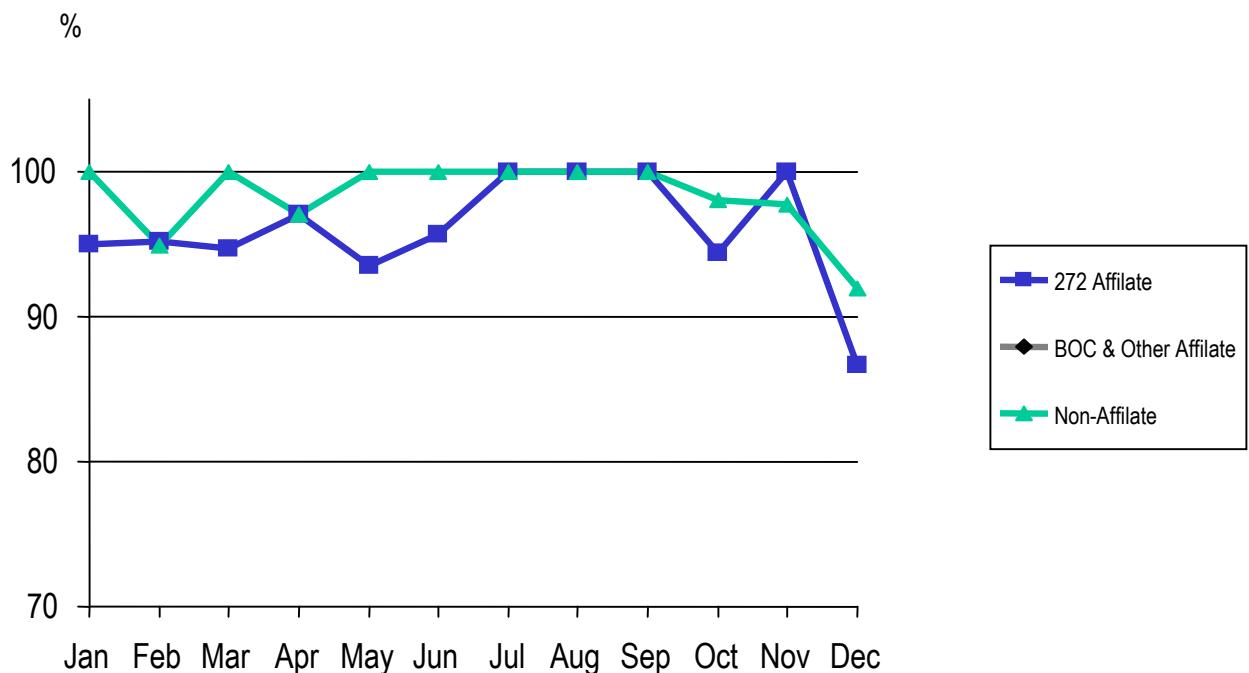
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS1 - VA



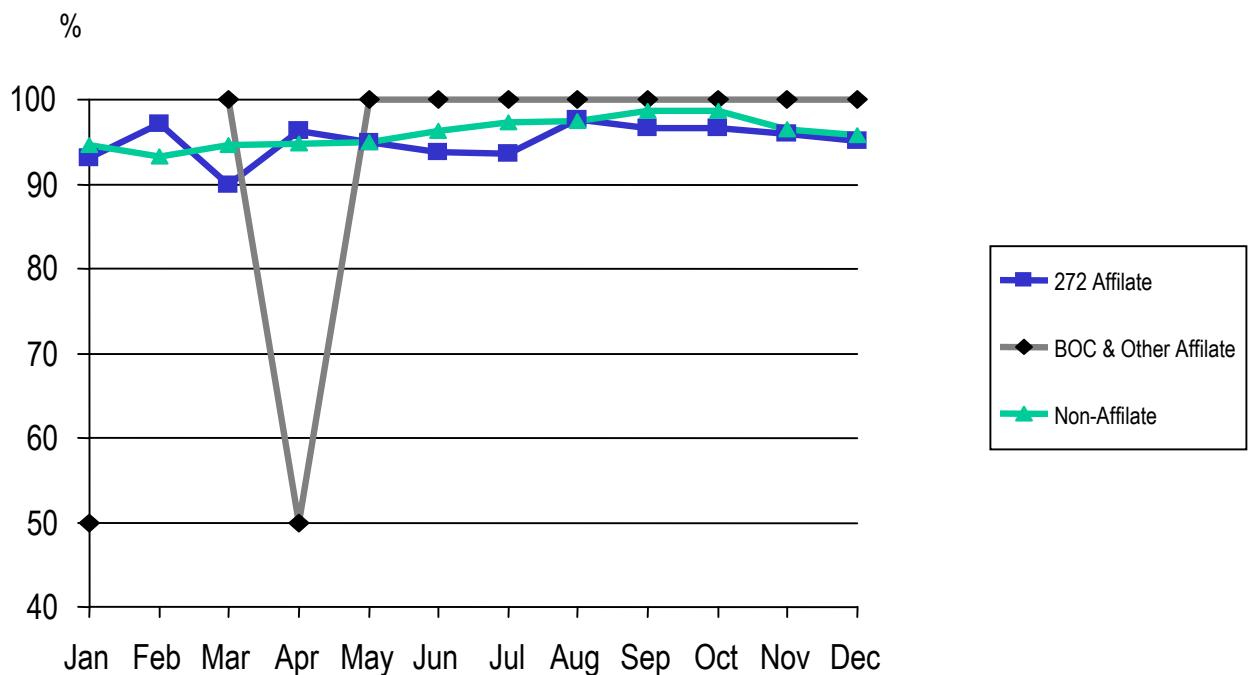
2005 Firm Order Confirmation (FOC)
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DS3 & Higher - VA



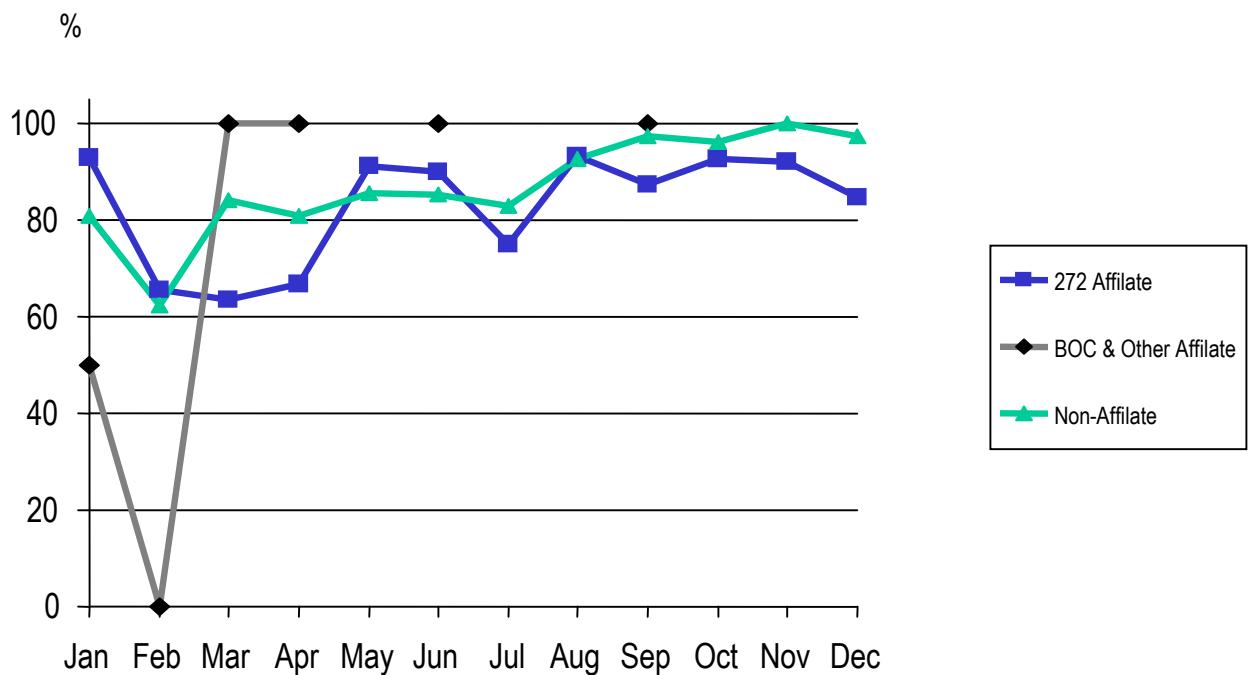
2006 Firm Order Confirmation (FOC)
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DS0 - VA



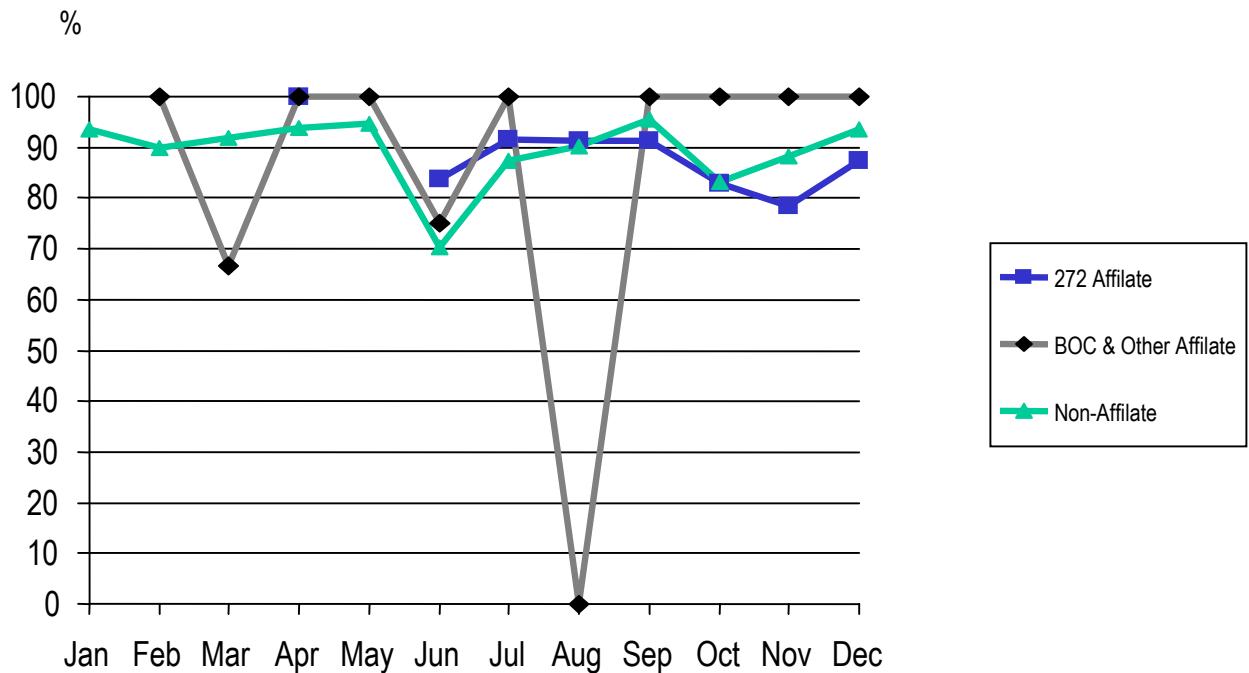
2006 Firm Order Confirmation (FOC)
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DS1 - VA



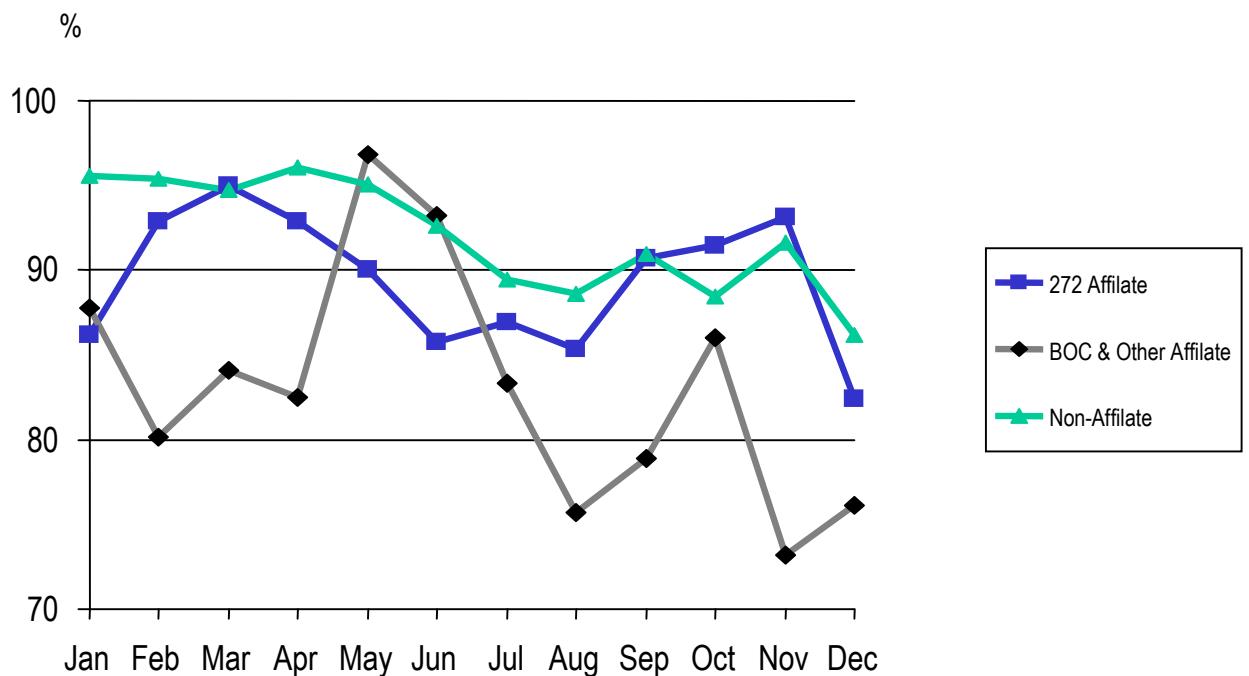
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS3 & Higher - VA



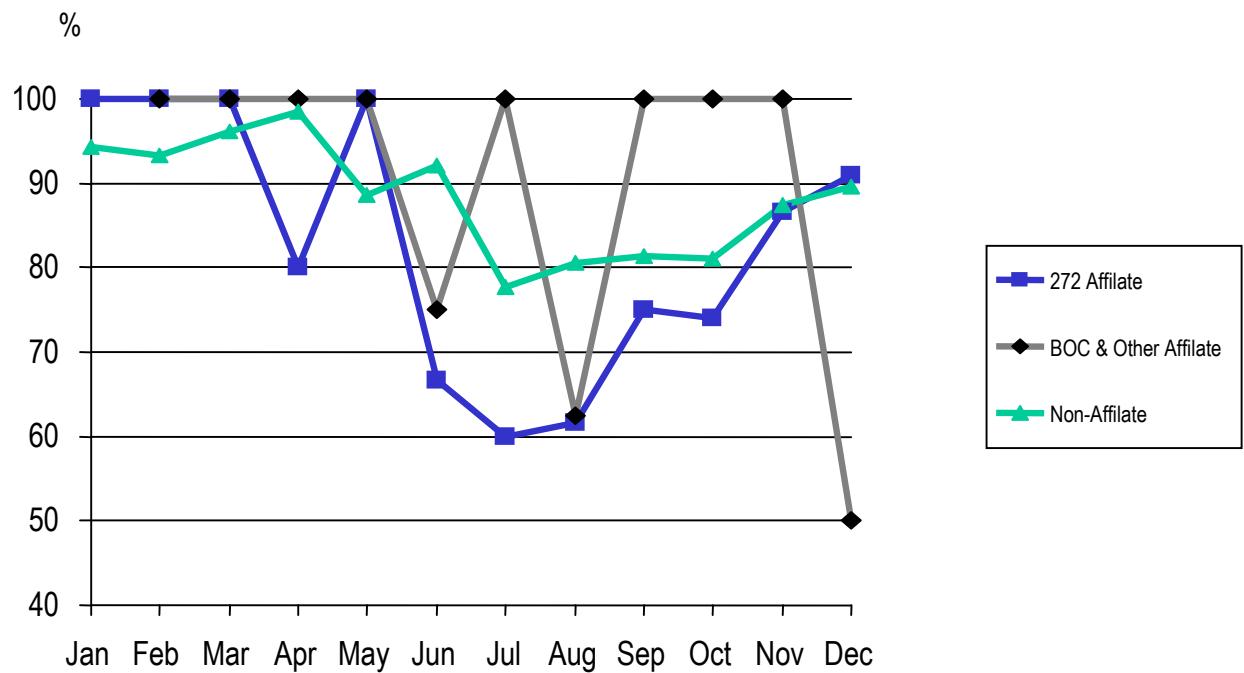
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS0 - VA



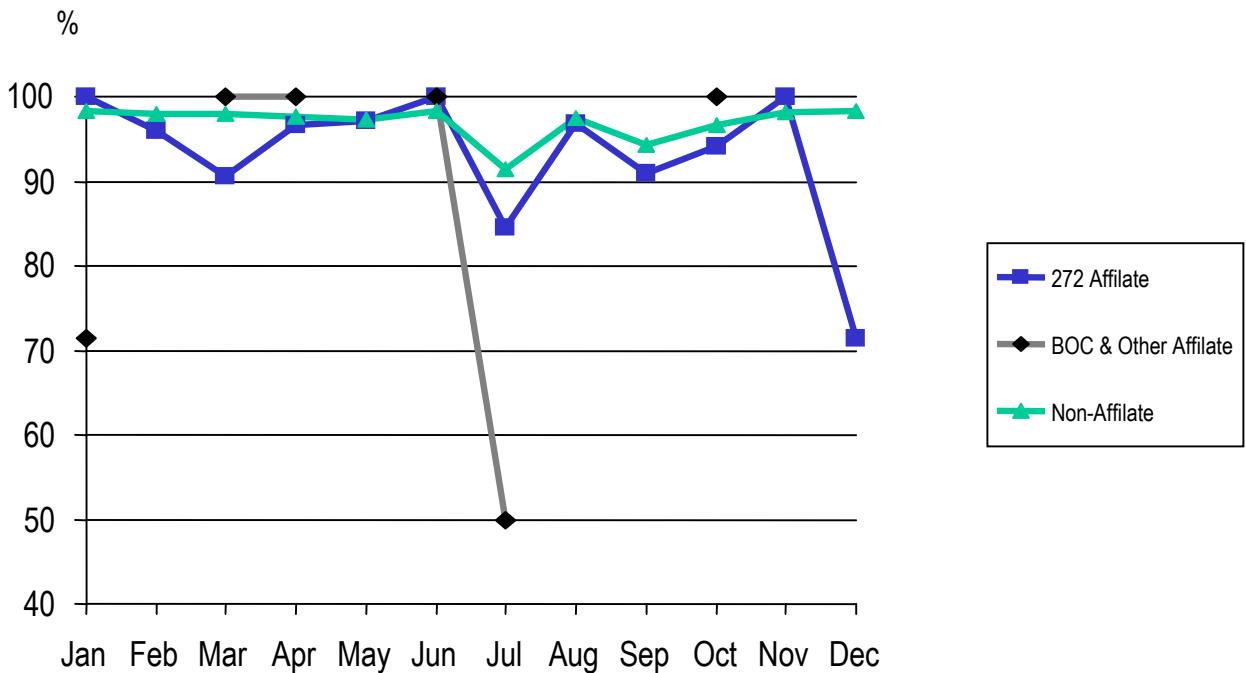
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS1 - VA



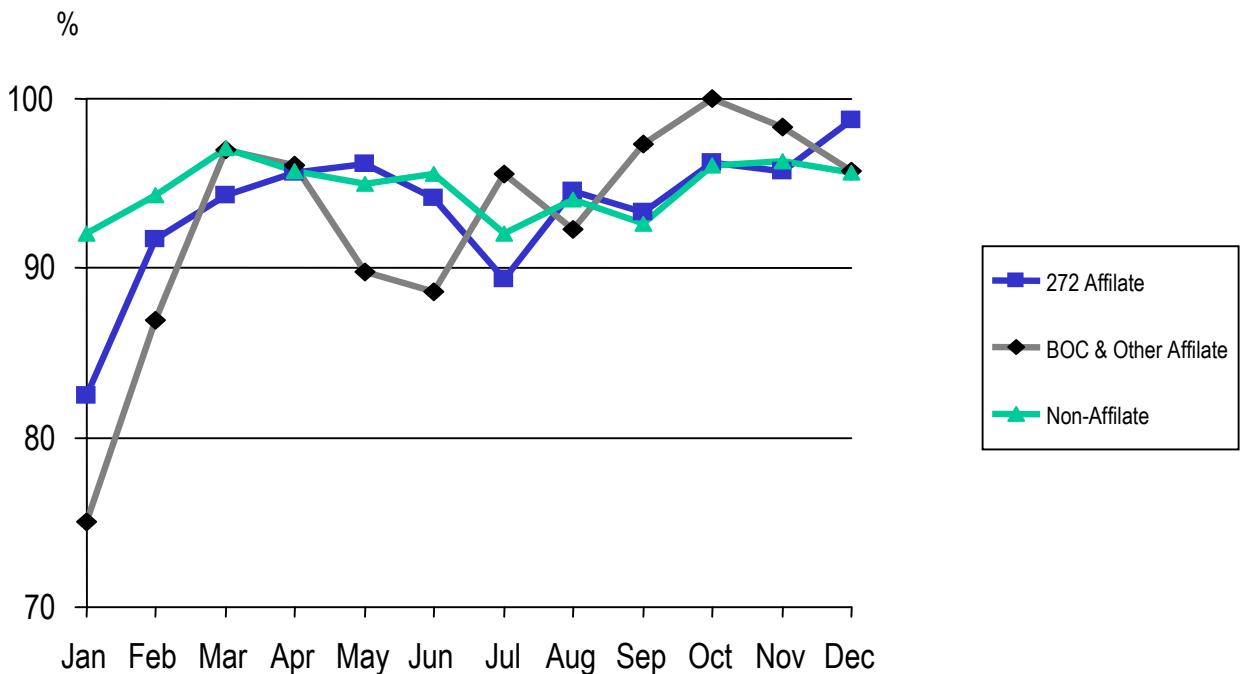
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS3 & Higher - VA



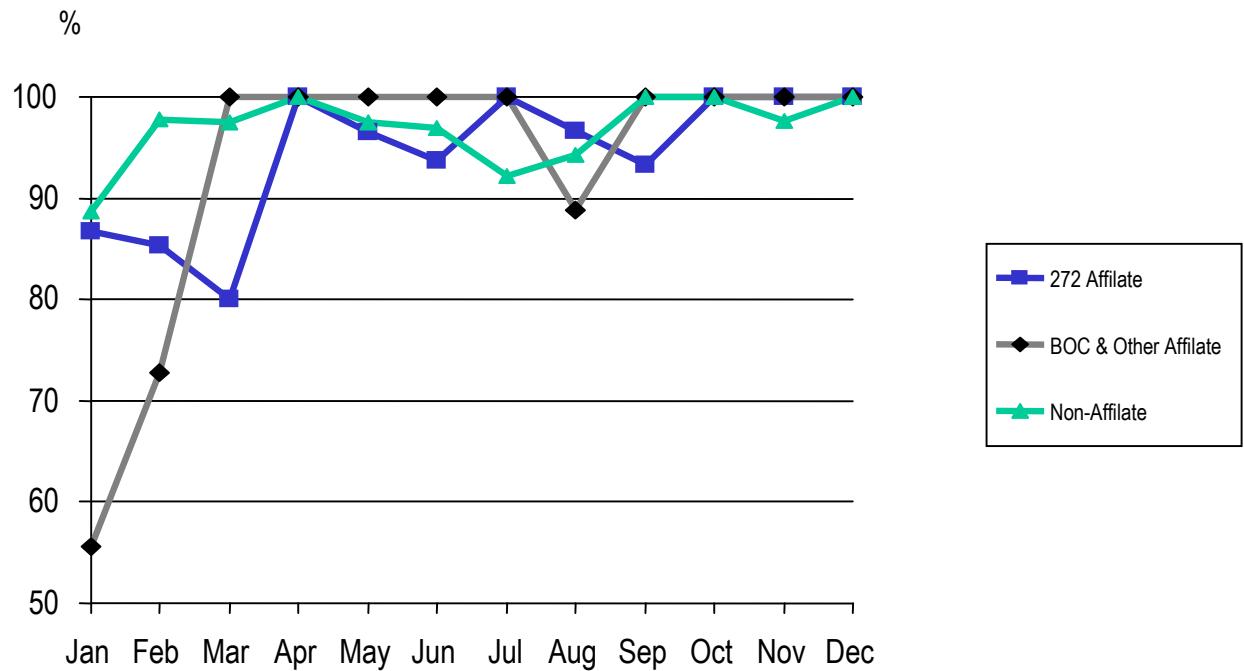
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS0 - VA



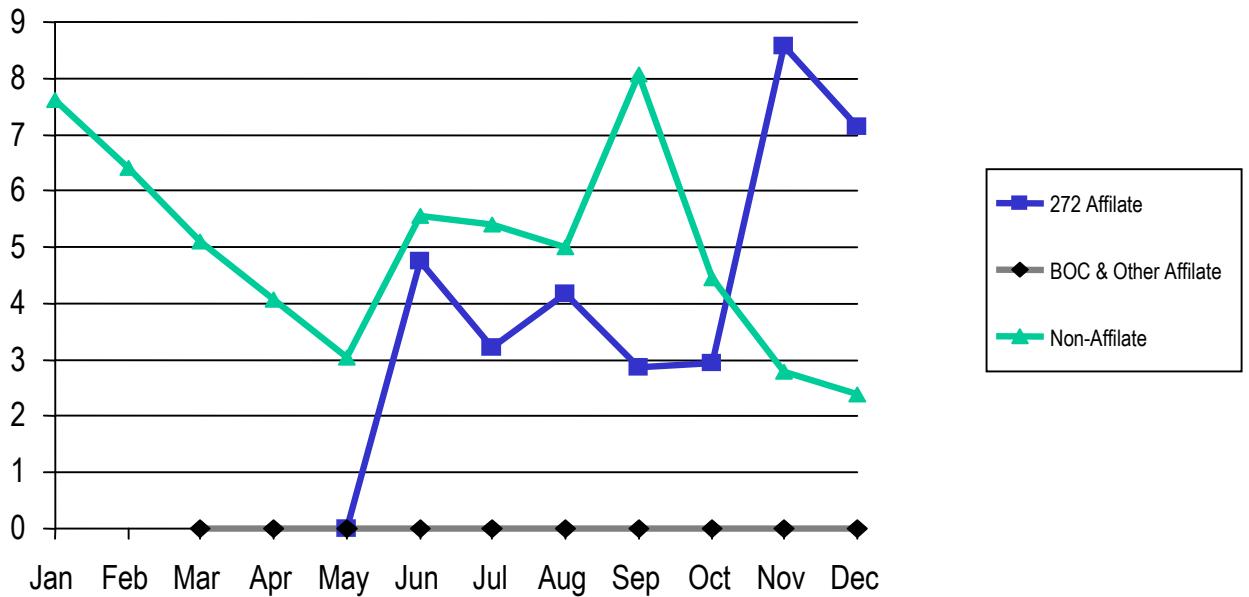
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS1 - VA



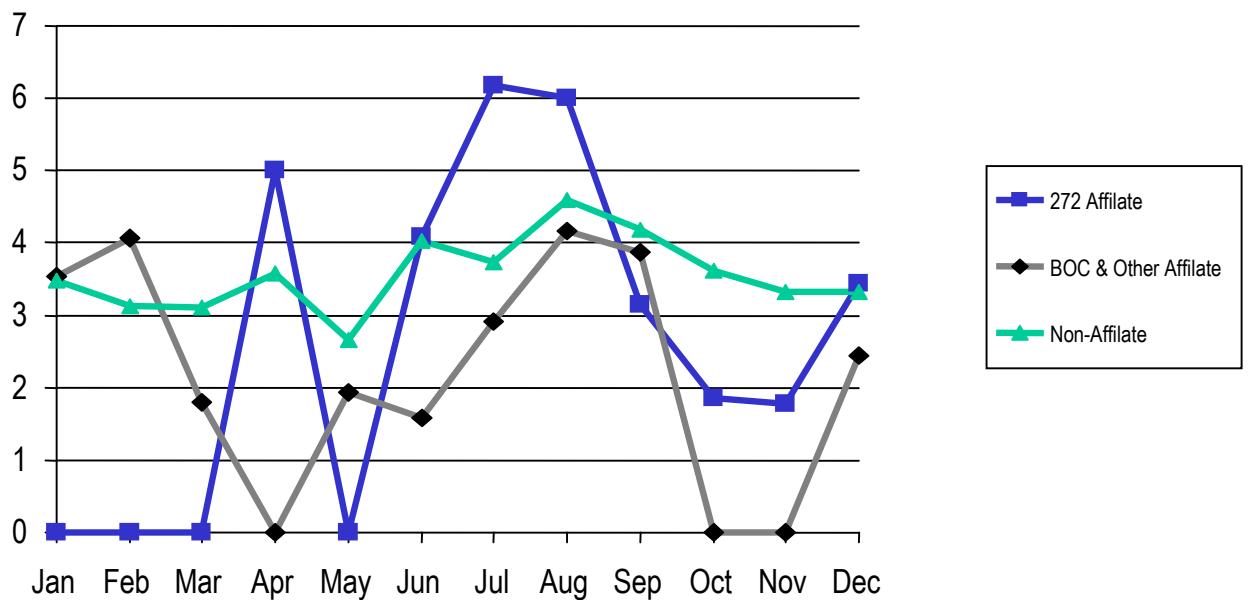
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS3 & Higher - VA



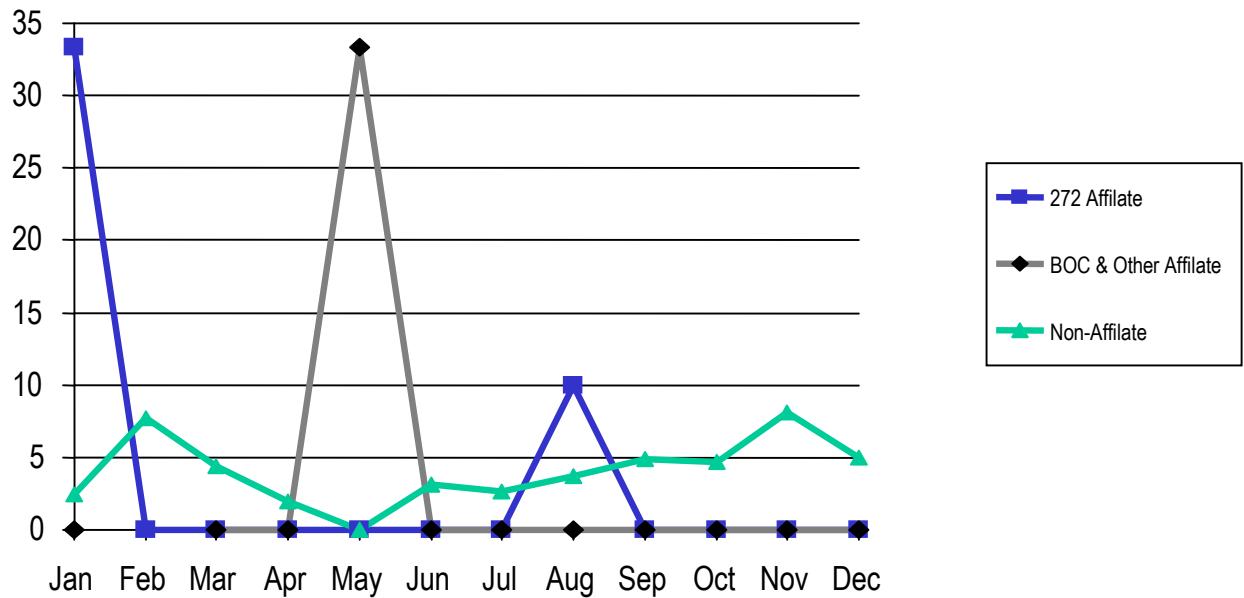
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS0 - VA



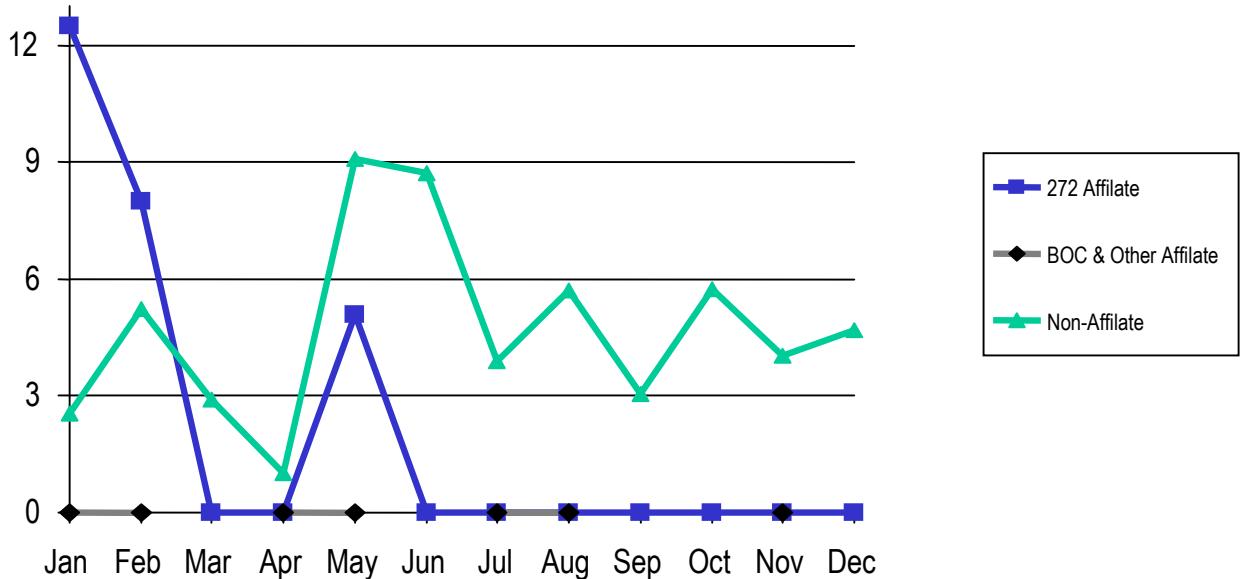
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS1 - VA



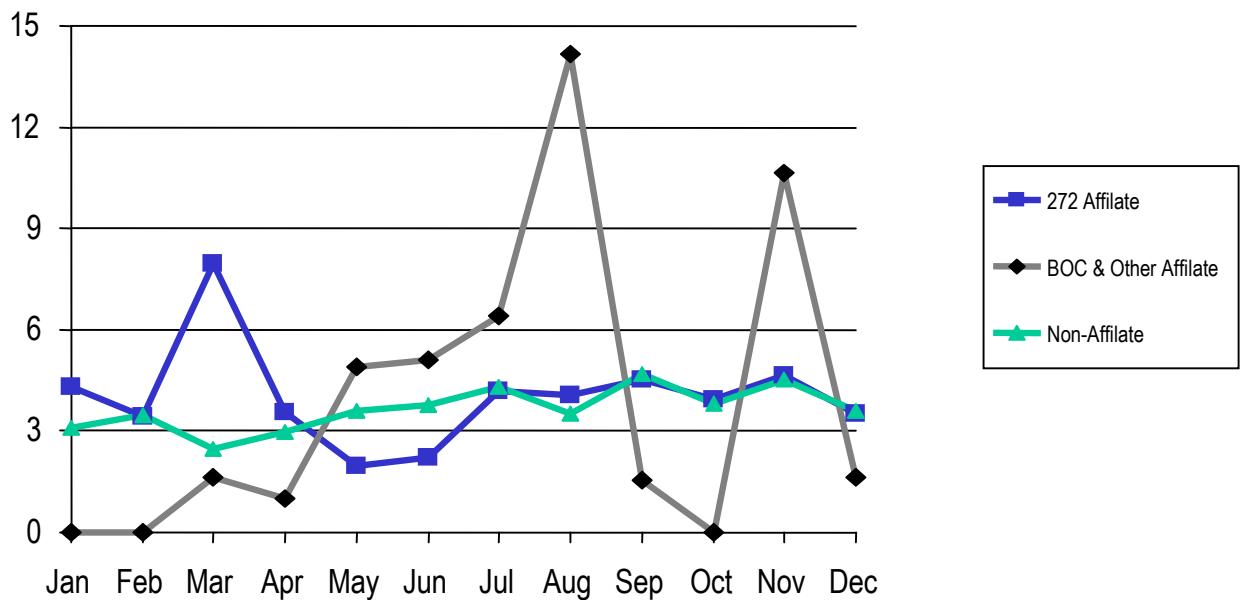
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS3 & Higher - VA



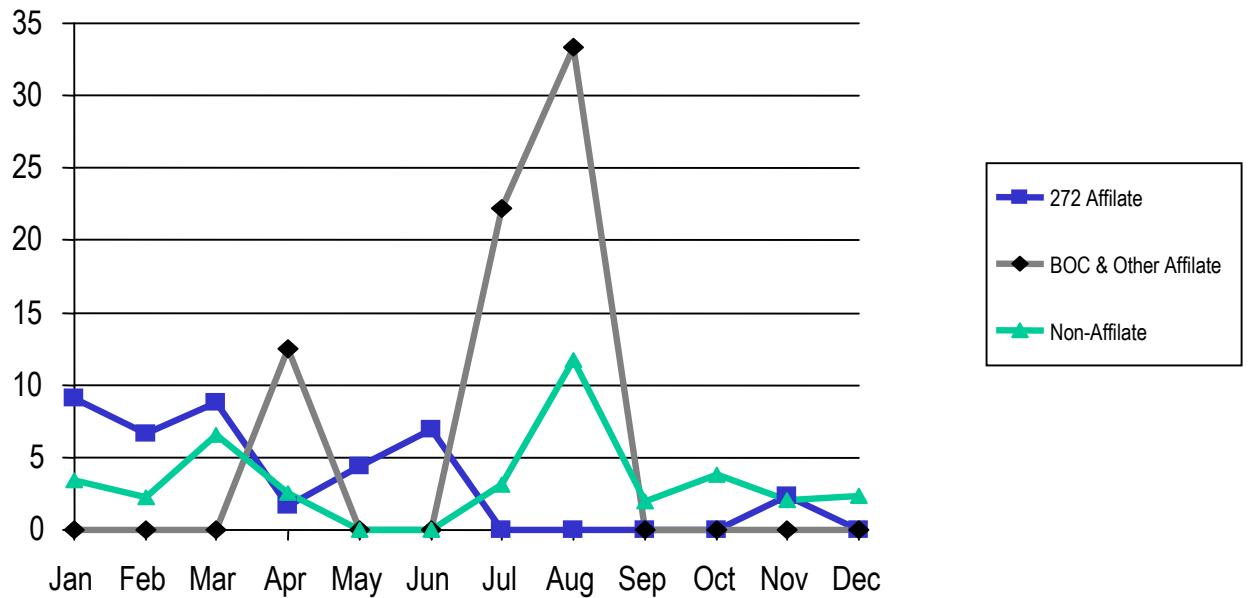
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS0 - VA



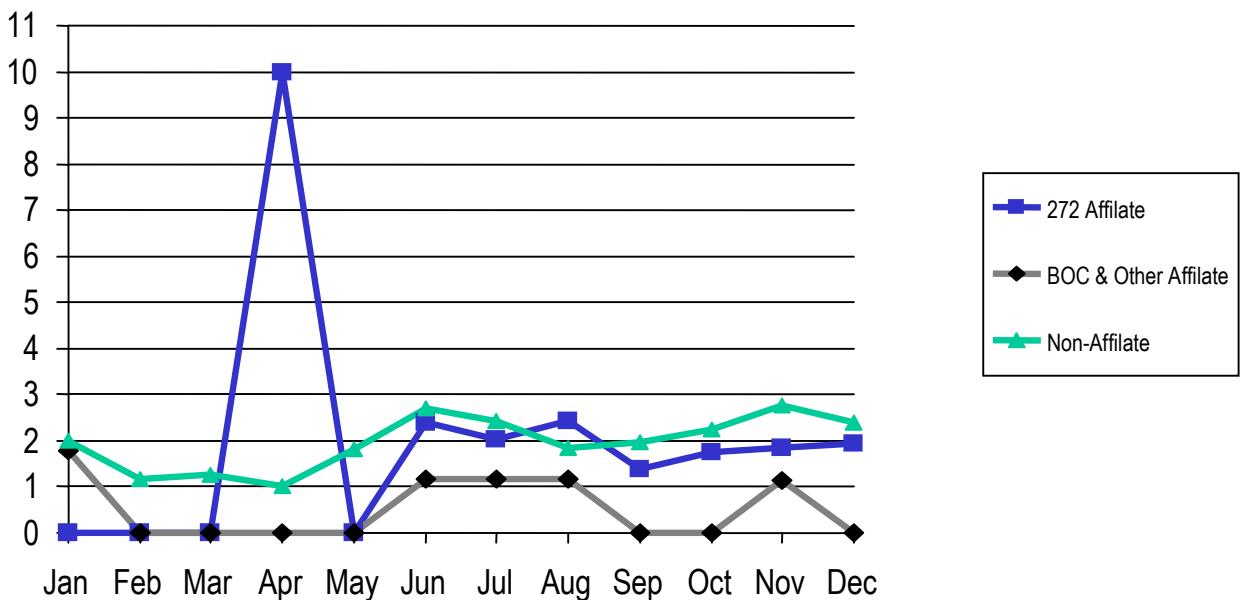
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS1 - VA



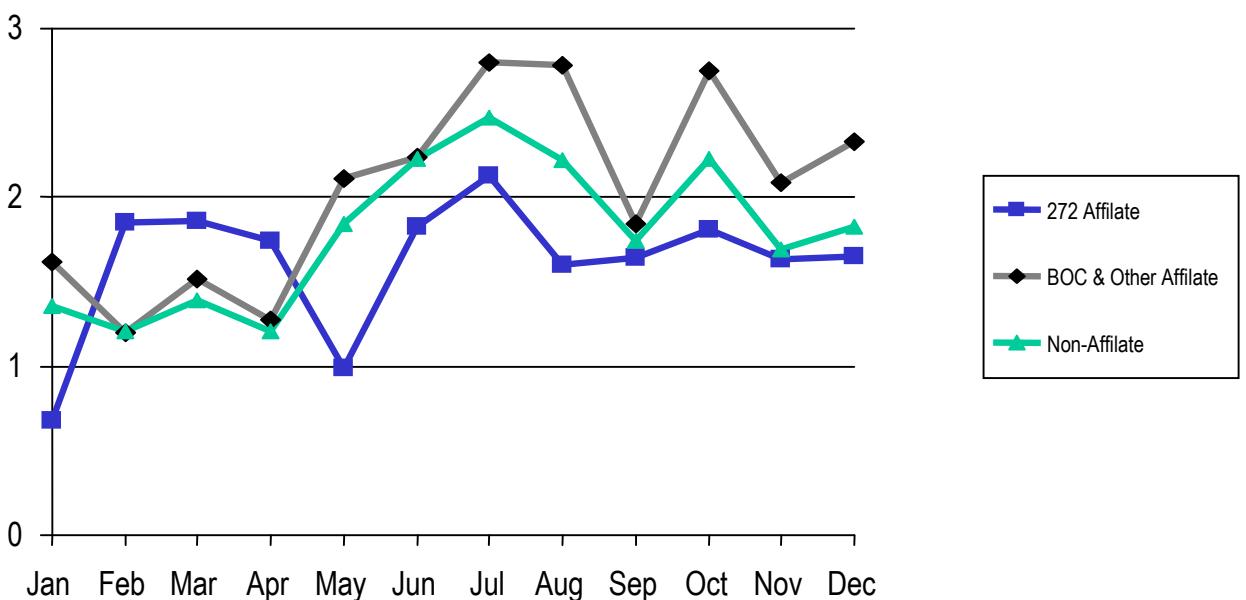
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS3 & Higher - VA



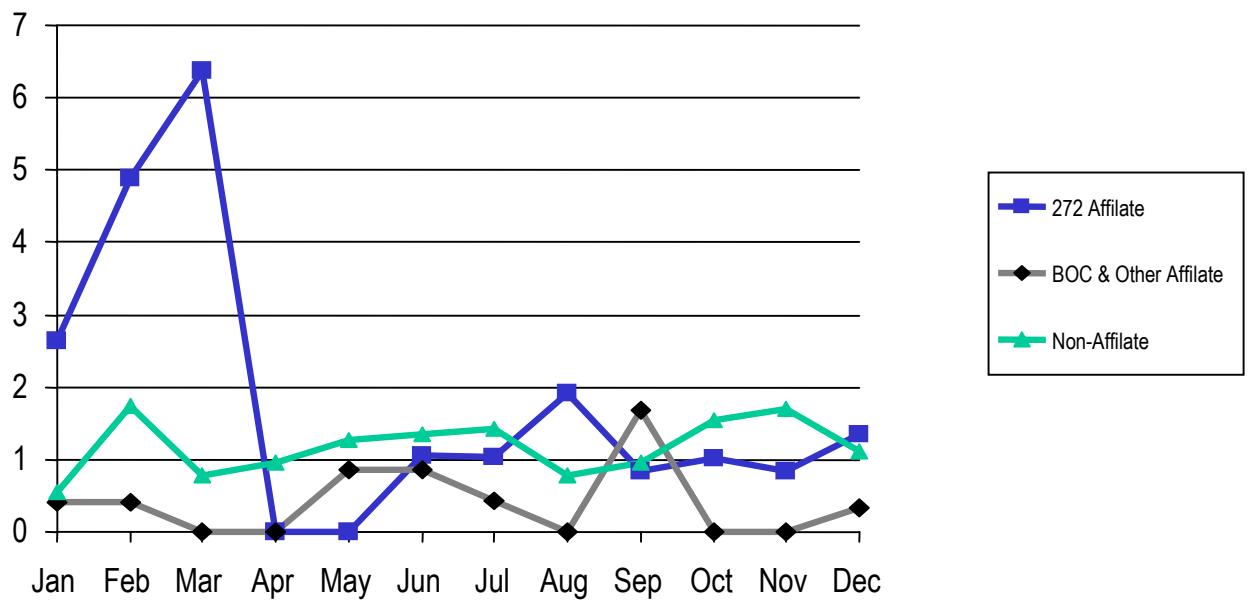
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS0 - VA



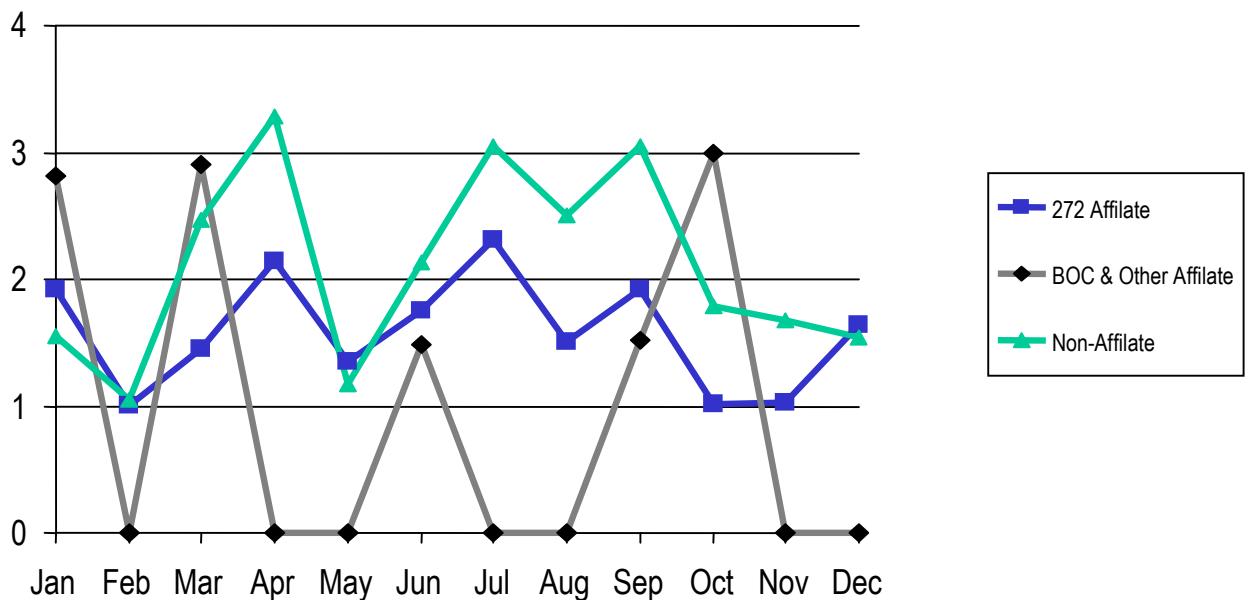
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS1 - VA



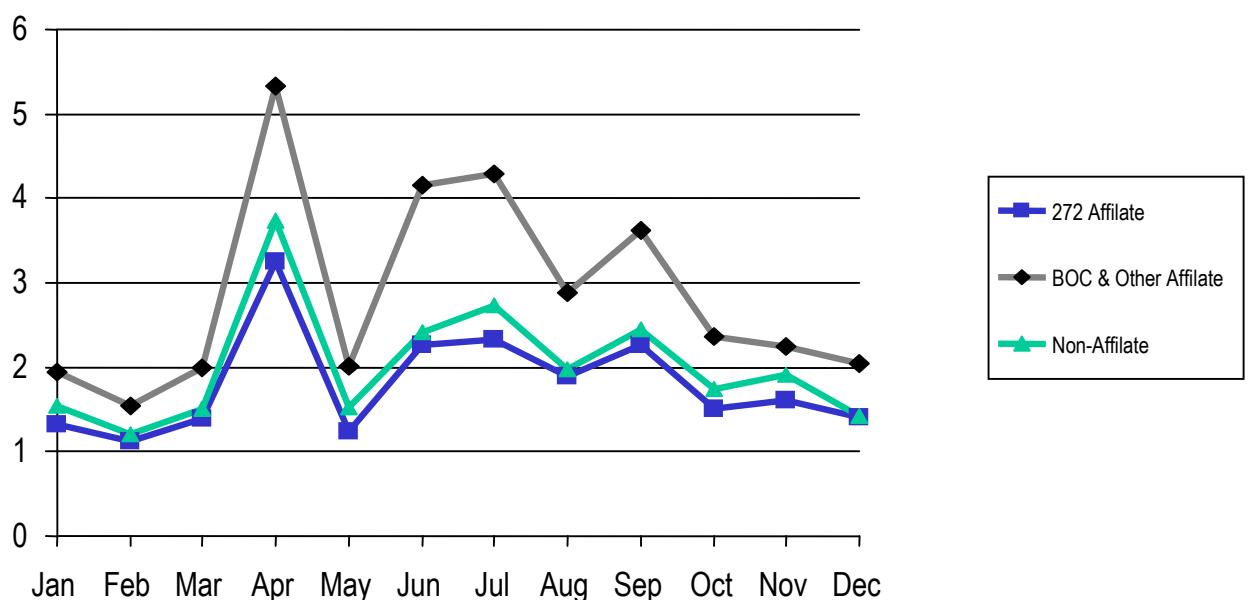
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS3 & Higher - VA



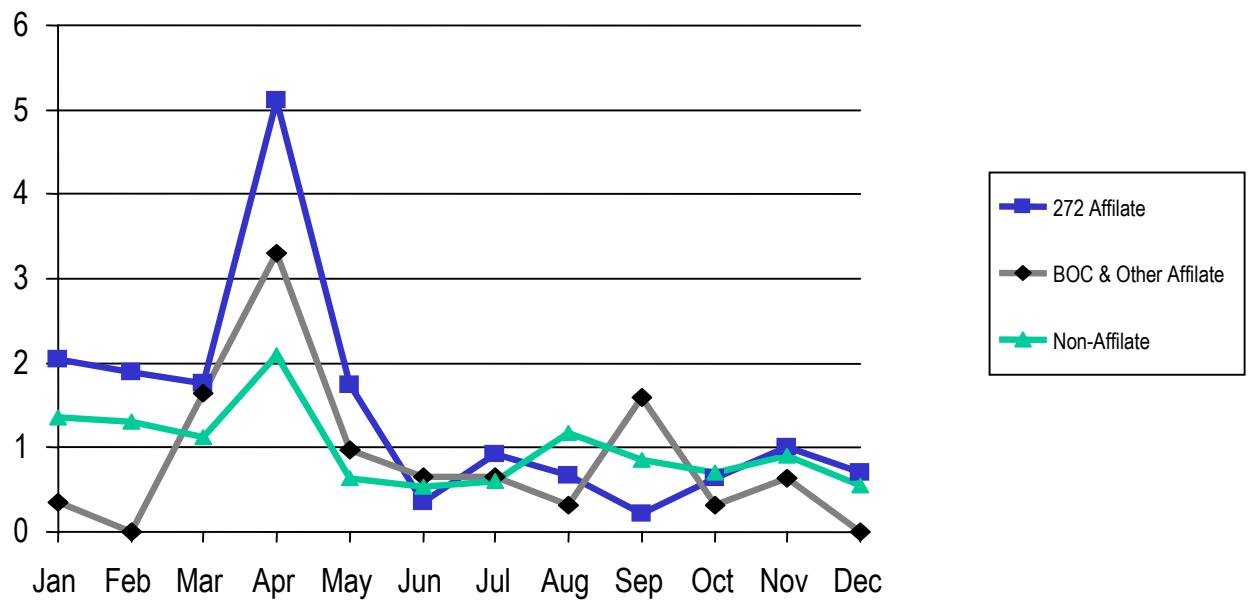
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS0 - VA



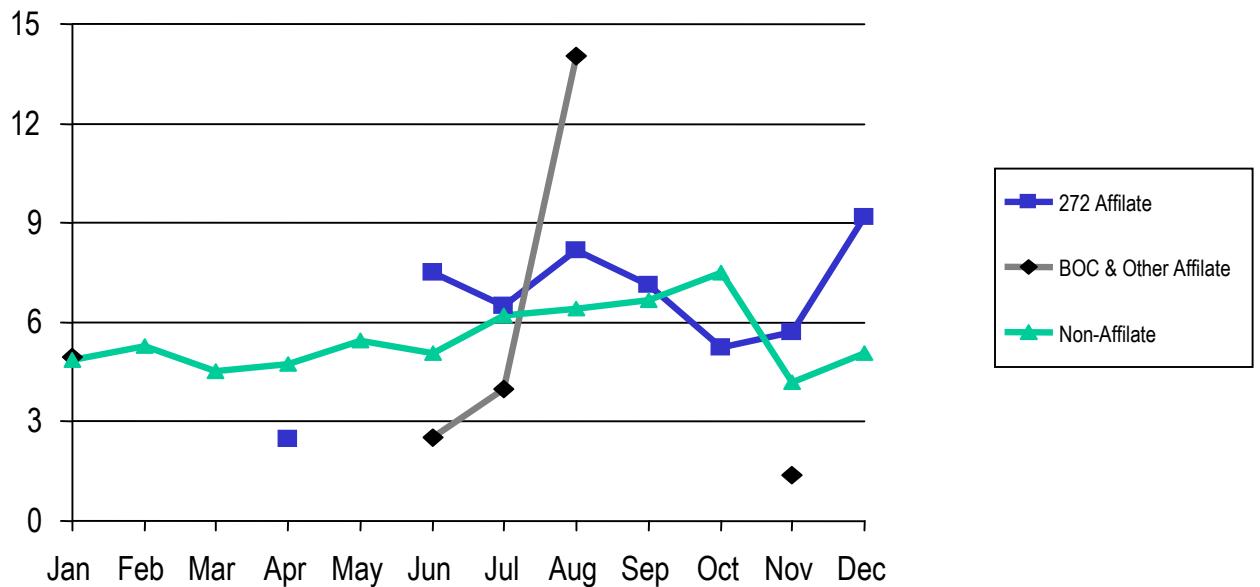
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS1 - VA



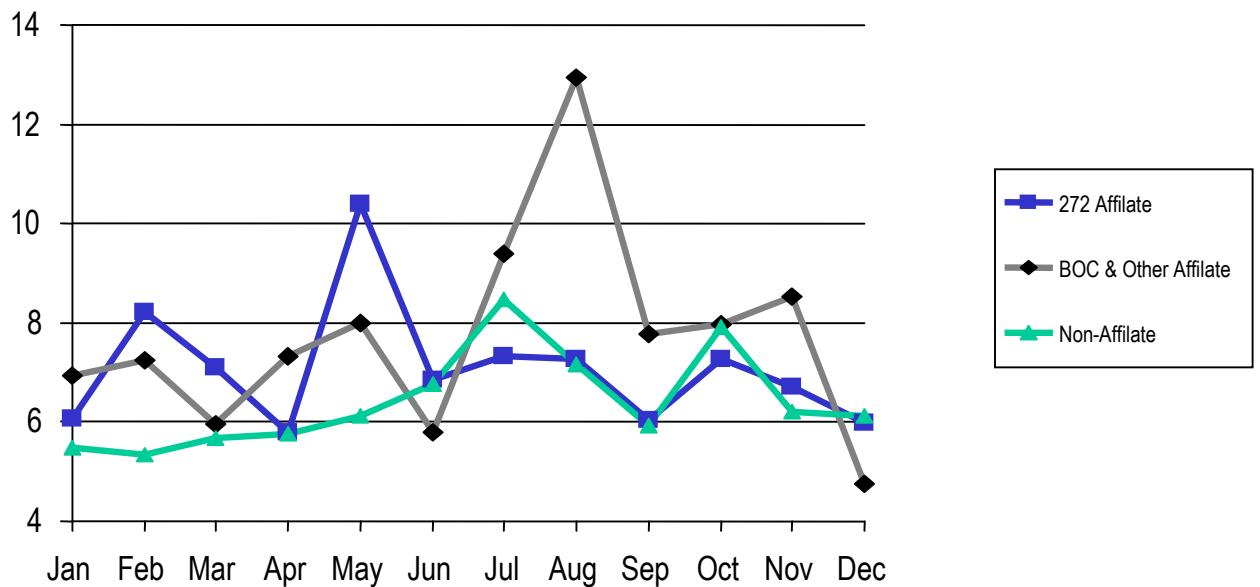
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS3 & Higher - VA



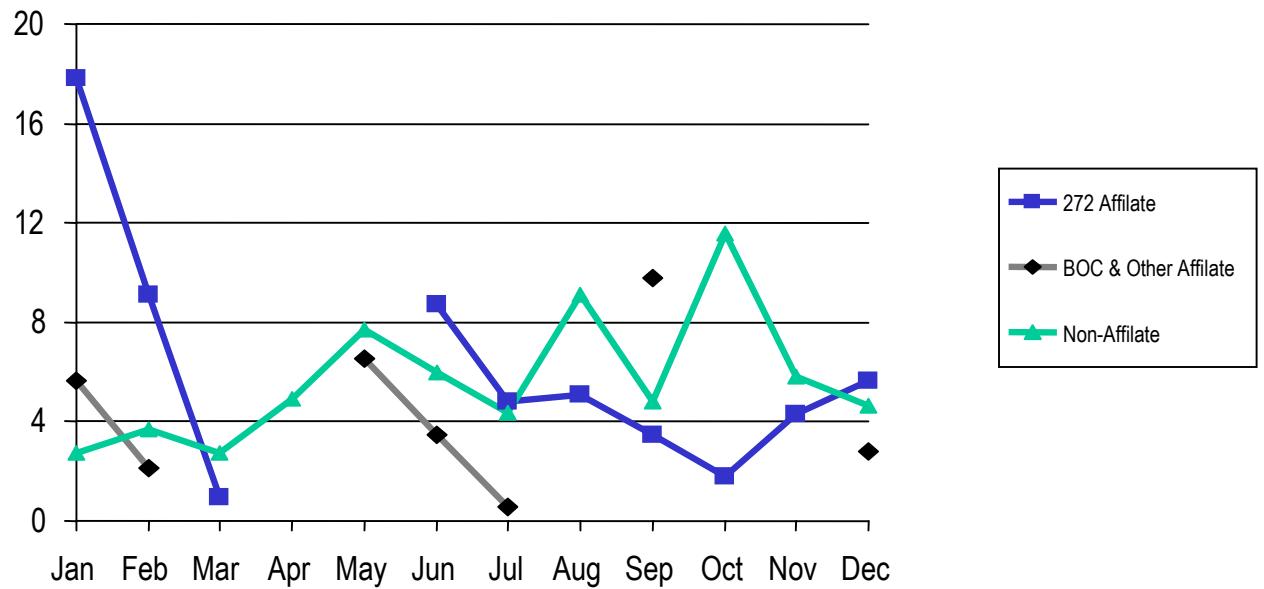
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS0 - VA**



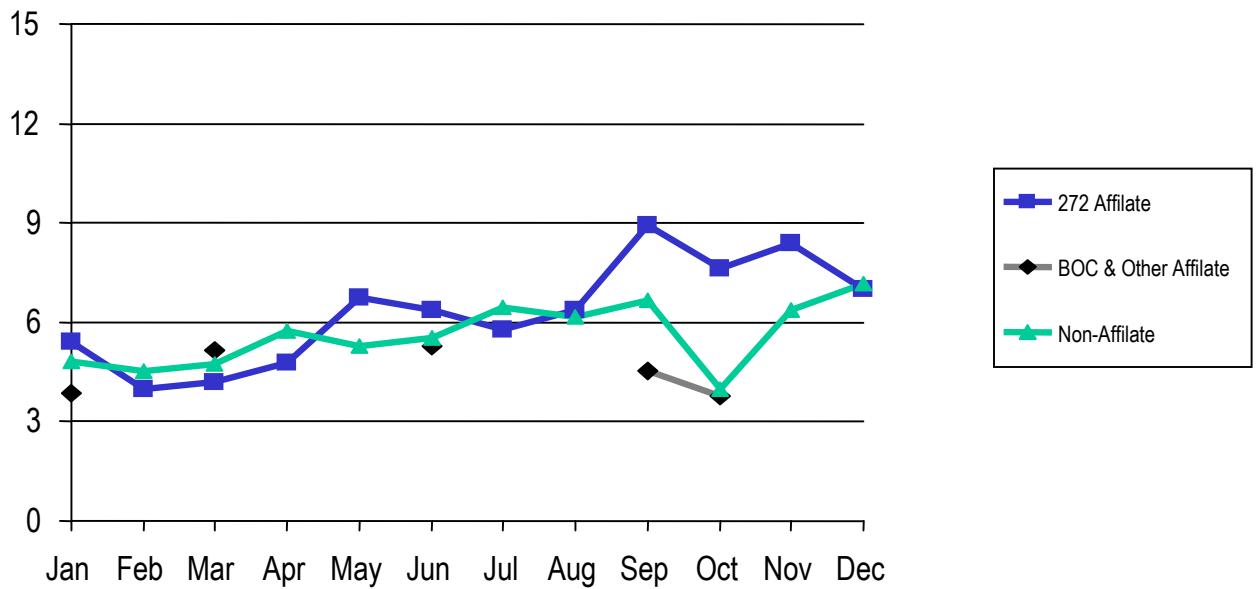
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS1 - VA**



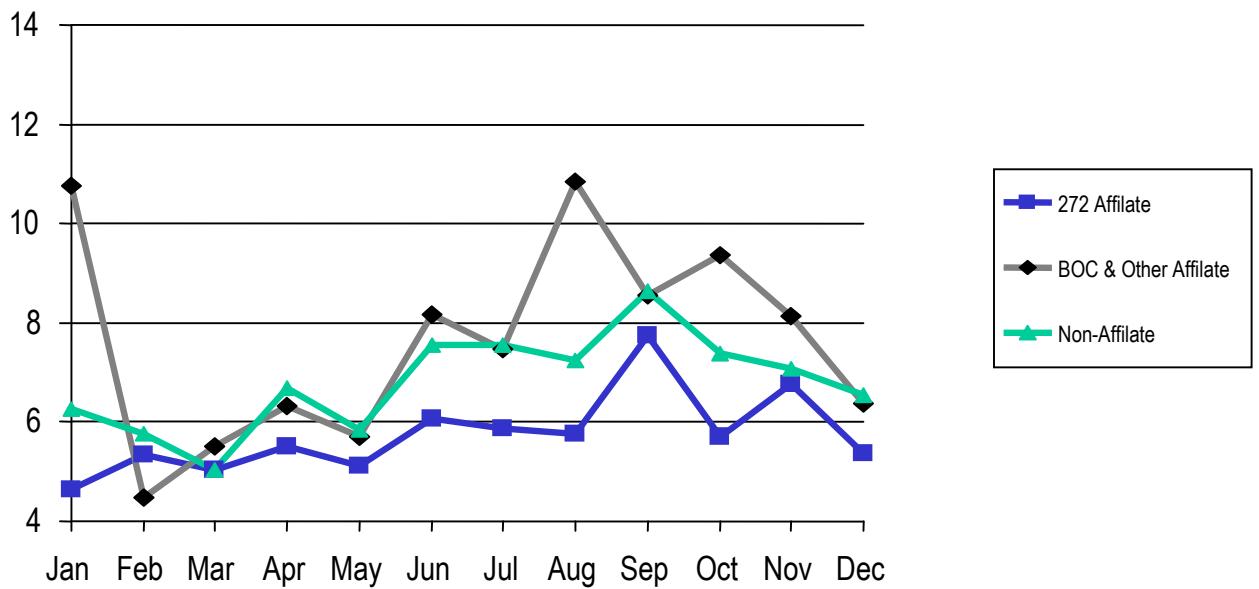
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS3 & Higher - VA**



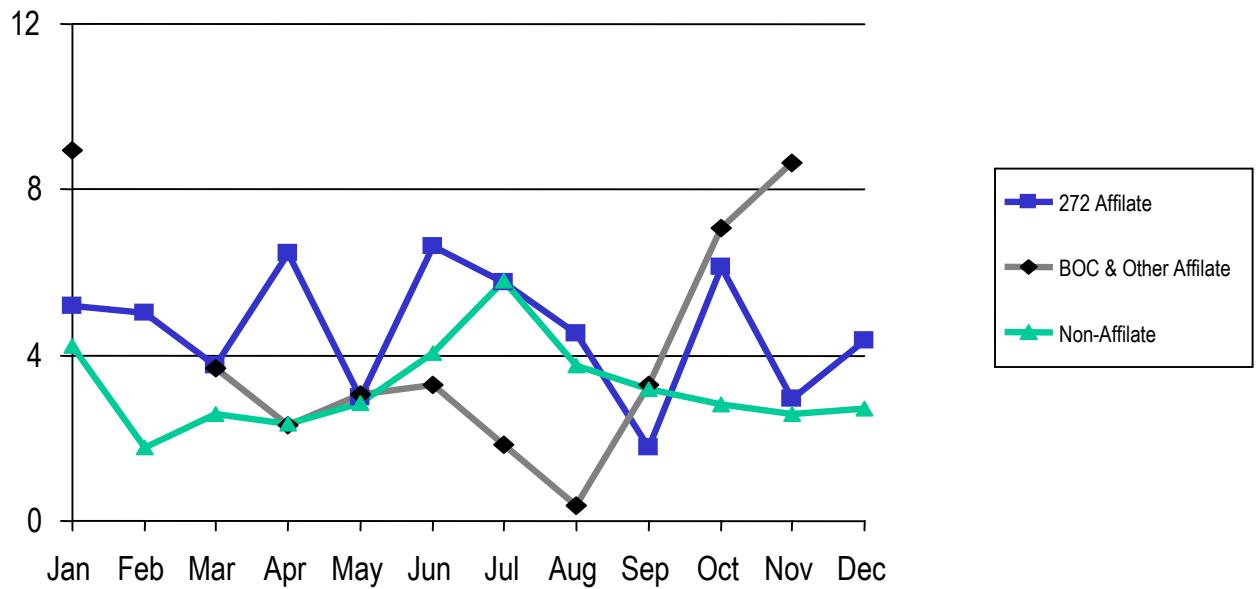
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS0 - VA**



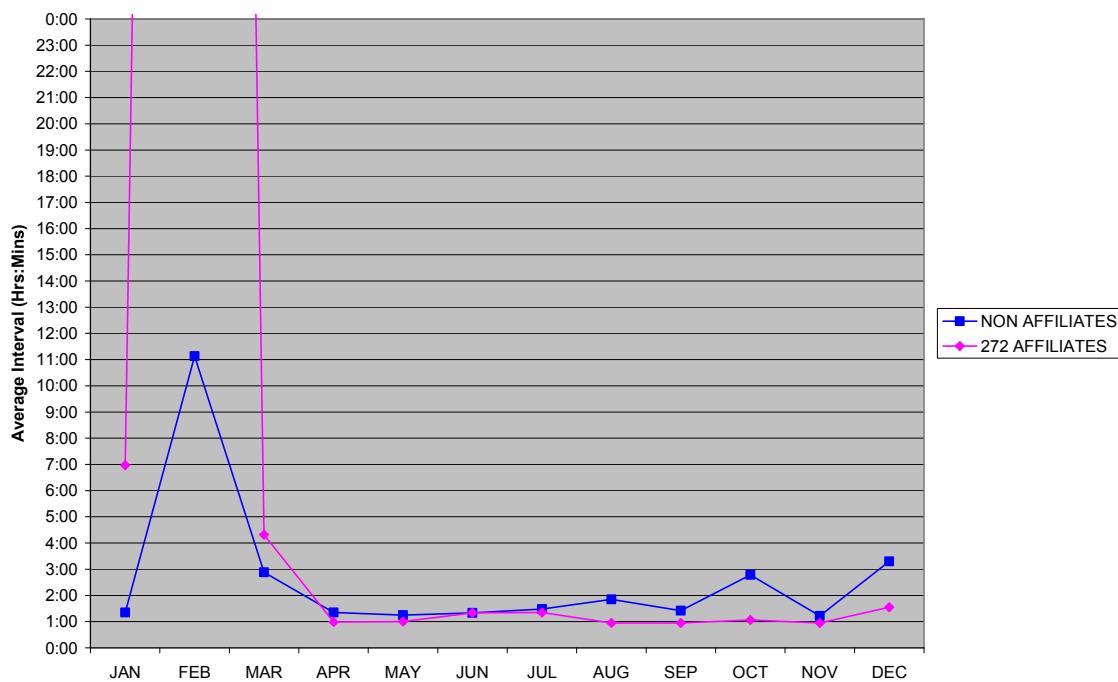
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS1 - VA**



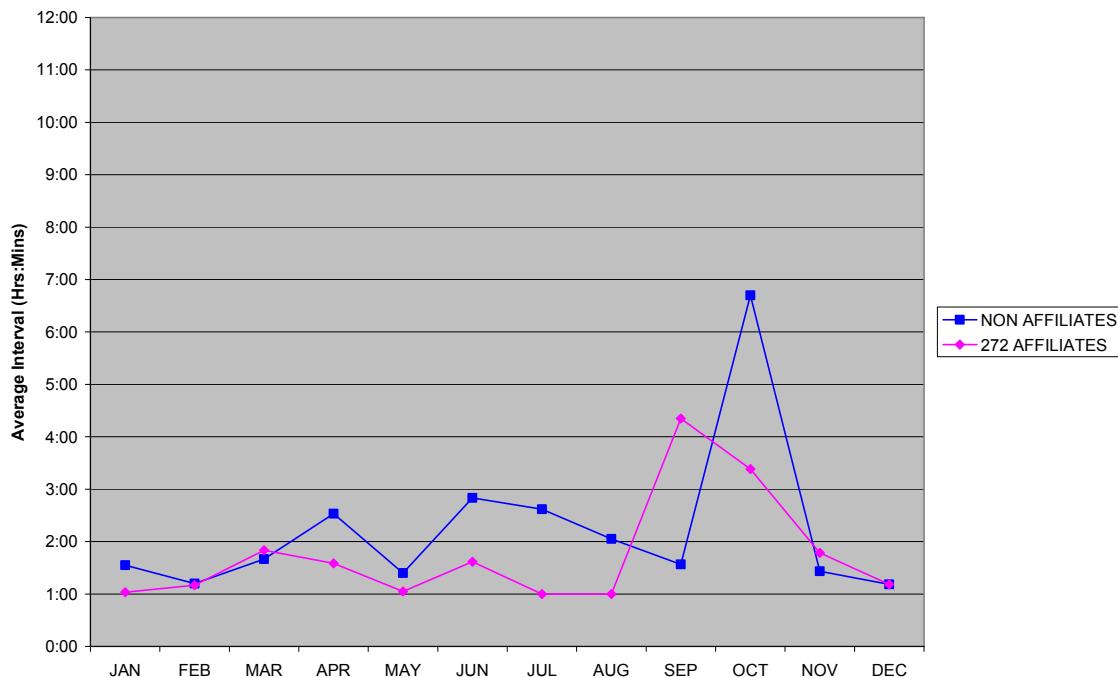
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS3 & Higher - VA**



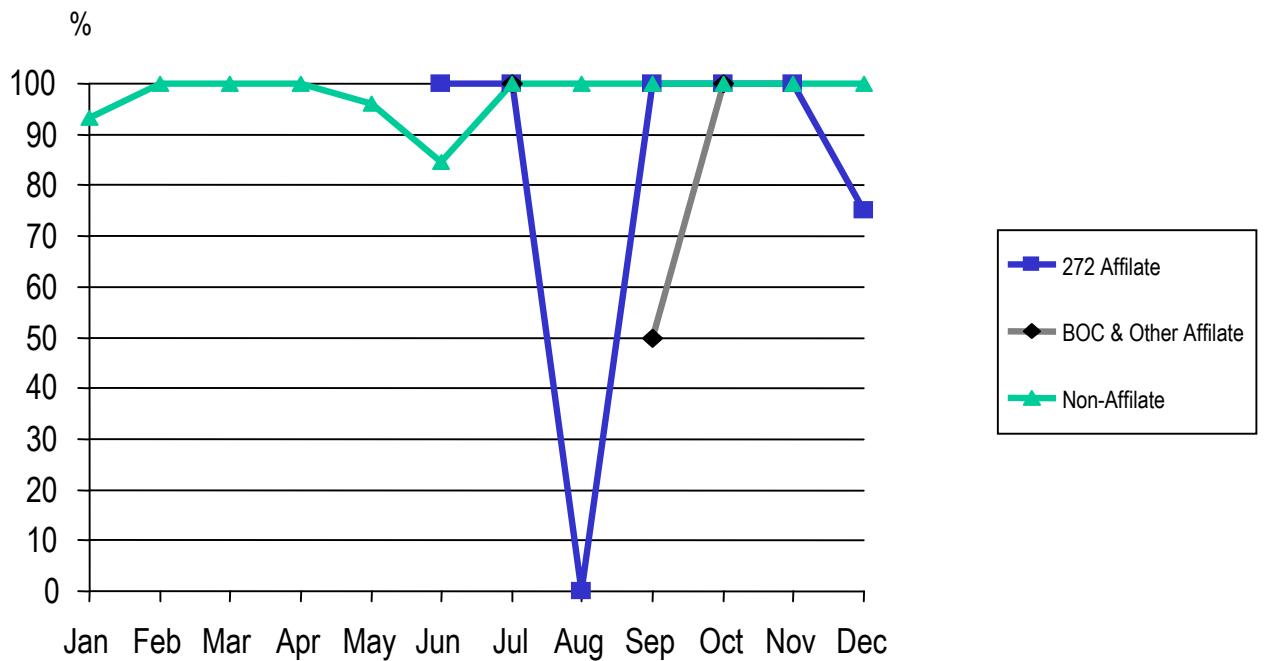
VERIZON VIRGINIA 272 AUDIT REPORT - 2005 PIC INTERVALS



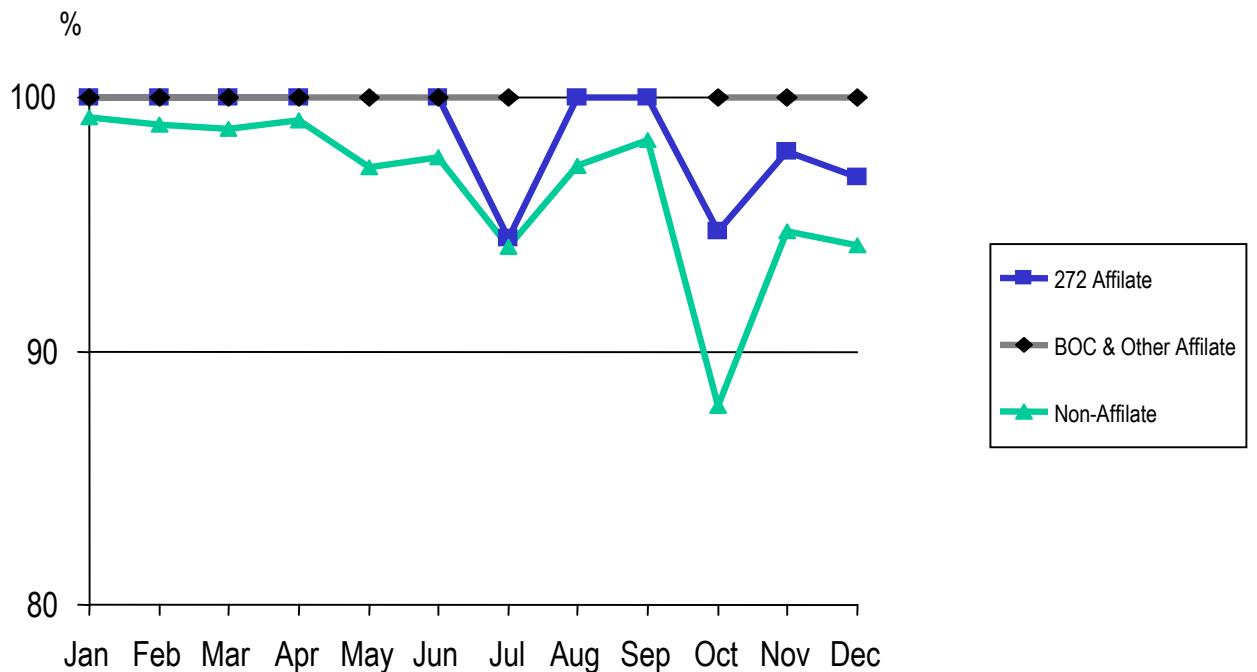
VERIZON VIRGINIA 272 AUDIT REPORT - 2006 PIC INTERVALS



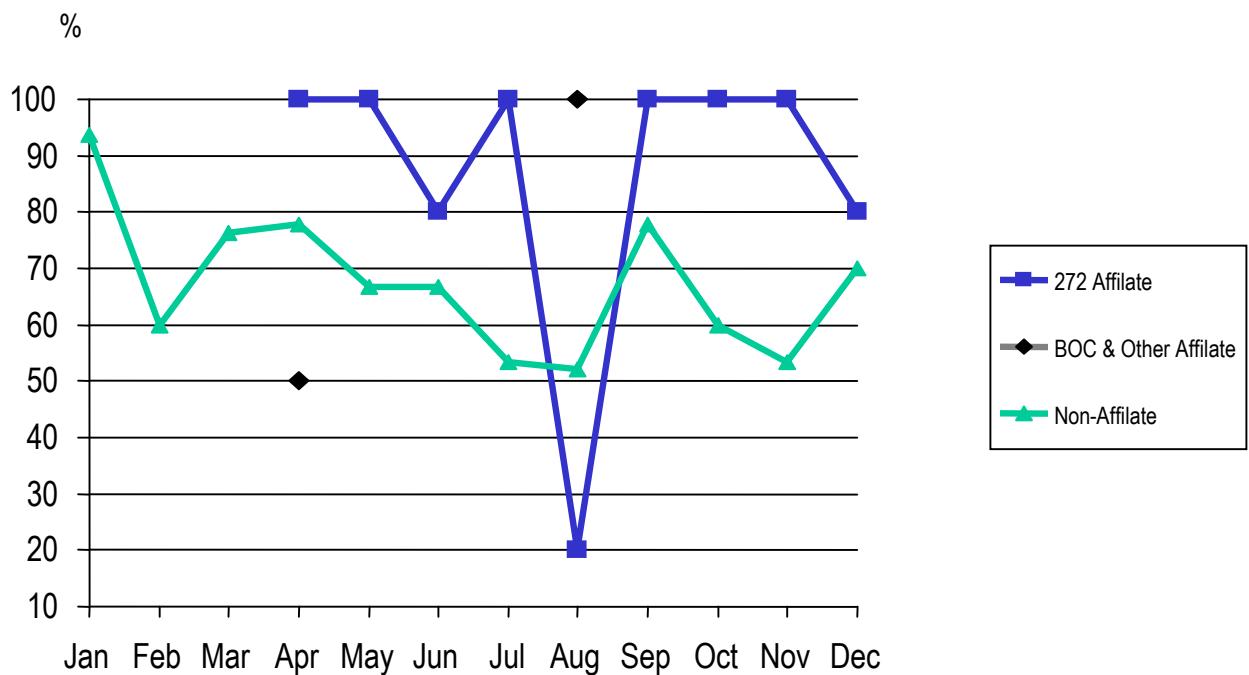
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS0 - DC



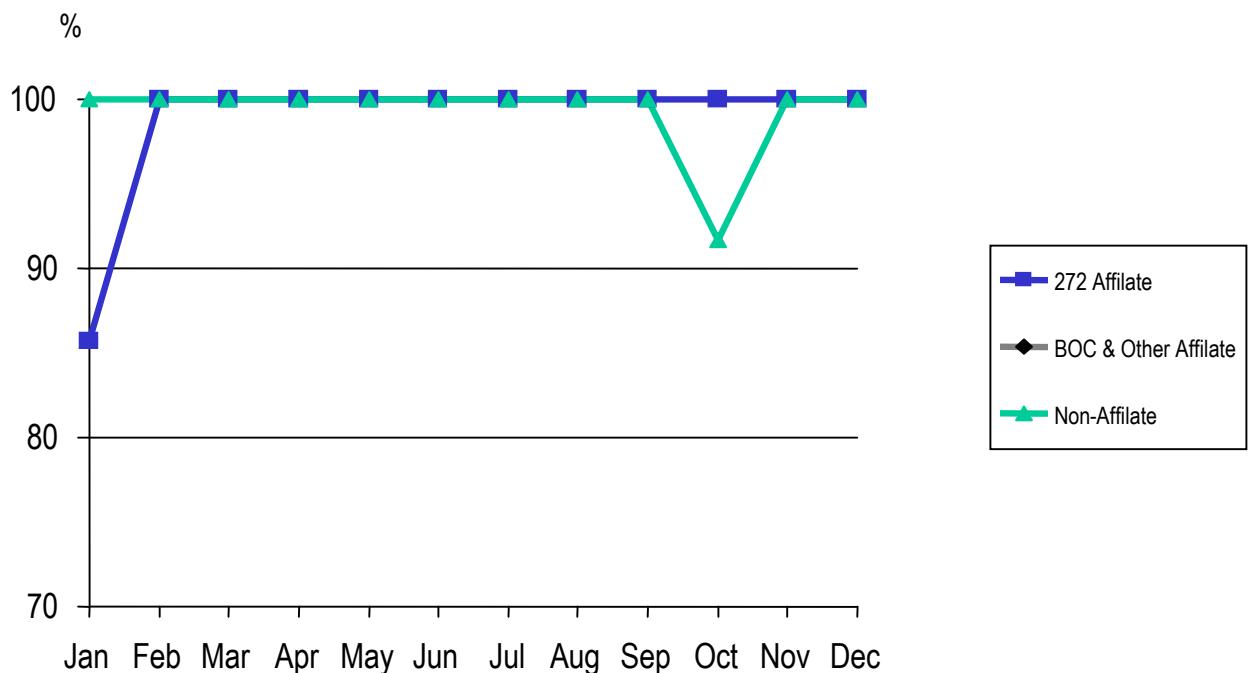
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS1 - DC



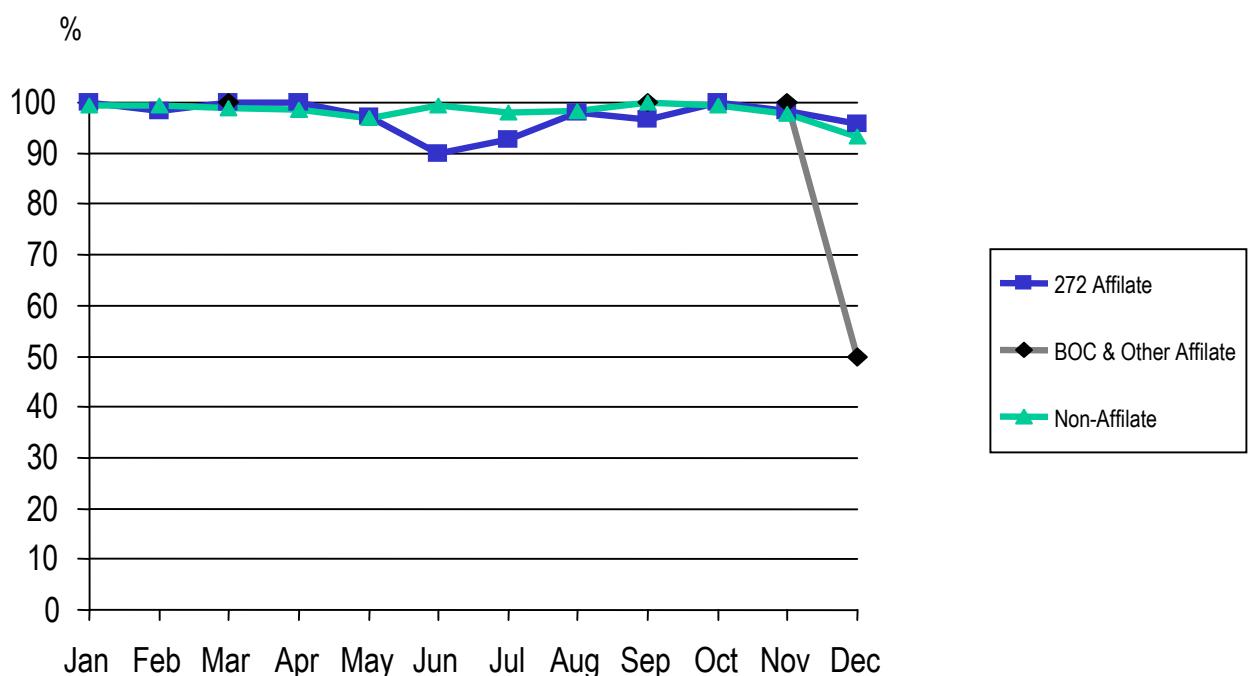
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS3 & Higher - DC



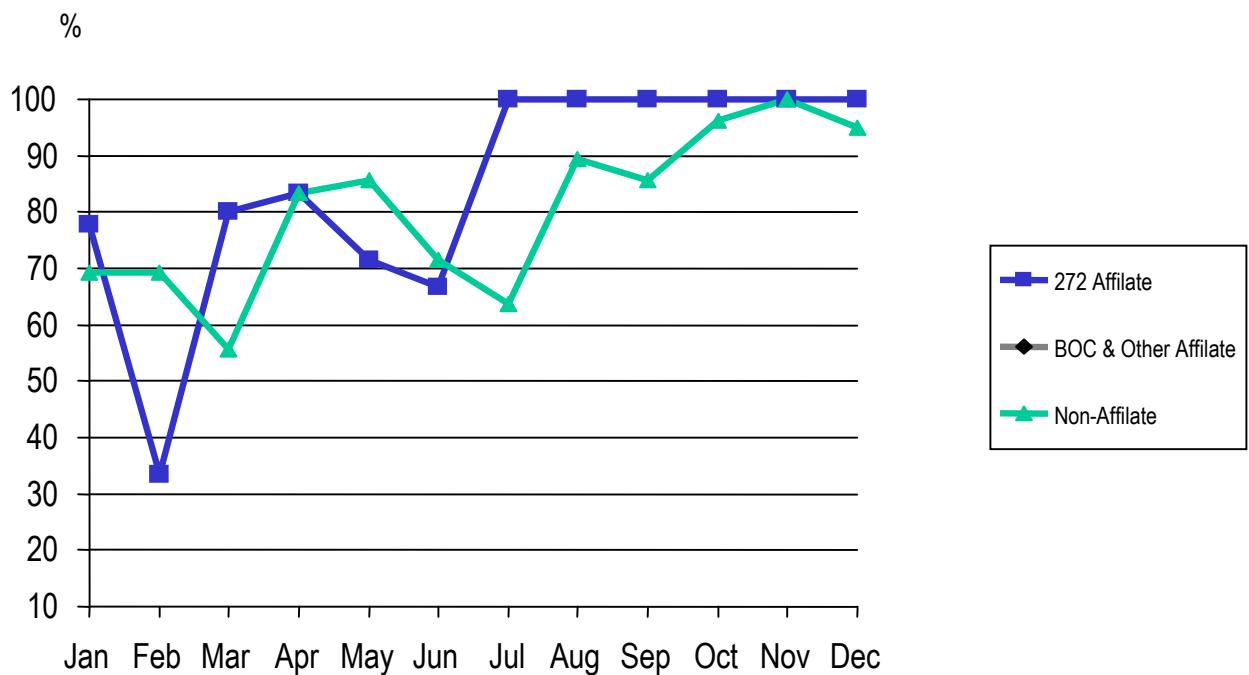
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS0 - DC



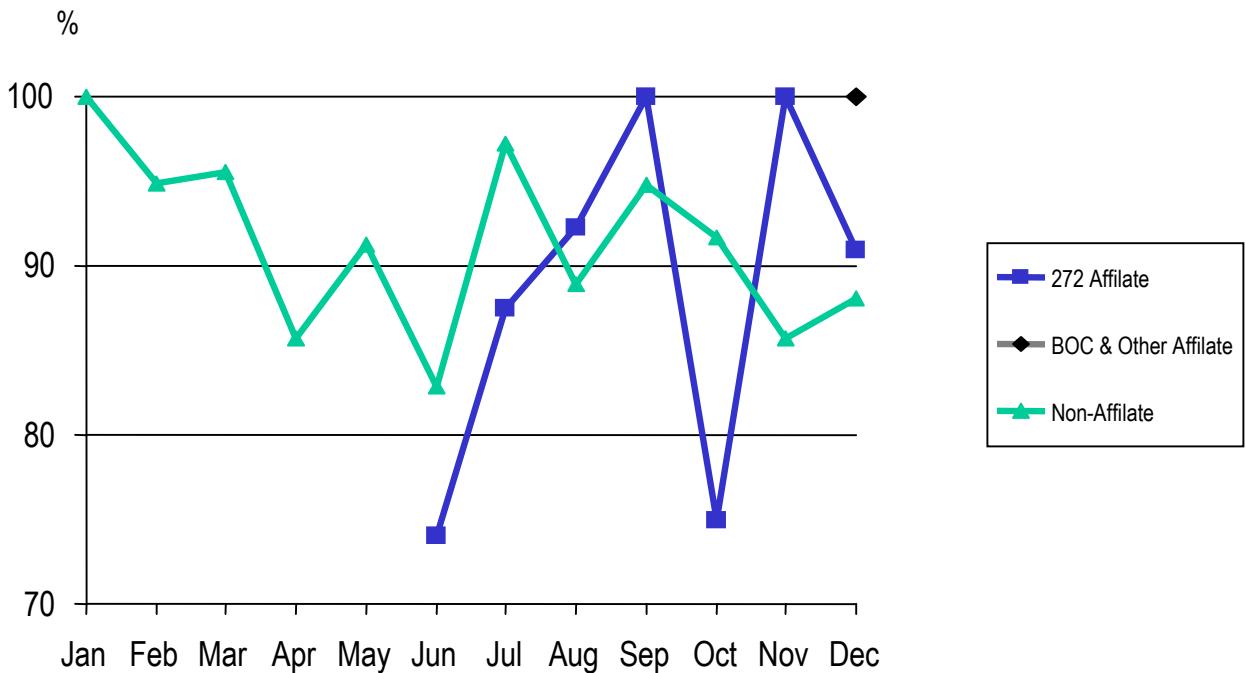
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS1 - DC



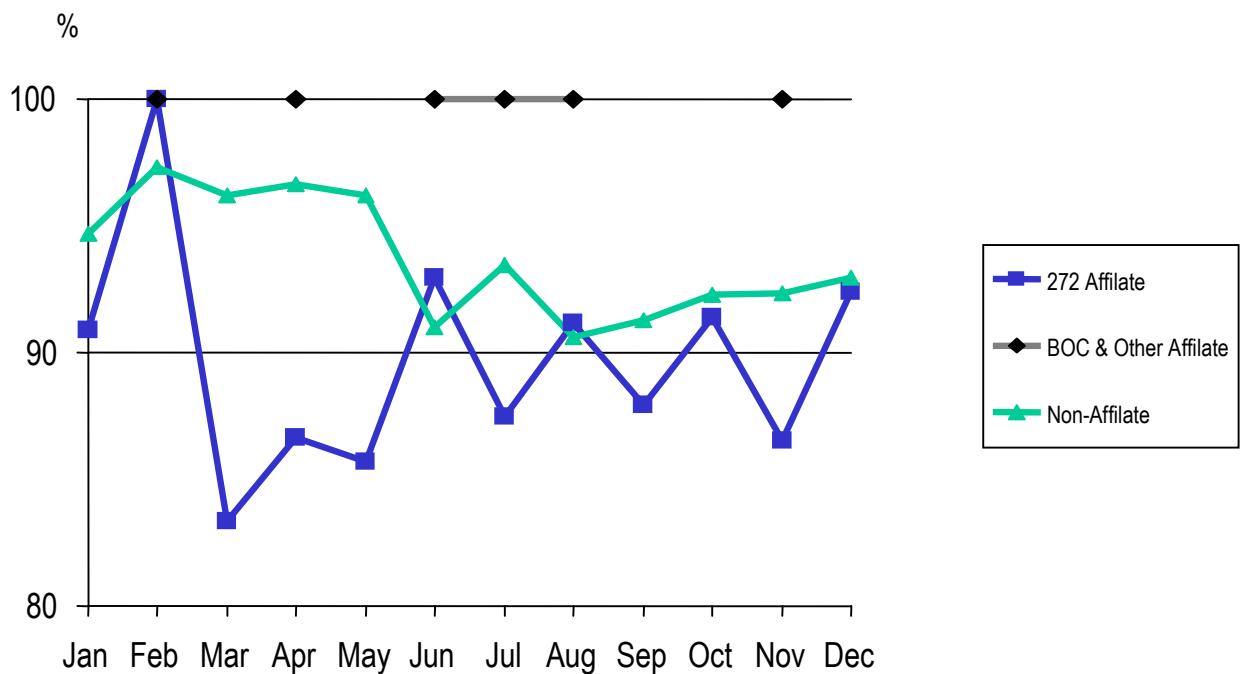
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS3 & Higher - DC



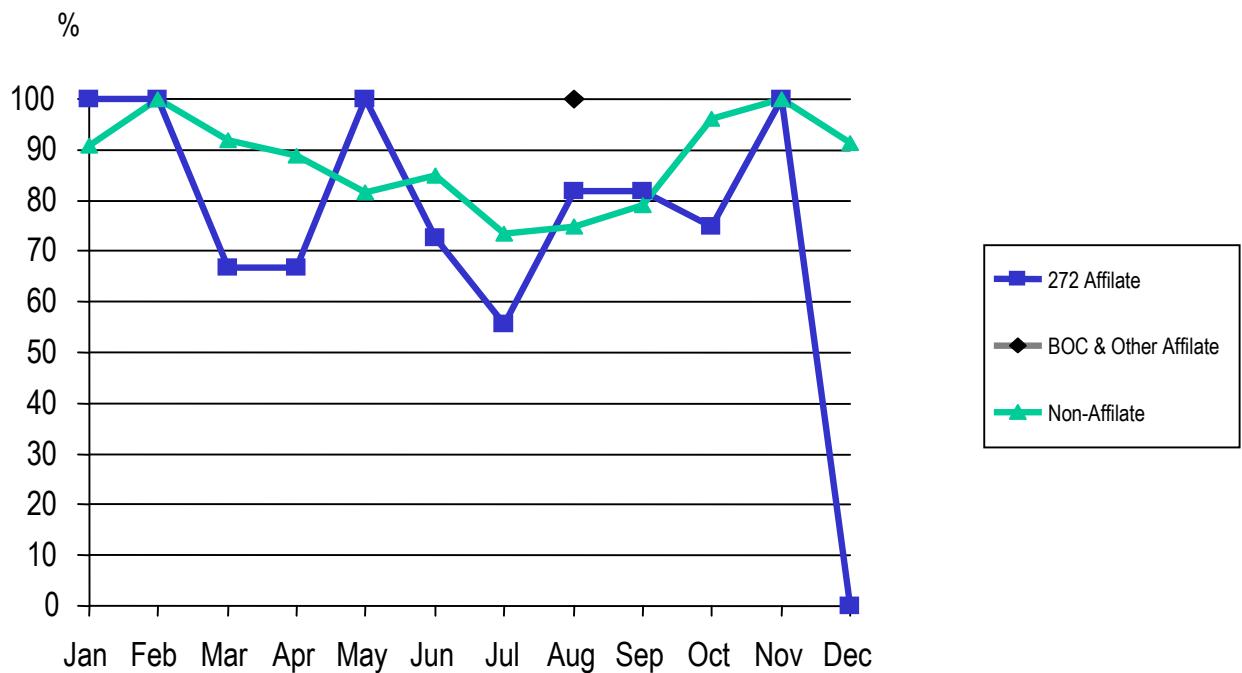
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS0 - DC



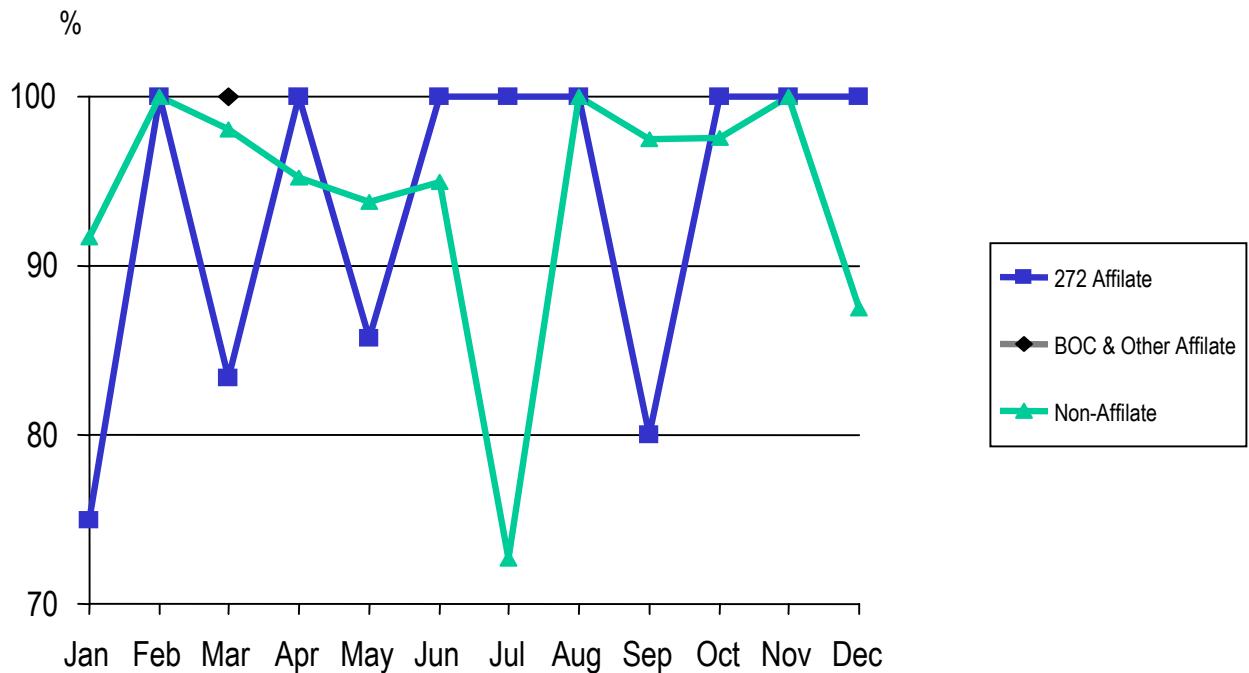
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS1 - DC



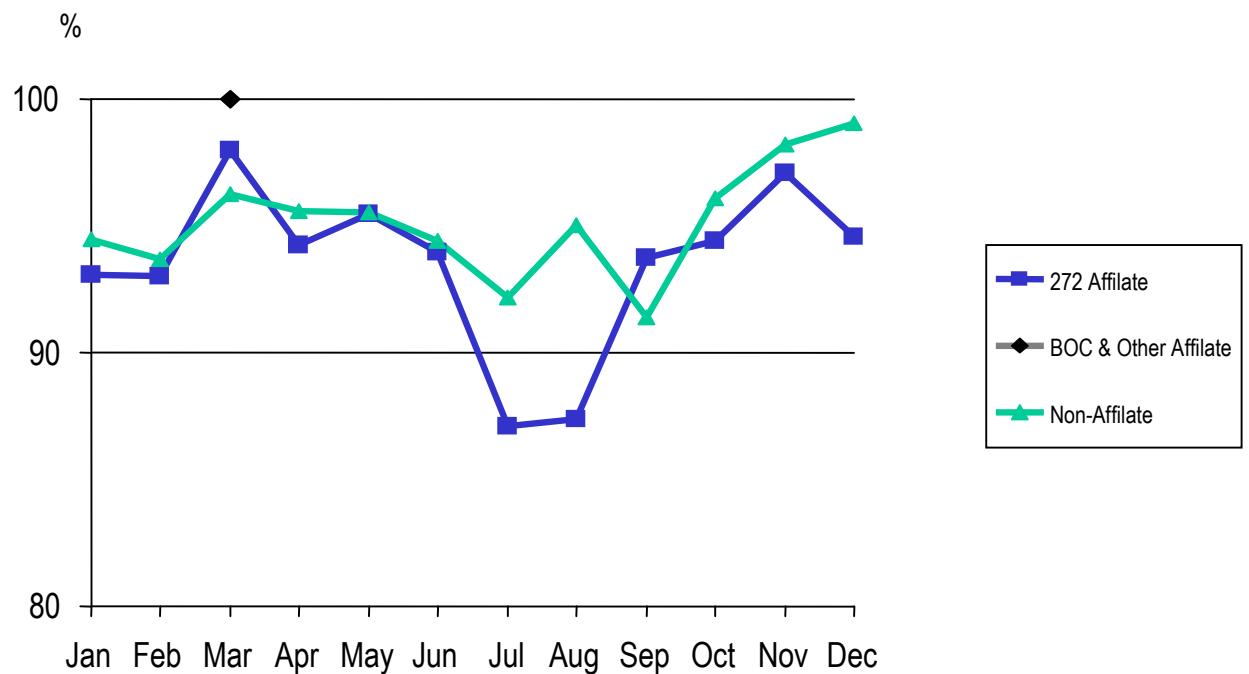
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS3 & Higher - DC



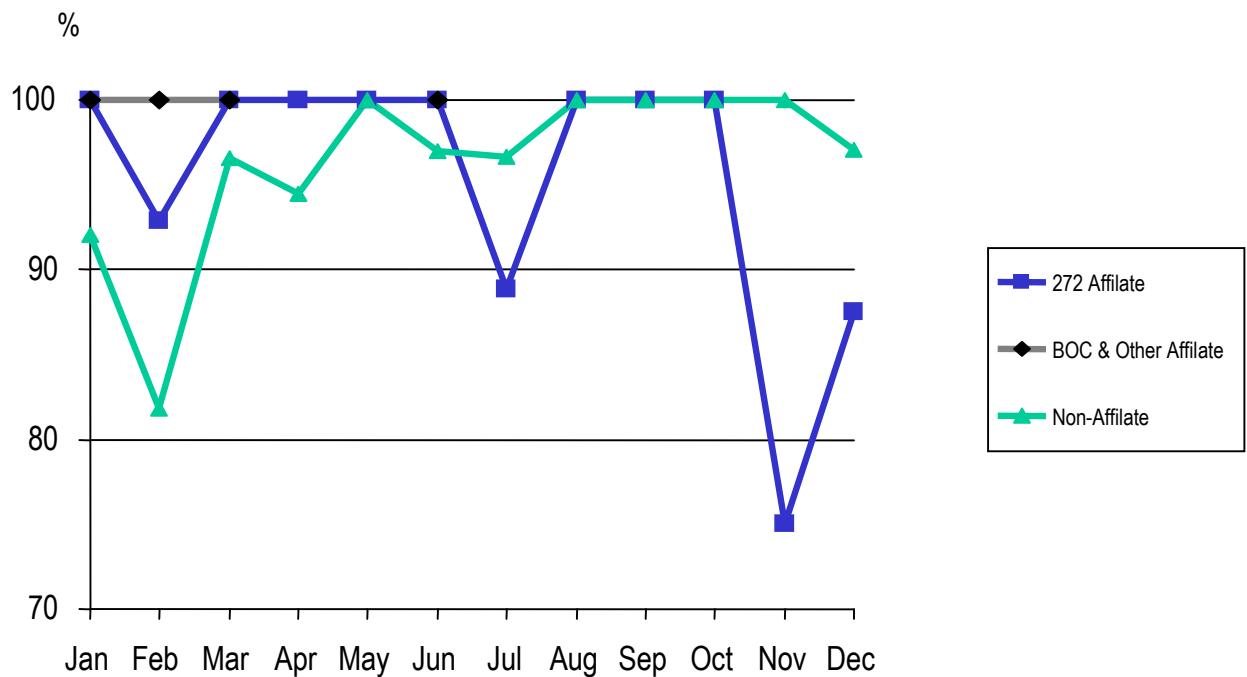
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS0 - DC



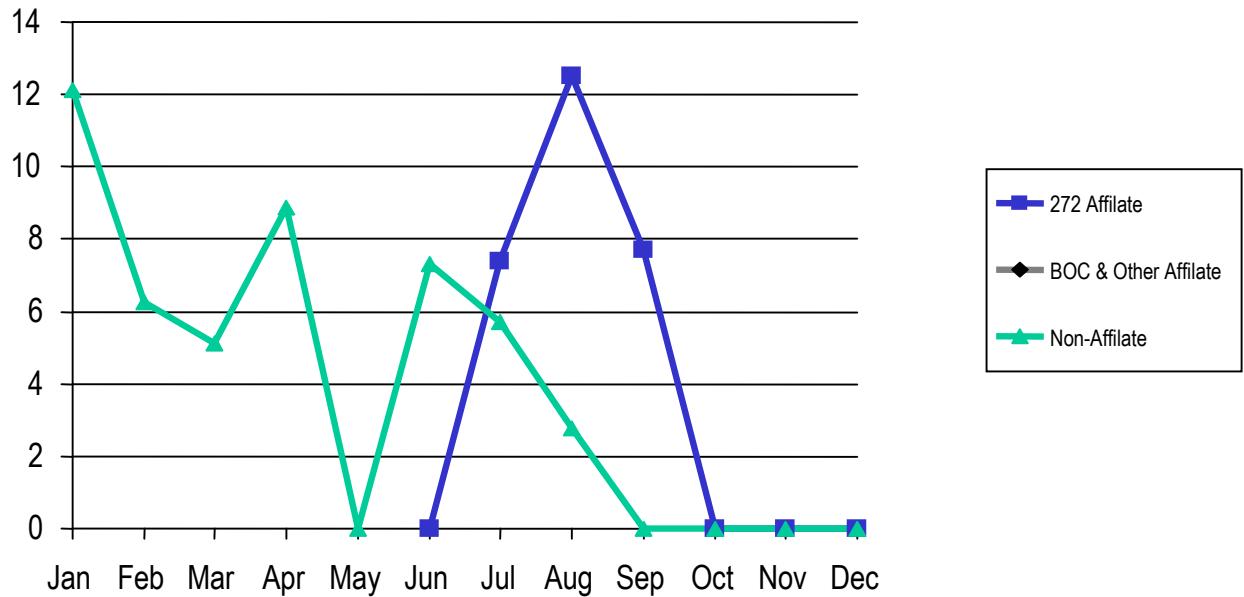
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS1 - DC



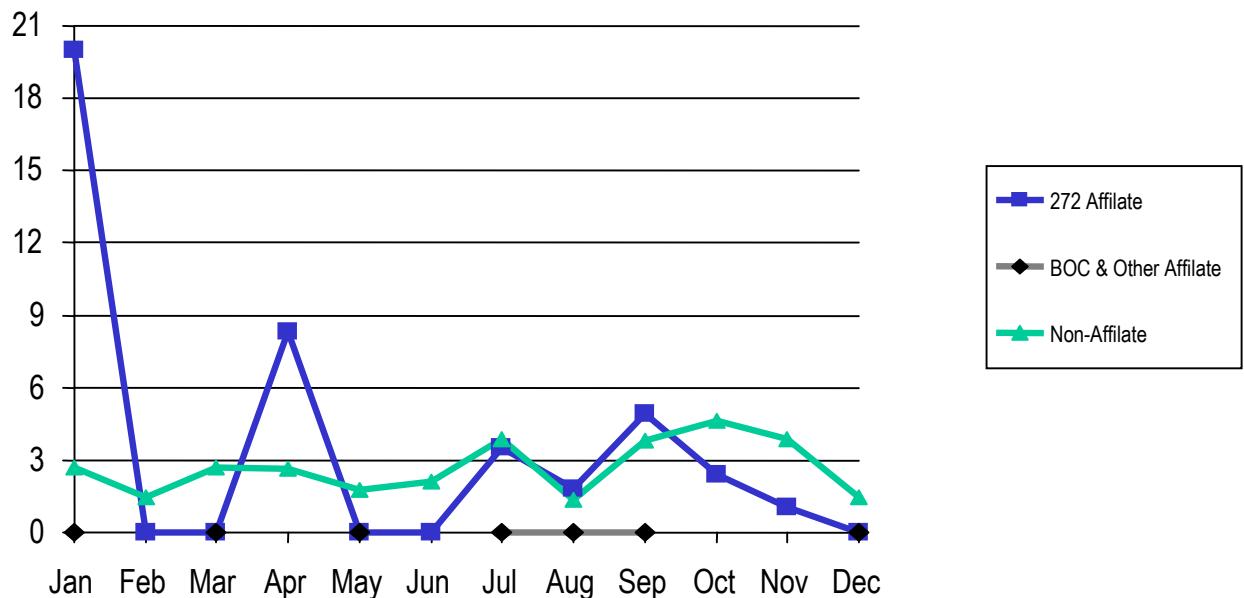
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS3 & Higher - DC



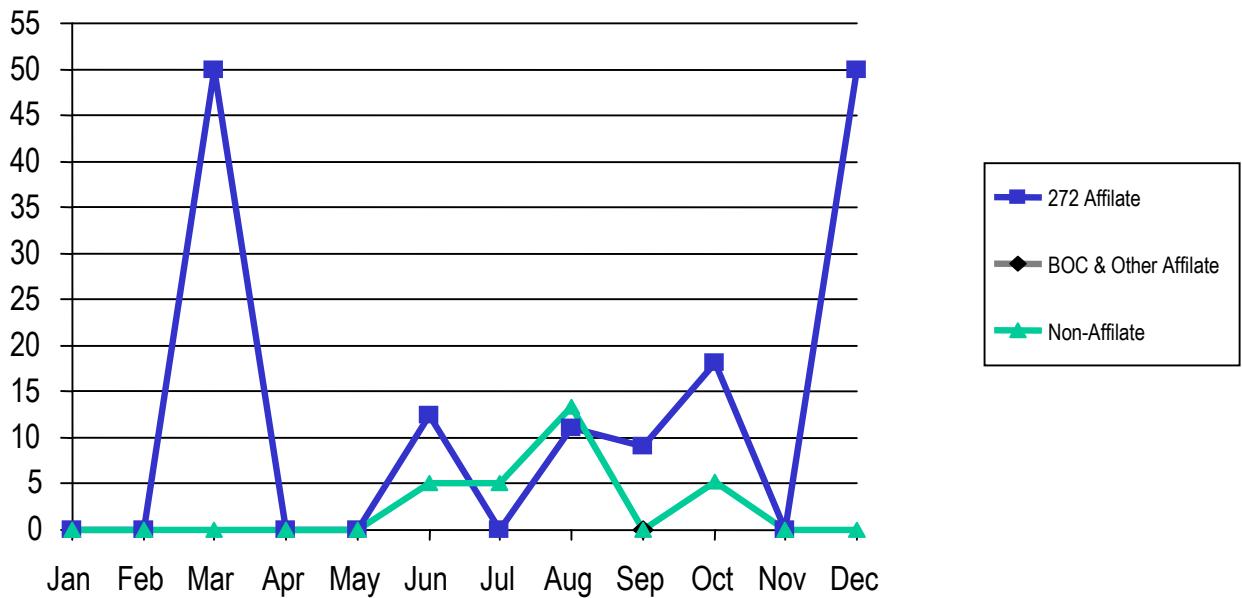
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS0 - DC



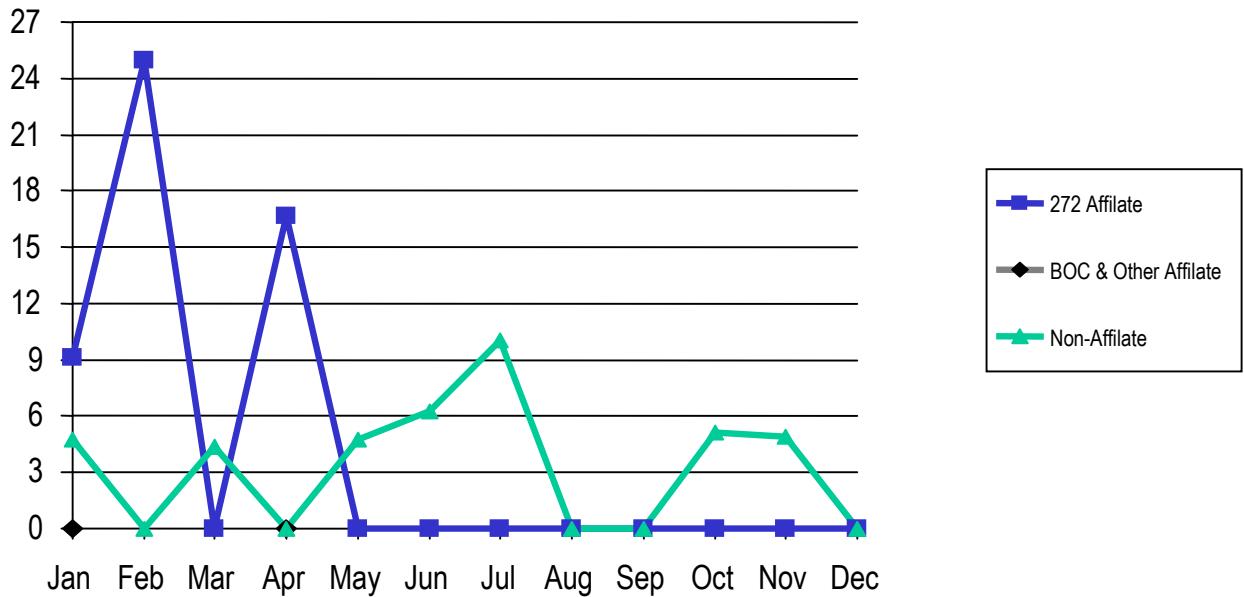
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS1 - DC



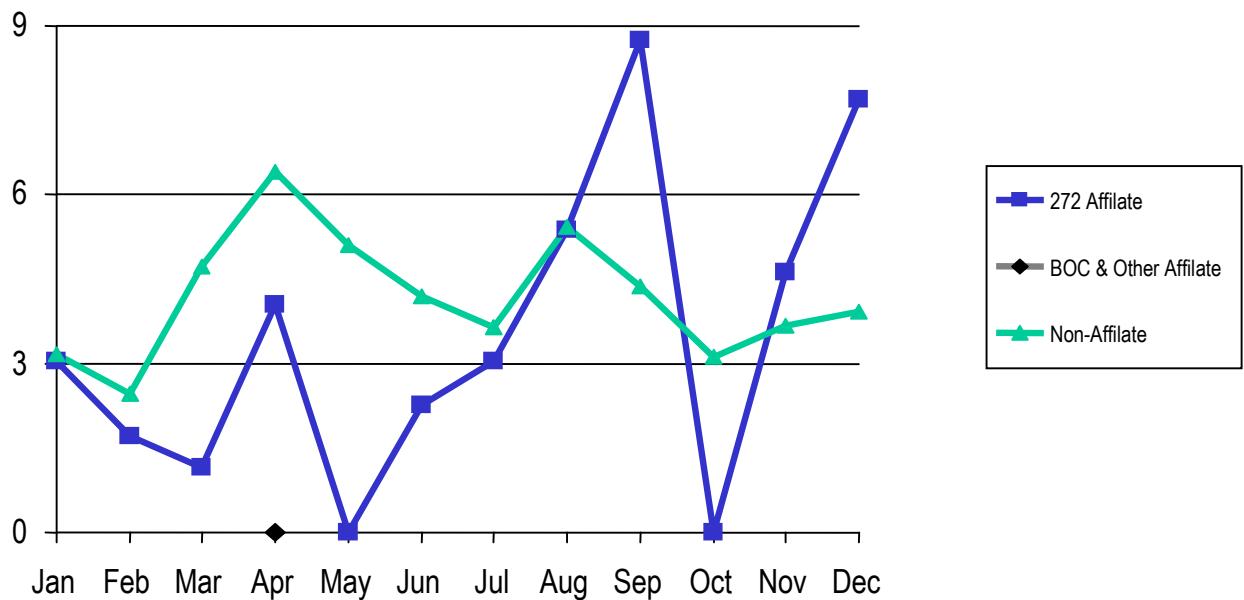
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS3 & Higher - DC



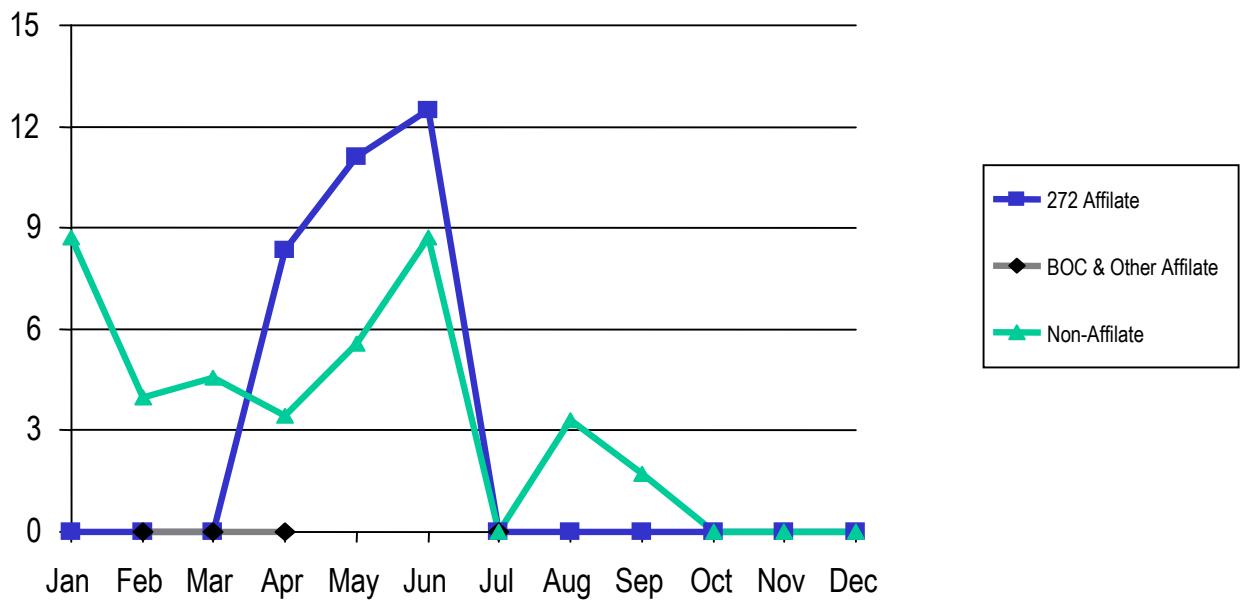
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS0 - DC



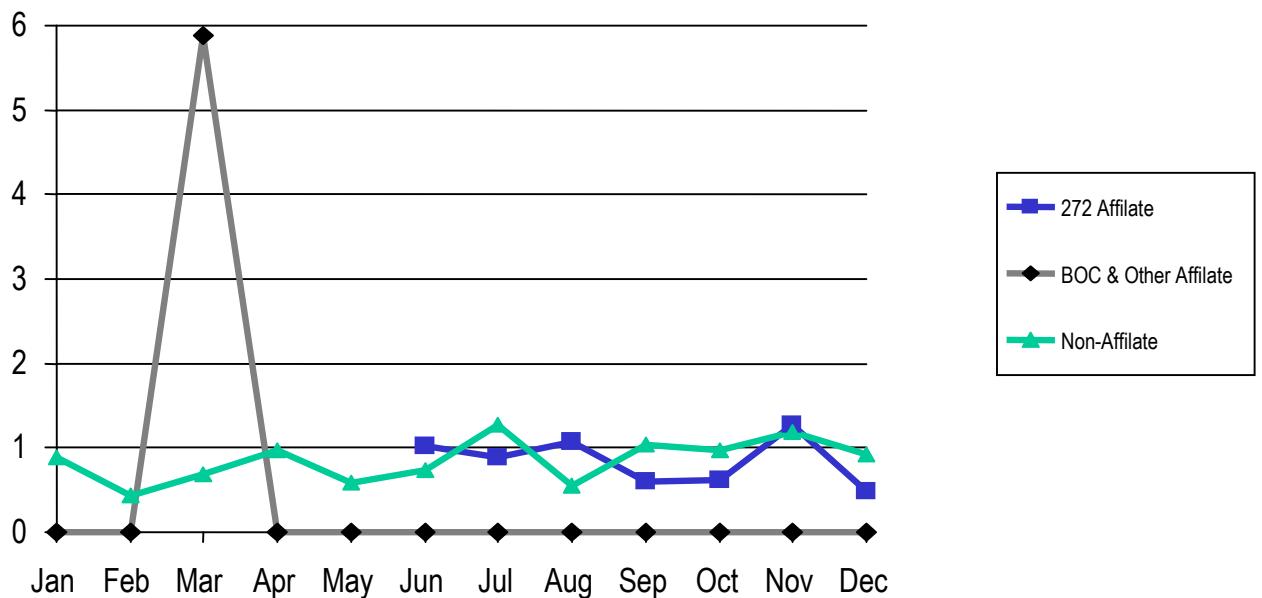
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS1 - DC



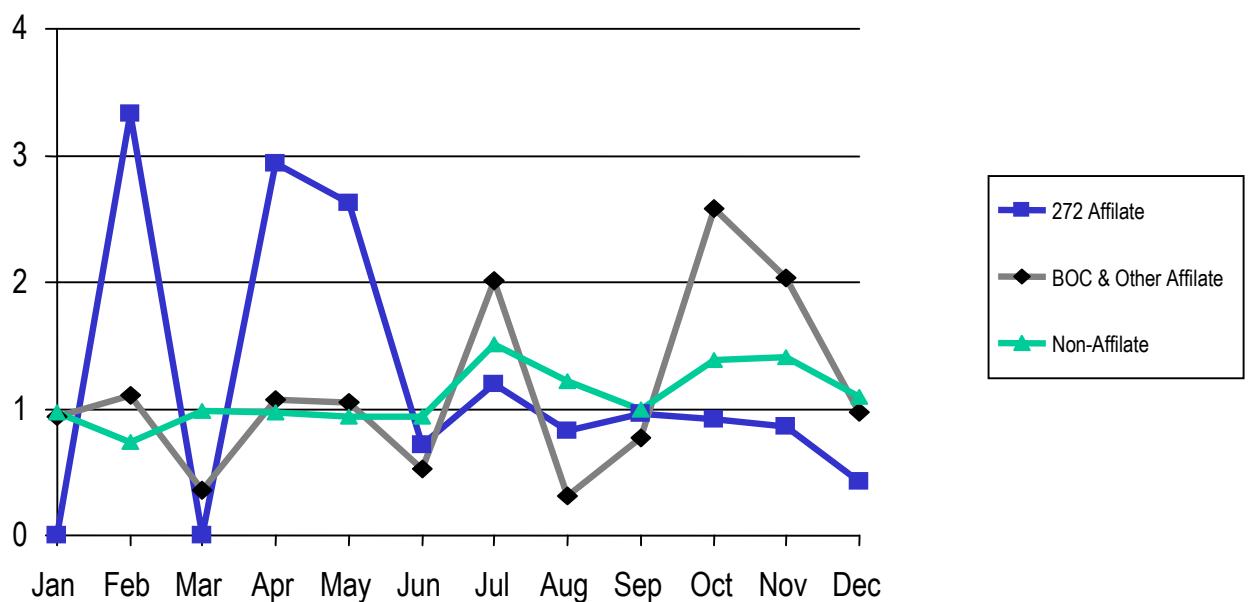
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS3 & Higher - DC



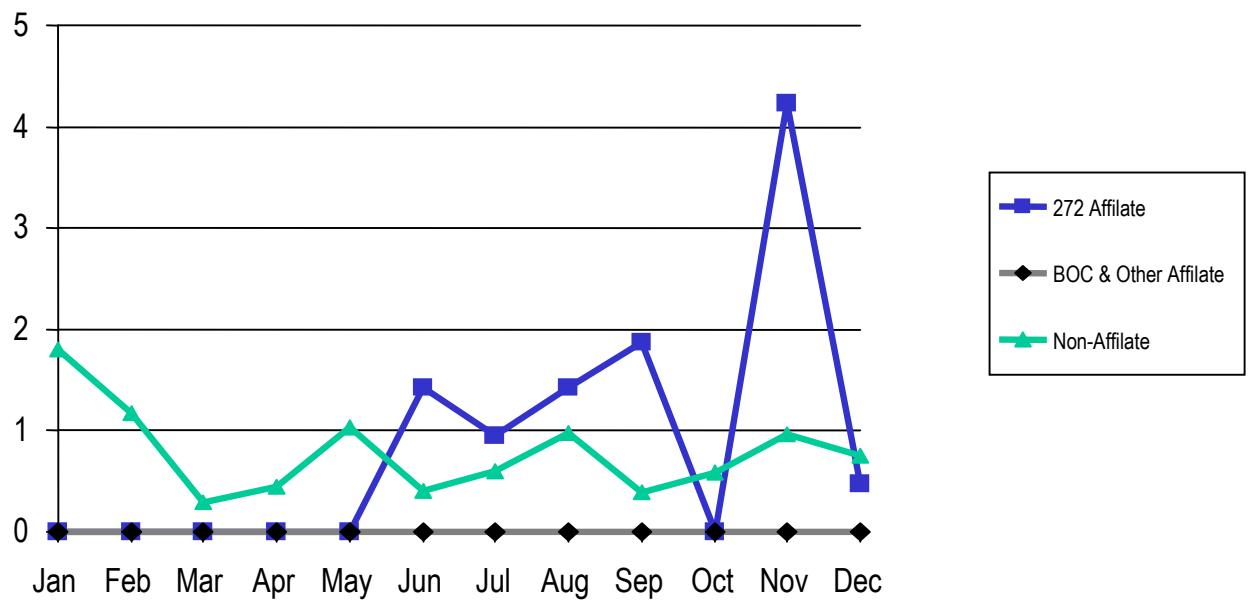
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS0 - DC



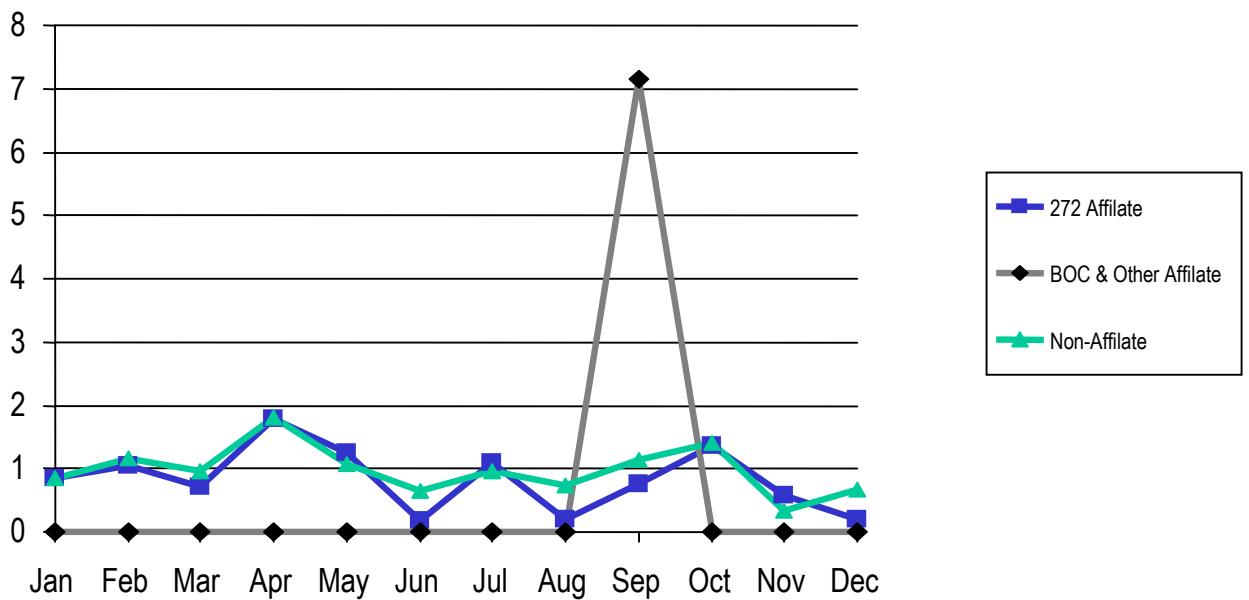
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS1 - DC



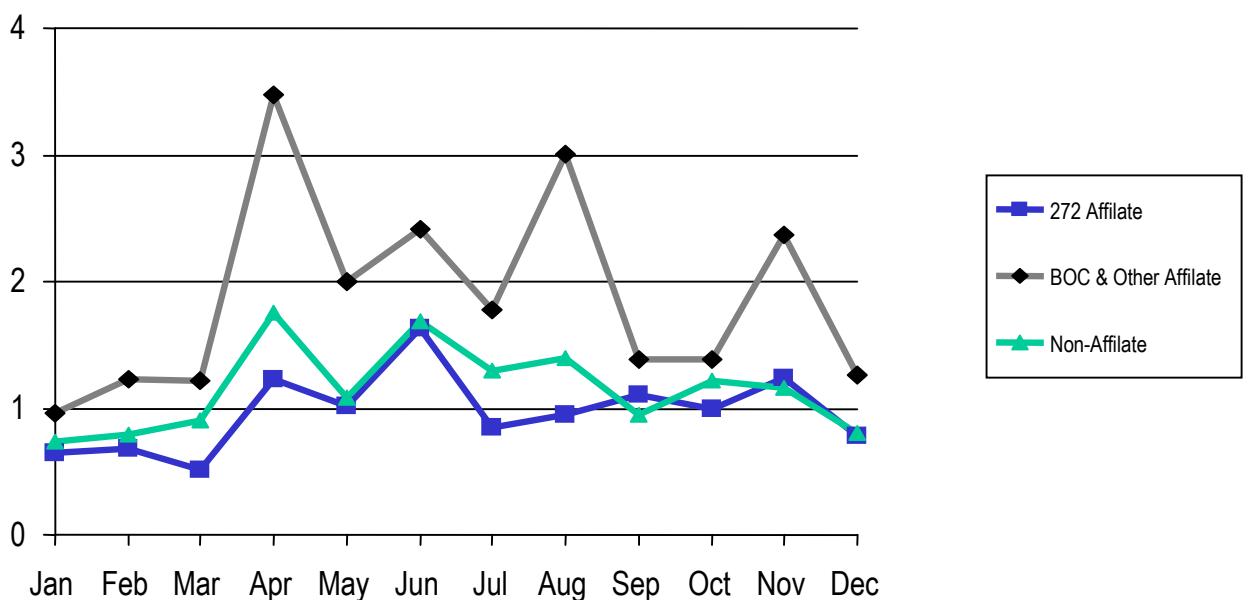
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS3 & Higher - DC



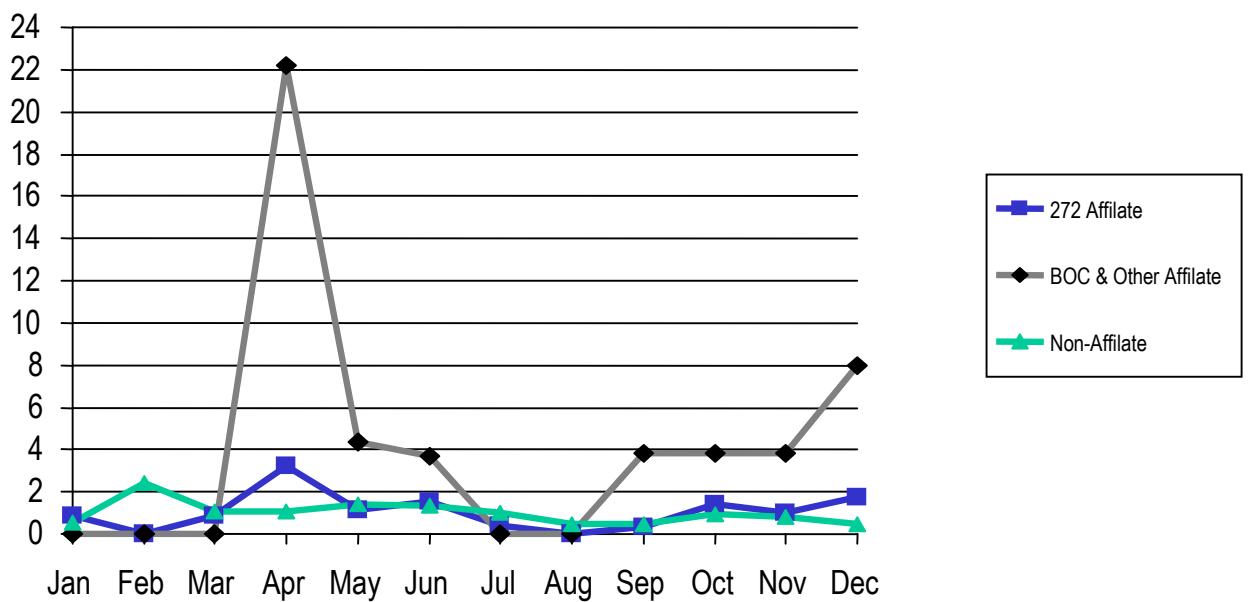
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS0 - DC



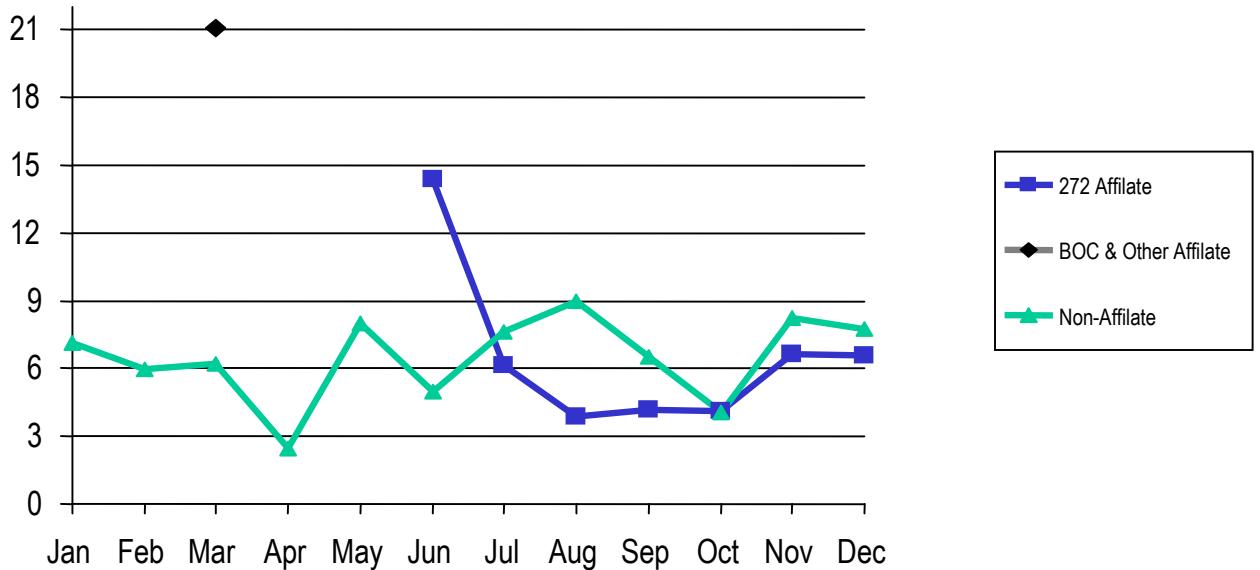
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS1 - DC



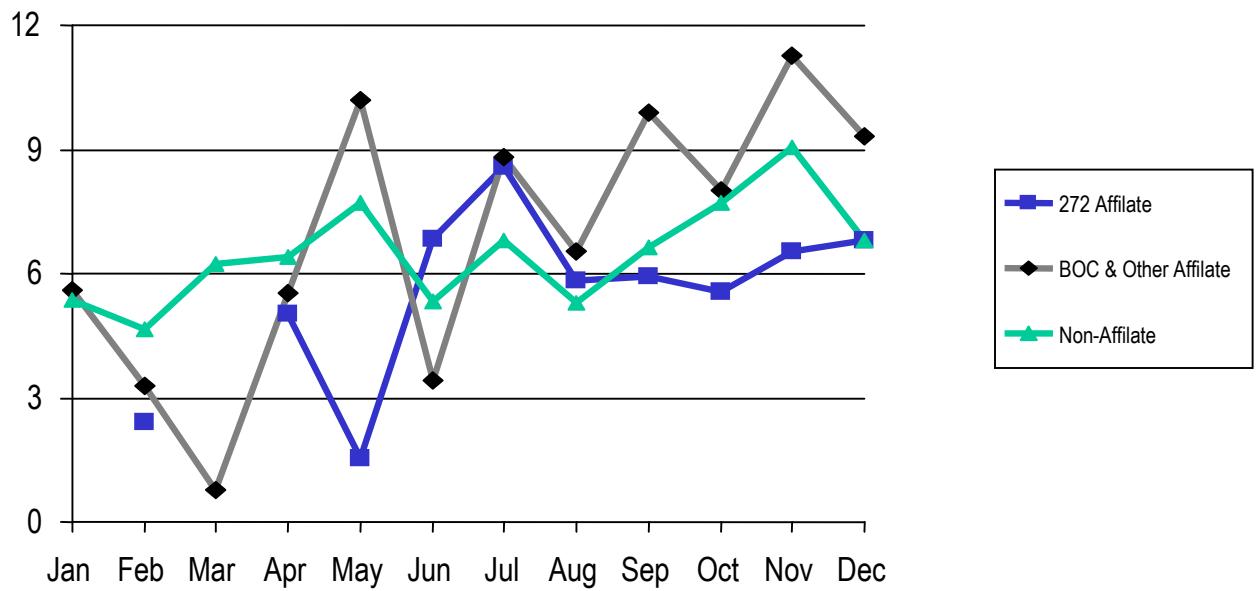
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS3 & Higher - DC



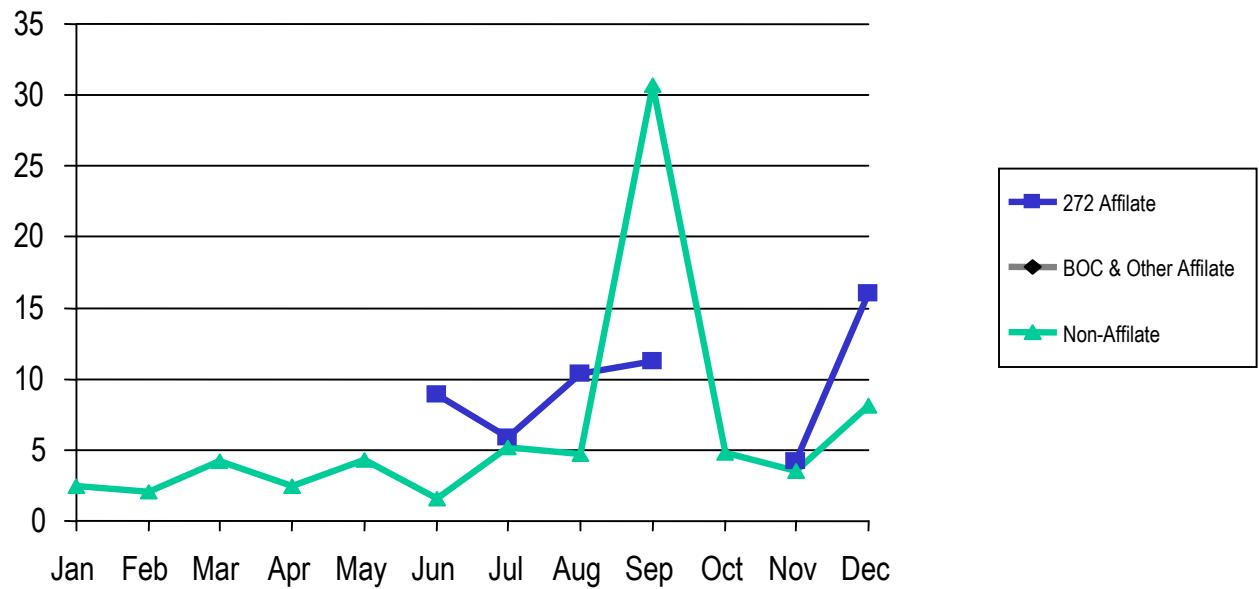
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS0 - DC**



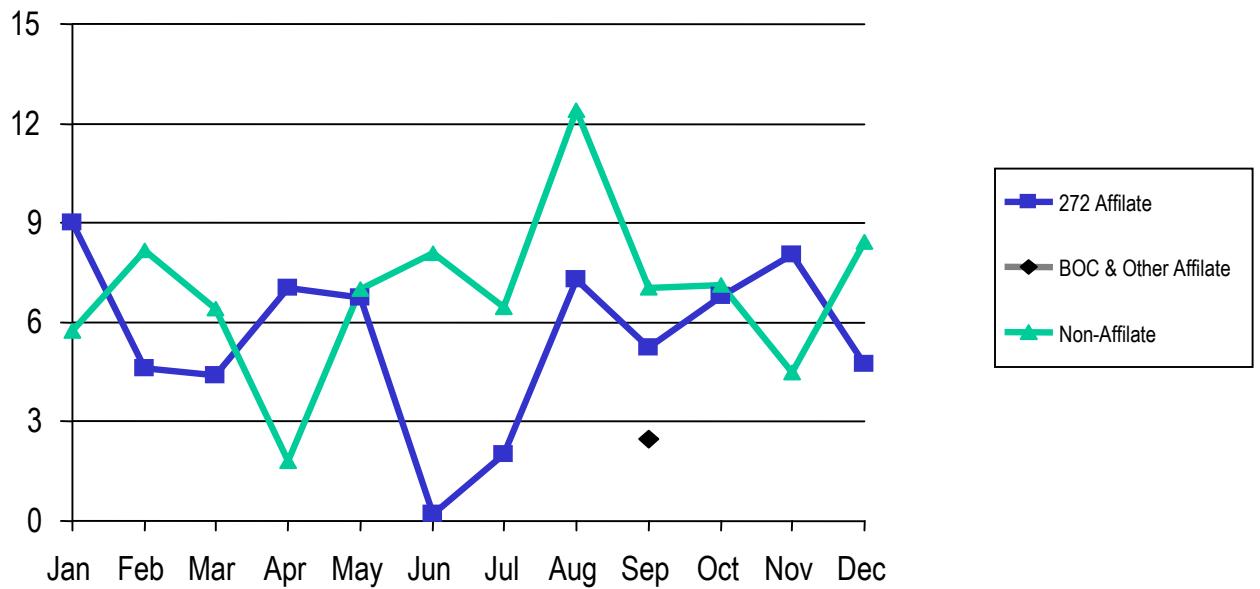
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS1 - DC**



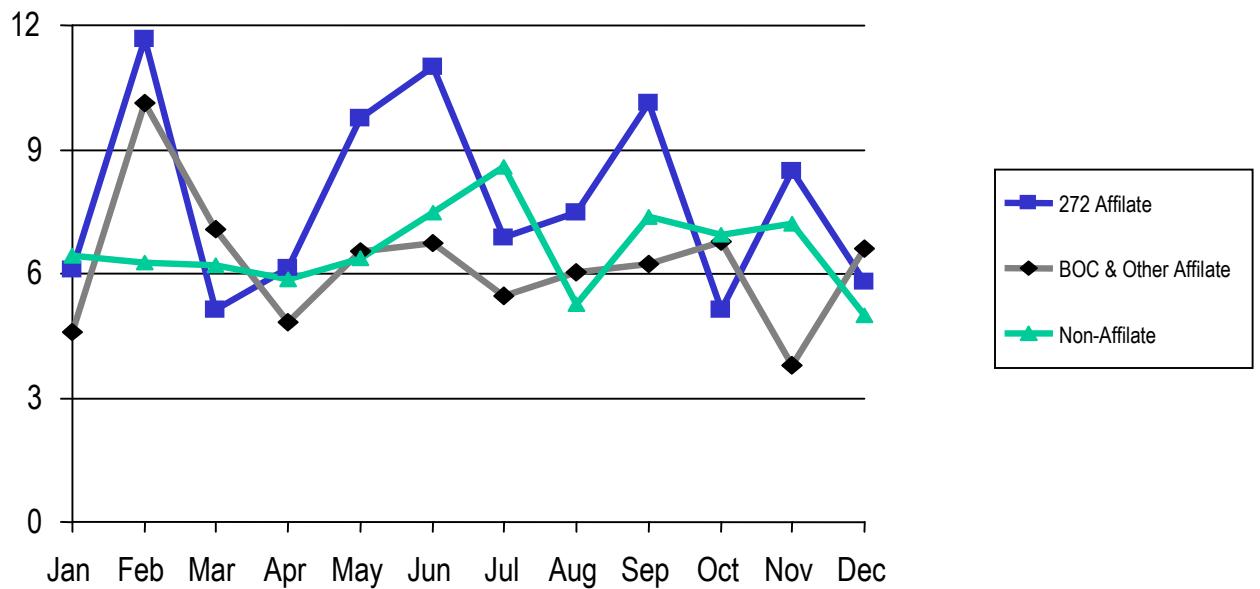
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS3 & Higher - DC**



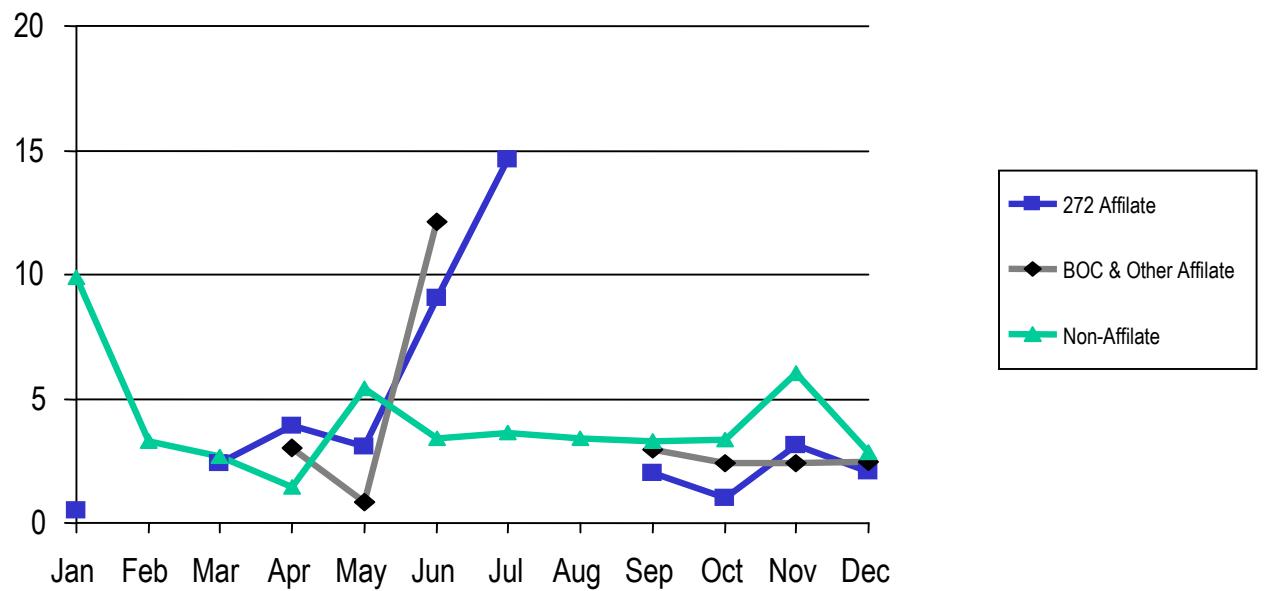
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS0 - DC**



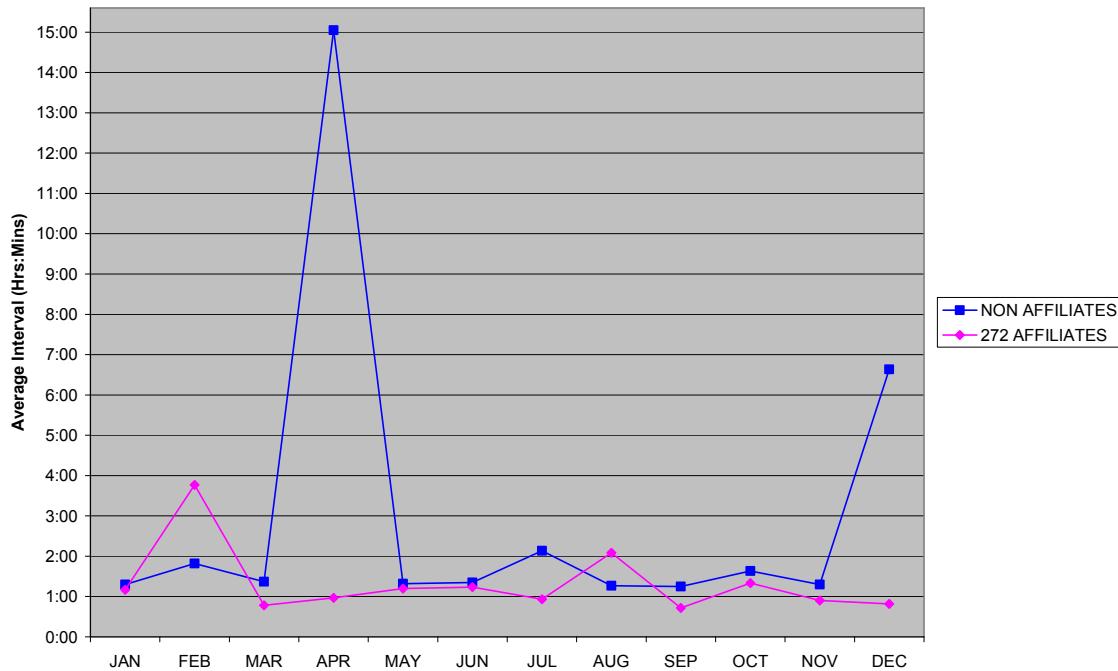
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS1 - DC**



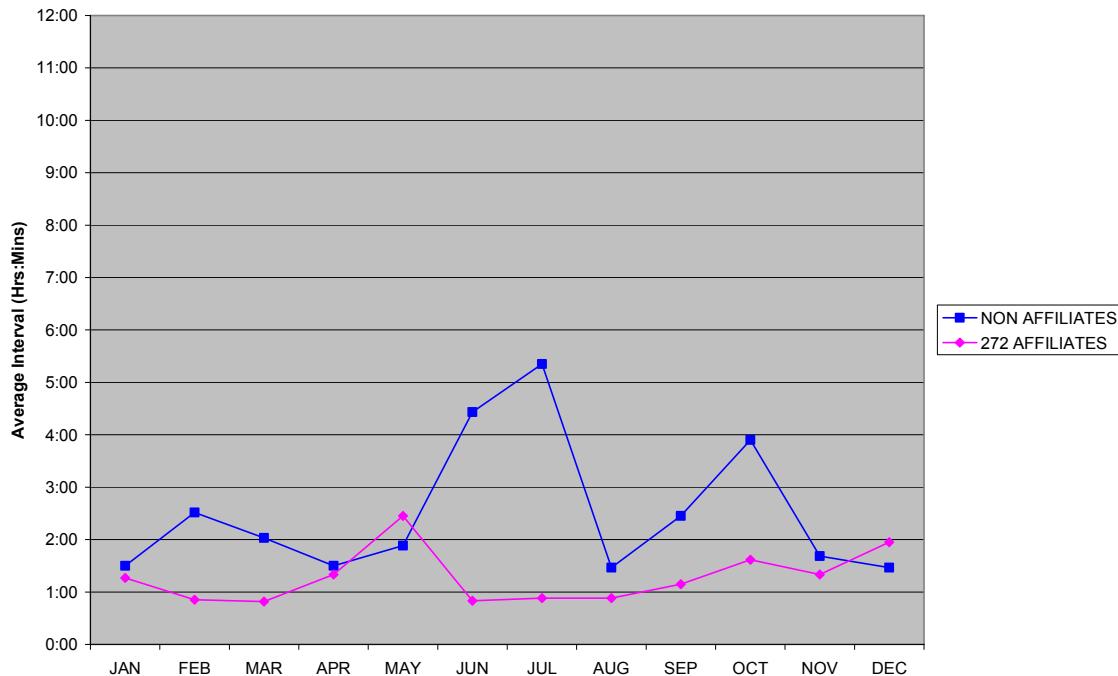
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS3 & Higher - DC**



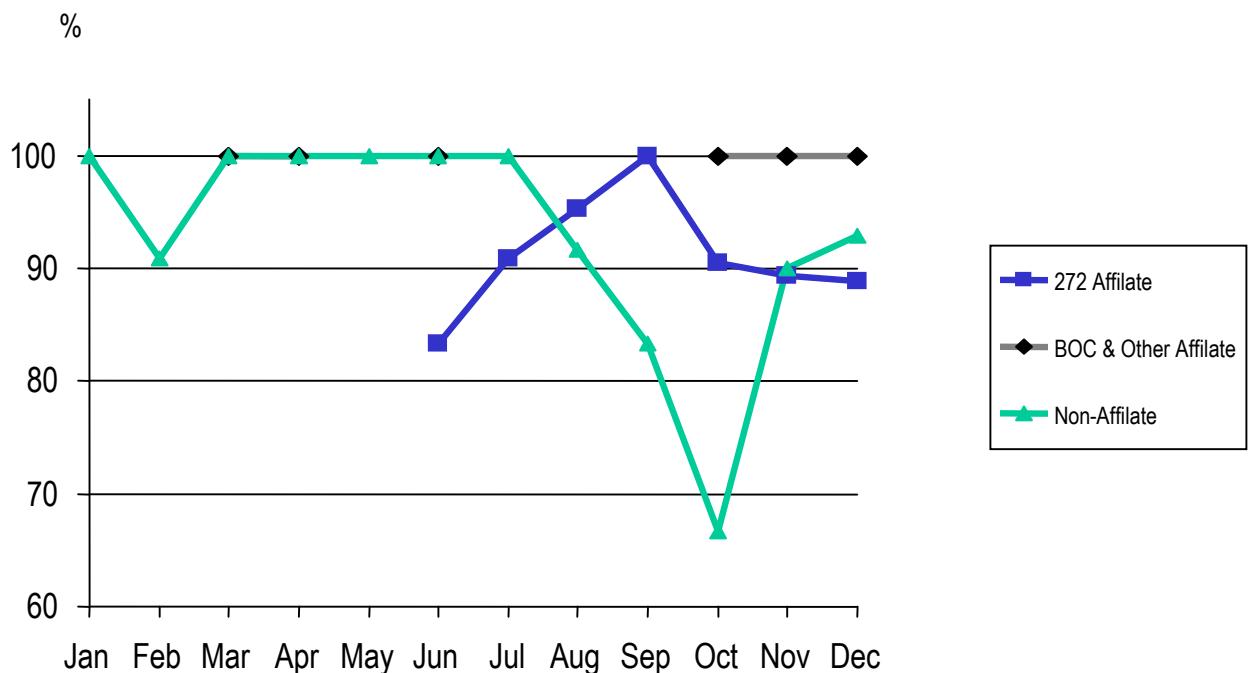
VERIZON WASHINGTON DC 272 AUDIT REPORT - 2005 PIC INTERVALS



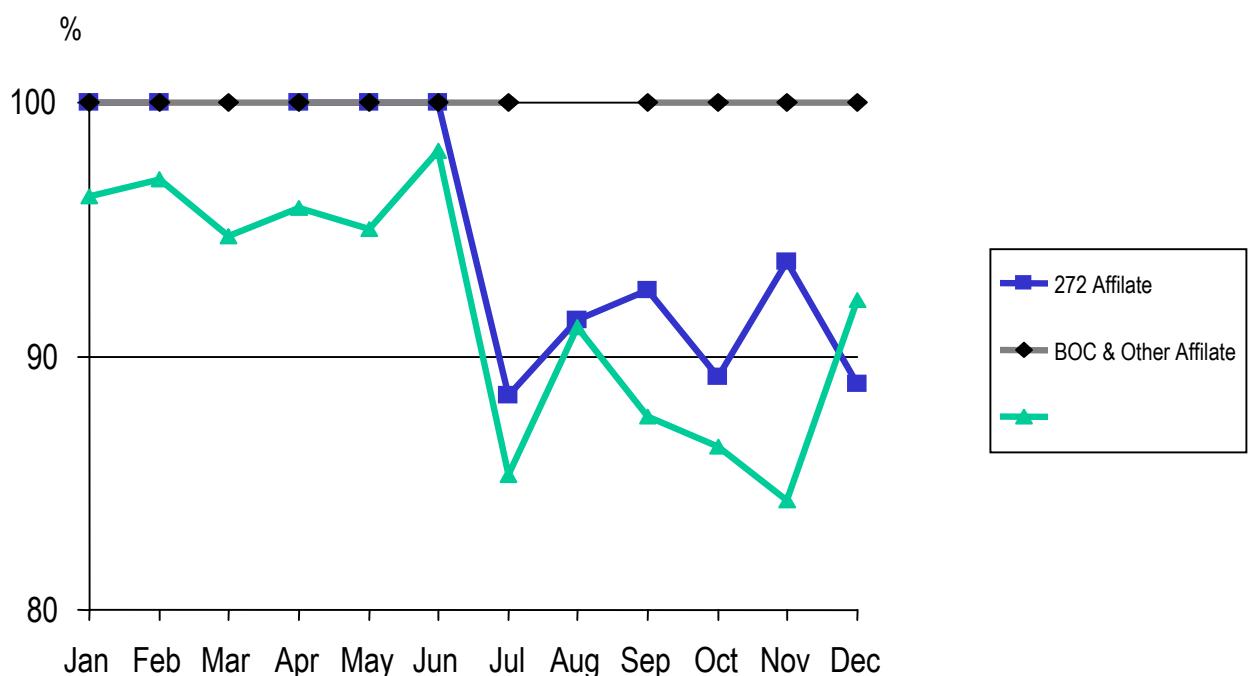
VERIZON WASHINGTON DC 272 AUDIT REPORT - 2006 PIC INTERVALS



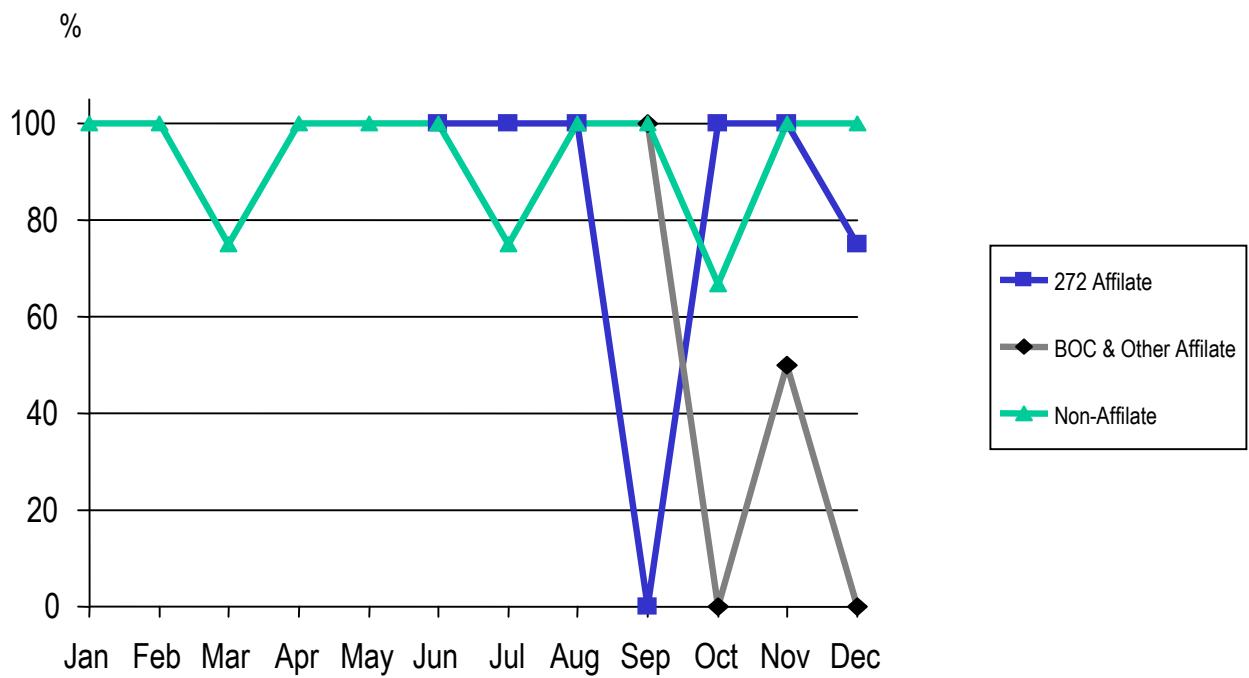
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS0 - WV



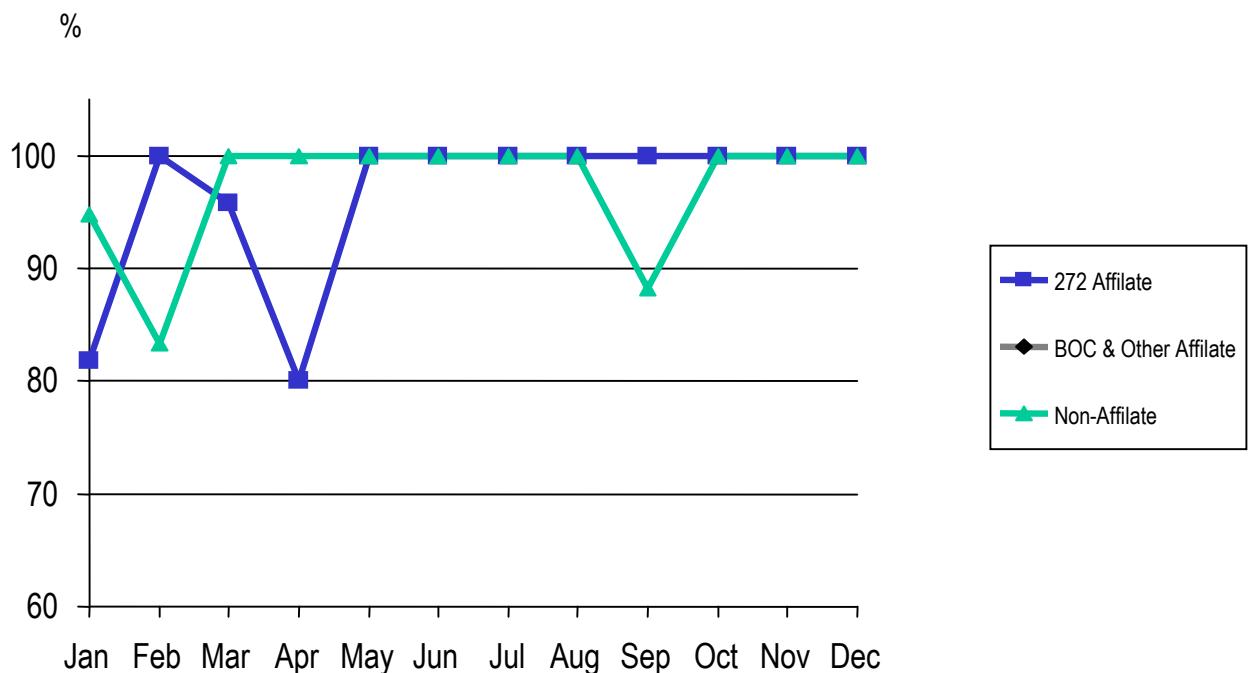
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS1 - WV



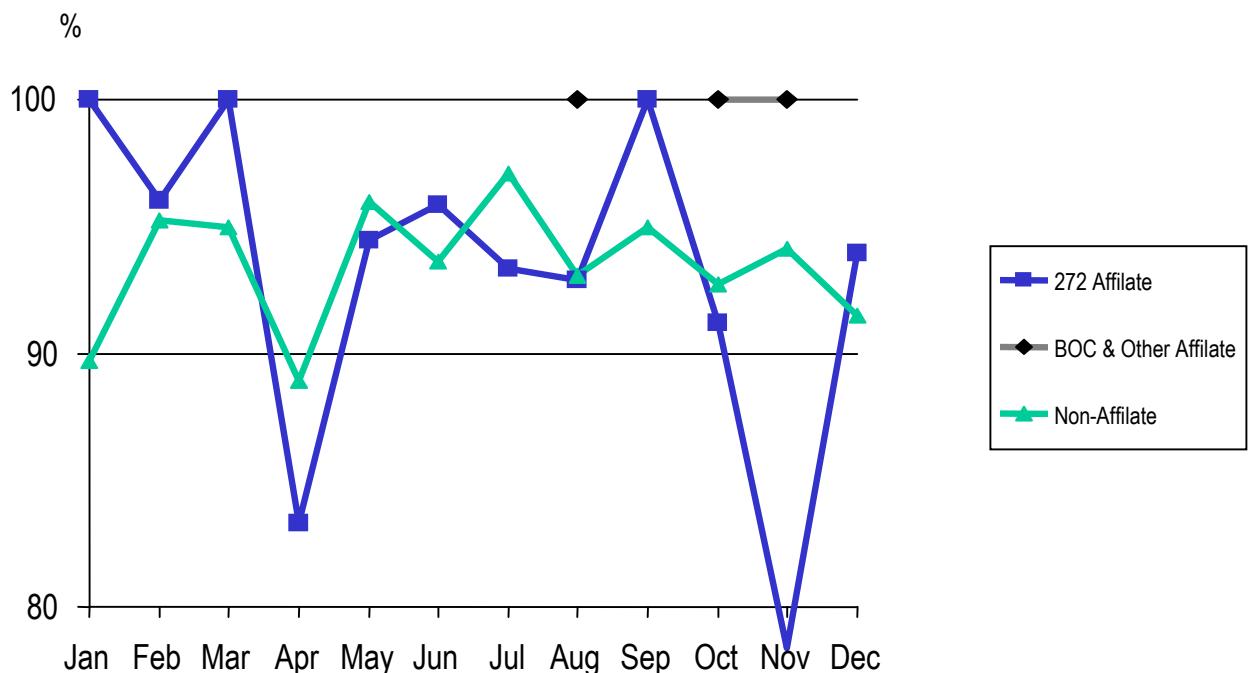
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS3 & Higher - WV



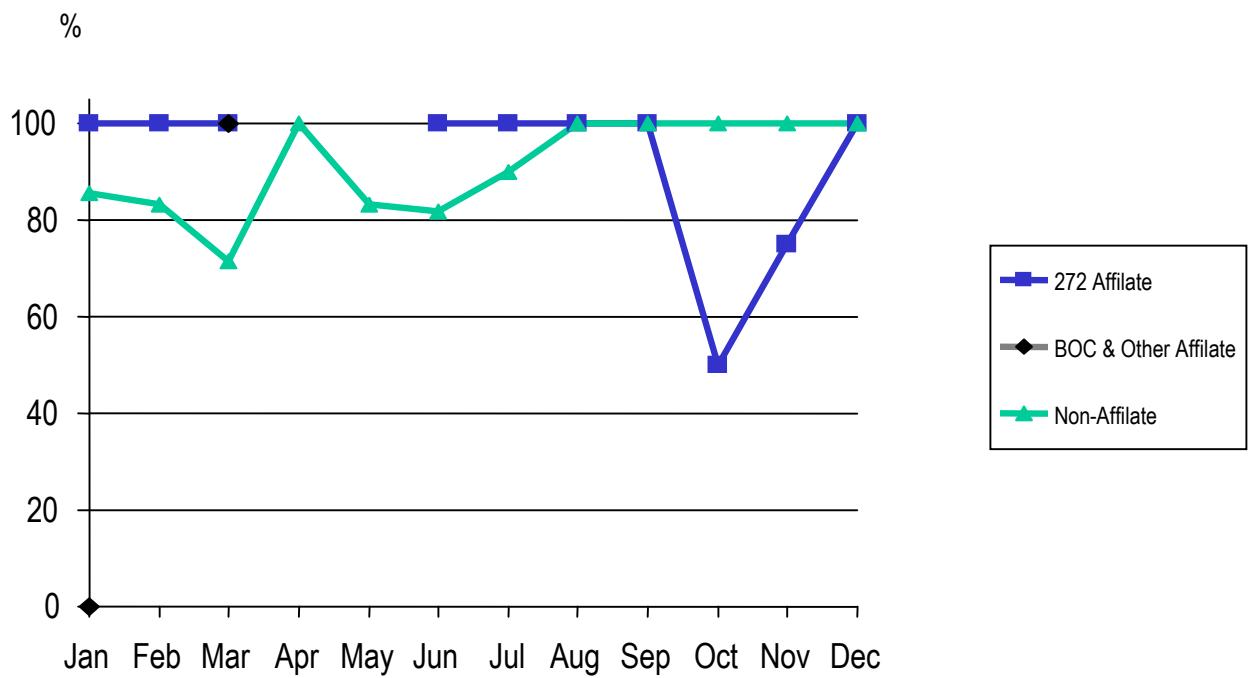
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS0 - WV



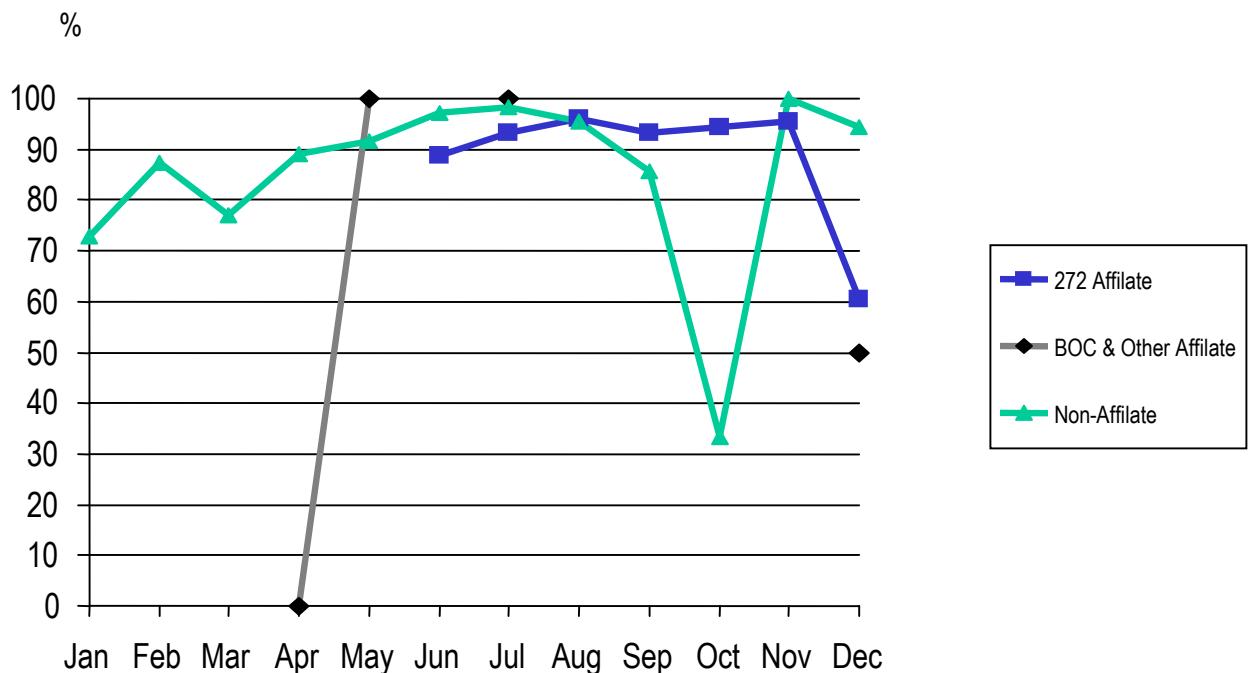
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS1 - WV



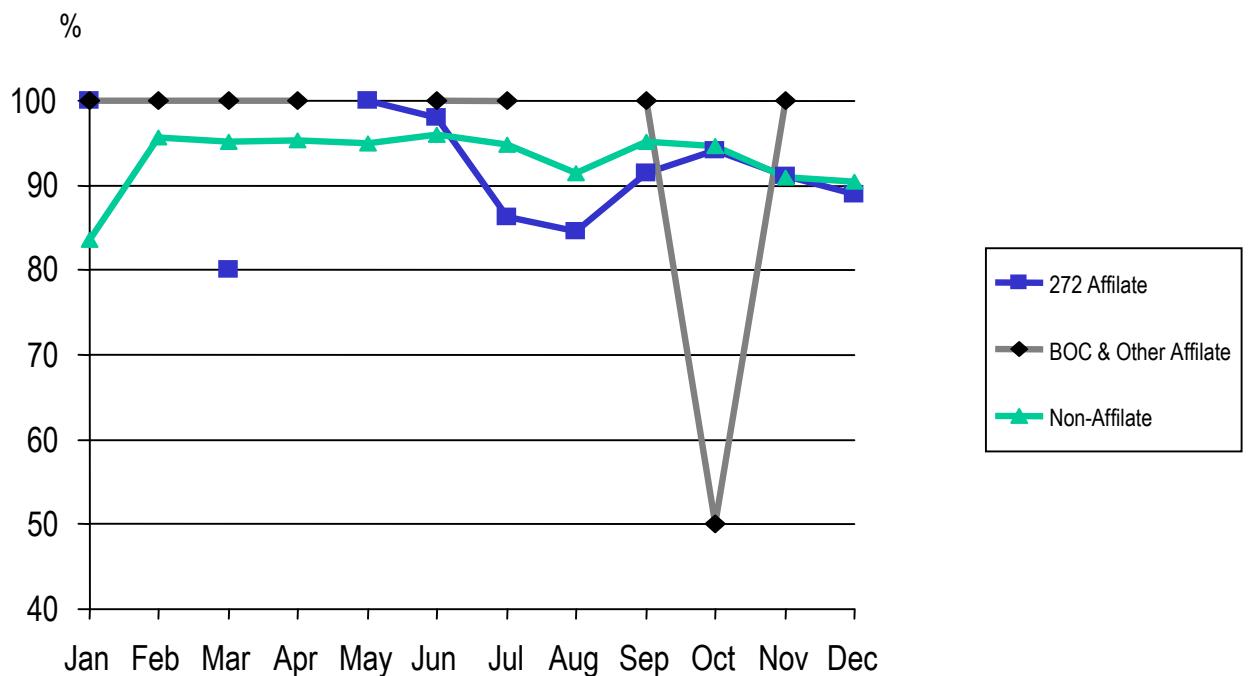
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS3 & Higher - WV



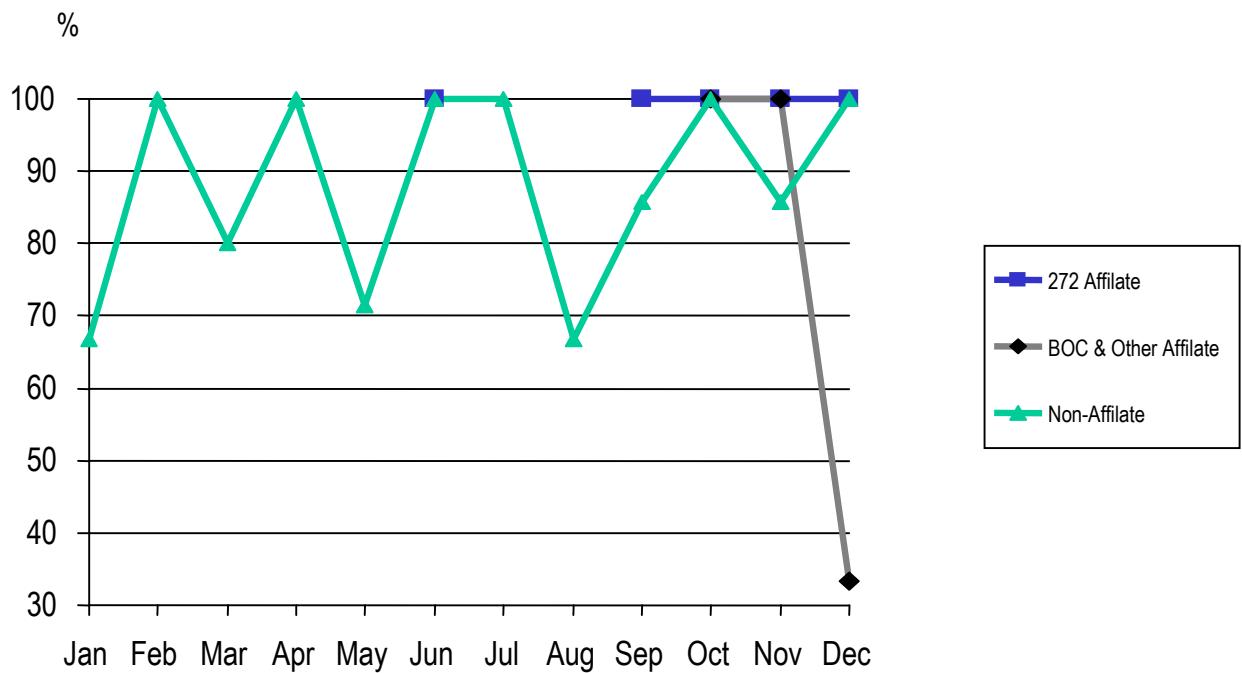
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS0 - WV



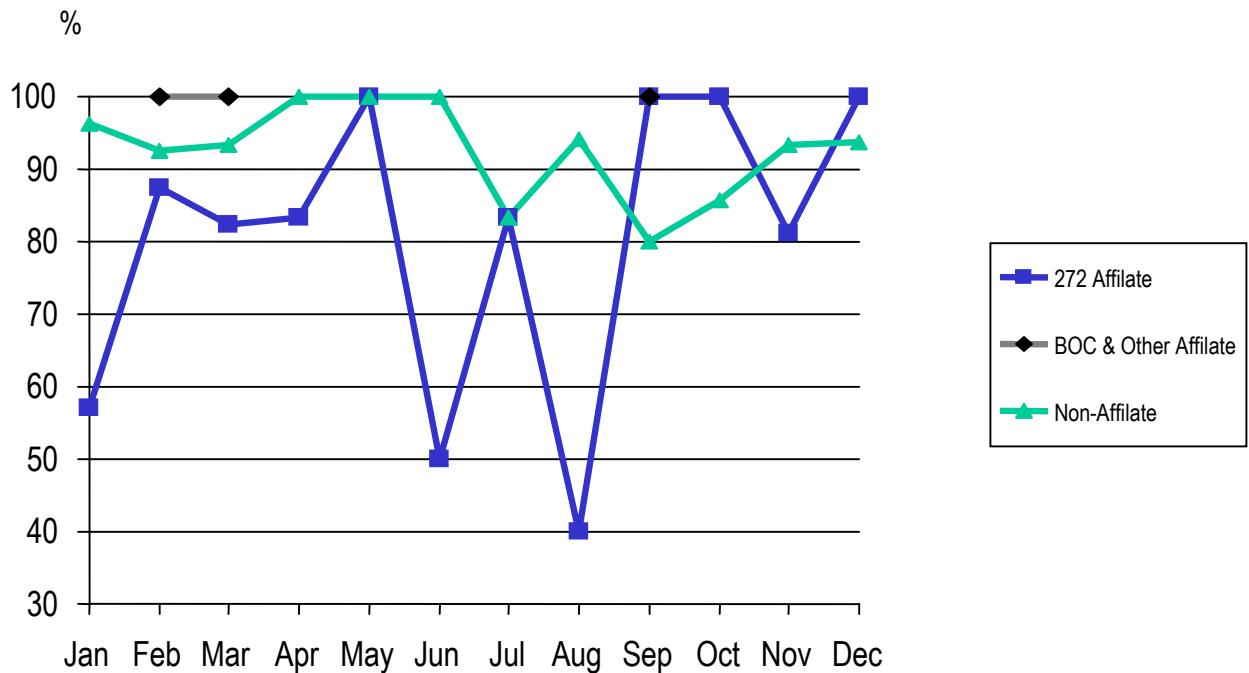
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS1 - WV



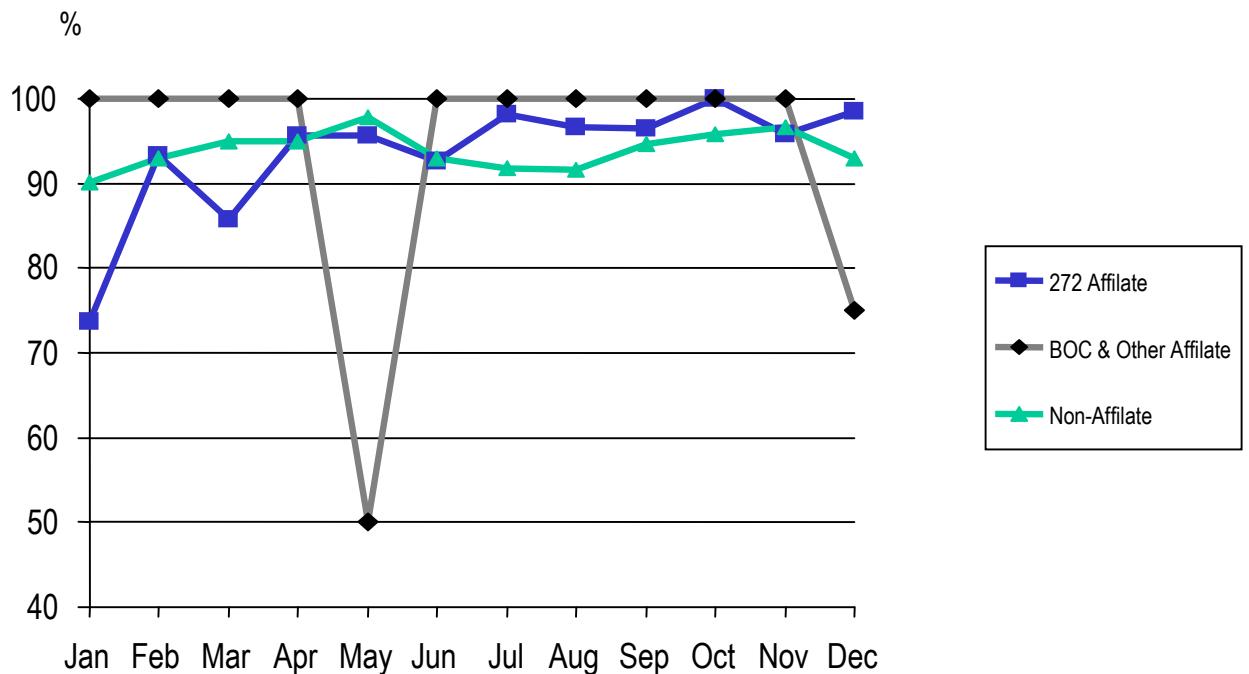
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS3 & Higher - WV



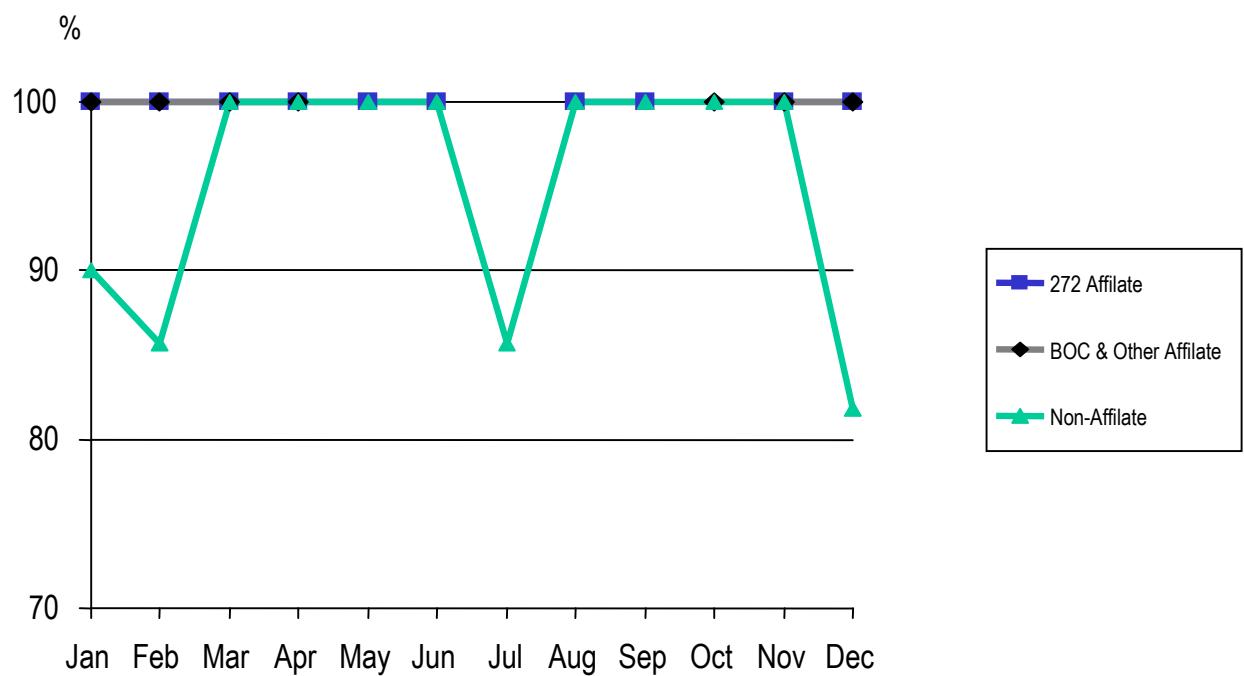
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS0 - WV



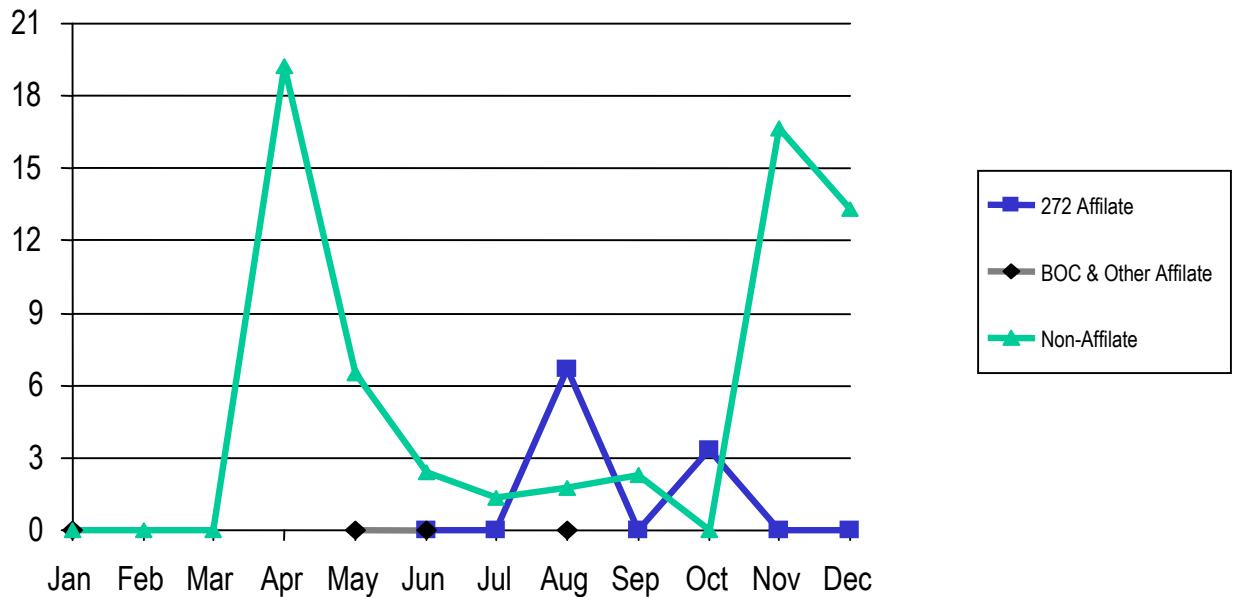
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS1 - WV



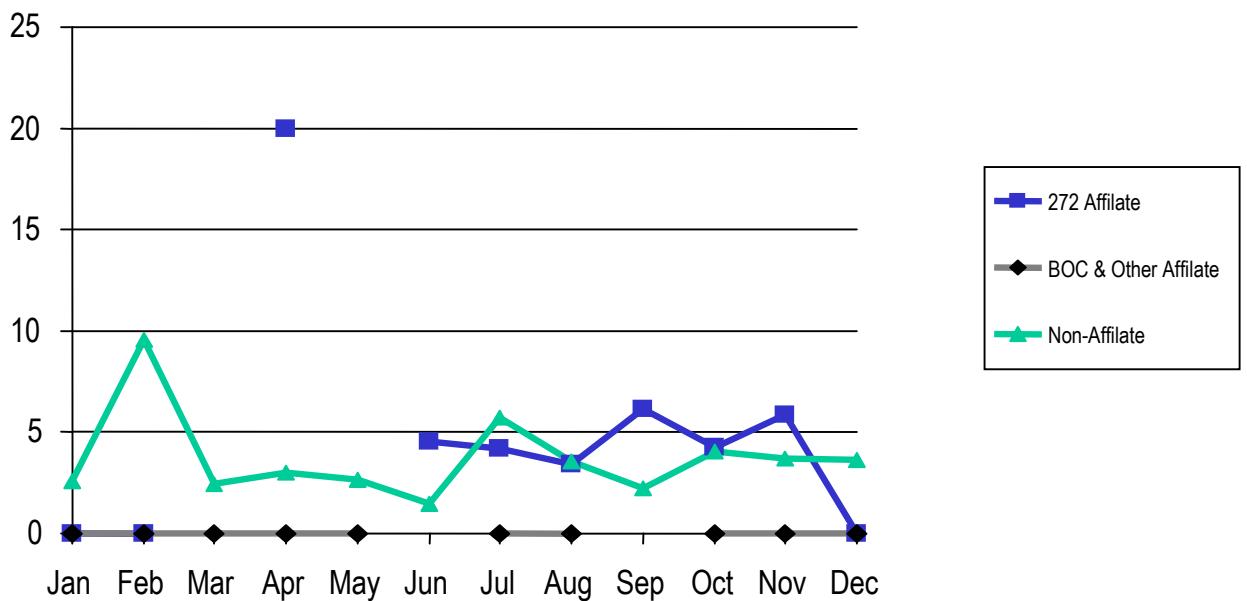
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS3 & Higher - WV



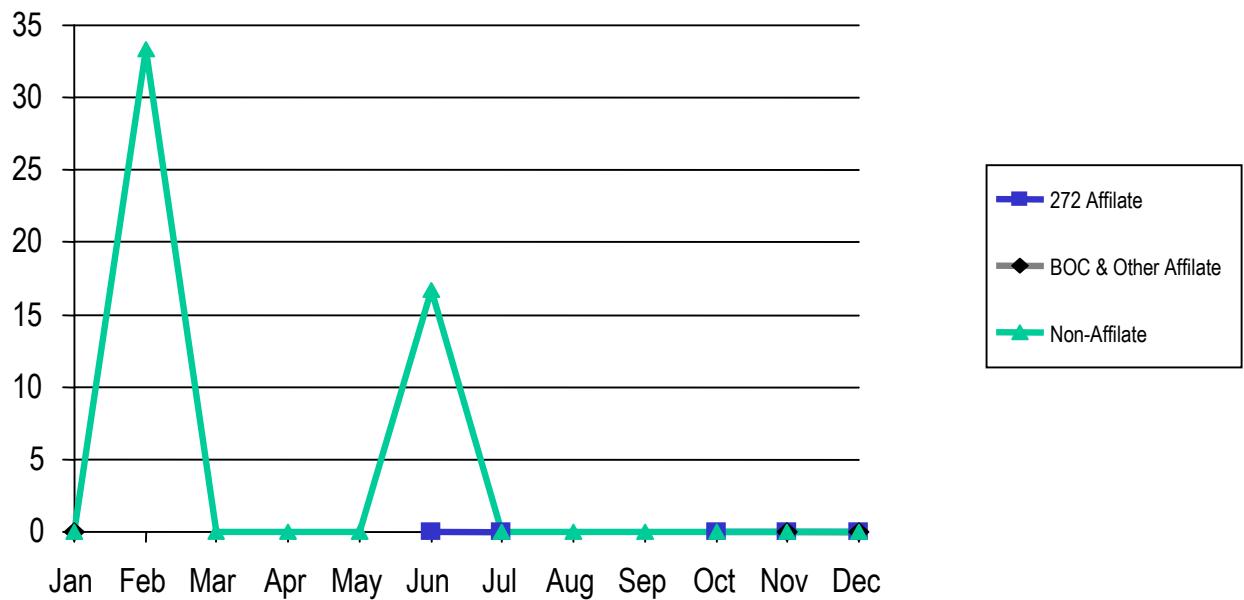
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS0 - WV



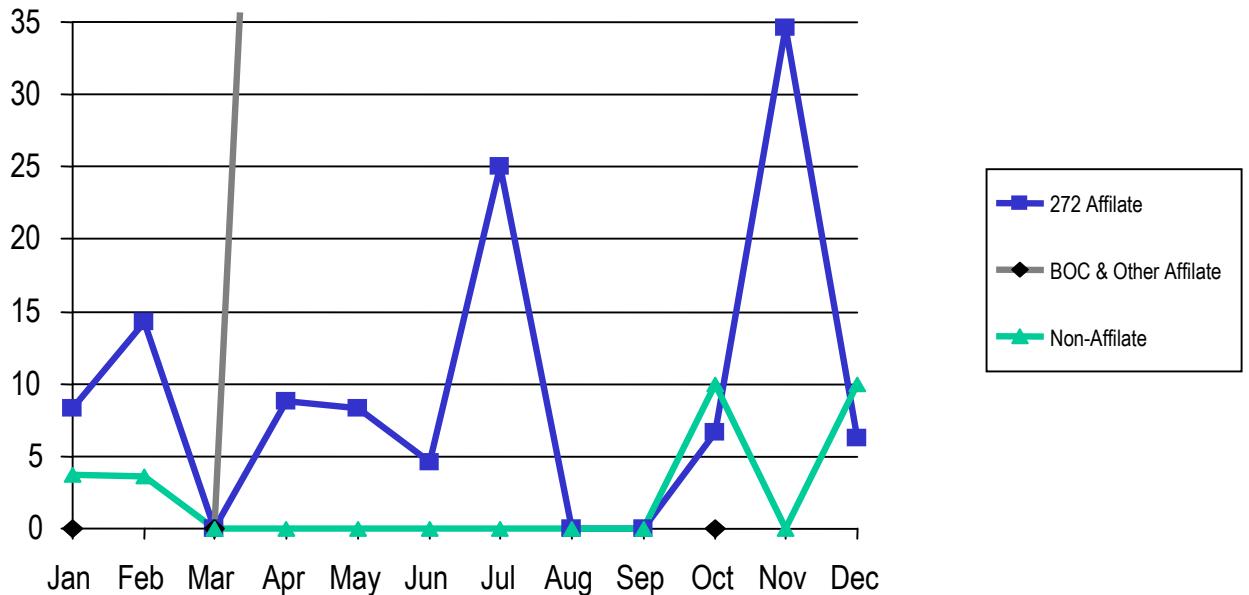
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS1 - WV



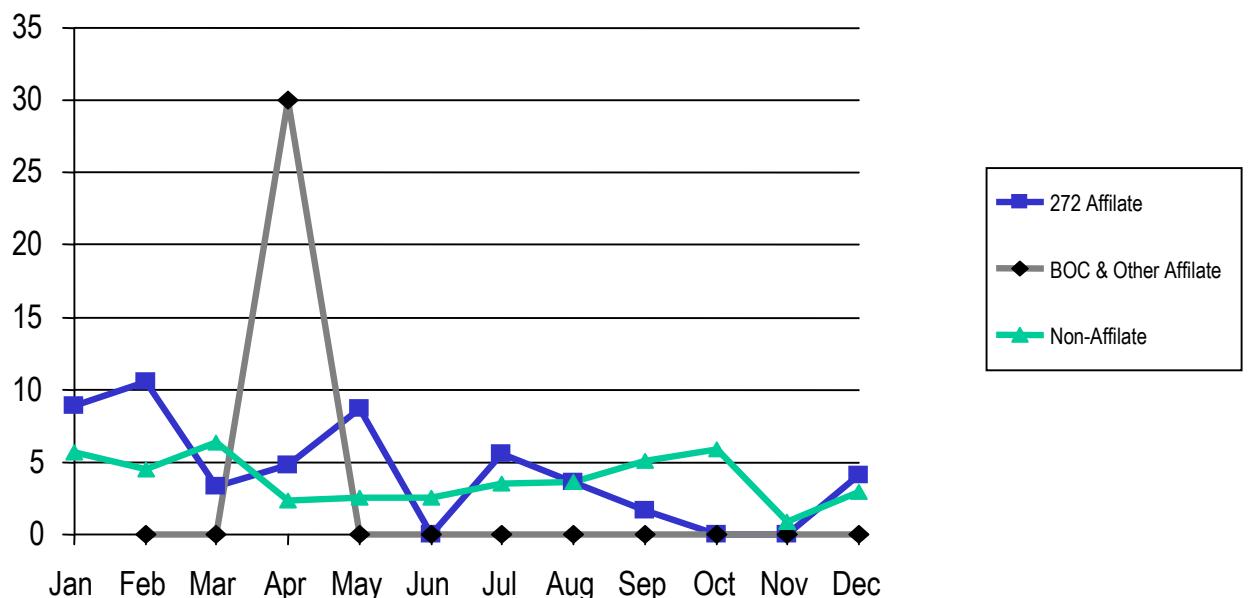
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS3 & Higher - WV



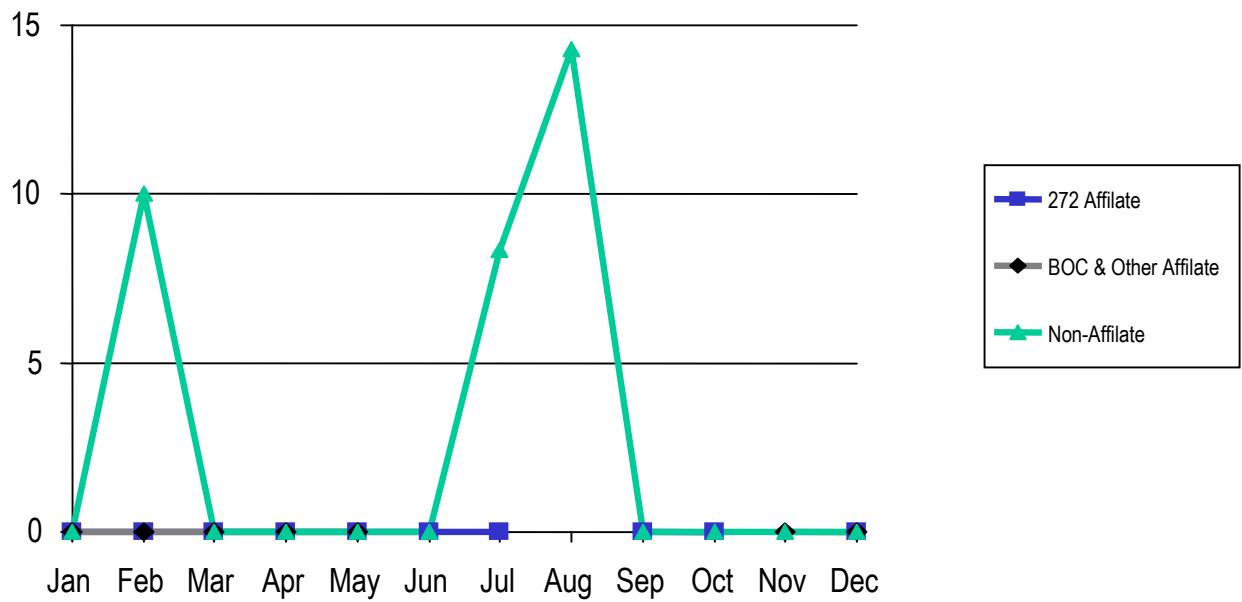
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS0 - WV



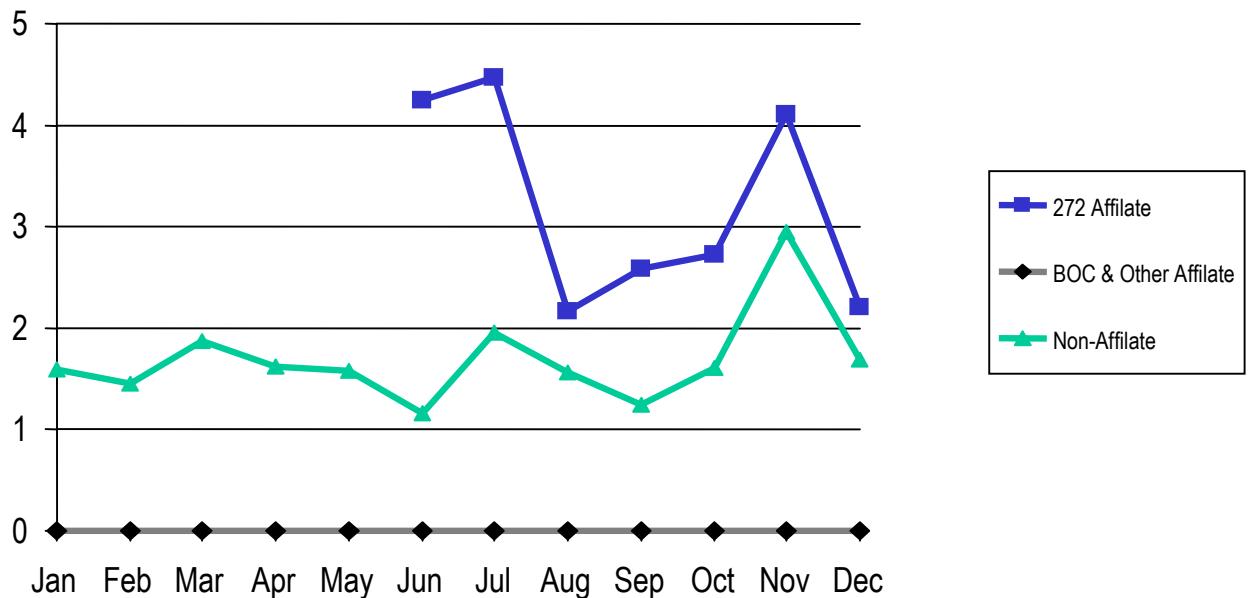
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS1 - WV



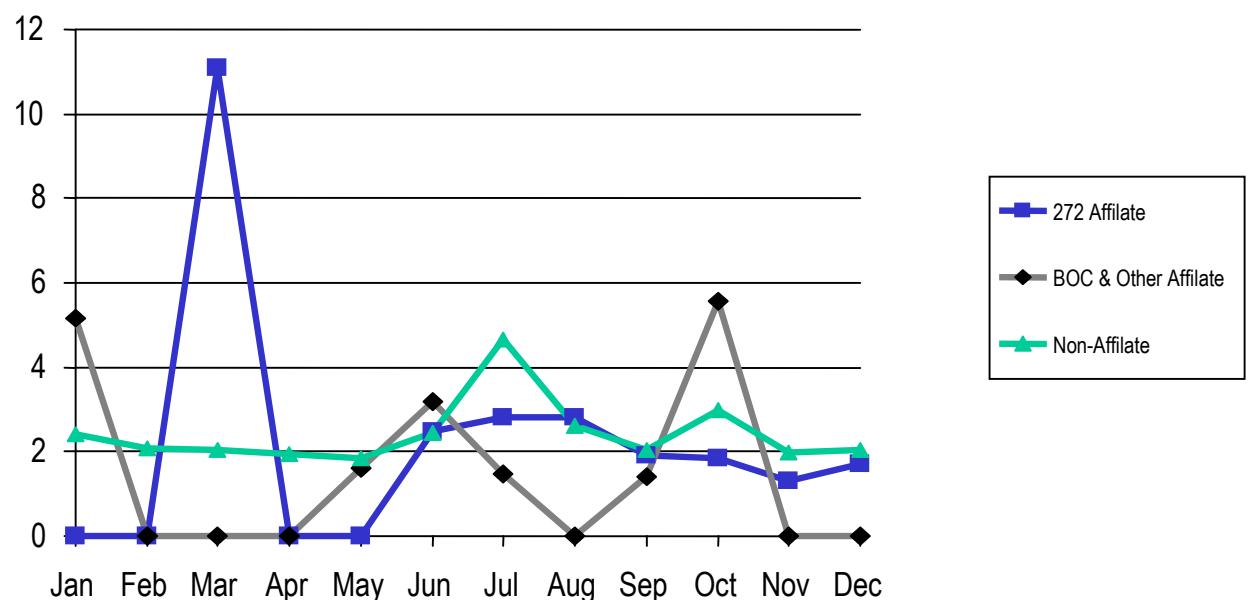
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS3 & Higher - WV



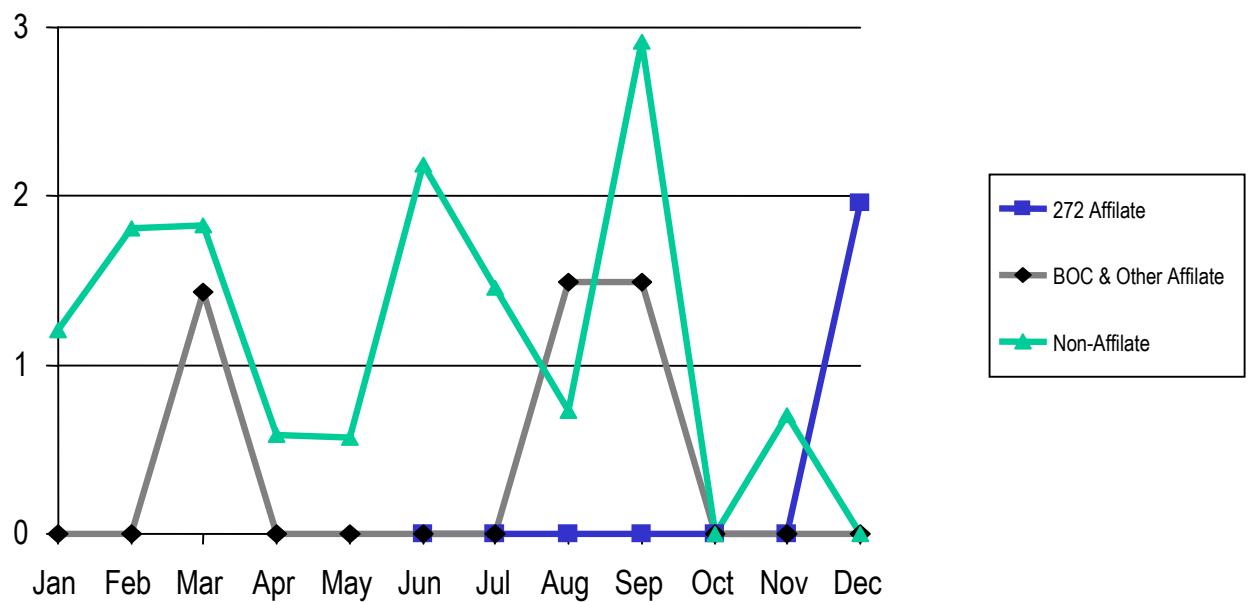
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS0 - WV



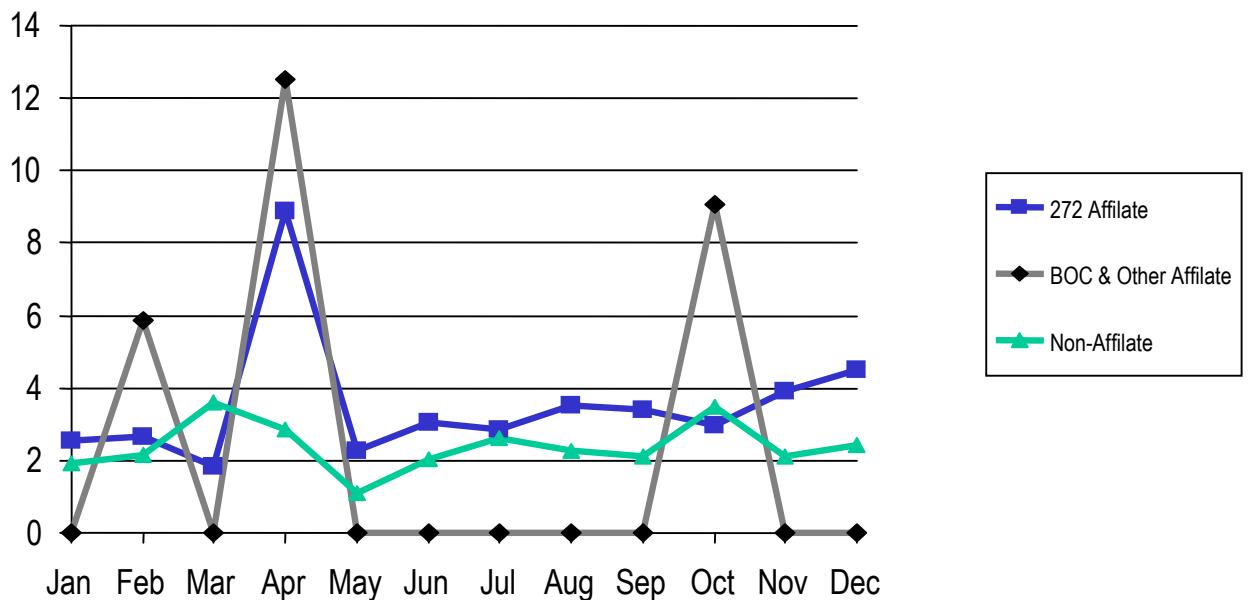
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS1 - WV



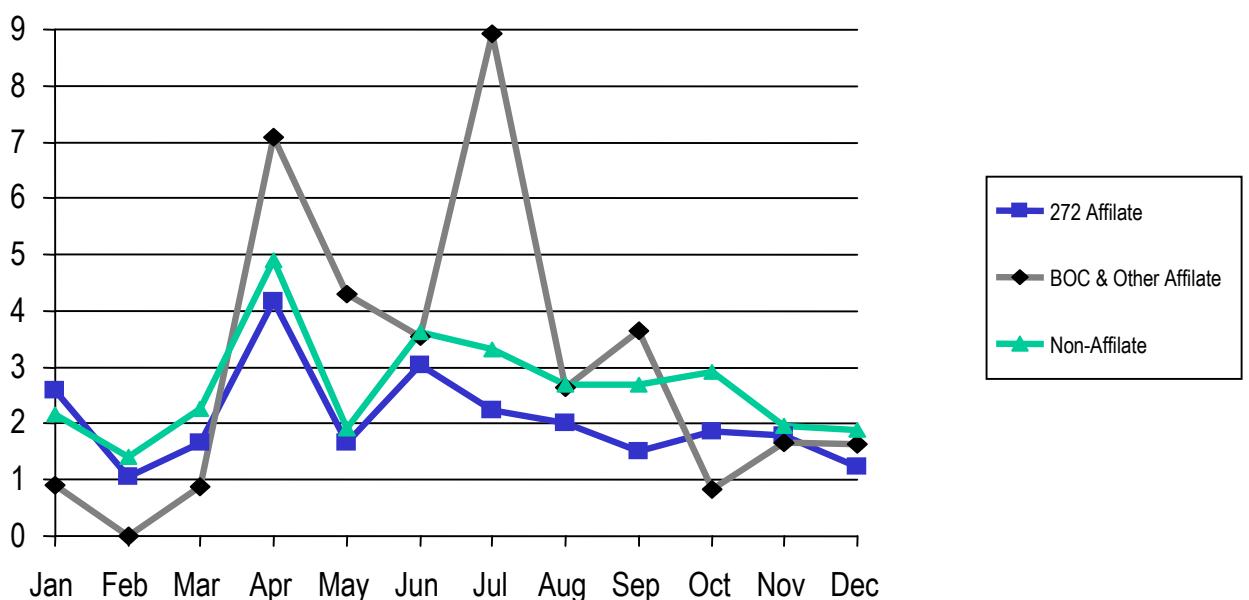
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS3 & Higher - WV



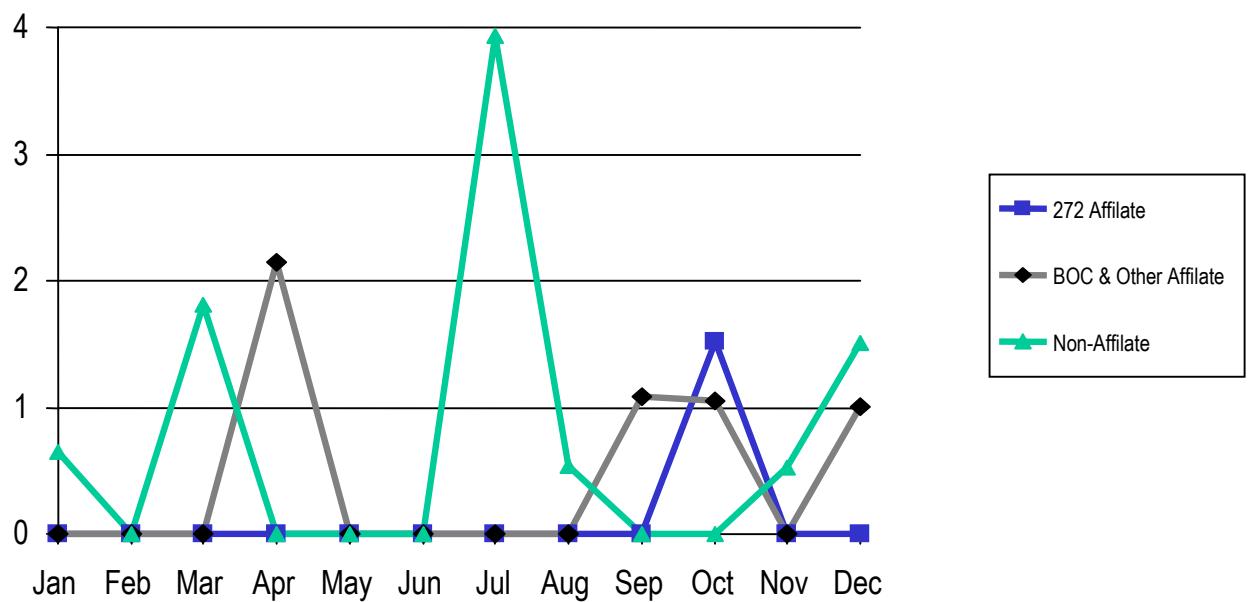
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS0 - WV



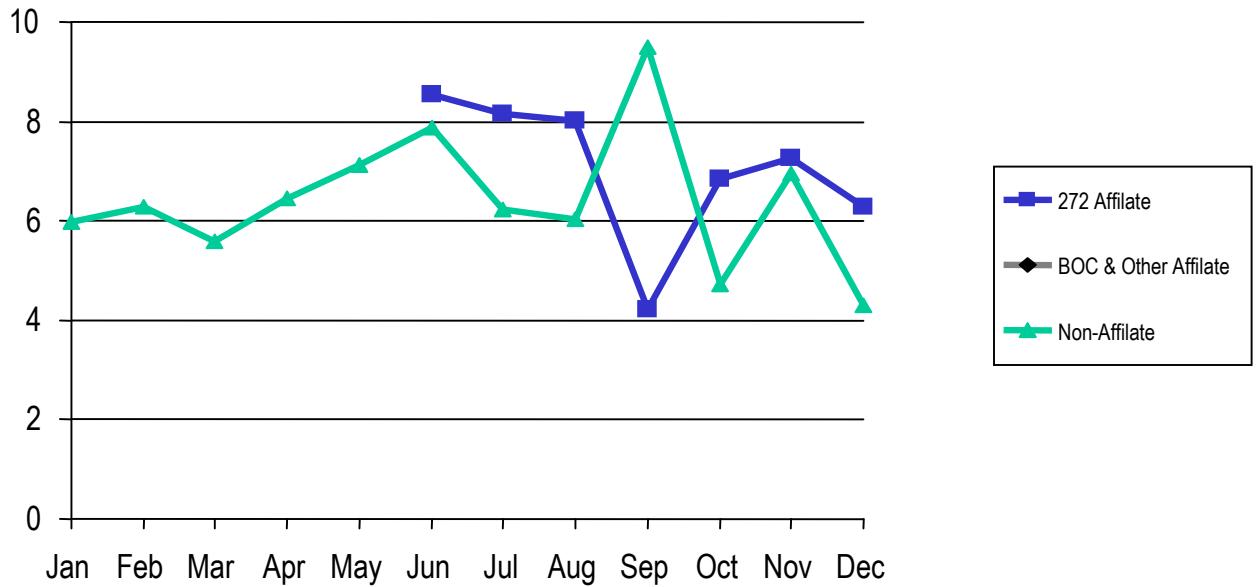
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS1 - WV



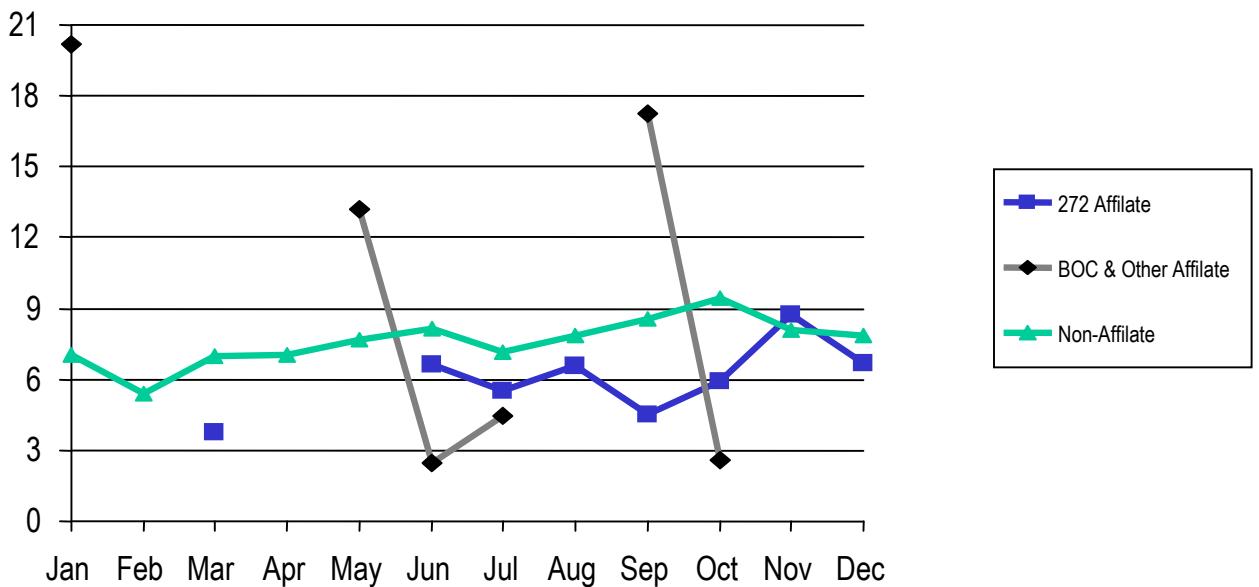
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS3 & Higher - WV



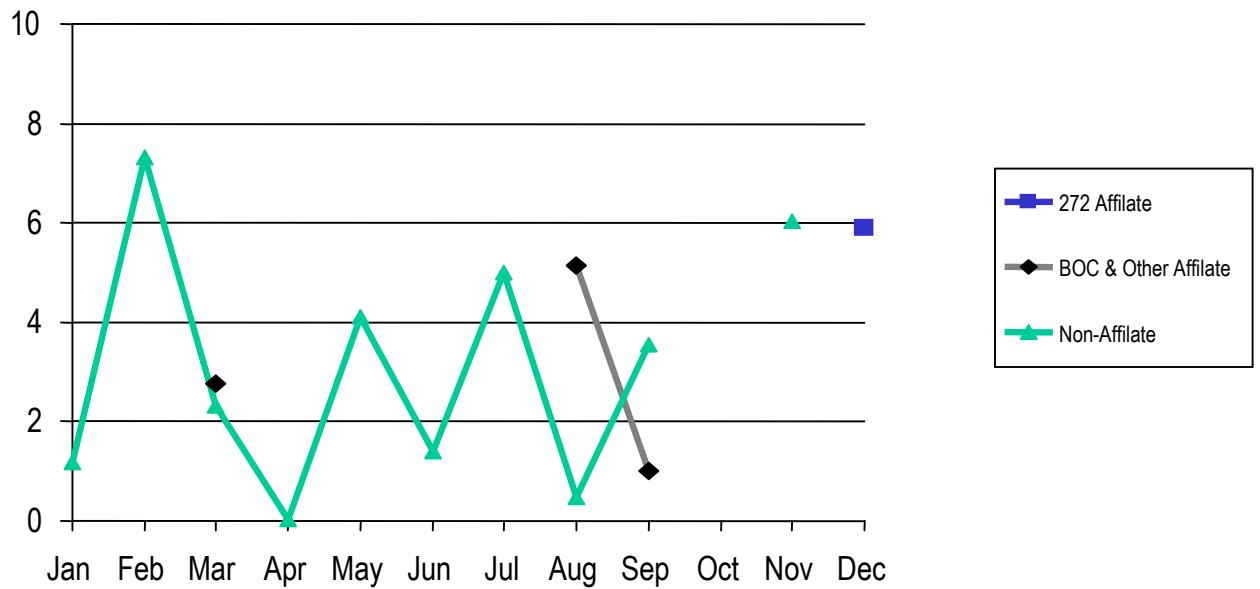
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS0 - WV**



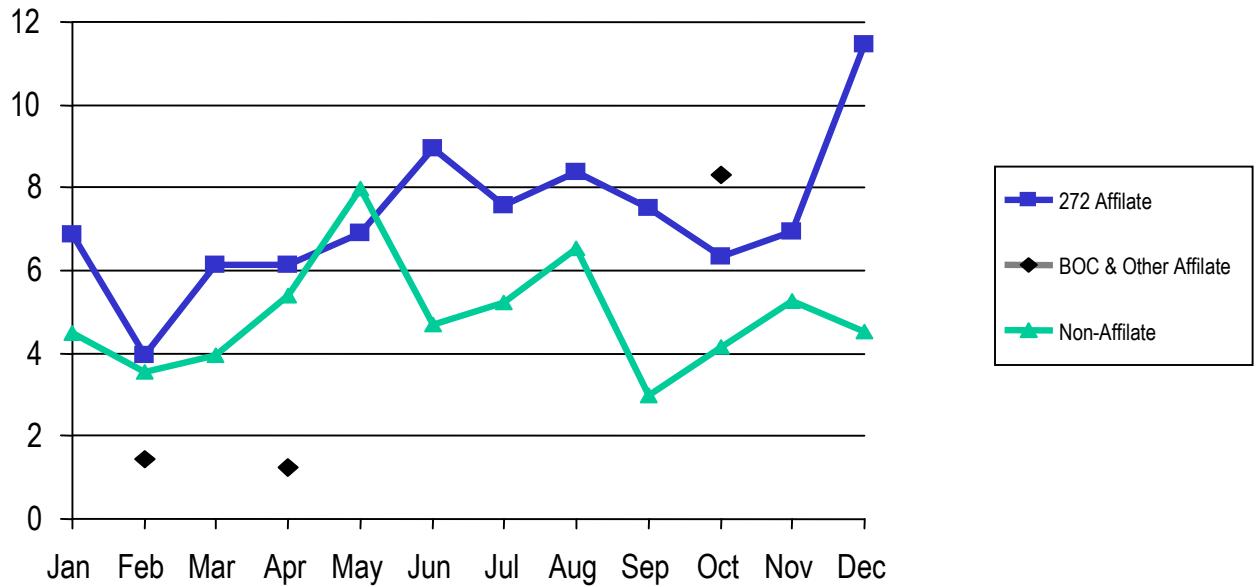
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS1 - WV**



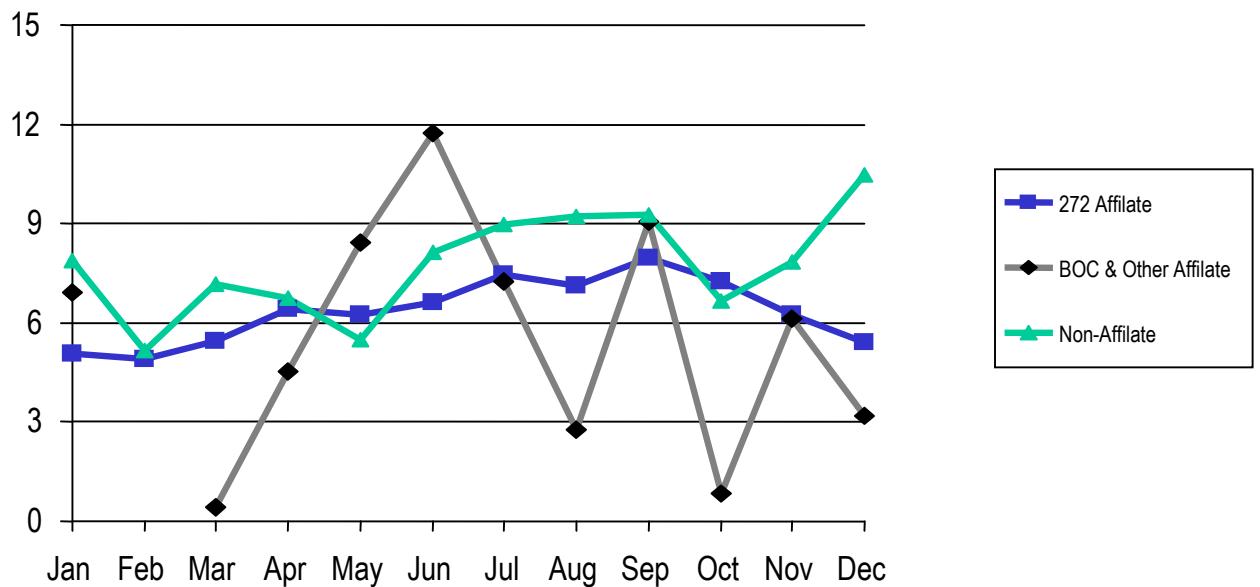
**2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS3 & Higher - WV**



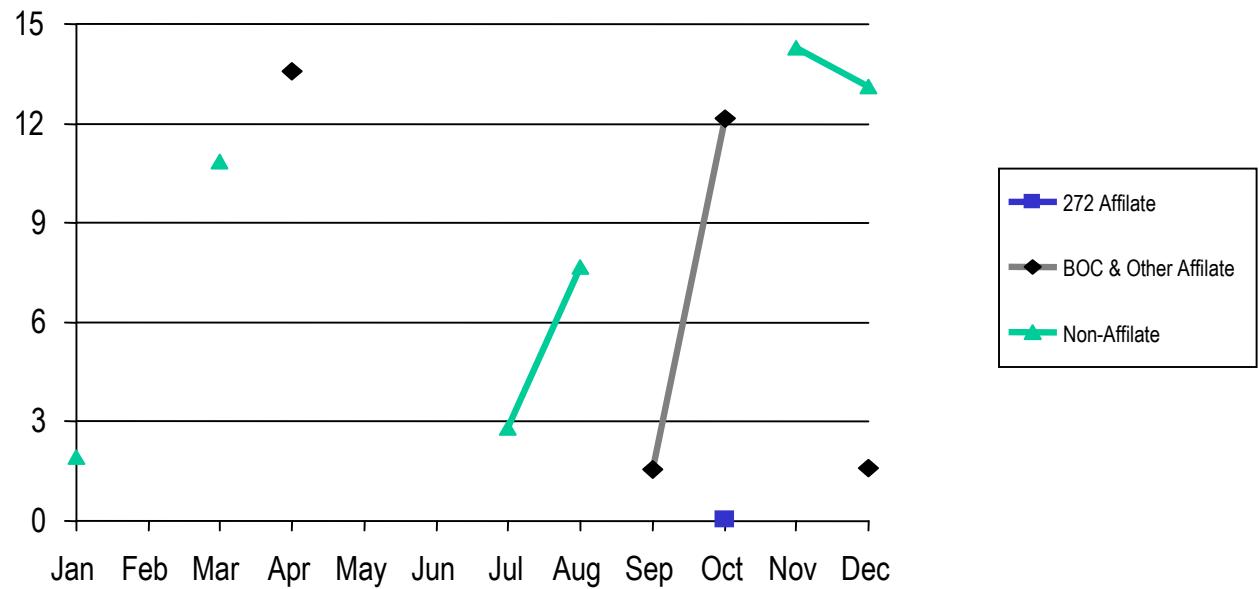
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS0 - WV**



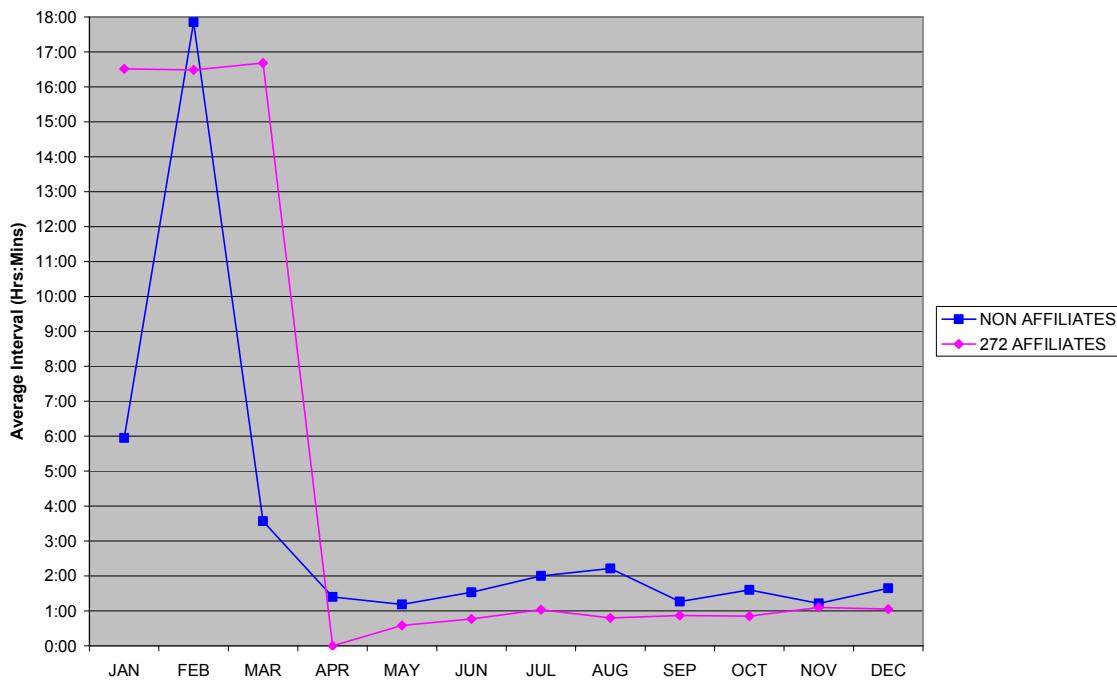
**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS1 - WV**



**2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS3 & Higher - WV**



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